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MEMORANDUM

FEBRUARY 26, 1998

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAYO)

FROM: DIVISION OF COMMUNICATIONS (MUSSELWHITE) GJM
DIVISION OF LEGAL SERVICES (BOWMAN) M.B. JR. JB
DIVISION OF AUDITING & FINANCIAL ANALYSIS (CATER) J. SON JHE

RE: DOCKET NO. 980161-TL - REQUEST FOR APPROVAL OF TARIFF FILING TO ADD THREE-WAY CALLING PER ACTIVATION, PRIORITY RINGING, SPECIAL CALL ACCEPTANCE AND CALL WAITING DELUXE, AND TO INCREASE RATES FOR CUSTOM CALLING FEATURES, INSUFFICIENT FUND CHARGES, NON-PUBLISHED DIRECTORY LISTINGS, AND TRUNK HUNTING NUMBERS BY FRONTIER COMMUNICATIONS OF THE SOUTH, INC. (T-98-0074 FILED 1/16/98)

AGENDA: MARCH 10, 1998 - REGULAR AGENDA - TARIFF FILING - INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 30-DAY SUSPENSION DATE: WAIVED BY THE COMPANY

SPECIAL INSTRUCTIONS: S:\PSC\CMU\WP\980161TL.RCM

CASE BACKGROUND

On January 16, 1998 Frontier Communications of the South, Inc. (Frontier or the Company) filed a tariff to add Three-Way Calling per activation, Priority Ringing, Special Call Acceptance and Call Waiting Deluxe, and to increase rates for custom calling features, insufficient fund charges, non-published directory listings, and trunk hunting numbers.

DISCUSSION OF ISSUES

ISSUE 1: Should Frontier's proposed tariff filing to add Three-Way Calling per activation, Priority Ringing, Special Call Acceptance and Call Waiting Deluxe, and to increase rates for custom calling features, insufficient fund charges, non published directory listings, and trunk hunting numbers be approved?

RECOMMENDATION: Yes. The proposed tariff filing to add Three-Way Calling per activation, Priority Ringing, Special Call Acceptance

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and Call Waiting Deluxe, and to increase rates for custom calling features, insufficient fund charges, non-published directory listings, and trunk hunting numbers should be approved, with an effective date of March 10, 1998. (Musselwhite, Cater)

STAFF ANALYSIS: Through its tariff filing, attached hereto as Attachment A, Frontier seeks approval to add Three-Way Calling per activation, Priority Ringing, Special Call Acceptance and Call Waiting Deluxe, and to increase rates for custom calling features, insufficient fund charges, non-published directory listings, and trunk hunting numbers in the Company's Subscriber Services Tariff.

New Services

The Company's tariff filing seeks to add the following services:

1. **Three-Way Calling per activation** - This feature allows a customer to set up a three-way call without having a monthly subscription to Three-Way Calling. Residential and business customers using this service would pay \$.75 per activation of a Three-Way Call, instead of the monthly rate of \$2.50 for traditional Three-Way Calling.
2. **Priority Ringing** - This is an incoming call management feature which will allow the subscriber to define a list of incoming numbers that will be provided with special incoming call treatment. Incoming calls on this list will be indicated by a distinctive ringing. Numbers which are not on this list or which cannot be identified will be given standard treatment. The monthly rate for this service is \$3.25 for both residential and business customers.
3. **Special Call Acceptance** - This feature allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. The monthly rate for this service is \$3.25 for both residential and business customers.
4. **Call Waiting Deluxe** - This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. It notifies the customer of an incoming call with the Call Waiting tone. The customer must subscribe to both a Caller ID feature and Call Forward Don't Answer to use this feature. The

DOCKET NO. 980161-TL
DATE: FEBRUARY 26, 1998

monthly rate for this service is \$3.25 for both residential and business customers.

Rate Increases

The Company's tariff filing seeks to increase the rates for non-published directory listings, trunk hunting numbers, and the custom calling features found in Tables A and B. Staff would note that the proposed rates for the following features are consistent with the rates that the Commission has approved for other local exchange companies in Florida.

Table A - Residential Customers

Feature	Current Monthly Rate	Proposed Monthly Rate
Non-Published Number	\$2.50	\$3.00
Rotary Trunk Hunting	\$1.00	\$2.25
Call Waiting	\$2.00	\$2.50
Cancel Call Waiting	\$2.00	\$2.50
Three-Way Calling	\$2.00	\$2.50
Call Forwarding	\$2.00	\$2.50
Call Forwarding Busy	\$2.00	\$2.50
Call Forwarding No Answer	\$2.00	\$2.50
Speed Calling (8 Code)	\$2.00	\$2.50
Speed Calling (30 Code)	\$2.00	\$2.50
Call Transfer	\$2.00	\$2.50
Auto Off Hook Dialing	\$2.00	\$2.50
Call Wake-up	\$2.00	\$2.50
Shared Speed Calling	\$2.00	\$2.50
Warm Line	\$2.00	\$2.50
Remote Call Forward	\$2.00	\$2.50
Do Not Disturb	\$2.75	\$3.25

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Personal Ringing	\$2.75	\$3.25
Call Return	\$2.75	\$3.25
Repeat Dialing	\$2.75	\$3.25
Call Selector	\$2.75	\$3.25
Preferred Call Forwarding	\$2.75	\$3.25
Call Block	\$2.75	\$3.25

Table B - Business Customers

Feature	Current Monthly Rate	Proposed Monthly Rate
Non-Published Number	\$2.50	\$3.00
Rotary Trunk Hunting	\$1.00	\$2.25
Call Waiting	\$2.00	\$2.50
Cancel Call Waiting	\$2.00	\$2.50
Three-Way Calling	\$2.00	\$2.50
Call Forwarding	\$2.00	\$2.50
Call Forwarding Busy	\$2.00	\$2.50
Call Forwarding No Answer	\$2.00	\$2.50
Speed Calling (8 Code)	\$2.00	\$2.50
Speed Calling (30 Code)	\$2.00	\$2.50
Call Transfer	\$2.00	\$2.50
Auto Off Hook Dialing	\$2.00	\$2.50
Call Wake-up	\$2.00	\$2.50
Shared Speed Calling	\$2.00	\$2.50
Warm Line	\$2.00	\$2.50
Remote Call Forward	\$2.00	\$2.50

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DATE: FEBRUARY 26, 1998

In addition to the rate increases found in Tables A and B, Frontier proposes to increase its insufficient funds charge from \$10.00 or 5% of the amount of the check, whichever is greater, to \$20.00 or 5% of the amount of the check, whichever is greater. This change is in line with the insufficient fund charge that most LECs currently charge their customers. Staff would also note that Frontier is decreasing Call Trace (per activation) from \$4.00 to \$.75. In addition, since Call Trace (per activation) and Three-Way Calling (per activation) are charged on a per call basis, and the insufficient fund charge is charged on a per case basis, no revenue impact was included by the Company for these features.

The annual revenue impact from this tariff filing will be an increase of \$20,907.00. This will raise Frontier's ROE to -11.97%, an increase of .80%, assuming no incremental expense for the new services. Staff has reviewed the revenue impact study provided by Frontier, and we believe these estimates are reasonable. Since Frontier is in an under-earnings situation, staff recommends that this tariff filing should be approved.

ISSUE 2: Should this docket be closed?

RECOMMENDATION: Yes. If the Commission approves staff's recommendation in Issue 1, this tariff should become effective on March 10, 1998. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending the resolution of the protest. If no timely protest is filed, this docket should be closed. (Bowman)

STAFF ANALYSIS: If the Commission approves staff's recommendation in Issue 1, this tariff should become effective March 10, 1998. If a protest is filed within 21 days from the issuance date of the Order, the tariff should remain in effect pending resolution of the protest. If no timely protest is filed, this docket should be closed.

SUBSCRIBER SERVICES TARIFF

**Frontier Communications of the South, Inc.
201 South Pensacola Avenue
Atmore, Alabama 36502**

**Florida
Public Service Commission
Schedule 2
5th Revised Sheet 7
Cancelling 4th Revised Sheet 7**

RULES AND REGULATIONS (Continued)

26. Alabama Rule.

An administrative charge of \$5.00 will be applied to each insufficient funds check received. Telephone service will be subject to the discontinuance as specified in Schedule 18 of this tariff.

Florida Rule.

A service charge of \$20 or 5% of the amount of the check, whichever is greater shall be added to the customer's bill for telephone service for each check dishonored by the bank upon which it is drawn. Termination of service shall not be made for failure to pay the returned check charge. (C)

27. When telephone service being furnished to a married couple was applied for in the name of both individuals or when the service is listed in the name of both individuals or when the service is listed in the name of both individuals, the telephone company considers that they are each jointly and severally liable for payment of all charges. Should they subsequently separate, the telephone company reserves the right to refuse to furnish service, or to disconnect service which may already have been established, to either or both of them until acceptable arrangements for payment have been made.

28. The Company may offer special promotions of new or existing services or products for limited periods as approved by the Public Service Commission. These promotions are a temporary waiver of certain recurring and/or non-recurring charges as stated in a completely non-discriminatory basis with each subscriber in the classification of service and area for which the promotion is offered having an equal opportunity for participation. (N)

Issued by: Jeff L. McGehee
Vice President - Southern Region
Effective: _____

Date Issued: January 16, 1998

Order Number: _____

SUBSCRIBER SERVICES TARI

Frontier Communications of
the South, Inc.
201 South Pensacola Avenue
Atmore, Alabama 36502

Florida
Public Service Commission
Schedule 4
4th Revised Sheet 6
Cancelling 3rd Revised Sheet 6

DIRECTORY SERVICES (Continued)

E. CHARGES (Continued):

2. All listing charges are automatically discontinued upon the termination of subscriber line service. Charges for additional listings are also discontinued when, (a) the listed party dies, (b) when the listed party subscribes for similar exchange service, (c) when the listed party moves from the premises at which the exchange service is furnished. Minimum charges for additional listing is the amount of such charges for one full directory period.

3. The following monthly charges apply for additional listings and extra line matter in reference listings:

Additional listings	\$ 1.00
Extra Line Matter, Each Line	\$ 1.00

4. The telephone company reserves the right to reject additional listings when, in its judgment, such listings would tend to delay or impede the use of the service.

5. Subscribers who ask that they not be listed in the telephone directory impair the service of those who try to reach them by telephone and increase the cost of furnishing Directory Assistance Service

a. Non-publish indicates the subscriber will not be listed in the telephone directory nor will his number be shown on the Directory Assistance files. The monthly charge for non-publish service \$3.00, in addition to other applicable charges. (C)

b. Service charges (Schedule 13) apply when changing to non-publish, or when changing a number at the subscriber's request

c. Non-List indicates the subscriber will be listed in the directory assistance files but will not have his number shown in the telephone directory. The monthly charge for non-list service is \$2.00

Issued by: Jeff L. McGehee
Vice President - Southern Region
Effective: _____

Date Issued January 16, 1998
Order Number _____

SUBSCRIBER SERVICES TARIFF

**Frontier Communications of
the South, Inc.
201 South Pensacola Avenue
Atmore, Alabama 36502**

**Florida
Public Service Commission
Schedule Number 8
First Revised Sheet 1
Superseding Original Sheet 1**

TRUNK HUNTING NUMBERS

A. Trunk Hunting Numbers are consecutively numbered telephone numbers which may be utilized by subscribers having more than one central office line. These numbers function in such a manner that when the first of such numbers is dialed, that number will be rung if it is not busy. If it is busy, the second number will be rung if it is not busy, etc.

B. Trunk Hunting Numbers may be utilized where more than one central office line is used by

1. Business or residential party line subscribers.
2. Key System subscribers.
3. P.B.X. subscribers.

C. All charges, including both local and long distance, are charged to the first number in the series, unless other special arrangements are made.

D. Only the first number is ordinarily listed in the telephone directory. See also Schedule 4 in this connection.

E. Charges for Trunk Hunting Numbers:

1. To subscribers with Party Line service only:
Each trunk hunting line used, in addition to the charges set forth in Schedule 4, \$2.25 per month (C)
2. To subscribers with Key System or P.B.X. service:
The use of Trunk Hunting Numbers is optional with the subscriber, and no additional charge applies to the use of such numbers. See Schedules 1 and 11.

Issued by: Jeff L. McGehee, Date Issued: January 16, 1998
Vice President Southern Bell
Effective Date: _____ Order Number: _____

SUBSCRIBER SERVICES TARI

Frontier Communications of
the South, Inc.
201 South Pensacola Avenue
Atmore, Alabama 36502

Florida
Public Service Commission
Schedule 30
Seventh Revised Sheet 2
Superseding Sixth Revised Sheet 2

FLEXIBLE PRICING SERVICES

A. Custom Calling Feature Rate	Monthly Rates			
	Residence		Business	
a. <u>Basic Features</u>	Min	Max	Min	Max
Call Waiting/Cancel Call Waiting	\$.50	\$6.00	\$.50	\$7.00
Three-Way Calling	\$.50	\$6.00	\$.50	\$7.00
Call Forwarding	\$.50	\$6.00	\$.50	\$7.00
Call Forward Busy/Don't Answer	\$.50	\$6.00	\$.50	\$7.00
Speed Calling (8 Code)	\$.50	\$6.00	\$.50	\$7.00
Speed Calling (30)	\$.50	\$6.00	\$.50	\$7.00
Call Transfer	\$.50	\$6.00	\$.50	\$7.00
Automatic Off-Hook Dialing	\$.50	\$6.00	\$.50	\$7.00
Call Wake-Up	\$.50	\$6.00	\$.50	\$7.00
Shared Speed Calling	\$.50	\$6.00	\$.50	\$7.00
Warm Line	\$.50	\$6.00	\$.50	\$7.00
Remote Access-Call Forward Var.	\$.50	\$6.00	\$.50	\$7.00
Visual Message Waiting Indication	\$.30	\$6.00	\$.30	\$7.00
Audible Message Waiting Indication	\$.30	\$6.00	\$.30	\$7.00
b. <u>Advanced Features</u>				
Do Not Disturb	\$.50	\$10.00	\$.50	\$10.00
Personal Ringing	\$.50	\$10.00	\$.50	\$10.00
** Caller ID	\$.50	\$10.00	\$.50	\$10.00
Caller ID Plus Name	\$.50	\$11.00	\$.50	\$11.00
Call Return	\$.50	\$10.00	\$.50	\$10.00
Repeat Dialing	\$.50	\$10.00	\$.50	\$10.00
Call Selector	\$.50	\$10.00	\$.50	\$10.00
Preferred Call Forwarding	\$.50	\$10.00	\$.50	\$10.00
Call Block	\$.50	\$10.00	\$.50	\$10.00
Operator Call Screening	N A	N A	\$.50	\$10.00
Anonymous Call Rejection	\$.50	\$10.00	\$.50	\$10.00
Toll Control with PIN	\$.50	\$10.00	\$.50	\$10.00
Priority Ringing	\$.50	\$10.00 (N)	\$.50	\$10.00 (N)
Special Call Acceptance	\$.50	\$10.00 (N)	\$.50	\$10.00 (N)
Call Waiting Deluxe	\$.50	\$10.00 (N)	\$.50	\$10.00 (N)

* Material formerly appearing on this sheet now appears on sheet 21 of this section.

**Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller ID until such time that they discontinue service or upgrade to Caller ID Plus Name

Issued By: Jeff L. McGehee,
Vice President - Southern Region

Date Issued: January 16, 1998

Effective: _____

Order Number _____

Frontier Communications of
 the South, Inc.
 201 South Peninsula Avenue
 Atmore, Alabama 36502

Florida
 Public Service Commission
 Schedule 30
 First Revised Sheet 2.1
 Superseding Original Sheet 2.1

FLEXIBLE PRICING SERVICES

A. Custom Calling Feature Rate (Cont'd)

(C)

Per Activation Rates

<u>Residence</u>		<u>Business</u>	
<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>

(M)

c. Usage Sensitive Features

Call Tracing (per activation)

\$.50 \$4.00 \$.50 \$4.00

(M)

Three Way Calling (per activation)

\$.50 \$4.00 \$.50 \$4.00

(N)

i. There is no connection charge associated with Call Tracing

(M)

ii. Charges apply for successful activations only

(M)

iii. The monthly maximum for usage sensitive features is \$10.00

(N)

Monthly Rates

<u>Residence</u>		<u>Business</u>	
<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>

d. Feature Packages

Total Package

\$.50 \$25.00 \$.50 \$25.00

Super Package

\$.50 \$25.00 \$.50 \$25.00

* Material appearing on this sheet formerly appeared on Sheet 2 of this section.

Issued By: Jeff L. McGehee,
 Vice President - Southern Region

Date Issued: January 16, 1998

Effective: _____

Order Number _____

SUBSCRIBER SERVICES TARIFF

**Frontier Communications of
 the South, Inc.**
 281 South Pensacola Avenue
 Atmore, Alabama 36502

**Florida
 Public Service Commission
 Section 30
 Eighth Revised Sheet 4
 Superseding Seventh Revised Sheet 4**

FLEXIBLE PRICING SERVICES

1. Custom Calling Feature - rates per line

	Monthly Rates					
	Residence			Business		
<u>Basic Features</u>	Min.	Max.	Actual	Min.	Max.	Actual
Call Wait/Cancel Call Wait	\$.50	\$6.00	\$2.50 (C)	\$.50	\$7.00	\$2.50 (C)
Three-Way Calling	.50	6.00	2.50	.50	7.00	2.50
Call Forwarding	.50	6.00	2.50	.50	7.00	2.50
Call Forward Busy/Don't Answer	.50	6.00	2.50	.50	7.00	2.50
Speed Calling (8 Code)	.50	6.00	2.50	.50	7.00	2.50
Speed Calling (30 Code)	.50	6.00	2.50	.50	7.00	2.50
Call Transfer	.50	6.00	2.50	.50	7.00	2.50
Auto Off-Hook Dialing	.50	6.00	2.50	.50	7.00	2.50
Call Wake-Up	.50	6.00	2.50	.50	7.00	2.50
Shared Speed Calling	.50	6.00	2.50	.50	7.00	2.50
Warm Line	.50	6.00	2.50	.50	7.00	2.50
Remote Access						
Call Frwd Var.	.50	6.00	2.50 (C)	.50	7.00	2.50 (C)
Visual Message Waiting Indication	.30	6.00	.50	.30	7.00	.50
Audible Message Waiting Indication	.30	6.00	.50	.30	7.00	.50
<u>Advanced Features</u>						
Do Not Disturb	.50	10.00	3.25 (C)	.50	10.00	3.25
Personal Ringing	.50	10.00	3.25 (C)	.50	10.00	3.25
*• Caller ID	.50	10.00	6.00	.50	10.00	6.00
Caller ID Plus Name	.50	11.00	6.00	.50	11.00	6.00
Call Return	.50	10.00	3.25 (C)	.50	10.00	3.25
Repeat Dialing	.50	10.00	3.25 (C)	.50	10.00	3.25
Call Selector	.50	10.00	3.25 (C)	.50	10.00	3.25
Preferred Call Forwarding	.50	10.00	3.25 (C)	.50	10.00	3.25
Call Block	.50	10.00	3.25 (C)	.50	10.00	3.25
Operator Call Screening	N/A	N/A	N/A	.50	10.00	2.00
Anonymous Call Rejection	.50	10.00	3.00	.50	10.00	3.00
Toll Control with PIN	.50	10.00	3.00	.50	10.00	3.00
Priority Ringing	.50	10.00	3.25 (N)	.50	10.00	3.25 (N)
Special Call Acceptance	.50	10.00	3.25 (N)	.50	10.00	3.25 (N)
Call Waiting Deluxe	.50	10.00	3.25 (N)	.50	10.00	3.25 (N)

Per Activation Rates

	Residence			Business		
	Min.	Max.	Actual	Min.	Max.	Actual
<u>Usage Sensitive Features</u>						
Call Tracing (per activation)	.50	4.00	.75 (C)	.50	4.00	.75 (C)
Three Way Calling (per activation)	.50	4.00	.75 (N)	.50	4.00	.75 (N)

*• Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with caller ID until such time that they discontinue service or upgrade to Caller ID Plus Name.

Issued By: Jeff L. McGehee,
 Vice President - Southern Region

Date Issued: January 16, 1998

Effective: _____

Order Number: _____

SUBSCRIBER SERVICE TARIFF

Frontier Communications of
the South, Inc.
201 South Pensacola Avenue
Atmore, Alabama 36502

Florida
Public Service Commission
Schedule 42
Second Revised Sheet 6.1
Superseding First Revised Sheet 6.1

CUSTOM CALLING SERVICE

B. Advanced Feature Definitions (Cont'd)

- 11. **Toll Control with Pin** - This optional feature allows the subscriber with toll restriction to place toll calls by using a feature access code and a special 1-7 digit PIN (Personal Identification Number) number. Incoming and local calls are not affected by this feature. When a toll call is attempted prior to dialing the feature access code and PIN, the call will not be completed.

To place a toll call, the subscriber dials the Toll Control access code (*13 for touchtone or 1113 for rotary), waits for a second dial tone, dials a PIN number (1-7 digits), dials “#” or waits for the critical time-out to occur (Usually 4-7 seconds), waits for a coded dial tone and then places the toll call. If the subscriber invokes the Toll Control with PIN but, places a local call, the local call will be completed. For Centrex subscribers, once the feature has been activated by dialing the access code, calls within the BG cannot be completed. Subsequent hookflashes which result in dial tones will default back to the BG dialing plan. Once the feature is invoked, the feature will remain active for the duration that the subscriber is off-hook. The subscriber will have a feature that allows additional toll calls to be made after hookflash. The feature access code and PIN would not be required to make additional toll calls.

Toll Control with PIN subscribers have the ability to change their PIN by dialing a PIN Change Access Code (*12 for touchtone or 1112 for rotary), the old PIN and then the new PIN. If the old PIN dialed does not match the stored PIN or if the new PIN is invalid, the subscriber will receive an equipment busy tone. The new PIN will not be updated unless the subscriber enters it correctly twice.

- 12. **Priority Ringing** - Priority Ringing is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment.

(N)
|
(N)

(D)
|
(D)

Issued By: Jeff L. McGehee,
Vice President - Southern Region

Date Issued: January 16, 1998

Effective: _____

Order Number: _____

SUBSCRIBER SERVICES TARIFF

**Frontier Communications of
the South, Inc.
201 South Pensacola Avenue
Atmore, Alabama 36502**

**Florida
Public Service Commission
Schedule 42
First Revised Sheet 6.2
Canceling Original Sheet 6.2**

CUSTOM CALLING SERVICE

B. Advanced Feature Definitions (Cont'd)

- 13. **Special Call Acceptance** - Special Call Acceptance allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls.
- 14. **Call Waiting Deluxe** - This feature allows a customer to control the treatment applied to incoming calls while the customer is off-hook on a call. It notifies the customer of an incoming call with the Call Waiting tone. The customer must subscribe to a Call ID feature and Call Forward Don't Answer feature to use this feature.

(N)

(N)

C. Usage Sensitive Feature Definitions

- 1. **Call Tracing** - Enables the customer to initiate an automatic trace of the last call received.
- 2. **Three Way Calling** - Enables the customer to establish a second telephone call and add the called party to the existing connection.

(N)

D. General

- 1. **The services are limited to those areas served by central offices equipped for Custom Calling Services and are subject to the availability of facilities. Some of the Advanced Features utilize the network's ability to forward a calling number between the originating and terminating central offices. These features may only be used on calls originating and terminating in central offices with the technical capability to provide this service.**
- 2. **Call Return is not available on operator handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-Published Listing Service.**

(D)

**Issued By: Jeff L. McGehee,
Vice President - Southern Region**

Date Issued: January 16, 1998

Effective: _____

Order Number: _____

SUBSCRIBER SERVICES TARIFF

Frontier Communications of
 the South, Inc.
 201 South Pensacola Avenue
 Atmore, Alabama 36502

Florida
 Public Service Commission
 Schedule 42
 Sixth Revised Sheet B
 Superseding Fifth Revised Sheet B

CUSTOM CALLING SERVICE

F. Rates

1. The following rates and charges are in addition to all other applicable rates and charges for services furnished.

	Monthly Rates per C.O. Line			
	Residence		Business	
	Min	Max	Min	Max
a. Basic Features				
Call Waiting/Cancel Call Waiting	\$ 50	\$6 00	\$ 50	\$7 00
Three-Way Calling	\$ 50	\$6 00	\$ 50	\$7 00
Call Forwarding	\$ 50	\$6 00	\$ 50	\$7 00
Call Forward Busy/Don't Answer	\$ 50	\$6 00	\$ 50	\$7 00
Speed Calling (8 Code)	\$ 50	\$6 00	\$ 50	\$7 00
Speed Calling (30)	\$ 50	\$6 00	\$ 50	\$7 00
Call Transfer	\$ 50	\$6 00	\$ 50	\$7 00
Automatic Off-Hook Dialing	\$ 50	\$6 00	\$ 50	\$7 00
Call Wake-Up	\$ 50	\$6 00	\$ 50	\$7 00
Shared Speed Calling	\$ 50	\$6 00	\$ 50	\$7 00
Warm Line	\$ 50	\$6 00	\$ 50	\$7 00
Remote Access-Call Forward Var	\$ 50	\$6 00	\$ 50	\$7 00
Visual Message Waiting Indication	\$ 30	\$6 00	\$ 30	\$7 00
Audible Message Waiting Indication	\$ 30	\$6 00	\$ 30	\$7 00
b. Advanced Features				
Do Not Disturb	\$ 50	\$10 00	\$ 50	\$10 00
Personal Ringing	\$ 50	\$10 00	\$ 50	\$10 00
** Caller ID	\$ 50	\$10 00	\$ 50	\$10 00
Caller ID Plus Name	\$ 50	\$11 00	\$ 50	\$11 00
Call Return	\$ 50	\$10 00	\$ 50	\$10 00
Repeat Dialing	\$ 50	\$10 00	\$ 50	\$10 00
Call Selector	\$ 50	\$10 00	\$ 50	\$10 00
Preferred Call Forwarding	\$ 50	\$10 00	\$ 50	\$10 00
Call Block	\$ 50	\$10 00	\$ 50	\$10 00
Anonymous Call Rejection	\$ 50	\$10 00	\$ 50	\$10 00
Toll Control with PIN	\$ 50	\$10 00	\$ 50	\$10 00
Priority Ringing	\$ 50	\$10 00 (N)	\$ 50	\$10 00 (N)
Special Call Acceptance	\$ 50	\$10 00 (N)	\$ 50	\$10 00 (N)
Call Waiting Deluxe	\$ 50	\$10 00 (N)	\$ 50	\$10 00 (N)

* Material formerly appearing on this sheet now appears on sheet B-1

** Caller ID Service is not available to new subscribers after May 6, 1997. The service remains available to current customers with Caller ID until such time that they discontinue service or upgrade to Caller ID Plus Name

Issued By: Jeff L. McGehee,
 Vice President - Southern Region

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SUBSCRIBER SERVICES TARIFF

Frontier Communications of
 the South, Inc.
 201 South Pennacoin Avenue
 Atmore, Alabama 36502

Florida
 Public Service Commission
 Schedule 42
 First Revised Sheet B.1
 Superseding Original Sheet B.1

CUSTOM CALLING SERVICE

F. Rates (Cont'd)

I. (Cont'd)

<u>Per Activation Rates</u>			
<u>Residence</u>		<u>Business</u>	
<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>

c. Usage Sensitive Features

Call Tracing (per activation)	\$ 50	\$ 4 00	\$ 50	\$ 4 00	(M)
Three Way Calling (per activation)	\$ 50	\$ 4 00	\$ 50	\$ 4 00	(N)
i. There is no connection charge associated with Call Tracing					(M)
ii. The charge applies for successful activation only					(M)
iii. The monthly maximum for usage sensitive features is \$10 00.					(*)

Monthly Rates per C.O. Line

d. Basic Features

	<u>Residence</u>		<u>Business</u>	
	<u>Min</u>	<u>Max</u>	<u>Min</u>	<u>Max</u>
Total Package	\$ 50	\$ 25 00	\$ 50	\$ 25 00
Super Package	\$ 50	\$ 25 00	\$ 50	\$ 25 00

* Material appearing on this sheet formerly appeared on Sheet 8 of this section

Issued By: Jeff L. McGehee,
 Vice President - Southern Region

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