BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Petition for Amendment
of Rule 25-4.115(2)(a) and
(3)(a), F.A.C., Charges to
Handicapped Persons for
Intrastate Calls to Directory
Assistance, by AT&T
Communications of the Southern
States, Inc.

DOCKET NO. 920824-TI
ORDER NO. PSC-93-0727-FOF-TI
ISSUED: May 13, 1993

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NOTICE OF ADOPTION OF RULE

NOTICE is hereby given that the Commission, pursuant to section 120.54, Florida Statutes, has adopted Rule 25-4.115(2)(a) and (3)(a), F.A.C., relating to directory assistance with changes.

The rule was filed with the Department of State on May 11, 1993 and will be effective on May 31, 1993. A copy of the relevant portions of the certification filed with the Secretary of State is attached to this Notice.

This docket is closed upon issuance of this notice.

By ORDER of the Florida Public Service Commission this 13th day of May, 1993.

STEVE TRIBBLE, Director

Division of Records & Reporting

(SEAL)

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DOCUMENT NUMBER-DATE

05189 MAY 138

1700-RECORDS/REFORTING



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25-4.115 Directory Assistance

- (1) Directory assistance service provided by any telephone company shall be subject to the following:
- (a) Charges for directory assistance shall be reflected in tariffs filed with the Commission and shall apply to the end-user.
- (b) The tariff shall state the number of telephone numbers that may be requested by a customer per directory assistance call.
- (2) Charges for calls within a local calling area or within a customer's Home Numbering Plan Area (HNPA) shall be at rates prescribed in the general service tariff of the local exchange company originating the call and shall be subject to the following:
- (a) There shall be no charge for up to fifty calls per billing cycle ealls from lines or trunks serving individuals with disabilities handicapped persons. As used in this rule subpart and subpart (3)(a) thereof, "disability" means, with respect to an individual A physical or mental impairment that prohibits a customer from using the telephone directory. The local exchange carrier shall charge its prevailing tariff rates for every call in excess of 50 within a billing cycle.
- (b) The same charge shall apply for calls within a local calling area and calls within an HNPA.
- (c) The tariff shall state the number of calls per billing month per individual line or trunk to the number designated for

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local directory assistance (i.e., 411, 311 or 611) for which no charges will apply. The local exchange company shall charge for each local directory assistance call in excess of this allowance. The charge shall not apply for calls from pay stations.

- (d) The local exchange company shall apply the charge for each call to the number designated for long distance directory assistance within the customer's HNPA (i.e., 1 + (904) 555-1212).
- (3) Charges for intrastate calls to directory assistance outside of the caller's HNPA shall be at rates prescribed in the general services tariff of the interexchange companies and shall be subject to the following:
- (a) There shall be no charge for up to fifty calls per billing cycle calls from lines or trunks serving individuals with disabilities handicapped persons. See subpart (2)(a) of this rule for the definition of "disability". The interexchange carrier shall charge its prevailing tariff rates for every call in excess of 50 within a billing cycle.

Specific Authority: 350.127, F.S.

Law Implemented: 364.03, 364.04, F.S.

History: New 6/12/86, Amended 6/4/90, 5/31/93.