

J. PHILLIP CARVER
General Attorney

BellSouth Telecommunications, Inc.
150 South Monroe Street
Room 400
Tallahassee, Florida 32301
(404) 335-0710

September 2, 1997

Mrs. Blanca S. Bayo
Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

RE: Docket No. 960786-TL (Section 271 Docket)

Dear Mrs. Bayo:

Enclosed is an original and fifteen copies of the Late Filed Deposition Exhibit Nos. 2, 5, 8, 9, and 15 of Gloria C. Calhoun and BellSouth Telecommunications, Inc.'s Notice of Intent to Request Specified Confidential Classification for Exhibit No. 5. Please file these documents in the captioned docket.

A copy of this letter is enclosed. Please mark it to indicate that the original was filed and return the copy to me. Copies have been served on the parties shown on the attached Certificate of Service.

- ACK
- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAC _____
- LF _____
- L _____

Enclosures

cc: All Parties of Record
A. M. Lombardo
R. G. Beatty
W. J. Ellenberg

Sincerely,

J. Phillip Carver (ke)

J. Phillip Carver

This Notice of Intent was filed with Confidential Document No. 08839-97. The document has been placed in the confidential files pending receipt of a request for confidential treatment.

RECEIVED & FILED
[Signature]
FACILITY DIVISION - CS RECORDS

DOCUMENT NUMBER-DATE

08838 SEP-25

FPSC-RECORDS/REPORTING

WTS _____
OTH _____

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

RECEIVED
FILE COPY

In re: Consideration of BellSouth)
Telecommunications, Inc. entry)
into InterLATA Services pursuant)
to Section 271 of the Federal)
Telecommunications Act of 1996)
_____)

Docket No. 960786-TL

Filed: September 2, 1997

BELLSOUTH TELECOMMUNICATIONS, INC.'S NOTICE OF
INTENT TO REQUEST SPECIFIED CONFIDENTIAL CLASSIFICATION

COMES NOW, BellSouth Telecommunications, Inc. ("BellSouth" or "Company"), and pursuant to Rule 25-22.006, Florida Administrative Code, files its Notice of Intent to Request Specified Confidential Classification.

1. On August 22, 1997, the Staff of the Florida Public Service Commission requested during the Deposition of Gloria C. Calhoun in the above-referenced docket Late Filed Exhibits in order to obtain certain information.

2. The information requested in the Late Filed Deposition Exhibit No. 5 is customer specific information that is deemed proprietary by BellSouth. This information is clearly confidential and proprietary under Florida Statutes, Section 364.183 and Rules 25-22.006, Florida Administrative Code.

3. Because this information is proprietary, BellSouth is filing this Notice of Intent to Request Specified Confidential Classification, pursuant to Rule 25-22.006(3)(a), Florida Administrative Code, in order to allow the Staff to take possession of the information without delay. The original of this notice has been

filed with the Division of Records and Reporting, and a copy has been served on the Division requesting the information.

Respectfully submitted this 2nd day of September, 1997.

BELLSOUTH TELECOMMUNICATIONS, INC.

Robert G. Beatty (KR)

ROBERT G. BEATTY

NANCY B. WHITE

c/o Nancy Sims

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Tallahassee, Florida 32301

(305)347-5555

William J. Ellenberg II (KR)

WILLIAM J. ELLENBERG II

J. PHILLIP CARVER

675 West Peachtree Street, #4300

Atlanta, Georgia 30375

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CERTIFICATE OF SERVICE

DOCKET NO. 960786-TL

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by Federal Express this 2nd day of September, 1997 to the following:

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J. Phillip Carver (KR)
J. Phillip Carver

BellSouth Telecommunications, Inc.
Docket No. 960786-TL
Calhoun Deposition
August 22, 1997
Late Filed Exhibit No. 2
Page: 1 of 1

REQUEST: Standards, benchmarks, and time objectives for BST business and residential service reps. for every kind of order.

RESPONSE: Standards and benchmarks based on order type are not available. Below are actual average talk times for N, C, and T/F orders. These are regional numbers based on a three month average May - July 1997.

Change order (C)	6 mins. 33 secs.
New orders (N)	16 mins. 29 secs.
To/From (T&F)	14 mins. 17 secs.

INFORMATION SPONSORED BY:

Gloria Calhoun
Director - Strategic Planning
675 W. Peachtree Street
Atlanta, GA 30375

BellSouth Telecommunications, Inc.
Docket No. 960786-TL
Calhoun Deposition
August 22, 1997
Late Filed Exhibit No. 5
Page: 1 of 1

PROPRIETARY

REQUEST: Identify each ALEC who is using EXACT in Florida and what each ALEC is ordering via EXACT.

RESPONSE: This information contains customer specific proprietary information which will be furnished to the FPSC Staff subject to a Notice of Intent to Request Specified Confidential Classification. It will not be served to the parties of record.

INFORMATION SPONSORED BY:

Gloria Calhoun
Director - Strategic Planning
675 W. Peachtree Street
Atlanta, GA 30375

BellSouth Telecommunications, Inc.
Docket No. 960786-TL
Calhoun Deposition
August 22, 1997
Late Filed Exhibit No. 8
Page: 1 of 1

REQUEST: Identify each ALEC who is using daily usage files in Florida and each ALEC who is working to do so.

RESPONSE: See attached chart.

INFORMATION SPONSORED BY:

Gloria Calhoun
Director - Strategic Planning
675 W. Peachtree Street
Atlanta, GA 30375

Dealing with Competitors and their Customers

In dealing with competitors, or their customers, it is critical that we:

- Not say, write, or do anything that casts our competitors or their service in a negative light.
 - ~~Not discriminate in any way between the level of service we provide our customers and that provided to our competitors and their customers.~~
-

Calls from CLEC Customers

Unless the call is to switch to BST, customers of an CLEC should be advised to call their local service provider for assistance.

You are required to provide the name and telephone number of the customer's local service provider only if the:

- customer requests it, and
 - information is available via RNS or BOCRIS.
-

Search	Repeat Search	Prior Topic
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BellSouth Telecommunications, Inc.
Docket No. 960786-TL
Calhoun Deposition
August 22, 1997
Late Filed Exhibit No. 9
Page: 1 of 1

REQUEST: Provide the latest version of LENS technical specifications, including CGI.
Indicate whether and when these were provided to ATT and MCI.

RESPONSE: Please see BellSouth's response to Item 1. AT&T and MCI have been furnished the specifications.

INFORMATION SPONSORED BY:

Gloria Calhoun
Director - Strategic Planning
675 W. Peachtree Street
Atlanta, GA 30375

BellSouth Telecommunications, Inc.
Docket No. 960786-TL
Calhoun Deposition
August 22, 1997
Late Filed Exhibit No. 15
Page: 1 of 1

REQUEST: The test results of volume and stress testing for LENS and any summary or conclusions of user acceptance testing, if it exists.

RESPONSE: See attached chart.

INFORMATION SPONSORED BY:

Gloria Calhoun
Director - Strategic Planning
675 W. Peachtree Street
Atlanta, GA 30375

LENS Performance Profile			
Profile ID			
Test Start (MM/DD/YY HH:MM)			8/26/97 18:15
Test End (MM/DD/YY HH:MM)			8/26/97 23:00
Test Duration (HH:MM)		Expressed In Hours	4.75
		Actual	4:45
# of Successful Transactions			3466
# of Successful Transactions Per Hour			729.68
# of Concurrent Clients			160
	# of Clients	# of successful trans.	# of successful trans. / per hour (actual)
Total	160	3466	729.68
Transaction Type			
Firm Order - New Connect	12	185	38.95
Firm Order - Convert As Is	12	262	55.16
Firm Order - Convert As Specified	12	108	22.74
Firm Order - Convert As Specified - Change Phone Number	4	42	8.84
Firm Order - Disconnect	12	253	53.26
Firm Order Total	52	850	178.95
PreOrder - New Connect	36	566	119.16
PreOrder - Convert As Is	20	480	101.05
PreOrder - Convert As Specified	20	176	37.05
PreOrder - Disconnect	8	166	34.95
PreOrder Total	84	1388	292.21
	PreOrder As % Of All Inquiries		
Inquiry - Validate Address	4	245	51.58
Inquiry - Validate Address	4	239	60.84
Inquiry - Reserve Phone Number	4	21	4.42
Inquiry - View Features & Services	4	145	30.53
Inquiry - View Installation Calendar	4	296	62.32
View Order Status	4	232	48.84
Inquiry Total	24	1228	258.53

LENS Performance Profile			
Profile ID			
Test Start (MM/DD/YY HH:MM)			8/26/97 18:15
Test End (MM/DD/YY HH:MM)			8/26/97 23:00
Test Duration (HH:MM)	Expressed in Hours	4.75	Actual 4:45
# of Successful Transactions			3466
# of Successful Transactions Per Hour			729.68
# of Concurrent Clients			160
Configurable Components			
System Under Test (SUT) #1			
ID		116	
Role		master	
# of HTTP servers		100	
Adaptor		CGI	
# of LENS processes		15	
SUT #2			
ID		117	
Role		master	
# of HTTP servers		100	
Adaptor		CGI	
# of LENS processes		15	
SUT #3			
ID		118	
Role		master	
# of HTTP servers		100	
Adaptor		CGI	
# of LENS processes		15	
SUT #4			
ID		134	
Role		master	
# of HTTP servers		100	
Adaptor		CGI	
# of LENS processes		15	