

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Proposed Tariff to) DOCKET NO. 920280-TL
Introduce Controlink®, Customer) ORDER NO. PSC-92-0293-FOF-TL
Network Control Service, by) ISSUED: 05/05/92
GTE FLORIDA INCORPORATED)
_____)

The following Commissioners participated in the disposition of this matter:

THOMAS M. BEARD, Chairman
SUSAN F. CLARK
J. TERRY DEASON
BETTY EASLEY
LUIS J. LAUREDO

ORDER APPROVING TARIFF

BY THE COMMISSION:

On February 25, 1992, GTE Florida Incorporated (GTEFL or the Company) filed a proposed tariff to establish a new service offering, Controlink®, Customer Network Control Service (CNC). CNC is a vertical network service which enhances the flexibility and responsiveness of Digital Channel Service and Private Line Services. This service is the equivalent of Southern Bell's FlexServ®, Digital Access Cross-Connect Service, previously approved by this Commission (Docket No. 861116, Order No. 16688).

According to GTEFL the primary applications for this service are:

- 1) Network Disaster Recovery. A customer may utilize CNC to facilitate the transfer of critical circuits to a back-up operations or data center in the event of a severe network outage.
- 2) Network Diagnostics. Customers who are critically dependent on telecommunications place a priority on identifying network problems early and expediting restoration, especially in a multi-vendor environment. CNC provides the capability to isolate faults for the purpose of facilitating restoration.
- 3) Network Monitoring. CNC provides the capability to monitor the performance on critical circuits. This is of significant value in tracking elusive network faults.

DOCUMENT NUMBER-DATE

04405 MAY-5 1992

FPSC-RECORDS/REPORTING

- 4) Virtual Private Network. This allows customers to reconfigure network facilities on an as-needed basis. This can be done without the direct involvement of telephone company personnel. It eliminates the expense of a service order and the delay of normal service provisioning.

CNC will offer customers the ability to reconfigure and monitor leased network facilities from a customer provided equipment terminal at their location via dial-up or dedicated data links. Although CNC is associated with private line transport service, it may also be interconnected with Digital Channel Service, which may be used as a private line or switched service.

The basic method for the termination of facilities on the DCS is the DS1 port. However, termination of individual channels of various types (2-wire, 4 wire and DS0) may also be accomplished via adjacent channel banks or multiplexers.

The Digital Support System (DSS) is a hardware/software system that provides centralized access, security, reconfiguration capability, diagnostics, performance data, alarm monitoring and overall administrative control for the Digital Cross-Connect System (DCS). It contains the stored intelligence to partition network facilities and user groups. Customers may access the DSS via a terminal from a remote location and affect network changes in a manner usually associated with private networks.

An optional graphics subsystem residing on a personal computer (PC) at the customers location permits the user to graphically view network configurations and the status of his network.

Prices for Customer Network Control were developed to fully recover costs with an additional contribution of 44.84% of total revenue averaged over the first five years of service. GTEFL is proposing to price the service based on three rate elements, similar to Southern Bell. GTEFL is proposing to charge \$1995.00 for installation and service establishment, \$100 or \$120 per month for access to the DSS depending upon whether access is either dial-up or dedicated and channel termination charges which vary depending on grade of circuit. The basic difference between the rates and charges of GTEFL and those of Southern Bell is that GTEFL proposes to charge a flat rate for DSS usage whereas Southern Bell charges a usage sensitive rate.

This filing is an attempt to retain customers that may be encouraged to leave GTEFL and opt for Customer Provided Network Equipment or Alternate Access Vendors (AAVs).

ORDER NO. PSC-92-0293-FOF-TL
DOCKET NO. 920280-TL
PAGE 3

Upon review of the information before us it appears that CNC covers relevant costs and provides an adequate contribution. We approve the tariff as filed with an effective date of April 25, 1992.

It is, therefore,

ORDERED by the Florida Public Service Commission that GTE Florida Incorporated's proposed tariff to introduce Controlink®, Customer Network Control Service, is approved as filed with an effective date of April 25, 1992. It is further

ORDERED that if a timely protest is filed pursuant to the requirements set forth below, all increased revenues resulting from this filing shall be held subject to refund. It is further

ORDERED that if no protest is received within the time frame set forth below, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 5th day of May, 1992.


STEVE TRIBBLE, Director
Division of Records and Reporting

(S E A L)

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests

ORDER NO. PSC-92-0293-FOF-TL
DOCKET NO. 920280-TL
PAGE 4

are affected by the action proposed files a petition for a formal proceeding, as provided by Rule 25-22.036(4), Florida Administrative Code, in the form provided by Rule 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting at his office at 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on May 26, 1992.

In the absence of such a petition, this Order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or sewer utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.