

November 11, 1997

Florida Public Service Commission Shumard Oaks Blvd. Tallahassee, FL

Gentlepersons:

Enclosed herewith are the followig:

Original and six copies of "ALEC" Application \$250.00 Application fee.

Should you require any further information, we shall of course respond immediately.

Thank you for your anticiapted courtesy herein

Very truly yours, Dr. Loctta Schatkun

DOCUMENT NUMBER-DATE

971509-TX



.



#### FLORIDA PUBLIC SERVICE CONNISSION CAPITAL CIRCLE OFFICE CENTER - 2540 SHUNARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

## APPLICATION FORM

## AUTHORITY TO PROVIDE ALTERNATIVE LOCAL EXCHANGE SERVICE WITHIN THE STATE OF FLORIDA

#### INSTRUCTIONS

- This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing alternative local exchange certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee.
- Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- Use a separate sheet for each answer which will not fit the allotted space.
- If you have questions about completing the form, contact:

#### Florida Public Service Commission Division of Communications, Certification & Compliance Section 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0866 (904) 413-6600

 Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250 made payable to the Florida Public Service Commission at the above address.

FORM PSC/CMU 8 (07/95) Required by Chapter 364.337 F.S.

DOCUMENT NUMBER-DATE

11756 NOV 175

FPSC-RECORDS/REPORTING

( Original authority (new company)

- Approval of transfer (to another certificated company) () Example, a certificated company purchases an existing company and desires to retain the original certificate authority.
- () Approval of assignment of existing certificate (to a noncertificated company)

non-certificated Example. a company purchases an existing company and desires to retain the certificate of authority rather than apply for a new certificate.

() Approval for transfer of control (to another certificated company) Example, a company purchases 51% of a certificated company. The Commission must approve the new controlling entity.

2. Name of applicant:

ETI Communications, INC

3. A. National mailing address including street name, number, post office box, city , state, zip code, and phone number.

2300 East Las Olas Borlevard Fort Lauderdale FL 23301

## (954) 522 - 5100

Florida mailing address including street name, number, post B. office box, city , state, zip code, and phone number.

Same As 3(A)

Physical address of alternative local exchange service in Florida c. including street name, number, post office box, city, zip code and phone number.

SAME AR 3.(A)

-2- on Molan

Structure of organization:

4.

) Individual ) Foreign Corporation ) General Partnership ) Joint Venture Corporation
 Foreign Partnership
 Limited Partnership
 Other, Please explain

 If incorporated, please provide proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: P97000038918

- Name under which the applicant will do business (d/b/a):
- If applicable, please provide proof of fictitious name (d/b/a) registration.

Fictitious name registration number:

 If applicant is an individual, partnership, or joint venture, please give name, title and address of each legal entity.

9. State whether any of the officers, directors, or any of the ten largest stockholders have previously been adjudged bankrupt, mentally incompetent, or found guilty of any folony or of an" crime, or whether such actions may result from pending proceedings. If so, please explain.

## NO.

10. Please provide the name, title, address, telephone number, internet address, and facsimile number for the person serving as ongoing liaison with the Commission, and if different, the liaison responsible for this application.

DR. Loretta Schatten Phone: 954 522-5100 2300 EAST LOS OLAS BIVE FAX: 954 522-5199 Fort Lander date FL33001 Intern. Phone 2 c adl. com

> Ought my 11/6/4

11. Please list other states in which the applicant is currently providing or has applied to provide local exchange or alternative local exchange service.

NA

Has the applicant been denied certification in any other state? If so, 12. please list the state and reason for denial.

13. Have penalties been imposed against the applicant in any other state? If so, please list the state and reason for penalty.

14. Please indicate how a customer can file a service complaint with your company. 1. Telephone To Customer Service - 1800 858 1571

2. In writing to 2300 EAST Las Olas Blvd Blease provide all available documentation demonstrating that the 15. applicant has the following capabilities to provide alternative local exchange service in Florida.

> Financial capability. A.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

1. the balance sheet

2. income statement

3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.

2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.

3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions. See alterland

a í



The sole shareholder, Dr. Loretta Schakun, is personally in excellent financial condition. She has roots in the community and owns a home in Fort Lauderdale.

A current balance sheet, a projection of the next 12 months projected revenue and expenses and five months actual revenues for the company are attached.

The enterprise will be 100% woman and minority owned.

13 11/6/57





SunTrust Bank, South Florida, N.A. P.O. Box 405100 Fort Lauderdale, FL 33340-5100 1et (Mol 467 5000



October 31, 1997

Re: ETI Communications Inc. 2300 E. Las Olas Blvd Ft Lauderdale, FL 33301-1578

Account # 0076007048375

To whom it may concern:

Please be advise that Dr. Loretta Schatkun, PHD is the authorized signor on ETI Communications Inc. (acct# 0076007048375).

Dr. Schatkun is personally known to me, and has maintained ETI Communications Inc. account in a satisfactory manner.

Sincerely,

Marc 5. Lewison, VP Branch Manager

Hallandale Office

A Certy He' Joke 2 The ad accente Copy

10 CFO 11/5/57

My 11/6/ar

#### ETI COMMUNICATIONS, INC. BALANCE SHEET **SEPTEMBER 30, 1997**

#### ASSETS

CURRENT ASSETS		
Petty Cash	\$150.00	
Cash in Checking	\$23,027.91	
Accounts Receivable	\$18,715.65	
Allowance for Bad Debt	\$150.00	
Card Inventory	\$21,525.17	
Office Supplies Inventory	\$1,610.62	
Prepaid Expenses	\$1,450.83	
Total Current Assets		\$66,630.18
Furniture and Fixtures	\$58,801.28	
Vehicles	\$21,330.00	
Machinery and Equipment	\$252,545.25	
Accumulated Depreciation	<625.00>	
Leasehold Improvements	\$120,000.00	
Total Property and Equipment		\$452,051.53
Other Assets	00	
Total Other Assets		.00

#### **Total Assets**

. . .

\$518,681.71

#### LIABILITIES AND CAPITAL

CURRENT LIABILITIES			
Accounts Payable	\$2,811.15		
Group Health Ins. Payable	\$1,456.21		
Payroll Taxes	\$5,069.61		
Sales Tax Payable	\$1,213.72		
Total Current Liabilities		\$10,	550.69
Long Term Liabilities	.00		
Total Long Term Liabilities		\$	0.00
Total Liabilities		\$1	0,550.69
Capital			
Capital Beginning of Year	\$500,000.00		
Net Income	8,131.02		
Total Net Income		\$50	8,131.72

**Total Liabilities and Capital** 

Denting He Contres to be true ad accounte me Jeng CF0 11/5/57 \$518,681.71

## INCOME (ACTUAL)

## MAY, 1997 THROUGH SEPTEMBER, 1997

,	MAY	JUNE	JULY	AUGUST	SEPTEMBER
Revenue:					
From Sale of ETI Card	12,646.	24,873.	31,014.	41,265.	44,805.
From Answering Services	4,222.	4,206.	3,866.	4,163.	4,141.
TOTAL REVENUE:	16,868.	29,079.	34,880.	45,428.	48,946.

Whe cutils to he The accente De Gouldstor

## PROJECTED INCOME

Revenue:	October N	lovember	December	January	February	March	April	May	June	July	August	Sept.	TOTALS
Nevenue.													
Cards	60000	62000	70000	55000	50000	55000	57000	60000	63000	63500	64000	65000	724000
Ans. Serv.	4000	4050	5000	3500	3000	3500	3700	4000	4050	4000	4000	4300	47100
Phone Serv.	0	0	c	5000	6000	7500	8500	12000	15000	15500	16000	17500	103000
	64000	66050	75000	63500	59000	66000	69000	76000	83000	83000	84000	86800	874100
Expenses:													
Salaries	24350	24350	24350	24350	24350	24350	36040	36040	36040	36040	36040	48500	
Payroll Taxes	2789	2789	2789	2787	2787	2789	3575	3575	3575	3575	3575	4500	
Other Taxes	3220	2982	3170	2940	2350	3040	3450	4000	4500	4500	4500	5000	
Rent	3000	3000	3000	3000	3000	3000	3000	3000	3000	3000	3000	3000	
G&A	1200	300	300	250	250	350	400	500	500	500	500	550	
Telephone Serv	16000	16500	19000	15500	12500	18000	19500	21000	23000	23000	23500	24000	
Insurance	1200	1200	1200	1200	1200	1200	1500	1650	1650	1650	1600	1650	
Profess. Fees	200	0	200	0	200	0	200	0	200	0	200	0	
R&M	350	350	350	300	250	250	300	500	500	500	550	600	
Contributions	0	0	50	0	0	100	0	0	200	0	200	0	
Express	325	350	450	200	200	250	300	300	340	350	350	365	
T&E	125	250	300	125	150	250	300	1000	1000	1000	1000	1000	
Licenses	0	250	0	0	0	0	0	100	100	0	0	0	
DucesSub	25	0	0	0	0	0	50	50	0	0	0	0	
Advising	1200	1200	1200	1200	1200	1200	1500	2000	2000	2000	2000	2200	
Depreciation	450	450	450	450	450	450	450	450	450	450	450	450	
Total	54434	53971	56009	52302	48887	52440	70565	74175	77055	76565	77465	87315	781183
P/L	9566	12079	17681	11198	10113	13560	-1565	1885	5945	6435	6535	-515	92917

of Cuty the centures to be a true ad accute projection me The control which



If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should <u>attest that the financial statements are true and</u> <u>correct.</u>

B. Managerial capability.

C. Technical capability:

See Page 5A ATTACHED

-5-

M11/6/47

## B. Managerial Capability.

1. Loretta Schatkun, B.A., MPS, ED.M, E. DD. Dr. Schatkun received her doctoral degree from the prestigious Columbia University. Her formal education was focused around systems. How things work and better ways to make them work. She has many years of business experience, much of it as a senior executive. She has considerable industry specific experience.

 Michael Taylor, Mr. Taylor has some 35 years of business experience. Early on, a senior level sales and marketing executive, Mr. Taylor grew to become CEO of a large and diversified telecommunications company. He has in depth experience in all aspects of management.

3. Edezee La Guerre, Mr. Le Guerre was born and raised in Haiti. He was educated in Haiti and the US. Mr. le Guerre is well known and respected in the local Haitian Community. He is trained in computerized accounting systems.

#### C. Technical Capability

1. Robert Lichtenthal, Captian Lichtenthal is retired from The New York City Department of Corrections. He is a computer expert with particular emphasis on telephony applications. He has considerable hardware, software and systems experience. Virtually all of his experience is industry specific. During the past few years, Captain Lichtenthal has been developing management skills in the development and training of installation and service r prosonnel. He personally has spear headed a number of large and small installations and directed service issues.

2. Garry Mott Computer Engineer, is a known telephone switch designer/systems designer/programmer. He has 20 years of experience in hardware, software and systems. many of Mott designed/built switches are still operating in large Telephone Call Centers. He has also successfully designed telephone debit platforms. Mr. Mott came up through Bell Laboratories and was a principal of WinTas, Inc. Mr. Mott has a wide range of experience in installation and repair and management thereof.

3. <u>Steven Dahlman</u> Mr. Dahlman is a nationally recognized software designer. He will serve as a consultant to the company.

 Juan Smith Is a Customer Service senior level manager with over seven years of industry specific experience addressing customer service, rate and complaint issues.

-5A-

15/1/6/5)

## Service Notes

A fully1997 model year installation/service truck equipped with all necessary, tools, instruments, gauges, supplies and communications to a central office is ready to work, with a fully trained and experienced service/installation technician.

A competent management staff is in place to train additional personnel as required.

Currently, three customer service people each are available on two shifts and one person available on the 3rd shift, 365 days a year.

Service call coverage is available on a round the clock basis.

A current state of the art networked computer system with appropriate database, billing, credit extension and service software and with extensive growth potential is up and ready to go on line.

Sufficient space is available under lease to satisfactorily handle the needs of the company for the foreseeable future.

m 116/m





Our roots are firmly established in Broward County, Florida. One of our corporations, a Telephone Call Center has been in the same general area (Plantation-Ft. Lauderdale) since 1978. That company, has evolved from an old "Plug Board" system, to state of the art computerized switching technology with some 20 Operator positions manned two shifts a day and 2 positions, manned 24 hours a day. The switches we use, emulate telephone company switching. Our customer service/repair/installation Departments are efficient and operate with well trained, customer oriented and accommodating personnnel. Our customer service representatives have the authority to resolve billing disputes, issue credits and arrange for refunds. In the event of refunds, checks are cut by computer upon resolution by our representative and are mailed within 48 hours. By reason of the ethinic diversity of our client base, representatives who speak, Spanish and French (Creole) are available around the clock.

13 11/4/47

#### AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technica! expertise, managerial ability, and financial capability to provide alternative local exchange service in the State of Florida. I have read the foregoing and declare that to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply. now and in the future, with all applicable Commission rules and orders.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 275.082 and s. 775.083".

Official: Signature

CRO

11-6-97 Date

Title:

522-5100 Telephone Number

Address:

2300 East Las Olas Blue Fons Lander dele FL 33301

STATE OF FLORIDA COUNTY OF BROWARD

The foregoing instrument was acknowledged before me this 6th day of November, 1997 by Loretta Frieda Schatkun, who has produced a Florida Drivers License as Identification.

und

FORM PSC/CMU 8 (07/95)4 Required by Chapter 364.337 F.S.

OFFICIAL NOTARY SEAL SUSAN A HUFFMAN NOTARY PUBLIC STATE OF FLORIDA COMMISSION NO. CO654701 Y COMMESSION EXP. JUNE 10,2001

-6-

PRICE LIST NO. 1

ETI Communications, Inc.

Florida Price List No. 1 Original Sheet 1

## TITLE SHEET

#### FLORIDA TELECOMMUNICATIONS PRICE LIST

This price list contains the descriptions, regulations, service standards and rates applicable to the furnishing of service and facilities for telecommunications services provided by E.T.I., Communications, Inc., with principal offices at 2300 East Las Olas Boulevard Fort Lauderdale, Broward County Florida 33301. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected during normal business hours, at the company's principal place of business.

Issued: November 1, 1997

Effective:

By:

Dr. Loretta Schatkun, President E.T.I. Communications, Inc. 2300 East Las Olas Boulevard 0



Fort Lauderdale. FL 33301

E.T.I. Communications, Inc.

Florida Price List No. 1 Original Sheet 2

## CHECK SHEET

The sheets below, which are inclusive of this price list, are effective as of the date shown at the bottom line of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date of the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original

Issued: November 1, 1997 By: Effective.

Dr. Loretta Schatkun, President ETI Communications, Inc. 2300 East Las Olas Boulevard Fort Lauderdale, FL 33301

## Florida Price List No. 1 Original Sheet 3

## TABLE OF CONTENTS

Title Sheet	1
Check Sheet	2
Table of Contents	3
Symbols Sheet	4
Price List Format Sheets	5, 6
Exchange List Format Sheets	7
Section 1 - Technical Terms and Abbreviations	8
Section 2 - Rules, Regulations and Service Quality Criteria	
Section 3 - Basic Service Description and Rates	11
Section 4 - Non Basic Service Description and Rates	12

Issued: November 1, 1997 By: Effective:

Dr. Loretta Schatkun, President ETI Communications, Inc. 2360 East Las Olas Boulevard Fort Lauderdale, FL 33301

Florida Price List No. 1 Original Sheet 4

## SYMBOLS SHEET

#### PLEASE REFER TO THE FOLLOWING LIST OF SYMBOLS VERBATIM

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting in An Increase To A Customer's Bill
- M Moved From Another Price List Location

N - New

- R Change Resulting In A Reduction To A Customer's Bill
- T Change In Text Or Regulation But No Change In Rate or Charge

Issued: November 1, 1997 By: Effective:

Dr. Loretta Schatkun, President E.T.I. Communications, Inc. 2300 East Las Olas Boulevard Fort Lauderdale, FL 33301

Florida Price List No. 1 Original Sheet 5

#### PRICE LIST FORMAT SHEETS

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revised Sheet 14 cancels the 3rd revised sheet 14. Because of various suspension periods, deferrals, etc, the FPSC follows in their price list approval process, the most current sheet number on file with the Commission is not always the price list page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2. 2.1 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).(1).

Issued: November 1, 1997 By: Effective:

Dr. Loretta Schatkun, President
E.T. I. Communications, Inc.
2300 East Las Olas Boulevard
Fort Lauderdale, FL 33301

Florida Price List No. 1 Original Sheet 6

## PRICE LIST FORMAT SHEETS

D. Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing. The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just the revised revision levels on some pages). The price list used should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

Issued: November 1, 1997 By: Effective:

Dr. Loretta Schatkun, President E.T. I. Communications, Inc. 2300 East Las Olas Boulevard Fort Lauderdale, FL 33301

E.T.I. COMMUNICATIONS, INC.

Florida Price List No. 1 7

**Original Sheet** 

### EXCHANGE SERVICE LIST 954 AREA CODE

CORAL SPRINGS: 340, 341, 344, 345, 346, 440, 752, 753, 755, 796, 930 DEERFIELD BEACH: 209, 242, 293, 360, 415, 419, 420, 421, 422, 425, 426, 427. 428, 429, 440, 480, 481, 570, 74, 619, 675, 690, 695, 698, 725, 803, 930 FORT IAUDERDALE: 207, 215, 231, 236, 240, 244, 249, 259, 269, 286, 292, 296, 303, 307, 309, 316, 321, 327, 328, 349, 351, 353, 355, 356, 357, 359, 368, 370, 384, 389, 390, 396, 398, 401, 402, 403, 405, 407, 408, 409, 412, 413, 423, 424, 434, 440, 452, 459, 462, 463, 466, 467, 468, 469; 472, 473, 474, 475, 476, 484, 518, 519, 521, 522, 523, 524, 525, 527, 528, 537, 546, 561, 562, 563, 564, 565, 566, 568, 572, 581, 583, 584, 587, 609. 610, 612, 614, 627, 629, 630, 631, 645, 646, 647, 648, 676, 677, 679, 680, 683, 684, 712, 713, 723, 728, 730, 731, 733, 735, 739, 741, 742, 746, 747, 748 749, 760, 761, 763, 764, 765, 766, 767, 768, 771, 772, 774, 776, 777, 779, 791, 792, 797, 801, 802, 804, 808, 810, 814, 830, 831, 832, 845, 846, 847, 848, 849, 850, 851, 853, 855, 875, 877, 878, 879, 896, 897, 898, 928, 930, 938, 950, 958, 980, 992

HOLLYWOOD: 430, 431, 432, 433, 435, 436, 437, 438, 440, 454, 455, 456, 457, 458. 704, 894, 920, 921, 922, 923, 924, 925, 926, 927, 929, 930, 961, 962, 963, 964, 966, 967, 981, 983, 985, 986, 987, 989

POMPANO BEACH: 440, 720, 721, 722, 724, 726, 781, 782, 784, 785, 786, 788, 917, 930, 941, 942, 943, 946, 960, 968, 969, 970, 971, 972, 973, 974, 975, 977, 978, 979, 984. **305 AREA CODE** 

221, 223, 227, 232, 233, 234, 236, 238, 244, 245, 247, 248, 251, 252, 253, 254, 255, 256, 257, 258, 260, 261, 262, 263, 264, 265, 266, 267, 269, 270, 271, 274, 275, 279, 285, 324, 362, 365, 371, 374, 378, 382, 383, 384, 385, 386, 387, 388, 442, 428, 443, 444, 445, 446, 448, 460, 461, 466, 471, 477, 529, 530, 531, 541, 545, 553, 554, 556, 557, 558, 559, 567, 573, 577, 579, 591, 592, 593, 594, 595, 596, 599, 619, 620, 621, 623, 625, 631, 633, 635, 637, 638, 639, 642, 643, 644, 649, 650, 651, 652, 653, 658, 661, 662, 663, 665, 666, 667, 670, 671, 672, 673, 674, 682, 687, 688, 693, 696, 745, 770, 751, 754, 756, 757, 770, 779, 819, 820, 821, 822, 823, 824, 825, 823, 828, 829, 835, 845, 856, 861, 863, 865, 866, 868, 871, 884, 885, 887, 888, 891, 893, 899, 925, 930, 931, 932, 933, 935, 937, 944, 948, 949, 945, 957, 940, 949, 954, 999

Issued: November 1, 1997 By:

Effective:

Dr. Loretta Schatkun, President E.T.I. Communications, Inc. 2300 East Las Olas Boulevard





Fort Lauderdale, FL 33301

E.T.I. COMMUNICATIONS, INC.

Florida Price List No. 1 Original Sheet 8

#### SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to a ETI Communications, Inc. network switching center.

Company or Carrier - E.T.I. Communications, Inc.

Customer - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with company's price list regulations.

Day - From 8:00 AM up to but not including 5:00 PM local time Sunday through Friday

Evening - From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Holidays - E.T.I. Communications, Inc., recognized holiday's are New Year's Day, Martin Luther King, Jr. Day, President's Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, Christmas Day.

Night/Weekend - From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Issued: November 1, 1997

Effective:

By:

Dr. Loreita Schatkun, President E.T.I. Communications, Inc. 2300 East Las Olas Boulevard Fort Lauderdale, FL 33301



## SECTION 2 - RULES, REGULATIONS AND SERVICE QUALITY CRITERIA

2.1 Undertaking of E.T. I. Communications, Inc. - E.T.I. Communications, Inc., undertakes to provide local telephone service to customers in accordance with this price list and in accordance with the Rules and Regulations of the FPSC and any other agency claiming jurisdiction as from time to time may be amended.

2.2 Limitations - The service provided by E.T.I. Communications hereunder, shall be limited to local telephone service. E.T.I. Communications, Inc. has a limited installation staff and will therefore, up to fifty percent of the time rely upon contracted installers and service personnel to fulfill its obligations to its customers.

2.3 Liabilities of The Company - E.T.I. Communications shall use its best efforts to provide local telephone service to its customers, 24 hours a day, 365 days a year. In the event a customer whose service has not been suspended or terminated encounters a service problem, the company shall on a best efforts basis, endeavor to restore the customers service as soon as possible. The liability of the company shall be limited to reimbursement of the out of service time. The out of service time shall be calculated by taking the monthly service charge and dividing it by the number of hours of no service. E.T.I. Communications, Inc. shall have no further liability.

2.4. Service Availability - Local telephone service will be available to customers 24 hours every day of the year, subject to Acts of God, Breakdowns, Equipment Failure and circumstances beyond the reasonable control of E.T. I. Communications, Inc.

2.5 Interruption of Service - Service will be interrupted when a customer fails to pay a bill within seven days of its due date, or by exceeding a pre determined credit limit, and not curing the over limit amount within 48 hours after requested by US Mail. The due date of regular telephone service bills shall be ten days after the bill has been mailed by dropping in a US Postal Service Mail Box or by delivery to a Post Office. Monthly service shall be a calendar month.

Issued: November 1, 1997 By: Effective:

Dr. Loretta Schatkun, President
E.T.I. Communications, Inc.
2300 East Las Olas Boulevard
Fort Lauderdale, FL 33301

Florida Price List No 1 Price Sheet 10

2.6 Deposits and Advance Payments - E.T.I. shall have the right to request a despot equal to one month of service, or up to three months of service, depending upon the credit worthiness of the customer. Deposits shall be held in an interest bearing account at current savings account interest rates. Interest shall be for the benefit of the customer. Deposits shall be returned to the customer after the customer has paid 12 consecutive bills in a timely fashion.

2.7. Taxes - E.T.I. Communications, Inc., shall collect from its customers as appropriate and pay to the proper government taxing agency all Federal, state and local taxer due and owing for the services provided by E.T. I. Communications, Inc. as may be changed from time to time.

2.8 Employee Concessions - E.T. I. Employees shall be entitled to receive local telephone service from E.T.I. Communications, Inc. for the duration of their employment for one half the cost of the current published price for that particular service.

Issued: November 1, 1997

Effective:

By:

Dr. Loretta Schatkun, President E.T.I. Communications, Inc. 2300 East Las Olas Boulevard Fort Lauderdale, FL 33301

Florida Price List No 1 Original Sheet 11

## SECTION 3 - BASIC SERVICE DESCRIPTIONS AND RATES

3.1 Service Offerings - Basic service offering shall include out bound local telephone service to any telephone within the local area code, plus the availability of 911 emergency service at no extra cost. The company does not provide outbound long distances services. The customer shall be able to receive paid inbound telephone service from outside the local calling area.

Cost of Installation for a single telephone line\$	99.00	non reoccurring
Monthly cost for service Single line telephone\$	29.00	monthly
TaxesAs	Appro	priate.

Issued: November 1, 1997

Effective:

By:

Dr. Loretta Schatkun, President ETI Communications, Inc. 2300 East Las Olas Boulevard Fort Lauderdale, FL 33301

Florida Price List No. 1 Original Sheet 12

## SECTION 4 - NON BASIC SERVICE DESCRIPTION AND RATES

4.1 Caller ID - Service makes available electronic circuits to allow device to be affixed to line by customer to identify the telephone number(s) of incoming calls.

Co	stInstallation (non re occurring one time fee)S	25.00
	onthly cost for service	
4.2	Restoration of Interrupted Service\$	25.00
4.3	Directory Assistance each in state inquiry	\$0.69
4.4	Returned ItemsS	
	Cash or good funds only accepted after 3 returned items in 12	months.

Issued: November 1, 1997

Effective:

By:

Dr. Loretta Schatkun ETI Communications, Inc.

#### AFFIDAVIT

By my signature below, I, the undersigned officer, attest to the accuracy of the information contained in this application and attached documents and that the applicant has the technical expertise, managerial ability, and financial capability to provide alternative local exchange service in the State of Florida. I have read the foregoing and declare that to the best of my knowledge and belief, the information is true and correct. I attest that I have the authority to sign on behalf of my company and agree to comply, now and in the future, with all applicable Commission rules and orders.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083".

Official: Signature

60

11-6-97 Date

Title:

225/00 elephone Number

Address:

2300 EAST LASOKS

STATE OF FLORIDA COUNTY OF BROWARD

The foregoing instrument was acknowledged before me this 6th day of November, 1997 by Loretta Frieda Schatkun, who has produced a Florida Drivers License as identification.

FORM PSC/CMU 8 (07/95) C Required by Chapter 364.337 F.S.

	OFFICIALN	OTARYSEAL
		HUFFMAN
NOTA		TATE OF FLORIDA
1000	and the second sec	NO. CC654701 EXP. JUNE 10,2001

Complisioners: IULIA L. JOHNSON, CHABUMAN SUSAN F. CLARK J. TERRY DEASON JOE GARCIA DIANE K. KIESLING



DIRECTOR (904) 413-6600

# Public Service Commission

Dear Prospective Applicant:

Enclosed you will find the application forms to provide:

( 1	(ALEC)	Alternative Local Exchange Company;
(	) (TXC)	Interexchange Telecommunications Service;
(	) (OSP)	Interexchange Telecommunication Service with Operator Service Provider Service;
(	)(AAV)	Interexchange Telecommunication Service with Alternative Access Vendor Service;
(	) (STS)	Shared Tenant Service;
(	) (MLDA)	Multi-Location Discount Aggregator Telecommunications Service Provider.

Other attachments include relevant information and requirements.

Upon receipt of the completed forms staff will analyze the material and prepare a recommendation to be presented to the Commission. Following its decision, you will be advised of the outcome. If your application is approved you must follow all applicable rules. If your applicaton is not approved you will be notified of further requirements.

Should you have any questions, please do not hesitate to call me at (904)413-6586.

Sincerel

Thomas E., Williams III, Engineer Bureau of Service Evaluation

CAPITAL CIRCLE OFFICE CENTER + 2540 SHUMARD OAK BOULEVARD + TALLAHASSEE, FL 32399-0850 As Affirmative Action/Equal Opportunity Employer Internet E-mail CONTACT@PSC.STATE.FLUS

ETI Comunications, Inc. 2300 East Las Olas Bouleve Fort Lauderdale, FL 3330 (054) 572-5100	ard 01	
97 HOY 17 NH 9 57 Fax (054) 577-5100	DEPOSIT	DATE
MAIL RUOM	D 6 5 6	NOV 171997

November 11, 1997

Florida Public Service Commission Shumard Oaks Blvd. Tallahassee, FL

971509-TX

Gentlepersons:

Enclosed herewith are the followig:

Original and six copies of "ALEC" Application \$250.00 Application fee.

Should you require any further information, we shall of course respond immediately.

Thank you for your anticiapted courtesy herein

Very truly yours, Dr. Loetta Schatkun

	5023
ETI COMMUNICATIONS, INC. 2300 E LAS OLAS BLVD. 954-522-1500 FT LAUDERDALE, FL 33301	DATE /1-13-57
TO THE Ronda Public Service Comminister on Konon Fity Dollan an	DOLLARS DE
FOR ALEC Application FEE	EPSC-RECORDS/REPORTING