

June 5, 2006

Ms. Beth Salak, Director Florida Public Service Commission Division of Competitive Markets and Enforcement 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

## RE: TL718, Quincy Telephone Company: Grandfather Centrex Service

Dear Ms. Salak:

Enclosed are the following tariff sheets:

#### Section A13 First Revised Sheets 20 through 27 Second Revised Sheet 28 Third Revised Sheet 29 Second Revised Sheets 30 and 31

The purpose of this filing is to grandfather Centrex Service. Centrex is a central office communications system package provided in association with individual line or trunk exchange business services furnished from digital central office equipment located in company buildings.

The redline tariff pages are also included with this filing.

The proposed effective date is June 20, 2006.

If you have any questions, please call me at (608) 664-4186.

Sincerely,

Acuaine murphy

Lorraine Murphy Administrator - Tariffs

525 JUNCTION RD. MADISON, WI 53717

## **MISCELLANEOUS SERVICE ARRANGEMENTS**

- K. CENTREX SERVICE<sup>(1)</sup>
  - 1. General
    - a. Centrex is a central office communications system package provided in association with individual line or trunk exchange business services furnished from digital central office equipment located in company buildings. Centrex is not provided in association with PBX trunks, or public or semi-public telephone service or COCOTS.
    - b. Centrex is a premium service and may be subject to the availability of outside plant and/or central office facilities.
    - c. A combination of business and residence lines or trunks in a Centrex system is not allowed. All exchange lines in a Centrex system must have the same billing arrangement, i.e., either flat rate or measured/metered service, where offered and must be billed to the same account.
    - d. All Centrex features are available to lines utilizing touch call signaling.
    - e. The minimum charge for services provided under this tariff shall be one month.
    - f. Vacation rates for Centrex lines or features are not offered.
    - g. Calls between lines within the Centrex group are not subject to local measured or metered service.
    - h. The minimum requirement for Centrex service is two (2) Centrex lines and one (1) Network Access Register.
    - i. All station lines and features in the same Centrex system, regardless of location, must be covered by the same term payment plan option.
    - j. All station lines will be equipped with the standard features specified as set forth in K.5.c.1. Additional features may be obtained on an individual basis or through the Premium Package plan.
- (1) Effective June 20, 2006, this service will no longer be available to new customers. (N) Once current customers disconnect this service, they will not be able to reestablish it. (N)

ISSUED: June 5, 2006

## MISCELLANEOUS SERVICE ARRANGEMENTS

- K. CENTREX SERVICE<sup>(1)</sup> (Continued)
  - 2. System Features
    - a. Features Selected Per Line

Feature capabilities may vary depending on the type of central office equipment.

1. Call Forward - All Calls

Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

2. Call Forward - Busy

This feature allows incoming calls to be transferred automatically to a predetermined line within the Centrex customer group if the Centrex line is busy.

3. Call Forward - No Answer

This feature allows incoming calls to be transferred automatically to a predetermined line within the Centrex customer group if the line is not answered.

4. Call Hold

Allows a station user to place a call on hold by flashing the switchhook and dialing a code.

5. Call Pick-up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

6. Call Transfer

Allows a station user to hold and transfer incoming, outgoing and intragroup calls.

(1) Effective June 20, 2006, this service will no longer be available to new customers. (N) Once current customers disconnect this service, they will not be able to reestablish it. (N)

**ISSUED:** June 5, 2006

#### **QUINCY TELEPHONE COMPANY** d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

## MISCELLANEOUS SERVICE ARRANGEMENTS

- Κ. CENTREX SERVICE<sup>(1)</sup> (Continued)
  - 2. System Features (Cont.)
    - a. Features Selected Per Line (Cont.)
      - 7. Call Waiting

Called busy station may acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when Busy Transfer is activated).

8. Direct Connect

Provides an automatic connecting between a calling station that goes off hook and a predetermined location. This feature can be set up to connect immediately or with a time delay.

9. Deny Originating

This feature allows the line terminating calls only.

10. Three-Way Calling

This feature allows the station user to place an existing call on hold, then originate a call to another party with the party on hold being excluded from the conversation until the station user flashes the swithhook and conferences all parties.

11. Deny Terminating

This feature allows the line originating calls only.

12. Directory Number Hunting

This feature allows a call to advance to another number when the original number called is in use.

13. Intercom Dialing

This feature provides intra Centrex group communications by dialing 1-to-3digits.

(1) (N) Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it. (N)

## **MISCELLANEOUS SERVICE ARRANGEMENTS**

- K. CENTREX SERVICE<sup>(1)</sup> (Continued)
  - 2. System Features (Cont.)
    - a. Features Selected Per Line (Cont.)
      - 14. Speed Calling 8

Allows a user to place calls to a previously designated list of 8 frequently dialed numbers.

15. Speed Calling 30

Allows a user to place calls to a previously designated list of 30 frequently dialed numbers.

16. Station-To-Station Dialing

This feature allows Centrex to operate like a PBX with station-to-station dialing, and requires "9" access to place outside calls.

17. Toll Denied

This feature restricts the station from originating toll calls.

18. Do Not Disturb

This feature allows you to divert incoming calls to a busy tone indicating that the phone is in the Do Not Disturb status.

19. Do Not Disturb (with PIN number)

This feature allows you to divert incoming calls to a busy tone or optional announcement indicating that the phone is in the do not disturb status. Selected callers can override the do not disturb status by entering a personal identification number.

Effective June 20, 2006, this service will no longer be available to new customers. (In Once current customers disconnect this service, they will not be able to reestablish it.

(N) (N)

## **MISCELLANEOUS SERVICE ARRANGEMENTS**

- K. CENTREX SERVICE<sup>(1)</sup> (Continued)
  - 2. System Features (Cont.)
    - a. Features Selected Per Line (Cont.)
      - 20. Cancel Call Waiting

Allows you to deactivate call waiting for the duration of the telephone call in progress.

21. Directed Call Pickup Non Barge-In

This feature allows you to dial an access code and the telephone number of a ringing phone to answer a call directed to another call.

22. Universal Call Forwarding Deactivation

This feature is used to cancel all active customer controlled call forwarding features on a line.

23. Voice/Data Protection

This feature allows you to dial an access code to inhibit intrusions while the line is in use.

24. Stop Hunt Key

This feature forces the idle line hunting action to stop when the line associated with the stop hunt key is reached.

25. Make Busy Key

This feature causes the associated line or group of lines (maximum of 32) to appear busy to incoming calls. Incoming calls are routed to an overflow telephone number.

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(N) (N)

#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

## MISCELLANEOUS SERVICE ARRANGEMENTS

- K. CENTREX SERVICE<sup>(1)</sup> (Continued)
  - 2. System Features (Cont.)
    - b. Features Selected Per Group
      - 1. The following features are selected for use by the entire Centrex group:
        - a. Group Speed Calling

This feature allows the Centrex customer group to establish a 30 number speed call list. It is group-assignable and accessed by line. Group Speed Call can be accessed by anybody in the group.

b. Network Access Registers

Network Access Registers (NARs) provide outgoing access to local exchange, long distance, and private networks. The number of simultaneous exchange and toll network calls to and from Centrex lines of a centrex business group is limited by the number of Network Access Registers ordered by the customer. Intercom calls will not be limited by the number of NARs.

c. Linear Hunting

Linear Hunting provides a sequential hunt over the stations in the Multiline Hunt Group (MHG). With this arrangement, calls to the Pilot Number (Listed Directory Number) attempt to terminate to the first equipment number (EN) in the MHG. If the first EN is busy, hunting proceeds in a sequential fashion across all members of the group until an idle station is located or the end of the list is reached. If an idle station is available, the call is terminated to it. If no idle stations are available, busy tone is returned unless the Queueing option is equipped.

Individual stations within the MHG may be provided with Directory Numbers (DNs). These DNs may be either hunting or non-hunting (often called "right") numbers. If a call is made to one of the hunting DNs within the MHG (meaning to a number other than the Pilot Number), and that station is busy, hunting takes place from the accessed DN to the final member in the MHG.

<sup>(1)</sup> Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

(N) (N)

ISSUED: June 5, 2006

## MISCELLANEOUS SERVICE ARRANGEMENTS

- K. CENTREX SERVICE<sup>(1)</sup> (Continued)
  - 2. System Features (Cont.)
    - b. Features Selected Per Group (Cont.)
      - 1. The following features are selected for use by the entire Centrex group: (Cont.)
        - d. Circle Hunting

Circle Hunting is similar to Linear Hunting except that when calls are directed to a hunting DN, which is busy, hunting proceeds from the accessed DN to the final member of the MHG and then "wraps around" to the first member of the group. Hunting continues until all stations in the group have been scanned for the idle condition. If no idle stations are available, busy tone is returned unless the Queueing option is equipped.

e. Uniform Call Distribution

Uniform Call Distribution provides a hunting scheme which is intended to distribute calls in a uniform manner across the MHG. When an incoming call is terminated to a station within the MHG, a search is made for the next idle station in the MHG. The location of the idle station is stored and is used as the starting point for hunting when the next incoming call is received. Once begun, hunting proceeds in a circular manner through the group, assuring that all stations in the hunting sequence are checked. If no idle stations are available, busy tone is returned unless the Queueing option is equipped.

f. Preferential Hunting

Preferential Hunting provides an alternate hunting sequence for some or all of the Hunting Directory Numbers (HDNs) in an MHG. If a call is directed to the Pilot Number of the MHG rather than to an HDN associated with a Preferential Hunting List, hunting proceeds through the group in a normal fashion. However, if a call is directed to an HDN which has a Preferential Hunting list assigned, and the HDN is busy, hunting occurs in a different or shortened order through the preferential list. If all members in the Preferential Hunt Group (PHG) are busy, hunting may optionally return to the primary Hunt Group. If the PHG is not set up to return to the MHG, the calling party receives busy tone. A common arrangement would be to have a secretarial phone as the preferential termination if an individual manager's phone is busy.

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(N) (N)

ISSUED: June 5, 2006

## MISCELLANEOUS SERVICE ARRANGEMENTS

- K. CENTREX SERVICE<sup>(1)</sup> (Continued)
  - 2. System Features (Cont.)
    - b. Features Selected Per Group (Cont.)
      - 1. The following features are selected for use by the entire Centrex group: (Cont.)
        - g. Queueing

With the Queueing option, calls to hunt groups in which all lines are busy are queued, and ringback tone is returned to the calling party. Calls remain in the queue until a release is detected from one of the stations in the MHG. The queue length is set at the time of database generation and is in effect for all MHGs in the System. The maximum allowable queue size per MHG is 10 calls. A delay announcement may be provided with Queueing in lieu of ringback tone. Queueing cannot be provided for the members of a Preferential Hunt Group.

h. Delay Announcement for Queued Calls

The Delay Announcement for Queued Calls option allows the Telephone Company to provide a non-barge-in announcement to a calling party after a call has been queued. The announcement is repeated at regular intervals until the maximum number of announcement cycles has been exceeded.

- 3. Conditions
  - a. The Company will furnish listings per Section A6, without charge. Additional listings are offered subject to the provisions set forth in Section A6.
  - b. The rates and charges shown for Centrex service apply to Centrex service only. Other services as provided for in the tariffs of the Company may be furnished in connection with this service at rates and charges specified for such services.
  - c. Each request for establishment of a Centrex service system must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting nonrecoverable labor and material costs.
- (1) Effective June 20, 2006, this service will no longer be available to new customers. Once current customers disconnect this service, they will not be able to reestablish it.

(N) (N)

#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

#### MISCELLANEOUS SERVICE ARRANGEMENTS

- K. CENTREX SERVICE<sup>(1)</sup> (Continued)
  - 3. Conditions (Cont.)
    - d. Centrex service is offered on a contractual basis commencing on the date the service is established.
      - 1. Centrex Line rates, Network Access Register rates, plus the selected Feature rates as set forth in K.5, apply each month for the duration of the contract.
    - e. A Centrex line may be extended to a location outside the same continuous property of the Centrex customer to any location within the exchange area. Standard Centrex system rates as set forth in this tariff will apply.
    - f. Centrex system lines are not subject to Local Exchange Service Rates as set forth in Section A3, Sheets 2-4.
    - g. Reserved for Future Use.
    - h. Interstate end user access charges will apply as stated in FCC Tariff No. 5.
    - i. This tariff (including the rates and charges shown herein) for Centrex service is subject to such changes or modifications as the Florida Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction.
    - j. Subsequent line additions.

Subsequent line additions will be rated under a new contract or added to an existing contract based upon the remaining period of the initial contract. If the line addition results in the customer's total Centrex line count exceeding the threshold of the line group previously contracted, all lines will be billed at the rate for the larger group.

- k. Feature Package upgrades are permitted. Service charges as set forth in Section A4 will apply.
- 4. Liability of the Telephone Company
  - a. The liability of the Telephone Company for interruptions in or failure of service provided under the Centrex service tariff or for any damages arising from the provision of service is provided for in Section A2, Sheets 27-29.
- (1) Effective June 20, 2006, this service will no longer be available to new customers. Once current ( customers disconnect this service, they will not be able to reestablish it. (

(N) (N)

#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

#### **MISCELLANEOUS SERVICE ARRANGEMENTS**

CENTREX SERVICE<sup>(1)</sup> (Continued) Κ.

#### 5. Rates and Charges

- a. A Centrex line will include station-to-station dialing and intercom as standard features. Lines can be leased on a month-to-month, twenty-four (24) month, forty-eight (48) month, or a sixty (60) month basis.
- b. A Centrex business group includes multi-line hunt service as a standard feature. The customer will have the option of one of the following; linear hunting, circle hunting, uniform call distribution or preferential hunting.
- c. Centrex feature packages provided via Centrex service from host central office equipment and software include:
  - (1) Standard Package Call Hold, Call Pickup, Call Transfer, Speed Calling 8, Three-Way Calling
  - (2) Premium Package Same features as Standard Package plus: Call Forwarding (busy, all, no answer), Call Waiting, Speed Calling 30.
- d. The monthly rates for a Centrex line are:

CENTREX LINE RATE SCHEDULE FOR				
Number of Centrex Lines	Monthly	24 Months	48 Months	60 Months
2-5	27.00	25.00	23.00	21.00
6-10	26.40	24.40	22.40	20.40
11-25	25.80	23.80	21.80	19.80
26-50	25.20	23.20	21.20	19.20
51-100	24.60	22.60	20.60	18.60
101+	CSA	CSA	CSA	CSA

e. The monthly rates for Network Access Registers (NARs) are:

(1)	1 to 5 NARs, each	\$20.90
(2)	6 to 15 NARs, each	20.55
(3)	16 NARs and above, each	20.20

(1) Effective June 20, 2006, this service will no longer be available to new customers. (N) Once current customers disconnect this service, they will not be able to reestablish it.

(N)

**ISSUED:** June 5, 2006

#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

#### MISCELLANEOUS SERVICE ARRANGEMENTS

## K. <u>CENTREX SERVICE</u> <sup>(1)</sup>(Continued)

- 5. Rates and Charges (Continued)
  - f. <u>Location Charge</u>: An \$8.95 recurring charge will apply for each additional location a customer has in a Centrex group. A location is defined as a demarcation point.
  - g. The monthly rates per line for feature packages are:

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	Monthly
	Rate
Standard Package	(Included with Centrex line rate)
Premium Package	\$4.75
Additional individual features, each	\$1.00
	Standard Package Premium Package

- h. The Federal Communications Commission's end user charges apply in addition to the previously listed rates.
- i. Group features
  - 1. The monthly Group Speed Calling rates are:

	(a) (b)	First five (5) lines Each additional ten (10) lines	\$5.00 \$2.00
2.	Que	ueing	
	(a) (b)	First five (5) lines per hunt group Each additional ten (10) lines per	\$5.00
	(5)	hunt group	\$2.00
3.	Dela	y Announcement for Queued Calls	
	(a)	Per hunt group	\$25.00
Milor	200		

- j. Mileage
  - 1. Airline mileage from the central office will have a monthly rate of:

(a)	First mile	No Charge
(b)	Second mile	No Charge
(c)	Each additional ¼ mile	\$0.75

(1) Effective June 20, 2006, this service will no longer be available to new customers. Once current (N) customers disconnect this service, they will not be able to reestablish it. (N)

ISSUED: June 5, 2006

## MISCELLANEOUS SERVICE ARRANGEMENTS

- K. <u>**CENTREX SERVICE**</u><sup>(1)</sup> (Continued)
  - 5. <u>Rates and Charges</u> (Continued)
    - k. Connection Charges
      - 1. In addition to the recurring monthly charges, Service Connection Charges, as specified in Section A4, apply to the connection of one or more lines at the same time and on the same service of the customer, with the following exceptions:
        - a. No Service Connection charges will apply to any Feature Package changes requested for a period of ten (10) days immediately following the initial installation of Feature Packages. Following the ten (10) day period, charges for any changes or additional requests will apply as described in Section A4.
  - 6. Term Payment Plan
    - a. The monthly rates for customers choosing the term payment plans are guaranteed against telephone company initiated changes during the selected service contract period.
    - b. Centrex station line additions under the term payment plan may be made at contracted rates for the duration of the contract period. If this election is made the additions would be subject to termination liabilities.
    - c. Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment option.
  - 7. <u>Termination Liability</u>
    - a. If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge for the unexpired portion of the contract period determined as follows:

The number of Centrex lines multiplied by the monthly charge for Centrex lines and features terminated multiplied by the number of months remaining in the contract period times 50 percent.

<sup>(1)</sup> Effective June 20, 2006, this service will no longer be available to new customers. Once ( current customers disconnect this service, they will not be able to reestablish it.

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Issued:

SECTION A13 First Ruisdoriginal Sheet 20 Effective: FEB 2 1 1991 Canado Original Sheet 20

#### MISCELLANEOUS SERVICE ARRANGEMENTS

## K. CENTREX SERVICE (!)

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- 1. General
  - a. Centrex is a central office communications system package (N) provided in association with individual line or trunk exchange business services furnished from digital central office equipment located in company buildings. Centrex is not provided in association with PBX trunks, or public or semi-public telephone service or COCOTS.
  - b. Centrex is a premium service and may be subject to the availability of outside plant and/or central office facilities.
  - c. A combination of business and residence lines or trunks in a Centrex system is not allowed. All exchange lines in a Centrex system must have the same billing arrangement, i.e., either flat rate or measured/metered service, where offered and must be billed to the same account.
  - d. All Centrex features are available to lines utilizing touch call signaling.
  - e. The minimum charge for services provided under this tariff shall be one month.
  - f. Vacation rates for Centrex lines or features are not offered.
  - g. Calls between lines within the Centrex group are not subject to local measured or metered service.
  - h. The minimum requirement for Centrex service is two (2) Centrex lines and one (1) Network Access Register.
  - i. All station lines and features in the same Centrex system, regardless of location, must be covered by the same term payment plan option.
  - j. All station lines will be equipped with the standard features specified as set forth in K.5.c.1. Additional features may be obtained on an individual basis or through the Premium Package plan.

(1) Effective March 14,2004, this Service will no longer be available to New Wotomers. Once current customers disconnect this service, they will not Issued By: Lite D. Corbin, President be able to recetablish it. Bull C. Pederson, Vice-President

ISSUED DATE: Feb 27, 2004

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EFFECTIVE: March 14, 2004

Issued: DEC 17 1990

SECTION A13 First Revised ORIGINAL SHEET 21 Effective: FEB 2 1 1991 Canalo Original Shutzi

#### MISCELLANEOUS SERVICE ARRANGEMENTS

## K. CENTREX SERVICE (1)

- 2. System Features
  - a. Features Selected Per Line

Feature capabilities may vary depending on the type of central office equipment.

1. Call Forward - All Calls

Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

2. Call Forward - Busy

This feature allows incoming calls to be transferred automatically to a predetermined line within the Centrex customer group if the Centrex line is busy.

3. Call Forward - No Answer

This feature allows incoming calls to be transferred automatically to a predetermined line within the Centrex customer group if the line is not answered.

4. Call Hold

Allows a station user to place a call on hold by flashing the switchhook and dialing a code.

5. Call Pick-up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

6. Call Transfer

Allows a station user to hold and transfer incoming, outgoing and intragroup calls.

Add footnote

EFFECTIVE: 3-14-04

ISSUED DATE: Feb 27, 2006 Issued By: Lila D. Corbin. President Paul E. Pederson, VICE PREsident

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Assued: 17 1996

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

# K. CENTREX SERVICE (1) (Cont.)

2. System Features (Cont.)

- a. Features Selected Per Line (Cont.)
  - 7. Call Waiting

Called busy station may acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when Busy Transfer is activated.)

8. Direct Connect

Provides an automatic connecting between a calling station that goes off hook and a predetermined location. This feature can be set up to connect immediately or with a time delay.

9. Deny Originating

This feature allows the line terminating calls only.

10. Three-Way Calling

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12. Directory Number Hunting

This feature allows a call to advance to another number when the original number called is in use.

13. Intercom Dialing

This feature provides intra Centrex group communications by dialing 1-to-3-digits.

Add footnote Issued By: L

3y: Lila D. Corbin, President

Paul E. Pederson

2-27-06

Issued: 050 1 7 1998

First Revised Effective	SECTION A13 ORIGINAL SHEET 23 2: FEB 2 1 1991
	Original Sheet 23

#### MISCELLANEOUS SERVICE ARRANGEMENTS

K. CENTREX SERVICE (1) ( Cont.)

2. System Features (Cont.)

- a. Features Selected Per Line (Cont.)
  - 14. Speed Calling 8

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Allows a user to place calls to a previously designated list of 30 frequently dialed numbers.

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This feature allows you to divert incoming calls to a busy tone indicating that the phone is in the Do Not Disturb status.

19. Do Not Disturb (with PIN number)

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Add footnote

2-27-04

3-14-04

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Issued By: Lila D. Corbin, President Paul & Rederson Vice-President

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First Revised ORIGINAL SHEET 24 Effoctive: FEB 2 1 1991 Cancelo Original Sheet 24

#### MISCELLANEOUS SERVICE ARRANGEMENTS

## K. CENTREX SERVICE () (Cont.)

2. System Features (Cont.)

- a. Features Selected Per Line (Cont.)
  - 20. Cancel Call Waiting

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21. Directed Call Pickup Non Barge-In

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This feature is used to cancel all active customer controlled call forwarding features on a line.

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24. Stop Hunt Key

This feature forces the idle line hunting action to stop when the line associated with the stop hunt key is reached.

25. Make Busy Key

This feature causes the associated line or group of lines (maximum of 32) to appear busy to incoming calls. Incoming calls are routed to an overflow telephone number.

Add potnote

ISSUED: 2-27-06

EFFECTIVE: 3-14-04

(N)

Issued By: Lita-B. Corbin, President Paul & Pederson, Vice President

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Issued: DEC 1 7 1930

First Revised ORIGINAL SHEET 25 Effective: FEB 2 1 1901

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### MISCELLANEOUS SERVICE ARRANGEMENTS

- κ. CENTREX SERVICE (1) (Cont.)
  - 2. System Features (Cont.)
    - b. Features Selected Per Group
      - 1. The following features are selected for use by the entire Centrex group:
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c. Linear Hunting

Linear Hunting provides a sequential hunt over the stations in the Multiline Hunt Group (MHG). With this arrangement, calls to the Pilot Number (Listed Directory' Number) attempt to terminate to the first equipment number (EN) in the MHG. If the first EN is busy, hunting proceeds in a sequential fashion across all members of the group until an idle station is located or the end of the list is reached. If an idle station is available, the call is terminated to it. If no idle stations are available, busy tone is returned unless the Queueing option is equipped.

Individual stations within the MHG may be provided with Directory Numbers (DNs). These DNs may be either hunting or non-hunting (often called "right") numbers. If a call is made to one of the hunting DNs within the MHG (meaning to a number other than the Pilot Number), and that station is busy, hunting takes place from the accessed DN

Issued By: Lita B. Corbin, President Paul & Pederson, Vice President (N) 2-27-04 2-14-06

First Revised ORIGINAL SHEET 26 Effective: FEB 2 1 1991

Issued: DEC 1 7 1990 0

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#### MISCELLANEOUS SERVICE ARRANGEMENTS

- K. CENTREX SERVICE (1) CCONt.)
  - 2. System Features (Cont.)
    - b. Features Selected Per Group (Cont.)
      - 1. The following features are selected for use by the entire Centrex group: (Cont.)
        - d. Circle Hunting

Circle Hunting is similar to Linear Hunting except that when calls are directed to a hunting DN which is busy, hunting proceeds from the accessed DN to the final member of the MHG and then "wraps around" to the first member of the group. Hunting continues until all stations in the group have been scanned for the idle condition. If no idle stations are available, busy tone is returned unless the Queueing option is equipped.

e. Uniform Call Distribution

Uniform Call Distribution provides a hunting scheme which is intended to distribute calls in a uniform manner across the MHG. When an incoming call is terminated to a station within the MHG, a search is made for the next idle station in the MHG. The location of the idle station is stored and is used as the starting point for hunting when the next incoming call is received. Once begun, hunting proceeds in a circular manner through the group, assuring that all stations in the hunting sequence are checked. If no idle stations are available, busy tone is returned unless the Queueing option is equipped.

f. Preferential Hunting

Preferential Hunting provides an alternate hunting sequence for some or all of the Hunting Directory Numbers (HDNs) in an MHG. If a call is directed to the Pilot Number of the MHG rather than to an HDN associated with a Preferential Hunting List, hunting proceeds through the group in a normal fashion. However, if a call is directed to an HDN which has a Preferential Hunting list assigned, and the HDN is busy, hunting occurs in a different or shortened order through the preferential If all members in the Preferential Hunt Group list. (PHG) are busy, hunting may optionally return to the primary Hunt Group. If the PHG is not set up to return to the MHG, the calling party receives busy tone. A common arrangement would be to have a secretarial phone the preferential termination if an individual as manager's phone is busy.

Issued By: -Lila D. Corbin, President Paul E. Pederson, Via - President

2-27-04

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QUINCY TELEPHONE COMPANY DEC 1 7 1930 Issued: First Revised ORIGINAL SHEET 27 Effective: FEB 2 1 1991 Cancels Original Sheet 27

## MISCELLANEOUS SERVICE ARRANGEMENTS

- K. CENTREX SERVICE (1) (Cont.)
  - 2. System Features (Cont.)
    - b. Features Selected Per Group (Cont.)
      - 1. The following features are selected for use by the entire Centrex group: (Cont.)
        - g. Queueing

With the Queueing option, calls to hunt groups in which all lines are busy are queued, and ringback tone is returned to the calling party. Calls remain in the queue until a release is detected from one of the stations in the MHG. The queue length is set at the time of database generation and is in effect for all MHGs in the System. The maximum allowable queue size per MHG is 10 calls. A delay announcement may be provided with Queueing in lieu of ringback tone. Queueing cannot be provided for the members of a Preferential Hunt Group.

h. Delay Announcement for Queued Calls

The Delay Announcement for Queued Calls option allows the Telephone Company to provide a non barge-in announcement to a calling party after a call has been queued. The announcement is repeated at regular intervals until the maximum number of announcement cycles has been exceeded.

- 3. Conditions
  - a. The Company will furnish listings per Section A6, without charge. Additional listings are offered subject to the provisions set forth in Section A6.
  - b. The rates and charges shown for Centrex service apply to Centrex service only. Other services as provided for in the tariffs of the Company may be furnished in connection with this service at rates and charges specified for such services.
  - c. Each request for establishment of a Centrex service system must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting nonrecoverable labor and material costs.

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Issued By: Lila D. Corbin, President Paul 9. Pederson, Vice-President

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3-14-06

Second SECTION A13 FIRST REVISED SHEET 28 CANCELS ORIGINAL SHEET 28 First Revised Effective: January 1, 1992

## MISCELLANEOUS SERVICE ARRANGEMENTS

# K. CENTREX SERVICE (1) (Cont.)

Issued: December 16, 1991/

- 3. Conditions (Cont'd)
  - d. Centrex service is offered on a contractual basis commencing on the date the service is established.
    - 1. Centrex Line rates, Network Access Register rates, plus the selected Feature rates as set forth in K.5, apply each month for the duration of the contract.
  - e. A Centrex line may be extended to a location outside the same continuous property of the Centrex customer to any location within the exchange area. Standard Centrex system rates as set forth in this tariff will apply.
  - f. Centrex system lines are not subject to Local Exchange Service Rates as set forth in Section A3, Sheets 2-4.
  - g. Reserved for Future Use.
  - h. Interstate end user access charges will apply as stated in FCC Tariff No. 5.
  - i. This tariff (including the rates and charges shown herein) for Centrex service is subject to such changes or modifications as the Florida Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction.
  - j. Subsequent line additions.
    - 1. Subsequent line additions will be rated under a new contract or added to an existing contract based upon the remaining period of the initial contract. If the line addition results in the customer's total Centrex line count exceeding the threshold of the line group previously contracted, all lines will be billed at the rate for the larger group.
  - k. Feature Package upgrades are permitted. Service charges as set forth in Section A4 will apply.
- 4. Liability of the Telephone Company
  - a. The liability of the Telephone Company for interruptions in or failure of service provided under the Centrex service tariff or for any damages arising from the provision of service is provided for in Section A2, Sheets 27-29.

By: Daniel V. Gregory, General Manager Paul 9. Pederson

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#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

Third Section A13 Second Revised Sheet 29 Cancels First Revised Sheet 29

## MISCELLANEOUS SERVICE ARRANGEMENTS Scond

- K. <u>CENTREX SERVICE</u> (Continued)
  - 5. Rates and Charges
    - a. A Centrex line will include station-to-station dialing and intercom as standard features. Lines can be leased on a month-to-month, twenty-four (24) month, forty-eight (48) month, or a sixty (60) month basis.
    - b. A Centrex business group includes multi-line hunt service as a standard feature. The customer will have the option of one of the following: linear hunting, circle hunting, uniform call distribution or preferential hunting.
    - c. Centrex feature packages provided via Centrex service from host central office equipment and software include:
      - (1) <u>Standard Package</u> Call Hold, Call Pickup, Call Transfer, Speed Calling 8, Three-Way Calling
      - (2) <u>Premium Package</u> Same features as Standard Package plus: Call Forwarding (busy, all, no answer), Call Waiting, Speed Calling 30.

	and a state of the second s	CENTRES LINE HATE SI	HENILE		
Number of Centres Lines	Monthly	24 Monthia	<b>45 Months</b>	69 Months	
2-5	27.00	25.00	23.00	21.00	
6-10	26.40	24.40	22.40	20.40	
11-25	25.80	23.80	21.80	19.80	
26-50	25.20	23.20	21.20	19.20	
51-100	24.60	22.60	20.60	18.60	
101+	ĊSA	CSA	CSA	CSA	

d. The monthly rates for a Centrex line are:

e. The monthly rates for Network Access Registers (NARs) are:

(1)	1 to 5 NARs, each	\$20.90
(2)	6 to 15 NARs, each	20.55
(3)	16 NARs and above, each	20.20

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ISSUED: August 10, 2007 Feb 27, 2006

EFFECTIVE: August 25, 200, March 14, 200 @

BY: Paul E. Pederson, Vice-President



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### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

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Sucond Section A13 First Revised Sheet 30 Cancels Original Sheet 30

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NTRE	X SERVI	CE (Continued)		VIDDOUNCU
Rat	es and C	harges (Continued)		
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g.	The m	onthly rates per line for feature p	Monthl	iy T
	1 0	tonderd Backage		troy line rate)
			•	· · · ·
h.			sion's end user charg	es apply in (T)
i.	Group	features		ர
	1. T	he monthly Group Speed Calling	g rates are:	(
	(	a) First five (5) lines	\$5.00	)
	•			
	2. 0	Queueing		
	-			D
	·	hunt group	. \$2.00	D
	3. [	Delay Announcement for Queueo	d Calls	
	(	a) Per hunt group	\$25.00	0
j.	Mileag	je		(FD
	1. <i>I</i>	Airline mileage from the central o	ffice will have a mont	hly rate of:
	(	a) First mile	No Cha	rge
		-	No Cha	-
	(	c) Each additional ¼ mile	\$0.7	5
1 .	otral			()
	Rat f. g. h.	Rates and C   Rates and C   f. Location location demand   g. The model   g. The model   h. The Ferre addition   i. Group   1. The Ferre addition   i. Group   1. The Ferre addition   j. Mileage   1. The Ferre addition   i. Group   1. The Ferre addition   i. Group   1. The Ferre addition   i. Group   1. The Ferre addition   1. The F	(i) NTREX SERVICE (Continued) Rates and Charges (Continued) f. Location Charge: An \$8.95 recurring of location a customer has in a Centrex gi- demarcation point. g. The monthly rates per line for feature p 1. Standard Package 2. Premium Package 3. Additional individual features, eac h. The Federal Communications Commis addition to the previously listed rates. i. Group features 1. The monthly Group Speed Calling (a) First five (5) lines (b) Each additional ten (10) line 2. Queueing (a) First five (5) lines per hunt g (b) Each additional ten (10) line hunt group 3. Delay Announcement for Queued (a) Per hunt group j. Mileage 1. Airline mileage from the central of (a) First mile (b) Second mile	NTREX SERVICE (Continued)   Rates and Charges (Continued)   f. Location Charge: An \$8.95 recurring charge will apply for endocation a customer has in a Centrex group. A location is dedemarcation point.   g. The monthly rates per line for feature packages are:   Monthle Rate   1. Standard Package (Included with Cender 2.   2. Premium Package \$4.75   3. Additional individual features, each \$1.00   h. The Federal Communications Commission's end user charge addition to the previously listed rates. \$1.00   h. The monthly Group Speed Calling rates are: (a) First five (5) lines \$5.00   (b) Each additional ten (10) lines \$2.00   2. Queueing (a) First five (5) lines per hunt group \$5.00   (b) Each additional ten (10) lines per hunt group \$2.00   3. Delay Announcement for Queued Calls (a) Per hunt group \$2.00   3. Delay Announcement for Queued Calls (a) Per hunt group \$2.00   3. Delay Announcement for Queued Calls (a) Per hunt group \$25.00   (a) Per hunt group \$25.00 \$25.00

BY: Paul E. Pederson, Vice-President

EFFECTIVE: August 25, 2001 March 14, 2004

#### QUINCY TELEPHONE COMPANY d/b/a TDS TELECOM/QUINCY TELEPHONE Florida

Section A13 G.cond First Revised Sheet 31 Cancels Original Sheet 31

First Revised

## **MISCELLANEOUS SERVICE ARRANGEMENTS**

- (1)**CENTREX SERVICE** (Continued) Κ.
  - 5. Rates and Charges (Continued)
    - Connection Charges k.

- 1. In addition to the recurring monthly charges, Service Connection Charges, as specified in Section A4, apply to the connection of one or more lines at the same time and on the same service of the customer, with the following exceptions:
  - а. No Service Connection charges will apply to any Feature Package changes requested for a period of ten (10) days immediately following the initial installation of Feature Packages. Following the ten (10) day period, charges for any changes or additional requests will apply as described in Section A4.

#### 6. Term Payment Plan

- The monthly rates for customers choosing the term payment plans are а. guaranteed against telephone company initiated changes during the selected service contract period.
- b. Centrex station line additions under the term payment plan may be made at contracted rates for the duration of the contract period. If this election is made the additions would be subject to termination liabilities.
- С. Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment option.
- 7. Termination Liability
  - a. If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge for the unexpired portion of the contract period determined as follows:

The number of Centrex lines multiplied by the monthly charge for Centrex lines and features terminated multiplied by the number of months remaining in the contract period times 50 percent.

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ISSUED: August 10. 20010 Feb 27, 2004

BY: Paul E. Pederson, Vice-President

EFFECTIVE: August 25, 2001, March 14, 2006

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