

ORIGINAL

Study on Fair Rates (NO. 980000 A - SP)  
Division of Records and Reporting  
2540 Shumard Oak Blvd  
Tallahassee, FL 32399-0850

Re: Telephone Bills + Service  
# 352-475-1802

Dear Commissioner:

The telephone is easy to use and the service is good.

The problem is the billing statement which I do not understand.

Why is all the FL in statement enclosed last	
Service + equipment Regulated	\$10.06
" " " deregulated	2.95

ACK \_\_\_\_\_ who receives \$3.50 access charge per FCC order?

CAF  AT&T is my long distance carrier the bill does

CMU  not get any better. what do I receive for the

CTR \_\_\_\_\_ changes listed bill enclosed, universal connectivity

EAG  change .93¢, Carrier Line Charge .85¢, Federal tax .70

LIN \_\_\_\_\_ FL Gross receipt Tax Surcharges .36¢, FL intrastate

OPC \_\_\_\_\_ Gross receipt Surcharges .23¢

RCH \_\_\_\_\_

SEC  Life should be simple. Help.

Tom Mullen  
848 NE/CR 21B  
Melrose, FL 32666

DOCUMENT NUMBER - DATE  
08799 AUG 18 86

NOT: ~~Enclose~~ AT&T coin card telephone charges

Call 4/29 Credit Card from melrose to jacksonville

Evening for 4 minutes charge 3.25.

Fed tax .10

Fl interstate show receipt charge .08.

~~Other taxes~~

Other taxes .23

what is the other taxes?

it appears that I pay a lot of taxes,  
and other charges they may be hidden taxes.  
why is it so complicated?

98 AUG 15 AM 8 50  
MAIL ROOM

ALLTEL FLORIDA INC  
PO BOX 8017  
LITTLE ROCK, AR 72203-8017

060390981 047 352-475-1802 053089 Page 3  
Mail date AUG 11, 1998

Local billing inquiries call 1-800-347-1991

You selected AT&T  
for your InterLATA long distance service carrier.

You selected ALLTEL  
for your IntraLATA long distance service carrier.

ALLTEL SUMMARY OF CURRENT CHARGES  
Service from 08/07/98 to 09/06/98  
Toll charge inquiries call 1-800-347-1991

→ **REGULATED**  
SERVICE AND EQUIPMENT 10.06  
VTT SERVICE .50  
ACCESS CHARGE PER FCC ORDER 3.50  
FEDERAL TAX .41  
STATE GROSS RECEIPT TAX .35  
TOTAL REGULATED 14.82

→ **DEREGULATED**  
SERVICE AND EQUIPMENT 2.95  
STATE TAX .18  
FL CNTY SLS TX DEREG .03  
TOTAL DEREGULATED 3.16

TOTAL ALLTEL CHARGES 17.98

SUMMARY OF CALLING PLAN(S)

LMS Usage - 0 @ .250 per message .00

ALLTEL CUSTOMER MESSAGE

Service may be disconnected for nonpayment of regulated charges.  
Call the office number shown above for details on these charges.

Written itemization of local billing available upon request.

**ALLTEL**

			Billing C.	
Cash Advan.	4.740%	04767%*	x	31
Promotions	5.90%	01616%*	x	31

\* Indicates variable rate

= Total FINANCE CH...

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Effective ANNUAL PERCENTAGE RATE

### AT&T Services Summary

AT&T Universal Calling Card Calls \$3.66



### AT&T Universal Calling Card

Total AT&T Universal Calling Card Calls \$3.66

### Calls

#### AT&T Card Calls

Card Number: ~~XXXXXXXXXX~~

#### In-state Calls

No	Date	Time	Place and Number Called	Rate	Minutes	Amount
1	06/29	08:38 PM	JACKSONVIL FL 904 636-5881	Eve	4	3.25
			CALLED FROM MELROSE FL 352 475-5732			

#### In-state Calls

Card Number: ~~XXXXXXXXXX~~

Total AT&T Card Calls 3.25

#### Total Calls

3.25

Federal Tax @ 3%

.10

Florida Intrastate Gross Receipts Surcharge

.08

Other Taxes

.23

1 TRANSACTION

through 08/07/98

\$3.66

*what is this?*

*Rate is it reasonable?*

2 18 28 9845333 23 7 93 W