

FLORIDA PUBLIC SERVICE COMMISSION  
Capital Circle Office Center • 2540 Hubbard Oak Boulevard  
Tallahassee, Florida 32399-0850

**M E M O R A N D U M**

April 24, 1997

**TO:** DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

**FROM:** DIVISION OF COMMUNICATIONS (HUSSELEWITE) *BSM* *JK*  
DIVISION OF LEGAL SERVICES (STOVER) *MS* *NCB*

**RE:** DOCKET NO. 97043<sup>3</sup> TL - REQUEST FOR APPROVAL OF TARIFF  
FILING TO GRANDFATHER CALLER ID CUSTOMERS AND INTRODUCE  
ANONYMOUS CALL REJECTION TO CALLER ID PLUS NAME CUSTOMERS  
BY FRONTIER COMMUNICATIONS OF THE SOUTH, INC. (T-97-262  
FILED 3/28/97)

**AGENDA:** MAY 6, 1997 - REGULAR AGENDA - TARIFF FILING - INTERESTED  
PERSONS MAY PARTICIPATE

**CRITICAL DATES:** 30-DAY SUSPENSION DATE: WAIVED BY THE COMPANY

**SPECIAL INSTRUCTIONS:** S:\PSC\CHU\WP\970434TL.BCM

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**CASE BACKGROUND**

On March 28, 1997 Frontier Communications of the South, Inc. (Frontier or the Company) filed a tariff to grandfather its existing Caller ID customers and to introduce a new service, Anonymous Call Rejection, to Caller ID Plus Name customers.

**DISCUSSION OF ISSUES**

**ISSUE 1:** Should Frontier's proposed tariff filing to grandfather existing Caller ID customers and to introduce Anonymous Call Rejection to Caller ID Plus Name customers be approved?

**RECOMMENDATION:** Yes. The proposed tariff filing to grandfather existing Caller ID customers and to introduce Anonymous Call Rejection to Caller ID Plus Name customers should be approved, with an effective date of May 6, 1997.

**STAFF ANALYSIS:** Through its tariff filing, attached hereto as Attachment A, Frontier seeks approval to grandfather its Caller ID customers and to introduce Anonymous Call Rejection to Caller ID Plus Name customers. Frontier's tariff filing proposes to grandfather current Caller ID customers until such time that they

DOCUMENT NUMBER-DATE

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FPC-RECORDS/REGISTRATION

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DOCKET NO. 970434-TL  
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discontinue service or upgrade to Caller ID Plus Name. New customers subscribing after May 6, 1997 would be directed to Frontier's Caller ID Plus Name service. Residential customers currently pay \$4.00 per month for Caller ID, while business customers pay \$6.00 per month for Caller ID. Caller ID Plus Name can be purchased by residential customers for \$5.00 per month and by business customers for \$7.00 per month.

In addition, Frontier's tariff proposes a new service to Caller ID Plus Name customers called Anonymous Call Rejection. This service would allow Caller ID Plus Name subscribers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line call blocking to reject these anonymous calls. Frontier is offering Anonymous Call Rejection to residential and business Caller ID Plus Name subscribers at \$3.00 per month.

Staff has reviewed Frontier's tariff, and we believe that the Company's proposal is reasonable. Therefore, staff recommends that the proposed tariff filing to grandfather existing Caller ID customers and to introduce Anonymous Call Rejection to Caller ID Plus Name customers should be approved, with an effective date of May 6, 1997.

**ISSUE 2:** Should this docket be closed?

**RECOMMENDATION:** Yes. If the Commission approves staff's recommendation in Issue 1, this tariff should become effective on May 6, 1997. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

**STAFF ANALYSIS:** If the Commission approves staff's recommendation in Issue 1, this tariff should become effective on May 6, 1997. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

**SUBSCRIBER SERVICES TARIFF**

**Frontier Communications of  
the South, Inc.  
201 South Pensacola Avenue  
Atmore, Alabama 36502**

Attachment A  
Page 1 of 5

**Florida  
Public Service Commission  
Schedule 30  
Fourth Revised Sheet 2  
Superseding Third Revised Sheet 2**

**FLEXIBLE PRICING SERVICES**

A Custom Calling Feature Rate		Monthly Rates			
		Residence		Business	
		Min	Max	Min	Max
<b>a Basic Features</b>					
Call Waiting/Cancel Call Waiting		\$ 50	\$6 00	\$ 50	\$7 00
Three-Way Calling		\$ 50	\$6 00	\$ 50	\$7 00
Call Forwarding		\$ 50	\$6 00	\$ 50	\$7 00
Call Forward Busy/Don't Answer		\$ 50	\$6 00	\$ 50	\$7 00
Speed Calling (8 Code)		\$ 50	\$6 00	\$ 50	\$7 00
Speed Calling (30)		\$ 50	\$6 00	\$ 50	\$7 00
Call Transfer		\$ 50	\$6 00	\$ 50	\$7 00
Automatic Off-Hook Dialing		\$ 50	\$6 00	\$ 50	\$7 00
Call Wake-Up		\$ 50	\$6 00	\$ 50	\$7 00
Shared Speed Calling		\$ 50	\$6 00	\$ 50	\$7 00
Warm Line		\$ 50	\$6 00	\$ 50	\$7 00
Remote Access-Call Forward Var		\$ 50	\$6 00	\$ 50	\$7 00
Visual Message Waiting Indication		\$ 30	\$6 00	\$ 30	\$7 00
Audible Message Waiting Indication		\$ 30	\$6 00	\$ 30	\$7 00
<b>b Advanced Features</b>					
Do Not Disturb		\$ 50	\$10 00	\$ 50	\$10 00
Personal Ringing		\$ 50	\$10 00	\$ 50	\$10 00
** Caller ID		\$ 50	\$10 00	\$ 50	\$10 00
Caller ID Plus Name		\$ 50	\$11 00	\$ 50	\$11 00
Call Return		\$ 50	\$10 00	\$ 50	\$10 00
Repeat Dialing		\$ 50	\$10 00	\$ 50	\$10 00
Call Selector		\$ 50	\$10 00	\$ 50	\$10 00
Preferred Call Forwarding		\$ 50	\$10 00	\$ 50	\$10 00
Call Block		\$ 50	\$10 00	\$ 50	\$10 00
Operator Call Screening		N/A	N/A	\$ 50	\$10 00
Anonymous Call Rejection		\$ 50	\$10 00	\$ 50	\$10 00
<b>c Usage Sensitive Features</b>					
Call Tracing (per activation)		\$ 50	\$4 00	\$ 50	\$4 00
i	There is no connection charge associated with Call Tracing				
ii	Charges apply for successful activations only				

\*\*Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller ID until such time that they discontinue service or upgrade to Caller ID Plus Name

Issued By Jeff L. McGhee,  
Vice President - Southern Region

Effective \_\_\_\_\_

Date Issued April 1, 1997

Order Number \_\_\_\_\_



**FLEXIBLE PRICING SERVICES**

**1 Custom Calling Feature - rates per line**

	Monthly Rates					
	Residence			Business		
	Min.	Max.	Actual	Min.	Max.	Actual
<b>Basic Features</b>						
Call Wait/Cancel Call Wait	\$ 50	\$6 00	\$1 75	\$ 50	\$7 00	\$2 25
Three-Way Calling	50	6 00	1 75	50	7 00	2 25
Call Forwarding	50	6 00	1 75	50	7 00	2 25
Call Forward Busy/Don't Answer	50	6 00	1 75	50	7 00	2 25
Speed Calling (8 Code)	50	6 00	1 75	50	7 00	2 25
Speed Calling (30 Code)	50	6 00	1 75	50	7 00	2 25
Call Transfer	50	6 00	1 75	50	7 00	2 25
Auto Off-Hook Dialing	50	6 00	1 75	50	7 00	2 25
Call Wake-Up	50	6 00	1 75	50	7 00	2 25
Shared Speed Calling	50	6 00	1 75	50	7 00	2 25
Warm Line	50	6 00	1 75	50	7 00	2 25
<b>Remote Access-</b>						
Call Forward	50	6 00	1 75	50	7 00	2 25
Virtual Message Waiting Indication	30	6 00	50	30	7 00	50
Audible Message Waiting Indication	30	6 00	50	30	7 00	50
<b>Advanced Features</b>						
Do Not Disturb	50	10 00	2 75	50	10 00	3 25
Personal Ringing	50	10 00	2 75	50	10 00	3 25
**Caller ID	50	10 00	4 00	50	10 00	6 00
Caller ID Plus Name	50	11 00	5 00	50	11 00	7 00
Call Return	50	10 00	2 75	50	10 00	3 25
Repeat Dialing	50	10 00	2 75	50	10 00	3 25
Call Selector	50	10 00	2 75	50	10 00	3 25
Preferred Call Forwarding	50	10 00	2 75	50	10 00	3 25
Call Block	50	10 00	2 75	50	10 00	3 25
Operator Call Screening	N/A	N/A	N/A	50	10 00	2 00
Anonymous Call Rejection	50	10 00	3 00	50	10 00	3 00
<b>Usage Sensitive Features</b>						
Call Tracing (per activation)	50	4 00	4 00	50	4 00	4 00

(C)

(N)

**2 Multiple Custom Calling Feature Rates \***

	Monthly Rates Per Additional Feature					
	Residence			Business		
	Min.	Max.	Actual	Min.	Max.	Actual
i Basic Features	\$ 50	\$4 00	\$1 00	50	\$4 00	\$1 00
ii Advanced Features	\$ 50	\$5 00	\$2 00	50	\$5 00	\$2 00

\*Excludes Caller ID and Caller ID Plus Name

\*\*Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with caller ID until such time that they discontinue service or upgrade to Caller ID Plus Name

(N)

(N)

Issued By: Jeff L. McGhee  
Vice President - Southern Region

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**SUBSCRIBER SERVICES TARIFF**

Attachment A  
Page 3 of 5

**Frontier Communications of  
the South, Inc.  
201 South Pensacola Avenue  
Atmore, Alabama 36502**

**Florida  
Public Service Commission  
Schedule 42  
Second Revised Page 5  
Superseding First Revised Page 5**

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**CUSTOM CALLING SERVICE**

**B Advanced Feature Definitions**

- 5 (Cont'd) If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

- 6  
\*\* a **Caller Identification - Permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options** (C)

Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code

- \*\*Caller Identification Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller Identification until such time that they discontinue service or upgrade to Caller Identification Plus Name (N)  
(N)

Issued By Jeff L. McGehee  
Vice President - Southern Region  
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### CUSTOM CALLING SERVICE

#### B Advanced Feature Definitions (Cont'd)

- 8 Preferred Call Forwarding - Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to six numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

#### 9 Anonymous Call Rejection (ACR)

Customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, a Caller ID Plus Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "\*977" ("1177" on rotary phones) and can be deactivated by dialing "\*987" ("1187" on rotary phones). ACR is offered to only Caller ID Plus Name subscribers.

A call can be completed to a Caller ID Plus Name subscriber who has activated ACR by:  
(1) placing the call through an operator, (2) placing the call with a telephone credit card, or  
(3) placing the call after unblocking the telephone number and name.

#### C Usage Sensitive Feature Definitions

- 1 Call Tracing - Enables the customer to initiate an automatic trace of the last call received.

#### D General

- 1 The services are limited to those areas served by central offices equipped for Custom Calling Services and are subject to the availability of facilities. Some of the Advanced Features utilize the network's ability to forward a calling number between the originating and terminating central offices. These features may only be used on calls originating and terminating in central offices with the technical capability to provide this service.
- 2 Call Return is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.

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Vice President - Southern Region

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(N)



**SUBSCRIBER SERVICES TARIFF**  
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the South, Inc.  
201 South Pensacola Avenue  
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Florida  
Public Service Commission  
Schedule 42  
Third Revised Page 8  
Superseding Second Revised Page 8

**CUSTOM CALLING SERVICE**

**F. Rates**

1. The following rates and charges are in addition to all other applicable rates and charges for services furnished

	Monthly Rates per C.O. Line				
	Residence		Business		
	Min	Max	Min	Max	
<b>a. Basic Features</b>					
Call Waiting/Cancel Call Waiting	\$ 50	\$6 00	\$ 50	\$7 00	
Three-Way Calling	\$ 50	\$6 00	\$ 50	\$7 00	
Call Forwarding	\$ 50	\$6 00	\$ 50	\$7 00	
Call Forward Busy/Don't Answer	\$ 50	\$6 00	\$ 50	\$7 00	
Speed Calling (8 Code)	\$ 50	\$6 00	\$ 50	\$7 00	
Speed Calling (30)	\$ 50	\$6 00	\$ 50	\$7 00	
Call Transfer	\$ 50	\$6 00	\$ 50	\$7 00	
Automatic Off-Hook Dialing	\$ 50	\$6 00	\$ 50	\$7 00	
Call Wake-Up	\$ 50	\$6 00	\$ 50	\$7 00	
Shared Speed Calling	\$ 50	\$6 00	\$ 50	\$7 00	
Warm Line	\$ 50	\$6 00	\$ 50	\$7 00	
Remote Access-Call Forward Var	\$ 50	\$6 00	\$ 50	\$7 00	
Visual Message Waiting Indication	\$ 30	\$6 00	\$ 30	\$7 00	
Audible Message Waiting Indication	\$ 30	\$6 00	\$ 30	\$7 00	
<b>b. Advanced Features</b>					
Do Not Disturb	\$ 50	\$10 00	\$ 50	\$10 00	
Personal Ringing	\$ 50	\$10 00	\$ 50	\$10 00	
** Caller ID	\$ 50	\$10 00	\$ 50	\$10 00	(C)
Caller ID Plus Name	\$ 50	\$11 00	\$ 50	\$11 00	
Call Return	\$ 50	\$10 00	\$ 50	\$10 00	
Repeat Dialing	\$ 50	\$10 00	\$ 50	\$10 00	
Call Selector	\$ 50	\$10 00	\$ 50	\$10 00	
Preferred Call Forwarding	\$ 50	\$10 00	\$ 50	\$10 00	
Call Block	\$ 50	\$10 00	\$ 50	\$10 00	
Anonymous Call Rejection	\$ 50	\$10 00	\$ 50	\$10 00	(N)
<b>c. Usage Sensitive Features</b>					
Call Tracing (per activation)	\$ 50	\$ 4 00	\$ 50	\$ 4 00	
i There is no connection charge associated with Call Tracing					
ii The charge applies for successful activation only					(N)
**Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller ID until such time that they discontinue service or upgrade to Caller ID Plus Name					(N)

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