## STATE OF FLORIDA

Commissioners: JULIA L. JOHNSON, CHAIRMAN J. TERRY DEASON SUSAN F. CLARK JOE GARCIA E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES NOREEN S. DAVIS DIRECTOR (850) 413-6199

## Bublic Service Commission

November 4, 1998

Mr. Ned Gershenson President Long Distance Charges, Inc. 1800 East McFadden Avenue Suite 230 Santa Ana, CA 92705

Docket No. 980897-TI Re:

Dear Mr. Gershenson:

With regard to your letter of September 21, 1998, Commission staff believes that your offer is insufficient. However, we are interested in continuing to negotiate a settlement in this docket.

We consider the level of slamming complaints against your company to be excessive. Our records indicate that since July 15, 1998, we have received an additional 95 slamming complaints. Further, our records indicate that there are still 30 outstanding unresolved complaints at the Commission.

We believe that a settlement amount of \$400,000 would be appropriate; however, if LDC agrees to stop ALL marketing in Florida for a period of three years, staff would support your offer of \$70,000.

We look forward to hearing from you so that we can reach an expeditious resolution of this ACK \_\_\_\_\_docket. AFA Sincerely. APR \_\_\_\_ CAF \_\_\_\_ CMU \_\_\_\_\_ CTR \_\_\_\_

Senior Attorney LEG \_\_\_\_CB:slh

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0650

An Affirmative Action/Equal Opportunity Employer PSC Website: www2.scrl.net/psc

Internet E-mali: contact@poc.state.fl.us

WAS \_\_\_\_\_ OTH \_

EAG \_\_\_\_

OPC \_\_\_\_

LIN