

Nowalsky & Bronston, L.L.P.
ATTORNEYS AT LAW

BENJAMIN W. BRONSTON

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3900 NORTH CAUSEWAY BOULEVARD
SUITE 1275
METAIRIE, LOUISIANA 70002
TELEPHONE: (504) 832-1984
FACSIMILE: (504) 831-0892

April 8, 1996

Florida Public Service Commission
Division of Administration
2450 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

960462-TI

RE: COASTAL TELECOM LIMITED LIABILITY COMPANY
d/b/a C TELECOM L.L.C.

Dear Sirs:


Enclosed herewith for filing please find an original and twelve (12) copies of the application for authority to provide interexchange telecommunications service submitted on behalf of Coastal Telecom Limited Liability Company. Also enclosed is check #015725 in the amount of \$250.00.

Attached to the application is evidence supporting the Company's technical, managerial and financial capabilities.

Please acknowledge receipt of this filing by date stamping and returning the additional copy of this letter in the self-addressed envelope provided.


Thank you for your assistance. If you should have any questions, please do not hesitate to contact this office.

Sincerely,


Monica R. Borne

Enclosure

Check received with filing and
forwarded to Fiscal for deposit.
Fiscal to forward a copy of check
to RAR with proof of deposit.

Initials of person who forwarded check:


DOCUMENT NUMBER-DATE

04158 APR 10 8

FPSC-RECORDS/REPORTING

LEON L. NOWALSKY
MONICA R. BORNE

NOWALSKY & BRONSTON, L.L.P.
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3900 NORTH CAUSEWAY BOULEVARD
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TELEPHONE: (504) 832-1984
FACSIMILE: (504) 831-0892

4/10/96
015725
\$250.00
BENJAMIN W. BRONSTON
no envelope
LAF

April 8, 1996

Florida Public Service Commission
Division of Administration
2450 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

DEPT. OF REVENUE

0292

APR 12 96

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Enclosure

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
96 APR 10 AM 10:41
MAIL ROOM

DOCUMENT NUMBER-DATE
04158 APR 10 96
FPSC-RECORDS/REPORTING

**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION

101 E. Gaines Street
Fletcher Building
Tallahassee, Florida 32399-0866

APPLICATION FORM

for

AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS SERVICE
WITHIN THE STATE OF FLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
101 East Gaines Street
Tallahassee, Florida 32399-0866
(904) 488-1280

- E. Once completed, submit the original and twelve (12) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission
Division of Administration, Room G-50
101 East Gaines Street
Tallahassee, Florida 32399-0850
(904) 488-4733

FORM PSC/CMU 31 (4/91)
Required by Commission Rule Nos. 25-24.471,
25-24.473 & 25-24.480(2)

DOCUMENT NUMBER-DATE

04158 APR 10 8

FPSC-RECORDS/REPORTING

1. This is an application for (check one):

- ☒ Original Authority (New company).
- ☐ Approval of Transfer (To another certificated company).
- ☐ Approval of Assignment of existing certificate (To a noncertificated company).
- ☐ Approval for transfer of control (To another certificated company).

2. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

3. Name under which the applicant will do business (fictitious name, etc.):
C Telecom L.L.C.

4. National address (including street name & number, post office box, city, state and zip code).
2 riverway, Suite 800
Houston, Texas 77056

5. Florida address (including street name & number, post office box, city, state and zip code):
None

6. Structure of organization:

- ☐ Individual
- ☐ Foreign Corporation
- ☐ General Partnership
- ☒ other, Limited Liability Company
- ☐ Corporation
- ☐ Foreign Partnership
- ☐ Limited Partnership

7. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

- (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

- (b) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: _____

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

8. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: M96000000090

- (b) Name and address of the company's Florida registered agent. The Prentice-Hall Corporation System, Inc.
1201 Hays Street, Suite 105
Tallahassee, FL 32301

- (c) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

(1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

(2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

(a) The application: Monica R. Borne
Nowalsky & Bronston
3900 N. Causeway Blvd., Ste. 1275
Metairie, LA 70002
(504) 832-1984
(b) Official Point of Contact for the ongoing operations of the company:
Andrew Bursten, President

(c) Tariff: Monica R. Borne
Nowalsky & Bronston
3900 N. Causeway Blvd., Suite 1275
Metairie, LA 70002
(504) 832-1984
(d) Complaints/Inquiries from customers:
Riva Bursten
2 Riverway, Suite 800
Houston, TX 77056 1-800-364-2828

10. List the states in which the applicant:

(a) Has operated as an interexchange carrier.
Georgia, Louisiana, Arkansas, Oklahoma, Tennessee
(b) Has applications pending to be certificated as an interexchange carrier.
Kentucky, South Carolina
(c) Is certificated to operate as an interexchange carrier.
Arkansas, Georgia, Louisiana Oklahoma, Tennessee
(d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

None

(e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved. None

(f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved. None

11. The applicant will provide the following interexchange carrier services (Check all that apply):

___ MTS with distance sensitive per minute rates
___ Method of access is FGA
___ Method of access is FGB
___ Method of access is FGD
___ Method of access is 800

___ MTS with route specific rates per minute
___ Method of access is FGA
___ Method of access is FGB
___ Method of access is FGD
___ Method of access is 800

X MTS with statewide flat rates per minute (i.e. not distance sensitive)

___ Method of access is FGA
___ Method of access is FGB
X Method of access is FGD
X Method of access is 800

___ MTS for pay telephone service providers

___ Block-of-time calling plan (Reach out Florida, Ring America, etc.).

X 800 Service (Toll free)

- ___ WATS type service (Bulk or volume discount)
- ___ Method of access is via dedicated facilities
- ___ Method of access is via switched facilities

- ___ Private Line services (Channel Services)
(For ex. 1.544 mbs., DS-3, etc.)

☒ Travel Service

- ___ Method of access is 950
- ☒ Method of access is 800

- ___ 900 service

___ Operator Services

- ___ Available to presubscribed customers
- ___ Available to non presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals)
- ___ Available to inmates

Services included are:

- ___ Station assistance
- ___ Person to Person assistance
- ___ Directory assistance
- ___ Operator verify and interrupt
- ___ Conference Calling

- ___ Other:

12. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

1+ number. Calling cards require access code.

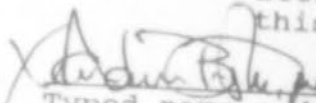
13. What services will the applicant offer to other certificated telephone companies:

- () Facilities. () Operators.
- () Billing and Collection. () Sales.
- () Maintenance.
- () Other: _____

14. Will your marketing program:
- ☒ Pay commissions?
 - ☐ Offer sales franchises?
 - ☐ Offer multi-level sales incentives?
 - ☐ Offer other sales incentives?
15. Explain any of the offers checked in question 15 (To whom, what amount, type of franchise, etc.).
Commissions paid to sales representatives based on volume sold.
16. Who will receive the bills for your service (Check all that apply)?
- ☒ Residential customers.
 - ☐ PATS providers.
 - ☐ Hotels & motels.
 - ☐ Universities.
 - ☐ Other: (specify) _____
 - ☒ Business customers.
 - ☐ PATS station end-users.
 - ☐ Hotel & motel guests.
 - ☐ Univ. dormitory residents.
17. Please provide the following (if applicable):
- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?
- Yes
- (b) Name and address of the firm who will bill for your service.
- In-house billing
18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).
- Tariff attached

**** APPLICANT ACKNOWLEDGEMENT STATEMENT ****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of one and one-half percent on all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **LEC BYPASS RESTRICTIONS:** I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
6. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
7. **ACCURACY OF APPLICATION:** By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.

 Andrew Bursten
Typed name and signature of owner
or chief officer.

9/2/96

Date

ATTACHMENTS:

- A - CERTIFICATE TRANSFER STATEMENT
 - B - CUSTOMER DEPOSITS AND ADVANCE PAYMENTS
 - C - INTRASTATE NETWORK
 - D - FLORIDA TELEPHONE EXCHANGES
AND EAS ROUTES
 - E - GLOSSARY
- FORM PSC/CMU 31 (4/91)

** APPENDIX A **

CERTIFICATE TRANSFER STATEMENT

NOT APPLICABLE

I, (TYPED NAME) _____, have
current holder of certificate number _____,
reviewed this application and join in the petitioner's request.

Signature of owner or chief
officer of the certificate
holder

Title

Date

** APPENDIX B **

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS


A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

(X)

The applicant will not collect deposits nor will it collect payments for service more than one month in advance.

()

The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month. (Bond must accompany application.)


Typed name and signature of Andrew Bursten
Owner or Chief officer

President
Title

4-2-96
Date

** APPENDIX C **

INTRASTATE NETWORK

1. POP: Addresses where located, and indicate if owned or leased. As a switchless reseller, the Company uses the POPs of certificated underlying carriers.

1) 2)

3) 4)

2. SWITCHES: Address where located, by type of switch, and indicate if owned or leased. N/A

1) 2)

3) 4)

3. TRANSMISSION FACILITIES: Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

N/A

1) POP-to-POP TYPE OWNERSHIP

2)

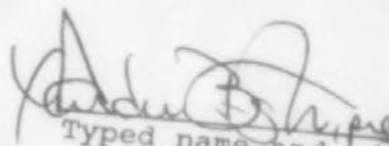
4. ORIGINATING SERVICE: Please provide the list of exchanges where you are proposing to provide originating service within thirty (30) days after the effective date of the certificate (Appendix D).

ALL.

5. TRAFFIC RESTRICTIONS: Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).
Will comply by using only Commission certificated underlying carriers which are in compliance.

6. CURRENT FLORIDA INTRASTATE SERVICES: Applicant has () or has not (XX) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- a) What services have been provided and when did these services begin?
- b) If the services are not currently offered, when were they discontinued?


Andrew Bursten
Typed name and signature or
Owner or Chief officer.

President

Title

4-2-96
Date

** APPENDIX D **

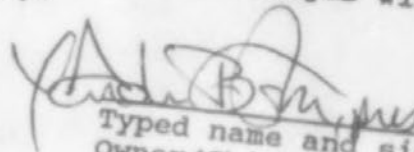
FLORIDA TELEPHONE EXCHANGES

AND

EAS ROUTES

Describe the service area in which you hold yourself out to provide service by telephone company exchange. If all services listed in your tariff are not offered at all locations, so indicate.

In an effort to assist you, attached is a list of major exchanges in Florida showing the small exchanges with which each has extended area service (EAS).

 Andrew Bursten
Typed name and signature of
Owner/Chief Officer

President

Title

Date

4-2-96

FLORIDA TELEPHONE EXCHANGES

PERSON COMPLETING FORM

SIGNATURE

DATE

Alachua.....	Cherry Lake.....	Ft. Meade.....	Jacksonville.....	Melbourne.....	Panama City.....	Spring Lake.....
Alford.....	Chiefland.....	Ft. Myers.....	Jacksonville Sch..	Melrose.....	Panama City Beach..	Stark.....
Alligator Point...	Chipley.....	Ft. Myers Beach...	Jasper.....	Miami.....	Paxton.....	Stuart.....
Altha.....	Citra.....	Ft. Pierce.....	Jay.....	Micanopy.....	Pensacola.....	Sugarloaf Key.....
Apalachicola.....	Clearwater.....	Ft. Walton Beach...	Jennings.....	Middleburg.....	Perrine.....	Sunny Hills.....
Apopka.....	Clermont.....	Ft. White.....	Jensen Beach.....	Milton.....	Perry.....	Tallahassee.....
Arcadia.....	Clewiston.....	Freeport.....	Julington.....	Molino.....	Pierson.....	Tampa.....
Archer.....	Cocoa.....	Frostproof.....	Jupiter.....	Monticello.....	Pine Island.....	Tarpon Springs...
Astor.....	Cocoa Beach.....	Gainesville.....	Keaton Beach.....	Montverde.....	Plant City.....	Tavares.....
Avon Park.....	Coral Springs.....	Genova.....	Kenansville.....	Moore Haven.....	Polk City.....	The Beaches.....
Baker.....	Cottondale.....	Glendale.....	Key Largo.....	Mount Dora.....	Pomona Park.....	Titusville.....
Baldwin.....	Crawfordville.....	Graceville.....	Key West.....	Mulberry.....	Pompano Beach.....	Trenton.....
Bartow.....	Crescent City.....	Grand Ridge.....	Keystone Heights..	Munson.....	Ponce De Leon.....	Trilacooches.....
Belle Glade.....	Crestview.....	Green Cove Spe....	Kingsley Lake.....	Myakka.....	Ponte Vdra Beach..	Tyndall AFB.....
Belleview.....	Cross City.....	Greensboro.....	Kissimmee.....	Naples.....	Port Charlotte....	Unatilla.....
Beverly Hills.....	Crystal River.....	Greenville.....	La Belle.....	New Port Richey...	Port St Joe.....	Valparaiso.....
Big Pine.....	Dade City.....	Greenwood.....	Lady Lake.....	New Smyrna Beach..	Port St Lucie....	Venice.....
Blountstown.....	Daytona Beach.....	Gretna.....	Lake Buena Vista..	Newberry.....	Punta Gorda.....	Vernon.....
Boca Grande.....	DeBary.....	Groveland.....	Lake Butler.....	North Cape Coral..	Quincy.....	Vero Beach.....
Boca Raton.....	Deerfield Beach...	Gulf Breeze.....	Lake City.....	North Dade.....	Ralford.....	Waldo.....
Bonifay.....	Defuniak Springs..	Haines City.....	Lake Placid.....	North Fort Myers..	Reedy Creek.....	Walnut Hill.....
Bonita Springs...	Deland.....	Hastings.....	Lake Wales.....	North Kny Largo...	Reynolds Hill....	Wauchula.....
Bowling Green.....	DeLeon Springs...	Havana.....	Lakeland.....	North Naples.....	St. Augustine.....	Weekiwachee Spe...
Boynton Beach.....	Delray Beach.....	Hawthorne.....	Laurel Hill.....	North Port.....	St. Cloud.....	Welaka.....
Bradenton.....	Destin.....	High Springs.....	Lawley.....	Oak Hill.....	St. Marks.....	Wellborn.....
Branford.....	Dowling Park.....	Hilliard.....	Lee.....	Ocala.....	St. Petersburg....	West Kissimmee...
Bristol.....	Dunnellon.....	Hobe Sound.....	Leesburg.....	Okeechobee.....	Salt Springs.....	West Palm Beach...
Bronson.....	East Orange.....	Holley Navarre....	Lehigh Acres.....	Oklawaha.....	San Antonio.....	Westville.....
Brooker.....	Eastpoint.....	Hollywood.....	Live Oak.....	Old Town.....	Sanderson.....	Wewahitchka.....
Brooksville.....	Eau Gallie.....	Homestead.....	Lynn Haven.....	Orange City.....	Sanford.....	White Springs....
Bunnell.....	Englewood.....	Homosassa Springs..	Lureville.....	Orange Park.....	Sanibel-Captive...	Wildwood.....
Bushnell.....	Eustis.....	Hosford.....	MacClenny.....	Orange Springs...	Santa Rosa Beach..	Williston.....
Callahan.....	Everglades.....	Howey.....	Madison.....	Oriando.....	Sarasota.....	Windermere.....
Cantonment.....	Fernandina Beach..	Hudson.....	Malone.....	Oviedo.....	Seagrave Beach...	Winter Garden....
Cape Coral.....	Flagler Beach.....	Immokalee.....	Marathon.....	Pace.....	Sebastian.....	Winter Haven.....
Cape Haze.....	Florahome.....	Indian Lake.....	Marco Island.....	Pahokee.....	Sebring.....	Winter Park.....
Carrabelle.....	Fla Boys Ranch....	Indiantown.....	Marianne.....	Palatka.....	Shalimar.....	Yankeetown.....
Cedar Keys.....	Forest.....	Interlachen.....	Maxville.....	Palm Coast.....	Silver Spa Shores..	Youngstown-Fount..
Century.....	Ft. George.....	Inverness.....	Mayo.....	Palmetto.....	Sneads.....	Yulee.....
Chattahoochee....	Ft. Lauderdale....	Islamorada.....	McIntosh.....	Panacea.....	Sopchoppy.....	Zephyrhills.....
						Zolfo Springs.....

**** FLORIDA EAS FOR MAJOR EXCHANGES ****

<u>Extended Service Area</u>	<u>with</u>	<u>These Exchanges</u>
PENSACOLA:		Cantonment, Gulf Breeze Pace, Milton Holley-Navarre.
PANAMA CITY:		Lynn Haven, Panama City Beach, Youngstown-Fountain and Tyndall AFB.
TALLAHASSEE:		Crawfordville, Havana, Monticello, Panacea, Sopchoppy and St. Marks.
JACKSONVILLE:		Baldwin, Ft. George, Jacksonville Beach, Callahan, Maxville, Middleburg Orange Park, Ponte Vedra and Julington.
GAINESVILLE:		Alachua, Archer, Brooker, Hawthorne, High Springs, Melrose, Micanopy, Newberry and Waldo.
OCALA:		Belleview, Citra, Dunnellon, Forest Lady Lake (B21), McIntosh, Oklawaha, Orange Springs, Salt Springs and Silver Springs Shores.
DAYTONA BEACH:		New Smyrna Beach.
TAMPA:	Central None East Plant City North Zephyrhills South Palmetto West Clearwater	
CLEARWATER:		St. Petersburg, Tampa-West and Tarpon Springs.
ST. PETERSBURG:		Clearwater.
LAKELAND:		Bartow, Mulberry, Plant City, Polk City and Winter Haven.

** FLORIDA EAS MAJOR EXCHANGES CONTINUE **

ORLANDO:	Apopka, East Orange, Lake Buena Vista, Oviedo, Windermere, Winter Garden, Winter Park, Montverde, Reedy Creek, and Oviedo-Winter Springs.
WINTER PARK:	Apopka, East Orange, Lake Buena Vista, Orlando, Oviedo, Sanford, Windermere, Winter Garden, Oviedo-Winter Springs, Reedy Creek, Geneva and Montverde.
TITUSVILLE:	Cocoa and Cocoa Beach.
COCOA:	Cocoa Beach, Eau Gallie, Melbourne and Titusville.
MELBOURNE:	Cocoa, Cocoa Beach, Eau Gallie and Sebastian.
SARASOTA:	Bradenton, Myakka and Venice.
FT. MYERS:	Cape Coral, Ft. Myers Beach, North Cape Coral, North Ft. Myers, Pine Island, Lehigh Acres and Sanibel-Captiva Islands.
NAPLES:	Marco Island and North Naples.
WEST PALM BEACH:	Boynton Beach and Jupiter.
POMPANO BEACH:	Boca Raton, Coral Springs, Deerfield Beach and Ft. Lauderdale.
FT. LAUDERDALE:	Coral Springs, Deerfield Beach, Hollywood and Pompano Beach.
HOLLYWOOD:	Ft. Lauderdale and North Dade.
NORTH DADE:	Hollywood, Miami and Perrine.
MIAMI:	Homestead, North Dade and Perrine

**** APPENDIX E ****

**** GLOSSARY ****

ACCESS CODE: The term denotes a uniform four or seven digit code assigned to an individual IXC. The five digit code has the form 10XXX and the seven digit code has the form 950-10XX.

BYPASS: Transmission facilities that go direct from the local exchange end user to an IXC point of presence, thus bypassing the local exchange company.

CARRIERS CARRIER: An IXC that provides telecommunications service, mainly bulk transmission service, to other IXC only.

CENTRAL OFFICE: A local operating unit by means of which connections are established between subscribers' lines and trunk or toll lines to other central offices within the same exchange or other exchanges. Each three (3) digit central office code (NXX) used shall be considered a separate central office unit.

CENTRAL OFFICE CODE: The term denotes the first three digits (NXX) of the seven (7) digit telephone number assigned to a customer's telephone exchange service.

COMMISSION: The Florida Public Service Commission.

COMPANY, TELEPHONE COMPANY, UTILITY: These terms may be used interchangeably herein and shall mean any person, firm, partnership or corporation engaged in the business of furnishing communication service to the public under the jurisdiction of the Commission.

DEDICATED FACILITY: The term denotes a transmission circuit which is permanently for the exclusive use of a customer or a pair of customers.

END USER: The term denotes any individual, partnership, association, corporation, governmental agency or any other entity which (A) obtains a common line, uses a pay telephone or obtains interstate service arrangements in the operating territory of the company or (B) subscribes to interstate services provided by an IXC or uses the services of the IXC when the IXC provides interstate service for its own use.

EQUAL ACCESS EXCHANGE AREAS: EAEA means a geographic area, configured based on 1987 planned toll center/access tandem areas, in which local exchange companies are responsible for providing equal access to both carriers and customers of carriers in the most economically efficient manner.

EXCHANGE: The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

EXCHANGE (SERVICE) AREA: The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

EXTENDED AREA SERVICE: A type of telephone service furnished under tariff provision whereby subscribers of a given exchange or area may complete calls to, and receive messages from, one or more other contiguous exchanges without toll charges, or complete calls to one or more other exchanges without toll message charges.

FACILITIES BASED: An IXC that has its own transmission and/or switching equipment or other elements of equipment and does not rely on others to provide this service.

FOREIGN EXCHANGE SERVICES: A classification of exchange service furnished under tariff provisions whereby a subscriber may be provided telephone service from an exchange other than the one from which he would normally be served.

FEATURE GROUPS: General categories of unbundled tariffs to stipulate related services.

Feature Group A: Line side connections presently serving specialized common carriers.

Feature Group B: Trunk side connections without equal digit or code dialing.

Feature Group C: Trunk side connections presently serving AT&T-C.

Feature Group D: Equal trunk access with subscription.

INTEREXCHANGE COMPANY: means any telephone company, as defined in Section 364.02(4), F.S. (excluding Payphone Providers), which provides telecommunication service between exchange areas as those areas are described in the approved tariffs of individual local exchange companies.

INTER-OFFICE CALL: A telephone call originating in one central office unit or entity but terminating in another central office unit or entity both of which are in the same designated exchange area.

INTRA-OFFICE CALL: A telephone call originating and terminating within the same central office unit or entity.

FORM PSC/CMU 31 (4/91)

INTRASTATE COMMUNICATIONS: The term denotes any communications in Florida subject to oversight by the Florida Public Service Commission as provided by the laws of the State.

INTRA-STATE TOLL MESSAGE: Those toll messages which originate and terminate within the same state.

LOCAL ACCESS AND TRANSPORT AREA: LATA means the geographic area established for the administration of communications service. It encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

LOCAL EXCHANGE COMPANY (LEC): Means any telephone company, as defined in Section 364.02(4), F.S., which, in addition to any other telephonic communication service, provides telecommunication service within exchange areas as those areas are described in the approved tariffs of the telephone company.

OPTIONAL CALLING PLAN: An optional service furnished under tariff provisions which recognizes a need of some subscribers for extended area calling without imposing the cost on the entire body of subscribers.

900 SERVICE: A service similar to 800 service, except this service is charged back to the customer based on first minute plus additional minute usage.

PIN NUMBER: A group of numbers used by a company to identify their customers.

PAY TELEPHONE SERVICE COMPANY: Means any telephone company, other than a Local Exchange Company, which provides pay telephone service as defined in Section 364.335(4), F.S.

POINT OF PRESENCE (POP): Bell-coined term which designates the actual (physical) location of an IXC's facility. Replaces some applications of the term "demarcation point."

PRIMARY SERVICE: Individual line service or party line service.

RESELLER: An IXC that does not have certain facilities but purchases telecommunications service from an IXC and then resells that service to others.

STATION: A telephone instrument consisting of a transmitter, receiver, and associated apparatus so connected as to permit sending and/or receiving telephone messages.

SUBSCRIBER, CUSTOMER: These terms may be used interchangeably herein and shall mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communication service by a telephone company.

SUBSCRIBER LINE: The circuit or channel used to connect the subscriber station with the central office equipment.

SWITCHING CENTER: Location at which telephone traffic, either local or toll, is switched or connected from one circuit or line to another. A local switching center may be comprised of several central office units.

TRUNK: A communication channel between central office units or entities, or private branch exchanges.

EXHIBIT A



FLORIDA DEPARTMENT OF STATE
Sandra B. Mortham
Secretary of State

March 21, 1996

NOWALSKY & BRONSTON, L.L.P.
3900 NORTH CAUSEWAY BLVD.
STE. 1275
METAIRIE, LA 70002

Qualification documents for COASTAL TELECOM LIMITED LIABILITY COMPANY doing business in Florida as C TELECOM L.L.C. were filed on March 21, 1996, and assigned document number M96000000090. Please refer to this number whenever corresponding with this office.

Your limited liability company is now qualified and authorized to transact business in Florida as of the file date.

A limited liability company annual report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the limited liability company address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (904) 487-6051, the Registration and Qualification Section.

Ava Watson
Corporate Specialist
Division of Corporations

Letter Number: 396A00012955

Secretary of State
Corporations Section

James K. Polk Building, Suite 1800
Nashville, Tennessee 37243-0306

ISSUANCE DATE: 01/25/1996
REQUEST NUMBER: 9602510
TELEPHONE CONTACT: (615) 741-6488

CHARTER/QUALIFICATION DATE: 06/13/1995
STATUS: ACTIVE
CORPORATE EXPIRATION DATE: PERPETUAL
CONTROL NUMBER: 0296071
JURISDICTION: TENNESSEE

TO:
THE SEARCH IS ON
PO BOX 120598

NASHVILLE, TN 37212

REQUESTED BY:
THE SEARCH IS ON
PO BOX 120598

NASHVILLE, TN 37212

CERTIFICATE OF EXISTENCE

I, RILEY C DARNELL, SECRETARY OF STATE OF THE STATE OF TENNESSEE DO HEREBY CERTIFY THAT
"COASTAL TELECOM LIMITED LIABILITY COMPANY"

A LIMITED LIABILITY DULY FORMED UNDER THE LAW OF THIS STATE WITH DATE OF
FORMATION AND DURATION AS GIVEN ABOVE;
THAT ALL FEES, TAXES, AND PENALTIES OWED TO THIS STATE WHICH AFFECT THE
EXISTENCE OF THE LIMITED LIABILITY HAVE BEEN PAID;
THAT ARTICLES OF DISSOLUTION HAVE NOT BEEN FILED; AND
THAT ARTICLES OF TERMINATION OF THE EXISTENCE HAVE NOT BEEN FILED.

FOR: REQUEST FOR CERTIFICATE

ON DATE: 01/25/96

FROM:
TSIO (BOX 120598)
P. O. BOX 120598

NASHVILLE, TN 37212-0000

RECEIVED: FEES \$110.00 \$50.00

TOTAL PAYMENT RECEIVED: \$160.00

RECEIPT NUMBER: 00001900751
ACCOUNT NUMBER: 00000499



Riley C Darnell

RILEY C. DARNELL
SECRETARY OF STATE

EXHIBIT B

MEMBERS

Andrew M. Bursten 1994 Trust
Riva Bursten 1994 Trust

Both addressed at: Coastal Telecom Limited Company
2 Riverway, Suite 800
Houston, Texas 77056

OFFICERS

Andrew Bursten, President - Age 35
Susan Litman, Vice-President - Age 39
Riva Bursten, Secretary/Treasurer - Age 59

Andrew Bursten, has been the President of Coastal Telephone Company which later was sold to Coastal Telecom Limited Company, since the company's inception in 1986.

I have a Bachelor Of Arts Degree from Tulane University in New Orleans, Louisiana (1981). I also hold a Juris Doctorate Degree from The Thurgood Marshall School of Law in Houston, Texas (1985).

I am responsible for the normal day to day activities and the management of all executive decisions.

Susan Litman, has been the Vice-President of Coastal Telephone Company which later was sold to Coastal Telecom Limited Company since 1986. Ms. Litman has a Bachelor of Arts Degree from Stephens College in Columbia, Missouri (1977).

Riva Bursten, has been the Secretary/Treasurer of Coastal Telephone Company which was later sold to Coastal Telecom Limited Company since 1986. Ms. Bursten is responsible for the day to day Customer Service functions.

LIST OF STATES WHERE CERTIFIED

The Company is currently authorized to provide service in Tennessee and has certification pending in Alabama, Kentucky and North Carolina.

The Company has not been denied certification by any state agency to which it has applied.

EXHIBIT C

Coastal Telecom Limited Liability Company

dba Coastal Telephone Company of Tennessee
Balance Sheet

December 31, 1995

Assets

Subscription Receivable	\$10,000.00
-------------------------	-------------

Total Assets	\$10,000.00
--------------	-------------

Liabilities and Partners' Equity

Paid-in-Capital	\$10,000.00
-----------------	-------------

Total Liabilities and Partners' Equity	\$10,000.00
--	-------------

EXHIBIT D

COASTAL TELECOM LIMITED LIABILITY COMPANY
d/b/a C TELECOM L.L.C.

FE P.S.C. No. 1
Original Sheet 1

TITLE SHEET

COASTAL TELECOM LIMITED LIABILITY COMPANY
d/b/a C TELECOM L.L.C.

TARIFF NO. 1

This tariff contains the description, regulations, and rates applicable to the provision of telecommunications service by COASTAL TELECOM LIMITED LIABILITY COMPANY ("Coastal") with principal offices located at 2 Riverway, Suite 800, Houston, Texas 77056. This tariff is on file with the Florida Public Service Commission and copies may be inspected during normal business hours at the Company's principal place of business.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

CHECK SHEET

All sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original	21	Original
2	Original	22	Original
3	Original	23	Original
4	Original	24	Original
5	Original	25	Original
6	Original	26	Original
7	Original	27	Original
8	Original		
9	Original		
10	Original		
11	Original		
12	Original		
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
18	Original		
19	Original		
20	Original		

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

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ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Deleted or Discontinued Material
- I - Change Resulting In A Rate Increase
- M - Moved From Another Tariff Location
- N - New Material
- R - Change Resulting In A Rate Reduction
- T - Change In Text or Regulation Only

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between existing sheets with whole numbers, a decimal is added. For example, a new sheet added between Sheets 34 and 35 would be Sheet 34.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, 4th Revised Sheet 34 cancels 3rd Revised Sheet 34.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. Check Sheets - When a tariff filing is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current sheet on file with the Commission.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

1.1 Definitions:

Authorized User - A person, firm, corporation, or other entity authorized by the customer to receive or send communications.

Automatic Dialing Device - A device provided by the carrier which, when attached to customer's telephone equipment, dials the carrier's facilities, emits an authorization code, and forwards the number which the customer is calling to the carrier's facilities.

Cancellation of Order - A customer-initiated request to discontinue processing a service order, in part or in whole, prior to its completion.

Carrier/Company - Coastal Telecom Limited Liability Company ("Coastal"), unless otherwise specified or clearly indicated by the context.

Completed Calls - Completed calls are answered calls on the distance end.

Credit Card Call - A call billed to a major credit or charge card such as Visa, MasterCard or American Express.

Customer - The person, firm, corporation, or other entity which orders or uses service and is responsible for the payment of charges and compliance with tariff regulations.

Customer Provided Equipment - Terminal equipment provided by a customer.

Day Rate Period - 8:00 a.m. to 4:59 p.m. Monday through Friday.

Directory Assistance - Directory Assistance Service consists of supplying or attempting to supply listed telephone numbers to persons who call the Directory Assistance Bureau. Directory Assistance personnel cannot complete calls to requested telephone numbers.

Disconnection - The disconnection of a circuit, dedicated access line or port connection being used for existing service.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

1.1 Definitions: (continued)

Evening Rate Period - 5:00 p.m. to 10:59 p.m. Sunday through Friday.

Holidays - Carrier's recognized holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Holiday Rate Period - The Evening Rate will apply to calls made on Carrier recognized Holidays listed herein, provided, however, that calls made on Holidays during the Night/Weekend Rate Period shall be billed at the lower of the Evening Rate and the Night/Weekend Rate.

Measured Use Service - The provision of long distance measured time communications telephone service to customers who access the carrier's services at its switching and call processing equipment by means of access facilities obtained from another carrier by the customer or otherwise provided at its own expense (the customer is responsible for arranging for the access line).

Night/Weekend Rate Period - 11:00 p.m. to 7:59 a.m. every day; 8:00 a.m. to 10:59 p.m. Saturday; and 8:00 a.m. to 4:59 p.m. Sunday.

Normal Business Hours - Normal business hours are 8:00 a.m. to 5:00 p.m., Monday through Friday excluding holidays.

Point-of-Presence (POP) - A Carrier-designated location where a facility is maintained for the purpose of providing access to its service.

Premises - The space designated by a customer as its place or places of business for termination of service (whether for its own communications needs or for its resale customers). In the case of a non-profit sharing group, this term includes space at each sharer's place or places of business as well as space at the customer's place(s) of business.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

1.1 Definitions: (continued)

Terminal Equipment - All telephone instruments, large and small key PBX systems and other devices and apparatus, and associated wiring, which are intended to be connected electrically, accoustically or inductively to the telecommunication system of the telephone utility.

United States - The forty-eight contiguous United States and the District of Columbia.

1.2 Abbreviations:

LATA - Local Access Transport Area

LDA - Local Distribution Area

LEC - Local Exchange Carrier

MTS - Message Toll Service

NSF - Non-Sufficient Funds

OSP - Operator Service Provider

PBX - Private Branch Exchange

SAL - Special Access Line

V&H - Vertical and Horizontal

WATS - Wide Area Telephone Service

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

SECTION 2 - RULES AND REGULATIONS

2.1 Carrier Undertaking

Carrier provides long distance message toll telephone service to customers for their direct transmission of voice, data, and other types of telecommunications.

Communications originate when the customer accesses Carrier directly or through the facilities of the local service carrier via one or more access lines, equal access or on a dial-up basis. Carrier may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Carrier network. The customer shall be responsible for all charges due for such service arrangements.

The Company's services are provided on a monthly basis unless otherwise stated in this tariff, and are available twenty-four (24) hours per day, seven (7) days per week.

2.2 Limitations on Service

2.2.1 Carrier reserves the right to provide services to and from locations where the necessary facilities and/or equipment are available and subject to the provisions of this tariff.

2.2.2 Carrier reserves the right to discontinue furnishing service upon written notice, when necessitated by conditions beyond its control or when the customer is using the service in violation of the provisions of this tariff or in violation of the law.

2.2.3 Title to any equipment provided by Carrier under these regulations remains with Carrier. Carrier's prior written permission is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to any such assignee or transferee.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.3 Use of Service

Service may not be used for any unlawful purposes.

The minimum period for service is one month (30 days), unless otherwise noted in the service description.

2.4 Limitation of Liability

2.4.1 Carrier shall not be liable to any person, firm or entity for damages, either direct, indirect, consequential, special, incidental, actual, punitive, or for any other damages or for any lost profits, arising out of mistakes, accidents, errors, omissions, interruptions, delays or defects in transmissions, and not caused by the negligence of the Carrier, commencing upon activation of service and in no event exceeding an amount equivalent to the proportionate charge to the customer for the period of service during which mistakes, accidents, errors, omissions, interruptions, delays or defects in transmission occur. Carrier makes no warranty, whether express, implied or statutory, as to the description, quality, merchantability, completeness or fitness for any purpose of the service or local access, or as to any other matter, all of which warranties by Carrier are hereby excluded and disclaimed.

2.4.1 Carrier will indemnify the customer and hold it harmless in respect to any loss, damage, liability or expense asserted against the customer by a third party on account of any property damage or personal injury caused by the negligent or willful misconduct of Carrier or its agents or representatives arising out of performance by Carrier of any testing or other activities on the customer's premises pursuant to this tariff. Carrier's obligations under the immediately preceding sentence shall be subject to the customer's full performance of this tariff and subject further to the customer's duty to take reasonable precautions in the location, construction, maintenance and operation of all activities, facilities and equipment for the protection against hazard or injury and so as to not interfere with the services provided by Carrier.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.4 Limitation of Liability (continued)

2.4.2 Carrier shall be indemnified and held harmless by the customer against:

- A. Claims for libel, slander, infringement of patent or copyright, or unauthorized use of any trademark, trade name, or service mark arising out of the material, data information, or other content transmitted over the carrier's facilities; and
- B. All other claims arising out of any act or omission by the customer in connection with any service provided by Carrier.

2.4.3 Carrier shall not be liable for, and the customer indemnifies and holds Carrier harmless from, any and all loss, claims, demands, suits, or other actions, or any liability whatsoever, whether suffered, made, instituted, or asserted by the customer or by any party or persons, for personal injury to, or death of, any person or persons, and for any loss, damage, defacement, or destruction of the premises of the customer or any other property, whether owned by the customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, condition, location, or use that is not the direct result of the carrier's negligence. No agents or employees or other carriers shall be deemed to be agents or employees of Carrier.

2.4.4. With respect to the routing of calls by Carrier to public safety answering points or municipal Emergency Service providers, Carrier's liability, if any, will be limited to the lesser of: (a) the actual monetary damages incurred and proved by the Customer as the direct result of Carrier's action, or failure to act in routing the call, or (b) the sum of \$1,000.00.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.5 Interruption of Service

A credit allowance for interruptions of service which are not due to Carrier's testing or adjusting, to the negligence of the customer, or to the failure of the channels, equipment, and/or communications systems provided by the customer, are subject to the general liability provisions set forth herein. It shall be the obligation of the customer to notify Carrier of any interruption in service. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by or within the customer's control and is not in wiring or equipment connected to Carrier's terminal.

2.6 Restoration of Service

The use and restoration of service in emergencies shall be in accordance with the Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations which specifies the priority system for such activities.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.7 Customer Responsibility

2.7.1

All customers assume general responsibilities in connection with the provisions and use of Carrier's service. When facilities, equipment, and/or communication systems provided by others are connected to Carrier's facilities, the customer assumes additional responsibilities. All customers are responsible for the following:

- A. The customer is responsible for placing orders for service, paying all charges for service rendered by the Carrier and complying with all regulations governing the service. The customer is also responsible for assuring that its users comply with regulations.
- B. When placing an order for service, the customer must provide:
 - 1. The name(s) and address(es) of the person(s) responsible for the payment of service charges.
 - 2. The name(s), telephone number(s), and address(es) of the customer contact person(s).
- C. The customer must pay Carrier for the replacement or repair of Carrier's equipment when the damage results from:
 - 1. The negligence or willful act of the customer or user;
 - 2. Improper use of service; or
 - 3. Any use of equipment or service provided by others.
- D. After receipt of payment for the damages, Carrier will cooperate with the customer in prosecuting a claim against any third party causing damage.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.7.2 Maintenance, Testing, and Adjustment

Upon reasonable notice, the equipment provided by Carrier shall be made available for any testing and adjustment which may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.7.3 A. Deposits

The Company does not require a deposit from the customer.

B. Advance Payments

For customers whom the Company feels an advance payment is necessary, Carrier reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and, if necessary, a new advance payment will be collected for the next month.

2.7.4 Credit Allowances

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided and billed for, by Carrier.

A. Credit allowances for failure of service or equipment starts when the customer notifies Carrier of the failure or when Carrier becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify the customer.

B. The customer shall notify Carrier of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by customer provided facilities, any act, or omission of the customer or in wiring or equipment connected to the terminal.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.7.4 Credit Allowances (continued)

C. Only those portions of the service or equipment operation disabled will be credited. No credit allowances will be made for:

1. Interruptions of service resulting from Carrier performing routine maintenance;
2. Interruptions of service for implementation of a customer order for a change in the service;
3. Interruption caused by the negligence of the customer or his authorized user;
4. Interruptions of service due to customer or authorized user provided facilities.

2.7.5 Cancellation by Customer

If a customer orders services requiring special equipment and/or facilities dedicated to the customer's use and then cancels his order before the service begins will be charged for all non-recoverable portions of expenditures or liabilities incurred by Carrier on behalf of the customer.

2.7.6 Application of Charges

The charge for service are those in effect for the period that service is furnished.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.7.7 Payment and Charges for Services

Charges for service are applied on a recurring and non-recurring basis. Service is provided and billed on a monthly basis. Service continues to be provided until disconnection is requested by the customer, in writing.

In the event of a dispute concerning a bill, Customer must pay a sum equal to the amount of the undisputed portion of the bill and proceed with complaint procedures set forth in this tariff.

Payment will be considered timely if paid within 15 days after the bill is rendered. The bill shall be considered rendered when deposited in the U.S. mail with postage prepaid. Interest as stated in this tariff will accrue on any unpaid amount commencing on the twenty-first day after rendition of the bill.

The customer is responsible for payment of all charges for service furnished to the customer under this tariff. The initial billing may consist of one months estimated usage billed in advance. Thereafter, charges based on actual usage during a month will be billed monthly in arrears.

Service may be denied or discontinued for non-payment charges. Disconnection will not occur before fifteen (15) days from the due date and Carrier will give five (5) days written notice before any disconnection occurs. Restoration of service will be subject to any applicable installation charges.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.7.8 Taxes

Customer is responsible for payment of any state and local taxes (i.e. gross receipts tax, sales tax, municipal utilities tax) which will be listed as separate line items and which are not included in the quoted rates.

2.7.9 Customer Complaint Procedure

Carrier will resolve any disputes brought to its attention as promptly and effectively as possible. Customer Service Representatives can be reached via the following 800 telephone number: 1-800-364-2828.

Customers have the right to refer any unresolved dispute or complaint to the Florida Public Service Commission.

In the event of a dispute concerning an invoice, the customer must pay a sum equal to the amount of the undisputed portion of the bill and notify the Company of the disputed portion.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.8 Carrier Responsibility

2.8.1 Calculation of Credit Allowance

Pursuant to limitations set forth in Section 2.7.4, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than two hours.
- B. The customer shall be credited for each hour or major fraction thereof that an interruption continues beyond two hours.
- C. When a minimum usage charge is applicable and the customer fails to meet a usage minimum, credit for the outage shall be applied against that minimum equal to $1/360$ th of the monthly minimum charges associated with the portion of service disabled beyond two hours.

2.8.2 Cancellation of Credit

Where Carrier cancels a service or the provision of equipment and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at $1/30$ th of the monthly recurring charge for each day the service was rendered or the equipment was provided. This credit will be issued to the customer or applied against the balance remaining on the customer's account.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

2.8.3 Disconnection of Service by Carrier

Carrier, upon 5 days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- A. Non-payment of any sum due to Carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service;
- B. A violation of any regulation governing the service under this tariff;
- C. A violation of any law, rule, or regulation of any government authority having jurisdiction over the service; or
- D. Carrier is prohibited from furnishing services by order of a court or other government authority having jurisdiction.

2.8.4 Fractional Charges

Charges for a fractional part of a month are calculated by counting the number of days remaining in the billing period after service is furnished or discontinued beginning with the day after service was furnished or discontinued. Divide the number of days by thirty days and multiply the resultant fraction by the monthly charge.

2.9 Exclusion Requirements

The Carrier does not have any exclusion requirements regarding provision of services to customers.

2.10 Employee Concessions

The Company does not offer any employee concessions at this time.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 Timing of Calls

The customer's monthly usage charges are based upon the total number of minutes use by the customer and the service options subscribed to. Chargeable time begins when the connection is established between the calling station and the called station or PBX. Chargeable time ends when either party "hangs up."

There are no charges incurred for uncompleted calls.

3.2 Start of Billing

For billing purposes, the start of service is the day following acceptance by the customer of Carrier's service or equipment. The end of service date is the day on which service was discontinued.

3.3 Interconnection

Service furnished by Carrier may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Carrier.

Interconnection with the facilities or services of other carriers shall be under the applicable terms and conditions of other carriers' tariffs.

3.4 Terminal Equipment

Carrier's service may be used with or terminated in customer provided terminal equipment or customer provided communication systems, such as teleprinters, handsets, or data sets. Such terminal equipment shall be furnished and maintained at the expense of the customer. The Customer is responsible for all costs at his premises, including customer personnel, wiring, electrical power, and the like incurred in his use of carrier's service.

Carrier may, upon written notice, require the use of protective equipment at the customer's expense. If this fails to produce satisfactory quality and safety of service, Carrier may, upon written notice, terminate the customer's service.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

3.5 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The company uses the rate centers and associated vertical and horizontal coordinates currently used within the telephone industry.

Formula:

$$\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$$

3.6 Minimum Call Completion Rate

The customer can expect a call completion rate of 99% of calls attempted during peak use periods for all Feature Group D (1+) services.

3.7 Hearing or Speech Impaired Persons

Rates for calls are reduced for residence or single-line business customers who meet the following requirements:

- A. The customer is certified to the Company as having a hearing or speech impairment that prevents telephone voice communications.
- B. The customer uses a telecommunications device for the deaf (TDD) or other non-voice equipment for telecommunications.
- C. The customer provides a written application to the Company for reduced rates.
- D. The customer designates to the Company one telephone number associated with that customer's service and telecommunications device.

Intrastate toll message rates for hearing and speech impaired persons meeting the above requirements shall be Evening rates for daytime calls and Night rates for evening and night calls.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

3.8 Services Offerings

The Company provides the following services:

3.8.1 Message Toll Service (MTS)

"1+" Dialing, Calling Card and 800 services are available from Feature Group D end offices within the State.

3.8.2 800 Service

800 Service is virtual banded inbound toll service which permits calls to be completed at the subscriber's location without charge to the calling party. Access to the service is gained by dialing a ten digit telephone number which terminates at the customer's location. 800 services originate via normal shared use facilities and are terminated via the customers' local exchange service access line. The 800 service offered by Carrier is available to customers as a stand-alone offering.

Carrier will accept a prospective 800 service customer's request for up to ten (10) 800 telephone numbers and will reserve such number(s) on a first come first serve basis. All requests for 800 number reservations must be made in writing, dated and signed by a responsible representative of the customer. Carrier does not guarantee the availability of number(s) until assigned. The 800 services telephone number(s) so requested, if found to be available, will be reserved for and furnished to the eligible customer.

If a customer who has received an 800 number does not subscribe to 800 service within 90 days, the company reserves the right to make the assigned number available for use by another customer.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

3.8.3 Travel Card Service

Allows subscribers who are away from home or office to place calls by gaining access to the Carrier's network via an 800 number.

3.8.4 Directory Assistance

Allows a requesting party to obtain listed telephone numbers from a directory assistance operator. Carrier will not provide Directory Assistance service at this time.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

SECTION 4 - RATES AND CHARGES

4.1. Usage Charges and Billing Increments

4.1.1 Usage Charges

Unless flat rated, usage charges are determined by the time of day rate periods and minutes of use within each rate period. The rate period is determined by the time and day of call origination at the customer's location.

4.1.2 Billing Increments

Usage is billed in six (6) second increments with a minimum duration of thirty (30) seconds, unless otherwise stated in the individual product rate section. Partial usage will be rounded up to the next highest billing interval.

4.1.3 Call Rounding

All calls are rounded to the next highest billing interval. Total charge for a fraction of a cent will be rounded to the next highest whole cent.

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EFFECTIVE:

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Coastal Telecom Limited Liability Company
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Houston, Texas 77056

4.2 MTS Outbound Service Rates

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$ 0 - \$ 249	\$0.1789 per minute
Plan B	\$250 - \$ 499	\$0.1689 per minute
Plan C	\$500 - \$ 749	\$0.1589 per minute
Plan D	\$750 - \$ 999	\$0.1489 per minute
Plan E	\$1000 +	\$0.1389 per minute

Billed with a 30 second minimum duration and in 6 second increments thereafter. Usage is rounded to the next highest 6 second increment.

4.3 Inbound 800 Service Rates

<u>Plan</u>	<u>Monthly Usage</u>	<u>Rate Per Minute</u>
Plan A	\$ 0 - \$ 249	\$0.1789 per minute
Plan B	\$250 - \$ 499	\$0.1689 per minute
Plan C	\$500 - \$ 749	\$0.1589 per minute
Plan D	\$750 - \$ 999	\$0.1489 per minute
Plan E	\$1000 +	\$0.1389 per minute

Billed with a 30 second minimum duration and in 6 second increments thereafter. Usage is rounded to the next highest 6 second increment.

4.4 Travel Card Service Rates

\$0.2190 per minute.

No per call surcharge.

Billed with a 30 second minimum duration and in 6 second increments thereafter. Usage is rounded to the next highest 6 second increment.

4.5 Late Payment Penalty

Customers will be charged 1.5% of any amounts owed to the Company beyond the due date as set forth within this tariff.

ISSUED: April 8, 1996

EFFECTIVE:

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Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

4.6 Dishonored Check Charge

Any person submitting a check to the Carrier as payment for services, which is subsequently returned by the issuing institution, shall be charged the greater of 5% of the amount of the check or \$20.00.

4.7 Restoration of Service Charge

The Company does not charge for restoration of services.

4.8 Special Promotions

Carrier will receive Commission approval prior to offering any Special Promotions. Any reduced rates offered under a Special Promotion will in no event last for more than 90 days per 12 month period.

4.9 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. Discounts do not apply to surcharges or per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge.

- A.) The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period.
- B.) The credit to be given on a subsequent bill for such calls placed by TDDs with the assistance of the relay center will be equal to 50% of the rate for the applicable rate period. If either party is both hearing and visually impaired, the call shall be discounted at 60% of the applicable rate.

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY: Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

4.11 Directory Assistance for Handicapped Persons

Handicapped customers are entitled to 50 free directory assistance calls per billing cycle in accordance with FAC 25-4.115(3).

ISSUED: April 8, 1996

EFFECTIVE:

ISSUED BY:

Andrew Bursten, President
Coastal Telecom Limited Liability Company
2 Riverway, Suite 800
Houston, Texas 77056

LEON L. NOWALSKY
MONICA R. BORNE

NOWALSKY & BRONSTON, L.L.P.
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METAIRIE, LOUISIANA 70002
TELEPHONE: (504) 832-1964
FACSIMILE: (504) 831-0892

April 8, 1996

4/10/96
015725
\$250.00
BENJAMIN W. BRONSTON
no envelope
LAF

Florida Public Service Commission
Division of Administration
2450 Shumard Oak Blvd.
Tallahassee, FL 32399-0850

DEPOSIT CHECK
0242
APR 12 '96

RE: COASTAL TELECOM LIMITED LIABILITY COMPANY
d/b/a C TELECOM L.L.C. 3685

960462-II

Dear Sirs:

Enclosed herewith for filing please find an original and twelve (12) copies of the application for authority to provide interexchange telecommunications service submitted on behalf of Coastal Telecom Limited Liability Company. Also enclosed is check #015725 in the amount of \$250.00.

Attached to the application is evidence supporting the Company's technical, managerial and financial capabilities.

Please acknowledge receipt of this filing by date stamping and returning the additional copy of this letter in the self-addressed envelope provided.

Thank you for your assistance. If you should have any questions, please do not hesitate to contact this office.

COASTAL TELEPHONE SERVICES LIMITED CO.

ACCOUNTS PAYABLE
P.O. BOX 58724
HOUSTON, TEXAS 77256-6724

GUESTSTAR BANK
HOUSTON, TEXAS 77027-3206
35-1399-1130

015725

DATE

04/04/96

CONTROL NO.

AMOUNT

\$250.00

TO THE
ORDER OF

Two hundred and fifty
Florida Public Service Commission

DOCUMENT NUMBER DATE

04158 APR 10 96

FPSC-RECORDS/REPORTING

COASTAL TELEPHONE SERVICES LIMITED CO.
ACCOUNTS PAYABLE

OUR REF. NO.	YOUR INVOICE NO.	INVOICE DATE	INVOICE AMOUNT	AMOUNT PAID	DISCOUNT TAKEN	NET CHECK AMOUNT
			Florida Certification			015725 \$ 250.00