



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-8850

-M-E-M-O-R-A-N-D-U-M-

RECEIVED - PSC
SEP 10 AM 9:56
REC'D
REC'D

DATE: SEPTEMBER 10, 1998

TO: DIRECTOR, DIVISION OF RECORDS AND REPORTING (BAY)

FROM: DIVISION OF ELECTRIC AND GAS (GOAD) ²⁶
DIVISION OF LEGAL SERVICES (JAYE) ^{JDJ} *RUE*

RE: DOCKET NO. 981055-EI - REQUEST FOR APPROVAL OF CHANGE IN NAME ON ENHANCED POWER QUALITY TARIFF (EPQ) TO GOODCENTS SURGE PROTECTION (GCSP) BY GULF POWER COMPANY.

AGENDA: SEPTEMBER 22, 1998 - REGULAR AGENDA - TARIFF FILING - INTERESTED PERSONS MAY PARTICIPATE

CRITICAL DATES: 60-DAY SUSPENSION DATE: OCTOBER 19, 1998

SPECIAL INSTRUCTIONS: NONE

FILE NAME AND LOCATION: S:\PSC\EAG\WP\981055.RCM

DISCUSSION OF ISSUES

ISSUE 1: Should the Commission approve Gulf Power Company's modifications to its Enhanced Power Quality tariff, Tariff Sheet Nos. 6.1, 6.41, 7.1, and 7.42?

RECOMMENDATION: Yes.

STAFF ANALYSIS: Gulf Power Company (Gulf) began offering a whole house surge arrester to its customers in May 1992. The service is available to residential, general service, general service demand, as well as time-of-use customers on these schedules with single phase service and a 200 amp or smaller main electrical panel. An initial one-year contract is required, after which, service can be terminated with one month's written notice.

In an attempt to be responsive to its customers, Gulf has proposed to eliminate the requirement of a one year contract and only require a month-to-month agreement. While the majority of

9849 SEP 10 88

DOCKET NO. 981055-LI
DATE: September 10, 1998

Gulf's customers subscribing to the program tend to stay in excess of one year and in most cases, well beyond, some do exit from the program primarily as a result of relocation. In such cases, Gulf removes the surge arrester and reuses it in the future. Since the surge arresters are reusable and only a limited number of customers terminate their commitment in less than twelve months, Gulf states that this modification will not have any significant affect on its general body of customers.

In its petition, Gulf also seeks to change the name of the program from Enhanced Power Quality to GoodCents Surge Protection. Gulf believes this to be more consistent with its marketing strategy.

Staff believes that the proposed modifications will provide more flexibility to Gulf's optional surge protection service, and will not have any substantive impact on Gulf's general body of customers. As such, staff recommends that Gulf's proposed modifications be approved.

DOCKET NO. 981055-LI
DATE: September 10, 1998

ISSUE 2: On what date should the proposed tariff changes become effective?

RECOMMENDATION: If issue 1 is approved, the proposed tariff changes should become effective September 22, 1998, the date of the Commission's vote.

STAFF ANALYSIS: If Issue 1 is approved, the tariff may go into effect upon Commission approval.

ISSUE 3: Should this docket be closed?

RECOMMENDATION: Yes. If no substantially affected person files a protest within 21 days from the issuance of the order, this docket should be closed. If a protest is filed within 21 days from the issuance of the order, the tariff should remain in effect, with any increase held subject to refund, pending resolution of the protest.

STAFF ANALYSIS: If no substantially affected person files a protest within 21 days from the issuance of the order, this docket should be closed. If a protest is filed within 21 days from the issuance of the order, the tariff should remain in effect, with any increase held subject to refund, pending resolution of the protest.