

REQUEST TO ESTABLISH DOCKET
(PLEASE TYPE)

Date 12-30-96

Docket No. 970047-ET

1. Division Name/Staff Name Division of Legal Services (Keating)
2. OPR Legal (Keating)
3. OCR Division of Consumer Affairs & Division of Electric and Gas
4. Suggested Docket Title Complaint of Thomas W. Hart against Florida Power and Light Company ^{regarding} ~~concerning~~ backbilling.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES ONLY for regulated companies or ACRONYMS ONLY regulated industries, as shown in Rule 25-22.104, F.A.C.
- B. Provide COMPLETE name and address for all others. (Match representatives to clients.)

1. Parties and their representatives (if any)

<u>Mr. Thomas W. Hart</u>	<u>Florida Power and Light Company</u>
<u>301 N.E. 5th Court</u>	
<u>Dania, FL 33004</u>	

2. Interested Persons and their representatives (if any)

6. Check one:

- Documentation is attached.
 Documentation will be provided with the recommendation.

DOCUMENT NUMBER-DATE
00229 JAN-97
FPSC-RECORDS/REPORTING



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

DATE: December 23, 1996
TO: Bob Elias - Bureau Chief of Electric and Gas in Legal
FROM: Leroy A. Rasberry - Bureau Chief of Complaint Resolutions *LR*
RE: Informal Conference Request of Thomas Hart vs. Florida Power and Light Company

An informal conference was held on December 6, 1996. A post-conference filing date of December 20 was set. However, no settlement has been reached. A recommendation should be filed within 20 days from the December 20 post-conference filing date to comply with the requirements of Rule 25-22.032(8).

c: Bev DeMello
File

Name THOMAS W.

Company FLORIDA POWER & LIGHT COMPANY

Request No. 1364691

Address 301 NE 5TH COURT

Attn. DEBBIE SELF 1364691

By KES Time 11:29 AM Date 08/14/96

Consumer's Telephone # (954)-920-7194

To CO Time FAX Date 08/14/96

City/Zip DANIA 33004 County BRO

Can Be Reached (305)-868-7616

Type B form Phone

Account Number _____

Note _____

Category GI-06

Company Contact JORGE ZAMORA

Limited Response N

Infraction _____

Closed by KES Date 09/24/96

Reply Received T

Customer said that a renter of his tampered with the meter at the rental property. Customer has seen the meter and is not disputing the tampering, but is concerned over the calculation of the amount due. He was told that the meter tampering was discovered in August 1995 but the new meter was not installed until May 1996. He does not believe that the amount used (2500 kwh) is an accurate estimate of usage for that home and is wondering why the company went back six years for billing. Customer will be away until early part of next week. Please investigate contact customer and advise.

8/26/96 - report received. Charges sustained.

9/24/96 - Close by letter.

10/10/96 - Mr. Hart called. He said that the meter was never "rigged." The seal was broken and the disk wasn't turning. He said the investigator showed him the meter and told him that there were three times where the meter had been tampered with. Customer said that the bills have dropped since the new meter was installed. We discussed the possibility that conservation measures could have been implemented. Customer is not disputing the tampering, but is disputing the method of computation and length of time for the backbilling. He requested information on the next step as he is not satisfied with the outcome of the investigation. I told him about the procedure for filing a request for an informal conference. He said he would fax it to us no later than 10/11/96. I provided the toll-free fax number. I called FPL and spoke with Ms. Serrano. I told her Mr. Hart said he intended to file for an informal conference. /kes

CONSUMER REQUEST

FLORIDA PUBLIC SERVICE COMMISSION

2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL. 32399-0850
904-413-6100

PLEASE RETURN THIS FORM WITH REPORT OF ACTION TO:

Kate Smith

DUE: 09/05/96

10/21/96 Received request for informal conference.

11/18 Calling FPL to make sure that they know this customer requested an informal conference. Leaving voice mail on Debbie Self's line.lar

THOMAS W. HART

"REQUEST FOR INFORMAL CONFERENCE"

On August 8, 1996, the customer filed an inquiry with the FPSC because FPL was backbilling him for over \$9,000. Mr. Hart said a renter was responsible for the meter tampering.

FPL's records indicate that on July 9, 1995, an FPL meter reader noticed an unusual condition when reading the customer's meter. On August 15, 1995, an FPL meterman and an FPL investigator inspected the meter, found that the meter face plate had been rigged, the canopy seal was missing and the upper and lower bearings were damaged. This condition caused the meter to register improperly. Four minus readings were documented by the investigator between the periods of August 15, 1995 through December 19, 1995. Based on readings taken on August 15 by the meterman and August 18 by the meter reader, the projected usage for the August 18 billing period was 3030 kilowatts. The actual usage billed to the customer was 879.

FPL records show the customer established service in 1983. In its report, FPL stated that they did not have any records of the customer's electric consumption prior to June, 1990. Therefore, the customer could not be backbilled for consumption prior to June 21, 1990. The customer's account has been backbilled from June 21, 1990 to May 13, 1996. The company's records do not indicate that the customer's consumption declined during the backbilling period. Therefore, because no noticeable and sustained drop in consumption could be documented, FPL used the actual consumption from readings taken. The amount of the backbilling, \$9,327.01, which includes investigative charges of \$387.99, was calculated using the seasonal average percentage of usage method, which takes into consideration seasonal variations in heating and cooling demands in a customer's area.

In a case such as this, the utility is authorized by Florida law to backbill the customer of record for a reasonable estimate of the electricity consumed but not metered as a result of the meter tampering. It is not necessary for the utility to demonstrate who tampered with the meter, only that it was tampered with and that the customer of record, benefitted from that tampering by paying less for electricity than he otherwise would have paid. The company also is allowed to recover the cost of its investigation which was included in the backbilled amount.

Mr. Hart said that he is not the responsible party. He claims that he had rented his home, and the renter must be responsible. But, since Mr. Hart has been the customer of record for the last 13 years, he is responsible for the payment of the bill. Therefore, I would recommend that the informal conference be denied because Mr. Hart, as the customer of record, benefitted from the meter tampering.

Thomas W. Hart

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FPL records show the customer establishing service in 1983. FPL said in its report to the FPSC that the company does not have any records of the customer's electric consumption prior to June of 1990. Therefore, the customer could not be backbilled for consumption prior to June 21, 1990. The customer's account has been backbilled from June 21, 1990 to May 13, 1996. The utility's records do not indicate that the customer's consumption declined during the backbilling period. Therefore, because no noticeable and sustained drop in consumption could be documented, FPL used the actual consumption from readings taken. The amount of the backbilling, \$9,327.01, which includes investigative charges of \$387.99, was calculated using the seasonal average percentage of usage method, which takes into consideration seasonal variations in heating and cooling demands in a customer's area.

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HART. JFP

Commissioners:
SUSAN F. CLARK, CHAIRMAN
J. TERRY DEASON
JULIA L. JOHNSON
DIANE K. KIESLING
JOE GARCIA



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(904) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

November 26, 1996

Mr. Thomas W. Hart
301 Northeast 5th Court
Dania, FL 33004

Dear Mr. Hart:

This is inform you that your request for an informal conference against Florida Power and Light Company (FPL) has been scheduled for 1:30 P.M. on Friday, December 6, 1996. The meeting will be held at the:

Florida Public Service Commission
Miami District Office
Suite 400
3625 Northwest 82nd Avenue
Miami, FL 33166-7602

Directions on how to get to the office are enclosed. If you need additional information on the location of the office, please contact Ms. Kathy Welch at (305) 470-5600.

Representatives from FPL will be at the informal conference and I will be representing the Florida Public Service Commission.

If you need to discuss this case or have additional questions or information, please contact me toll-free at 1-800-342-3552 or at my direct number 1-904-413-6107.

Sincerely,

Beverlee S. DeMello
Beverlee S. DeMello, Director
Division of Consumer Affairs

c: Ms. Debbie Self
Florida Power & Light Co.

Ms. Kathy Welch
FPSC - Miami District Office

Ms. Rachelle Ternier
FPSC - Miami District Office

BSD:ewe

Commissioners:
SUSAN F. CLARK, CHAIRMAN
J. TERRY DEASON
JULIA L. JOHNSON
DIANE K. KIESLING
JOE GARCIA



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(904) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

1-800-511-0809

September 30, 1996

136469 I

Mr. Thomas W. Hart
301 Northeast 5th Court
Dania, FL 33004

Dear Mr. Hart:

This is in response to your complaint against Florida Power and Light Company (FPL).

Documents provided to the Florida Public Service Commission (PSC) by FPL indicate that on July 20, 1995, an FPL meter reader noticed an unusual condition when reading your meter. On August 15, 1995, an FPL meterman and an FPL investigator inspected the meter, found that the meter can face plate had been rigged, the canopy seal was missing and the upper and lower bearings were damaged. This condition caused the meter to register improperly. The old meter was removed and sent for testing and a new meter was installed.

In a case such as this, the utility is authorized by Florida law to backbill the customer of record for a reasonable estimate of the electricity consumed but not metered as a result of the meter tampering. It is not necessary for the utility to demonstrate who tampered with the meter, only that it was tampered with and that you, as the customer of record, benefitted from that tampering by paying less for electricity than you otherwise would have paid. The company is also authorized to recover the cost of its investigation which is included in the backbilled amount.

Your account has been backbilled from June 21, 1990 to May 13, 1996. On August 15, 1995 and October 27, 1995, as no noticeable and sustained drop in consumption could be documented, FPL used the actual consumption from readings taken. The amount of the backbilling, \$9,327.01, which includes investigative charges of \$387.99, was calculated using the seasonal average percentage of usage method, which takes into consideration seasonal variations in heating and cooling demands in your area.

Mr. Thomas W. Hart
Page 2
September 30, 1996

It appears that FPL has backbilled your account in compliance with the rules of the PSC and that no adjustment is appropriate. I wish I could resolve every complaint to the satisfaction of the customer but sometimes it just isn't possible. Please contact me at 1-800-342-3552. if you have any questions.

Sincerely,



Kate E. Smith
Senior Consumer Complaint Analyst
Division of Consumer Affairs

c: Debbie Self
Florida Power and Light Company

KES:ewe

THOMAS W. HART

301 NE 5th Court
Dania, Florida 33004
(305) 920-7194

10/10/96

State of Florida
Public Service Commission
Division of Consumer Affairs
ATTN: Beverlee DeMello, Director
Capital Circle Office Center
2540 Shumard Oak BLVD
Tallahassee, FL 32399-0850

RE: #136469I

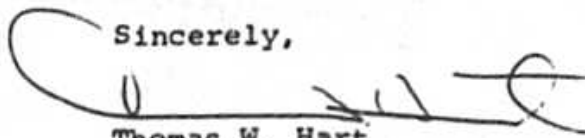
Dear Ms. DeMello:

Thank you for your recent letter, attached, in response to my recent complaint.

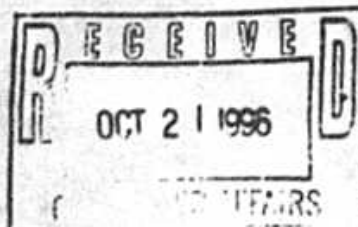
For the record, the meter in question was never found "rigged" as stated in the letter. Rather, evidence that the numbered dials were re-set was noticed only on occasion from July, 1995 to December, 1995. Also, the unusual condition that was noticed in July, 1995; that being the meter seal broken. Only several readings during the aforementioned showed discrepancies.

As backbilled to 1990 at an estimated rate far above any actual usage according to the consumption record. For this reason, I request an informal conference in an effort to resolve this matter. Thank you.

Sincerely,


Thomas W. Hart
301 NE 5th Court
Dania, FL 33004

H (954) 920-7194
O (305) 868-7616



Name HART, THOMAS W.

Company FLORIDA POWER & LIGHT COMPANY

Address 301 NE 5TH COURT

Attn. DEBBIE SELF 1364691

City/Zip DANIA 33004 County BRO

Consumer's Telephone # (954)-920-7194

Account Number _____

Can Be Reached (305)-868-7616

Company Contact JORGE ZAMORA

Note _____

Limited Reponse N

Request No. 1364691

By KES Time 11:29 AM Date 08/14/96

To CO Time FAX Date 08/14/96

Type B Form Phone

Category GI-06

Infraction _____

Closed by KES Date 09/24/96

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8/26/96 - report received. Charges sustained.

9/24/96 - Close by letter.

CONSUMER REQUEST

FLORIDA PUBLIC SERVICE COMMISSION

2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL. 32399-0850
904-413-6100

PLEASE RETURN THIS FORM
WITH REPORT OF ACTION TO:

Kate Smith

DUE: 09/05/96

** Transmit Conf. Report **

Oct 16 '96 11:27

FL PUBLIC SERVICE COMM--> 613055523849	
No.	0013
Mode	NORMAL
Time	1'19"
Pages	2 Page(s)
Result	O K

Commissioners:
SUSAN F. CLARK, CHAIRMAN
J. TERRY DEASON
JULIA L. JOHNSON
DIANE K. KIESLING
JOE GARCIA



DIVISION OF CONSUMER AFFAIRS
BEVERLEE DeMELLO
DIRECTOR
(904) 413-6100
TOLL FREE 1-800-342-3552

Public Service Commission

FACSIMILE TRANSMITTAL COVER SHEET

DATE: October 16, 1996

TO: Debbie Self

OFFICE/BUSINESS: Florida Power & Light Company

FAX NUMBER: (305) 552-3849

FROM: DIVISION OF CONSUMER AFFAIRS

FAX NUMBER: (904) 413-6362 OR 1-800-511-0809

TELEPHONE NUMBER: (904) 413-6100 OR 1-800-342-3552

COMMENTS: _____

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 2

THOMAS W. HART
301 NE 5th Court
Dania, Florida 33004
(305) 920-7194

10/10/96

State of Florida
Public Service Commission
Division of Consumer Affairs
ATTN: Beverlee DeMello, Director
Capital Circle Office Center
2540 Shumard Oak BLVD
Tallahassee, FL 32399-0850



Dear Ms. DeMello:

Thank you for your recent letter, attached, in response to my recent complaint.

For the record, the meter in question was never found "rigged" as stated in the letter. Rather, evidence that the numbered dials were re-set was noticed only on occasion from July, 1995 to December, 1995. Also, the unusual condition that was noticed in July, 1995; that being the meter seal broken. Only several readings during the aforementioned showed discrepancies.

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Thomas W. Hart
301 NE 5th Court
Dania, FL 33004
H (954) 920-7194
Ø (305) 868-7616

Commissioners:
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Public Service Commission

September 30, 1996

Mr. Thomas W. Hart
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 Dania, FL 33004

Dear Mr. Hart:

This is in response to your complaint against Florida Power and Light Company (FPL).

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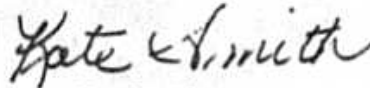
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Senior Consumer Complaint Analyst
Division of Consumer Affairs

c. Debbie Self
Florida Power and Light Company

KES:ewe

State of Florida

Commissioners:
SUSAN F. CLARK, CHAIRMAN
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1-800-511-0809

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Sincerely,



Kate E. Smith
Senior Consumer Complaint Analyst
Division of Consumer Affairs

c: Debbie Self
Florida Power and Light Company

KES:ewe

FLORIDA POWER & LIGHT CO.

CUSTOMER RESPONSE

- FPSC No.: 96F2460 REPORT STATUS: Final DATE: AUGUST 16, 1996
1. CUSTOMER NAME: THOMAS W HART
 2. SERVICE ADDRESS: 301 NE 5 CT
 3. CITY: DANIA STATE: Florida ZIP: 33004
 4. ACCT NO.: 22814-51605 CASE NO: 96-627060539
 5. INVESTIGATION INITIATED BY: METER READING DEPT
DATE: 07/20/95
 6. METER SEAL: YES N/A NO METER NO.: 5C47661
 7. INITIAL OBSERVATION: KWH ?
 8. INVESTIGATOR INSPECTION DATE: 09/08/95
OBSERVATIONS: FACE PLATE RIGGED-PPOOL PUMP & CENTRAL AC ON.
 9. METERMAN INSPECTION DATE: 05/13/96.
NEW METER SET: Yes PRETESTED: No
OBSERVATIONS: FACE PLATE AND OUTER SEAL RIGGED. INNER SEAL MISSING.
 10. TEST RESULTS: FL 90.78 LL 0 W/A 72.62 VB 11/11
TEST DATE: 05/21/1996 TEST OBSERVATIONS: (51) NO INNER SEAL
(21) DIAL TAMPERING (66) TAMP BEARINGS SCREW-TOP (68)
PINCHED BEARINGS (85) TAMP BEARINGS SCREW-BOTTOM.
 11. CUSTOMER CONNECT DATE: 10/03/83 METER SET DATE: 11/1/75.
 12. ADDITIONAL BILLING TIME FRAME: FR: 6/21/90 TO: NMS 5/13/96.
 13. REASON FOR START DATE: NO OBVIOUS CONSISTENT DROP IN CONSUMPTION-REBILLED FROM BILLING RETENTION PERIOD.
 14. METHOD USED IN ADDITIONAL BILLING: AVERAGE PERCENTAGE OF USAGE CHART.
 15. REASONS WHY OTHER METHOD WERE NOT USED:
TEST RESULTS: NOT APPLICABLE. THE DIVERSION WAS THE MANUAL MANIPULATION OF THE METER DIALS. THE METER TEST WOULD NOT REFLECT THE PERCENTAGE OF REGISTRATION NOT RECORDED.
FOLLOW-UP READINGS: NONE TAKEN.
PREVIOUS HISTORY: USED MULTIPLE READINGS TAKEN WHILE

TAMPERING WAS GOING ON. (SEE CHECK READ LIST)

PERCENTAGE OF USAGE: METHOD USED.

16. BILLING IN ACCORDANCE WITH: FLORIDA ADMINISTRATIVE CODE 25-6.104 AND FPL COMPANY TARIFF 8.3, "TAMPERING WITH METERS"
17. TOTAL KWH RE-BILLED: 102,015 DOLLAR AMT: \$8939.02
TOTAL DOLLAR AMOUNT ADDITIONAL BILLED: \$9327.01
18. INVESTIGATIVE COSTS BILLED? Yes AMOUNT: \$387.99
REASON: MANUAL DIVERSION DOCUMENTED.
19. NUMBER MONTHS BILLED: 71 DATE BILL MAILED: JULY 8, 1996
20. DETAILS OF BILLING SENT TO CUSTOMER? NO
IF NOT, WHY? AVAILABLE UPON REQUEST.
21. DATES OF CUSTOMER CONTACTS: 7/16/96 & 8/5/96
22. PERSON WHO CONTACTED FPL: THOMAS HART
23. PAYMENT ARRANGEMENTS MADE? NO
INITIAL PAYMENT OF: \$ _____
BALANCE IN _____ EQUAL PAYMENTS OF \$ _____ PER MONTH.
24. CUSTOMER CONTACT INFORMATION: SEE ATTACHED



Revenue Protection Supervisor

Revenue Protection Manager

8-15-96

DATE

DATE

ON JULY 20, 1995 THE METER READER REPORTED ERRATIC KILOWATT USAGE.

ON AUGUST 15, 1995 THE METERMAN DOCUMENTED THE METER CAN FACE PLATE RIGGED AND THE CANOPY SEAL MISSING. THE ACCOUNT WAS REFERRED TO AN INVESTIGATOR FOR FURTHER REVIEW.

FOUR MINUS READINGS WERE DOCUMENTED BY THE INVESTIGATOR BETWEEN THE PERIODS OF 8/15/95 TO 12/19/95. (SEE ATTACHED CHECK READ LIST).

BASED ON READINGS TAKEN ON 8/15/95 (BY METERMAN) AND 8/18/95 (BY METER READER) THE PROJECTED USAGE FOR THE 8/18/95 BILLING PERIOD WAS 3030 KILOWATTS, THE ACTUAL USAGE BILLED TO CUSTOMER WAS 879. THE ACCOUNT WAS ADDITIONAL BILLED BASED ON ACTUAL CONSUMPTION FROM READINGS TAKEN ON 8/18/95 AND 10/27/95 APPLIED TO THE PERCENTAGE OF USAGE CHART.

ON JULY 16, 1996 MR HART CALLED OUR OFFICE. THE CONDITION FOUND AND BILLING METHOD WERE EXPLAINED. MR HART STATED HE HAD NO KNOWLEDGE OF THE DIVERSION. HE STATED HE HAD THE HOUSE RENTED FOR A WHILE AND THAT HE HAD AN IDEA OF WHO MIGHT HAVE TAMPERED WITH THE METER. MR HART SAID HE WOULD LOOK FOR DOCUMENTS PERTAINING TO THE RENTER AND WOULD CALL BACK TO SET UP AN APPOINTMENT IN OUR OFFICE.

ON AUGUST 5, 1996 MR HART CAME INTO OUR OFFICE. THE METER READING CHECK LIST, BILLING WORKSHEET AND THE ELECTRIC METER CONDITION WERE EXPLAINED. PAYMENT ARRANGEMENTS WERE EXPLAINED BUT WERE NOT ACCEPTED BY MR HART. HE STATED HE WOULD CALL US BACK WITH HIS DECISION IN A FEW DAYS.

MR HART OWNS THE PROPERTY AT 301 NE 5 CT AND FILED FOR HOMESTEAD EXCEPTION. THIS HOUSE HAS 4279 SQ FT WITH 5 BEDROOMS, 4 BATHS AND A POOL (SEE ATTACHED). NO OTHER CARS WERE EVER DOCUMENTED AT HIS HOUSE EXCEPT HIS OWN DURING THE ENTIRE INVESTIGATION.

IT APPEARS FPL IS IN COMPLIANCE WITH FAC # 25-6.104.

RI60-01 FPL
 FOLIO NUMBER: 50-42-35-07-0070
 301 NE 5 CT
 OWNER'S NAME AND ADDRESS
 THOMAS W HART
 301 NE 5 CT
 DANIA FL 33004

PAZIP BED BTH HB EFFYR ADJ/SQFT \$/SQFT
 33004 5 4 1 70 4,279 0.02
 W G V P FLR IMPR DESC / CODE CLUC LV SQF
 W P 1 SINGLE FAMILY 001 01 3,94
 LEGAL DESCRIPTION
 ROYAL PALM VISTA 1ST ADD 62-36 B
 LOT 7

LOT SIZE AND LOT TYPE
 101.36

FRONT FOOTAGE CEN TRT-BLK 801.000 - 1 PHONE 305 920 71
 YEAR BUILDING LAND TOTAL ASSMT PER SQFT YEAR GROSS TAXES P D TX/F
 1995 0 0 221,110 55.99 1995 5,340.71 Y N 1.
 FEATURES RATE VALUE SALE DATE AMOUNT D-TY
 SWPOOL SWIMMING POOL 20.00 9,000 SEP. 1991 100 C
 SEP. 1983 175,000 W
 SEP. 1974 85,000 W

MORTGAGE COMPANY AMOUNT DATE MTG TYPE RATE LOAN NUMBER
 GLENDALE FEDERAL BANK 215,000 050394 CON ADJUST 6.30
 MKT YR BLDG LAND TOT VALUE HOMEST MUN AP LP UNITS BASE SQFT ADDIT
 95 124,820 96,290 221,110 25000 04 N N 1 3,556 3
 SELLER=> HART, PATRICIA F6-COMPS MENT

F4-TAXES; F5-EXT LEGAL; F7-DIMENSIONS; F8-FEATURES\RATES; F9-RETURN; F10-HEI
 F1 = RECENT DEED & MORTGAGE READY IS

Homestead exception

CHECK READ LIST

NAME	THOMAS W HART	ACCT #	22814-5164
ADDRESS	301 NE 5 CT	METER #	5C47661
CITY	DANIA	RATE	1-44 CONST

DATE	READING	DEM	KWH USED	DAYS	KWH PER DAY	KWH PER MTH	REMARKS
R 4/18/96	93909						
4/5/96	93512						PUMP-ON
R 12/19/95	91245		MINUS READING				ACTUAL USAGE 597 SEV2
12/13/95	91705		1057	26	41	PROJ 1230	↓
R 11/17/95	90648		MINUS READING				523
11/15/95	91958		820	14	59	1770	LWP27
11/1/95	91138						PUMP & A/C-ON
10/27/95	90755		574	7	82	PROJ 2460	PUMP & A/C-ON
10/20/95	90181						PUMP & A/C-ON
10/18/95	90075	2:21 PM					783
R 10/18/95	90065	10:30 AM	MINUS READING				ON
10/13/95	91209		1917	24	80	2400	POOL PUMP & CENTRAL ON
R 9/19/95	89292		MINUS READING				735
9/8/95	90214		1657	21	79	2370	AC ON
R 8/18/95	88557		302	3	101	PROJ 3030	
8/15/95	88255						

TAXI 02985 MTR CREATED 040 080295 CURR LIST REF REFERRED 040496 1047 BY
 DIAL TANK-PLS GET NEW METER
 LAST ACTIVITY FOR TICKET : ASSIGN 050890 AT 1133 BY IRS

TICKET DETAILS
 DT 77 RTE 068 P-10 001708865 NAME THOMAS W HART RESD
 MTR 5047661 ADDR 301 NE 5TH CT FC # 01624
 PLN 8-7675-8148-0 CITY DANIA PHONE 000-300-

MTR LOCATION
 MTR INSTRUCT - *X STREET
 ACTION TAKEN
 TIME DATE SRD DATE CY DAY
 REVENUE PROTECTION ----- 08/02/1995 17

MTR SERIAL NO. MTR # MTR-NO. CNS 240-CNS 177-RWH 017-RWC
 0150 47661 03 94933 04 05 06
 35 50 12565 03 00000 04 107 02
 MTR LOAD MTR BLKS COA COST RECD ITH NO SFT 0234

COMMENTS
 REFER ASSIGNEE UYM INITIALS TAX AREA 7240 TIME/DATE 1133 050890
 COMPLETE CANCEL ASSIGNED 1400 050896

05-08-96 06:15:30 REVENUE PROTECTION INVESTIGATION-METERS
 02985 MTR CREATED 1042 080295 CURR LIST RPRR REFERRED

INSPECTED INFORMATION
 METERMAN NAME: *CDM* INSPECT DT: *5-13-96*
 INSPECT COND (RSD) (CD) *ai* ACTION MTRMAN TOOK (CD) *02* LOCKING DEVICE (cb) *FK*
 ADDITION METER INFO: TYPE CODE MTR NUMBER SDD
 METER SEALED (Y/N) SEAL COND *SR* SEAL NO. *Dobas 90* COLOR *Y* YR *86*
 DISK TURNING (Y/N) METER FOUND LOCKED (Y/N) INNER SEAL COND (CD) *SM*
 COVER ON (Y/N) CENTRAL A/C WASH DRYER FUEL PUMP UNKNOWN *X*
 INSIDE LIGHTS OUTSIDE LIGHTS OTHER
 METER RESEARCH (Y/N) SEAL NO. *0015740* COLOR *Y* YR *95*
 INSIDE RING

Face Plate + Seal Rigged
Put FK Lock + Seal

OBSERVED INFORMATION
 MTR NUMBER 027069539 DATE CREATED 07/20/1995 SOURCE 01 EXR TYPE R3 STATUS F2
 DT FOUND 07/20/1995 TRF FOUND 1539 LAST R00 87673 PREV R00 80810 MTR ACCESS
 VIA AN FND: TYP 00 MTR NO 50 47661 R00 87673 MTR SEALED DISK TURNING
 SEAL NO. COLOR YR INNER SEAL INTACT SEAL COND
 EQUIL ON (Y/N) CENTRAL A/C WASH A/C WASH DRYER FUEL PUMP UNKNOWN
 INSIDE LIGHTS OUTSIDE LIGHTS OTHER
 INIT COND CMA ANS: RXX MTR R07 RXX

F P L M E T E R T E S T R E P O R T

FPL SYMBOL.....: SC
 COMPANY NUMBER: 47661
 SERIAL NUMBER.: G061571932
 TYPE_CODE.....: 81
 DATE OF TEST...: 05/21/1996
 DISTRICT.....: 72
 ADDRESS.....: 301 NE 5 CT
 AS FOUND TEST RESULTS: SF: 90.78 SP: SL: 000.00 WA: 72.62
 AS LEFT TEST RESULTS.: SF: 90.78 SP: SL: 000.00 WA: 72.62
 REGISTER TEST (VERIBOARD) RESULTS: 11/1
 DIAL READING IN.: 94982
 DIAL READING OUT: 94993
 TEST REASON...: RPT
 CREEP (YES/NO)....: N
 OPERATOR.....: RWS
 KWH BOARD #.....: 04
 DEMAND BOARD #....:
 KWD FULL SCALE....:
 KWD % ERROR AF....: + .
 KWD % ERROR AL....: + .
 TRANSMITTAL NUMBER: 0498
 TRANSMITTAL DATE...: 05/21/1996
 GENERAL REMARKS...: 51,21,66,68,85,

COMMENTS: 51- NO INNER SEAL 21- DIAL TAMPERING
66- TAMP BEARINGS SCREW(TOP) 68- PINCHED BEARINGS
85- TAMP BEARINGS SCREW(BOTTOM)

SIGNATURE _____ DATE _____

KWH SUMMARY

Name : THOMAS W HART

Address : 301 NE 5TH CT

DANIA

Meter Set Date : 11/1/75

Meter Number : 5C47081

Customer Connect Date: 10/3/83

Bill Account : 22814-51605

OLBA : OLDBA:72-17-068-67640-3

Case Number : 627060539

MONTH	1996	1995	1994	1993	1992	1991	1990
JAN	425 1/22/96	1133 1/23/95	²¹ 1111	²⁰ 824	²³ 1164	²³ 1203	²³ 1310
FEB	482 2/20/96	791 2/21/95	²² 1000	²¹ 788	²¹ 997	²¹ 753	²¹ 748
MAR	860 3/20/96	629 3/22/95	²³ 812	²² 957	²³ 1118	²² 1210	²² 739
APR	897 4/18/96	519 4/20/95	²¹ 754	²¹ 752	²¹ 1147	²² 960	²⁰ 1006
MAY	1196 5/17/96	591 5/19/95	²⁰ 1172	²⁰ 965	²⁰ 1235	²¹ 984	²² 1038
JUN	¹⁸ 1267	1000 6/20/95	²¹ 1129	²¹ 1545	¹⁹ 1142	²⁰ 990	²¹ 1223
JUL	¹⁸ 1265	868 7/20/95	²¹ 994	²¹ 1028	²¹ 1282	²² 1697	²³ 1356
AUG		879 8/18/95	¹⁹ 1007	²⁰ 1401	²¹ 1430	²¹ 1454	²² 1452
SEP		735 9/19/95	²⁰ 1175	²¹ 1244	²¹ 1204	²⁰ 1191	²⁰ 1331
OCT		783 10/18/95	²⁰ 1227	²⁰ 1234	²⁰ 867	²² 1320	²² 1329
NOV		573 11/17/95	²¹ 807	¹⁹ 1150	¹⁹ 724	²² 889	²² 1020
DEC		597 12/19/95	²¹ 923	²¹ 1120	¹⁸ 762	²³ 1174	²¹ 1100
TOTAL	3860	9098	7262				

TOTAL

3860

9098

7262

Additic ' Billing Worksheet - Central Area

Customer Information

22814-51605 72 17 068 ELE
 THOMAS W HART
 301 NE 5TH CT
 DANIA FL 33004
 GMAD

10/3/83 1/044/ 5C125
 PH (954)920-7194 S SPEC
 S/T# 471-46-7193 CDIN
 P OLDBA:72-17-068-67(140-3

Case #
 Meter #
 Set Date
 Svc To Date
 ASBILL
 REBILL
 ADDITIONAL

6.
 5C 47661
 1
 6
 1
 1

#	Month	Year	KWH	%	Yearly
1	Aug	95	3020 *	9.94	30382
2	Nov	95	2460 **	8.56	28738
3					
4					

Average of Total Yearly Usage = = >

Statements

Account Rebilled From 6/21/90 To NMS, 05/13/96 . Using Seasonal Average Percentage.

* P = (302 KWH /3Days * 30 Days) = 3020

** P = (574 KWH /7Days * 30 Days) = 2460

2451 / 29 = 84.52 Per Day. 84.52 * 25 Days On Old Meter = 2113 .

2113 + 122 NMS Usage = 2235

Service To - 96

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remark
Dec						6.71			
Nov						8.56			
Oct						9.96			
Sep						10.32			
Aug						9.94			
Jul						9.96			
Jun						10.01			
May	05/17/96	29	122	1196		8.29	2235		
Apr	04/18/96	29	0	897		6.69	1978		
Mar	03/20/96	29	99103	860		6.14	1815		
Feb	02/20/96	29	98243	482		6.85	2025		
Jan	01/22/96	33	97761	425		6.57	1942		

Service To - 95

Dec	12/19/95	32	97336	597		6.71	1983		
Nov	11/17/95	30	96739	573		8.56	2530		
Oct	10/18/95	29	96166	783		9.96	2944		
Sep	09/19/95	32	95383	735		10.32	3051		
Aug	08/18/95	29	94648	879		9.94	2938		
Jul	07/20/95	30	93769	868		9.96	2944		
Jun	06/20/95	32	92901	1000		10.01	2959		
May	05/19/95	29	91901	591		8.29	2451		
Apr	04/20/95	29	91310	519		6.69	1978		
Mar	03/22/95	29	90791	629		6.14	1815		
Feb	02/21/95	29	90162	791		6.85	2025		
Jan	01/23/95	33	89371	1133		6.57	1942		

CDIC CHARGES

\$387.99

Billed By: JORGE ZAMORA

DATE 6/25/96

Additic ' Billing Worksheet - Central Area

Customer Information

22814-51605 72 17 068 ELE T
 THOMAS W HART
 301 NE 5TH CT
 DANIA FL 33004
 GMAD

10/3/83 1/044/ 5C125
 PH (954)920-7194 S SPEC
 S/T# 471-46-7193 CDIN
 P OLDBA:72-17-068-67340-3

Case #
 Meter #
 Set Date
 Svc To Date
 ASBILL
 REBILL

62
 5C 47661

ADDITIONAL

#	Month	Year	KWH	%	Yearly
1	Aug	95	3020 *	9.94	30382
2	Nov	95	2460 **	8.56	28738
3					
4					

Average of Total Yearly Usage == >

Statements

Account Rebilled From 6/21/90 To NMS, 05/13/96 . Using Seasonal Average Percentage.

* P = (302 KWH /3Days * 30 Days) = 3020

** P = (574 KWH /7Days * 30 Days) = 2460

2451 / 29 = 84.52 Per Day. 84.52 * 25 Days On Old Meter = 2113 .

2113 + 122 NMS Usage = 2235

Service To - 94

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec	12/21/94	30	88238	923		7.73	2285		
Nov	11/21/94	32	87315	807		8.49	2510		
Oct	10/20/94	30	86508	1227		9.06	2678		
Sep	09/20/94	32	85281	1175		9.99	2953		
Aug	08/19/94	29	84106	1007		9.97	2947		
Jul	07/21/94	30	83099	994		10.51	3107		
Jun	06/21/94	32	82105	1129		9.34	2761		
May	05/20/94	29	80976	1172		8.24	2436		
Apr	04/21/94	29	79804	754		7.31	2161		
Mar	03/23/94	29	79050	812		6.51	1924		
Feb	02/22/94	32	78238	1000		6.34	1874		
Jan	01/21/94	31	77238	1111		6.51	1924		

Service To - 93

Dec	12/21/93	32	76127	1120		7.41	2190		
Nov	11/19/93	30	75007	1150		8.23	2433		
Oct	10/20/93	29	73857	1234		10.02	2962		
Sep	09/21/93	32	72623	1244		10.97	3243		
Aug	08/20/93	30	71379	1401		11.31	3343		
Jul	07/21/93	30	69978	1028		10.42	3060		
Jun	06/21/93	32	68950	1545		8.71	2575		
May	05/20/93	29	67405	965		6.87	2031		
Apr	04/21/93	30	66440	752		6.32	1868		
Mar	03/22/93	29	65688	957		6.58	1945		
Feb	02/21/93	32	64731	788		6.40	1892		
Jan	01/20/93	33	63943	824		6.76	1998		

Billed By: JORGE ZAMORA

DATE 6/25/96

Additic ' Billing Worksheet - Central Arer

Customer Information

22814-51605 72 17 068 ELE
 THOMAS W HART
 301 NE 5TH CT
 DANIA FL 33004
 GMAD

10/3/83 1/044/ 5C1256
 PH (954)920-7194. S SPEC
 S/T# 471-46-7193 CDIN
 P OLDBA:72-17-068-67640-3

Case # 62.
 Meter # 5C 47661
 Set Date
 Svc To Date
 ASBILL
 REBILL
 ADDITIONAL

#	Month	Year	KWH	%	Yearly
1	Aug	95	3020 *	9.94	30382
2	Nov	95	2460 **	8.56	28738
3					
4					

Average of Total Yearly Usage == >

Statements

Account Rebilled From 6/21/90 To NMS, 05/13/96 . Using Seasonal Average Percentage.

* P=(302 KWH /3Days * 30 Days) = 3020

** P=(574 KWH /7Days * 30 Days) = 2460

2451 / 29 = 84.52 Per Day. 84.52 * 25 Days On Old Meter = 2113 .

2113 + 122 NMS Usage = 2235

Service To - 92

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec	12/18/92	29	63119	762		6.70	1981		
Nov	11/19/92	30	62357	724		7.69	2273		
Oct	10/20/92	29	61633	867		9.45	2793		
Sep	09/21/92	31	60766	1204		10.49	3101		
Aug	08/21/92	31	59562	1430		10.98	3246		
Jul	07/21/92	32	58132	1282		10.07	2977		
Jun	06/19/92	30	56850	1142		9.42	2785		
May	05/20/92	29	55708	1235		8.47	2504		
Apr	04/21/92	29	54473	1147		6.89	2037		
Mar	03/23/92	31	53326	1118		6.64	1963		
Feb	02/21/92	29	52208	997		6.29	1859		
Jan	01/23/92	31	51211	1164		6.91	2043		

Service To - 91

Dec	12/23/91	31	50047	1174		6.59	1948		
Nov	11/22/91	31	48873	889		8.02	2371		
Oct	10/22/91	32	47984	1320		10.23	3024		
Sep	09/20/91	30	46664	1191		10.29	3042		
Aug	08/21/91	30	45473	1454		10.87	3213		
Jul	07/22/91	32	44019	1697		10.04	2968		
Jun	06/20/91	30	42322	990		9.32	2755		
May	05/21/91	29	41332	984		7.49	2214		
Apr	04/22/91	31	40348	960		6.41	1895		
Mar	03/22/91	29	38388	1210		6.23	1842		
Feb	02/21/91	29	38178	753		6.57	1942		
Jan	01/23/91	33	37425	1203		7.94	2347		

Billed By: JORGE ZAMORA

DATE 6/25/96

Additic ' Billing Worksheet - Central Arer

Customer Information

22814-51605 72 17 068 ELE
 THOMAS W HART
 301 NE 5TH CT
 DANIA FL 33004
 GMAD

10/3/83 1/044/ 5C1256
 PH (954)920-7194 S SPEC
 S/T# 471-46-7193 CDIN
 P OLDBA:72-17-068-6764C-3

Case # 62
 Meter # 5C 47661
 Set Date
 Svc To Date
 ASBILL
 REBILL
 ADDITIONAL

#	Month	Year	KWH	%	Yearly
1	Aug	95	3020 *	9.94	30382
2	Nov	95	2460 **	8.56	28738
3					
4					

Average of Total Yearly Usage == >

2

Statements

Account Rebilled From 6/21/90 To NMS, 05/13/96 . Using Seasonal Average Percentage.

* P = (302 KWH /3Days * 30 Days) = 3020

** P = (574 KWH /7Days * 30 Days) = 2460

2451 / 29 = 84.52 Per Day. 84.52 * 25 Days On Old Meter = 2113 .

2113 + 122 NMS Usage = 2235

Service To - 90

Month	Days	KWH Reading	KWD Rding	KWH Asbilled	KWD	% Usage	KWH Rebilled	KWD	Remarks
Dec	12/21/90	29	36222	1100		7.08	2093		
Nov	11/22/90	31	35122	1020		7.57	2238		
Oct	10/22/90	32	34102	1329		10.26	3033		
Sep	09/20/90	29	32773	1331		11.46	3388		
Aug	08/22/90	30	31442	1452		10.24	3027		
Jul	07/23/90	32	29990	1356		10.15	3000		
Jun						8.59			
May						7.19			
Apr						7.11			
Mar						6.47			
Feb						7.02			
Jan						6.86			

Service To - 88

Dec						7.08			
Nov						7.57			
Oct						10.26			

Billed By: JORGE ZAMORA

DATE 6/25/96

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

SERVICE TO
SERVICE FROM
RATE SCHED
SERVICE DAYS
LMIS CRDT DAYS

04/18/96
03/20/96
RS-1
29

05/17/96
04/18/96
RS-1
28

04/18/96
03/20/96
RS-1
29

KWH RDG
DEMAND RDG
ON-PK KWH RDG
ON-PK DEM RDG

93909
93909

122
122

122
122

TOT KWH USED
DEM USED
ON-PK USAGE
ONP DEMAND
OFFP KWH USED

897

1978

1196

2235

SERV AMT
LD CNTL CR
GR RCT TAX
FRANC CHG
UTILITY TX
FL SLS TAX
PRE CNTL CR
CURTAIL CR
ACCESS CHG
USAGE CHG
ADMIN CHG
TXABLE ADJ
REV DIFF

66.95
0.00
.69
3.62
5.92

149.89
0.00
1.54
8.11
13.29

89.91
0.00
.92
4.86
7.96

169.63
0.00
1.74
9.18
15.04

TOTAL AMT

77.18

172.83

TOTAL AMT

103.65

195.59

RECALCULATED AMOUNT

95.65

RECALCULATED AMOUNT

91.94

ADJUSTMENT BILLING BREAKDOWN

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

DATE: 06-27-96

PAGE: 2

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLE

DATE	REASON FOR ADJUSTMENT	AMOUNT	DATE	REASON FOR ADJUSTMENT	AMOUNT
01/22/96	SERVICE TO	91670	02/20/96	SERVICE TO	93012
12/19/95	SERVICE FROM	91670	01/22/96	SERVICE FROM	93012
RS-1	RATE SCHED	34	RS-1	RATE SCHED	29
34	SERVICE DAYS	34	RS-1	SERVICE DAYS	29
	LMIS CRTD DAYS			LMIS CRTD DAYS	
	KWH RDG			KWH RDG	
	DEMAND RDG			DEMAND RDG	
	ON-PK KWH RDG			ON-PK KWH RDG	
	ON-PK DEM RDG			ON-PK DEM RDG	
	TOT KWH USED	425		TOT KWH USED	860
	DEM USED			DEM USED	
	ON-PK USAGE			ON-PK USAGE	
	ONP DEMAND			ONP DEMAND	
	OFFP KWH USED			OFFP KWH USED	
	SERV AMT	34.02		SERV AMT	64.13
	LD CNTL CR	0.00		LD CNTL CR	0.00
	GR RCT TAX	.35		GR RCT TAX	.66
	FRANC CHG	1.83		FRANC CHG	3.45
	UTILITY TX	3.18		UTILITY TX	5.93
	FL SLS TAX			FL SLS TAX	
	PRE CNTL CR			PRE CNTL CR	
	TRANSF CR			TRANSF CR	
	CURTAIL CR			CURTAIL CR	
	ACCESS CHG			ACCESS CHG	
	USAGE CHG			USAGE CHG	
	ADMIN CHG			ADMIN CHG	
	TXABLE ADJ			TXABLE ADJ	
	REV DIFF			REV DIFF	
	TOTAL AMT	39.38		TOTAL AMT	74.17
	RECALCULATED AMOUNT	130.82		RECALCULATED AMOUNT	158.94

AS BILLED	RE-BILLED	TOTAL AMT	RECALCULATED AMOUNT
43.77	177.55	133.78	84.77

ADJUSTMENT BILLING BREAKDOWN

DATE: 06-27-96

PAGE: 2

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	10/18/95	10/18/95	SERVICE TO	11/17/95	11/17/95	SERVICE TO	12/19/95	12/19/95
SERVICE FROM	09/19/95	09/19/95	SERVICE FROM	10/18/95	10/18/95	SERVICE FROM	11/17/95	11/17/95
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	29	29	SERVICE DAYS	30	30	SERVICE DAYS	32	32
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	90075	90075	KWH RDG	90648	90648	KWH RDG	91245	1245
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	783	2944	TOT KWH USED	573	2530	TOT KWH USED	597	1983
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	58.22	224.02	SERV AMT	43.88	192.25	SERV AMT	45.48	150.29
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.60	2.30	GR RCT TAX	.45	1.97	GR RCT TAX	.47	1.54
FRANC CHG	3.13	12.05	FRANC CHG	2.36	10.34	FRANC CHG	2.45	8.09
UTILITY TX	5.38	20.76	UTILITY TX	4.07	17.81	UTILITY TX	4.22	13.92
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
TXABLE ADJ								
REV DIFF								
TOTAL AMT	67.33	259.13	TOTAL AMT	50.76	222.37	TOTAL AMT	52.62	173.84
RECALCULATED AMOUNT	191.80		RECALCULATED AMOUNT	171.61		RECALCULATED AMOUNT	121.22	

STATEMENT BILLING BREAKDOWN

DATE: 06-27-96

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INNER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

AS BILLED		RE-BILLED		AS BILLED		RE-BILLED		AS BILLED		RE-BILLED	
SERVICE TO	07/20/95	07/20/95	SERVICE TO	08/18/95	08/18/95	SERVICE TO	09/19/95	09/19/95	SERVICE TO	09/19/95	09/19/95
SERVICE FROM	06/20/95	06/20/95	SERVICE FROM	07/20/95	07/20/95	SERVICE FROM	08/18/95	08/18/95	SERVICE FROM	08/18/95	08/18/95
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	30	30	SERVICE DAYS	29	29	SERVICE DAYS	32	32	SERVICE DAYS	32	32
LNIS CRDT DAYS			LNIS CRDT DAYS			LNIS CRDT DAYS			LNIS CRDT DAYS		
KWH RDG	87678	87678	KWH RDG	88557	88557	KWH RDG	89292	89292	KWH RDG	89292	89292
DEMAND RDG			DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	868	2944	TOT KWH USED	879	2938	TOT KWH USED	735	3051	TOT KWH USED	735	3051
DEM USED			DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	62.01	214.74	SERV AMT	62.84	214.29	SERV AMT	52.37	222.63	SERV AMT	52.37	222.63
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.64	2.20	GR RCT TAX	.64	2.20	GR RCT TAX	.54	2.28	GR RCT TAX	.54	2.28
FRANC CHG	3.34	11.55	FRANC CHG	3.38	11.53	FRANC CHG	2.82	11.98	FRANC CHG	2.82	11.98
UTILITY TX	5.72	19.85	UTILITY TX	5.79	19.81	UTILITY TX	4.82	20.58	UTILITY TX	4.82	20.58
FL SLS TAX			FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG			ACCESS CHG			ACCESS CHG			ACCESS CHG		
USAGE CHG			USAGE CHG			USAGE CHG			USAGE CHG		
ADHIN CHG			ADHIN CHG			ADHIN CHG			ADHIN CHG		
TXABLE ADJ			TXABLE ADJ			TXABLE ADJ			TXABLE ADJ		
REV DIFF			REV DIFF			REV DIFF			REV DIFF		
TOTAL AMT	71.71	248.34	TOTAL AMT	72.65	247.83	TOTAL AMT	60.55	257.47	TOTAL AMT	60.55	257.47
RECALCULATED AMOUNT	176.63		RECALCULATED AMOUNT	175.18		RECALCULATED AMOUNT	196.92		RECALCULATED AMOUNT	196.92	

ADJUSTMENT BILLING BREAKDOWN

DATE: 06-27-96

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
RSM-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

AS BILLED		RE-BILLED		AS BILLED		RE-BILLED		AS BILLED		RE-BILLED	
SERVICE TO	04/20/95	04/20/95	SERVICE TO	05/19/95	05/19/95	SERVICE TO	06/20/95	06/20/95	SERVICE TO	05/19/95	05/19/95
SERVICE FROM	03/22/95	03/22/95	SERVICE FROM	04/20/95	04/20/95	SERVICE FROM	05/19/95	05/19/95	SERVICE FROM	RS-1	RS-1
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS	29	29	SERVICE DAYS	29	29	SERVICE DAYS	29	29	SERVICE DAYS	32	32
LHIS CRDT DAYS			LHIS CRDT DAYS			LHIS CRDT DAYS			LHIS CRDT DAYS		
KWH RDG	85219	85219	KWH RDG	85810	85810	KWH RDG	86810	86810	KWH RDG	86810	86810
DEMAND RDG			DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	519	1978	TOT KWH USED	591	2451	TOT KWH USED	1000	2959	TOT KWH USED	1000	2959
DEM USED			DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	38.64	143.68	SERV AMT	43.21	178.47	SERV AMT	71.73	215.86	SERV AMT	71.73	215.86
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.40	1.47	GR RCT TAX	.44	1.83	GR RCT TAX	.74	2.21	GR RCT TAX	.74	2.21
FRANC CHG	2.08	7.73	FRANC CHG	2.32	9.60	FRANC CHG	3.86	11.61	FRANC CHG	3.86	11.61
UTILITY TX	3.58	13.27	UTILITY TX	4.00	16.49	UTILITY TX	6.61	19.96	UTILITY TX	6.61	19.96
FL SLS TAX			FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG											
USAGE CHG											
ADMIN CHG											
TXABLE ADJ											
REV DIFF											
TOTAL AMT	44.70	166.15	TOTAL AMT	49.97	206.39	TOTAL AMT	82.94	249.64	TOTAL AMT	82.94	249.64
RECALCULATED AMOUNT	121.45		RECALCULATED AMOUNT	156.42		RECALCULATED AMOUNT	166.70				

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

01/23/95		01/23/95		02/21/95		02/21/95		03/22/95		03/22/95	
12/21/94		12/21/94		01/23/95		01/23/95		02/21/95		02/21/95	
RS-1		RS-1		RS-1		RS-1		RS-1		RS-1	
34		34		29		29		29		25	
SERVICE TO		SERVICE TO		SERVICE TO		SERVICE TO		SERVICE TO		SERVICE TO	
SERVICE FROM		SERVICE FROM		SERVICE FROM		SERVICE FROM		SERVICE FROM		SERVICE FROM	
RATE SCHED		RATE SCHED		RATE SCHED		RATE SCHED		RATE SCHED		RATE SCHED	
SERVICE DAYS		SERVICE DAYS		SERVICE DAYS		SERVICE DAYS		SERVICE DAYS		SERVICE DAYS	
LHIS CRDT DAYS		LHIS CRDT DAYS		LHIS CRDT DAYS		LHIS CRDT DAYS		LHIS CRDT DAYS		LHIS CRDT DAYS	
KWH RDG	83280	KWH RDG	83280	KWH RDG	84071	KWH RDG	84071	KWH RDG	84700	KWH RDG	84700
DEMAND RDG		DEMAND RDG		DEMAND RDG		DEMAND RDG		DEMAND RDG		DEMAND RDG	
ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG	
ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG	
TOT KWH USED	1131	TOT KWH USED	1942	TOT KWH USED	791	TOT KWH USED	2025	TOT KWH USED	629	TOT KWH USED	1815
DEM USED		DEM USED		DEM USED		DEM USED		DEM USED		DEM USED	
ON-PK USAGE		ON-PK USAGE		ON-PK USAGE		ON-PK USAGE		ON-PK USAGE		ON-PK USAGE	
ONP DEMAND		ONP DEMAND		ONP DEMAND		ONP DEMAND		ONP DEMAND		ONP DEMAND	
OFFP KWH USED		OFFP KWH USED		OFFP KWH USED		OFFP KWH USED		OFFP KWH USED		OFFP KWH USED	
SERV AMT	80.55	SERV AMT	139.39	SERV AMT	55.69	SERV AMT	145.43	SERV AMT	45.11	SERV AMT	130.16
LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00
GR RCT TAX	.83	GR RCT TAX	1.43	GR RCT TAX	.57	GR RCT TAX	1.49	GR RCT TAX	.46	GR RCT TAX	1.33
FRANC CHG	4.52	FRANC CHG	7.83	FRANC CHG	3.13	FRANC CHG	8.17	FRANC CHG	2.53	FRANC CHG	7.31
UTILITY TX	7.64	UTILITY TX	13.23	UTILITY TX	5.28	UTILITY TX	13.81	UTILITY TX	4.28	UTILITY TX	12.36
FL SLS TAX		FL SLS TAX		FL SLS TAX		FL SLS TAX		FL SLS TAX		FL SLS TAX	
PRE CNTL CR		PRE CNTL CR		PRE CNTL CR		PRE CNTL CR		PRE CNTL CR		PRE CNTL CR	
TRANSF CR		TRANSF CR		TRANSF CR		TRANSF CR		TRANSF CR		TRANSF CR	
CURTAIL CR		CURTAIL CR		CURTAIL CR		CURTAIL CR		CURTAIL CR		CURTAIL CR	
ACCESS CHG		ACCESS CHG		ACCESS CHG		ACCESS CHG		ACCESS CHG		ACCESS CHG	
USAGE CHG		USAGE CHG		USAGE CHG		USAGE CHG		USAGE CHG		USAGE CHG	
ADHIN CHG		ADHIN CHG		ADHIN CHG		ADHIN CHG		ADHIN CHG		ADHIN CHG	
TXABLE ADJ		TXABLE ADJ		TXABLE ADJ		TXABLE ADJ		TXABLE ADJ		TXABLE ADJ	
REV DIFF		REV DIFF		REV DIFF		REV DIFF		REV DIFF		REV DIFF	
TOTAL AMT	93.54	TOTAL AMT	161.88	TOTAL AMT	64.67	TOTAL AMT	168.90	TOTAL AMT	52.38	TOTAL AMT	151.16
RECALCULATED AMOUNT	68.34	RECALCULATED AMOUNT	104.23	RECALCULATED AMOUNT		RECALCULATED AMOUNT		RECALCULATED AMOUNT	98.78	RECALCULATED AMOUNT	

ADJUSTMENT BILLING BREAKDOWN

DATE: 06-27-96

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

10/20/94		10/20/94		11/21/94		11/21/94		12/21/94		12/21/94	
SERVICE TO	09/20/94	SERVICE TO	09/20/94	SERVICE TO	10/20/94	SERVICE TO	10/20/94	SERVICE TO	11/21/94	SERVICE TO	11/21/94
SERVICE FROM	RS-1	SERVICE FROM	RS-1	SERVICE FROM	RS-1	SERVICE FROM	RS-1	SERVICE FROM	RS-1	SERVICE FROM	RS-1
RATE SCHED	30	RATE SCHED	30	RATE SCHED	32	RATE SCHED	32	RATE SCHED	29	RATE SCHED	29
SERVICE DAYS		SERVICE DAYS		SERVICE DAYS		SERVICE DAYS		SERVICE DAYS		SERVICE DAYS	
LMIS CRDT DAYS		LMIS CRDT DAYS		LMIS CRDT DAYS		LMIS CRDT DAYS		LMIS CRDT DAYS		LMIS CRDT DAYS	
KWH RDG	80417	KWH RDG	80417	KWH RDG	81224	KWH RDG	81224	KWH RDG	82147	KWH RDG	2147
DEMAND RDG		DEMAND RDG		DEMAND RDG		DEMAND RDG		DEMAND RDG		DEMAND RDG	
ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG	
ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG	
TOT KWH USED	1227	TOT KWH USED	2678	TOT KWH USED	807	TOT KWH USED	2510	TOT KWH USED	923	TOT KWH USED	2285
DEM USED		DEM USED		DEM USED		DEM USED		DEM USED		DEM USED	
ON-PK USAGE		ON-PK USAGE		ON-PK USAGE		ON-PK USAGE		ON-PK USAGE		ON-PK USAGE	
ONP DEMAND		ONP DEMAND		ONP DEMAND		ONP DEMAND		ONP DEMAND		ONP DEMAND	
OFFP KWH USED		OFFP KWH USED		OFFP KWH USED		OFFP KWH USED		OFFP KWH USED		OFFP KWH USED	
SERV AMT	87.38	SERV AMT	192.93	SERV AMT	56.85	SERV AMT	180.72	SERV AMT	65.28	SERV AMT	164.33
LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00
GR RCT TAX	.90	GR RCT TAX	1.98	GR RCT TAX	.58	GR RCT TAX	1.85	GR RCT TAX	.67	GR RCT TAX	1.69
FRANC CHG	4.91	FRANC CHG	10.84	FRANC CHG	3.19	FRANC CHG	10.15	FRANC CHG	3.67	FRANC CHG	9.23
UTILITY TX	8.29	UTILITY TX	18.33	UTILITY TX	5.38	UTILITY TX	17.17	UTILITY TX	6.19	UTILITY TX	15.61
FL SLS TAX		FL SLS TAX		FL SLS TAX		FL SLS TAX		FL SLS TAX		FL SLS TAX	
PRE CNTL CR		PRE CNTL CR		PRE CNTL CR		PRE CNTL CR		PRE CNTL CR		PRE CNTL CR	
TRANSF CR		TRANSF CR		TRANSF CR		TRANSF CR		TRANSF CR		TRANSF CR	
CURTAIL CR		CURTAIL CR		CURTAIL CR		CURTAIL CR		CURTAIL CR		CURTAIL CR	
ACCESS CHG		ACCESS CHG		ACCESS CHG		ACCESS CHG		ACCESS CHG		ACCESS CHG	
USAGE CHG		USAGE CHG		USAGE CHG		USAGE CHG		USAGE CHG		USAGE CHG	
ADMIN CHG		ADMIN CHG		ADMIN CHG		ADMIN CHG		ADMIN CHG		ADMIN CHG	
TXABLE ADJ		TXABLE ADJ		TXABLE ADJ		TXABLE ADJ		TXABLE ADJ		TXABLE ADJ	
REV DIFF		REV DIFF		REV DIFF		REV DIFF		REV DIFF		REV DIFF	
TOTAL AMT	101.48	TOTAL AMT	224.08	TOTAL AMT	66.00	TOTAL AMT	209.89	TOTAL AMT	75.81	TOTAL AMT	190.86
RECALCULATED AMOUNT	122.60	RECALCULATED AMOUNT		RECALCULATED AMOUNT	143.89	RECALCULATED AMOUNT		RECALCULATED AMOUNT	115.05	RECALCULATED AMOUNT	

ADJUSTMENT BILLING BREAKDOWN

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS V HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

DATE: 06-27-96

PAGE:

AS BILLED	RE-BILLED	RE-BILLED	RE-BILLED	RE-BILLED	RE-BILLED
04/21/94 03/23/94 RS-1	04/21/94 03/23/94 RS-1	04/21/94 03/23/94 RS-1	05/20/94 04/21/94 RS-1	05/20/94 04/21/94 RS-1	06/21/94 05/20/94 RS-1
79804	79804	79804	80976	80976	82105
754	2161	2161	1172	2436	1129
SERV AMT	SERV AMT	SERV AMT	SERV AMT	SERV AMT	SERV AMT
52.76	154.68	154.68	83.04	174.59	79.93
LD CNTL CR	LD CNTL CR	LD CNTL CR	0.00	0.00	0.00
CR RCT TAX	CR RCT TAX	CR RCT TAX	0.00	0.00	0.00
FRANC CHG	FRANC CHG	FRANC CHG	.85	1.79	.82
UTILITY TX	UTILITY TX	UTILITY TX	4.66	9.81	4.49
FL SLS TAX	UTILITY TX	UTILITY TX	7.97	16.77	7.67
PRE CNTL CR	FL SLS TAX	FL SLS TAX			
CURTAIL CR	PRE CNTL CR	PRE CNTL CR			
ACCESS CHG	TRANSF CR	TRANSF CR			
USAGE CHG	CURTAIL CR	CURTAIL CR			
ADMIN CHG					
TXABLE ADJ					
REV DIFF					
TOTAL AMT	TOTAL AMT	TOTAL AMT	TOTAL AMT	TOTAL AMT	TOTAL AMT
61.31	179.82	179.82	96.52	202.96	92.91
RECALCULATED AMOUNT	RECALCULATED AMOUNT	RECALCULATED AMOUNT	RECALCULATED AMOUNT	RECALCULATED AMOUNT	RECALCULATED AMOUNT
118.51	106.44	106.44	137.41	137.41	230.32

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ADJUSTMENT BILLING BREAKDOWN

DATE: 06-27-96

PAGE:

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL NO
228101605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLE

AS BILLED	RE-BILLED	AS BILLED	RE-BILLED	AS BILLED	RE-BILLED			
SERVICE TO SERVICE FROM RATE SCHED SERVICE DAYS LHIS CRDT DAYS	01/21/94 12/21/93 RS-1 31	01/21/94 12/21/93 RS-1 31	SERVICE TO SERVICE FROM RATE SCHED SERVICE DAYS LHIS CRDT DAYS	02/22/94 01/21/94 RS-1 32	02/22/94 01/21/94 RS-1 32	SERVICE TO SERVICE FROM RATE SCHED SERVICE DAYS LHIS CRDT DAYS	03/23/94 02/22/94 RS-1 32	03/23/94 02/22/94 RS-1 32
KWH RDG DEMAND RDG ON-PK KWH RDG ON-PK DEM RDG	77238	77238	KWH RDG DEMAND RDG ON-PK KWH RDG ON-PK DEM RDG	78238	78238	KWH RDG DEMAND RDG ON-PK KWH RDG ON-PK DEM RDG	79050	79050
TOT KWH USED DEM USED ON-PK USAGE ONP DEMAND OFFP KWH USED	1111	1924	TOT KWH USED DEM USED ON-PK USAGE ONP DEMAND OFFP KWH USED	1000	1874	TOT KWH USED DEM USED ON-PK USAGE ONP DEMAND OFFP KWH USED	812	1924
SERV AMT LD CNTL CR GR RCT TAX FRANC CHG UTILITY TX FL SLS TAX PRE CNTL CR TRANSF CR CURTAIL CR ACCESS CHG USAGE CHG ADMIN CHG TXABLE ADJ REV DIFF	82.34 0.00 .84 4.65 7.58	143.94 0.00 1.48 8.12 13.26	SERV AMT LD CNTL CR GR RCT TAX FRANC CHG UTILITY TX FL SLS TAX PRE CNTL CR TRANSF CR CURTAIL CR	71.63 0.00 .73 4.04 6.79	135.83 0.00 1.39 7.67 12.89	SERV AMT LD CNTL CR GR RCT TAX FRANC CHG UTILITY TX FL SLS TAX PRE CNTL CR TRANSF CR CURTAIL CR	57.81 0.00 .59 3.26 5.47	139.52 0.00 1.43 7.87 13.24
TOTAL AMT	95.41	166.80	TOTAL AMT	83.19	157.78	TOTAL AMT	67.13	162.06
RECALCULATED AMOUNT	71.39		RECALCULATED AMOUNT	74.59		RECALCULATED AMOUNT	94.93	

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-PRIOR CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

10/20/93		10/20/93		11/19/93		11/19/93		12/21/93		12/21/93	
09/21/93		09/21/93		10/20/93		10/20/93		11/19/93		11/19/93	
RS-1		RS-1		RS-1		RS-1		RS-1		RS-1	
SERVICE TO		SERVICE TO		SERVICE TO		SERVICE TO		SERVICE TO		SERVICE TO	
SERVICE FROM		SERVICE FROM		SERVICE FROM		SERVICE FROM		SERVICE FROM		SERVICE FROM	
RATE SCHED		RATE SCHED		RATE SCHED		RATE SCHED		RATE SCHED		RATE SCHED	
SERVICE DAYS		SERVICE DAYS		SERVICE DAYS		SERVICE DAYS		SERVICE DAYS		SERVICE DAYS	
LNIS CRDT DAYS		LNIS CRDT DAYS	29	LNIS CRDT DAYS		LNIS CRDT DAYS	30	LNIS CRDT DAYS		LNIS CRDT DAYS	32
KWH RDG	73857	KWH RDG	73857	KWH RDG	75007	KWH RDG	75007	KWH RDG	76127	KWH RDG	76127
DEMAND RDG		DEMAND RDG		DEMAND RDG		DEMAND RDG		DEMAND RDG		DEMAND RDG	
ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG		ON-PK KWH RDG	
ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG		ON-PK DEM RDG	
TOT KWH USED	1234	TOT KWH USED	2962	TOT KWH USED	1150	TOT KWH USED	2433	TOT KWH USED	1120	TOT KWH USED	2190
DEM USED		DEM USED		DEM USED		DEM USED		DEM USED		DEM USED	
ON-PK USAGE		ON-PK USAGE		ON-PK USAGE		ON-PK USAGE		ON-PK USAGE		ON-PK USAGE	
ONP DEMAND		ONP DEMAND		ONP DEMAND		ONP DEMAND		ONP DEMAND		ONP DEMAND	
OFFP KWH USED		OFFP KWH USED		OFFP KWH USED		OFFP KWH USED		OFFP KWH USED		OFFP KWH USED	
SERV AMT	91.65	SERV AMT	222.57	SERV AMT	85.29	SERV AMT	182.51	SERV AMT	83.02	SERV AMT	164.10
LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00	LD CNTL CR	0.00
GR RCT TAX	.94	GR RCT TAX	2.28	GR RCT TAX	.87	GR RCT TAX	1.87	GR RCT TAX	.85	GR RCT TAX	1.68
FRANC CHG	5.17	FRANC CHG	12.56	FRANC CHG	4.81	FRANC CHG	10.30	FRANC CHG	4.69	FRANC CHG	9.26
UTILITY TX	8.44	UTILITY TX	20.53	UTILITY TX	7.85	UTILITY TX	16.83	UTILITY TX	7.64	UTILITY TX	15.13
FL SLS TAX		FL SLS TAX		FL SLS TAX		FL SLS TAX		FL SLS TAX		FL SLS TAX	
PRE CNTL CR		PRE CNTL CR		PRE CNTL CR		PRE CNTL CR		PRE CNTL CR		PRE CNTL CR	
TRANSF CR		TRANSF CR		TRANSF CR		TRANSF CR		TRANSF CR		TRANSF CR	
CURTAIL CR		CURTAIL CR		CURTAIL CR		CURTAIL CR		CURTAIL CR		CURTAIL CR	
ACCESS CHG		ACCESS CHG		ACCESS CHG		ACCESS CHG		ACCESS CHG		ACCESS CHG	
USAGE CHG		USAGE CHG		USAGE CHG		USAGE CHG		USAGE CHG		USAGE CHG	
ADMIN CHG		ADMIN CHG		ADMIN CHG		ADMIN CHG		ADMIN CHG		ADMIN CHG	
TXABLE ADJ		TXABLE ADJ		TXABLE ADJ		TXABLE ADJ		TXABLE ADJ		TXABLE ADJ	
REV DIFF		REV DIFF		REV DIFF		REV DIFF		REV DIFF		REV DIFF	
TOTAL AMT	106.20	TOTAL AMT	257.94	TOTAL AMT	98.82	TOTAL AMT	211.51	TOTAL AMT	96.20	TOTAL AMT	190.17
RECALCULATED AMOUNT	151.74	RECALCULATED AMOUNT		RECALCULATED AMOUNT	112.69	RECALCULATED AMOUNT		RECALCULATED AMOUNT	93.97	RECALCULATED AMOUNT	

ADJUSTMENT BILLING BREAKDOWN

DATE: 06-27-96

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-IMMER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

	07/21/93	07/21/93
SERVICE TO	06/21/93	06/21/93
SERVICE FROM	RS-1	RS-1
RATE SCHED		
SERVICE DAYS		30
LHIS CRDT DAYS		
KWH RDG	69978	69978
DEMAND RDG		
ON-PK KWH RDG		
ON-PK DEM RDG		
TOT KWH USED	1028	3080
DEM USED		
ON-PK USAGE		
ONP DEMAND		
OFFP KWH USED		
SERV AMT	78.78	239.74
LD CNTL CR	0.00	0.00
GR RCT TAX	.81	2.46
FRANC CHG	4.45	13.53
UTILITY TX	6.82	20.83
FL SLS TAX		
PRE CNTL CR		
TRANSF CR		
CURTAIL CR		
ACCESS CHG		
USAGE CHG		
ADMIN CHG		
TXABLE ADJ		
REV DIFF		

	08/20/93	08/20/93
SERVICE TO	07/21/93	07/21/93
SERVICE FROM	RS-1	RS-1
RATE SCHED		
SERVICE DAYS		30
LHIS CRDT DAYS		
KWH RDG	71379	71379
DEMAND RDG		
ON-PK KWH RDG		
ON-PK DEM RDG		
TOT KWH USED	1401	3343
DEM USED		
ON-PK USAGE		
ONP DEMAND		
OFFP KWH USED		
SERV AMT	108.04	260.38
LD CNTL CR	0.00	0.00
GR RCT TAX	1.11	2.67
FRANC CHG	6.10	14.70
UTILITY TX	9.37	22.63
FL SLS TAX		
PRE CNTL CR		
TRANSF CR		
CURTAIL CR		

	09/21/93	09/21/93
SERVICE TO	08/20/93	08/20/93
SERVICE FROM	RS-1	RS-1
RATE SCHED		
SERVICE DAYS		30
LHIS CRDT DAYS		
KWH RDG	72623	72623
DEMAND RDG		
ON-PK KWH RDG		
ON-PK DEM RDG		
TOT KWH USED	1244	3243
DEM USED		
ON-PK USAGE		
ONP DEMAND		
OFFP KWH USED		
SERV AMT	55.73	252.54
LD CNTL CR	0.00	0.00
GR RC. TAX	.98	2.59
FRANC CHG	5.40	14.25
UTILITY TX	8.30	21.95
FL SLS TAX		
PRE CNTL CR		
TRANSF CR		
CURTAIL CR		

	08/20/93	08/20/93
SERVICE TO	07/21/93	07/21/93
SERVICE FROM	RS-1	RS-1
RATE SCHED		
SERVICE DAYS		30
LHIS CRDT DAYS		
KWH RDG	71379	71379
DEMAND RDG		
ON-PK KWH RDG		
ON-PK DEM RDG		
TOT KWH USED	3343	1401
DEM USED		
ON-PK USAGE		
ONP DEMAND		
OFFP KWH USED		
SERV AMT	260.38	108.04
LD CNTL CR	0.00	0.00
GR RC. TAX	2.67	1.11
FRANC CHG	14.70	6.10
UTILITY TX	22.63	9.37
FL SLS TAX		
PRE CNTL CR		
TRANSF CR		
CURTAIL CR		

TOTAL AMT	90.86	276.56
RECALCULATED AMOUNT	185.70	

TOTAL AMT	124.62	300.38
RECALCULATED AMOUNT	175.76	

TOTAL AMT	110.41	291.33
RECALCULATED AMOUNT	180.92	

ADJUSTMENT BILLING BREAKDOWN

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

DATE: 06-27-96

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BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLE

DESCRIPTION	04/21/93 03/22/93 RS-1	04/21/93 03/22/93 RS-1 30	DESCRIPTION	05/20/93 04/21/93 RS-1	05/20/93 04/21/93 RS-1 29	DESCRIPTION	06/21/93 05/20/93 RS-1	06/21/93 05/20/93 RS-1 30
SERVICE TO SERVICE FROM RATE SCHED SERVICE DAYS LMS CRDT DAYS			SERVICE TO SERVICE FROM RATE SCHED SERVICE DAYS LMS CRDT DAYS			SERVICE TO SERVICE FROM RATE SCHED SERVICE DAYS LMS CRDT DAYS		
KWH RDG DEMAND RDG ON-PK KWH RDG ON-PK DEM RDG	66440	66440	KWH RDG DEMAND RDG ON-PK KWH RDG ON-PK DEM RDG	67405	67405	KWH RDG DEMAND RDG ON-PK KWH RDG ON-PK DEM RDG	68950	68950
TOT KWH USED DEM USED ON-PK USAGE ONP DEMAND OFFP KWH USED	752	1868	TOT KWH USED DEM USED ON-PK USAGE ONP DEMAND OFFP KWH USED	965	2031	TOT KWH USED DEM USED ON-PK USAGE ONP DEMAND OFFP KWH USED	1545	2575
SERV AMT LD CNTL CR GR RCT TAX FRANC CHG UTILITY TX FL SLS TAX PRE CNTL CR TRANSF CR CURTAIL CR ACCESS CHG USAGE CHG ADMIN CHG TXABLE ADJ REV DIFF	57.14 0.00 .59 3.23 4.94	144.68 0.00 1.48 8.17 12.56	SERV AMT LD CNTL CR GR RCT TAX FRANC CHG UTILITY TX FL SLS TAX PRE CNTL CR TRANSF CR CURTAIL CR	73.86 0.00 .76 4.17 6.39	157.46 0.00 1.61 8.89 13.67	SERV AMT LD CNTL CR GR RCT TAX FRANC CHG UTILITY TX FL SLS TAX PRE CNTL CR TRANSF CR CURTAIL CR	119.35 0.00 1.22 6.74 10.35	200.14 0.00 2.05 11.30 17.39
TOTAL AMT	65.90	166.89	TOTAL AMT	85.18	181.63	TOTAL AMT	137.66	230.88
RECALCULATED AMOUNT	100.99		RECALCULATED AMOUNT	96.45		RECALCULATED AMOUNT	93.22	

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ADJUSTMENT BILLING BREAKDOWN

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

DESCRIPTION	61/20/93 12/18/92 RS-1	01/20/93 12/18/92 RS-1 33	DESCRIPTION	02/19/93 01/20/93 RS-1	02/19/93 01/20/93 RS-1 30	DESCRIPTION	03/22/93 02/19/93 RS-1	03/22/93 02/19/93 RS-1 31
SERVICE TO SERVICE FROM RATE SCHED SERVICE DAYS LMIS CRDT DAYS			SERVICE TO SERVICE FROM RATE SCHED SERVICE DAYS LMIS CRDT DAYS			SERVICE TO SERVICE FROM RATE SCHED SERVICE DAYS LMIS CRDT DAYS		
KWH RDG DEMAND RDG ON-PK KWH RDG ON-PK DEM RDG	63943	63943	KWH RDG DEMAND RDG ON-PK KWH RDG ON-PK DEM RDG	64731	64731	KWH RDG DEMAND RDG ON-PK KWH RDG ON-PK DEM RDG	65688	5688
TOT KWH USED DEM USED ON-PK USAGE ONP DEMAND OFFP KWH USED	824	1998	TOT KWH USED DEM USED ON-PK USAGE ONP DEMAND OFFP KWH USED	788	1892	TOT KWH USED DEM USED ON-PK USAGE ONP DEMAND OFFP KWH USED	957	1945
SERV AMT LD CNTL CR GR RCT TAX FRANC CHG UTILITY TX FL SLS TAX PRE CNTL CR TRANSF CR CURTAIL CR ACCESS CHG USAGE CHG ADMIN CHG TXABLE ADJ REV DIFF	61.29 0.00 .63 3.51 5.73	151.25 0.00 1.55 8.65 14.18	SERV AMT LD CNTL CR GR RCT TAX FRANC CHG UTILITY TX FL SLS TAX PRE CNTL CR TRANSF CR CURTAIL CR	58.52 0.00 .60 3.35 5.47	143.12 0.00 1.47 8.19 13.42	SERV AMT LD CNTL CR GR RCT TAX FRANC CHG UTILITY TX FL SLS TAX PRE CNTL CR TRANSF CR CURTAIL CR	71.47 0.00 0.00 4.09 6.69	147.18 0.00 1.51 8.42 13.80
TOTAL AMT	71.16	175.63	TOTAL AMT	67.94	166.20	TOTAL AMT	82.98	170.91
RECALCULATED AMOUNT	104.47		RECALCULATED AMOUNT	98.26		RECALCULATED AMOUNT	87.93	

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CUSTOMER NAME AND SERVICE ADDRESS
 THOMAS W HART
 BILL ACCT
 2281451605
 REASON FOR ADJUSTMENT
 NON-INNER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--		AS BILLED ----- RE-BILLED		-- AS BILLED-----RE-BILLED	
SERVICE TO	10/20/92	10/20/92	11/19/92	11/19/92	12/18/92
SERVICE FROM	09/21/92	09/21/92	10/20/92	10/20/92	11/19/92
RATE SCHED	RS-1	RS-1	RS-1	RS-1	RS-1
SERVICE DAYS					
LHIS CRDT DAYS	29	29	30	30	29
			LHIS CRDT DAYS	LHIS CRDT DAYS	
KWH RDG	61633	61633	62357	62357	63119
DEMAND RDG					
ON-PK KWH RDG					
ON-PK DEM RDG					
TOT KWH USED	867	2793	724	2273	762
DEM USED					
ON-PK USAGE					
ONP DEMAND					
OFFP KWH USED					
SERV AMT	64.59	212.15	53.89	172.31	56.54
LD CNTL CR	0.00	0.00	0.00	0.00	0.00
GR RCT TAX	.66	2.18	.55	1.77	0.00
FRANC CHG	3.70	12.14	3.08	9.86	1.54
UTILITY TX	6.05	19.90	5.04	16.16	8.58
FL SLS TAX					14.06
PRE CNTL CR					
TRANSF CR					
CURTAIL CR					
ACCESS CHG					
USAGE CHG					
ADMIN CHG					
TXABLE ADJ					
REV DIFF					
TOTAL AMT	75.00	246.37	62.56	200.10	65.65
RECALCULATED AMOUNT	171.37		137.54		174.12
RECALCULATED AMOUNT					108.47

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

	07/21/92	07/21/92	SERVICE TO	08/20/92	08/20/92	SERVICE TO	09/21/92	09/21/92
SERVICE FROM	06/19/92	06/19/92	SERVICE FROM	07/21/92	07/21/92	SERVICE FROM	08/20/92	08/20/92
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		32	SERVICE DAYS		30	SERVICE DAYS		32
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	58132	58132	KWH RDG	59562	59562	KWH RDG	60765	0766
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	1282	2977	TOT KWH USED	1430	3246	TOT KWH USED	1204	3101
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	93.74	220.11	SERV AMT	104.78	240.17	SERV AMT	87.93	229.37
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.96	2.26	GR RCT TAX	1.07	2.46	GR RCT TAX	.90	2.35
FRANC CHG	5.36	12.60	FRANC CHG	6.00	13.74	FRANC CHG	5.03	13.12
UTILITY TX	8.60	20.23	UTILITY TX	9.62	22.08	UTILITY TX	8.07	21.09
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
TXABLE ADJ								
REV DIFF								
TOTAL AMT	108.66	255.20	TOTAL AMT	121.47	278.45	TOTAL AMT	101.93	265.93
RECALCULATED AMOUNT	146.54		RECALCULATED AMOUNT	156.98		RECALCULATED AMOUNT	164.00	

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CUSTOMER NAME AND SERVICE ADDRESS
 THOMAS W HART

BILL ACCT
 2281951605

REASON FOR ADJUSTMENT
 NON-TIMBER CURR-DIVER CR*

AS BILLED ----- RE-BILLED
 AS BILLED ----- RE-BILLED

04/21/92 SERVICE TO 05/20/92 SERVICE TO 06/19/92
 03/23/92 SERVICE FROM 04/21/92 SERVICE FROM 05/20/92
 RS-1 RATE SCHED RS-1 RATE SCHED RS-1
 29 SERVICE DAYS 29 SERVICE DAYS 30
 LMIS CRDT DAYS LMIS CRDT DAYS

54473 54473 55708 55708 56850
 KWH RDG KWH RDG KWH RDG KWH RDG KWH RDG
 DEMAND RDG DEMAND RDG DEMAND RDG DEMAND RDG DEMAND RDG
 OH-PK KWH RDG OH-PK KWH RDG OH-PK KWH RDG OH-PK KWH RDG OH-PK KWH RDG
 OH-PK DEM RDG OH-PK DEM RDG OH-PK DEM RDG OH-PK DEM RDG OH-PK DEM RDG

1147 2037 1235 2504 1142 2785
 TOT KWH USED TOT KWH USED TOT KWH USED TOT KWH USED TOT KWH USED
 DEM USED DEM USED DEM USED DEM USED DEM USED
 OH-PK USAGE OH-PK USAGE OH-PK USAGE OH-PK USAGE OH-PK USAGE
 ONP DEMAND ONP DEMAND ONP DEMAND ONP DEMAND ONP DEMAND
 OFFP KWH USED OFFP KWH USED OFFP KWH USED OFFP KWH USED OFFP KWH USED

83.68 150.03 90.24 184.84 83.30 205.80
 LD CNTL CR LD CNTL CR LD CNTL CR LD CNTL CR LD CNTL CR
 GR RCT TAX GR RCT TAX GR RCT TAX GR RCT TAX GR RCT TAX
 .64 1.15 0.00 0.00 0.00 0.00
 4.76 8.56 5.15 10.55 4.75 11.75
 7.66 13.75 8.26 16.94 7.62 18.87
 UTILITY TX UTILITY TX UTILITY TX UTILITY TX UTILITY TX
 FL SLS TAX FL SLS TAX FL SLS TAX FL SLS TAX FL SLS TAX
 PRE CNTL CR PRE CNTL CR PRE CNTL CR PRE CNTL CR PRE CNTL CR
 TRANSF CR TRANSF CR TRANSF CR TRANSF CR TRANSF CR
 CURTAIL CR CURTAIL CR CURTAIL CR CURTAIL CR CURTAIL CR

96.76 173.49 104.34 213.75 96.31 238.00
 TOTAL AMT TOTAL AMT TOTAL AMT TOTAL AMT TOTAL AMT

RECALCULATED AMOUNT 76.73 RECALCULATED AMOUNT 109.41 RECALCULATED AMOUNT 141.69

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ADJUSTMENT BILLING BREAKDOWN

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-IMMER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	01/23/92	01/23/92	SERVICE TO	02/21/92	02/21/92	SERVICE TO	03/23/92	03/23/92
SERVICE FROM	12/23/91	12/23/91	SERVICE FROM	01/23/92	01/23/92	SERVICE FROM	02/21/92	02/21/92
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		31	SERVICE DAYS		29	SERVICE DAYS		31
LMIS CRDT DAYS			LMIS CRDT DAYS			LMIS CRDT DAYS		
KWH RDG	51211	51211	KWH RDG	52208	52208	KWH RDG	53326	5326
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	1164	2043	TOT KWH USED	997	1859	TOT KWH USED	1118	1963
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	89.20	157.93	SERV AMT	74.24	140.01	SERV AMT	83.47	147.94
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.68	1.21	GR RCT TAX	.57	1.07	GR RCT TAX	.64	1.14
FRANC CHG	5.08	9.00	FRANC CHG	4.23	7.98	FRANC CHG	4.76	8.43
UTILITY TX	7.90	14.02	UTILITY TX	6.73	12.72	UTILITY TX	7.57	13.44
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
TXABLE ADJ								
REV DIFF								
TOTAL AMT	102.86	182.16	TOTAL AMT	85.77	161.78	TOTAL AMT	96.44	170.95
RECALCULATED AMOUNT	79.30		RECALCULATED AMOUNT	76.01		RECALCULATED AMOUNT	74.51	

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CUSTOMER NAME AND SERVICE ADDRESS THOMAS W HART
 BILL ACCT 2281451605 REASON FOR ADJUSTMENT NON-INNER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--		-- AS BILLED ----- RE-BILLED		-- AS BILLED ----- RE-BILLED	
SERVICE TO	10/22/91	10/22/91	11/22/91	11/22/91	12/23/91
SERVICE FROM	09/20/91	09/20/91	10/22/91	10/22/91	11/22/91
RATE SCHED	RS-1	RS-1	RS-1	RS-1	RS-1
SERVICE DAYS		32	31		
LNIS CRTD DAYS			LMIS CRTD DAYS		
KWH RDG	47984	47984	48873	50047	1948
DEMAND RDG					
OH-PK KWH RDG					
OH-PK DEM RDG					
TOT KWH USED	1320	3024	2371	1174	
DEM USED					
OH-PK USAGE					
ONP DEMAND					
OFFP KWH USED					
SERV AMT	101.40	234.66	183.59	89.98	150.52
LD CNTL CR	0.00	0.00	0.00	0.00	0.00
GR RCT TAX	.78	1.80	1.41	0.69	1.15
FRANC CHG	5.76	13.38	10.47	5.13	8.58
UTILITY TX	8.99	20.85	16.30	7.98	13.36
FL SLS TAX					
PRE CNTL CR					
CURTAIL CR					
ACCESS CHG					
USAGE CHG					
ADMIN CHG					
TXABLE ADJ					
REV DIFF					
TOTAL AMT	116.95	270.69	211.77	103.78	173.61
RECALCULATED AMOUNT	153.74	133.72	69.83		

ADJUSTMENT BILLING BREAKDOWN

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INNER CURR-DIVER CR*

--- AS BILLED ----- RE-BILLED---

AS BILLED ----- RE-BILLED

--- AS BILLED-----RE-BILLED

AS BILLED	RE-BILLED	AS BILLED	RE-BILLED	AS BILLED	RE-BILLED
07/22/91 06/20/91 RS-1	07/22/91 06/20/91 RS-1	08/21/91 07/22/91 RS-1	08/21/91 07/22/91 RS-1	09/20/91 08/21/91 RS-1	09/20/91 08/21/91 RS-1
32	32	30	30	30	30
44019	44019	45473	45473	46664	46664
1697	2968	1454	1454	1191	3042
130.50	229.63	111.55	111.55	91.04	235.40
0.00	0.00	0.00	0.00	0.00	0.00
1.00	1.76	.86	.86	.70	1.81
7.44	13.09	6.36	6.36	5.19	13.42
11.58	20.40	9.90	9.90	8.07	20.92
LD CNTL CR	LD CNTL CR	LD CNTL CR	LD CNTL CR	LD CNTL CR	LD CNTL CR
GR RCT TAX	GR RCT TAX	GR RCT TAX	GR RCT TAX	GR RCT TAX	GR RCT TAX
FRANC CHG	FRANC CHG	FRANC CHG	FRANC CHG	FRANC CHG	FRANC CHG
UTILITY TX	UTILITY TX	UTILITY TX	UTILITY TX	UTILITY TX	UTILITY TX
FL SLS TAX	FL SLS TAX	FL SLS TAX	FL SLS TAX	FL SLS TAX	FL SLS TAX
PRE CNTL CR	PRE CNTL CR	PRE CNTL CR	PRE CNTL CR	PRE CNTL CR	PRE CNTL CR
TRANSF CR	TRANSF CR	TRANSF CR	TRANSF CR	TRANSF CR	TRANSF CR
CURTAIL CR	CURTAIL CR	CURTAIL CR	CURTAIL CR	CURTAIL CR	CURTAIL CR
ACCESS CHG	ACCESS CHG	ACCESS CHG	ACCESS CHG	ACCESS CHG	ACCESS CHG
USAGE CHG	USAGE CHG	USAGE CHG	USAGE CHG	USAGE CHG	USAGE CHG
ADMIW CHG	ADMIW CHG	ADMIW CHG	ADMIW CHG	ADMIW CHG	ADMIW CHG
TXABLE ADJ	TXABLE ADJ	TXABLE ADJ	TXABLE ADJ	TXABLE ADJ	TXABLE ADJ
REV DIFF	REV DIFF	REV DIFF	REV DIFF	REV DIFF	REV DIFF
TOTAL AMT	TOTAL AMT	TOTAL AMT	TOTAL AMT	TOTAL AMT	TOTAL AMT
150.52	264.88	128.67	128.67	105.00	271.55
RECALCULATED AMOUNT	RECALCULATED AMOUNT	RECALCULATED AMOUNT	RECALCULATED AMOUNT	RECALCULATED AMOUNT	RECALCULATED AMOUNT
114.36	158.27	158.27	158.27	166.55	166.55

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CUSTOMER NAME AND SERVICE ADDRESS
THOMAS V HART
BILL ACCT
2281451505
REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

--- AS BILLED ----- RE-BILLED--- -- AS BILLED-----RE-BILLED
 04/22/91 03/22/91 05/21/91 05/21/91 06/20/91
 RS-1 RS-1 RS-1 RS-1
 31 29 30
 SERVICE TO SERVICE TO SERVICE TO SERVICE TO
 SERVICE FROM SERVICE FROM SERVICE FROM SERVICE FROM
 RATE SCHED RATE SCHED RATE SCHED RATE SCHED
 LMIS CRTD DAYS LMIS CRTD DAYS LMIS CRTD DAYS LMIS CRTD DAYS

40348 40348 41332 41332 42322
 KWH RDG KWH RDG KWH RDG KWH RDG
 DEMAND RDG DEMAND RDG DEMAND RDG DEMAND RDG
 ON-PK KWH RDG ON-PK KWH RDG ON-PK KWH RDG ON-PK KWH RDG
 ON-PK DEM RDG ON-PK DEM RDG ON-PK DEM RDG ON-PK DEM RDG
 960 1895 2214 2214 990
 TOT KWH USED TOT KWH USED TOT KWH USED TOT KWH USED
 DEM USED DEM USED DEM USED DEM USED
 ON-PK USAGE ON-PK USAGE ON-PK USAGE ON-PK USAGE
 ONP DEMAND ONP DEMAND ONP DEMAND ONP DEMAND
 OFFP KWH USED OFFP KWH USED OFFP KWH USED OFFP KWH USED

73.03 145.95 74.91 170.82 75.36 213.03
 LD CRTL CR LD CRTL CR LD CRTL CR LD CRTL CR LD CRTL CR LD CRTL CR
 GR RCT TAX GR RCT TAX GR RCT TAX GR RCT TAX GR RCT TAX GR RCT TAX
 FRANG CHG FRANG CHG FRANG CHG FRANG CHG FRANG CHG FRANG CHG
 UTILITY TX UTILITY TX UTILITY TX UTILITY TX UTILITY TX UTILITY TX
 FL SLS TAX FL SLS TAX FL SLS TAX FL SLS TAX FL SLS TAX FL SLS TAX
 PRE CRTL CR PRE CRTL CR PRE CRTL CR PRE CRTL CR PRE CRTL CR PRE CRTL CR
 CURTAIL CR CURTAIL CR CURTAIL CR CURTAIL CR CURTAIL CR CURTAIL CR
 ACCESS CHG ACCESS CHG ACCESS CHG ACCESS CHG ACCESS CHG ACCESS CHG
 USAGE CHG USAGE CHG USAGE CHG USAGE CHG USAGE CHG USAGE CHG
 ADMIN CHG ADMIN CHG ADMIN CHG ADMIN CHG ADMIN CHG ADMIN CHG
 TXABLE ADJ TXABLE ADJ TXABLE ADJ TXABLE ADJ TXABLE ADJ TXABLE ADJ
 REV DIFF REV DIFF REV DIFF REV DIFF REV DIFF REV DIFF

TOTAL AMT 64.00 167.91 86.17 196.53 86.68 245.11
 RECALCULATED AMOUNT 83.91 110.36 158.43

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--			AS BILLED ----- RE-BILLED			-- AS BILLED-----RE-BILLED		
SERVICE TO	01/23/91	01/23/91	SERVICE TO	02/21/91	02/21/91	SERVICE TO	03/22/91	03/22/91
SERVICE FROM	12/21/90	12/21/90	SERVICE FROM	01/23/91	01/23/91	SERVICE FROM	02/21/91	02/21/91
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		33	SERVICE DAYS		29	SERVICE DAYS		29
LNIS CRDT DAYS			LNIS CRDT DAYS			LNIS CRDT DAYS		
KWH RDG	37425	37425	KWH RDG	38178	38178	KWH RDG	39388	39388
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	1203	2347	TOT KWH USED	753	1942	TOT KWH USED	1210	1842
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	98.59	194.07	SERV AMT	61.01	160.27	SERV AMT	99.16	151.93
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.50	.99	GR RCT TAX	.31	.82	GR RCT TAX	.51	.78
FRANC CHG	5.33	10.50	FRANC CHG	3.30	8.67	FRANC CHG	5.36	8.22
UTILITY TX	7.98	15.76	UTILITY TX	4.92	13.01	UTILITY TX	8.03	12.33
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
TXABLE ADJ								
REV DIFF								
TOTAL AMT	112.40	221.32	TOTAL AMT	69.54	182.77	TOTAL AMT	113.06	173.26
RECALCULATED AMOUNT	108.92		RECALCULATED AMOUNT	113.23		RECALCULATED AMOUNT	60.20	

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHER CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--		AS BILLED ----- RE-BILLED		-- AS BILLED-----RE-BILLED				
SERVICE TO	10/22/90	10/22/90	SERVICE TO	11/21/90	11/21/90	SERVICE TO	12/21/90	12/21/90
SERVICE FROM	09/20/90	09/20/90	SERVICE FROM	10/22/90	10/22/90	SERVICE FROM	11/21/90	11/21/90
RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1	RATE SCHED	RS-1	RS-1
SERVICE DAYS		32	SERVICE DAYS		30	SERVICE DAYS		30
LHIS CRDT DAYS			LHIS CRDT DAYS			LHIS CRDT DAYS		
KWH RDG	34102	34102	KWH RDG	35122	35122	KWH RDG	36222	36222
DEMAND RDG			DEMAND RDG			DEMAND RDG		
ON-PK KWH RDG			ON-PK KWH RDG			ON-PK KWH RDG		
ON-PK DEM RDG			ON-PK DEM RDG			ON-PK DEM RDG		
TOT KWH USED	129	3033	TOT KWH USED	1020	2238	TOT KWH USED	1100	2093
DEM USED			DEM USED			DEM USED		
ON-PK USAGE			ON-PK USAGE			ON-PK USAGE		
ONP DEMAND			ONP DEMAND			ONP DEMAND		
OFFP KWH USED			OFFP KWH USED			OFFP KWH USED		
SERV AMT	103.12	237.71	SERV AMT	78.71	174.91	SERV AMT	85.03	163.46
LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00	LD CNTL CR	0.00	0.00
GR RCT TAX	.53	1.21	GR RCT TAX	.40	.89	GR RCT TAX	.43	.83
FRANC CHG	5.58	12.86	FRANC CHG	4.26	9.46	FRANC CHG	4.60	8.84
UTILITY TX	8.81	20.35	UTILITY TX	6.71	14.96	UTILITY TX	7.26	13.98
FL SLS TAX			FL SLS TAX			FL SLS TAX		
PRE CNTL CR			PRE CNTL CR			PRE CNTL CR		
TRANSF CR			TRANSF CR			TRANSF CR		
CURTAIL CR			CURTAIL CR			CURTAIL CR		
ACCESS CHG								
USAGE CHG								
ADMIN CHG								
TXABLE ADJ								
REV DIFF								
TOTAL AMT	118.04	272.13	TOTAL AMT	90.08	200.22	TOTAL AMT	97.32	187.11
RECALCULATED AMOUNT	154.09		RECALCULATED AMOUNT	110.14		RECALCULATED AMOUNT	89.79	

ADJUSTMENT BILLING BREAKDOWN

DATE: 06-27-96

PAGE: 01

CUSTOMER NAME AND SERVICE ADDRESS
THOMAS W HART

BILL ACCT
2281451605

REASON FOR ADJUSTMENT
NON-INHURR CURR-DIVER CR*

-- AS BILLED ----- RE-BILLED--

AS BILLED ----- RE-BILLED

-- AS BILLED-----RE-BILLED

DATE	DESCRIPTION	AMOUNT	DATE	DESCRIPTION	AMOUNT
07/23/90	SERVICE TO		08/22/90	SERVICE TO	
06/21/90	SERVICE FROM		07/23/90	SERVICE FROM	
RS-1	RATE SCHED		RS-1	RATE SCHED	
32	SERVICE DAYS		30	SERVICE DAYS	
	LMIS CROT DAYS			LMIS CROT DAYS	
29990	KWH RDG	31442	31442	KWH RDG	32773
	DEMAND RDG			DEMAND RDG	
	ON-PK KWH RDG			ON-PK KWH RDG	
	ON-PK DEM RDG			ON-PK DEM RDG	
1356	TOT KWH USED	3027	3027	TOT KWH USED	3368
	DEM USED			DEM USED	
	ON-PK USAGE			ON-PK USAGE	
	ONP DEMAND			ONP DEMAND	
	OFFP KWH USED			OFFP KWH USED	
102.96	SERV AMT	110.37	232.08	SERV AMT	101.03
0.00	LD CHTL CR	0.00	0.00	LD CHTL CR	0.00
.53	GR RCT TAX	.56	1.19	GR RCT TAX	.52
5.57	FRANC CHG	5.97	12.55	FRANC CHG	5.46
8.81	UTILITY TX	9.44	19.89	UTILITY TX	14.06
	FL SLS TAX			FL SLS TAX	22.29
	PRE CHTL CR			PRE CHTL CR	
	CURTAIL CR			TRANSF CR	
	ACCESS CHG			CURTAIL CR	
	USAGE CHG				
	ADMIN CHG				
	TXABLE ADJ				
	REV DIFF				
117.87	TOTAL AMT	126.34	265.70	TOTAL AMT	115.65
145.46	RECALCULATED AMOUNT	139.36	182.01	RECALCULATED AMOUNT	297.66

35

CDIC CHARGES

Case Number : 62706053

Meter : 5C 23.68 \$23.68

Locking Device Cost	Number	Cost	Total
Lock Ring			
Front Entry			
Side Entry			
HASP Locking Assembly			
Bracket Locking Assembly			
Barrel Lock (11/16" Hasp)			
2" Barrel Padlock			
FT Knox Lock			
Lock Pin	1	2.90	\$2.90
Johnny Bar 24" - 34"			
Johnny Bar 31" - 50"			
Johnny Bar 35" - 54"			
Johnny Bar 48" - 66"			

Sub Total \$2.90

Locking Device \$2.90

Vehicle

	Time	Rate	Total
Meter Truck	1	\$4.58	4.58
Trouble Truck			
Line / Trailer Truck			
Underground			
CO. Passenger Car			

Sub Total \$4.58

\$4.58

Contract Car @ \$0.30 Per Mile, Miles Driven 60 \$18.00

Miscellaneous Vehicle Cost \$22.58

Pictures @ \$1.08 # of
Other

Miscellaneous

Labor

	Time	Rate	Total
Investigator #1	3	\$62.25	\$186.75
Investigator #2			
Meterman "A"	1	\$52.88	\$52.88
Meterman "A"			

Sub Total \$239.63

Labor - Sub Total \$239.63

Meter Test 1 \$26.44

Accounting 72.76 \$72.76
71

Clerical
Other

Labor \$338.83

Total Amount Of CDIC \$387.89

Please request changes on the back. Notes on the front will not be detected.

I added my donation for the Care to Share Energy Fund to help those in need. (Mark 'X' in box)

\$1 \$2 \$5 \$10 Other

_____ A I M 7217 5
 168914

PLEASE FILL IN TOTAL AMOUNT PAID
 \$
Dollars Cents

THOMAS W HART
 301 NE 5TH CT
 DANIA FL 33004

Make check payable to FPL in U.S. and mail along with this coupon to:

FPL
 GENERAL MAIL FACILITY
 MIAMI FL 33188-0001

Account Number	Total Now Due	NEW Charges Past Due
22814-51605	\$9,436.94	JUL 17 1996

CUSTOMER STATEMENT

Statement Date: JUN 28 1996
 Customer Name: THOMAS W HART
 Service Address: 301 NE 5 CT

Account Number: 22814-51605
 Service Dates: JUN 21 90 to MAY 1;
 Service Days: See message below
 Next Scheduled Read Date: JUL 18 1996

Previous Statement Balance	Payments (-)	Additional Activity (+ or -)	Balance Before NEW Charges (m)	NEW Charges (+)	NEW Charges Past Due	Total Now D (=)
109.93	0.00	5,870.51CR	5,760.58CR	15,197.52	JUL 17 1996	\$9,436.94

Multiple-Month Usage
 Meter No. 5C47681
 Total KWH 174,577

Account Activity *CORRECTED BILL

Previous Statement Balance	109.93
Additional Activity:	
Credit	6,258.50CR
Revenue Protection Invest Charge	387.99
BALANCE BEFORE NEW CHARGES	5,760.58
Billing for Electric Use on Rate: RS-1 RESIDENTIAL SERVICE	
Electric Service Amount	13,153.28
Gross Receipts Tax Increase	116.97
Franchise Charge	733.87
Utility Tax	1,193.40
Current Electric Charges	15,197.52
TOTAL NEW CHARGES:	15,197.52
TOTAL NOW DUE:	\$9,436.94

Messages

- A late payment charge of 1.5% will apply if not paid by JUL 17.
- This bill is for multiple (71) billing periods. Details of each period are available on the attached report(s).
- Transactions involving connects, disconnects, name changes and payment extensions may require positive identification.
- Work safely outdoors. Stay clear of power lines when trimming trees or using ladders or other equipment. If you cannot avoid a power line do not do the work.



39.



July 8, 1996

THOMAS W HART
301 NE 5 CT
DANIA FL 33004

RE: Account No: 22814-51605
Case No.: 627060539

An inspection of the electric meter installation serving the above reference account has revealed an unauthorized condition. As a result, a portion of the electric service used did not record on the meter and was not part of your monthly bill.

Enclosed you will find the adjusted bill to cover the unmetered electric service and the cost associated with correcting the condition. This bill is due upon receipt.

The authority to backbill is provided in Commission Rule 25-6.104, Florida Administrative Code (FAC), which states,

"Unauthorized use of energy. In the event of unauthorized or fraudulent use or meter tampering, the utility may bill the customer on a reasonable estimate of the energy used."

Florida investor owned electric utilities are mandated under Florida Statute to charge backbilling for unmeasured electric energy according to rates filed in each utility's tariff approved by the FPSC Commission, Section 366.03, Florida Statutes, states, in part,

"...No public utility shall make or give any undue or unreasonable advantage to any person or locality, or subjects the same to any undue or unreasonable prejudice or disadvantage in any respect."

The electric meter in question has been tested for accuracy at the Florida Power & Light Test Center. Should you wish to obtain an independent meter test, you may do so at your expense. The meter will be retained for ninety days.

If you have any questions regarding the bill, please contact me between the hours of 7:30 A.M. and 4:00 P. M. at (954) 768-5232 as collection action will be initiated within 30 days from this date. Failure to make arrangements for repayment will result in termination of the service.

Sincerely,

J. ZAMORA
Revenue Protection Investigator

LHM BILLING HISTORY 08/15/96 14:16:21
 22814-51605 72 17 068 ELE HGT 10/03/83 17044/ 5012565 UC
 THOMAS W HAKI PH (954)920-7194 S SPEC
 301 NE 5TH CT S/TH 471-46-7193 COIN CC
 UAHN FL 33004 P ULDER:72-17-068-67640-3

PAGE 1 OF 2

DATE	Y/N	REQ BY	SVC DT	NR	DYS	I	S	KWH	KND	ELE ART	UB ART	TOT BILL	ART
07/18/96			7	31	H	J		1265	0	111.49	0.00	9,438.50	
08/18/96			6	32	H	B		1267	0	109.93	0.00	109.93	
09/17/96			5	28	L	B		2235	0	195.59	0.00	9,436.34	*
09/18/96			4	29	L	B		1973	0	172.83	0.00	0.00	
09/20/96			3	29	L	B		1815	0	158.34	0.00	0.00	
02/20/96			2	29	L	B		2025	0	177.55	0.00	0.00	
01/22/96			1	34	L	B		1992	0	170.29	0.00	0.00	
12/19/95			12	32	L	B		1983	0	173.84	0.00	0.00	
11/17/95			11	30	L	B		2539	0	222.37	0.00	0.00	
10/18/95			10	29	L	B		2954	0	259.13	0.00	0.00	
09/19/95			9	32	L	B		3351	0	257.47	0.00	0.00	
09/18/95			8	29	L	B		2938	0	247.83	0.00	0.00	
07/23/95			7	30	L	B		2974	0	246.34	0.00	0.00	

NEXT TYPE H FIND
 TOP OF LIST
 09-PAGE DOWN 13-EXD HIST 16-BUS BROWN 17-HI BILL 19-READ/VERIFY