



June 3, 1997

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## VIA Certified Mail Return Receipt Requested

Ms. Blanca S. Bayo Director, Division of Records & Reporting Florida Public Service Commission Capital Circle Office Center 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

## RE: Undocketed, Proposed Rule 25-24.845, F.A.C., Customer Relations, etc.; Amended Notice of Proposed Rule Development

Dear Ms. Bayo:

On behalf of Brittan Communications International Corporation d/b/a BCI Corp. ("BCI"), I am writing to request that the proposed workshop on the above referenced matter be held to provide interested parties with an opportunity to participate in the development of these new rules. I also respectfully request the Commission to identify BCI as an interested party on any service lists so that BCI will be notified of any meetings or developments in this matter.

I look forward to working with the Commission and other interested telecommunications companies in this proceeding.

Please do not hesitate to contact me directly at (713) 659-8700 if you have any questions ACK \_\_\_\_\_\_ or if I may be of any assistance.

AFA APP CAF CMU . CTR \_\_\_ EAG . LEG LIN -OPC \_\_ RCH . SEC . WAS \_

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Very truly yours,

Robert W. Taylor Director of Regulatory Affairs & Corporate Counsel

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