BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In Re: Request for approval of) DOCKET NO. 940952-TL tariff filing to offer Anonymous) ORDER NO. PSC-94-1442-FOF-TL Call Rejection by GTE FLORIDA) ISSUED: November 23, 1994 INCORPORATED

The following Commissioners participated in the disposition of this matter:

J. TERRY DEASON, Chairman SUSAN F. CLARK JOE GARCIA JULIA L. JOHNSON DIANE K. KIESLING

ORDER APPROVING TARIFF FILING

BY THE COMMISSION:

On September 2, 1994, GTE Florida Incorporated (GTEFL or the Company) filed a tariff to offer Anonymous Call Rejection.

Anonymous Call Rejection (ACRJ) is a service that allows a telephone subscriber to divert all calls, for which calling number display information has been intentionally blocked, to an electronic intercept message. The message advises the calling party that the customer is not accepting calls from private numbers and to unblock his/her phone number if access to the customer is desired. This is commonly referred to as "block the blocker" service because the called party "blocks" access to his/her number to all calling parties who "block" their number from being sent to the called party.

The customer may activate or deactivate ACRJ with a four-digit code (1177) on rotary phones, a three-digit code (*77) on touch call phones, or one key on a pre-programmed Custom Calling Local Area Signaling Service offering (CCLASS) complementary telephone.

GTEFL currently offers ACRJ at no charge to Call Block customers, but the Company would like to offer ACRJ to all customers as an additional feature to its Custom Calling Local Area Signaling Service offerings (CCLASS). Call Block allows a customer to block incoming calls from a maximum of 12 telephone numbers. In the current tariff, ACRJ is an included feature with call block. Any customer who subscribes to call block service will

DOCUMENT NUMBER-DATE

11857 NOV 23 #

ORDER NO. PSC-94-1442-FOF-TL DOCKET NO. 940952-TL PAGE 2

automatically be able to access ACRJ and will continue to receive this service at no charge.

GTEFL would like to offer ACRJ to both residential and business customers. Customers who subscribe to Calling Number ID are most likely to subscribe to ACRJ. Calling Number ID is a service which allows a customer to receive telephone numbers for calls placed to that customer through a display device. The Company believes these customers will benefit most from ACRJ subscription.

The Company's proposed rate for ACRJ is \$3.00 for both residential and business customers. The Company is proposing rate bands with a minimum rate of \$2.00/month and a maximum rate of \$5.00/month for both residential and business customers. This means the Company could request that the Commission approve a decrease or increase in rates within the rateband without providing additional justification or cost support.

Service charges are not applicable when CCLASS features are provided at the same time as the business or residence individual line service is established. When features are added or rearranged on an existing line, the Network Access Change charge will apply. The Network Access Change charge varies according to the type of activity involved with adding the feature.

The Company performed an incremental cost study for this service. The results of this study appear to be appropriate and consistent with other studies GTEFL files for tariffed services.

GTEFL has performed a three-year forecast of the projected number of subscribers, revenues gained, costs and contribution. They are as follows:

	Year 1	Year 2	Year 3
Paying Subscribers	247	277	302
Revenues Gained	\$8,892.00	\$9,972.00	\$10,872.00
Costs	\$1,334.79	\$1,496.92	\$1,632.02
Contribution Over Costs	\$7,557.21	\$8,475.08	\$9,239.98

ORDER NO. PSC-94-1442-FOF-TL DOCKET NO. 940952-TL PAGE 3

Upon consideration, we believe the proposed tariff filing is appropriate. The rate appears reasonable for the service and the general body of rate payers will not be harmed since the service is optional and priced above its cost.

Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the tariff filing by GTE Florida Incorporated (GTEFL or the Company) to offer Anonymous Call Rejection is approved. It is further

ORDERED that this tariff filing shall be effective November 8, 1994. It is further

ORDERED that if a timely protest is filed in accordance with the requirements set forth below, this tariff shall remain in effect with any increase in revenues held subject to refund pending resolution of the protest. If no timely protest is filed, this docket shall be closed.

By ORDER of the Florida Public Service Commission, this 23rd day of November, 1994.

BLANCA S. BAYO, Director Division of Records and Reporting

by: Kay Duys Chief, Bureau of Records

(SEAL)

MMB

NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.59(4), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

ORDER NO. PSC-94-1442-FOF-TL DOCKET NO. 940952-TL PAGE 4

The Commission's decision on this tariff is interim in nature and will become final, unless a person whose substantial interests are affected by the action proposed files a petition for a formal Rule 25-22.036(4), provided by proceeding. as provided Rule by Code, form Administrative in the 25-22.036(7)(a)(d) and (e), Florida Administrative Code. This petition must be received by the Director, Division of Records and Reporting, 101 East Gaines Street, Tallahassee, Florida 32399-0870, by the close of business on December 14, 1994.

In the absence of such a petition, this order shall become final on the day subsequent to the above date.

Any objection or protest filed in this docket before the issuance date of this Order is considered abandoned unless it satisfies the foregoing conditions and is renewed within the specified protest period.

If this Order becomes final on the date described above, any party adversely affected may request judicial review by the Florida Supreme Court in the case of an electric, gas or telephone utility or by the First District Court of Appeal in the case of a water or wastewater utility by filing a notice of appeal with the Director, Division of Records and Reporting and filing a copy of the notice of appeal and the filing fee with the appropriate court. This filing must be completed within thirty (30) days of the date this Order becomes final, pursuant to Rule 9.110, Florida Rules of Appellate Procedure. The notice of appeal must be in the form specified in Rule 9.900(a), Florida Rules of Appellate Procedure.