

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff to implement )	DOCKET NO. 910688-TI
Sub-Minute Timing and introduce Caller )	
FREE Time Option for MultiQuest by AT&T )	ORDER NO. 24797
COMMUNICATIONS OF THE SOUTHERN STATES, )	
INC. )	ISSUED: 7-11-91
)	

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman  
 J. TERRY DEASON  
 BETTY EASLEY  
 MICHAEL MCK. WILSON

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On June 6, 1991, ATT-C filed a tariff to implement Sub-Minute Timing to its MultiQuest 900 Service. MultiQuest is a custom switched telecommunications service which permits interactive communications via a 900 number from locations within the State of Florida. The current rate structure for MultiQuest rounds all calls upward to the next whole minute. Customers of MultiQuest are the 900 Information Providers. These rates do not apply to end users who call a 900 number.

ATT-C states that its customers have expressed the desire to be billed for the actual usage per call. This filing would reduce the current rate structure, which rounds all calls upward to the next whole minute, by implementing an initial 30 second minimum time period and billing afterwards on a per second basis.

The current per minute rate is \$.30 and each additional minute is \$.25. The proposed Sub-Minute Timing rates are \$.15 for the initial 30 seconds or fraction and \$.005 for each additional second.

Staff has reviewed ATT-C access cost, and its billing and collection cost. The proposed rates for a 3-minute call cover those costs with a substantial margin.

ATT-C also proposes to add a Caller Free Time Option to its MultiQuest 900 Service tariff. This option would allow MultiQuest customers to be charged under a shorter initial period per call at a lower rate for calls which are terminated within the first eighteen (18) seconds. The Information Provider will be charged a

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rate of \$.12 for the 18 seconds. If the calling party does not terminate the call within the first 18 seconds, the rates for the proposed Sub-Minute Timing, discussed above, will apply.

ATT-C states that the purpose of this option is to allow the MultiQuest customer the opportunity to provide a message to the calling party so that the calling party can hang up without being charged for the call. The content of the message will be determined by the Information Provider.

This offering is similar to the 18 second preamble requirement which the Commission staff is proposing in the 900/976 rulemaking Docket. The staff proposed rule would require 900/976 providers to have an 18 second preamble which would include information regarding content and cost. It would also inform the end user that if he hangs up now, he will not incur a charge.

ATT-C estimates the impact on a typical customer's bill with Sub-Minute Timing and Caller Free Time Option to be a 4.3% reduction. The Company also believes that 10 Information Providers will take advantage of this new optional service.

Upon review, we find that ATT-C is covering cost in the proposed Sub-Minute Timing offer. We approve the proposed tariff to implement Sub-Minute Timing. In addition, we find that the Caller Free Time Option could be used to inform 900 callers of content and rate information which could prevent end users from incurring unnecessary charges. We also approve the Call Free Time Option.

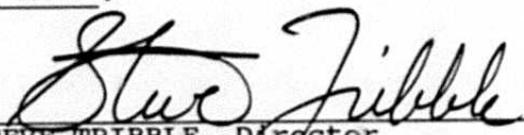
Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that ATT-C's tariff proposal to implement Sub-Minute Timing and to introduce Caller Free Time Option for MultiQuest customers is hereby approved, with an effective date of July 9, 1991.

ORDERED that this tariff shall become effective on July 9, 1991. If a timely protest is filed this tariff shall remain in effect with any increase held subject to refund pending resolution of the protest. If no timely protest is filed, this Docket shall be closed.

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By ORDER of the Florida Public Service Commission, this 11th  
day of July, 1991.

  
STEVE TRIBBLE, Director  
Division of Records and Reporting

( S E A L )

CWM

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on 8/1/91

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In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.