

August 31, 1998

Honorable FPSC Chairperson.
for Study on Fair Rates,

Please accept the following comment
regarding Fair Rates for phone service.

First. There is currently a charge on each
phone bill for touchtone service. If
touchtone service is now the standard
signaling / tone generation, why is this
charge still allowed?

Second. Many of the customer base for residence
service in Florida is on fixed
income.

Third. In this geographical area, Sprint is
the local provider. Caller ID service
is only provided to Sprint local and
long distance customers. Customers with
other carriers for long distance are
not passed to the end customer.
Why is this allowed?

Fair rates should start with fair
practices and I believe there is room
for improvement.

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Sincerely,

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P.s. Regarding the third item (called ID), if a question is posed to the Sprint Information sources, a reply that other Carriers do not provide the information is given. I believe the FCC requires all LD Carriers to provide Name & Number data transmission.

Frank and Connie
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