

## BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed tariff filing to	)	DOCKET NO. 910913-TL
establish local operator service charges	)	ORDER NO. 25308
by VISTA-UNITED TELECOMMUNICATIONS.	)	ISSUED: 11/07/91

---

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman  
 SUSAN F. CLARK  
 J. TERRY DEASON  
 BETTY EASLEY  
 MICHAEL MCK. WILSON

ORDER APPROVING PROPOSED TARIFF  
FILING BY VISTA-UNITED TELECOMMUNICATIONS  
TO ESTABLISH LOCAL OPERATOR SERVICE CHARGES

BY THE COMMISSION:

On August 27, 1991, Vista United Telecommunications (Vista-United or the Company) filed a tariff to establish local operator service charges. The Company states the filing is solely in response to the overwhelming demand for this service from guests visiting the Walt Disney World Resort Complex.

Currently, Vista-United does not charge the customer for operator assisted local calls. The Company estimates the cost per completed operator handled call to be \$0.83. A week long study performed by Vista-United's Toll Center from May 9 through May 16, 1991, as shown below, illustrates high local operator assisted usage.

<u>Billing Used</u>	<u># of Calls</u>
Sent Paid	341
Collect	676
3rd No.	124
Credit Card	532
Person to Person	28

We have approved local operator service charges for other companies such as General, Southern Bell, Centel and United. The level of Vista-United's proposed rates for operator assisted local is consistent with the rates charged by General, Southern Bell, Centel and United.

DOCUMENT NUMBER-DATE

11077 NOV-7 1991

FPSC-RECORDS/REPORTING

ORDER NO. 25308  
DOCKET NO. 910913-TL  
PAGE 2

The Company's estimated expected annual revenue from operator handled local calls is \$73,456 and the estimated annual operator cost is \$59,983. Since the cost of \$59,983 to provide local operator service already exists, there are no additional costs leaving the estimated annual revenue the same. According to Vista's' June 30, 1991 surveillance report, the Company is earning 17.10% on equity. If the proposed tariff filing is approved, the annual revenue increase of \$73,456 will increase the ROE by 0.53%.

Vista-United is notifying its customers by bill stuffer in their October telephone bill of the pending tariff to add charges for operator assisted local calls.

Since the proposed rates for operator assisted calls are consistent with the majority of the LECs and the Company is providing notice to its customers, we find it appropriate to approve the proposed tariff to establish local operator service charges effective October 27, 1991.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that Vista-United Telecommunications' proposed tariff to establish local operator service charges as outlined in the body of this Order is hereby approved. It is further

ORDERED that any protest of this Order shall be filed pursuant to the requirements set forth below. It is further

ORDERED that this docket shall remain open with any increased revenues held subject to refund in the event a timely protest of this Order is filed. It is further

ORDERED that if no timely protest is filed, this docket shall be closed.

ORDER NO. 25308  
DOCKET NO. 910913-TL  
PAGE 3

By ORDER of the Florida Public Service Commission, this 7th  
day of NOVEMBER, 1991.

\_\_\_\_\_  
STEVE TRIBBLE, Director  
Division of Records and Reporting

( S E A L )

JKA

by: *Kay Flynn*  
Chief, Bureau of Records

Commissioner J. Terry Deason dissented.

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on 12/02/91

\_\_\_\_\_  
In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

ORDER NO. 25308  
DOCKET NO. 910913-TL  
PAGE 4

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.