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BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Initiation of show cause)	DOCKET NO. 910275-TI
proceedings against MCI TELECOMMUNICATIONS))	
CORPORATION for violation of Rules)	ORDER NO. 24626
25-24.480 and 25-4.043, F.A.C.)	
<hr/>		ISSUED: 6/6/91

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
 J. TERRY DEASON
 BETTY EASLEY
 GERALD L. GUNTER
 MICHAEL McK. WILSON

ORDER CLOSING DOCKET

BY THE COMMISSION:

On January 4, 1991, Mr. David Metzger complained that his AT&T long distance service had been changed to MCI Telecommunications Corporation (MCI) without his authorization. MCI failed to respond to our Staff's inquiries regarding this matter, in violation of Rule 25-4.043, Florida Administrative Code, which requires a written response to Commission staff inquiries within 15 days of the date of the inquiry. When Staff's second certified letter did not produce a response, this docket was initiated.

On February 22, 1991, Docket No. 910205-TI was opened in response to numerous consumer complaints against MCI regarding unauthorized connections. Our Staff found that Mr. Metzger's complaint was included in the consumer complaints investigated in that docket. Specifically, MCI had submitted an incorrect mechanized tape to the local exchange companies, which resulted in a number of customers being mistakenly switched to MCI. However, MCI was coordinating with our Division of Consumer Affairs in order to resolve the situation. By Order No. 24550, issued May 20, 1991, in Docket No. 910205-TI, we accepted MCI's offer of settlement for the unauthorized connections investigated by our Staff. We believe that Mr. Metzger's complaint was addressed in that proceeding. Therefore, we find that no further action is necessary, and this docket shall be closed.

Based on the foregoing, it is

DOCUMENT NUMBER-DATE

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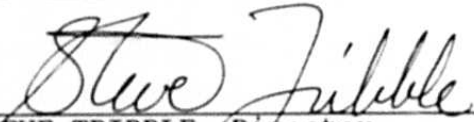
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ORDERED by the Florida Public Service Commission that MCI Telecommunications Corporation has adequately addressed the unauthorized connection as described in the body of this Order. It is further

ORDERED that this docket is hereby closed.

By ORDER of the Florida Public Service Commission, this
6th day of JUNE, 1991.


STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

PAK

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida

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Administrative Code; or 2) judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days after the issuance of this order, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900 (a), Florida Rules of Appellate Procedure.