

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Petition of Gulf Power Company for an increase in its rates and charges. )  
 )  
 )  
 )

Docket No. 891345-EI  
Filed: May 1, 1990

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DIRECT TESTIMONY OF  
HELMUTH W. SCHULTZ, III

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DOCUMENT NUMBER-DATE  
03688 MAY -1 1990  
FPSC-RECORDS/REPORTING

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1 DIRECT TESTIMONY OF HELMUTH W. SCHULTZ, III  
2 ON BEHALF OF THE CITIZENS OF FLORIDA  
3 BEFORE THE  
4 FLORIDA PUBLIC SERVICE COMMISSION  
5 GULF POWER COMPANY  
6 DOCKET NO. 891345-EI

7 I. INTRODUCTION

8 Q. WHAT IS YOUR NAME, OCCUPATION AND BUSINESS ADDRESS?

9 A. I am Helmuth W. Schultz III, a Certified Public Accountant, registered in  
10 the State of Michigan. I am a partner in the firm of Larkin & Associates,  
11 Certified Public Accountants, registered in Michigan, with offices at 15728  
12 Farmington Road, Livonia, Michigan 48154.

13 Q. HAVE YOU PREPARED AN APPENDIX WHICH DESCRIBES YOUR  
14 QUALIFICATIONS AND EXPERIENCE?

15 A. Yes. I have attached Appendix I which is a summary of my experience  
16 and qualifications.

17 Q. HAVE YOU PREPARED ANY SCHEDULES SUPPORTING THE  
18 RECOMMENDATIONS MADE IN YOUR TESTIMONY?

1 A. Yes. I have prepared OPC Exhibits \_\_\_(HWS-1) through Exhibit  
2 \_\_\_(HWS-15). These are attached to this testimony and were prepared by  
3 me or under my direct supervision.

4 II. OPERATING INCOME

5 Q. HAVE YOU PREPARED A SCHEDULE WHICH SUMMARIZES YOUR  
6 RECOMMENDED ADJUSTMENTS TO OPERATING INCOME AND  
7 EXPENSE?

8 A. Yes. OPC Exhibit \_\_\_(HWS-1) presents adjusted net operating income. It  
9 starts with the Company's "per book" figures and reflects each step of the  
10 adjustment process.

11 I am also sponsoring OPC Exhibit \_\_\_(HWS-2) which summarizes my  
12 recommended adjustments to test-year operating expenses.

13 Budgeting Process

14 Q. MR. SCHULTZ, HAVE YOU REVIEWED THE COMPANY'S 1990  
15 OPERATIONS AND MAINTENANCE EXPENSE BUDGET WHICH IS  
16 INCLUDED IN THE TEST YEAR FOR THIS FILING?

17 A. Yes, I have.

1 Q. ARE YOU FAMILIAR WITH HOW THIS EXPENSE BUDGET WAS  
2 DEVELOPED?

3 A. Yes. I have reviewed the budgeting process employed by the Company.

4 In general, the operations and maintenance budget begins with the issuing  
5 of a budget message. This budget message provides a budget schedule,  
6 and the parameters and assumptions that will be used by the Company in  
7 determining the O&M budget. This budget message begins with the  
8 Budget Committee establishing the 1990 operations and maintenance  
9 budget reference level excluding the direct Energy Conservation Cost  
10 Recovery (ECCR) costs, the fuel and purchased power reference levels and  
11 the 1990 corporate controlled expenses. The reference level is the 1989  
12 budget, less any nonrecurring expenses, less corporate controlled expenses,  
13 less 1989 budgeted personnel additions not added to the complement as of  
14 June 30, 1989 and all unapproved vacancies which have not been filled  
15 since June 1988. The ECCR costs are budgeted separately. The  
16 Company's operations and maintenance budget is divided into 24 in-house  
17 planning units, plus units for Plant Daniel, Plant Scherer, and Southern  
18 Company Services. Each planning unit is instructed to prepare the 1990  
19 budget at a level which will allow the planning unit to maintain its  
20 normal level of operations.

1 Procedures require all requested expenditures for new or modified  
2 activities to be justified on an activity analysis form. This justification is  
3 to be in sufficient detail to allow management to make a decision as to  
4 whether the new or modified activity should be approved. After the  
5 planning units prepare their budgets, the budgets are submitted to the  
6 Operations and Maintenance Review Committee for approval. The  
7 budgets are then provided to the Budget Committee for final approval.

8 Q. DO YOU BELIEVE THAT THE PROCESS USED IN PREPARING THE  
9 1990 BUDGET FOLLOWED THE PROCEDURES ESTABLISHED BY  
10 THE COMPANY?

11 A. The Company's procedures appear to have been followed; however, I do  
12 not believe the Company's reference levels are properly developed. The  
13 reference level for the 1990 budget was to be the 1989 budget, less the  
14 following items: non-recurring items, corporate controlled items, 1989  
15 budgeted personnel additions not added to the complement, and vacancies  
16 in the complement which have not been authorized to be filled since June  
17 1988. The use of the 1989 budget is my first concern since, in our review  
18 of the 1989 budget in Docket No. 88-11667-EI, we discovered that  
19 problems existed with its development.

1 Q. WHAT PROBLEMS WITH THE 1989 BUDGET COULD FLOW INTO  
2 THE 1990 BUDGET?

3 A. The reference level for the 1989 budget was supposed to be the 1988  
4 budget, less nonrecurring and corporate controlled expenses. However, in  
5 many instances, the Company's reference level was not the 1988 budget,  
6 but an adjusted amount. An attempt was made to trace the approved  
7 1988 budget amount into the 1989 reference level. Even after allowing  
8 for nonrecurring and corporate controlled amounts, the 1988 budgeted  
9 amounts, as approved, were not used as a reference level for 1989 in 14 of  
10 the 21 planning units checked. Examples of differences between the 1988  
11 budget and the 1989 reference level include: (1) the changing of a  
12 recurring cost to a nonrecurring cost, (2) shifting other dollars to labor  
13 dollars and vice versa, (3) unidentifiable inclusions or exclusions, (4)  
14 including items that were not even approved in the 1988 budget, and (5)  
15 failure to deduct controlled items that were to be deducted in developing  
16 the reference level.

17 The Company begins its budget process by sending a budget message to  
18 its planning units that establishes guidelines and rules to be followed in  
19 preparing their budgets. Before the planning units even received the  
20 budget message, the Company modified the rules outlined in its message.  
21 Of the five modifications that I have previously mentioned, only one was

1 identified in the budget message as being an appropriate modification to  
2 the budgeting process. This modification was the shifting of the sales tax  
3 expense budgeted in 1988 from a recurring to a nonrecurring item.

4 While none of the modifications above were noted in the development of  
5 the 1990 budget, the 1989 problems are incorporated in the 1990  
6 reference level.

7 Q. HOW DO THESE MODIFICATIONS IN THE BUDGETING PROCESS  
8 AFFECT THE USE OF THE COMPANY'S BUDGET AS THE SOURCE  
9 FOR TEST YEAR DATA USED TO ESTABLISH RATES?

10 A. I believe it lessens the credibility of the Company's budgeting process. In  
11 some cases, the modifications are proper and have no adverse effect on  
12 the budget. However, in other cases, the modifications do not appear to  
13 be proper. I believe the credibility of the budgeting process must be  
14 considered, particularly when the budget itself is being used as the test  
15 year in determining rates.

16 Q. MR. SCHULTZ, WHAT WERE SOME SPECIFIC EXAMPLES OF  
17 INAPPROPRIATE MODIFICATIONS TO THE 1989 BUDGET PROCESS  
18 MADE BY THE COMPANY?



1 A. The Power Delivery Planning Unit, the Security Planning Unit, and the  
2 Public Relations Planning Unit all had labor and other dollars shifting  
3 back and forth. For each of these planning units the total dollars  
4 remained the same, but there was a shift among the categories without  
5 justification. Any shifting of dollars between different cost categories  
6 should be justified, otherwise the budget amounts lose their identity.

7 Unidentifiable adjustments included a deletion of \$31,736 from the Central  
8 Division budget reference level, and an addition of \$32,711 to the Western  
9 Division.

10 It appears that a \$4,567 amount for uncollectibles which was included in  
11 the Eastern Division should have been excluded. This amount was  
12 deducted during the 1988 approval process but somehow was inexplicably  
13 included in the reference level for 1989.

14 It is of concern that the Company's budget process was modified without  
15 justification. These modifications, though immaterial in respect to dollars,  
16 still have an impact on future budgets and also represent a weakness in  
17 the budget process.

18 Q. DID YOU NOTE OTHER MODIFICATIONS WHICH HAD A GREATER  
19 IMPACT?

1 A. Yes. Proper budgeting procedure requires the planning units to remove  
2 controlled costs from the prior year's budget in developing the current  
3 year's reference level. Once the current year's budget base (i.e., expenses  
4 excluding controlled and/or nonrecurring costs) is determined, the  
5 controlled costs are calculated and added to the planning units' budgets.  
6 During the 1989 budget review, at least two of the planning units  
7 inappropriately included 1988 controlled expenses in their 1989 budgets.  
8 One planning unit, Employee Relations, had a material error that has  
9 resulted in an overstatement of the reference level.

10 Employee Relations

11 Q. PLEASE EXPLAIN THE PROBLEM IN THE EMPLOYEE RELATIONS  
12 PLANNING UNIT.

13 A. The Employee Relations Planning Unit included 1988 controlled expenses  
14 in its 1989 reference level budget, specifically, three adjustments to the  
15 1988 budget which were related to employee benefits. Employee benefits  
16 in the past, and in 1989, were treated as controlled expenses. Therefore,  
17 I believe these items should have been deducted in determining the  
18 reference level for 1989. The net impact of these three adjustments was  
19 \$663,523.

1 The Employee Relations Planning Unit also failed to remove the full  
2 amount of the 1988 controlled costs from its 1989 reference level in two  
3 cases. The amount for pensions, which are controlled costs that were  
4 deducted in determining the reference level for 1989, was \$48,673 less  
5 than the 1988 budget amount. For the employee savings plan, the  
6 amount deducted in determining the reference level for 1989 was \$16,630  
7 less than the 1988 budget amount.

8 The 1989 reference level for the Employee Relations Planning Unit was,  
9 therefore, overstated by a total of \$728,826.

10 In prior years these benefit costs do not appear to have been included in  
11 the budget base for employee relations, prior to the addition of  
12 nonrecurring or controlled expenses for the current year. For 1989 these  
13 costs are included in the budget base, and additional pension and  
14 employee savings plan costs have also been added as a controlled expense.

15 The 1987 operations and maintenance budget was \$135,280 in the "other"  
16 category. This excluded ECCR, nonrecurring and controlled expenses for  
17 employee relations. In 1988 the "other" category budget for employee  
18 relations, was \$114,534, exclusive of controlled, nonrecurring and ECCR  
19 expenses. However, in 1989, exclusive of nonrecurring, controlled and  
20 ECCR expenses, the "other" budget amount was \$1,102,980.

1 These employee benefit items, have historically been categorized as  
2 controlled expenses in the employee relations 1989 reference level.  
3 Unless the Company can justify their inclusion, I recommend that the  
4 total amount of 1988 employee benefit costs which have been included in  
5 the 1989 reference level and in turn flowed into the 1990 reference level  
6 be deducted from the budget as an error in the budgeting process.

7 Q. HAVE YOU PREPARED A SCHEDULE DETAILING YOUR  
8 RECOMMENDED ADJUSTMENT?

9 A. Yes. The calculation of this adjustment to the Employee Relations  
10 Planning Unit budget, totalling \$728,826, is shown on OPC Exhibit  
11 \_\_\_(HWS-3).

12 Labor Complement and Payroll Taxes

13 Q. OTHER THAN THE ITEMS YOU HAVE ALREADY DISCUSSED, ARE  
14 THERE ANY OTHER AREAS IN THE BUDGETING PROCESS WHICH  
15 ARE OF CONCERN TO YOU?

16 A. Yes, there are. My first concern is the labor cost budgeted for 1990. The  
17 Company has established a complement of employees to be used in the  
18 budgeting process. For 1989, this complement was 1,626 employees. Of

1 the 1,626 employees, an estimated 26 vacancies were to be subtracted  
2 from the complement in the development of the 1990 labor budget. Even  
3 with this reduction in the labor complement, the Company still ended up  
4 with 1,625 budgeted positions. This is shown in the listing of 1990  
5 budgeted positions and 1990 budgeted labor by planning unit received  
6 from the Company on March 22, 1990 as part of the Production of Copies  
7 of Selected Planning Unit 1990 Budget Working Papers. If these budgeted  
8 positions are not filled permanently at the beginning of the year, then the  
9 labor budget will be overstated and able to absorb budget overruns for  
10 other costs the unit incurs.

11 Q. WHAT IS YOUR ASSESSMENT OF THE COMPANY'S 1990 LABOR  
12 BUDGET?

13 A. The Company's labor budget is overstated. The Company has projected  
14 an increase in the work force. The Company's workforce has remained  
15 relatively stable. A review of the labor statistics from prior years  
16 indicates that the Company's 1986 budget included 1,573 full-time  
17 employees. At the end of 1986, 1,504 positions were filled. On average,  
18 during the year 1986, Gulf had 1,471 employees. In 1987, the Company  
19 budgeted for 1,588 employees, yet the year-end employment level was only  
20 1,557 and the average for the year was 1,528. In 1988, the Company  
21 budgeted for 1,628 positions, yet the year-end number of employees was

1 1,561 and the average was 1,564.

2 For 1989, the Company budgeted 1,626 employees, yet the year-end  
3 number of employees was only 1,571 and the average was 1,562.

4 For 1990, the Company budgeted 1,625 employees. According to the  
5 February 1990 monthly operating report, 1,567 employees were on hand at  
6 month-end. If added properly, the March 1990 monthly operating report  
7 shows 1,575 employees. On the March 1990 report, the Company listed a  
8 total of 1,615 employees, but adding the detailed positions produces a total  
9 of 1,575.

10 Q. DIDN'T THE COMPANY MAKE AN ADJUSTMENT TO THE LABOR  
11 BUDGET TO ELIMINATE THE SALARIES ASSOCIATED WITH THE  
12 VACANCIES?

13 A. The Company did make a \$378,417 adjustment for the "hiring lag". This  
14 adjustment, however, is inadequate. The Company considered only 38  
15 vacancies, at an average starting salary for newly hired employees, and  
16 only for a portion of the year. For this assumption to be reasonable, the  
17 Company would be required to maintain a complement of 1,613 employees  
18 throughout the remainder of the year. With only 1,567 employees as of  
19 February 1990, and the Company's historical tendency to overstate

1 budgeted employee levels, the attainment of that complement does not  
2 seem possible.

3 Q. HAVE YOU CALCULATED AN ADJUSTMENT RELATED TO THE  
4 COMPANY'S OPERATING LABOR BUDGET?

5 A. Yes. As of February 1990, the company's budgeted complement of  
6 employees exceeded the actual number by 58. Using an annualized wage  
7 rate as of December 31, 1989, I have determined the Company's operating  
8 labor budget is overstated by \$990,381 after allowing for the Company's  
9 hiring lag of \$378,417. The calculation of this operating labor expense  
10 overstatement appears on OPC Exhibit \_\_ (HWS-4).

11 Exhibit \_\_ (HWS-4) also reflects the related payroll tax expense that is  
12 overstated by \$78,406 as a result of the Company's overbudgeting of labor  
13 dollars. This labor adjustment is conservative since it was calculated  
14 using annualized salary amounts which do not include overtime.  
15 Additionally, the Company has shown in MFR Schedule C-57, page 87,  
16 that its budgeted test-year labor expense has exceeded the Company's  
17 calculated benchmark in the areas of steam production and administrative  
18 and general, by \$1,736,000, cumulatively.

1 Q. MR. SCHULTZ, ARE THERE ANY OTHER PROBLEMS WITH THE  
2 LABOR BUDGETING PROCESS?

3 A. The Company has a model for determining the budgeted payroll for its  
4 planning units; however, some planning units choose not to use this model  
5 and, instead, calculate the payroll dollars using their own methods. This  
6 does not necessarily mean that calculations performed using methods  
7 other than the model are incorrect, but it does show that there is a lack  
8 of consistency in the operation of the Company's formal budgeting process.

9 Q. HAVE YOU FOUND PROBLEMS WITH THE BUDGETING PROCESS  
10 RELATED TO "OTHER" DOLLARS?

11 A. Yes. Although inconsistent methods among planning units are used in  
12 developing the labor budget, the Company does attempt to verify the total  
13 labor budget amount by checking calculations either within the units or  
14 by using the model. It appears however, that a similar verification of the  
15 total cost budgeted in the "other" category is not performed. In addition,  
16 some of the reference levels themselves for the "other" category are  
17 questionable.

18 Q. PLEASE EXPLAIN.



1 A. The Company's reference level is theoretically the 1989 approved budget.  
2 Any additions or adjustments to the reference level should be justified on  
3 the Company's "B4" Forms. Therefore, if the Company happens to be  
4 over or under the budget which had been established at a certain level in  
5 the prior year, the reference level could remain unadjusted and would not  
6 reflect any over or under budgeting in the prior year. An example of an  
7 item that could affect the budget reference level would be a variance in  
8 the budgeted and actual inflation rates. Over the years, this variance  
9 could become significant.

10 A review of the Company's budgeting process and the budgeting forms  
11 indicate that in compiling the 1990 budget, adjustments increasing the  
12 reference level were predominant while few adjustments were made  
13 decreasing the reference level. The adjustments were for projected  
14 expansions of current programs or expenses, new programs, inflation and  
15 some reductions of program costs. Few, if any, adjustments to the  
16 reference level were attributable to a variance in the prior year budget-to-  
17 actual comparison. There does not seem to be any summary available  
18 that details total expenses by type and reconciles them back to the budget  
19 amount. For example, the labor budget was developed using a reference  
20 level plus adjustments. It appeared to be supported by a calculation of  
21 the total labor costs through the model or through a calculation  
22 performed within the planning unit on its own. In contrast, in the

1 category for other costs budgeted, the Company begins with the reference  
2 level and, in most cases, appear only to justify the changes. Except for  
3 Plant Crist, only portions of the necessary documentation were provided  
4 to us in support of total budget costs in the "other" category.

5 Q. PLEASE GIVE AN EXAMPLE OF A QUESTIONABLE REFERENCE  
6 LEVEL.

7 A. A good example of a questionable reference level involves the Employee  
8 Relations Planning Unit which was discussed previously. In the 1988  
9 budget, the "other" category budget amount was \$114,534. When sent for  
10 approval, this amount was reduced by \$49,479. This reduction left  
11 \$65,055 as the approved amount in the 1988 budget for the "other"  
12 category. According to the Company's "budget message" instructions for  
13 the budgeting process, this \$65,055 amount should have been the  
14 reference level for employee relations for the 1989 budget. The  
15 Company's "B3" forms, which identify the reference level and adjustments,  
16 show a 1990 reference level amount of \$793,881. The Company's "B4"  
17 forms, are supposed to be used to substantiate adjustments to the  
18 reference levels. The "B4" forms show the 1989 reference level amount  
19 for the Employee Relations Planning Unit to be \$428,645. This is for the  
20 portion of the reference level being adjusted alone. It therefore appears  
21 the Company increased the reference level by at least \$363,590 without

1 any justification, and this increase is carried forward to 1990.

2 The Company's budget procedures require the planning unit to justify  
3 changes in this year's budget over last year's budget. However, the  
4 planning units are not required to rejustify their prior year's budget level.  
5 Rather, the prior year's budget, which is an accumulation of programs or  
6 costs, some of which may no longer exist, is merely carried forward.

7 Q. PLEASE CONTINUE IN YOUR DISCUSSION OF THE BUDGETING  
8 PROCESS.

9 A. The next area to be discussed is the corporate controlled items included in  
10 the budgeting process, and I used the term "control" loosely. It is my  
11 understanding that corporate controlled items are those costs allocated to  
12 the various planning units for which the planning units are not to be held  
13 accountable. The underlying assumption is that these are costs that  
14 cannot be controlled by the planning units themselves. These are costs  
15 that either are not normal or recurring or costs that must be determined  
16 in total for the Company, as opposed to being determined individually by  
17 the planning units.

18 Q. PLEASE DISCUSS THE SPECIFIC CORPORATE CONTROLLED COSTS  
19 INCLUDED IN THE 1990 BUDGET.

1 A. These items are discussed in the following sections of testimony.

2 Turbine & Boiler Inspections

3 Q. IS THE 1990 BUDGETED TEST YEAR AMOUNT FOR TURBINE AND  
4 BOILER INSPECTIONS REASONABLE?

5 A. No, it is not. The Company has budgeted \$5,340,000 for turbine and  
6 boiler inspections in 1990.

7 These inspections follow a cyclical pattern. In some years, expenses will  
8 be at relatively low levels; in others, periodic maintenance and inspection  
9 expense will be higher. Therefore, expenses incurred in one year will not  
10 necessarily be representative of what will occur in the following year.

11 Q. ARE YOU RECOMMENDING AN ADJUSTMENT FOR TURBINE AND  
12 BOILER INSPECTION COSTS?

13 A. Yes. On Exhibit\_\_ (HWS-5), I computed the average actual cost of  
14 turbine and boiler inspections for the five-year period 1984-1989. I have  
15 taken the actual expense in each of these years and restated that expense  
16 for inflation. This has enabled me to compute a historical average stated  
17 in current dollars which can be compared to the 1990 expense using the

1 same basis of measurement. As shown on Line 10, the actual annual  
2 average expense for turbine & boiler inspections was \$4,421,065. The  
3 Company's budgeted amount for 1990 of \$5,340,000 is unreasonable and  
4 unrepresentative when compared with historical data. The \$918,935 in  
5 excess of the annual actual average expense should be disallowed.

6 On Lines 12-17 and 19, I have computed average annual forecasted  
7 turbine and boiler inspections expense for the years 1990-1994 to be  
8 \$3,835,000. Even when using the forecasted average, which is by  
9 definition less accurate than an actual average, the 1990 test year amount  
10 is \$1,505,000 in excess of the average five-year forecasted amount.

11 I am therefore recommending an adjustment to reduce turbine and boiler  
12 inspections expense by \$918,935, the amount by which the budget exceeds  
13 the actual, inflated annual average. I have used the actual average in  
14 making this adjustment because it is a more reliable indicator of the true  
15 expense than the forecasted data.

16 Plant Daniel Expenses

17 Q. PLEASE DISCUSS THE NEXT AREA OF CORPORATE EXPENSES IN  
18 THE COMPANY'S BUDGET.

1 A. I would like to discuss the "controlled expenses" associated with Plant  
2 Daniel and Plant Scherer, particularly those costs related to Plant Daniel.  
3 The Company considers the costs for Plant Daniel and Plant Scherer to  
4 be so-called corporate "controlled" items. I believe "controlled" is the key  
5 word in these cases because the budget for Plant Daniel is controlled by  
6 Mississippi Power Company, and the budget for Plant Scherer is developed  
7 by Georgia Power Company. In the deposition of Mr. Gilbert, Docket No.  
8 881167-EI, on February 21, 1989, an inquiry was made concerning the  
9 budgeting process for Plant Daniel and Plant Scherer. On page 64, line 2  
10 of that deposition transcript, Mr. Gilbert stated:

11 "....Georgia Power Company and Mississippi Power Company has  
12 [sic] their own budgeting process. So they've got approvals within  
13 this process. We have input to them. They've got their own  
14 review and approval of the plant now, Plant Daniel and Plant  
15 Scherer expenses. So it's gone through an approval process. It's  
16 just external to ours."

17 Later in the deposition, Mr. Gilbert was asked who prepares and approves  
18 these budgets. Mr. Gilbert indicated the budget for Plant Daniel was  
19 approved by Mississippi Power. (See line 22 of page 64.) Mr. Gilbert was  
20 then asked:

21 They're not submitting anything for approval really. I guess Gulf  
22 Power would assume that all the right questions have been asked  
23 and everything has been tightened down as close as it can be  
24 tightened?

25 On page 65, Mr. Gilbert responded to this question stating:

26 We have a contract with Mississippi Power Company by which we  
27 have fifty percent ownership. They're our agent. They operate the  
28 plant. Theoretically, under that contract of agreement out in the

1 real world, you would probably not have a whole lot of say-so about  
2 how that plant is run if your contracting for somebody to be an  
3 agent. We do have a committee that we have input to that allows  
4 us to have some say-so in the operation of those plants. On times  
5 we have told them, we don't want to do that, and at times they  
6 have said to us, well, we recognize that and we're not going to do  
7 it. Other times they as agent have said that, we feel this is the  
8 best decision that needs to be made and as agent we've got to do  
9 this.

10 So we do not control those. We have input. And that would be  
11 similar for pensions and fringe benefits. Although Gulf's  
12 management has input into them and certainly sits on the  
13 committee, there are times when the decision is made to the--  
14 outside the process. And as far as budget process is concerned,  
15 that's a fixed cost at that point. You don't decide not to pay  
16 twenty-five percent of the Daniel expenditures because after the  
17 fact that it wasn't a good decision. Contractually, you're obligated  
18 to pay that cost. So when you get to that point in the budgeting  
19 process, it is almost like a fixed cost.

20 It is my understanding that Gulf Power Company has a limited amount of  
21 input into the budgeting process for Plant Daniel. The Company is  
22 provided with a budget by Mississippi Power Company for Plant Daniel  
23 that it must accept, "almost like a fixed cost." The costs being charged by  
24 Mississippi Power to Gulf, therefore, are not reviewed from the standpoint  
25 of whether they are proper in light of the standards of the Florida  
26 Commission and whether such costs should be borne by Florida  
27 ratepayers.

28 It is also my understanding that the Company does not audit the costs of  
29 Mississippi Power Company for Plant Daniel to verify the propriety of the  
30 expenses charged to Gulf Power Company. Therefore, even though the

1 Company may feel that the audit of Mississippi Power billings performed  
2 by the Internal Auditors of Southern Company Services is a means of  
3 assuring compliance, I don't believe that independence and objectivity exist  
4 in this affiliated relationship.

5 Mr. Gilbert suggested that "out in the real world you would probably not  
6 have a whole lot of say so about how that plant is run." However, I  
7 believe in these circumstances, where Gulf Power is a fifty percent owner,  
8 that some provision should be made so that the costs charged by  
9 Mississippi Power for Gulf Power's half of the cost for operation of the  
10 plant could be audited and subject to adjustment if improper by Florida  
11 Commission standards or excessive.

12 During the typical rate proceeding, this Commission may find costs that a  
13 utility incurs or spends that are not properly chargeable to ratepayers.  
14 Without an adequate review, it is not possible to ascertain whether  
15 Mississippi Power incurs and charges Gulf for similar costs that would not  
16 be acceptable to this Commission. Some of the costs that Mississippi  
17 Power is charging to Gulf Power through the Plant Daniel budget may be  
18 inappropriate for this rate case.

19 Q. WHAT ADJUSTMENT ARE YOU PROPOSING?



1 A. I am recommending that the \$646,000 variance between the Company's  
2 budgeted amount for 1990 of \$6,572,000 and the 1990 benchmark of  
3 \$5,926,000 as shown on MFR Schedule C-57, page 44 of 94, be deducted  
4 from the Company's O&M budget. This adjustment results in the  
5 Company appropriately reflecting its budgeted amount for Plant Daniel at  
6 the benchmark level. It also provides an effective means of controlling  
7 the costs charged to Florida ratepayers for Plant Daniel, since the  
8 Company does not seem to be able to control these costs on its own.

9 Plant Daniel Transmission Line Rentals

10 Q. PLEASE DISCUSS THE NEXT CORPORATE BUDGET ITEM.

11 A. In Order 14030, the Commission deducted \$425,000 from the budget of  
12 Gulf Power to reduce the proposed budget to a benchmark level of  
13 \$962,000. The Company, in this case, has added back the \$425,000  
14 previously deducted by the Commission in deriving its benchmark amount  
15 for Plant Daniel transmission line rentals. The Company included this  
16 amount in the base to be multiplied by the escalation factor for 1984 to  
17 1990 to arrive at the new 1990 benchmark. The Company's calculated  
18 1989 benchmark of \$1,729,000 exceeds its budgeted amount for Plant  
19 Daniel line rentals of \$1,195,324. However, if the Company were not  
20 allowed to add back the \$425,000 disallowed in the prior case, the 1990  
21 benchmark for Plant Daniel would be \$1,199,000, which is \$3,676 more

1 than the \$1,195,324 amount budgeted. Therefore, the Company's  
2 adjustment to the benchmark amount is not necessary for Plant Daniel  
3 and should not be allowed because of the cushion it would provide the  
4 Company.

5 Plant Daniel A&G

6 Q. DID ANY OTHER PLANT DANIEL DISALLOWANCE FROM THE  
7 PRIOR CASE AFFECT THE 1990 BENCHMARK CALCULATION?

8 A. Yes. In Order 14030, the Commission disallowed \$1,573,000 of A&G  
9 expense related to Plant Daniel. The Commission found that the A&G  
10 expense for the new plant was accounted for in the base O&M; thus, to  
11 allow the \$1,573,000 expense amount to be included in the budget for  
12 Plant Daniel would have resulted in a double count.

13 The Company added back this disallowance to the base expense amount  
14 used in calculating its benchmark for 1990 A&G expense. The total  
15 production related A&G expense budgeted by Gulf Power for 1989 is  
16 \$5,655,000, as shown in MFR Schedule C-53. The Company-calculated  
17 benchmark for 1990 is \$6,445,000 per the same schedule. The benchmark  
18 exceeds the budgeted amount by \$790,000. This variance, however, would  
19 reverse and the budgeted amount would exceed the benchmark by  
20 \$1,435,000, as shown on Exhibit \_\_\_ (HWS-6), if the Company had not

1 inappropriately added back the Plant Daniel A&G expense amount that  
2 was disallowed in Order No. 14030 and an amount for Plant Scherer,  
3 which I will discuss later in my testimony to its base in calculating the  
4 1990 benchmark.

5 Q. WHAT ARE YOU RECOMMENDING?

6 A. I am recommending that the Company's budgeted A&G expense be  
7 reduced by \$1,172,000 (the proper benchmark variance of \$1,435,000 -  
8 \$263,000 budgeted to Plant Scherer) to adjust the Company's budget to  
9 the 1990 benchmark.

10 I should note that we have been unable to assess the amount of the 1990  
11 A&G expense budget which is specifically applicable to Plant Daniel in  
12 terms of its relationship to the 1990 benchmark. This is because the  
13 portion of the total 1990 A&G expense benchmark amount which is  
14 applicable specifically to Plant Daniel has not been identified. The  
15 Commission should investigate the means by which all benchmark  
16 amounts could be apportioned to all applicable budget units in order to  
17 provide a comparable base for all budget units to which budgeted  
18 expenses are allocated. Benchmark variances in either direction from the  
19 test year amount should require explanations to establish a better means  
20 of monitoring costs.

1 Plant Scherer - Production Expense

2 Q. PLEASE DISCUSS THE NEXT "CONTROLLED" EXPENSE AREA IN  
3 THE COMPANY'S BUDGET.

4 A. The next corporate item involves Plant Scherer. As with Plant Daniel,  
5 the Company has limited control, if any, over the budgeting process for  
6 Plant Scherer. The Plant Scherer budget is given to Gulf Power by  
7 Georgia Power Company. Apparently, the Company is expected to adhere  
8 to this budget without having had much input in its development.

9 The 1990 Plant Scherer budget includes \$1,957,000 for steam production  
10 expenses. The Company has included the same amount in the benchmark  
11 for 1990, which is shown on MFR Schedule C-53. I am not convinced that  
12 the Company has taken the appropriate steps to determine the propriety  
13 of the \$2 million included in its budget for Plant Scherer steam  
14 production expenses.

15 Q. ARE YOU RECOMMENDING AN ADJUSTMENT AT THIS TIME?

16 A. I am not aware of any method to determine the propriety of the amount  
17 because of the lack of evidential matter to substantiate it. Therefore, I  
18 am not recommending an adjustment at this time. However, I do

1 recommend that the Commission take this lack of supporting evidence  
2 into consideration and either set a benchmark level to limit the amount  
3 recoverable or require an audit be performed of Georgia Power Company's  
4 Plant Scherer costs to determine the propriety of the amount charged to  
5 Gulf Power.

6 Plant Scherer - A&G Expense

7 Q. ARE THERE OTHER ITEMS IN THE PLANT SCHERER BUDGET  
8 WHICH CONCERN YOU?

9 A. The Plant Scherer budget (hence, the Company's O&M expense) includes  
10 \$3,000 for "transmission other" expense. The same amount has been  
11 included in the benchmark as determined by the Company on Schedule C-  
12 53 of the MFRs. The remaining amount included in the Plant Scherer  
13 Planning Unit budget is \$263,000 for production related A&G expense.  
14 Based on the adjustment that the Commission made in Order No. 14030  
15 regarding the inclusion of A&G costs for Plant Daniel, I am recommending  
16 that the \$263,000 be disallowed as a double count of A&G expenses  
17 related to Plant Scherer. This adjustment of \$263,000 plus the Plant  
18 Daniel production related A&G adjustment of \$1,172,000 equal the  
19 \$1,435,000 by which the production related O&M budget exceeds the  
20 benchmark.

1 Plant Scherer - Transmission Line Rentals

2 Q. PLEASE DISCUSS THE PLANT SCHERER TRANSMISSION LINE  
3 RENTALS.

4 A. The corporate controlled budget includes \$1,822,000 in the Power Delivery  
5 Planning Unit budget for Plant Scherer transmission line rentals. I am  
6 recommending that the \$1,822,000 be disallowed from transmission line  
7 rentals. All of Plant Scherer costs should be removed because Plant  
8 Scherer capacity is all for unit power sales.

9 I would like to point out that, even though the Company has adjusted  
10 Plant Scherer costs for the portion they claim to be associated with unit  
11 power sales, no adjustment by the Company could be identified as  
12 pertaining to Transmission Line Rents.

13 Southern Company Services

14 Q. PLEASE DISCUSS THE NEXT CONTROLLED BUDGET ITEM.

15 A. The next controlled item is the Southern Company Services budget.  
16 Again, this is a budget prepared by an associated company, in this case  
17 Southern Company Services, and given to Gulf Power. Again, we ask how  
18 much input does the Company have in the development of this budget.  
19 Gulf Power has indicated in the Company's response to Interrogatory OPC

1 1-53 that it does engage in some communication with Southern Company  
2 Services to discuss this budget:

3 Proactive management control stems from the annual budgeting  
4 process. Southern Company Services, Inc. prepares estimates of its  
5 billings to Gulf Power Company and other affiliated companies of  
6 the Southern electric system through an extensive, interactive  
7 annual planning and budgeting process. In its planning phase,  
8 functional groups from Southern Company Services, Inc. receive  
9 input from the operating companies. (Emphasis added).

10 The Company states further that:

11 Another form of management control over activities of Southern  
12 Company Services, Inc. is the work order authorization procedure.  
13 A service to be performed on behalf of Gulf Power Company by  
14 Southern Company Services, Inc. is first authorized through the  
15 establishment of a work order. This authorization is made through  
16 the completion of a work order request form. This form includes a  
17 description of the type of service to be rendered and its scope, and  
18 is approved by Gulf Power Company management who have  
19 requested and authorized the service. The work order is also  
20 approved by management of the service company function  
21 responsible for providing the requested service. (Emphasis added).

22 The majority of the discussions that take place appear to be limited to  
23 the activities specifically requested by Gulf Power for Southern Company  
24 Services to perform. The Southern Company Services budget also includes  
25 costs which are incurred for services performed in general for all the  
26 participants in the Southern Company System. Such costs are  
27 apportioned to Gulf Power based on a set percentage. These costs are  
28 not subjected to the same scrutiny by the Company as that of the costs of  
29 a specifically requested item. The question that should be asked is: Are  
30 these necessary expenses for Gulf Power and are they expenses that this

1 Commission would normally allow to be passed through to the ratepayer?

2 Because the Southern Company Services planning unit O&M budget  
3 makes up approximately \$15 million, which is in excess of 10% of the  
4 total O&M budget, the budget should be subject to an audit or a detail  
5 review of the costs being charged to the ratepayer. There is no assurance  
6 that all the costs being flowed through from the Southern Company  
7 Services billings to Gulf Power are providing a benefit to the ratepayer.  
8 Without an audit of these costs by an independent party, the only  
9 alternative to curb expenses is the Commission's use of the benchmark  
10 analysis, as has been done in the past.

11 Q. HAVE YOU REVIEWED THE BUDGETED COSTS OF SOUTHERN  
12 COMPANY SERVICES IN CONJUNCTION WITH OTHER RATE CASES?

13 A. Yes. Larkin & Associates was retained by the Georgia Public Service  
14 Commission in 1986 and 1987 to perform a review of Georgia Power  
15 Company's budget. Georgia Power is a sister company of Gulf Power. In  
16 that engagement, we reviewed and evaluated the budgeting process of  
17 Georgia Power which included Southern Company Services' budget items  
18 charged to Georgia Power. Our review included an attempt to  
19 substantiate these budget line items from Southern Company Services'  
20 workpapers. However, we were unable to substantiate the budget line



1 items because no Southern Company Services workpapers were available  
2 for review. Unless Southern Company Services can now substantiate the  
3 development of its budgets for Gulf Power or any other system affiliate, I  
4 would think it appropriate to question the costs included in the Southern  
5 Company Services budget.

6 Again, the question arises as to how some of the costs flow through to  
7 Gulf Power from Southern Company Services and the propriety of such  
8 costs. Additionally, some of the functions that are performed by Southern  
9 Company Services for all the sister companies should be questioned as to  
10 whether duplicate functions exist at these sister companies, including Gulf  
11 Power.

12 Q. ARE THERE OTHER REASONS WHY YOU BELIEVE THAT THE  
13 SUPPORT UNDERLYING THE SOUTHERN COMPANY SERVICES  
14 BUDGET IS INADEQUATE?

15 A. I question the extent of support that exists for the amounts that are  
16 included in the budget for Gulf Power by Southern Company Services  
17 since I have not been provided with details concerning such charges.  
18 Support, even in a form similar to that for the other planning units  
19 excluding Plant Daniel and Plant Scherer, is lacking. Public Counsel's  
20 First Request for Production of Documents, Item No. 12, stated:

1 For any planning units that don't use the above forms in the  
2 previous questions, please provide the 1990 budget detail that is  
3 prepared or supplied to the Company in lieu of Forms B-3, B-4, B-5,  
4 B-6, B-7, and approval letters.

5 Basically, the information requested was for detail supporting the costs  
6 included in the 1990 budget for these units; justification for additional  
7 costs over the prior year's budget which is supposed to be contained on  
8 Form B-4; justification for capitalized costs, which is contained on Form B-  
9 5; and the allocations of costs to locations and FERC accounts, which are  
10 performed on Forms B-6 and B-7.

11 The Company's response for Southern Company Services was a 21 page  
12 listing of work orders that total \$18,253,795. Besides the brief description  
13 for each of the work orders listed, there is no detail as to why the budget  
14 amount is different than 1989 or why it is necessary to increase or  
15 decrease the budgeted amounts.

16 The Public Counsel's First Request to Produce Documents, Item No. 13,  
17 stated: "Please provide copies of all Approval Letters for each Planning  
18 Unit for the 1990 budget."

19 In the Company's response, no approval letter was received for Southern  
20 Company Services, Plant Daniel, or Plant Scherer. Therefore, it is my  
21 assumption that the Company's response to Public Counsel's Fifth

1 Request for Production of Documents in Docket 881167-EI, Item No. 47,  
2 applies here. The Company's response was:

3 The Budget Committee approves the budgeted expenses for Plant  
4 Daniel, Plant Scherer, and Southern Company Services in their  
5 Budget Approval Meeting. No approval letters are issued for these  
6 planning units. (Emphasis added).

7 Apparently, there is no detailed budget information for Plant Daniel, Plant  
8 Scherer, or Southern Company Services other than the dollar figures and  
9 FERC account distributions provided. The Company in its response to  
10 Public Counsel's First Set of Interrogatories, Item No. 28 showed an  
11 increase of \$764,737 (\$14,954,931 - \$14,190,194) in its O&M expense  
12 budget. No justification was provided for any increases of the current  
13 budget over the prior year.

14 Additionally, OPC asked for a budget-to-actual variance summary for  
15 Southern Company Services. An analysis of the 1989 variances indicated  
16 that the actual expense was under budget by approximately \$418,000.  
17 After adjusting for the \$396,851 variance for the tax investigation, the  
18 1989 actual expense was approximately \$814,000 under budget.

19 Q. WHAT IS YOUR RECOMMENDATION REGARDING THE SOUTHERN  
20 COMPANY SERVICES COSTS INCLUDED IN GULF POWER'S 1990  
21 BUDGET?

1 A. Considering the fact actual for 1989 was less than budget and that no  
2 detail explanations have been provided that justify the developed budget  
3 amounts, I believe that an adjustment is warranted. A \$907,000  
4 benchmark excess is shown on MFR Schedule C-57, page 3. This is the  
5 difference between the 1990 Southern Company Services' budget for steam  
6 production of \$2,354,000 and the 1990 benchmark as determined by the  
7 Company of \$1,447,000. Because of the lack of support for the Southern  
8 Company Services specific budget amounts, I am recommending that  
9 \$617,595 as shown on line 5 of Exhibit \_\_\_(HWS-7), page 1 of 3, be  
10 disallowed in the O&M budget.

11 Q. PLEASE EXPLAIN YOUR ADJUSTMENT FOR SCS SERVICES TO  
12 GULF.

13 A. This adjustment has four parts. The first part removes certain research  
14 projects and studies because they are duplicative of the type of research  
15 Gulf pays for through Electric Power Research Institute (EPRI) dues.  
16 This adjustment is shown on Exhibit \_\_\_(HWS-7), page 2 of 3, and results  
17 in the disallowance of \$324,000.

18 The second part of the adjustment removes the cost of SCS Services  
19 which have been budgeted at amounts substantially in excess of actual  
20 average costs for such services. This adjustment is necessary to assure

1 that the SCS-related charges are reflected in the test year at a reasonable  
2 level, and to counteract the Company's demonstrated tendency to  
3 overstate the amount of such costs in its budgets. The adjustment is  
4 shown on Exhibit \_\_\_(HWS-7), page 3 of 3, and reduces O&M expense by  
5 \$153,595.

6 The next part of the adjustment pertains to the Company's justification  
7 for the benchmark variance of \$44,000 for Generating Plant Electrical  
8 System Application is provided on MFR Schedule C-57, page 31. The  
9 Company's justification is as follows:

10 These SCS Services are for the continued research and engineering  
11 evaluations of new generators, exciters, transformers, voltage  
12 regulators and other electrical equipment used in electric generating  
13 plants. This work also provides for investigation of problems with  
14 Gulf's existing equipment problems at other utilities with  
15 equipment in place on Gulf's units.

16 It is essential that this expertise be maintained at Southern  
17 Company Services to provide for analysis and trouble shooting of  
18 problems on Gulf's units and to provide for replacement of  
19 equipment at Gulf's electric generating plants. Gulf's plant  
20 personnel and engineering personnel in the corporate office do not  
21 possess the expertise to meet these essential requirements.

22 As a follow up, Interrogatory OPC 4-231 requested the Company to:

23 Provide a list of Gulf plant personnel and engineering personnel and  
24 their respective qualifications and identify to what extent Southern  
25 Company Services' personnel are more qualified.

26 The Company's response to identifying the extent SCS personnel are more  
27 qualified, is as follows:

1 Gulf cannot, due to its size, justify employing personnel in such a  
2 specialized area. Southern Company Services, by intent, is staffed  
3 to supply personnel who specialize in such areas to provide technical  
4 assistance to the entire Southern Company System, therefore  
5 reducing any duplication in the Southern Company System.

6 Nowhere in this response is any statement that specifies why SCS  
7 personnel are more qualified. Therefore, unless a more adequate  
8 justification can be provided, I am recommending the disallowance of the  
9 \$44,000 for Generating Plant Electrical System Application.

10 The final part of the SCS Services adjustment is the SCS Services System  
11 Planning budget of \$167,000 exceeds the 1990 benchmark of \$71,000 by  
12 \$96,000. The Company has attempted to justify this variance with various  
13 descriptions on planning activities performed by Southern Company  
14 Services for the Southern System. However, the Company does not  
15 provide any quantifiable justification for adjusting the benchmark. I am  
16 recommending the \$96,000 variance be disallowed. If the Company can  
17 provide on a activity-by- activity basis a variance and an adequate  
18 justification for why the Southern System costs allocated to Gulf Power  
19 for system planning have increased over the benchmark, then I may be  
20 willing to reconsider my recommendation.

21 Additionally, MFR Schedule C-57, page 3, lists a benchmark excess of  
22 \$210,000 for Research and Development. This variance includes  
23 Atmospheric Fluidized Bed Combustion Research and Deveioption budget

1 of \$52,000 and the Living Lakes, Inc. budget for \$65,000. This is Gulf  
2 Power's allocation for Southern Company costs which are considered  
3 duplicative and/or unnecessary. I am recommending that the \$117,000  
4 for these projects be deducted as part of the steam production for a total  
5 of \$734,595 as shown on Exhibit \_\_\_(HWS-7), page 1.

6 Finally, I recommend that the Commission make a line-by-line review of  
7 the other Southern Company Services budget amounts and compare them  
8 to what the benchmark would be for those specific line items, as opposed  
9 to looking at total Company budget/benchmark comparisons.

10 Uncollectible Expense

11 Q. PLEASE DISCUSS THE BUDGET AMOUNTS FOR UNCOLLECTIBLES.

12 A. The 1989 actual uncollectibles were \$569,403 per the Company response  
13 to OPC-34. The Company's recent change in determining the  
14 uncollectible expense of \$510,852, in my opinion, produces a representative  
15 amount for 1990. Therefore, I am not recommending that the 1990  
16 budget for uncollectibles be adjusted. However, since the accounting  
17 change that resulted in a credit to the 1989 O&M expense in the amount  
18 of \$813,000 was charged to the ratepayers over a period of years, it is  
19 appropriate that the effects of accounting change be amortized into rates.  
20 I am recommending that the \$813,000 effect of this accounting change be

1 amortized over 4 years. This rate of amortization would reduce the 1990  
2 budget by \$203,250 ( $\$813,000/4$ ).

3 Rate Case Expense

4 Q. PLEASE DISCUSS THE NEXT CORPORATE CONTROLLED ITEM.

5 A. The next corporate controlled item is rate case expense of \$500,000. The  
6 Company has budgeted \$1,000,000 for costs incurred in seeking its rate  
7 increase. It has elected to amortize this cost over a two-year period. In  
8 Order No. 14030 the Commission used a two-year amortization period for  
9 the rate case expense. However, the Company's last rate case commenced  
10 at the beginning of 1984 and the current case did not take place until the  
11 end of 1989. That time period suggests a representative time lag between  
12 the Company's rate increase requests. Therefore, I am recommending  
13 that the current rate case expense be amortized over a five-year period.  
14 Accordingly, the annual amount is reduced to \$200,000, and an adjustment  
15 reducing the O&M budget by \$300,000 is necessary. If the Commission  
16 finds that the Company is not entitled to a rate increase, I recommend  
17 that all rate case expense be disallowed.

18 Employee Benefits

19 Q. PLEASE CONTINUE WITH YOUR DISCUSSION OF THE BUDGET.



1 A. The final area of corporate controlled costs that I wish to discuss is that  
2 pertaining to employee benefits. Employee benefits are accounted for in  
3 two separate planning units. Charges for employee benefits totalling  
4 \$6,135,300 are included in the Employee Relations Planning Unit. The  
5 credits transferring costs to accounts other than O&M are included in a  
6 category called "General to All Planning Units" and total \$1,234,471. On  
7 Exhibit \_\_ (HWS-8), I show a breakdown of the employee relations  
8 expenses by type. On this exhibit, I also show the adjustments which are  
9 discussed in the following paragraphs.

10 The Company did not budget an amount for the pension plan. The  
11 pension plan is fully funded, and there will be no money expended by the  
12 Company for this item in the foreseeable future. Therefore, I concur that  
13 no amount should be budgeted.

14 The next items are two adjustments that pertain to the Company's  
15 change in accounting for post retirement benefits. These benefits were  
16 previously accounted for on a "pay-as-you-go" basis. However, as a result  
17 of a proposed, but not yet adopted accounting standard, the Company  
18 began accruing an expense for the future costs of other post retirement  
19 benefits. This is, in effect, a collection of funds from the ratepayers for  
20 this item, in advance of any payments by the Company.

1 The Company should only be allowed to collect from the ratepayers on a  
2 pay-as-you-go basis, not on an accrual basis. I believe the Florida  
3 Commission should protect the ratepayers from prepaying these costs. I  
4 am adjusting each of the other post retirement benefit amounts to the  
5 actual cash outlay projected for the 1990 budget year. The post  
6 retirement life insurance is adjusted to \$110,000 per the Company's  
7 response to Public Counsel's First Set of Interrogatories, Item No. 13.  
8 This decreases post retirement life insurance benefits by \$807,000.  
9 Similarly, post retirement medical benefits are reduced to \$518,000, also  
10 per the Company's response to Public Counsel's First Set of  
11 Interrogatories, Item No. 13. This adjustment results in a decrease in  
12 budgeted expense for post retirement medical benefits of \$475,000.

13 I would like to add that the Company's response to Public Counsel for  
14 Providing Copies of Selected Planning Unit 1990 Budget Working Papers  
15 for the Employee Relations Planning unit indicates zero funding for both  
16 post retirement benefits. If this is true, an additional reduction to the  
17 employee relations O&M budget of \$628,000 (\$110,000 + \$518,000) would  
18 be required.

19 Q. PLEASE EXPLAIN THE OTHER CALCULATIONS SHOWN ON OPC  
20 EXHIBIT \_\_\_(HWS-8).

1 A. The Company's budget provided for a transfer of a portion of other post  
2 retirement benefits to non-O&M accounts. The amount transferred by the  
3 Company to non-O&M accounts for post retirement life insurance was  
4 \$171,923. For post retirement medical benefits it was \$186,172. I  
5 calculated a ratio of the transferred amount to the total budgeted amount  
6 to determine the portion of my recommended budget adjustments for post  
7 retirement life insurance and medical benefits that should be transferred  
8 to non-O&M accounts. These transferred amounts increase the "General  
9 to All Planning Units" budget by \$151,300 for post retirement life  
10 insurance and \$89,055 for post retirement medical benefits.  
11 If the additional adjustment to post retirement medical benefits discussed  
12 earlier is made, then the General to All Planning Unit budget would  
13 require an increase in expense of \$117,740 ( $\$20,623 + \$97,117$ ).

14 Next, I adjusted the supplemental benefits, eliminating the entire budget  
15 of \$363,800. This additional benefit budgeted for three executives is not a  
16 necessary expense that provides the ratepayer with any quantifiable  
17 benefit. This is additional benefits for employees over and above the  
18 normal IRS limitations.

19 The net effect of my adjustments to employee benefits decreases the  
20 administrative and general budgeted expense for 1990 by \$1,405,445 as  
21 shown on Exhibit \_\_\_ (HWS-8), line 12.

1        Employee Savings Plan

2 Q.    DOES THAT COMPLETE YOUR DISCUSSION OF THE CORPORATE  
3        CONTROLLED EXPENSES FOR O&M?

4 A.    No. I would like to make one further comment regarding the Employee  
5        Relations Planning Unit budget.

6        The Company currently has an employee savings plan matching program.  
7        Under the formula, the Company will match a certain percent of the  
8        monies contributed to the plan by the employees. This program has been  
9        in effect for a number of years. I am not convinced at this point that  
10       charging the full cost of the plan to the ratepayer is proper and justified.  
11       At this time, I am not proposing any adjustment. I would like to  
12       recommend the Commission consider putting a cap on these costs in light  
13       of the numerous benefits provided the employees of Gulf Power.

14       Productivity Improvement Program

15 Q.    WHAT IS THE PURPOSE OF THE COMPANY'S PRODUCTIVITY  
16        IMPROVEMENT PROGRAM?

17 A.    The Productivity Improvement Program ("PIP") is a Southern electric  
18        system-wide program. The Company has described its purpose as follows:

1 The purpose of the Productivity Improvement Program is to  
2 improve the financial and operating performance of the Southern  
3 electric system, by encouraging participants to engage in a more  
4 vigorous objective-setting and performance assessment process.  
5 Cash awards may be granted based on performance in two areas -  
6 the Individual Performance Component rewards achievement of  
7 individual objectives, and the Corporate Financial Performance  
8 Component rewards achievement of corporate objectives.  
9 (OPC Interrogatory 1-20, p.1 of 2.)

10 Q. WHAT AMOUNT HAS THE COMPANY BUDGETED FOR THE  
11 PRODUCTIVITY IMPROVEMENT PROGRAM?

12 A. The Company budgeted \$464,177 for PIP. All of this amount has been  
13 recorded as O&M expense in the test year. The dollar amount budgeted  
14 for the test year is based on the 1989 actual dollar amount. See  
15 Company's response to OPC 4-182.

16 Q. HOW MANY GULF POWER COMPANY EMPLOYEES PARTICIPATE IN  
17 THE PRODUCTIVITY IMPROVEMENT PLAN?

18 A. In 1989, there were 15 participants from Gulf Power Company in the PIP.  
19 The following positions participated:

20 President-CEO  
21 4 VP's  
22 3 Division Managers  
23 Director of Power Generation  
24 Controller  
25 Director of Employee Relations  
26 Assistant to VP of Power Generation and Transmission  
27 Director of Power Delivery  
28 Director of Marketing and Load Management  
29 Director of Corporate Communications

1 (Arthur Andersen 1989 audit workpapers, 47/3.)

2 The Company's response to OPC Interrogatory 4-183 states that, for 1990,  
3 PIP participation is budgeted for 11 Gulf employees.

4 Q. DOES IT APPEAR THAT THE COMPANY WILL ACTUALLY INCUR  
5 THE 1990 EXPENSE IT HAS BUDGETED FOR PIP?

6 A. No, it does not. According to the Company's Supervisor of Compensation,  
7 the Company expects the 1990 payout for the 1989 award will be  
8 considerably less than the amount accrued due to Gulf's poor return on  
9 common equity. See Arthur Andersen 1989 audit workpaper 47/3. More  
10 importantly, the amount the Company budgeted for the 1990 test year  
11 has also subsequently been substantially reduced:

12 The amount budgeted in 1990 is \$464,177 which was based on 100%  
13 payout. The present estimated amount for 1990 that will be paid  
14 in 1991 is \$105,968. The reason for such a large change in the new  
15 estimate is due to a major change in the PIP plan that occurred  
16 subsequent to the preparation of the budget and an estimated  
17 payout based on 50% of the new maximum compensation.  
18 [Response to OPC 6-299(b)].

19 The Company has revised its budgeted amount of \$464,177 down to  
20 \$105,968. This is a reduction of \$358,209.

21 Q. WHAT IS YOUR RECOMMENDATION CONCERNING TEST YEAR PIP  
22 EXPENSE?

1 A. The Company's budgeted expense of \$464,177 should be disallowed in  
2 total. A reduction of \$358,209 should be made because the Company's  
3 budgeted amount is overstated, as explained above. Additionally, the  
4 remaining \$105,968 should be removed because this PIP expense is not  
5 appropriate for ratemaking purposes.

6 Q. WHY IS PIP EXPENSE INAPPROPRIATE FOR RATEMAKING  
7 PURPOSES?

8 A. It is incumbent upon key management personnel, carefully selected, to  
9 fulfill their corporate responsibilities, regardless of any incentive  
10 compensation. Incentive compensation of this type duplicates salaries and  
11 wages which are legitimate ratemaking expenses. The cost of these  
12 benefits should be borne by the shareholders, not the ratepayers, who  
13 derive no direct benefit from incurring that expense.

14 Performance Pay Plan

15 Q. WHAT IS THE PERFORMANCE PAY PLAN?

16 A. The Performance Pay Plan is a new compensation package that has been  
17 developed for the Southern electric system. This plan is supposed to  
18 improve the link between pay and performance by increasing rewards to

1 top performers and by reducing rewards for low performers.

2 The Performance Pay Plan includes all full-time and regular part-time  
3 exempt employees at Gulf Power Company who receive annual  
4 performance appraisals. The plan does not include temporary or co-op  
5 employees, or contractors.

6 Q. WHY DID THE COMPANY DEVELOP A NEW PERFORMANCE  
7 INCENTIVE PAY PLAN?

8 A. The Company's Performance Pay Plan Handbook states the following  
9 reason for the development of this new plan:

10 Our business is rapidly changing. We are operating in an  
11 environment that is becoming more deregulated, more market  
12 oriented, and more competitive every day. The Performance Pay  
13 Plan will support our system's strategic direction to ensure that we  
14 remain a leader in our changing business environment. We needed  
15 a plan to encourage employees to be more productive. By  
16 rewarding employees for increasing productivity, the plan will help  
17 make our companies more competitive.

18 This explanation indicates that the impetus behind the Company's new  
19 Performance Pay Plan is deregulation, competition, and the changing  
20 business environment. It appears the Company could have continued to  
21 meet its primary purpose of providing safe, reliable, and reasonably-priced  
22 electric service without this new incentive plan.



1 Q. HOW IS THE COMPANY'S NEW PERFORMANCE PAY PLAN  
2 EXPECTED TO FUNCTION FROM AN EMPLOYEE'S PERSPECTIVE?

3 A. Under the Southern electric system's new Performance Pay Plan, the  
4 eligible employees have the opportunity to earn incentives in the form of  
5 a lump-sum payment, in addition to their base salary increases. The  
6 Company's Performance Pay Plan handbook describes how this is  
7 supposed to function:

8 Under the plan, top performers (Level 5) have an opportunity to  
9 earn up to 20 percent of their base salary in incentive pay. Level 4  
10 employees have an opportunity to earn up to 14 percent of their  
11 base salary; Level 3 employees up to eight percent; and Level 2  
12 employees up to two percent. These lump-sum payments are not  
13 limited by the performance level salary ceilings associated with your  
14 base salary.

15 \* \* \*

16 Lump-sum incentive pay has three parts (1) Annual incentive based  
17 on your attainment of your individual key results areas; (2)  
18 Organization incentive based on your organization's attainment of  
19 its goals; and (3) Corporate incentive based on the Company's  
20 attainment of its goals.

21 Q. HOW MUCH HAS THE COMPANY BUDGETED FOR THE  
22 PERFORMANCE PAY PLAN?

23 A. The Company budgeted O&M expense of \$198,953 for this plan in 1989  
24 and \$1,021,637 for the test year, 1990.

25 Q. WHAT IS YOUR RECOMMENDATION?

1 A. I recommend that the test year O&M expense amount of \$1,021,637 be  
2 disallowed. I view the Southern electric system's new Performance Pay  
3 Plan as being unnecessary to the provision of safe, reliable, and  
4 reasonably-priced electric service. Moreover, since the Plan will allow  
5 annual bonuses in addition to the normal salary increases, I believe it is  
6 likely to result in excessive compensation. If the Southern Company  
7 wants to implement this plan on a system-wide basis, the additional costs  
8 associated with doing so should be absorbed by shareholders, not  
9 ratepayers.

10 Edison Electric Institute Dues

11 Q. PLEASE EXPLAIN YOUR ADJUSTMENT TO DISALLOW A PORTION  
12 OF EEI DUES.

13 A. Gulf's response to OPC 1-35(a) states that the Company budgeted \$88,133  
14 for EEI dues for the 1990 test year. Of this, Gulf excluded \$30,000 for  
15 EEI Media Communications. Of the remaining basic membership dues of  
16 \$58,133, I have excluded 13-17%. In support of the recommended 13.17%  
17 EEI membership dues disallowance, I reviewed a report prepared for the  
18 National Association of Regulatory Utility Commissioners addressing EEI  
19 expenses for the year 1987. To my knowledge, this is the most recent  
20 report available. Based on a review of that report, I have concluded that

1 a disallowance of EEI membership dues of 37.17% or higher would be  
2 warranted.

3 In Gulf's last rate case and other electric rate cases, the Commission has  
4 excluded 33 1/3% of EEI. See e.g., Order 14030 (Docket 840086-EI), page  
5 23. I believe, however, that a 37.17% disallowance is appropriate based on  
6 the percentage of EEI dues that are spent on lobbying activities,  
7 regulatory advocacy, legislative policy research, institutional advertising  
8 and litigation. This results in a \$21,608 disallowance for EEI  
9 inappropriate in rates.

10 Nuclear Power Research Expense

11 Q. PLEASE EXPLAIN YOUR ADJUSTMENT TO DISALLOW THE  
12 COMPANY'S NUCLEAR POWER RESEARCH EXPENSE.

13 A. For the 1990 test year, the Company has projected an expense for nuclear  
14 power research in Account 930-300 in the amount of \$326,808. This  
15 represents the portion of the Company's EPRI dues directed towards  
16 nuclear power research. This expense should be disallowed for the  
17 following reasons. First, Gulf has no nuclear power plants, and therefore  
18 has little need for nuclear research. Second, Gulf presumably has excess  
19 generating capacity and will not need to add new capacity for some time.  
20 Third, Gulf has not demonstrated that its ratepayers receive direct

1 benefits from nuclear power research. Finally, when Gulf does, at some  
2 point in the future, have to add capacity, it appears unlikely that such  
3 capacity will be nuclear. Gulf owns the Caryville land which has been  
4 certified by the Florida Power Plant Siting Act for a steam electric  
5 generating plant. See Gulf testimony, Parsons, pp. 18-20. For these  
6 reasons, the \$326,808 budget amount for nuclear research should be  
7 disallowed.

8 Nonrecurring Items

9 Q. DO THE COMPANY'S TEST YEAR EXPENSES INCLUDE NON-  
10 RECURRING ITEMS WHICH SHOULD BE REMOVED?

11 A. Yes. Gulf's test year operating expenses include non-recurring items for  
12 rebuilds and renovations which should be capitalized, rather than  
13 expensed. Also included is excessive ash hauling and storage expenses  
14 that should not be allowed.

15 Rebuilds

16 Q. PLEASE DISCUSS NON-RECURRING EXPENSE FOR REBUILDS.

17 A. "Rebuilds" is a relatively new program for Gulf Power. Gulf Power is  
18 rebuilding heavy equipment that is used in the day-to-day operations  
19 instead of having the equipment rebuilt by an outside party. It is my

1 understanding that when the work was done by an outside party, these  
2 costs were capitalized. However, to the extent that they are now being  
3 done in-house, the Company feels these items should be expensed.

4 The Company's response to OPC 4-250 stated:

5 Since the component rebuilds (including rebuilding of components of  
6 cabs and chassis) are not defined as a retirement unit as described  
7 in the List established by the FPSC, expensing the rebuilding of  
8 components is appropriate. The List defines a retirement unit for  
9 each type of transportation equipment utilized. In each category,  
10 nothing less than the entire vehicle is defined as a retirement unit.

11 I disagree with the Company's change in accounting for these costs and  
12 recommend that such costs continue to be capitalized since the rebuild  
13 programs will extend the lives of the assets being rebuilt. Buying  
14 individual components and then assembling them into a complete unit,  
15 rather than acquiring the complete unit should not change the method of  
16 accounting for the costs. Such costs should still be capitalized. In either  
17 scenario, a complete unit results.

18 Rebuilds identified in the nonrecurring budget include \$42,575 in the  
19 Eastern Planning Unit, \$38,925 in the Central Planning Unit, and \$35,000  
20 in the Western Planning Unit, for a total of \$116,500 to be deducted from  
21 the Company's O&M budget.

1 Also of concern is the substantial increase in the absorption rates for  
2 heavy equipment as a result of the Rebuild Program. This concerns me  
3 because, if the rebuilds are expensed and also included in the absorption  
4 rate, a duplication of the expense may be occurring. Also, the absorption  
5 rates are calculated by adding the annual expense to the total cost of the  
6 rebuild instead of an amortized portion of the total cost calculated based  
7 on the extended life of the asset.

8 Renovations

9 Q. PLEASE DISCUSS THE NEXT QUESTIONABLE EXPENSE.

10 A. Another item that should be capitalized is the \$252,000 renovation to the  
11 Panama City Office. A renovation of this amount should extend the life  
12 of this asset. This expenditure represents an improvement to the  
13 property, as opposed to ordinary maintenance. I recommend that the  
14 budget for O&M be reduced by \$252,000 to properly account for the costs  
15 associated with improving property as a capital item, rather than an O&M  
16 expense.

17 Ash Hauling and Storage

18 Q. DOES THIS COVER ALL OF THE ADJUSTMENTS RESULTING FROM  
19 YOUR INVESTIGATION OF NONRECURRING ITEMS?

1 A. No. One additional item that requires an adjustment is the Company's  
2 Plant Smith budget for nonrecurring expenses of \$360,000 for ash hauling  
3 and storage. This budgeted amount is in addition to the \$275,000  
4 budgeted as a recurring expense.

5 The Company's response to OPC 4-238, provided the actual ash hauling  
6 and storage expense for 1986 (\$199,000), 1987 (\$806,000), 1988 (\$752,000)  
7 and 1989 (\$345,000). The average for the four years is \$526,000. This is  
8 \$109,000 less than the Company budgeted.

9 Also, the Company estimated that 240,000 cubic yards would be removed  
10 at an estimated cost of \$2.48 per cubic yard, which equals \$595,200. This  
11 is \$39,800 less than the budget of \$635,000. The Company overbudgeted  
12 under both scenarios.

13 Since the benchmark is zero, I am recommending that the Plant Smith  
14 ash hauling and storage budget be reduced \$360,000 from \$635,000 to the  
15 recurring budget amount of \$275,000. This adjustment is necessary  
16 because the Company is incurring the nonrecurring portion in 1990 to  
17 complete a project that has been ongoing but will not be continuing at  
18 this level. The Company's Form B-4c for Plant Smith provided in  
19 response to Public Counsel's First Request to Produce Documents, Item  
20 No. 9 confirms this as follows:

1 As power is generated, the resulting ash is sluiced to a large pond  
2 where it settles and accumulates. In order to comply with  
3 environmental regulations, Smith Plant has diked and drained the  
4 southern half of this pond so that the ash can be removed and  
5 hauled to permanent dry storage sites called cells. This work has  
6 been going on for the past several years. Completion of cells 9 and  
7 10 will "clean out" the remaining ash from the drained area,  
8 allowing the plant to operate for many years. Since this area is  
9 drained and diked, it is economically wise to complete this work  
10 before the area must be reflooded next year to accommodate ash  
11 again.

12 The \$360,000 excess cost was budgeted as nonrecurring, is excessive, and  
13 should be disallowed.

14 Employee Relations - Relocation and Development Programs

15 Q. ARE THERE ANY OTHER AREAS WHERE THE BUDGET SHOULD BE  
16 ADJUSTED TO REMOVE INAPPROPRIATE COSTS?

17 A. Yes. The next two adjustments I am recommending involve the Employee  
18 Relations Planning Unit. This planning unit requested an increase of  
19 \$176,690 in its relocation budget for 1989, and another increase of \$8,100  
20 for 1990, bringing the total for the relocation budget to \$324,100. Part of  
21 this budgeted amount relates to the cost incurred for selling the homes of  
22 relocated employees. These costs are budgeted at approximately 22% of  
23 the average sales price of the homes. The Company workpapers that  
24 provide the support for this budget amount shows that the 1990 budget is  
25 for 10 homes. This would calculate to an average of \$32,410 per home.  
26 This is well in excess of any fees charged by a realtor for selling a home.



1 I am recommending that the entire budgeted amount of \$172,460  
2 associated with this percentage charge be eliminated from the O&M  
3 budget.

4 The Employee Relations budget also includes the costs of programs called  
5 "high potential development" totalling \$47,250, and "executive development"  
6 totalling \$25,000. These costs were new programs to the 1989 recurring  
7 budget carrying forward into the 1990 budget. These should be removed  
8 from the O&M budget until and unless they are justified through a cost-  
9 benefit analysis.

10 Bank Fees

11 Q. ARE THERE ANY OTHER ADJUSTMENTS YOU WISH TO DISCUSS?

12 A. Yes. The next area involves bank fees and line of credit charges. The  
13 Company in 1989 budgeted \$192,000 for bank fees and line of credit  
14 charges. In 1990 these items flow through as part of the "recurring  
15 other", and the Company adds another \$31,400 to the budget for a total of  
16 \$223,400. The Company's justification in 1989 for the budgeted amount of  
17 \$192,000 was that the Company had a line of credit which required it to  
18 maintain compensating balances. Such balances are supposed to  
19 compensate the bank for providing the credit line and offset any bank  
20 charges. After an analysis and comparison of alternatives, Gulf

1 consolidated the disbursement accounts into one controlled disbursement  
2 account, which allows the investment of all idle cash until the checks are  
3 presented for payment. As a result, the Company no longer maintains  
4 funds with the bank in a form that compensates the bank for service, nor  
5 does the Company maintain any other compensating balances with the  
6 bank.

7 The Company stated on the 1989 form (B-4c) provided in Docket 881167-  
8 EI, that as a result of this change, it has received improved quality of  
9 banking service, reduced the cost of banking activity, improved control  
10 over the movement of cash, and optimized the use of available cash and  
11 overall savings when lower costs and additional reserves are considered.  
12 As a result, the Company estimates the revenue derived from the  
13 increased availability of cash to be \$491,000. Comparing this to the  
14 budgeted amount of \$192,000, this is a net savings, before tax, of  
15 \$299,000. The Company estimated that the working capital requirement  
16 reduction saves the retail ratepayer \$585,000.

17 Before this change, the ratepayers paid for maintaining compensating  
18 balances in the form of a \$4.4 million working capital requirement in rate  
19 base. Ratepayers were required to provide \$585,000 of funds while the  
20 Company's stockholders were not carrying any burden or paying any fees.  
21 With the change in banking procedures, the Company claimed it is saving

1 the ratepayer \$585,000 while requiring them to pay the full \$192,000 from  
2 1989 plus the \$31,400 from 1990 associated with the change in banking.  
3 Even though a net savings of \$361,600 would result, the Company's  
4 stockholders would enjoy the below-the-line estimated \$491,000 of revenue  
5 earned on the idle funds. I am recommending that the \$223,400 related  
6 to bank fees be removed from the O&M budget. This expense should be  
7 borne by the stockholders of the Company, since they clearly derive the  
8 benefits. This adjustment still leaves the stockholders of the Company  
9 with a \$267,600 windfall.

10 Obsolete Distribution Material

11 Q. PLEASE EXPLAIN YOUR ADJUSTMENT FOR OBSOLETE  
12 DISTRIBUTION MATERIAL.

13 A. This adjustment is shown on Exhibit \_\_\_ (HWS 9). It reduces test year  
14 O&M expense by \$83,000 to remove the amount in excess of the  
15 benchmark which the Company has not justified. The Company's  
16 identification of obsolete material may be an indication that it over-  
17 purchased or imprudently purchased such items in the past. Ratepayers  
18 have borne the cost of the Company's Communication Oriented Production  
19 Information System (COPICS), which was implemented in 1984 to  
20 supposedly enable the Company to better control its inventory. The  
21 substantial inventory write-offs the Company has budgeted for 1990, which

1 exceed the pre-COPICS inventory write-offs, may be an indication of  
2 continuing laxity of inventory and purchasing controls.

3 Moreover, the \$109,000 write-off shown on MFR Schedule C-57  
4 substantially exceeds the actual \$49,000 expense for 1989, from OPC 4-  
5 248. Per OPC 4-248, the Company's 1989 budget amount was \$99,000.  
6 Additionally, a five-year average of actual write-off, excluding the 1988  
7 abnormal write-off, is \$16,485. It appears the Company may be  
8 attempting to manipulate the year in which these obsolete inventory  
9 write-offs occur, which would result in ratepayers bearing inappropriately  
10 high levels of expense.

11 For these reasons, the \$83,000 excess expense for obsolete distribution  
12 materials should be disallowed from test year O&M expense.

13 Officer & Management Perks

14 Q. PLEASE EXPLAIN YOUR ADJUSTMENT TO DISALLOW THE TEST  
15 YEAR EXPENSE FOR OFFICER AND MANAGEMENT "PERKS".

16 A. In response to OPC 1-29, the Company listed outside professional services  
17 budgeted for the test year. Exhibit \_\_\_ (HWS-10) lists the expenses for  
18 executive tax services and a fitness program which should be disallowed.  
19 Ratepayers should not pay for tax services relating to the personal tax

1 returns of Gulf's executives and vice presidents. The fitness program is  
2 only available to high level employees, not on a Company-wide basis, and  
3 represents a personal expense for Gulf's executives which should not be  
4 borne by ratepayers. Therefore, the \$65,100 test year expense for officer  
5 and management "perks" shown on Exhibit \_\_\_(HWS-10) should be  
6 disallowed.

7 Duct and Fan Repairs

8 Q. PLEASE EXPLAIN YOUR ADJUSTMENT FOR DUCT AND FAN  
9 REPAIRS EXPENSE.

10 A. Gulf has budgeted \$1,109,000 for duct and fan repairs expense for the  
11 1990 test year. This amount is \$684,000 over the O&M expense  
12 benchmark. This work is cyclical in nature. Once repairs are done on a  
13 particular plant, they should not be required again at that unit for several  
14 years. To develop a normalized level of duct and fan repair cost, on  
15 Exhibit \_\_\_(HWS-11), I computed a six-year average. The expense for  
16 each year has been inflated by a CPI factor. The normalized expense for  
17 duct and fan repairs is \$798,681. The test year excess over this projected  
18 by the Company of \$310,319 should be disallowed.

1        Customer Service and Information

2 Q.     SHOULD ALL THE 1990 BUDGETED TEST YEAR PROGRAM  
3        EXPENSES FOR CUSTOMER SERVICE AND INFORMATION BE  
4        RECOVERED IN RATES?

5 A.     No, they should not. The Company is requesting base rate recovery of  
6        certain programs which were previously recovered through its Energy  
7        Conservation Cost Recovery Clause (ECCR). This clause provides for  
8        direct recovery of the Company's conservation costs. A review of ECCR  
9        programs is done periodically by the Commission. The Company is  
10       required to demonstrate, among other things, the conservation cost  
11       effectiveness of programs included or to be included for recovery under  
12       the clause. Effectiveness, for purposes of inclusion in the ECCR  
13       mechanism is defined as:

- 14       1.     Generation reduction per customer.  
15       2.     Peak reduction per customer.  
16       3.     KWH reduction per customer.  
17       4.     Cost/benefit, i.e., cumulative present value of ratepayer benefits is  
18       greater than the cumulative present value of the cumulative costs  
19       of a program.

1 As a result of Commission review of the ECCR, several programs,  
2 previously included under the clause, have been rejected because they  
3 were unable to meet the cost/effectiveness criteria for inclusion in the  
4 clause. The Company is now seeking recovery of these programs through  
5 base rates.

6 Q. WHAT PROGRAMS DISALLOWED THROUGH THE ECCR MECHANISM  
7 IS GULF REQUESTING RECOVERY OF THROUGH BASE RATES?

8 A. The Company is requesting recovery of four programs through base rates:  
9 Good Cents New Home, Good Cents Improved Home, Energy Education,  
10 and Presentation/Seminars.

11 Q. SHOULD THE GOOD CENTS NEW HOME PROGRAM BE ALLOWED  
12 RECOVERY IN BASE RATES?

13 A. No, there are essentially three reasons why this program should not be  
14 allowed recovery in base rates.

15 Q. WHAT IS THE FIRST REASON?

16 A. This program was determined in Docket No. 860718-EG, to have a  
17 marginal cost/benefit ratio to participating customers. The program

1 involves the promotion of appliances, and referrals of contractors. The  
2 program puts the Company in the role of promoting appliance sales and  
3 classifying homes as meeting "good cents" criteria, activities which are not  
4 necessary to the provision of electricity.

5 Q. WHAT IS THE SECOND REASON THE GOOD CENTS NEW HOME  
6 PROGRAM SHOULD NOT BE ALLOWED IN RATES?

7 A. The information and expertise which the Good Cents Home Program  
8 purports to impart to its customers is already available through the  
9 Florida Model Energy Efficiency Code.

10 In 1977, in response to Federal Requirements, the Florida Legislature  
11 passed two laws which required local governments to adopt energy  
12 efficient building standards.

13 In 1980, these two laws were combined, resulting in the Florida Model  
14 Energy Efficiency Code for building construction. The Florida Department  
15 of Community Affairs (DCA) is responsible for administering, modifying,  
16 revising, updating and maintaining the Energy Code. The DCA also is  
17 responsible for determining what cost-effective, energy-saving equipment  
18 and techniques are available and updating the Code to incorporate any  
19 such equipment or new techniques. This is to be done at least every two



1 years. The Code, which was designed specifically for Florida's climate,  
2 contains over two hundred pages outlining, diagramming, and presenting  
3 the Code and the requirements for energy efficient buildings. The Code  
4 is available to anyone through the State of Florida Department of  
5 Community Affairs Energy Code Program.

6 Mr. Bower has stated in his testimony that the Good Cents Home  
7 Program:

8 offers superior services and benefits to our customers which are not  
9 provided through the Code. The Good Cents Program provides a  
10 vehicle to optimize compliance with the Code which is not  
11 universally enforced in Northwest Florida."

12 Whether Florida enforces its Energy Efficiency Code or not, does not  
13 change the fact that the Code sets guidelines for energy efficiency and  
14 makes that information available to the public.

15 Q. WHAT IS THE THIRD REASON RECOVERY OF THE GOOD CENTS  
16 NEW HOME PROGRAM SHOULD NOT BE ALLOWED IN RATES?

17 A. Gulf has been unable to demonstrate that the program has any effect on  
18 load or demand or even the program's conservation value. Consequently,  
19 all of Gulf's ratepayers must pay for this program when only some of  
20 them are participating.

1 Given that the program has not had any discernable effect on load,  
2 despite its inception in 1977, it is impossible to view the program as being  
3 cost-effective. Mr. Bower, however, would have us believe this program is  
4 necessary because of the unavailability of services of this type in Gulf's  
5 service area and because of customer demand for such services. The  
6 function of a public utility, however, is not to fill any gaps or niches in  
7 the free market, or to assume the activities of a governmental agency in  
8 disseminating building code information, and especially not at the expense  
9 of all ratepayers, whether or not they partake in such services.

10 If demand for these services is as great as Gulf believes it is, only those  
11 customers who demand such services should pay for them. On the basis  
12 of Mr. Bower's arguments, it would appear this program should stand on  
13 its own on a competitive basis. No program costs should be charged  
14 through rates.

15 I am recommending \$1,023,995 be removed from test year cost of service  
16 for the Good Cents New Home Program.

17 Q. SHOULD THE GOOD CENTS IMPROVED HOME PROGRAM BE  
18 ALLOWED RECOVERY IN BASE RATES?

1 A. No. This program also was removed from ECCR recovery because Gulf  
2 was unable to demonstrate the cost effectiveness of the program in terms  
3 of any Kw and Kwh savings. This program, like the Good Cents Home  
4 Program, also promotes heat pumps and other electrical appliances. Such  
5 promotional expense is inappropriate in rates because it serves to increase  
6 load and could compete with other sources of energy, such as gas and  
7 propane.

8 Once again, Gulf has been unable to demonstrate the benefit of these  
9 services to all ratepayers. If Gulf believes customers demand these  
10 services and information, then the program should stand on its own on a  
11 competitive basis. The program is not a necessity to ratepayers and  
12 therefore those wanting such service should pay for them. If the program  
13 is truly cost effective and in such demand as the Company represents,  
14 revenues will equal expenses. I recommend the disallowance of \$609,783  
15 from test year expense for this program.

16 Q. SHOULD RECOVERY OF THE ENERGY EDUCATION PROGRAM BE  
17 ALLOWED IN BASE RATES?

18 A. No, the Company has described this program as including appliance  
19 selection and use, residential electric system design, optional energy use  
20 and application for household task, residential interior lighting, energy

1 management, lifestyle information and economic efficiency of energy use.

2 The Company claims these programs are conservation programs although  
3 they have been unable to substantiate any quantifiable benefits realized  
4 from such programs. For this reason, recovery was denied through the  
5 ECCR.

6 Many of the services provided by this program are available through  
7 traditional sources. Assistance with appliance selection is available at an  
8 appliance or department store, interior lighting design from an interior  
9 designer. These activities are not the function of an electric company, are  
10 available elsewhere, and would appear to promote the use of electric  
11 appliances. Therefore, I am recommending the disallowance of \$609,783  
12 for this program in base rates.

13 Q. SHOULD THE RECOVERY OF THE PRESENTATIONS/SEMINARS  
14 PROGRAMS BE ALLOWED THROUGH BASE RATES?

15 A. No. This program also was removed from ECCR recovery because the  
16 Company was unable to demonstrate its conservation value.

17 The program involves presentations to commercial customers and local  
18 construction allies. Mr. Bower, in his testimony, is unclear as to exactly

1 what the purpose of such presentations are. He merely states the  
2 presentations and seminars include discussions of technology assessment,  
3 improved load factor, improved demand-side management, increased  
4 productivity and improved planning ability. Gulf Power is an electric  
5 public utility and not a management or production consultant. Such  
6 presentations would appear to be more for public relations and sales  
7 activities and not conservation or load management objectives. These  
8 programs were removed from ECCR recovery because their benefits could  
9 not be demonstrated and they should be removed from base rates for the  
10 same reason. I recommend disallowance of \$55,429 from base rates for  
11 the cost of these presentations and seminars.

12 Q. IN SUMMARY, WHAT IS YOUR ADJUSTMENT FOR THESE FOUR  
13 PROGRAMS?

14 A. I am recommending the removal of the Good Cents Programs, the Energy  
15 Education Program and the Presentations/Seminars Programs. This  
16 results in a \$2,114,681 decrease in operating expenses as shown in Exhibit  
17 \_\_\_(HWS-12).

18 Customer Service and Information Benchmark

19 Q. DO YOU AGREE WITH THE COMPANY'S DETERMINATION OF THE  
20 CUSTOMER SERVICE AND INFORMATION BENCHMARK VARIANCE?

1 A. No, I do not. The Company should show a 1990 benchmark level of  
2 \$2,318,000. This would indicate a variance of \$3,108,000 in excess of the  
3 benchmark.

4 Instead of showing the appropriate benchmark variance, and then  
5 providing the necessary substantiation, the Company has attempted to  
6 recompute its own benchmark base. They have done this by adding  
7 \$2,248,000 of ECCR programs to the 1990 benchmark. The Company is  
8 attempting to recover the cost of these programs in base rates, as a  
9 consequence of recovery of these programs being denied through ECCR in  
10 Docket No. 860718-EG.

11 As a result of the Company's unauthorized addition to the 1990  
12 benchmark, they show a variance of \$281,000 under the benchmark. This  
13 is incorrect. The correct amount of the customer service and information  
14 variance is \$3,108,000 in excess of the benchmark.

15 Q. ARE YOU RECOMMENDING ANY OTHER ADJUSTMENTS TO  
16 CUSTOMER SERVICE AND INFORMATION?

17 A. Yes, I am. The Company is \$3,108,000 over the benchmark for this  
18 category. The Commission stated when instituting the benchmark

1 analysis for Florida electric utilities that the purpose of a benchmark was  
2 to "flag" expenditures for further analysis and justification of such  
3 excesses. As a result of the 1990 benchmark excess, Customer Service  
4 and Information expenditures have been "flagged" for a review of their  
5 reasonableness, appropriateness in rates and justification of such.

6 Q. HAVE YOU MADE A REVIEW OF THE CUSTOMER SERVICE AND  
7 INFORMATION BUDGET?

8 A. Yes, I have.

9 Q. WHAT WERE YOUR CONCLUSIONS?

10 A. The Company has not justified the inclusion of a variance of this  
11 magnitude in rates.

12 Q. WHAT SPECIFIC ADJUSTMENTS TO CUSTOMER SERVICE AND  
13 INFORMATION EXPENDITURES ARE YOU RECOMMENDING BE  
14 REMOVED?

15 A. I am recommending an adjustment to Essential Customer Services, Energy  
16 Audits, Industrial, Residential and Commercial Technology Transfer,  
17 Industrial Quality Power Program, Industrial Presentations/Seminars and

1 Technology Assessment.

2 In response to OPC 2-114, Gulf Power stated:

3 The programs Gulf has implemented are all designed to increase  
4 the efficiency and energy consumption and lower the cost of electric  
5 service to its ratepayers.

6 Conservation programs should properly be recovered through the ECCR  
7 mechanism, and not through base rates. If the conservation value of  
8 these programs is what the Company purports it to be, then the  
9 conservation clause will allow direct recovery of costs associated with  
10 these programs. If, however, through an ECCR review of these programs  
11 it is determined these programs do not actually have a direct conservation  
12 effect, thereby precluding recovery through ECCR, it leaves one to doubt  
13 whether justification exists for their existence.

14 The effect of leaving these programs in base rates is to have all customers  
15 pay for services used by only some. The average customer is most likely  
16 unaware that his monthly electric bill includes expenses for programs and  
17 services which he may not need, care about, or even know of. The end  
18 result being, when a single customer participates in, for example, Gulf's  
19 so-called Essential Customer Services, all of his neighbors are paying for  
20 his participation. This is not fair, or even reasonable. If a customer  
21 needs or desires services beyond the provision of electric services, the



1 customer who receives these services should pay for them, not his  
2 neighbors.

3 Q. HAVE YOU PREPARED AN EXHIBIT DETAILING THIS  
4 ADJUSTMENT?

5 A. Exhibit \_\_\_(HWS-13), shows the detail of this adjustment. If these  
6 programs provide conservation benefits they belong in ECCR. If they  
7 provide no benefit conservationally, they constitute free services which  
8 under any other circumstance an individual desiring such services, would  
9 fully expect to pay fair value for. On Exhibit \_\_\_(HWS-13), I have  
10 prepared a list of programs offered by Gulf Power which I am  
11 recommending be reviewed in ECCR as conversation expenses, as the  
12 Company has claimed they are. If a review finds that any of these  
13 programs are not in fact conservation programs, thereby not properly  
14 included in ECCR, then such programs should only be continued if  
15 revenues can be generated to equal the costs of the programs.

16  
17 I am recommending an adjustment of \$1,207,237 to Customer Service and  
18 Information.

1        Marketing

2 Q.    ARE YOU RECOMMENDING ANY ADJUSTMENT FOR "MARKETING"  
3        EXPENDITURES IN THE 1990 TEST YEAR?

4 A.    Yes, I am. Gulf has attempted to justify its increased marketing activities  
5        by attributing such activities to an allegedly increasingly competitive  
6        market.

7        One must remember when assessing the Company's explanations that  
8        Gulf Power is a regulated monopoly. If the market for Gulf's products is  
9        truly competitive, there would be no need for regulation. It would appear  
10       that Gulf is attempting to enjoy the advantages of a monopolistic  
11       environment while incurring costs for strategies associated with competing  
12       in a free market. The end result being the ratepayer must pay the high  
13       costs inherent in a natural monopoly which is relatively immune to free  
14       market forces and at the same time pay the costs of this same industry  
15       entering into free market activities. This is a contradiction which results  
16       in a waste of resources.

17 Q.    IS GULF OPERATING IN A COMPETITIVE MARKET?

18 A.    No, it is not. The Company has stated the following concerning the  
19        availability and preferences for electricity over natural gas:

1 The first reason is the lack of available natural gas in Gulf's high  
2 growth areas during the last decade. Natural gas was not available,  
3 and in some instances it is still not available on the beaches where  
4 condominium construction dominated residential construction.

5 The second reason is the type of growth Gulf has been  
6 experiencing, specifically multi-family and mobile homes. Multi-  
7 family construction, especially high rise, employs electric rather than  
8 natural gas appliances because of the lower cost of installation,  
9 safety, and maintenance. Piping multi-story buildings for natural  
10 gas adds to the cost of a project in a market that is very  
11 competitive. Developers, in order to remain competitive, will select  
12 the lowest cost alternative when selecting fuel sources.  
13 [Staff Interrogatory 2-44]

14 Gulf itself does not believe natural gas is competitive with electricity in  
15 its service territory.

16 Additionally, Gulf, in its 1990 Base Case Budget Forecast, has stated it  
17 serves an 80% share of the territory's population; it would not appear that  
18 there is any significant competition given Gulf's 80% share.

19 Q. WHAT BENEFITS HAS GULF CLAIMED IT HAS RECEIVED FROM ITS  
20 MARKETING EFFORTS?

21 A. Gulf claims its marketing efforts have reduced the overall cost of service  
22 to its customers. Additionally, the Company claims a few of its large  
23 industrial customers were considering the generation of their own  
24 electricity. Gulf was able to dissuade these customers from generating  
25 their own electricity through their marketing efforts.

1 Q. ARE GULF'S PERCEIVED BENEFITS OF ITS MARKETING EFFORTS  
2 VALID?

3 A. No, they are not. Gulf may view the loss of one of its commercial  
4 customers as detrimental, however in the long-run, the presence of large  
5 industrial customers who maintain their own generation facilities within a  
6 utility's territory can eliminate the need for investment in additional  
7 capacity. This phenomenon results because co-generators will sell off  
8 their excess capacity to the utility, allowing the utility's embedded costs to  
9 decline rather than increase.

10 Load management can be a beneficial tool to an electric utility enabling  
11 the Company to fill off-peak and valley sales, which, in turn, spreads more  
12 units of production across its investment. Gulf claims that marketing  
13 strategies have increased off-peak sales and not resulted in increased  
14 peak-hour demand. However, the Company has not substantiated this  
15 claim.

16 Load management is not the entire thrust of Gulf's increased marketing  
17 activities. Gulf, through its own admission, is aiming its marketing efforts  
18 at the active selling of electricity. This expense is totally inappropriate  
19 given our nation's continued dependence on foreign oil, conservation

1 objectives in light of diminishing reservoirs of energy, potential hazards of  
2 nuclear energy and environmental and ecological concerns. The active  
3 selling and promoting of energy as defined in the FEECA should not be  
4 condoned nor supported by the ratepayer.

5 Q. WHAT ADJUSTMENT ARE YOU RECOMMENDING FOR MARKETING  
6 EXPENSE IN THE 1990 TEST YEAR?

7 A. I have identified \$1,148,489 of marketing expense, as shown in Exhibit  
8 \_\_\_(HWS-14). This may or may not be all of the expense related to  
9 marketing activities. I am recommending the removal of \$1,148,489 from  
10 the test year, until such time as the Company can clearly show a definite  
11 benefit to ratepayers.

12 Economic Development

13 Q. IS GULF POWER COMPANY SEEKING RECOVERY OF ANY  
14 EXPENSES FOR ECONOMIC DEVELOPMENT?

15 A. Yes, the Company is seeking recovery of \$687,000 for Economic  
16 Development.

17 Q. WHAT IS YOUR UNDERSTANDING OF THE PURPOSES OF THE  
18 ECONOMIC DEVELOPMENT EXPENSES?

1 A. Mr. Bowers in his testimony defined Economic Development as follows:

2 The definition of economic development is creating wealth through  
3 the mobilization of human, financial, capital, physical and natural  
4 resources to generate marketable goods and services. Traditionally,  
5 economic development has been viewed as the "marketing" of  
6 Florida to domestic and foreign business and industry as a favorable  
7 place to relocate or expand their operations. The rapid emergence  
8 of global economic events such as heightened domestic and  
9 international economic competition, growing international trade, and  
10 rapid technological advancements, are mandating that economic  
11 development be looked at from a much broader perspective: one of  
12 assessing the strengths and weaknesses of an economy and making  
13 the investments necessary to improve the environment in which our  
14 existing businesses operate. Gulf Power has identified the need for  
15 and has committed resources to community development and not  
16 just generating economic growth. These activities, if successful, will  
17 be mutually beneficial to all ratepayers, society as a whole and the  
18 Company.

19 Q. SHOULD EXPENSES RELATING TO ECONOMIC DEVELOPMENT BE  
20 ALLOWED RECOVERY THROUGH BASE RATES?

21 A. No, they should not. Expenses incurred to "market" Florida to business  
22 and industries can hardly be considered necessary to the provision of  
23 electric service. If any relationship exists between an electric utility and  
24 the economic development of Florida it could only be that of selling more  
25 electricity.

26 Economic Development of Florida is outside the realm of providing  
27 reliable electric service. It should not be paid for by ratepayers. If Gulf  
28 believes it has a civic or market interest in the growth of Florida, it

1 should support this interest at its own expense, not at the expense of  
2 ratepayers, who should be paying only for those expenses necessary in  
3 providing electric services.

4 Economic Development expenses have been incurred each year from 1984  
5 through the present; however, they have not been recovered through base  
6 rates. (OPC 2-102). When Company witness McMillan was asked during  
7 OPC depositions why the Company has not removed Economic  
8 Development from the 1990 cost of service when these expenses had been  
9 removed in prior dockets, Mr. McMillan stated that in its previous  
10 dockets, these Economic Development costs were removed in adherence to  
11 Commission policy. However, for purposes of this docket, the Company  
12 believes these expenses are appropriate. Mr. McMillan further stated that  
13 the reason the Company now feels Economic Development expenses are  
14 appropriate in rates is not a result of any changes in the nature of the  
15 programs, but rather the Company felt it had "a good story to tell" this  
16 time.

17 Commission policy to date has been not to include these expenses in  
18 rates. The Company has indicated that the nature of this program has  
19 remained the same. Therefore, I am recommending the removal of  
20 \$687,000 from O&M expense for the costs associated with Economic  
21 Development. This is consistent with Commission policy.

1        Benchmark Variances

2 Q.    MR. SCHULTZ, IS THERE ANOTHER ASPECT OF THE COMPANY'S  
3        O&M BUDGET THAT YOU WOULD LIKE TO DISCUSS?

4 A.    Yes. In the following section of my testimony, I would like to discuss  
5        some particular benchmark variances within the O&M budget. The  
6        adjustments resulting from my analysis of the benchmark variances, are  
7        summarized on Exhibit \_\_\_(HWS-15).

8        Plant Crist

9 Q.    PLEASE DISCUSS THE O&M BENCHMARK EXCESS FOR PLANT  
10       CRIST.

11 A.    The first item to be discussed in relation to the steam production budget  
12       is condenser and cooling tower corrosion expense at Plant Crist. On page  
13       42 of MFR Schedule C-57, the Company attempts to justify a benchmark  
14       variance of \$289,000. The justification states that this cost is for  
15       necessary preventative maintenance and future cost savings.

16       This cost is in excess of the benchmark and should not be allowed unless  
17       the Company can provide a study that justifies the cost and shows a  
18       benefit to the ratepayers, such as a reduction to future maintenance costs.



1 Moreover, I question whether the total budget amount may be necessary since  
2 the 1988 budget deviation report showed that 1988 actual expense at Plant Crist  
3 was \$360,000 under budget due to a reduced spending rate on cooling tower  
4 chemicals. Additionally, the 1989 third quarter budget deviation report indicated  
5 cooling tower chemical usage has been reduced. The Company's Form B-4C  
6 provided in response to Public Counsel's POD 1-9 for Plant Crist indicated a  
7 \$129,000 decrease to the 1989 budget amount of \$1,368,000 (Docket No. 881167-  
8 EI, Schedule C-16g, page 27 of 87). Subtracting the \$129,000 from \$1,368,000  
9 equals \$1,239,000 not the \$1,296,000 as reflected in the Company's MFR  
10 Schedule C-57, page 3.

11 The actual expense has been under budget. The Company has reduced (though  
12 not as much as it claimed), the 1990 budget amount from the amount budgeted  
13 in 1989. Therefore, I believe the 1990 benchmark amount for condenser and  
14 cooling tower corrosion at Plant Crist, is adequate. Therefore, I am reducing  
15 the \$1,296,000 budgeted for 1990 by \$289,000 to the benchmark amount of  
16 \$1,007,000.

1           Distribution System Work Order Clearance

2 Q.       PLEASE DISCUSS THE O&M BENCHMARK EXCESS RELATING TO  
3       THE COMPANY'S DISTRIBUTION SYSTEM WORK ORDER  
4       CLEARANCE.

5 A.       The Company has identified a \$952,000 benchmark variance for  
6       Distribution System Work Order ("DSO") Clearance. The Company  
7       provided the following explanation for this benchmark excess:

8           DSO clearance is the accounting process of allocating to expense the  
9           maintenance costs associated with distribution line construction  
10          accumulated on Distribution System Work Orders (DSO). Labor is  
11          allocated to maintenance expense when it is cleared from the work  
12          order in Construction Work in Progress (CWIP) to maintenance  
13          accounts after the work order is signed off and classified in the  
14          Company's Plant Accounting System.

15          Prior to 1983, the method for clearing non-construction costs from  
16          work orders in CWIP was based on the engineer's final estimate of  
17          maintenance costs. This estimate was subtracted from the total  
18          cost of the job and the remaining costs were charged to plant and  
19          cost of removal accounts.

20          After implementation of a new Plant Accounting System in January  
21          1983, the total actual cost of the job was allocated over all items on  
22          the work order based on work standards for plant installed, plant  
23          removed, and maintenance expense. This process more accurately  
24          spreads the job costs over all estimated elements.

25          In 1985, Gulf contracted with Jerry Robuck and Associates to  
26          develop a set of 630 different benchmarks which define the  
27          manhour requirements for distribution line construction and  
28          maintenance activities. Each standard was developed through the  
29          use of accepted industrial engineering techniques whereby each  
30          activity was broken down into its basic elements and then  
31          reassembled. These new manhour standards more accurately reflect  
32          the actual labor required to do construction and maintenance  
33          activities. The relative amount of dollars spent to do the work did  
34          not increase, but the distribution of charges between plant and

1 maintenance accounts changed. A more accurate share of the job  
2 cost is charged to maintenance expense.

3 The maintenance expense portion of DSO expenditures in 1984 was  
4 8.0 percent. In 1987, the maintenance expense portion of DSO  
5 expenditures had risen to 12.9 percent representing an increase of  
6 61 percent. The 1984 allowed amount for DSO CWIP clearance to  
7 maintenance expense did not reflect the change in the process  
8 based on the new standards. This resulted in the O&M Benchmark  
9 variance.

10 In summary, since 1985, because of the development of manhour  
11 standards, we are more accurately allocating less cost to capital  
12 projects and more cost to maintenance expense.

13 Q. DOES THIS COMPANY EXPLANATION TOTALLY JUSTIFY THE  
14 \$952,000 BENCHMARK EXCESS?

15 A. No, it does not. GPC's explanation justifies a portion of the expense  
16 increase. However, an unjustified portion remains, which should be  
17 disallowed. The Company has stated that the new DSO system has  
18 caused a shift from capitalized items to expense. The Company has also  
19 stated that the maintenance expense portion of DSO increased from a  
20 1984 level of 8.0% to a 1987 level of 12.9%. This represents a 61%  
21 increase in expenses. Concerning the overall level of distribution line  
22 construction and maintenance activities, however, the Company has stated:

23 The relative amount of dollars spent to do the work did not  
24 increase, but the mix of charges between plant and O&M accounts  
25 changed.

26 A 61% increase over the 1984 allowed expense level of \$1,190,000 indicates  
27 that the Company's explanation would justify an expense level of

1 \$1,916,000 in 1987 as shown on Exhibit \_\_\_(HWS-15), page 2 of 2. This is  
2 based on the Company's statements quoted above, including the  
3 Company's statement that: "The relative amount of dollars spent to do the  
4 work did not increase...." The 1987 expense is then increased by inflation  
5 for 1988 through 1990 resulting in a revised benchmark for 1990 of  
6 \$2,326,846 as shown on Exhibit \_\_\_(HWS-15), page 2 of 2. Thus, of the  
7 1990 benchmark excess of \$952,000, an amount of \$418,154 (\$2,745,000  
8 incurred less the \$2,326,846 justified) remains unjustified and should be  
9 disallowed.

10 Underground Line Extensions

11 Q. PLEASE DISCUSS THE COMPANY'S O&M BENCHMARK EXCESS  
12 ASSOCIATED WITH UNDERGROUND LINE EXTENSIONS.

13 A. The Company has identified a 1990 O&M benchmark excess of \$351,000  
14 associated with underground line extensions, and has provided the  
15 following explanation for this item:

16 Between 1984 and September 1989, Gulf's miles of underground  
17 primary distribution lines increased 67 percent from 344 miles to  
18 573 miles, and this trend is expected to continue. Our underground  
19 facilities are increasing at a rate far greater than customer growth  
20 and inflation for which the benchmark allows. Underground  
21 maintenance is very expensive due to the time it takes to find  
22 electrical faults, to remove earth or concrete and to resurface after  
23 the line is fixed. These additional manhours to restore service after  
24 outages are frequently done on overtime and with the assistance of  
25 contract crews. Also, the additional miles of underground lines and  
26 their aging is causing a related increase in maintenance costs in the  
27 1990 budget.

1 The Company's explanation claims that because of the increased  
2 underground facilities, maintenance costs have increased. The Company  
3 indicates that the cost of maintenance on underground lines is 60%  
4 greater than that for overhead lines.

5 Underground facilities are increasing, but it is my understanding that the  
6 reason for installing underground cable is that it requires less  
7 maintenance. I would anticipate, therefore, that the lower maintenance  
8 requirements will produce an offset to the higher cost of maintenance  
9 associated with servicing underground lines. If this is not true, and the  
10 costs associated with overhead line maintenance are less than those of  
11 underground maintenance, then there is no cost-savings benefit to the  
12 Company or the ratepayers for the conversion to underground lines. The  
13 Company has not shown that the cost of maintaining underground  
14 facilities is less than that of overhead facilities. Therefore, I am  
15 recommending a disallowance of the \$351,000 O&M benchmark excess as  
16 unjustified.

17 Network Protectors

18 Q. PLEASE DISCUSS THE BENCHMARK EXCESS ASSOCIATED WITH  
19 NETWORK PROTECTORS.

1 A. The Pensacola Underground Network System Repair expense discussed on  
2 MFR Schedule C-57, page 72, shows a variance of \$135,000 over the 1990  
3 benchmark of \$39,000. According to the Company's explanation, the  
4 variance is \$135,000 for the maintenance and remanufacture of network  
5 protectors. The Company has indicated that the network protectors are  
6 deteriorating to a point where they could fail to operate properly. Since  
7 this network system is 38 years old, Gulf determined it was necessary to  
8 overhaul the network protectors and replace necessary parts.

9 This remanufacture program is scheduled to be completed over a period of  
10 3 years and will restore these protectors to a "like new" condition. These  
11 protectors lasted 38 years when they were originally installed, and it is  
12 anticipated that they will last at least half that long after being  
13 overhauled.

14 This program was originally budgeted at \$155,200 in 1989. According to  
15 the budget variance reports for 1989, the work was deferred.

16 The 1990 budget process reduced the budgeted amount to \$90,000 and the  
17 Company's budget form B-4(c) stated that this recurring expense would  
18 last through 1991. Therefore, I am recommending that the \$90,000 be  
19 deducted from the operating budget and capitalized.

1 Electric & Magnetic Fields Study

2 Q. PLEASE DISCUSS THE COMPANY'S STEAM PRODUCTION  
3 BENCHMARK EXCESS ASSOCIATED WITH THE ELECTRIC AND  
4 MAGNETIC FIELDS ("EMF") STUDY.

5 A. In MFR Schedule C-57, page 5, the Company has indicated that these  
6 costs were incurred for researching the correlation between (1) electric  
7 and magnetic fields from electric transmission and distribution facilities  
8 and (2) adverse health effects. Gulf participated with the Florida Electric  
9 Power Coordinating Group ("FCG") in funding research on this issue in  
10 Florida. Gulf also financially supports research on EMF through the  
11 Southern Company Services' ("SCS") investment in the Electric Power  
12 Research Institute ("EPRI"). Additionally, SCS funded a literature review  
13 of published material on this issue.

14 The Company had research expenses in its last rate case. The amount  
15 for research from the prior case--the benchmark base period--was not zero.  
16 Shifting the focus of research to cover a new area does not justify this  
17 benchmark excess. Moreover, I must question the need to fund different  
18 groups performing potentially duplicative research on the same issue.

19 Q. YOU MENTIONED THAT RESEARCH ON ELECTRIC MAGNETIC  
20 FIELDS WAS PERFORMED BY THE ELECTRIC POWER RESEARCH

1 INSTITUTE. PLEASE EXPLAIN.

2 A. According to EPRI's Research and Development Program for 1988 through  
3 1990, EPRI plans to spend \$4.3 million on research for electric magnetic  
4 fields in 1988. The expenditures of SCS to "study" this issue, therefore,  
5 could be duplicating EPRI efforts. The Company's explanation does not  
6 justify the benchmark excess. Accordingly, I recommend disallowing the  
7 entire \$39,000 amount over the benchmark for EMF research as  
8 duplicative of what is already reflected in EPRI dues.

9 Acid Rain Monitoring

10 Q. PLEASE DISCUSS THE O&M BENCHMARK EXCESS ASSOCIATED  
11 WITH ACID RAIN MONITORING.

12 A. The amount of this benchmark excess is \$43,000. The Company has  
13 explained that it incurred acid rain monitoring expenses associated with  
14 funding of the Florida Acid Deposition Study. On page 8 of MFR  
15 Schedule C-57, the Company claims that the amount allowed for this item  
16 in the 1984 benchmark was zero. Gulf Power's contribution to the Acid  
17 Rain Deposition Study in 1984 was not zero, but rather \$47,452. (See Staff  
18 Interrogatory 4-1, Docket 881167-EI). Because the Company's explanation  
19 does not justify the benchmark excess, I am recommending a disallowance  
20 of \$43,000.



1 Q. DO YOU HAVE ANY OTHER COMMENTS REGARDING THE O&M  
2 EXPENSE OF GULF POWER COMPANY?

3 A. As part of the budget review, it was determined that some of the actual  
4 expenses from 1989 should be examined. This examination, as restricted  
5 in scope as it was, was intended to assist us in evaluating the Company's  
6 budgeting system, the type of expenses the Company was incurring and  
7 the propriety of such expenses. Approximately 225 invoices were selected  
8 for review and some of the selected invoices appear questionable. Some  
9 of the questionable costs the Company is incurring are expenses for lavish  
10 banquets and hotel accommodations, and gratuities such as golf balls,  
11 jewelry items, etc., just to name a few. More such questionable items  
12 were found in the sample and, presumably, more exist outside the sample.  
13 The nature of these expenses do not appear to be the type of costs that  
14 would be incurred by a Company in need of additional revenue, but those  
15 of a Company with money to spend.

16 To avoid duplication of adjustments, no adjustment is being proposed for  
17 these questionable items because they may be a part of the benchmark  
18 adjustment I am proposing.

1 Q. HAVE YOU SUMMARIZED YOUR ADJUSTMENTS TO THE 1989  
2 EXPENSE BUDGET?

3

4 A. These adjustments are summarized on Exhibit \_\_ (HWS-2). The total  
5 effect of these adjustments is a reduction of test year expenses by  
6 \$19,139,658. This total is carried over to Exhibit \_\_ (HWS-1) which  
7 summarizes the net operating income for the test year 1990.

8 Q. DOES THAT CONCLUDE YOUR TESTIMONY?

9 A. Yes, it does.

## APPENDIX I

### QUALIFICATIONS OF HELMUTH W. SCHULTZ III, C.P.A.

Bachelor of Science in Accounting from Ferris State College in 1975. Extensive continuing professional education in accounting, auditing, and taxation.

Mr. Schultz was employed with the firm of Larkin, Chapski & Co., C.P.A.'s, as a Junior Accountant, in 1975. He was promoted to Senior Accountant in 1976. As such, he assisted in the supervision and performance of audits and accounting duties of various types of businesses. He has assisted in the implementation and revision of accounting systems for various businesses, including manufacturing, service and sales companies, a credit union and a railroad.

In 1978 Mr. Schultz became the audit manager for Larkin, Chapski & Co. His duties included supervision of all audit work done by the firm. Mr. Schultz also represents clients before various state and IRS auditors. He has advised clients on the sale of their businesses and has analyzed the profitability of product lines and made recommendations based upon his analysis. Mr. Schultz has supervised the audit procedures performed in connection with a wide variety of inventories, including a railroad, a publications distributor and warehouse for Ford and GM, and various retail establishments.

Mr. Schultz gained experience in the audit of regulated companies in 1978, as audit manager of Larkin, Chapski & Co. He had full supervisory responsibility as the manager in charge of the audit of Michigan Interstate Railway Co., a subsidized carrier, and various other certified audits performed by the firm. Since that time, Mr. Schultz has supervised and/or directed all subsequent work on Michigan Interstate Railway Co. audits. During this period, Mr. Schultz participated, on behalf of Michigan Interstate Railway Co., in discussions with the Michigan Department of Transportation auditors as to what costs are allowable for subsidy purposes and which are not.

Mr. Schultz was also involved in the firm's engagement with the State of Michigan to perform financial and compliance audits of approximately 200 participating entities in the Child Care Food Program as manager in charge of the engagement. His duties included development and review of audit procedures, supervision and performance of field work, communication with State personnel and review of working papers and reports. Mr. Schultz also developed an illustrative package detailing a theoretical system that would enable most sponsoring organizations to fulfill all recordkeeping requirement on a monthly basis.

When the firm was reorganized in September 1982 into the new firm of Larkin & Associates, Mr. Schultz became a partner. As such, Mr. Schultz is

responsible for all accounting work done by the firm.

In the area of utility regulation, Mr. Schultz gained experience through the preparation of workpapers and exhibits for testimony given by the firm in various rate cases. He was involved in the Consumers Power Electric Case U-5331 in which he evaluated Consumers Power Company's capital structure, cost of debt, ratebase, taxes and expenses and aided in consultation in the inquiry by the Michigan Attorney General in these areas. Mr. Schultz made projections in the areas of sales, required KWH generation, capital structure, rate base, overhead, taxes and cost of debt, on the basis of trend analysis, for the case presented by Mr. Larkin.

Mr. Schultz also participated in the Cleveland Electric Illuminating Company and Detroit Metro Water Department rate cases, among others. Mr. Schultz has assisted in the analysis of sixteen refunds to be made by Michigan Consolidated Gas Company and helped draft Mr. Larkin's recommendations to the Michigan Attorney General's office regarding such refunds.

Mr. Schultz analyzed the Dayton Power & Light Company's fuel ledgers and coal contracts in detail in an electric fuel component (EFC) proceeding. His analysis was the basis for several adjustments recommended by Mr. Larkin.

More recently, Mr. Schultz audited, analyzed and reviewed the budget of Georgia Power Company and presented his recommendations to the Georgia Public Service Commission through written testimony and a report and through oral testimony. He also served as project manager during the firm's recent management audit of the Anchorage Water and Wastewater Utility.

Partial list of utility cases participated in:

U-5331	Consumers Power Co. (Michigan Public Service Commission)
Docket No. 770491-TP	Winter Park Telephone Co. (Florida Public Service Commission)
Case Nos. U-5125 and U-5125(R)	Michigan Bell Telephone Co. (Michigan Public Service Commission)
Case No. 77-554-EL-AIR	Ohio Edison Company (Public Utility Commission of Ohio)
Case No. 79-231-EL-FAC	Cleveland Electric Illuminating (Public Utility Commission of Ohio)

Case No. U-6794	Michigan Consolidated Gas Refunds (Michigan Public Service Commission)
Docket No. 820294-TP	Southern Bell Telephone and Telegraph Co. (Florida Public Service Commission)
Case No. 8738	Columbia Gas of Kentucky, Inc. (Kentucky Public Service Commission)
82-165-EL-EFC	Toledo Edison Company (Public Utility Commission of Ohio)
Case No. 82-168-EL-EFC	Cleveland Electric Illuminating Company, (Public Utility Commission of Ohio)
Case No. U-6794	Michigan Consolidated Gas Company Phase II, (Michigan Public Service Commission)
Docket No. 830012-EU	Tampa Electric Company, (Florida Public Service Commission)
Case No. ER-83-206	Arkansas Power & Light Company, (Missouri Public Service Commission)
Case No. U-4758	The Detroit Edison Company - (Refunds), (Michigan Public Service Commission)
Case No. 8836	Kentucky American Water Company, (Kentucky Public Service Commission)
Case No. 8839	Western Kentucky Gas Company, (Kentucky Public Service Commission)
Case No. U-7650	Consumers Power Company - Partial and Immediate (Michigan Public Service Commission)
Case No. U-7650	Consumers Power Company - Final (Michigan Public Service Commission)
U-4620	Mississippi Power & Light Company (Mississippi Public Service Commission)
Docket No. R-850021	Duquesne Light Company (Pennsylvania Public Utility Commission)

Docket No. R-860378	Duquesne Light Company (Pennsylvania Public Utility Commission)
Docket No. 87-01-03	Connecticut Natural Gas (Connecticut Department of Public Utility Control)
Docket No. 87-01-02	Southern New England Telephone (Connecticut Department of Public Utility Control)
Docket No. 3673-U	Georgia Power Company (Georgia Public Service Commission)
Docket No. U-8747	Anchorage Water and Wastewater Utility (Alaska Public Utilities Commission)
Docket No. 8363	El Paso Electric Company (The Public Utility Commission of Texas)
Docket No. 881167-EI	Gulf Power Company (Florida Public Service Commission)
Docket No. R-891364 Consumer	Philadelphia Electric Company (Pennsylvania Office of the Advocate)
Docket No. 89-08-11	The United Illuminating Company (The Office of Consumer Counsel and the Attorney General of the State of Connecticut)
Docket No. 9165	El Paso Electric Company (The Public Utility Commission of Texas)
Case No. U-9372	Consumers Power Company (Before the State of Michigan Public Service Commission)

Mr. Schultz is a member of the Michigan Association of Certified Public Accountants.

INDEX TO EXHIBITS ACCOMPANYING  
DIRECT TESTIMONY OF HELMUTH W. SCHULTZ, III

<u>Exhibit No.</u>	<u>Description</u>
(HWS-1)	Adjusted Net Operating Income
(HWS-2)	Summary of Expenses Adjustments
(HWS-3)	Reference Level Adjustment - Employee Relations
(HWS-4)	Labor Complement Adjustment and Related Payroll Taxes
(HWS-5)	Calculation of Actual & Forecast Average Turbine and Boiler Inspections Expense
(HWS-6)	OPC Benchmark Analysis
(HWS-7)	Steam Production Adjustment
(HWS-7)Page 2	Disallowance of Duplicative SCS Services
(HWS-7)Page 3	Calculation to Restate Budgeted SCS Services to Historical Actual Cost
(HWS-8)	Employee Benefits
(HWS-9)	Calculation of Average Obsolete Distribution Material Expense.
(HWS-10)	Disallowance of Expense for Officer and Management "Perks"
(HWS-11)	Calculation of Average Fan & Duct Repair Expense
(HWS-12)	Disallowance of Former ECCR Recovery Programs from Base Rates
(HWS-13)	Adjustment to Remove Conservation Programs from Customer Service and Information for ECCR Review
(HWS-14)	Adjustment to Remove Test Year Marketing Expenses
(HWS-15)	Summary of Benchmark Adjustments
(HWS-15)Page 2	Distribution System Work Order Clearance

# Gulf Power Company

Adjusted Net Operating Income  
Test Year Ending December 31, 1990  
(Thousands of Dollars)

Docket No. 891345-EI  
Exhibit (HWS-1)  
Page 1 of 2

Line No.	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)
Description	Total Company Per Books	Commission Adjustments	Utility Adjusted Per Commission (A)+(B)	Company Adjustments	Total Adjusted Utility (C)+(D)	Unit Power Sales Net Operating Income	Public Counsel Adjustments	Total Adjusted Utility Net of UPS (E)-(F)+(G)
<b>Operating Revenues:</b>								
1	\$485,539	(200,006)	285,533		285,533	29,535	2,493	258,491
2	17,353	(11,338)	6,015		6,015			6,015
3	<u>\$502,892</u>	<u>(211,344)</u>	<u>291,548</u>	<u>0</u>	<u>291,548</u>	<u>29,535</u>	<u>2,493</u>	<u>264,506</u>
<b>Operating Expenses:</b>								
4	\$182,463	(182,463)	0		0			0
5	7,762	(12,895)	(5,133)		(5,133)	(4,944)		(189)
6	124,635	(2,045)	122,590	4,314	126,904	6,836	(19,140)	100,928
7	54,079		54,079	(489)	53,590	6,637	(967)	45,986
8	(2,347)		(2,347)		(2,347)	(361)		(1,986)
9	36,106	(14,113)	21,993		21,993	977		21,016
<b>Income Taxes</b>								
10	16,418	(421)	15,997	(1,229)	14,768	3,552	7,261	18,477
11	2,841	(72)	2,769	(211)	2,558	608	1,243	3,193
<b>Deferred Income Taxes - Net</b>								
12	1,463		1,463		1,463	384		1,079
13	624		624		624	66		558
14	0		0		0			0
15	<u>424,044</u>	<u>(212,009)</u>	<u>212,035</u>	<u>2,385</u>	<u>214,420</u>	<u>13,755</u>	<u>(11,603)</u>	<u>189,062</u>
16	<u>\$78,848</u>	<u>665</u>	<u>79,513</u>	<u>(2,385)</u>	<u>77,128</u>	<u>15,780</u>	<u>14,096</u>	<u>75,444</u>



# Gulf Power Company

Adjusted Net Operating Income  
Test Year Ending December 31, 1990  
(Thousands of Dollars)

Docket No. 891345-EI

Exhibit (HWS-1)

Page 2 of 2

Line No.	Description	(I) Jurisdictional Separation Factor	(J) Jurisdictional Amount (H) x (I)	(K) Interest Synchronization Adjustment	(L) Adjusted Jurisdictional Amount (J) + (K)
<u>Operating Revenues:</u>					
1	Sales of Electricity	0.9758397	\$252,246		\$252,246
2	Other Operating Revenues	0.9587697	5,767		5,767
3	Total Operating Revenues	0.9754478	<u>\$258,013</u>		<u>\$258,013</u>
<u>Operating Expenses:</u>					
4	Operation - Fuel				0
5	Interchange	0.9668810	(183)		(183)
6	Other Operation & Maintenance	0.9774036	98,647		98,647
7	Depreciation & Amortization	0.9765990	44,910		44,910
8	Amortization of Investment Credit	0.9765550	(1,939)		(1,939)
9	Taxes Other than Income Taxes	0.9783855	20,562		20,562
<u>Income Taxes</u>					
10	Federal	0.9731439	17,981	(501)	17,480
11	State	0.9730808	3,107	(86)	3,021
<u>Deferred Income Taxes - Net</u>					
12	Federal	0.9659804	1,042		1,042
13	State	0.9659804	539		539
14	Investment Tax Credit		0		0
15	Total Operating Expenses	0.9772051	<u>184,666</u>	<u>(587)</u>	<u>184,079</u>
16	Net Operating Income	0.9698736	<u>73,347</u>	<u>587</u>	<u>\$73,934</u>

# Gulf Power Company

Summary of Expenses Adjustments  
Test Year Ended December 31, 1990

Docket No. 891345-EI

Exhibit \_\_\_ (HWS-2)

<u>Line No.</u>	<u>Description</u>	<u>Amount</u>
1	Employee Relations Reference Level	\$728,826
2	Labor Complement	990,381
3	Payroll Taxes Associated to Labor Complement	78,406
4	Turbine and Boiler Inspection	918,935
5	Plant Daniel Benchmark - Steam Production	646,000
6	Plant Daniel Benchmark A&G	1,172,000
7	Plant Scherer - Duplicated A&G	263,000
8	Plant Scherer Transmission Line Rentals	1,822,000
9	Southern Company Services - Steam Production	734,595
10	Uncollectible Expense	203,250
11	Rate Case Expense	300,000
12	Employee Benefits - Net Adjustment	1,405,445
13	Productivity Improvement Plan	464,177
14	Performance Pay Plan	1,021,637
15	EI	21,608
16	EPRI - Nuclear Power Research	326,808
17	Rebuilds - Capitalized	116,500
18	Renovations - Capitalized	252,000
19	Ash Hauling and Storage	360,000
20	Employee Relations - Relocation	172,460
21	Employee Relations - Development Program	72,250
22	Bank Fees - Line of Credit	223,400
23	General Service - Obsolete Material	83,000
24	Officers & Management "Perks"	65,100
25	Steam Production - Duct and Fan Repair	310,319
26	ECCR - Budget Transfers	2,114,681
27	ECCR - Conservation Costs	1,207,237
28	Marketing	1,148,489
29	Sales - Economic Development	687,000
30	Benchmark	1,230,154
		<u>\$19,139,658</u>

# Gulf Power Company

Reference Level Adjustment - Employee Relations  
Test Year Ended December 31, 1990

Docket No. 891345-EI

Exhibit (HWS-3)

Page 1 of 1

Line No.		
1	1988 Other Requested per Form B-3 (4)	\$114,534
2	1988 Approval Letter Adjustments (5)	
3	EEL - Hershey No. 9 requested adjustment denied	(7,000)
4	Miscellaneous (labor increased \$27,813)	(42,479)
5	Post Retirement Health & Life (1)	409,000
6	Employee Contribution to Medical Insurance (2)	648,000
7	Actuary & Trustee Fees (3)	(393,477)
8		<u>728,578</u>
9	1988 Corporate Controlled Expense Form & Pension (6)	4,008,673
10	1988 Corporated Controlled Expense: Pension per 1989 budget message	(3,960,000)
11		<u>48,673</u> 48,673
12	1988 Corporate Controlled Expense Form: Employee Savings (6)	1,249,630
13	1988 Corporate Controlled Expense Form: Employee Savings per 1989 budget message	(1,233,000)
14		<u>16,630</u> 16,630
15	1989 Reference Level (4)	<u>\$793,881</u>
16	Controlled expenses to be deducted from reference level:	
17	Post Retirement Health & Life	409,000
18	Employee Contribution to Medical Insurance	648,000
19	Actuary & Trustee Fees	(393,477)
20	Pension	48,673
21	Employee Savings	16,630
22	1989 Reference Level Overstatement Flowed into 1990	<u>\$728,826</u>

- (1) Corporate controlled expense form (6) originally budgeted at \$1,928,000. With this adjustment it increases to \$2,337,000.
- (2) Corporate controlled expense form (6) originally budgeted at \$2,143,280. With this adjustment it increases to \$2,791,280.
- (3) Corporate controlled expense form (6) originally budgeted at \$410,673. With this adjustment it decreases to \$17,196.
- (4) Company's response to Public Counsel's 5th Request to Produce Documents, Docket No. 881167-EI, Item No. 41.
- (5) Company's response to Public Counsel's 5th Request to Produce Documents, Docket No. 881167-EI, Item No. 45.
- (6) Provided in response to Public Counsel's 5th Request to Produce Documents, Docket No. 881167-EI, Item 47.

# Gulf Power Company

Labor Complement Adjustment  
and Related Payroll Taxes  
Test Year Ended December 31, 1990

Docket No. 891345-EI

Exhibit (HWS-4)

Page 1 of 1

Line No.	Description	No. of Employees	Wages	Average Wage Adjustment
1	Annual wages as of December 31, 1989	1,573 (1)	50,387,433 (1)	32,033
2	Number of non-exempt employees at zero	(13)	---	---
3	Top ten salaries	(10)	(1,267,092)	
4		<u>1,550</u>	<u>49,120,341</u>	31,691
5	Over complement of employees as of February 28, 1990			58
6	Total excess budgeted labor			1,838,078
7	1989 percentage of operating labor to total labor			72.3%
8	Excess budgeted operating labor dollars at 1989 level			1,328,930
9				1.03
10	Gross complement adjustment for 1990 operating income			1,368,798
11	Less hiring lag credit			(378,417)
12	Net complement adjustment for 1990 operating income			<u>990,381</u>
13	Average wage fully taxable for FICA @ 7.65%			75,764
14	Federal unemployment (58 x \$7,000 x .008) x 72.3%			2,348
15	State unemployment (58 x \$7,000 x .001) x 72.3%			294
16	Complement adjustment for 1989 payroll taxes			<u>78,406</u>

(1) Page 30 of 38, Company response to Public Counsel's first set of interrogatories, Item No. 15

# Gulf Power Company

Calculation of Actual & Forecast Average Turbine and Boiler Inspections Expense

Docket No. 891345-EI  
Exhibit \_\_\_ (HWS-5)

	(1)	(2)	(3)	(4)	(4)	(5)	(6)
Line No.	Year	Amount	Inflation Factor	Expense Restated for Inflation	Test Year	Variance	Reference
	<u>Six Year Actual Average</u>						
1							
2	1984 Actual	\$2,785,701	1.20894	3,367,745			
3	1985 Actual	4,247,760	1.14600	4,867,940			
4	1986 Actual	4,538,775	1.10031	4,994,045			
5	1987 Actual	754,380	1.06869	806,195			
6	1988 Actual	4,628,273	1.04394	4,831,619			
7	1989 Actual	7,489,000	1.02268	<u>7,658,846</u>			
8	Six Year Actual Total			26,526,390			
9	1990 Test Year Amount				5,340,000		MFR Sch. C-57
10	Six Year Actual Average				<u>4,421,065</u>		Line 8/6
11	Excess of Test Year Over Average					<u>\$918,935</u>	Line 9 - Line 10
	<u>Alternative View:</u>						
	<u>Five Year Forecast Average</u>						
12	1990 Forecast	5,340,000	1.00000	5,340,000			
13	1991 Forecast	5,100,000	1.00000	5,100,000			
14	1992 Forecast	900,000	1.00000	900,000			
15	1993 Forecast	5,790,000	1.00000	5,790,000			
16	1994 Forecast	5,880,000	1.00000	<u>5,880,000</u>			
17	Total			23,010,000			
18	1990 Test Year Amount				5,340,000		MFR Sch. C-57
19	Five Year Average				<u>3,835,000</u>		Line 17/5
20	Excess of Test Year Over Average					<u>\$1,505,000</u>	Line 18 - Line 19

**Notes**

Column 2 amounts are per Public Counsel's Second Set of Interrogatories, Supplemental Response, Work paper #D-32  
Column 3 amounts are per MFR Schedule C-56, page 1 of 1

# Gulf Power Company

OPC Benchmark Analysis

Docket No. 891345-EI

Exhibit \_\_\_(HWS-6)

Line No.	Description	OPC Prod. Related A&G	Per Company Prod. Related A&G (1)
1	Projected 1984 Non Fuel O&M	\$4,958	4,958
2			
3	Net Operating Income Adjustment		0
4	FPSC O&M Adjs. D#840036-EI	<u>(\$1,573)</u>	<u>(1,573)</u>
5	1984 Allowed Non-Fuel O&M	\$3,385	\$3,385
6	(System)		
7	True Up of 1984 Factor		
8	Dollar Adj. to Actual Factor	<u>\$0</u>	<u>\$0</u>
9	1984 Allowed Trued Up O&M	\$3,385	\$3,385
10			
11	Plant Daniel O&M	\$0	1,573
12	Former ECCR Programs to Rate Base	<u>\$0</u>	<u>\$0</u>
13	Total O&M Base	\$3,385	\$4,958
14	Compound Multiplier 1984-1990	<u>1.2468</u>	<u>1.2468</u>
15	1990 Benchmark	\$4,220	\$6,182
16			
17			
18	Plant Scherer & Trans. Line Rents	<u>0</u>	<u>263</u>
19	1990 Non Fuel Benchmark (System)	4,220	6,445
20	Per OPC		
21	1990 Non Fuel O&M (System)	\$5,655	\$5,655
22	Per Company		
23	Net Operating Income O&M Adj.	<u>\$0</u>	<u>\$0</u>
24	1990 Non Fuel O&M	\$5,655	\$5,655
25	(System) Adjs.		
26	OPC Benchmark Adj. - System	<u>\$1,435</u>	<u>(\$790)</u>

(1) Company's Schedule C-53 of MFR's

# Gulf Power Company

Steam Production Adjustment  
Southern Company Services  
Test Year Ended December 31, 1990

Docket No. 891345-EI

Exhibit (HWS-7)

Page 1 of 3

<u>Line No.</u>	<u>Description</u>	<u>Amount</u>	<u>Reference</u>
1	Disallowance Duplicate Services	\$324,000	(HWS-7), p. 2
2	Excess Budgeted Amounts	153,595	(HWS-7), p. 3
3	Generating Plant Electrical System Application	44,000	Co. C-57, p. 31
4	System Planning	<u>96,000</u>	Co. C-57, p. 33
5	SCS Steam Production Amount	617,595	
6	Research and Development	<u>117,000</u>	
7	Total SCS Related to Steam Production	<u>734,595</u>	

# Gulf Power Company

## Disallowance of Duplicative SCS Services

Docket No. 891345-EI  
Exhibit (HWS-7)  
Page 2 of 3

<u>Line No.</u>	<u>SCS Service</u>	<u>Reason for Disallowance</u>	<u>Amount</u>
1	Air Quality Studies	Duplicative-EPRI will spend \$17.7 million on Air Quality Research in 1990	\$44,000
2	Ecological Studies	Duplicative-EPRI will spend 1.6 million on Biological & Environmental Sciences in 1990	15,000
3	Advanced Power Plant Enhancements	Duplicative-EPRI will spend \$41.2 million on Electrical Systems Research in 1990	60,000
4	Noise & Vibration	Duplicative-EPRI will spend \$41.3 million on Advanced Power Systems Research in 1990	11,000
5	Chemistry Services	Duplicative-EPRI will spend \$2.5 million on Hazardous and Toxic Waste Management Research and \$33.2 million on Environment Research in 1990	31,000
6	Instrumentation & Technical Support Studies	Duplicative-EPRI will spend \$3.4 million on Communications, Instrumentation & Engineering Research in 1990	13,000
7	Particulate Control Studies	Duplicative-EPRI will spend \$17.7 million on Air Quality and \$1.6 million Biological and Environmental Science Research in 1990	27,000
8	Water Quality & Solid Waste Disposal	Duplicative-EPRI will spend \$17.7 million on Air Quality and \$1.6 million Biological and Environmental Science Research in 1990	73,000
9	Utilization of Coal Studies	Duplicative-EPRI will spend \$69.1 million on Coal Combustion Systems Research in 1990	<u>50,000</u>
10		Disallowance of Duplicative SCS Services to GPC	\$324,000

### Note

All referenced EPRI research expenditures in 1990 were obtained from the EPRI Research & Development Program Plan 1988-1990.



# Gulf Power Company

Calculation to Restate Budgeted SCS Services  
to Historical Actual Cost

Docket No. 891345-EI

Exhibit (HWS- 7)

Page 3 of 3

Line No.

			(A)	(B)	(C)	
	Year	Budget	Actual	% Difference	Test Year Amount	Disallowed (A) x (B)
1	<u>Power Plant Management Information System</u>					
2	1984	332,194	310,126			
3	1985	336,091	214,126			
4	1986	59,127	29,661			
5	1987	52,801	35,193			
6	1988	48,950	38,376			
7	1989	124,304	62,302			
8	Total	953,467	689,784	27.66%	155,000	42,866
9	<u>Preliminary Engineering-Major Generating Projects</u>					
	Year	Budget	Actual			
10	1984	0	0			
11	1985	30,912	25,118			
12	1986	51,290	46,185			
13	1987	38,546	22,285			
14	1988	39,753	37,069			
15	1989	50,209	37,578			
16	Total	210,710	168,235	20.16%	88,000	17,739
17	<u>Generating Plant Reliability</u>					
	Year	Budget	Actual			
18	1984	0	0			
19	1985	31,671	27,069			
20	1986	39,908	37,856			
21	1987	42,199	30,253			
22	1988	43,393	48,879			
23	1989	56,238	46,338			
24	Total	213,409	190,395	10.78%	51,000	5,500
25	<u>Plant Performance and Testing</u>					
	Year	Budget	Actual			
26	1984	0	0			
27	1985	346,088	87,172			
28	1986	261,108	164,757			
29	1987	238,412	180,933			
30	1988	202,743	217,984			
31	1989	355,792	257,935			
32	Total	1,404,143	908,781	35.28%	248,000	87,491
33	Total Disallowance of Overstated SCS Services					<u>\$153,595</u>

Note

All Actual and Budgeted Amounts are per Staff's Seventh Set  
of Interrogatories Item No. 98

# Gulf Power Company

Employee Benefits  
Test Year Ended December 31, 1990

Docket No. 891345-EI

Exhibit (HWS-8)

Page 1 of 1

Line No.	Description	Company Approved 1990 Budget	Adjustments	Adjusted 1990 Budget
1	Employee Relations			
2	Medical-LTD-Life Ins. Expenses	2,463,000		2,463,000
3	Pension Plan	0	0	0
3	Post Retirement Life Insurance	917,000 (1)	807,000	110,000 (2)
5	Post Retirement Medical Benefits	993,000 (1)	475,000	518,000 (2)
6	Supplemental Benefits	363,800 (1)	363,800	0
7	Employee Savings Plan Company			
8	Match (1,367,500) & Trustee's Fees (31,000)	1,398,500 (1)		1,398,500
9		<u>6,135,300</u>	<u>1,645,800</u>	<u>4,489,500</u>
10	General to All			
11	Transferred	<u>(1,234,471)</u>	<u>(240,355)</u>	<u>(994,116)</u>
12	Net Employee Benefits	<u>4,900,829</u>	<u>1,405,445</u>	<u>3,495,384</u>
13	Transferred Amounts			
14	Other	618,839		618,839
15	Employee Savings Plan	257,537 (3)		257,537
16	Post Retirement Life Insurance	171,923 (4)	151,300 (5)	20,623
17	Post Retirement Medical Benefits	186,172 (4)	89,055 (5)	97,117
18		<u>\$1,234,471</u>	<u>\$240,355</u>	<u>\$994,116</u>

- (1) Per Company response to Public Counsel's 1st request to provide documents, Item No. 8.
- (2) Per Company response to Public Counsel's 1st set of interrogatories, Item No. 13.
- (3) Per Company response to Public Counsel's 4th set of interrogatories, Item No. 178.
- (4) Calculated based on a ratio of transferred amount to budget amount. Combined total transfer of \$358,095.  
Per Company response to Public Counsels 1st set of interrogatories, Item No. 26.
- (5) Calculated based on ratio of transferred amount to budget amount.

# Gulf Power Company

## Calculation of Average Obsolete Distribution Material Expense

Docket No. 891345-EI

Exhibit (HWS-9)

Page 1 of 1

<u>Line No.</u>	<u>Year</u>	<u>Expense</u>	<u>Reference</u>
1	1984	8,855	OPC 4-248
2	1985	11,167	OPC 4-248
3	1986	7,509	OPC 4-248
4	1987	5,895	OPC 4-248
5	1988		Note A
6	1989	<u>49,000</u>	OPC 4-248
7	Total	<u>82,426</u>	
8	Average Expense	<u>16,485</u>	Line 7/5
8	Test Year Expense	109,000	MFR Schedule C-57, p. 69 of 94
9	Benchmark	<u>26,000</u>	MFR Schedule C-57, p. 69 of 94
10	Disallowance	<u>\$83,000</u>	Line 9 - Line 10

### Note A

Gulf has stated that 1988 expense was higher than normal due to efforts of the Company to remove all material that is not usable. The level of obsolete material in future periods will not be as great. Therefore the 1988 expense has been excluded in the calculation of the average so as not to distort the results.

# Gulf Power Corporation

Disallowance of Expense for Officer and Management "Perks"

Docket No. 891345-EI

Exhibit \_\_\_(HWS-10)

<u>Line No.</u>	<u>Vendor</u>	<u>Service</u>	<u>Amount</u>
1	Arthur Anderson	Executive Tax Services	\$5,000
2	Robert A. Benz & Co.	Tax Services for Vice-Presidents	1,600
3	Health Performance Center	Fitness Program	<u>58,500</u>
4	Total Disallowance		<u>\$65,100</u>

Source

Per Public Council's First Set of Interrogatories, Item No. 29.

# Gulf Power Company

## Calculation of Average Fan & Duct Repair Expense

Docket No. 891345-EI

Exhibit (HWS-11)

Page 1 of 1

Line No.	(1) Year	(2) CPI Factor	(3) Expense	(4) Expense Restated To 1990
1	1984	1.20894	\$657,000	\$794,274
2	1985	1.14600	533,000	610,818
3	1986	1.10031	449,000	494,039
4	1987	1.06869	641,000	685,030
5	1988	1.04394	960,000	1,002,182
6	1989	1.02268	1,179,000	1,205,740
7		Total		<u>4,792,083</u>
8		Test Year Amount		1,109,000
9		Six Year Average Expense		<u>798,681</u>
10		Amount of Disallowance		<u>\$310,319</u>

Note:

Column 2: Amounts are per MFR Schedule C-56, page 1 of 1

Column 3: Amounts are per OPC 4-239.

# Gulf Power Company

Disallowance of Former ECCR Recovery Programs  
From Base Rates

Docket No. 891345-EI

Exhibit \_\_\_\_ (HWS-12)

<u>Line No.</u>	<u>Description</u>	<u>Amount</u>	<u>Reference</u>
1	Good Cents New Home	\$1,023,995	OPC 2-176
2	Good Cents Improved Home	609,783	OC 2-104 Supplemental Response
3	Energy Education	425,474	OPC 2-176
4	Presentation/Seminars	<u>55,429</u>	OPC 2-176
5	Total Reduction to Cost of Service	<u>\$2,114,681</u>	

# Gulf Power Company

Adjustment to Remove Conservation Programs From Customer Service and Information for ECCR Review

Docket No. 891345-E1

Exhibit (HWS-13)

Page 1 of 2

<u>Line No.</u>	<u>Program Title</u>	<u>Amount</u>	<u>Reference</u>
1	Energy Audits-Labor	\$232,534	Lines 1-31 are per OPC 2-104 Supplemental Response
2	Energy Audits-Material/Expenses	128,430	
3	Energy Audits/T.A.A.-Labor	81,523	
4	Energy Audits/T.A.A.-Materials/Expenses	24,204	
5	Industrial Energy Audits-Labor	47,991	
6	Industrial Energy Audits-Materials/Expenses	19,850	
7	Energy Audits-Labor	12,762	
8	Energy Audits-Material/Expenses	204,140	
9	Good Cents Building-Labor	321,028	
10	Good Cents Building-Materials/Expenses	76,887	
11	Industrial Presentations/Seminars-Labor	43,965	
12	Industrial Presentations/Seminars-Materials/ Expenses	182,918	
13	Transtext-Materials/Expenses	227,800	
14	Commercial Good Cents Building- Labor	6,373	
15	Commercial Good Cents Building- Material/Expenses	104,210	
16	Essential Customer Service-Labor	187,637	
17	Essential Customer Service-Material/Expenses	169,254	
18	Residential Technology Transfer-Labor	82,278	
19	Residential Technology Transfer-Materials/ Expenses	90,282	
20	Essential Customer Service-Labor	117,376	
21	Essential Customer Service-Material/ Expenses	38,832	
22	Commercial Technology Transfer-Labor	57,118	
23	Commercial Technology Transfer-Materials/ Expenses	25,132	

# Gulf Power Company

Adjustment to Remove Conservation Programs From Customer Service and Information for ECCR Review

Docket No. 891345-EI

Exhibit (HWS-13)

Page 2 of 2

<u>Line No.</u>	<u>Program Title</u>	<u>Amount</u>	<u>Reference</u>
24	Industrial Essential Customer Service-Labor	95,489	
25	Industrial Essential Customer Service-Material/Expenses	17,547	
26	Technology Assessment-Labor	67,952	
27	Technology Assessment-Material/Expenses	39,529	
28	Residential Technology Transfer-Labor	8,205	
29	Residential Technology Transfer-Material/Expenses	103,266	
30	Commercial Technology Transfer-Labor	2,725	
31	Commercial Technology Transfer-Material/Expenses	30,000	
32	Total	<u>2,847,237</u>	
33	Less Expenses Already Recovered Through ECCR	<u>1,640,000</u>	MFR Schedule C-53, Column J
34	Adjustment to Customer Service & Information	<u>\$1,207,237</u>	



**Gulf Power Corporation**  
Adjustment to Remove Test Year Marketing Expenses

Docket No. 891345-EI  
Exhibit (HWS-14)  
Page 1 of 1

<u>Line No.</u>	<u>Program Title</u>	<u>Amount</u>
1	Marketing Services-Labor	\$94,810
2	Marketing Services-Material/Expenses	13,700
3	Industrial Market Segment Support-Labor	17,813
4	Industrial Market Segment Support-Material/Expenses	32,852
5	Market Research-Labor	78,635
6	Market Research-Materials/Expenses	137,739
7	Marketing Planning-Labor	79,240
8	Marketing Planning-Material/Expenses	8,200
9	Industrial Recruitment-Labor	86,202
10	Industrial Recruitment-Material/Expenses	97,800
11	Community Development-Labor	112,205
12	Community Development-Material/Expenses	67,066
13	Commercial Development-Labor	29,729
14	Commercial Development-Material/Expenses	27,455
15	Information Management-Labor	37,654
16	Information Management-Material/Expenses	52,460
17	Industrial Recruitment-Labor	13,680
18	Industrial Recruitment-Material/Expenses	<u>161,249</u>
19	Total Identifiable Marketing Expense	<u>\$1,148,489</u>

Note

All Programs and corresponding amounts are per  
OPC 2-104, Supplemental Response

# Gulf Power Company

Summary of Benchmark Adjustments  
Test Year Ended December 31, 1990

Docket No. 891345-EI

Exhibit (HWS-15)

Page 1 of 2

<u>Line No.</u>	<u>Description</u>	<u>Amount</u>
1	Steam Production Plant Crist Condenser and Cooling Tower Corrosion	\$289,000
2	Distribution - Distribution System Work Order Clearance	418,154
3	Distribution - Underground Line Extensions	351,000
4	Distribution - Underground Networks System Repair	
5	Capitalize Remanufacture of Network Protectors	90,000
6	Electric and Magnetic Fields Study	39,000
7	Acid Rain Monitoring	<u>43,000</u>
	Total	<u>\$1,230,154</u>

**Gulf Power Company**  
 Distribution System Work Order Clearance  
 Test Year Ended December 31, 1990

Docket No. 891345-EI  
 Exhibit (HWS-15)  
 Page 2 of 2

Line No.	Year	(1) 1984 Base Amount	(2) Expense Amount Restated	(3) CPI Factor	(4) Amount
1	1987	1,190,000 x 1.61	1,916,000		1,916,000
2	1988		1,916,000	1.06453	2,039,639
3	1989		2,039,639	1.06989	2,182,189
4	1990		2,182,189	1.06629	<u>2,326,846</u>
5	1990 Budget				2,745,000
6	Revised 1990 Benchmark				<u>2,326,846</u>
7	Variance				<u>418,154</u>

Notes:

Column 1: Restates in 1984 allowed expense by the percent increase in expense allocation (Per MFR, Schedule C-57, p. 63 of 94)  
 Column 3: Restates 1988 - 1990 for CPI and customer growth.

CERTIFICATE OF SERVICE  
Docket No. 891345-EI

I HEREBY CERTIFY that a true copy of the foregoing has been furnished by U.S. Mail\*, hand-delivery\*\*, or by facsimile\*\*\* to the following parties on this 1st day of May, 1990.

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