

MEMORANDUM

December 2, 1998

1:26 PM

11/16/98

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (McKINNEY) *JCM MCB*

RE: DOCKET NO. 981163-TP -Petition by GTE Florida Incorporated for approval of resale agreement with CRG International, Inc. d/b/a Network One.

PSC 98-1604-FOF

Attached is an **Order Approving Resale Agreement, with attachment**, to be issued in the above-referenced docket. (Number of pages in order - 109)

JCM/slh
Attachment
cc: Division of Communications
I:981163or.jcm

ATTACHMENT(S) NOT ON-LINE

2ma.1

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: Petition by GTE Florida
Incorporated for approval of
resale agreement
with CRG International, Inc.
d/b/a Network One.

DOCKET NO. 981163-TP
ORDER NO. PSC-98-1604-FOF-TP
ISSUED: December 2, 1998

The following Commissioners participated in the disposition of this matter:

JULIA L. JOHNSON, Chairman
J. TERRY DEASON
SUSAN F. CLARK
JOE GARCIA
E. LEON JACOBS, JR.

ORDER APPROVING RESALE AGREEMENT

BY THE COMMISSION:

On September 17, 1998, GTE Florida Incorporated (GTE) and CRG International, Inc. d/b/a/ Network One (Network) filed a request for approval of a resale agreement under 47 U.S.C. §252(e) of the Telecommunications Act of 1996 (the Act). The agreement is attached to this Order as Attachment A and incorporated by reference herein.

Both the Act and Chapter 364, Florida Statutes, encourage parties to enter into negotiated agreements to bring about local exchange competition as quickly as possible. Under the requirements of 47 U.S.C. § 252(e), negotiated agreements must be submitted to the state commission for approval. Section 252(e)(4) requires the state to reject or approve the agreement within 90 days after submission or it shall be deemed approved.

This agreement covers a two-year period and governs the relationship between the companies regarding the resale of tariffed telecommunication services. Under 47 U.S.C. § 252(a)(1), the agreement shall include a detailed schedule of itemized charges for interconnection and each service or network element included in the agreement. The agreement states that telecommunications services

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provided by GTE for resale will be available for purchase by Network at varied discount rates.

Upon review of the proposed agreement, we find that it complies with the Telecommunications Act of 1996; thus, we hereby approve it. GTE and Network must file any supplements or modifications to their agreement with the Commission for review under the provisions of 47 U.S.C. § 252(e).

We also note that CRG International, Inc. d/b/a Network One needs to amend its certificate to reflect the inclusion of the operating name, Network One.


Based on the foregoing, it is

ORDERED by the Florida Public Service Commission that the resale agreement between GTE Florida Incorporated and CRG International, Inc. d/b/a Network One as set forth in Attachment A and incorporated by reference in this Order, is hereby approved. It is further

ORDERED that any supplements or modifications to this agreement must be filed with the Commission for review under the provisions of 47 U.S.C. § 252(e). It is further

ORDERED that this docket shall be closed

BY ORDER of the Florida Public Service Commission this 2nd day of December, 1998.



BLANCA S. BAYO, Director
Division of Records and Reporting

(S E A L)

JCM

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NOTICE OF FURTHER PROCEEDINGS OR JUDICIAL REVIEW

The Florida Public Service Commission is required by Section 120.569(1), Florida Statutes, to notify parties of any administrative hearing or judicial review of Commission orders that is available under Sections 120.57 or 120.68, Florida Statutes, as well as the procedures and time limits that apply. This notice should not be construed to mean all requests for an administrative hearing or judicial review will be granted or result in the relief sought.

Any party adversely affected by the Commission's final action in this matter may request: 1) reconsideration of the decision by filing a motion for reconsideration with the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within fifteen (15) days of the issuance of this order in the form prescribed by Rule 25-22.060, Florida Administrative Code; or 2) judicial review in Federal district court pursuant to the Federal Telecommunications Act of 1996, 47 U.S.C. § 252(e)(6).

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ATTACHMENT A

RESALE AGREEMENT

BETWEEN

GTE FLORIDA INCORPORATED

AND

**CRG INTERNATIONAL, INC. D/B/A
NETWORK ONE**

ATTACHMENT A

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This Resale Agreement (the "Agreement"), is made effective as of _____, 199__, by and between GTE Florida Incorporated, with its address for purposes of this Agreement at 600 Hidden Ridge Drive, Irving, Texas 75038 ("GTE"), and CRG International, Inc. d/b/a Network One, in its capacity as a certified provider of local dial-tone service ("NETWORK"), with its address for this Agreement at 2000 Riveredge Parkway, Suite 900, Atlanta, GA 30328-4618 (GTE and NETWORK being referred to collectively as the "Parties" and individually as a "Party"). This Agreement covers services in the state of Florida only (the "State").

WHEREAS, Section 251 of the Telecommunications Act of 1996 (the "Act") imposes specific obligations on LECs with respect to the resale of telecommunications services; and

WHEREAS, GTE is entering, under protest, into certain aspects of this Agreement that incorporate adverse results from the arbitrated agreements approved by the Commission in this state and is doing so in order to avoid the expense of arbitration while at the same time preserving its legal positions, rights and remedies;

NOW, THEREFORE, in consideration of the mutual provisions contained herein and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, GTE and NETWORK hereby covenant and agree as follows:

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ARTICLE I
SCOPE AND INTENT OF AGREEMENT

Pursuant to this Agreement, the Parties will extend certain arrangements to one another within each area in which they both operate within the State for the purchase of certain telecommunication services. This Agreement also governs the purchase by NETWORK of certain telecommunications services provided by GTE in its franchise areas for resale by NETWORK. This Agreement is an integrated package that reflects a balancing of interests critical to the Parties. This Agreement will be submitted to the Florida Public Service Commission (the "Commission") for approval. The Parties agree that their entrance into this Agreement is without prejudice to and does not waive any positions they may have taken previously, or may take in the future, in any legislative, regulatory, judicial or other public forum addressing any matters, including matters related to the same types of arrangements and/or matters related to GTE's cost recovery covered in this Agreement. NETWORK agrees to negotiate reciprocal terms and conditions with GTE based on this Agreement. GTE's execution of this Agreement is not a concession or waiver in any manner concerning its position that certain of the rates, terms and conditions contained herein are unlawful, illegal and improper.

The services and facilities to be provided to NETWORK by GTE in satisfaction of this Agreement may be provided pursuant to GTE tariffs and then current practices. Should such services and facilities be modified by tariff or by Order, including any modifications resulting from other Commission proceedings, federal court review or other judicial action, and unless otherwise specified herein, such modifications will be deemed to automatically supersede any rates and terms and conditions of this Agreement. The Parties shall cooperate with one another for the purpose of incorporating required modifications into this Agreement.

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**ARTICLE II
DEFINITIONS**

1. **General Definitions.** Except as otherwise specified herein, the following definitions shall apply to all Articles and Appendices contained in this Agreement. Additional definitions that are specific to the matters covered in a particular Article may appear in that Article. To the extent that there may be any conflict between a definition set forth in this Article II and any definition in a specific Article or Appendix, the definition set forth in the specific Article or Appendix shall control with respect to that Article or Appendix.
 - 1.1 **Act** - the Telecommunications Act of 1996, Public Law 104-104 of the 104th United States Congress effective February 8, 1996.
 - 1.2 **Applicable Law** - all laws, statutes, common law, regulations, ordinances, codes, rules, guidelines, orders, permits, and approvals of any Governmental Authority, which apply or relate to the subject matter of this Agreement.
 - 1.3 **Business Day** - Monday through Friday, except for holidays on which the U.S. mail is not delivered.
 - 1.4 **Centralized Message Distribution System (CMDS)** - the billing record and clearing house transport system that the Regional Bell Operating Companies ("RBOCs") and other incumbent LECs use to efficiently exchange out collects and in collects as well as Carrier Access Billing System ("CABS") records.
 - 1.5 **Commission** - the Florida Public Service Commission.
 - 1.6 **Competitive Local Exchange Carrier (CLEC)** - any company or person authorized to provide local exchange services in competition with an ILEC.
 - 1.7 **Currently Available** - existing as part of GTE's network at the time of the requested order or service and does not include any service, feature, function or capability that GTE either does not provide to itself or to its own end users, or does not have the capability to provide.
 - 1.8 **Customer** - GTE or NETWORK depending on the context and which Party is receiving the service from the other Party.

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- 1.9 **E-911 Service** - a method of routing 911 calls to a Public Service Answering Point that uses a customer location database to determine the location to which a call should be routed. E-9-1-1 service includes the forwarding of the caller's Automatic Number Identification (ANI) to the PSAP where the ANI is used to retrieve and display the Automatic Location Identification (ALI) on a terminal screen at the answering Attendant's position. It usually includes selective routing.
- 1.10 **Exchange Message Record (EMR)** - an industry standard record used to exchange telecommunications message information among CLECs for billable, non-billable, sample, settlement and study data. EMR format is defined in BR-010-200-010 CRIS Exchange Message Record, published by Bellcore.
- 1.11 **Exchange Service** - all basic access line services, or any other services offered to end users which provide end users with a telephonic connection to, and a unique telephone number address on, the Public Switched Telecommunications Network (PSTN), and which enable such end users to place or receive calls to all other stations on the PSTN.
- 1.12 **FCC** - the Federal Communications Commission.
- 1.13 **GTOC** - GTE Telephone Operating Company.
- 1.14 **Guide** - the GTE Open Market Transition Order/Processing Guide, LSR Guide, and Products and Services Guide which contain GTE's operating procedures for ordering, provisioning, trouble reporting and repair for resold services and unbundled elements and GTE's CLEC Interconnection Guide which provides guidelines for obtaining interconnection of GTE's Switched Network with the networks of all certified CLECs for reciprocal exchange of traffic. Except as specifically provided otherwise in this Agreement, service ordering, provisioning, billing and maintenance shall be governed by the "Guide" which may be amended from time to time by GTE as needed.
- 1.15 **Incumbent Local Exchange Carrier (ILEC)** - any local exchange carrier that was as of February 8, 1996, deemed to be a member of the Exchange Carrier Association as set forth in 47 C.F.R. §69.601(b) of the FCC's regulations.
- 1.16 **Interexchange Carrier (IXC)** - a telecommunications service provider authorized by the FCC to provide interstate long distance communications

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services between LATAs and are authorized by the State to provide inter- and/or intraLATA long distance communications services within the State.

- 1.17 **Line Information Data Base (LIDB)** - one or all, as the context may require, of the Line Information databases owned individually by GTE and other entities which provide, among other things, calling card validation functionality for telephone line number cards issued by GTE and other entities. A LIDB also contains validation data for collect and third number-billed calls; i.e., Billed Number Screening.
- 1.18 **Local Exchange Carrier (LEC)** - any company certified by the Commission to provide local exchange telecommunications service. This includes the Parties to this Agreement.
- 1.19 **Local Number Portability (LNP)** - the ability of users of telecommunications services to retain, at the same location, existing telecommunications numbers without impairment of quality, reliability, or convenience when switching from one telecommunications carrier to another.
- 1.20 **Local Traffic** - traffic that is originated by an end user of one Party and terminates to the end user of the other Party within GTE's then current local serving area, including mandatory local calling scope arrangements. A mandatory local calling scope arrangement is an arrangement that provides end users a local calling scope, Extended Area Service ("EAS"), beyond their basic exchange serving area. Local Traffic does not include optional local calling scopes (i.e., optional rate packages that permit the end user to choose a local calling scope beyond their basic exchange serving area for an additional fee), referred to hereafter as "optional EAS". Local Traffic excludes Information Service Provider ("ISP") traffic (e.g. Internet, 900-976, etc.).
- 1.21 **911 Service** - a universal telephone number which gives the public direct access to the PSAP. Basic 911 service collects 911 calls from one or more local exchange switches that serve a geographic area. The calls are then sent to the correct authority designated to receive such calls.
- 1.22 **Numbering Plan Area (NPA)** - also sometimes referred to as an area code, is the three digit indicator which is defined by the "A", "B", and "C" digits of each 10-digit telephone number within the NANP. Each NPA contains 800 possible NXX Codes. There are two general categories of NPA, "Geographic NPAs" and "Non-Geographic NPAs". A Geographic NPA is associated with a defined geographic area, and all telephone

numbers bearing such NPA are associated with services provided within that geographic area. A Non-Geographic NPA, also known as a "Service Access Code" or "SAC Code" is typically associated with a specialized telecommunications service which may be provided across multiple geographic NPA areas. 800, 900, 700, and 888 are examples of Non-Geographic NPAs.

- 1.23 **NXX, NXX Code, Central Office Code or CO Code** - the three digit switch entity indicator which is defined by the "D", "E", and "F" digits of a 10-digit telephone number within the NANP. Each NXX Code contains 10,000 station numbers.
- 1.24 **Provider** - GTE or NETWORK depending on the context and which Party is providing the service to the other Party.
- 1.25 **Subsidiary** - a corporation or other legal entity that is majority owned by a Party.
- 1.26 **Telecommunications Services** - the offering of telecommunications for a fee directly to the public, or to such classes of users as to be effectively available directly to the public, regardless of the facilities used.
- 1.27 **Undefined Terms** - terms that may appear in this Agreement which are not defined. Parties acknowledge and agree that any such terms shall be construed in accordance with customary usage in the telecommunications industry as of the effective date of this Agreement.
- 1.28 **Vertical Features (Including CLASS Features)** - vertical services and switch functionalities provided by GTE, including: Automatic Call Back; Automatic Recall; Call Forwarding Busy Line/Don't Answer, Call Forwarding Don't Answer, Call Forwarding Variable; Call Forwarding - Busy Line; Call Trace; Call Waiting; Call Number Delivery Blocking Per Call; Calling Number Blocking Per Line; Cancel Call Waiting; Distinctive Ringing/Call Waiting; Incoming Call Line Identification Delivery; Selective Call Forward; Selective Call Rejection; Speed Calling; and Three Way Calling/Call Transfer.

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**ARTICLE III
GENERAL PROVISIONS**

1. **Scope of General Provisions.** Except as may otherwise be set forth in a particular Article or Appendix of this Agreement, in which case the provisions of such Article or Appendix shall control, these General Provisions apply to all Articles and Appendices of this Agreement.

2. **Term and Termination.**
 - 2.1 **Term.** Subject to the termination provisions contained in this Agreement, the term of this Agreement shall be two (2) years from the effective date referenced in the first paragraph of this Agreement and shall continue in effect for consecutive one (1) year terms until either Party gives the other Party at least ninety (90) calendar days written notice of termination, which termination shall be effective at the end of the then-current term. In the event notice is given less than 90 calendar days prior to the end of the current term, this Agreement shall remain in effect for 90 calendar days after such notice is received, provided, that in no case shall the term be extended beyond 90 calendar days after the end of the current term.

 - 2.2 **Post-Termination Arrangements.** Except in the case of termination as a result of either Party's default or a termination upon sale, for service arrangements made available under this Agreement and existing at the time of termination, those arrangements may continue without interruption (a) under a new agreement voluntarily executed by the Parties; (b) standard terms and conditions approved and made generally effective by the Commission, if any; (c) tariff terms and conditions made generally available to all CLECs; or (d) any rights under Section 252(i) of the Act.

 - 2.3 **Termination Upon Default.** Either Party may terminate this Agreement in whole or in part in the event of a default by the other Party; *provided however*, that the non-defaulting Party notifies the defaulting party in writing of the alleged default and that the defaulting Party does not cure the alleged default within sixty (60) calendar days of receipt of written notice thereof. Default is defined to include:
 - (a) A Party's insolvency or the initiation of bankruptcy or receivership proceedings by or against the Party; or

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- (b) A Party's refusal or failure in any material respect properly to perform its obligations under this Agreement, or the violation any of the material terms or conditions of this Agreement.
- 2.4 **Termination Upon Sale.** Notwithstanding anything to the contrary contained herein, a Party may terminate this Agreement as to a specific operating area or portion thereof of such Party if such Party sells or otherwise transfers the area or portion thereof. The Party shall provide the other Party with at least ninety (90) calendar days' prior written notice of such termination, which shall be effective on the date specified in the notice. Notwithstanding termination of this Agreement as to a specific operating area, this Agreement shall remain in full force and effect in the remaining operating areas.
- 2.5 **Liability upon Termination.** Termination of this Agreement, or any part hereof, for any cause shall not release either Party from any liability which at the time of termination had already accrued to the other Party or which thereafter accrues in any respect to any act or omission occurring prior to the termination or from an obligation which is expressly stated in this Agreement to survive termination.
3. **Amendments.** Any amendment, modification, or supplement to this Agreement must be in writing and signed by an authorized representative of each Party. The term "this Agreement" shall include future amendments, modifications, and supplements.
4. **Assignment.** Any assignment by either Party of any right, obligation, or duty, in whole or in part, or of any interest, without the written consent of the other Party shall be void, except that either Party may assign all of its rights, and delegate its obligations, liabilities and duties under this Agreement, either in whole or in part, to any entity that is, or that was immediately preceding such assignment, a Subsidiary or Affiliate of that Party without consent, but with written notification. The effectiveness of an assignment shall be conditioned upon the assignee's written assumption of the rights, obligations, and duties of the assigning Party.
5. **Authority.** Each person whose signature appears on this Agreement represents and warrants that he or she has authority to bind the Party on whose behalf he or she has executed this Agreement.
6. **Responsibility for Payment.** GTE may charge NETWORK and NETWORK will pay GTE a deposit before GTE is required to perform under this agreement if the CLEC has not established a good payment history with GTE. Such deposit will be calculated based on GTE's estimated two-month charges to NETWORK

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using NETWORK's forecast of resale lines and unbundled loops and ports. Interest will be paid on the deposit in accordance with state requirements for end user deposits.

7. **Billing and Payment.** Except as provided elsewhere in this Agreement and where applicable, in conformance with MECAB and MECOD guidelines, NETWORK and GTE agree to exchange all information to accurately, reliably, and properly order and bill for features, functions and services rendered under this Agreement.
 - 7.1 **Dispute.** If one Party disputes a billing statement issued by the other Party, the billed Party shall notify Provider in writing regarding the nature and the basis of the dispute within six (6) months of the statement date or the dispute shall be waived. The Parties shall diligently work toward resolution of all billing issues.
 - 7.2 **Late Payment Charge.** If any undisputed amount due on the billing statement is not received by Provider on the payment due date, Provider may charge, and Customer agrees to pay, at Provider's option, interest on the past due balance at a rate equal to the lesser of the interest rates set forth in the applicable GTE/Contel state access tariffs or the GTOC/GSTC FCC No. 1 tariff, one and one-half percent (1½%) per month or the maximum nonusurious rate of interest under applicable law. Late payment charges shall be included on the next statement.
 - 7.3 **Due Date.** Payment is due thirty (30) calendar days from the bill date.
 - 7.4 **Audits.** Either Party may conduct an audit of the other Party's books and records pertaining to the services provided under this Agreement, no more frequently than once per twelve (12) month period, to evaluate the other Party's accuracy of billing, data and invoicing in accordance with this Agreement. Any audit shall be performed as follows: (i) following at least thirty (30) Business Days' prior written notice to the audited Party; (ii) subject to the reasonable scheduling requirements and limitations of the audited Party; (iii) at the auditing Party's sole cost and expense; (iv) of a reasonable scope and duration; (v) in a manner so as not to interfere with the audited Party's business operations; and (vi) in compliance with the audited Party's security rules.
8. **Binding Effect.** This Agreement shall be binding on and inure to the benefit of the respective successors and permitted assigns of the Parties.

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9. **Capacity Planning and Forecasting.** Within thirty (30) days from the effective date of this Agreement, the Parties agree to have met and developed joint planning and forecasting responsibilities which are applicable to local services. Such responsibilities shall include but are not limited to the following:
- 9.1 NETWORK will furnish to GTE information that provides for state-wide annual forecasts of order activity, in-service quantity forecasts, and facility/demand forecasts.
- 9.2 NETWORK shall notify GTE promptly of changes greater than ten percent (10%) to current forecasts (increase or decrease) that generate a shift in the demand curve for the following forecasting period.
10. **Compliance with Laws and Regulations.** Each Party shall comply with all federal, state, and local statutes, regulations, rules, ordinances, judicial decisions, and administrative rulings applicable to its performance under this Agreement.
11. **Confidential Information.**
- 11.1 **Identification.** Either Party may disclose to the other proprietary or confidential customer, technical, or business information in written, graphic, oral or other tangible or intangible forms ("Confidential Information"). In order for information to be considered Confidential Information under this Agreement, it must be marked "Confidential" or "Proprietary," or bear a marking of similar import. Orally or visually disclosed information shall be deemed Confidential Information only if contemporaneously identified as such and reduced to writing and delivered to the other Party with a statement or marking of confidentiality within thirty (30) calendar days after oral or visual disclosure.

Notwithstanding the foregoing, preorders and all orders for services placed by NETWORK pursuant to this Agreement, and information that would constitute customer proprietary network information of NETWORK end user customers pursuant to the Act and the rules and regulations of the FCC, as well as recorded usage information with respect to NETWORK end users, whether disclosed by NETWORK to GTE or otherwise acquired by GTE in the course of its performance under this Agreement, and where GTE is the NANP Number Plan Administrator, NETWORK information submitted to GTE in connection with such responsibilities shall be deemed Confidential information of NETWORK for all purposes under this Agreement whether or not specifically marked or designated as confidential or proprietary.

11.2 **Handling.** In order to protect such Confidential Information from improper disclosure, each Party agrees:

- (a) That all Confidential Information shall be and shall remain the exclusive property of the source;
- (b) To limit access to such Confidential Information to authorized employees who have a need to know the Confidential Information for performance of this Agreement;
- (c) To keep such Confidential Information confidential and to use the same level of care to prevent disclosure or unauthorized use of the received Confidential Information as it exercises in protecting its own Confidential Information of a similar nature;
- (d) Not to copy, publish, or disclose such Confidential Information to others or authorize anyone else to copy, publish, or disclose such Confidential Information to others without the prior written approval of the source;
- (e) To return promptly any copies of such Confidential Information to the source at its request; and
- (f) To use such Confidential Information only for purposes of fulfilling work or services performed hereunder and for other purposes only upon such terms as may be agreed upon between the Parties in writing.

11.3 **Exceptions.** These obligations shall not apply to any Confidential Information that was legally in the recipient's possession prior to receipt from the source, was received in good faith from a third party not subject to a confidential obligation to the source, now is or later becomes publicly known through no breach of confidential obligation by the recipient, was developed by the recipient without the developing persons having access to any of the Confidential Information received in confidence from the source, or that is required to be disclosed pursuant to subpoena or other process issued by a court or administrative agency having appropriate jurisdiction, provided, however, that the recipient shall give prior notice to the source and shall reasonably cooperate if the source deems it necessary to seek protective arrangements.

11.4 **Survival.** The obligation of confidentiality and use with respect to Confidential Information disclosed by one Party to the other shall survive

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any termination of this Agreement for a period of three (3) years from the date of the initial disclosure of the Confidential Information.

12. **Consent.** Where consent, approval, or mutual agreement is required of a Party, it shall not be unreasonably withheld or delayed.
13. **Fraud.** NETWORK assumes responsibility for all fraud associated with its end user customers and accounts. GTE shall bear no responsibility for, nor is it required to investigate or make adjustments to NETWORK's account in cases of fraud.
14. **Reimbursement of Expenses.** In performing under this Agreement GTE may be required to make expenditures or otherwise incur costs that are not otherwise reimbursed under this Agreement. In such event GTE is entitled to reimbursement from NETWORK for all such costs. For all such costs and expenses GTE shall receive through NRCs the actual costs and expenses incurred, including labor costs and expenses, overhead and fixed charges and may include a reasonable contribution to GTE's common costs.
15. **Dispute Resolution.**
 - 15.1 **Alternative to Litigation.** Except as provided under Section 252 of the Act with respect to the approval of this Agreement by the Commission, the Parties desire to resolve disputes arising out of or relating to this Agreement without litigation. Accordingly, except for action seeking a temporary restraining order or an injunction related to the purposes of this Agreement, or suit to compel compliance with this dispute resolution process, the Parties agree to use the following alternative dispute resolution procedures as the sole remedy with respect to any controversy or claim arising out of or relating to this Agreement or its breach.
 - 15.2 **Negotiations.** At the written request of a Party, each Party will appoint a knowledgeable, responsible representative to meet and negotiate in good faith to resolve any dispute arising out of or relating to this Agreement. The Parties intend that these negotiations be conducted by non-lawyer, business representatives. The location, format, frequency, duration, and conclusion of these discussions shall be left to the discretion of the representatives. Upon agreement, the representatives may utilize other alternative dispute resolution procedures such as mediation to assist in the negotiations. Discussions and correspondence among the representatives for purposes of these negotiations shall be treated as confidential information developed for purposes of settlement, exempt from discovery, and shall not be admissible in the arbitration described

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below or in any lawsuit without the concurrence of all Parties. Documents identified in or provided with such communications, which are not prepared for purposes of the negotiations, are not so exempted and may, if otherwise discoverable, be discovered or otherwise admissible, be admitted in evidence, in the arbitration or lawsuit.

- 15.3 **Arbitration.** If the negotiations do not resolve the dispute within sixty (60) Business Days of the initial written request, the dispute shall be submitted to binding arbitration by a single arbitrator pursuant to the Commercial Arbitration Rules of the American Arbitration Association except that the Parties may select an arbitrator outside American Arbitration Association rules upon mutual agreement. A Party may demand such arbitration in accordance with the procedures set out in those rules. Discovery shall be controlled by the arbitrator and shall be permitted to the extent set out in this section. Each Party may submit in writing to a Party, and that Party shall so respond to, a maximum of any combination of thirty-five (35) (none of which may have subparts) of the following: interrogatories, demands to produce documents, or requests for admission. Each Party is also entitled to take the oral deposition of one individual of another Party. Additional discovery may be permitted upon mutual agreement of the Parties. The arbitration hearing shall be commenced within sixty (60) Business Days of the demand for arbitration. The arbitration shall be held in a mutually agreeable city. The arbitrator shall control the scheduling so as to process the matter expeditiously. The Parties may submit written briefs. The arbitrator shall rule on the dispute by issuing a written opinion within thirty (30) Business Days after the close of hearings. The times specified in this section may be extended upon mutual agreement of the Parties or by the arbitrator upon a showing of good cause. Judgment upon the award rendered by the arbitrator may be entered in any court having jurisdiction.
- 15.4 **Expedited Arbitration Procedures.** If the issue to be resolved through the negotiations referenced in Section 15.2 directly and materially affects service to either Party's end user customers, then the period of resolution of the dispute through negotiations before the dispute is to be submitted to binding arbitration shall be five (5) Business Days. Once such a service affecting dispute is submitted to arbitration, the arbitration shall be conducted pursuant to the expedited procedures rules of the Commercial Arbitration Rules of the American Arbitration Association (i.e., rules 53 through 57).
- 15.5 **Costs.** Each Party shall bear its own costs of these procedures. A Party seeking discovery shall reimburse the responding Party the costs of

production of documents (including search time and reproduction costs).
The Parties shall equally split the fees of the arbitration and the arbitrator.

- 15.6 Continuous Service. The Parties shall continue providing services to each other during the pendency of any dispute resolution procedure, and the Parties shall continue to perform their obligations (including making payments in accordance with Article IV, Section 4) in accordance with this Agreement.
16. Entire Agreement. This Agreement constitutes the entire agreement of the Parties pertaining to the subject matter of this Agreement and supersedes all prior agreements, negotiations, proposals, and representations, whether written or oral, and all contemporaneous oral agreements, negotiations, proposals, and representations concerning such subject matter. No representations, understandings, agreements, or warranties, expressed or implied, have been made or relied upon in the making of this Agreement other than those specifically set forth herein.
17. Expenses. Except as specifically set out in this Agreement, each Party shall be solely responsible for its own expenses involved in all activities related to the subject of this Agreement.
18. Force Majeure. In the event performance of this Agreement, or any obligation hereunder, is either directly or indirectly prevented, restricted, or interfered with by reason of fire, flood, earthquake or like acts of God, wars, revolution, civil commotion, explosion, acts of public enemy, embargo, acts of the government in its sovereign capacity, labor difficulties, including without limitation, strikes, slowdowns, picketing, or boycotts, unavailability of equipment from vendor, changes requested by Customer, or any other circumstances beyond the reasonable control and without the fault or negligence of the Party affected, the Party affected, upon giving prompt notice to the other Party, shall be excused from such performance on a day-to-day basis to the extent of such prevention, restriction, or interference (and the other Party shall likewise be excused from performance of its obligations on a day-to-day basis until the delay, restriction or interference has ceased); *provided however*, that the Party so affected shall use diligent efforts to avoid or remove such causes of nonperformance and both Parties shall proceed whenever such causes are removed or cease.
19. Good Faith Performance. In the performance of their obligations under this Agreement, the Parties shall act in good faith. In situations in which notice, consent, approval or similar action by a Party is permitted or required by any provision of this Agreement, such action shall not be unreasonably delayed, withheld or conditioned.

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20. **Governing Law.** This Agreement shall be governed by and construed in accordance with the Telecommunications Act of 1996, applicable federal and (to the extent not inconsistent therewith) domestic laws of the state where the services are provided or the facilities reside and shall be subject to the exclusive jurisdiction of the courts therein.
21. **Standard Practices.** The Parties acknowledge that GTE shall be adopting some industry standard practices and/or establishing its own standard practices to various requirements hereunder applicable to the NETWORK industry which may be added in the Guide. NETWORK agrees that GTE may implement such practices to satisfy any GTE obligations under this Agreement. A copy has been provided to NETWORK and is incorporated by reference into this Agreement.
22. **Headings.** The headings in this Agreement are inserted for convenience and identification only and shall not be considered in the interpretation of this Agreement.
23. **Independent Contractor Relationship.** The persons provided by each Party shall be solely that Party's employees and shall be under the sole and exclusive direction and control of that Party. They shall not be considered employees of the other Party for any purpose. Each Party shall remain an independent contractor with respect to the other and shall be responsible for compliance with all laws, rules and regulations involving, but not limited to, employment of labor, hours of labor, health and safety, working conditions and payment of wages. Each Party shall also be responsible for payment of taxes, including federal, state and municipal taxes, chargeable or assessed with respect to its employees, such as Social Security, unemployment, workers' compensation, disability insurance, and federal and state withholding. Each Party shall indemnify the other for any loss, damage, liability, claim, demand, or penalty that may be sustained by reason of its failure to comply with this provision.
24. **Law Enforcement Interface.**
 - 24.1 Except to the extent not available in connection with GTE's operation of its own business, GTE shall provide seven day a week/twenty-four hour a day assistance to law enforcement persons for emergency traps, assistance involving emergency traces and emergency information retrieval on customer invoked CLASS services.
 - 24.2 GTE agrees to work jointly with NETWORK in security matters to support law enforcement agency requirements for taps, traces, court orders, etc. Charges for providing such services for NETWORK customers will be billed to NETWORK.

- 24.3 GTE will, in non emergency situations, inform the requesting law enforcement agencies that the end-user to be wire tapped, traced, etc. is a NETWORK Customer and shall refer them to NETWORK.
- 24.4 Subsequent to the execution and approval of this Agreement by the Commission, the parties shall establish a separate contract or authorization agreement specific to the Nuisance Call Bureau (NCB) and Security Control Center (SCC) for CLEC procedures which will be in compliance with applicable state and federal laws.
25. Liability and Indemnity.
- 25.1 Indemnification. Subject to the limitations set forth in Section 25.4 of this Article III, each Party agrees to release, indemnify, defend, and hold harmless the other Party from all losses, claims, demands, damages, expenses, suits, or other actions, or any liability whatsoever, including, but not limited to, costs and attorney's fees, whether suffered, made, instituted, or asserted by any other party or person, for invasion of privacy, personal injury to or death of any person or persons, or for losses, damages, or destruction of property, whether or not owned by others, proximately caused by the indemnifying Party's negligence or willful misconduct, regardless of form of action. The indemnified Party agrees to notify the other Party promptly, in writing, of any written claims, lawsuits, or demands for which it is claimed that the indemnifying Party is responsible under this Section and to cooperate in every reasonable way to facilitate defense or settlement of claims. The indemnifying Party shall have complete control over defense of the case and over the terms of any proposed settlement or compromise thereof. The indemnifying Party shall not be liable under this Section for settlement by the indemnified Party or any claim, lawsuit, or demand, if the indemnifying Party has not approved the settlement in advance, unless the indemnifying Party has had the defense of the claim, lawsuit, or demand tendered to it in writing and has failed to assume such defense. In the event of such failure to assume defense, the indemnifying Party shall be liable for any reasonable settlement made by the indemnified Party without approval of the indemnifying Party.
- 25.2 End User and Content-Related Claims. Each Party agrees to release, indemnify, defend, and hold harmless the other Party, its affiliates, and any third-party provider or operator of Facilities involved in the provision of services (collectively, the "Indemnified Party") from all losses, claims, demands, damages, expenses, suits, or other actions, or any liability whatsoever, including, but not limited to, costs and attorney's fees.

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suffered, made, instituted, or asserted by either Party's end users against an Indemnified Party arising from services. Each Party further agrees to release, indemnify, defend, and hold harmless the Indemnified Party from all losses, claims, demands, damages, expenses, suits, or other actions, or any liability whatsoever, including, but not limited to, costs and attorney's fees, suffered, made, instituted, or asserted by any third party against an Indemnified Party arising from or in any way related to actual or alleged defamation, libel, slander, interference with or misappropriation of proprietary or creative right, or any other injury to any person or property arising out of content transmitted by the Indemnified Party or such Party's end users, or any other act or omission of the Indemnified Party or such Party's end users.

- 25.3 **DISCLAIMER.** EXCEPT AS SPECIFICALLY PROVIDED TO THE CONTRARY IN THIS AGREEMENT, GTE MAKES NO REPRESENTATIONS OR WARRANTIES TO CUSTOMER CONCERNING THE SPECIFIC QUALITY OF ANY SERVICES PROVIDED UNDER THIS AGREEMENT. PROVIDER DISCLAIMS, WITHOUT LIMITATION, ANY WARRANTY OR GUARANTEE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING, OR FROM USAGES OF TRADE.
- 25.4 **Limitation of Liability.** Each Party's liability, whether in contract, tort or otherwise, shall be limited to direct damages, which shall not exceed the monthly charges, plus any related costs/expenses GTE may recover, including those under Section 14 above, for the services for the month during which the claim of liability arose. Under no circumstance shall either Party be responsible or liable for indirect, incidental, or consequential damages, including, but not limited to, economic loss or lost business or profits, damages arising from the use or performance of equipment or software, or the loss of use of software or equipment, or any accessories attached thereto, delay, error, or loss of data. Should either Party provide advice, make recommendations, or supply other analysis related to the services described in this Agreement, this limitation of liability shall apply to provision of such advice, recommendations, and analysis.
- 25.5 **Intellectual Property.** Neither Party shall have any obligation to defend, indemnify or hold harmless, or acquire any license or right for the benefit of, or owe any other obligation or have any liability to, the other based on or arising from any claim, demand, or proceeding by any third party alleging or asserting that the use of any circuit, apparatus, or system, or

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the use of any software, or the performance of any service or method, or the provision or use of any facilities by either Party under this Agreement constitutes direct or contributory infringement, or misuse or misappropriation of any patent, copyright, trademark, trade secret, or any other proprietary or intellectual property right of any third party.

26. **Multiple Counterparts.** This Agreement may be executed in multiple counterparts, each of which shall be deemed an original, but all of which shall together constitute but one and the same document.
27. **No Third Party Beneficiaries.** Except as may be specifically set forth in this Agreement, this Agreement does not provide and shall not be construed to provide third parties with any remedy, claim, liability, reimbursement, cause of action, or other right or privilege.
28. **Notices.** Any notice to a Party required or permitted under this Agreement shall be in writing and shall be deemed to have been received on the date of service if served personally, on the date receipt is acknowledged in writing by the recipient if delivered by regular U.S. mail, or on the date stated on the receipt if delivered by certified or registered mail or by a courier service that obtains a written receipt. Upon prior immediate oral agreement of the parties' designated recipients identified below, notice may also be provided by facsimile, Internet or electronic messaging system, which shall be effective if sent before 5:00 p.m. on that day, or if sent after 5:00 p.m. it will be effective on the next Business Day following the date sent. Any notice shall be delivered using one of the alternatives mentioned in this section and shall be directed to the applicable address indicated below or such address as the Party to be notified has designated by giving notice in compliance with this section:

If to GTE:

GTE Network Services
Director-Wholesale Contract Compliance
MC: HQW02H20
700 Hidden Ridge Drive
Irving, TX 75038
Telephone Number: 972/718-5988
Facsimile Number: 972/718-1519

and

GTE Florida Incorporated
Attention: Assistant Vice President/Associate
General Counsel
Business Development & Integration
600 Hidden Ridge - HQE03J43
Irving, TX 75038

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Telephone Number: 972/718-6361
Facsimile Number: 972/718-3403

If to NETWORK: Network One
 Attention: Mr. Thomas W. Brinkman,
 Vice President-Network & Business Development
 2000 Riversedge Parkway, Suite 900
 Atlanta, GA 30328-4618
 Telephone Number: 770/980-0080
 Facsimile Number: 770/980-0099

29. Protection.

29.1 Impairment of Service. The characteristics and methods of operation of any circuits, facilities or equipment of either Party connected with the services, facilities or equipment of the other Party pursuant to this Agreement shall not interfere with or impair service over any facilities of the other Party, its affiliated companies, or its connecting and concurring carriers involved in its services, cause damage to its plant, violate any applicable law or regulation regarding the invasion of privacy of any communications carried over the Party's facilities or create hazards to the employees of either Party or to the public (each hereinafter referred to as an "Impairment of Service").

29.2 Resolution. If either Party causes an Impairment in Service, the Party whose network or service is being impaired (the "Impaired Party") shall promptly notify the Party causing the Impairment of Service (the "Impairing Party") of the nature and location of the problem and that, unless promptly rectified, a temporary discontinuance of the use of any circuit, facility or equipment may be required. The Impairing Party and the Impaired Party agree to work together to attempt to promptly resolve the Impairment of Service. If the Impairing Party is unable to promptly remedy the Impairment of Service, then the Impaired Party may at its option temporarily discontinue the use of the affected circuit, facility or equipment.

30. Publicity. Any news release, public announcement, advertising, or any form of publicity pertaining to this Agreement, provision of services pursuant to it, or association of the Parties with respect to provision of the services described in this Agreement shall be subject to prior written approval of both GTE and NETWORK.

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31. **Regulatory Agency Control.** This Agreement shall at all times be subject to changes, modifications, orders, and rulings by the Federal Communications Commission and/or the applicable state utility regulatory commission to the extent the substance of this Agreement is or becomes subject to the jurisdiction of such agency.
32. **Changes in Legal Requirements.** GTE and NETWORK further agree that the terms and conditions of this Agreement were composed in order to effectuate the legal requirements in effect at the time the Agreement was produced. Any modifications to those requirements will be deemed to automatically supersede any terms and conditions of this Agreement.
33. **Effective Date.** This Agreement will be effective only upon execution and delivery by both Parties and approval by the Commission in accordance with Section 252 of the Act. If this Agreement or changes or modifications thereto are subject to approval of a regulatory agency, the "effective date" of this Agreement for such purposes will be ten (10) Business Days after such approval or in the event this Agreement is developed in whole or in part through arbitration, sixty (60) Business Days after such approval. Such date (i.e., ten (10) or, if arbitrated, sixty (60) Business Days after the approval) shall become the "effective date" of this Agreement for all purposes.
34. **Regulatory Matters.** Each Party shall be responsible for obtaining and keeping in effect all FCC, state regulatory commission, franchise authority and other regulatory approvals that may be required in connection with the performance of its obligations under this Agreement.
35. **Rule of Construction.** No rule of construction requiring interpretation against the drafting party hereof shall apply in the interpretation of this Agreement.
36. **Section References.** Except as otherwise specified, references within an Article of this Agreement to a Section refer to Sections within that same Article.
37. **Service Standards.**
 - 37.1 The Parties will provide a level of services to each other with respect to Resale under this Agreement in compliance with the nondiscrimination requirements of the Act.
 - 37.2 The Parties will alert each other to any network events that can result or have resulted in service interruption, blocked cells, and/or changes in network performance.

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38. **Severability.** If any provision of this Agreement is held by a court or regulatory agency of competent jurisdiction to be unenforceable, the rest of the Agreement shall remain in full force and effect and shall not be affected unless removal of that provision results, in the opinion of either Party, in a material change to this Agreement. If a material change as described in this paragraph occurs as a result of action by a court or regulatory agency, the Parties shall negotiate in good faith for replacement language. If replacement language cannot be agreed upon within a reasonable period, either Party may terminate this Agreement without penalty or liability for such termination upon written notice to the other Party.
39. **Subcontractors.** Provider may enter into subcontracts with third parties or affiliates for the performance of any of Provider's duties or obligations under this Agreement.
40. **Subsequent Law.** The terms and conditions of this Agreement shall be subject to any and all applicable laws, rules, or regulations that subsequently may be prescribed by any federal, state or local governmental authority. To the extent required by any such subsequently prescribed law, rule, or regulation, the Parties agree to modify, in writing, the affected term(s) and condition(s) of this Agreement to bring them into compliance with such law, rule, or regulation.
41. **Taxes.** Any state or local excise, sales, or use taxes (excluding any taxes levied on income) resulting from the performance of this Agreement shall be borne by the Party upon which the obligation for payment is imposed under applicable law, even if the obligation to collect and remit such taxes is placed upon the other Party. The collecting Party shall charge and collect from the obligated Party, and the obligated Party agrees to pay to the collecting Party, all applicable taxes, except to the extent that the obligated Party notifies the collecting Party and provides to the collecting Party appropriate documentation as GTE requires that qualifies the obligated Party for a full or partial exemption. Any such taxes shall be shown as separate items on applicable billing documents between the Parties. The obligated Party may contest the same in good faith, at its own expense, and shall be entitled to the benefit of any refund or recovery, provided that such Party shall not permit any lien to exist on any asset of the other Party by reason of the contest. The collecting Party shall cooperate in any such contest by the other Party. The other Party will indemnify the collecting Party from any sales or use taxes that may be subsequently levied on payments by the other Party by the collecting Party.
- 41.1 **Tax** - A charge which is statutorily imposed by the state or local jurisdiction and is either (a) imposed on the seller with the seller having the right or responsibility to pass the charge(s) on to the purchaser and

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the seller is responsible for remitting the charge(s) to the state or local jurisdiction or (b) imposed on the purchaser with the seller having an obligation to collect the charge(s) from the purchaser and remit the charge(s) to the state or local jurisdiction.

Taxes shall include but not be limited to: federal excise tax, state/local sales and use tax, state/local utility user tax, state/local telecommunication excise tax, state/local gross receipts tax, and local school taxes. Taxes shall not include income, income-like, gross receipts on the revenue of a provider, or property taxes. Taxes shall not include payroll withholding taxes unless specifically required by statute or ordinance.

- 41.2 **Fees/Regulatory Surcharges** - A charge imposed by a regulatory authority, other agency, or resulting from a contractual obligation, in which the seller is responsible or required to collect the fee/surcharge from the purchaser and the seller is responsible for remitting the charge to the regulatory authority, other agency, or contracting party.
42. **Trademarks and Trade Names**. Except as specifically set out in this Agreement, nothing in this Agreement shall grant, suggest, or imply any authority for one Party to use the name, trademarks, service marks, or trade names of the other for any purpose whatsoever.
43. **Waiver**. The failure of either Party to insist upon the performance of any provision of this Agreement, or to exercise any right or privilege granted to it under this Agreement, shall not be construed as a waiver of such provision or any provisions of this Agreement, and the same shall continue in full force and effect.
44. **TBD Prices**. Numerous provisions in this Agreement and its Attachments refer to pricing principles. If a provision references prices in an Attachment and there are no corresponding prices in such Attachment, such price shall be considered "To Be Determined" (TBD). With respect to all TBD prices, prior to NETWORK ordering any such TBD item, the Parties shall meet and confer to establish a price. If the Parties are unable to reach agreement on a price for such item, an interim price shall be set for such item that is equal to the price for the nearest analogous item for which a price has been established (for example, if there is not an established price for a non recurring charge (NRC) for a specific service, the Parties would use the NRC for the most analogous retail service for which there is an established price). Any interim prices so set shall be subject to modification by any subsequent decision of the Commission. If an interim price is different from the rate subsequently established by the Commission, any

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underpayment shall be paid by NETWORK to GTE, and any overpayment shall be refunded by GTE to NETWORK, within 45 Business Days after the establishment of the price by the Commission.

45. Amendment of Certain Rates, Terms and Conditions. The rates, terms and conditions in this Agreement that are specified in Appendix 45B (the "AT&T Terms") were taken from the GTE/AT&T Interconnection, Resale and Unbundling Agreement (the AT&T Agreement) approved by the Commission in Case No. 960847-TP. The rates, terms and conditions not included in this Agreement but referenced in Appendix 45A (the "GTE Terms") were excluded from the AT&T Agreement by the Commission in Case No. 960847-TP. GTE and NETWORK agree that if the "AT&T Terms" are deemed to be unlawful, or are stayed, enjoined or otherwise modified, in whole or in part, by a court or commission of competent jurisdiction, then this Agreement shall be deemed to have been amended accordingly, by modification of the "AT&T Terms" or, as appropriate, the substitution of "GTE Terms" for all stayed and enjoined "AT&T Terms", and such amendments shall be effective retroactive to the Effective Date of this Agreement.

GTE and NETWORK further agree that the terms and conditions of this Agreement reflect certain requirements of the FCC's First Report and Order in CC Docket No. 98-98. The terms and conditions of this Agreement shall be subject to any and all actions by any court or other governmental authority that invalidate, stay, vacate or otherwise modify the FCC's First Report and Order, in whole or in part ("actions"). To the extent warranted by any such action, the parties agree that this Agreement shall be deemed to have been modified accordingly as in the first paragraph of this Section 45. The parties agree to immediately apply any affected terms and conditions, including any in other sections and articles of this Agreement, consistent with such action, and within a reasonable time incorporate such modified terms and conditions in writing into the Agreement. If the AT&T Terms are affected by such action and GTE determines they cannot be consistently applied therewith, the GTE Terms shall apply. NETWORK acknowledges that GTE may seek to enforce such action before a commission or court of competent jurisdiction. GTE does not waive any position regarding the legality or inappropriateness of the FCC's First Report and Order.

The rates, terms and conditions (including rates which may be applicable under true-up) specified in both the "GTE Terms" and the "AT&T Terms" are further subject to amendment, retroactive to the Effective Date of the Agreement, to provide for charges or rate adjustments resulting from future Commission or other proceedings, including but not limited to any generic proceeding to determine GTE's unrecovered costs (e.g., historic costs, contribution,

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undepreciated reserve deficiency, or similar unrecovered GTE costs (including GTE's end user surcharge)), the establishment of a competitively neutral universal service system, or any appeal or other litigation.

If the Commission (or any other commission or federal or state court) in reviewing this Agreement pursuant to applicable state and federal laws, including Section 252(e) of the Telecommunications Act of 1996, deletes or modifies in any way this Section 45, NETWORK agrees that this entire Agreement is void and will not become effective, and NETWORK agrees to withdraw this Agreement from consideration by the Commission (or any other commission or federal or state court).

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**ARTICLE IV
GENERAL RULES GOVERNING RESOLD SERVICES**

1. **General.** General regulations, terms and conditions governing rate applications, technical parameters, service availability, definitions and feature interactions, as described in the appropriate GTE intrastate local, toll and access tariffs, apply to retail services made available by GTE to NETWORK for resale provided by GTE to NETWORK, when appropriate, unless otherwise specified in this Agreement. As applied to services under this Agreement, the term "Customer" contained in the GTE Retail Tariff shall be deemed to mean "NETWORK" as defined in this Agreement.

2. **Liability of GTE.**
 - 2.1 **Inapplicability of Tariff Liability.** GTE's general liability, as described in the GTE Retail Tariff, does not extend to NETWORK's customers or any other third party. Liability of GTE to NETWORK resulting from any and all causes arising out of services, or any other items relating to this Agreement shall be governed by the liability provisions contained in this Agreement and no other liability whatsoever shall attach to GTE. GTE shall be liable for the individual services, facilities or elements that it separately provides to NETWORK and shall not be liable for the integration of components combined by NETWORK.

 - 2.2 **NETWORK Tariffs or Contracts.** NETWORK shall, in its tariffs or other contracts for services provided to its end users using services obtained from GTE, provide that in no case shall GTE be liable to NETWORK's end users or any third parties for any indirect, special or consequential damages, including, but not limited to, economic loss or lost business or profits, whether foreseeable or not, and regardless of notification by NETWORK of the possibility of such damages and NETWORK shall indemnify and hold GTE harmless from any and all claims, demands, causes of action and liabilities based on any reason whatsoever from its customers as provided in this Agreement. Nothing in this Agreement shall be deemed to create a third-party beneficiary relationship with NETWORK's end users.

 - 2.3 **No Liability for Errors.** GTE is not liable for mistakes that appear in GTE's listings, 911 and other information databases, or for incorrect referrals of end users to NETWORK for any ongoing NETWORK service, sales or repair inquiries, and with respect to such mistakes or incorrect referrals, NETWORK shall indemnify and hold GTE harmless from any and all

claims, demands, causes of action and liabilities whatsoever, including costs, expenses and reasonable attorney's fees incurred on account thereof, by third parties, including NETWORK's end users or employees. For purposes of this Section 2.3, mistakes and incorrect referrals shall not include matters arising out of the willful misconduct of GTE or its employees or agents.

3. Unauthorized Changes.

3.1 Procedures. If NETWORK submits an order for resold services under this Agreement in order to provide service to an end user that at the time the order is submitted is obtaining its local services from GTE or another LEC using GTE resold services, and the end user notifies GTE that the end user did not authorize NETWORK to provide local exchange services to the end user, NETWORK must provide GTE with written documentation of authorization from that end user within thirty (30) Business Days of notification by GTE. If NETWORK cannot provide written documentation of authorization within such time frame, NETWORK must within three (3) Business Days thereafter:

- (a) notify GTE to change the end user back to the LEC providing service to the end user before the change to NETWORK was made; and
- (b) provide any end user information and billing records NETWORK has obtained relating to the end user to the LEC previously serving the end user; and
- (c) notify the end user and GTE that the change back to the previous LEC has been made.

Furthermore, GTE will bill NETWORK fifty dollars (\$50.00) per affected line to compensate GTE for switching the end user back to the original LEC.

4. Impact of Payment of Charges on Service. NETWORK is solely responsible for the payment of all charges for all services, facilities and elements furnished under this Agreement, including, but not limited to, calls originated or accepted at its or its end users' service locations. If NETWORK fails to pay when due any and all charges billed to NETWORK under this Agreement, including any late payment charges (collectively, "Unpaid Charges"), and any or all such charges remain unpaid more than forty-five (45) Business Days after the bill date of such Unpaid Charges excepting previously disputed charges for which NETWORK may withhold payment, GTE shall notify NETWORK in writing that it must pay all

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Unpaid Charges to GTE within seven (7) Business Days. If NETWORK disputes the billed charges, it shall, within said seven (7) day period, inform GTE in writing of which portion of the Unpaid Charges it disputes, including the specific details and reasons for the dispute, unless such reasons have been previously provided, and shall immediately pay to GTE all undisputed charges. If NETWORK and GTE are unable, within thirty (30) Business Days thereafter, to resolve issues related to the disputed charges, then either NETWORK or GTE may file a request for arbitration under Article I.1 of this Agreement to resolve those issues. Upon resolution of any dispute hereunder, if NETWORK owes payment it shall make such payment to GTE with any late payment charge under Article III, Section 7.2, from the original payment due date. If NETWORK owes no payment, but has previously paid GTE such disputed payment, then GTE shall credit such payment including any late payment charges. If NETWORK fails to pay any undisputed Unpaid Charges, NETWORK shall, at its sole expense, within five (5) Business Days notify its end users that their service may be disconnected for NETWORK's failure to pay Unpaid Charges, and that its end users must select a new provider of local exchange services. GTE may discontinue service to NETWORK upon failure to pay undisputed charges as provided in this Section 4, and shall have no liability to NETWORK or NETWORK's end users in the event of such disconnection. If NETWORK fails to provide such notification or any of NETWORK's end users fail to select a new provider of services within the applicable time period, GTE may provide local exchange services to NETWORK's end users under GTE's applicable end user tariff at the then current charges for the services being provided. In this circumstance, otherwise applicable service establishment charges will not apply to NETWORK's end user, but will be assessed to NETWORK.

5. Unlawful Use of Service. Services provided by GTE pursuant to this Agreement shall not be used by NETWORK or its end users for any purpose in violation of law. NETWORK, and not GTE, shall be responsible to ensure that NETWORK and its end users use of services provided hereunder comply at all times with all applicable laws. GTE may refuse to furnish service to NETWORK or disconnect particular services provided under this Agreement to NETWORK or, as appropriate, NETWORK's end user when (i) an order is issued by a court of competent jurisdiction finding that probable cause exists to believe that the use made or to be made of the service is prohibited by law or (ii) GTE is notified in writing by a law enforcement agency acting within its jurisdiction that any facility furnished by GTE is being used or will be used for the purpose of transmitting or receiving gambling information in interstate or foreign commerce in violation of law. Termination of service shall take place after reasonable notice is provided to NETWORK, or as ordered by the court. If facilities have been physically disconnected by law enforcement officials at the premises where located, and if there is not presented to GTE the written finding of a court, then upon request of

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NETWORK and agreement to pay restoral of service charges and other applicable service charges, GTE shall promptly restore such service.

6. **Timing of Messages.** With respect to GTE resold measured rate local service(s), chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network.
7. **Procedures For Preordering, Ordering, Provisioning, Etc.** Certain procedures for preordering, ordering, provisioning, maintenance and billing and electronic interfaces for many of these functions are described in Appendix B. All costs and expenses for any new or modified electronic interfaces NETWORK requires that GTE determines are Currently Available and GTE agrees to develop will be paid by NETWORK pursuant to Appendix B. The schedule for implementation of any new or modified electronic interfaces will be developed by GTE according to industry standards and will be based upon the amount of work needed to design, test and implement the new or modified interface.
8. **Letter of Authorization**
 - 8.1 GTE will not release the Customer Service Record (CSR) containing Customer Priority Network Information (CPNI) to NETWORK on GTE end user customer accounts unless NETWORK first provides to GTE a written Letter of Authorization (LOA), signed by the end user customer, authorizing the release of such information to NETWORK or if state or federal law provides otherwise, in accordance with such law.
 - 8.2 An LOA will be required before GTE will process an order for services provided in cases in which the subscriber currently receives Exchange Service from GTE or from a local service provider other than NETWORK. Such LOA may be a blanket LOA or such other form as agreed upon between GTE and NETWORK.
9. **Customer Contacts.** Except as otherwise provided in this Agreement or as agreed to in a separate writing by NETWORK, NETWORK shall provide the exclusive interface with NETWORK's end user customers in connection with the marketing or offering of NETWORK services. Except as otherwise provided in this Agreement, in those instances in which GTE personnel are required pursuant to this Agreement to interface directly with NETWORK's end users, such personnel shall not identify themselves as representing GTE. All forms, business cards or other business materials furnished by GTE to NETWORK end

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users shall be generic in nature. In no event shall GTE personnel acting on behalf of NETWORK pursuant to this Agreement provide information to NETWORK end users about GTE products or services unless otherwise authorized by NETWORK.

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**ARTICLE V
RESALE OF SERVICES**

1. **General.** The purpose of this Article V is to define the Exchange Services and related Vertical Features and other services (collectively referred to for purposes of this Article V as the "services") that may be purchased from GTE and resold by NETWORK and the terms and conditions applicable to such resold services. Except as specifically provided otherwise in this Agreement, provisioning of Exchange Services for resale will be governed by the GTE Guide. GTE will make available to NETWORK for resale any Telecommunications Service that GTE currently offers, or may offer hereafter, on a retail basis to subscribers that are not telecommunications carriers, except as qualified by Section 2.1 below.

2. **Terms and Conditions.**
 - 2.1 **Restrictions on Resale.** The following restrictions shall apply to the resale of retail services by NETWORK.
 - 2.1.1 NETWORK shall not resell to one class of customers a service that is offered by GTE only to another class of customers in accordance with state requirements (e.g., R-1 to B-1, disabled services or lifeline services to non-qualifying customers).
 - 2.1.2 NETWORK shall not resell lifeline services and services for the disabled.
 - 2.1.3 NETWORK shall not resell promotional offerings of 90 days or less in duration. These promotional offerings are not available to NETWORK for resale. GTE will apply any applicable resale discount to the ordinary rate for a retail service rather than the special promotional rate.

 - 2.2 **Interim Universal Service Support Charge for Wholesale Services.** NETWORK wishes to resell GTE's Basic Exchange Residential and Business services. It is GTE's position that GTE's current intraLATA toll rates include implicit subsidies that support below-cost prices for other services and thus promote universal service. This universal service support is lost where a CLEC resells GTE's local service but does not resell GTE's intraLATA toll service. For this reason, GTE will not resell Basic Exchange Residential or Business services unless NETWORK pays the monthly interim universal service support charge set forth in Appendix

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A. GTE believes that this interim surcharge is required by state and federal law.

The lawfulness of GTE's interim surcharge is being addressed (or will be addressed) by the Commission or a court of competent jurisdiction. The parties agree that GTE will offer for resale Basic Local Exchange Residential and Business services at the avoided cost discount rate set forth in Appendix A without the interim surcharge, but subject to the following terms and conditions:

2.2.1 NETWORK agrees that within thirty (30) days after the effective date of a Commission or court order affirming GTE's interim surcharge, NETWORK will (i) begin paying the monthly interim surcharge in accord with Appendix A, and (ii) make a lump sum payment to GTE of the total interim surcharges retroactive to the effective date of this agreement.

2.2.2 Notwithstanding any provision in this Agreement, GTE may, at its sole discretion and at any time, seek injunctive or other relief (i) requiring the CLEC to pay GTE's interim surcharge or (ii) requiring the Commission to immediately impose the interim surcharge.

2.2.3 Nothing in this Agreement shall restrict or impair GTE from seeking injunctive relief or any other remedy at any time and in any court regarding GTE's interim surcharge or the Commission's rejection or modification of GTE's interim surcharge.

2.3 Restrictions on Discount of Retail Services. The discount specified in Section 5.3 herein shall apply to all retail services except for the following:

2.3.1 NETWORK may resell services that are provided at a volume discount in accordance with terms and conditions of applicable tariff. NETWORK shall not aggregate end user lines and/or traffic in order to qualify for volume discount.

2.3.2 NETWORK may resell ICB/Contract services without a discount and only to end user customers that already have such services.

2.3.3 NETWORK may resell COCOT coin or coinless line, however, no discount applies.

2.3.4 NETWORK may resell special access; however, no discount applies.

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2.3.5 NETWORK may resell Operator Services and Directory Assistance as specified in Section 5.6 herein; however, no discount applies.

2.4 Resale to Other Carriers. Services available for resale may not be used by NETWORK to provide access to the local network as an alternative to tariffed switched and special access by other carriers, including, but not limited to: interexchange carriers, wireless carriers, competitive access providers, or other retail telecommunications providers.

3. Ordering and Billing.

3.1 Local Service Request. Orders for resale of services will be placed utilizing standard Local Service Request ("LSR") forms. GTE will continue to participate in industry forums for developing service order/disconnect order formats and will incorporate appropriate industry standards. Complete and accurate LSR forms (containing the requisite end user information as described in the Guide) must be provided by NETWORK before a request can be processed.

3.2 Certificate of Operating Authority. When ordering, NETWORK must represent and warrant to GTE that it is a certified provider of local dial-tone service. NETWORK will provide a copy of its Certificate of Operating Authority or other evidence of its status to GTE upon request.

3.3 Directory Assistance Listings. GTE shall include a NETWORK customer listing in its Directory Assistance database as part of the Local Service Request ("LSR") process. GTE will honor NETWORK Customer's preferences for listing status, including non-published and unlisted, as noted on the LSR and will enter the listing in the GTE database which is used to perform Directory Assistance functions as it appears on the LSR.

3.4 Nonrecurring Charges. NETWORK shall be responsible for the payment of all nonrecurring charges ("NRCs") applicable to resold services (e.g., installation, changes, ordering charges) as listed in Appendix A. In addition, NRCs for Field Service work (Installation/Repair requiring on site visits will be charged from the appropriate tariff. No discount applies to nonrecurring charges. GTE shall be entitled to receive through NRCs any unreimbursed costs it incurs performing under this Agreement.

3.5 Transfers Between NETWORK and Another Reseller of GTE Services. When NETWORK has obtained an end user customer from another

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reseller of GTE services, NETWORK will inform GTE of the transfer by submitting standard LSR forms to GTE.

- 3.6 **Local Calling Detail.** Except for those services and in those areas where measured rate local service is available to end users, monthly billing to NETWORK does not include local calling detail. However, NETWORK may request and GTE shall consider developing the capabilities to provide local calling detail in those areas where measured local service is not available for a mutually agreeable charge.
 - 3.7 **Procedures.** An overview of the procedures for preordering, ordering, provisioning and billing for resold services are outlined in Appendix B, attached hereto and made a part hereof.
 - 3.8 **LIDB.** For resale services, the LSR will generate updates to GTE's LIDB for validation of calling card, collect, and third number billed calls.
 - 3.9 **Originating Line Number Screening (OLNS).** Upon request, GTE will update the database to provide OLNS which indicates to an operator the acceptable billing methods for calls originating from the calling number (e.g., penal institutions, COCOTS).
4. **Maintenance.**
- 4.1 **Maintenance, Testing and Repair.** GTE will provide repair and maintenance services to NETWORK and its end user customers for resold services in accordance with the same standards and charges used for such services provided to GTE end user customers. GTE will not initiate a maintenance call or take action in response to a trouble report from a NETWORK end user until such time as trouble is reported to GTE by NETWORK. NETWORK must provide to GTE all end user information necessary for the installation, repair and servicing of any facilities used for resold services according to the procedures described in the Guide.
 - 4.2 **Specifics and Procedures for Maintenance.** An overview of the procedures for maintenance of resold services and additional matters agreed to by the Parties concerning maintenance are set forth in Appendix B.

5. **Services Available for Resale.**

5.1 **Description of Local Exchange Services Available for Resale.** Resold basic Exchange Service includes, but is not limited to, the following elements:

- (a) **Voice Grade Local Exchange Access Line** - includes a telephone number and dial tone.
- (b) **Local Calling** - at local usage measured rates if applicable to the end user customer.
- (c) **Access to long distance carriers**
- (d) **E-911 Emergency Dialing**
- (e) **Access to Service Access Codes** - e.g., 800, 888, 900
- (f) **Use of AIN Services** (those Currently Available to end users)
- (g) **End User Private Line Services**
- (h) **Listing of telephone number in appropriate "white pages" directory;**
and
- (i) **Copy of "White Pages" and "Yellow Pages" directories for the appropriate GTE service area**
- (j) **IntraLATA toll**

5.2 **List of Services Available for Resale.** The type of services listed on **Appendix A**, attached hereto and made a part of this Agreement, are available for resale by NETWORK. Subject to the limitations on resale enumerated in this Article, any new services that GTE offers in the future at retail to customers who are not telecommunications carriers shall also be available to NETWORK for resale under the same terms and conditions contained in this Agreement. Additional regulations, terms and conditions relating to the type of services listed on **Appendix A** can be found in the appropriate intrastate local, toll and access tariffs. Terms, conditions and other matters concerning rate applications, technical parameters, provisioning capability, definitions and feature interactions contained in such tariffs are applicable to the type of services offered under this Agreement and are incorporated herein by reference.

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Modifications to services listed on Appendix A shall be provided to NETWORK in accordance with GTE's practices and procedures.

5.2.1 Promotional Services. GTE shall make available for resale, those promotional offerings that are greater than 90 days in duration and the special promotional rate will be subject to the applicable resale discount.

5.3 Rates. The prices charged to NETWORK for local services shall be calculated as follows:

5.3.1 Avoided Cost Discount as shown on Appendix A shall apply to all retail services except those services listed in Section 2.1 and Section 2.3 herein.

5.3.2 The discount dollar amount calculated under Section 5.3.1 above will be deducted from the retail rate.

5.3.3 The resulting rate is the resale rate.

5.3.4 This discount dollar amount in Section 5.3.2 above shall not change during the Term of this Agreement, even though GTE may change its retail rates.

5.4 Grandfathered Services. Services identified in GTE Tariffs as grandfathered in any manner are available for resale only to end user customers that already have such grandfathered service. An existing end user customer may not move a grandfathered service to a new service location. Grandfathered services are subject to a resale discount.

5.5 Access. GTE retains all revenue due from other carriers for access to GTE facilities, including both switched and special access charges.

5.6 Operator Services (OS) and Directory Assistance (DA). Operator Services for local and toll assistance (for example, call completion, busy line verification and emergency interruption) and Directory Assistance (e.g., 411 calls) are provided as an element of Exchange Services offered for resale. GTE may brand this service as GTE. NETWORK will be billed in accordance with Appendix A.

5.6.1 If NETWORK requests branding or unbranding, GTE will provide such unbranding or rebranding with NETWORK's name.

- 5.6.2 NETWORK will be billed a charge for unbranding or rebranding and customized routing.
- 5.6.3 For those offices that NETWORK has requested GTE to rebrand and/or unbrand OS and DA, GTE will provide it where GTE performs its own OS and DA service subject to capability and capacity limitations where customized routing is Currently Available. If GTE uses a third-party contractor to provide OS or DA, GTE will not provide branding nor will GTE negotiate it with a third party on behalf of NETWORK. NETWORK must negotiate with the third party. In these instances, NETWORK will need to purchase customized routing and dedicated trunking to differentiate its OS/DA traffic from GTE's.
6. Misdirected Calls. The Parties will employ the following procedures for handling any misdirected calls (e.g., Business office, repair bureau, etc.).
- 6.1 To the extent the correct provider can be determined, each Party will refer misdirected calls to the proper provider of local exchange service. When referring such calls, both Parties agree to do so in a courteous manner at no charge.
- 6.2 For misdirected repair calls, the Parties will provide their respective repair bureau contact number to each other on a reciprocal basis and provide the end user the correct contact number.
- 6.3 In responding to misdirected calls, neither Party shall make disparaging remarks about each other, nor shall they use these calls as a basis for internal referrals or to solicit end users or to market services.
7. 911/E911 Arrangements.
- 7.1 Description of Service. Where GTE is the 911 service provider, GTE shall provide 911 Service as described in this Section as an element of local exchange services available for resale.
- 7.2 Cooperation and Level of Performance. The Parties agree to provide access to 911/E911 in a manner that is transparent to the end user. The Parties will work together to facilitate the prompt, reliable and efficient level of performance that will provide the same grade of service as that which GTE provides to its own end users.

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- 7.3 **Updates to Master Street Address Guide (MSAG)**. It shall be the responsibility of NETWORK to ensure that the address of each of its end users is included in the MSAG. Where GTE is the lead telco, GTE will accept address records provided on NETWORK's LSR. GTE and NETWORK will work together to develop the process by which LSR errors out of the MSAG will be handled, with appropriate cost recovery to GTE. Where GTE is not the lead telco, GTE has no action and NETWORK must establish a separate relationship with the lead telco to submit records for MSAG validation. Where GTE is the lead telco, it will have a copy of the MSAG and will provide a copy to NETWORK upon request at a reasonable charge.
- 7.4 **Updates to Database**. The 911/E911 database will be updated with NETWORK's and user 911/E911 information. If NETWORK provides its updated data to GTE as frequently as does GTE's internal systems, the update will be as timely. In any case, GTE will not update the ALI database any later than one working day subsequent to receipt of data from NETWORK.
- 7.5 **Compensation**.
- 7.5.1 In situations in which GTE is responsible for maintenance of the 911/E911 database and can be compensated for maintaining NETWORK's information by the 911 district, GTE will seek such compensation from the 911 district. GTE will seek compensation from NETWORK only if and to the extent that GTE is unable to obtain such compensation from the 911 district.
- 7.5.2 Compensation to GTE for provision of services it provides NETWORK hereunder shall be according to reasonable rates developed by GTE and agreed upon by NETWORK.
- 7.6 **Liability**. GTE will not be liable for errors with respect to 911/E911 services except for its gross negligence as addressed in applicable tariffs.
8. **Dialing Format Changes**. GTE will provide reasonable notification to NETWORK of changes to local dialing format, i.e., 7 to 10 digit, by end office.

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IN WITNESS WHEREOF, each Party has executed this Agreement to be effective as of the date first above written.

GTE FLORIDA INCORPORATED

NETWORK ONE

By Connie Nicholas

By Thomas W. Brinkman

Name Connie Nicholas

Name Thomas W. Brinkman

Title Assistant Vice President
Wholesale Markets-Interconnection

Title V.P. M-Funnel & Product Development

Date September 3, 1998

Date 6-16-98

APPROVED FOR SIGNATURE
Deanna Perry
ATTORNEY, GTE
DATE: 9/3/98

APPENDIX A
SERVICES AVAILABLE FOR RESALE

General. The rates contained in this Appendix A are based upon an avoided cost discount from GTE's retail rates as provided in Article V, Section 5.3 of the Agreement to which this Appendix A is attached. The avoided cost discount is based upon GTE's most current available cost studies and are subject to change resulting from future Commission or other proceedings, including but not limited to any generic proceeding to determine GTE's unrecovered costs (e.g., historic costs, contribution, undepreciated reserve deficiency, or similar unrecovered GTE costs (including GTE's interim Universal Service Support Surcharge)), the establishment of a competitively neutral universal service system, or any appeal or other litigation.

GTE assesses a separate interim universal service fund surcharge for resale of Basic Local Exchange Residential and Business Services at the avoided cost discount set forth to provide continued universal service support that is implicit in GTE's current retail services prices. This surcharge is being addressed (or will be addressed) by the Commission or a court of competent jurisdiction. The parties agree that GTE will offer for resale Basic Local Exchange Residential and Business Services set forth in Appendix A without the interim surcharge, but subject to the following terms and conditions:

- A. NETWORK agrees that within thirty (30) days after the effective date of a Commission or court order affirming GTE's interim surcharge, NETWORK will (i) begin paying the monthly interim surcharge in accord with Appendix A, and (ii) make a lump sum payment to GTE of the total interim surcharges retroactive to the effective date of this Agreement.
- B. Notwithstanding any provision in this Agreement, GTE may, at its sole discretion and at any time, seek injunctive or other relief (i) requiring NETWORK to pay GTE's interim surcharge or (ii) requiring the Commission to immediately impose the interim surcharge.
- C. Nothing in this Agreement shall restrict or impair GTE from seeking injunctive relief or any other remedy at any time and in any court regarding GTE's interim surcharge or the Commission's rejection or modification of GTE's interim surcharge.

The avoided cost discount is 13.04%.

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Non-Recurring Charges for Resale Services

Initial Service Order (per order)	\$47.25
Transfer of Service Charges (per order)	\$16.00
Subsequent Service Order (per order)	\$24.00
Customer Service Record Research (per request)	\$ 5.25
Resale Line Installation (per line)	\$10.50
Outside Facility Connection Charge*	\$62.50

* Per Tariff: This charge will apply when field work is required for establishment of new resale service. The terms, conditions and rates that apply for this work are described in GTE's retail local service tariffs.

Universal Service Fund (USF) Support Surcharge	
Residential (per line)	\$.45
Business (per line)	\$.60

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Line	Comp	Qty	Prod	Product Desc	Unit	Rate	Amount	Avail	Avail	Avail	Avail
1	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
2	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
3	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
4	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
5	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
6	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
7	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
8	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
9	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
10	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
11	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
12	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
13	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
14	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
15	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
16	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
17	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
18	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
19	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
20	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
21	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
22	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
23	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
24	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
25	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
26	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
27	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
28	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
29	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
30	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
31	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
32	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
33	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
34	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
35	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
36	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
37	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
38	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
39	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
40	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
41	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
42	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
43	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
44	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
45	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
46	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
47	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
48	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
49	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			
50	OTE	1	Quantity Services	Quantity Services		1.00	1.00	MA			

Line	State	Comp or Div	Plan	Product Band	Product Set	Service Description	Billing Type	Plan Position	Service Position	Rate	Actual Cost	Rate
FL	GTE	A		Directory Listings		Additional Listing	ANC			0.00	0.00	0.00
FL	GTE	B		Directory Listings		Additional Listing	ANC			0.00	0.00	0.00
FL	GTE			Directory Listings		Temporary Listing	ANC			7.00	0.00	0.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Two-Way - Rate Group 1 - Per Line	ANC			17.00	0.00	17.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Two-Way - Rate Group 2 - Per Line	ANC			21.00	0.00	21.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Two-Way - Rate Group 3 - Per Line	ANC			25.00	0.00	25.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Two-Way - Rate Group 4 - Per Line	ANC			29.00	0.00	29.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Two-Way - Rate Group 5 - Per Line	ANC			33.00	0.00	33.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Outbound Only - Rate Group 1 - Per Line	ANC			17.00	0.00	17.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Outbound Only - Rate Group 2 - Per Line	ANC			21.00	0.00	21.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Outbound Only - Rate Group 3 - Per Line	ANC			25.00	0.00	25.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Outbound Only - Rate Group 4 - Per Line	ANC			29.00	0.00	29.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Message Pad	Outbound Only - Rate Group 5 - Per Line	ANC			33.00	0.00	33.00
FL	GTE			Cable Telephone Service	Message Changes	Message - Policy Item - 0 pm Per Call	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Message Changes	Message of Use Rate - 10 min	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Message Changes	Message - Policy Item - 10 pm Per Call	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Message Changes	Message of Use Rate - 10 min	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Two-Way - Rate 1 Per Line	ANC			17.00	0.00	17.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Two-Way - Rate 2 Per Line	ANC			21.00	0.00	21.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Two-Way - Rate 3 Per Line	ANC			25.00	0.00	25.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Two-Way - Rate 4 Per Line	ANC			29.00	0.00	29.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Two-Way - Rate 5 Per Line	ANC			33.00	0.00	33.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Outbound Only - Rate 1 Per Line	ANC			17.00	0.00	17.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Outbound Only - Rate 2 Per Line	ANC			21.00	0.00	21.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Outbound Only - Rate 3 Per Line	ANC			25.00	0.00	25.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Outbound Only - Rate 4 Per Line	ANC			29.00	0.00	29.00
FL	GTE			Cable Telephone Service	Customer Provided Equipment - Flat Rate	Outbound Only - Rate 5 Per Line	ANC			33.00	0.00	33.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 1 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 2 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 3 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 4 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 5 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 6 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 7 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 8 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 9 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 10 Per Line	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Option 11 Per Line - A & C	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Answer Supervision	ANC			0.00	0.00	0.00
FL	GTE			Cable Telephone Service	Optional Service Features	Per Billing and Collection Service Establishment	ANC			0.00	0.00	0.00
FL	GTE			COPT Services	Flat Rate	Two-Way Per Line - Rate Group 1	ANC			17.00	0.00	17.00
FL	GTE			COPT Services	Flat Rate	Two-Way Per Line - Rate Group 2	ANC			21.00	0.00	21.00
FL	GTE			COPT Services	Flat Rate	Two-Way Per Line - Rate Group 3	ANC			25.00	0.00	25.00
FL	GTE			COPT Services	Flat Rate	Two-Way Per Line - Rate Group 4	ANC			29.00	0.00	29.00
FL	GTE			COPT Services	Flat Rate	Two-Way Per Line - Rate Group 5	ANC			33.00	0.00	33.00
FL	GTE			COPT Services	Flat Rate	Outbound Only - Rate Group 1	ANC			17.00	0.00	17.00
FL	GTE			COPT Services	Flat Rate	Outbound Only - Rate Group 2	ANC			21.00	0.00	21.00
FL	GTE			COPT Services	Flat Rate	Outbound Only - Rate Group 3	ANC			25.00	0.00	25.00
FL	GTE			COPT Services	Flat Rate	Outbound Only - Rate Group 4	ANC			29.00	0.00	29.00
FL	GTE			COPT Services	Flat Rate	Outbound Only - Rate Group 5	ANC			33.00	0.00	33.00
FL	GTE			COPT Services	Flat Rate	Outbound Only - Rate Group 6	ANC			37.00	0.00	37.00
FL	GTE			Telephone Answering Service	Standard In-Office Arrangements	Standard In-Office Arrangements	ANC			0.00	0.00	0.00
FL	GTE			Telephone Answering Service	Standard In-Office Arrangements	Standard In-Office Arrangements	ANC			0.00	0.00	0.00
FL	GTE			Foreign Exchange Service	Local Channel	Primary	ANC			0.00	0.00	0.00
FL	GTE			Foreign Exchange Service	Local Channel	Secondary	ANC			0.00	0.00	0.00
FL	GTE			Foreign Exchange Service	Local Channel	Primary - Flat Channel	ANC			0.00	0.00	0.00
FL	GTE			Foreign Exchange Service	Local Channel	Secondary - Flat Channel	ANC			0.00	0.00	0.00
FL	GTE			Foreign Exchange Service	Local Channel	Primary - Add'l Flat Channel	ANC			0.00	0.00	0.00
FL	GTE			Foreign Exchange Service	Local Channel	Secondary - Add'l Flat Channel	ANC			0.00	0.00	0.00
FL	GTE			Foreign Exchange Service	InterOffice Channel	1 - 8 1/2 min Channel	ANC			0.00	0.00	0.00
FL	GTE			Foreign Exchange Service	InterOffice Channel	9 - 30 min Channel	ANC			0.00	0.00	0.00
FL	GTE			Foreign Exchange Service	InterOffice Channel	26 - 60 min Channel	ANC			0.00	0.00	0.00

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Order	State	Change or Wire	Product Band	Product Set	Service Description	Billing Type	Bank Position	Statement Position	Contract Rate	Adjusted Cost	Bank Rate
A	GTE		Foreign Exchange Service	International Channel	1 - 0 Mbit Channel per Line	Usage	Y	Y	1.00	0.22	1.41
A	GTE		Foreign Exchange Service	International Channel	0 - 20 Mbit Channel per Mbit	Usage	Y	Y	1.00	0.21	1.11
A	GTE		Foreign Exchange Service	International Channel	25 + Mbit Channel per Mbit	Usage	Y	Y	1.00	0.22	1.41
A	GTE		Foreign Exchange Service	International Channel	1 - 0 Mbit Channel Per Channel	Usage	Y	Y	50.00	NA	50.00
A	GTE		Foreign Exchange Service	International Channel	0 - 20 Mbit Channel Per Channel	Usage	Y	Y	50.00	NA	50.00
A	GTE		Foreign Exchange Service	International Channel	25 + Mbit Channel Per Channel	Usage	Y	Y	50.00	NA	50.00
A	GTE		Foreign Exchange Service	Shipping Equipment	Per Port	Usage	Y	Y	31.00	NA	31.00
A	GTE		Foreign Exchange Service	Shipping Equipment	Per Port	Usage	Y	Y	3.00	0.52	3.52
A	GTE		Foreign Exchange Service		Outstanding Minutes of Use	Usage	Y	Y	0.00	0.04	0.04
A	GTE		Foreign Exchange Service		Terminating Minutes of Use	Usage	Y	Y	0.00	0.04	0.04
A	GTE		Foreign Exchange Service		Exchange Access Per Line	Usage	Y	Y	0.00	3.97	3.97
A	GTE		Foreign Exchange Service	Foreign C.O.	Fixed Monthly Rate - Phase I	Usage	Y	Y	14.00	1.81	12.19
A	GTE		Foreign Exchange Service	Foreign C.O.	Fixed Monthly Rate - Phase II	Usage	Y	Y	20.00	NA	20.00
A	GTE		Foreign Exchange Service	Foreign C.O.	Fixed Monthly Rate - Phase III	Usage	Y	Y	20.00	1.20	22.00
A	GTE		Foreign Exchange Service	Foreign C.O.	Terminating per International Channel	Usage	Y	Y	0.00	11.49	11.49
A	GTE		Foreign Exchange Service	Foreign C.O.	South Africa Mbit - Phase I	Usage	Y	Y	0.00	0.13	0.13
A	GTE		Foreign Exchange Service	Foreign C.O.	South Africa Mbit - Phase II	Usage	Y	Y	1.00	0.46	0.46
A	GTE		Foreign Exchange Service	Foreign C.O.	South Africa Mbit - Phase III	Usage	Y	Y	1.00	0.38	0.38
A	GTE		Digital Network Service	Unlimited Data Service	Monthly Rate - Low Speed Data Lines	Usage	Y	Y	10.00	0.04	9.96
A	GTE		Digital Network Service	Unlimited Data Service	Monthly Rate - High Speed Data Lines	Usage	Y	Y	10.00	1.25	11.25
A	GTE		Digital Network Service	Unlimited Data Service	Monthly Access - Low Speed Data Lines	Usage	Y	Y	0.00	NA	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Monthly Access - High Speed Data Lines	Usage	Y	Y	0.00	NA	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Contracted - Low Speed - 2 - 40 Lines	Usage	Y	Y	0.00	4.42	4.42
A	GTE		Digital Network Service	Unlimited Data Service	Contracted - Low Speed - 40-100 Lines	Usage	Y	Y	0.00	4.00	4.00
A	GTE		Digital Network Service	Unlimited Data Service	Contracted - Low Speed - 101 Lines and above	Usage	Y	Y	0.00	3.65	3.65
A	GTE		Digital Network Service	Unlimited Data Service	Contracted - High Speed - 2 - 40 Lines	Usage	Y	Y	0.00	5.24	5.24
A	GTE		Digital Network Service	Unlimited Data Service	Contracted - High Speed - 40 - 100 Lines	Usage	Y	Y	0.00	5.22	5.22
A	GTE		Digital Network Service	Unlimited Data Service	Contracted - High Speed - 101 Lines and above	Usage	Y	Y	0.00	4.96	4.96
A	GTE		Digital Network Service	Unlimited Data Service	Contracted Usage	Usage	Y	Y	0.00	NA	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Unlimited Line Loop Extension Access - Single Line	Usage	Y	Y	0.00	0.12	0.12
A	GTE		Digital Network Service	Unlimited Data Service	Unlimited Line Loop Extension Access - Contracted	Usage	Y	Y	0.00	0.12	0.12
A	GTE		Digital Network Service	Unlimited Data Service	Interchange Channel - Single Line	Usage	Y	Y	12.00	1.01	11.99
A	GTE		Digital Network Service	Unlimited Data Service	Interchange Channel - Contracted	Usage	Y	Y	0.00	0.00	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Interchange Access Single Line	Usage	Y	Y	0.00	NA	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Interchange Access Contracted	Usage	Y	Y	0.00	NA	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Interchange Access Single Line	Usage	Y	Y	0.00	0.12	0.12
A	GTE		Digital Network Service	Unlimited Data Service	Interchange Access Contracted	Usage	Y	Y	0.00	0.12	0.12
A	GTE		Digital Network Service	Unlimited Data Service	Control Office Termination Per Access	Usage	Y	Y	0.00	10.00	10.00
A	GTE		Digital Network Service	Unlimited Data Service	Control Office Termination Per Access	Usage	Y	Y	0.00	NA	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Control Office Characterization	Usage	Y	Y	0.00	0.01	0.01
A	GTE		Digital Network Service	Unlimited Data Service	Customer Premises Verification	Usage	Y	Y	0.00	14.00	14.00
A	GTE		Digital Network Service	Unlimited Data Service	Customer Premises Verification	Usage	Y	Y	75.00	NA	75.00
A	GTE		Digital Network Service	Unlimited Data Service	Customer Premises Characterization	Usage	Y	Y	0.00	1.00	1.00
A	GTE		Digital Network Service	Unlimited Data Service	Customer Premises Characterization	Usage	Y	Y	0.00	NA	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Per Call	Usage	Y	Y	0.00	0.00	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Monday - Friday 9 a.m. - 6 p.m. Per Minute	Usage	Y	Y	0.00	0.00	0.00
A	GTE		Digital Network Service	Unlimited Data Service	Monday - Friday 6 p.m. - 9 p.m. Per Minute	Usage	Y	Y	0.00	0.00	0.00
A	GTE		Digital Network Service	Optional Feature	Data Short Circuit Switch Line	Usage	Y	Y	1.00	0.11	0.11
A	GTE		Digital Network Service	Optional Feature	Data Circuit Used Group	Usage	Y	Y	1.00	0.11	0.11
A	GTE		Digital Network Service	Optional Feature	Video Option - Single Line	Usage	Y	Y	0.00	1.00	1.00
A	GTE		Digital Network Service	Optional Feature	Contracted Station Line	Usage	Y	Y	0.00	0.05	0.05
A	GTE		Digital Network Service	Optional Feature	Feature Package 1000	Usage	Y	Y	3.00	0.20	3.20
A	GTE		Digital Network Service	Optional Feature	Feature Package 2000	Usage	Y	Y	0.00	0.00	0.00
A	GTE		Digital Network Service	Optional Feature	Software Reconfiguration Charge	Usage	Y	Y	12.00	NA	12.00
A	GTE		Digital Network Service	Control int	Network Controller, Each Controller	Usage	Y	Y	1,000.00	0.00	1,000.00
A	GTE		Digital Network Service	Control int	Network Controller, Each Controller	Usage	Y	Y	200.00	20.00	170.00
A	GTE		Digital Network Service	Control int	Unlimited Port	Usage	Y	Y	16.00	NA	16.00
A	GTE		Digital Network Service	Control int	Unlimited Port	Usage	Y	Y	120.00	13.01	107.00
A	GTE		Digital Network Service	Control int	Call - up with Security Key	Usage	Y	Y	20.00	NA	20.00
A	GTE		Digital Network Service	Control int	Call - up with Security Key	Usage	Y	Y	100.00	11.00	89.00
A	GTE		Digital Network Service	Control int	Additional Security Key	Usage	Y	Y	12.00	NA	12.00

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Prod Code	Issue Date	Product Code	Product Desc	Product Int	Service Description	Billing Type	Basic Position	Special Position	Rate	Applied	Depth
PL	07H		Digital Network Service	Control Int	Additional Security Key	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Control Int	Change Interface CMC Arrangement	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Control Int	OS 1 Terminations Per Termination	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Control Int	OS 1 Terminations Per Termination	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Control Int	Channel Termination	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Control Int	Channel Termination	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Control Int	Service Configuration	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Control Int	Outlines Modification - Single Activity	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Control Int	Outlines Modification - Multiple Activity	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Control Int	Usage Reassignment	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	PW Access	Per 1000-05 C.O. Termination	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	PW Facility	PW Subscriber Post System	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	PW Facility	PW Subscriber Post System	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	PW Facility	PW Switch Additional System	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	PW Facility	PW Switch Additional System	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	PW Facility	PW Subscriber Switch Address 100	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	TV Channel Configuration	No Channel - Current	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	TV Channel Configuration	TV Service Channel - Current	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Outlines Configuration	PW Access - Current	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Outlines Configuration	TV Channel Per Type - Current	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Special SMN	Rate Base Change - Per Hour	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Terminating - Month-to-Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Terminating - 12 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Terminating - 30 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Monthly Access - Month-to-Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Monthly Access - 12 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Monthly Access - 30 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Usage Per Channel - Month-to-Month	Usage	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Usage Per Channel - 12 Month	Usage	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Usage Per Channel - 30 Month	Usage	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Flat Rate Service	Terminating - Month-to-Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Flat Rate Service	Terminating - 12 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Flat Rate Service	Terminating - 30 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Flat Rate Service	Monthly Access - Month-to-Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Flat Rate Service	Monthly Access - 12 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Flat Rate Service	Monthly Access - 30 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Terminating - Month-to-Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Terminating - 12 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Terminating - 30 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Monthly Access - Month-to-Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Monthly Access - 12 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Monthly Access - 30 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Usage Per Channel - Month-to-Month	Usage	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Usage Per Channel - 12 Month	Usage	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - Measured Service	Usage Per Channel - 30 Month	Usage	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - 400 H, Block of Time	Terminating - Month-to-Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - 400 H, Block of Time	Terminating - 12 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - 400 H, Block of Time	Terminating - 30 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - 400 H, Block of Time	Monthly Access - Month-to-Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - 400 H, Block of Time	Monthly Access - 12 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - 400 H, Block of Time	Monthly Access - 30 Month	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - 400 H, Block of Time	Usage Per Channel - Month-to-Month - 400 hrs	Usage	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - 400 H, Block of Time	Usage Per Channel - 12 Month - 400 hrs	Usage	Y		00.00	00.00	1
PL	07H		Digital Network Service	Digital SMN - 400 H, Block of Time	Usage Per Channel - 30 Month - 400 hrs	Usage	Y		00.00	00.00	1
PL	07H		Digital Network Service	Flat Rate	Terminating Charge	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Optional Features	A Packet - Monthly Rate	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Optional Features	B Packet - 12 Month Rate	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Optional Features	B Packet - 30 Month Rate	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Optional Features	D Packet - Monthly Rate	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Optional Features	C Packet - 12 Month Rate	SPC	Y		00.00	00.00	1
PL	07H		Digital Network Service	Optional Features	D Packet - 30 Month Rate	SPC	Y		00.00	00.00	1

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Row No.	Plan	Category	Product Desc	Product Set	Service Description	Billing Type	Units Position	Revenue Position	Revenue Rate	Adjusted Cost	Revenue Rate
PL	OTE		Digital Network Service	Feature Packages	LANE Bank Service	SMIC	Y	BN	75.00	NA	75.00
PL	OTE		Digital Network Service	Feature Packages	LANE Bank Service	SMIC	Y	BN	75.00	NA	75.00
PL	OTE		Digital Network Service	Feature Packages	Date 1000	SMIC	Y	BN	75.00	NA	75.00
PL	OTE		Digital Network Service	Feature Packages	Date 1000	SMIC	Y	BN	75.00	NA	75.00
PL	OTE		Digital Network Service	Feature Packages	Date 2000	SMIC	Y	BN	75.00	NA	75.00
PL	OTE		Digital Network Service	Feature Packages	Date 2000	SMIC	Y	BN	75.00	NA	75.00
PL	OTE		Digital Network Service	Feature Packages	X 30 Deluxe	SMIC	Y	BN	115.00	NA	115.00
PL	OTE		Digital Network Service	Feature Packages	X 30 Deluxe	SMIC	Y	BN	115.00	NA	115.00
PL	OTE		Digital Network Service	Feature Packages	Dist Direct Connect	SMIC	Y	BN	1.00	NA	1.00
PL	OTE		Digital Network Service	Feature Packages	Additional Directory Numbers	SMIC	Y	BN	2.00	NA	2.00
PL	OTE		Digital Network Service	Major Account Service	SMIS Connection (1 Floating) Per Port	SMIC	Y	Y	700.00	NA	700.00
PL	OTE		Digital Network Service	Major Account Service	SMIS Connection (1 Floating) Per Port	SMIC	Y	Y	600.00	600.00	0.00
PL	OTE		Digital Network Service	Major Account Service	SMIS Access Class 1 Per Port	SMIC	Y	Y	700.00	NA	700.00
PL	OTE		Digital Network Service	Major Account Service	SMIS Access Class 1 Per Port	SMIC	Y	Y	2,200.00	0 200.00	2,000.00
PL	OTE		Digital Network Service	Major Account Service	SMIS Access Class 2 Per Port	SMIC	Y	Y	700.00	NA	700.00
PL	OTE		Digital Network Service	Major Account Service	SMIS Access Class 2 Per Port	SMIC	Y	Y	2,000.00	5 000.00	2,000.00
PL	OTE		Digital Network Service	Major Account Service	SMIS Access Class 3 Per Port	SMIC	Y	Y	30.00	NA	30.00
PL	OTE		Digital Network Service	Major Account Service	Group Access Creation Charge, per List	SMIC	Y	Y	20.00	NA	20.00
PL	OTE		Digital Network Service	Major Account Service	Group Access Creation Charge, per List	SMIC	Y	Y	20.00	5 3.50	21.50
PL	OTE		Digital Network Service	Major Account Service	Customer Network Management, per Port	SMIC	Y	BN	60.00	NA	60.00
PL	OTE		Digital Network Service	Major Account Service	Customer Network Management, per Port	SMIC	Y	BN	60.00	5 2.00	62.00
PL	OTE		Digital Network Service	Local Packet Switching Service	Dedicated Access Port (90 Mbps)	SMIC	Y	Y	1,000.00	NA	1,000.00
PL	OTE		Digital Network Service	Local Packet Switching Service	Dedicated Access Port 1.2 Mbps	SMIC	Y	Y	90.00	5 5.32	95.32
PL	OTE		Digital Network Service	Local Packet Switching Service	Dedicated Access Port 2.4 Mbps	SMIC	Y	Y	90.00	5 5.32	95.32
PL	OTE		Digital Network Service	Local Packet Switching Service	Dedicated Access Port 4.8 Mbps	SMIC	Y	Y	90.00	5 5.32	95.32
PL	OTE		Digital Network Service	Local Packet Switching Service	Dedicated Access Port 9.6 Mbps	SMIC	Y	Y	90.00	5 5.32	95.32
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Transmission Plan - Initial 10 Seconds	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Transmission Plan - Each Additional 10 Seconds	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Month Plan - Day - Per Minute	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Month Plan - Day - Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Month Plan - Night/Holiday - Per Minute	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Month Plan - Night/Holiday - Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	High Volume Plan - Day - Per Minute	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	High Volume Plan - Night/Holiday - Per Minute	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	High Volume Plan - 0001 - 2000 Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	High Volume Plan - 2001 - 4000 Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	High Volume Plan - 4001 - 6000 Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	High Volume Plan - 6001 and Over Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Prepayment Virtual Circuit - Day - Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Prepayment Virtual Circuit - Night/Holiday - Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Prepayment Virtual Circuit Plan - 0001 - 2000 Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Prepayment Virtual Circuit Plan - 2001 - 4000 Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Prepayment Virtual Circuit Plan - 4001 - 6000 Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Usage	Prepayment Virtual Circuit Plan - 6001 and Over Per Month	Usage	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Features	Call Detail - 1-60 Lines	SMIC	Y	Y	25.00	3.50	28.50
PL	OTE		Digital Network Service	Local Packet Switching Service - Features	Call Detail - Over 60 Lines	SMIC	Y	Y	60.00	6.32	66.32
PL	OTE		Digital Network Service	Local Packet Switching Service - Features	Port Detail - Virtual Connection	SMIC	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Local Packet Switching Service - Features	Priority - Per Month	SMIC	Y	Y	0.00	0.00	0.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 90 Mbps - Month-to-Month	SMIC	Y	BN	300.00	NA	300.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 90 Mbps - One Year	SMIC	Y	BN	90.00	NA	90.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 90 Mbps Three Years	SMIC	Y	BN	60.00	NA	60.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 90 Mbps Five Years	SMIC	Y	BN	77.00	NA	77.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 120 Mbps	SMIC	Y	BN	300.00	NA	300.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 120 Mbps Month - to Month	SMIC	Y	BN	300.00	NA	300.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 120 Mbps One Year	SMIC	Y	BN	90.00	NA	90.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 120 Mbps Three Years	SMIC	Y	BN	70.00	NA	70.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 120 Mbps Five Years	SMIC	Y	BN	70.00	NA	70.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 200 Mbps	SMIC	Y	BN	300.00	NA	300.00
PL	OTE		Digital Network Service	Feature Relay Service	Port and Address - 200 Mbps Month - to Month	SMIC	Y	BN	300.00	NA	300.00

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Line	Item	Comp or W/O	Product Band	Product Cat	Service Description	Billing Type	Start Position	Contract Position	Start Date	Amended Cost	Start Date
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 200 Mbps One Year	MPRC			200 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 200 Mbps Three Years	MPRC			270 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 200 Mbps Five Years	MPRC			300 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 200 Mbps	MPRC			300 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 200 Mbps Month - to - Month	MPRC			300 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 200 Mbps One Year	MPRC			300 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 200 Mbps Three Years	MPRC			330 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 200 Mbps Five Years	MPRC			360 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 1,000 Mbps	MPRC			720 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 1,000 Mbps Month - to - Month	MPRC			720 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 1,000 Mbps One Year	MPRC			800 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 1,000 Mbps Three Years	MPRC			880 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port and Access - 1,000 Mbps Five Years	MPRC			960 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only	MPRC			00 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 20 Mbps Month - to - Month	MPRC			00 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 20 Mbps One Year	MPRC			47 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 20 Mbps Three Years	MPRC			50 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 20 Mbps Five Years	MPRC			53 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 120 Mbps Month - to - Month	MPRC			80 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 120 Mbps One Year	MPRC			80 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 120 Mbps Three Years	MPRC			72 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 120 Mbps Five Years	MPRC			80 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 200 Mbps Month - to - Month	MPRC			120 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 200 Mbps One Year	MPRC			120 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 200 Mbps Three Years	MPRC			120 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 200 Mbps Five Years	MPRC			120 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 200 Mbps Month - to - Month	MPRC			120 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 200 Mbps One Year	MPRC			120 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 200 Mbps Three Years	MPRC			120 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 200 Mbps Five Years	MPRC			120 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 1,000 Mbps Month - to - Month	MPRC			300 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 1,000 Mbps One Year	MPRC			300 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 1,000 Mbps Three Years	MPRC			300 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Port Only - 1,000 Mbps Five Years	MPRC			300 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Permanent Virtual Connection Per PVCs	MPRC			00 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Permanent Virtual Connection 2 - to 20 PVCs	MPRC			00 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Permanent Virtual Connection 11 - to 20 PVCs	MPRC			7 00	NA	
PL 07E	Digital Network Service			Farms Relay Service	Permanent Virtual Connection 21 of more PVCs	MPRC			00 00	NA	
PL 07E	Digital Network Service			Multi-Media Data Service	Port Data Link - All Contracts	MPRC			3,200 00	NA	1,200 00
PL 07E	Digital Network Service			Multi-Media Data Service	Port Data Link - 1 Year Contract	MPRC			800 00	NA	100 00
PL 07E	Digital Network Service			Multi-Media Data Service	Port Data Link - 3 Year Contract	MPRC			770 00	NA	070 00
PL 07E	Digital Network Service			Multi-Media Data Service	Port Data Link - 5 Year Contract	MPRC			700 00	NA	040 00
PL 07E	Digital Network Service			Multi-Media Data Service	Additional Data Link - All Contracts	MPRC			200 00	NA	00 00
PL 07E	Digital Network Service			Multi-Media Data Service	Additional Data Link - 1 Year Contract	MPRC			100 00	NA	10 00
PL 07E	Digital Network Service			Multi-Media Data Service	Additional Data Link - 3 Year Contract	MPRC			130 00	NA	11 00
PL 07E	Digital Network Service			Multi-Media Data Service	Additional Data Link - 5 Year Contract	MPRC			120 00	NA	06 00
PL 07E	Digital Network Service			Multi-Media Data Service	Video Link - All Contracts	MPRC			3,000 00	NA	1,000 00
PL 07E	Digital Network Service			Multi-Media Data Service	Video Link - 1 Year Contract	MPRC			450 00	NA	00 00
PL 07E	Digital Network Service			Multi-Media Data Service	Video Link - 3 Year Contract	MPRC			400 00	NA	10 00
PL 07E	Digital Network Service			Multi-Media Data Service	Video Link - 5 Year Contract	MPRC			400 00	NA	12 00
PL 07E	Digital Network Service			Multi-Media Data Service	Internet e-Management Per Addressable	MPRC			200 00	NA	00 00
PL 07E	Digital Network Service			Multi-Media Data Service	Internet e-Management Per Addressable	MPRC			75 00	NA	03 00
PL 07E	Digital Network Service			Managed Service	OS-3 / OC-3 - 3 Year OPP	MPRC			3,000 00	NA	1,000 00
PL 07E	Digital Network Service			Managed Service	OS-3 / OC-3 - 5 Year OPP	MPRC			3,000 00	NA	1,000 00
PL 07E	Digital Network Service			Managed Service	Service Activation Per Customer Site	MPRC			100 00	NA	100 00
PL 07E	Digital Network Service			Managed Service	OS - 1 Central Office 5 Year OPP	MPRC			00 00	NA	00 00
PL 07E	Digital Network Service			Managed Service	OS - 3 - 3 Year OPP	MPRC			000 00	NA	000 00
PL 07E	Digital Network Service			Managed Service	OC 3 - 3 Year OPP	MPRC			1,000 00	NA	1,000 00
PL 07E	Digital Network Service			Managed Service	OC 1 Central Office 5 Year OPP	MPRC			00 00	NA	00 00
PL 07E	Digital Network Service			Managed Service	OC 3 - 5 Year OPP	MPRC			070 00	NA	070 00
PL 07E	Digital Network Service			Managed Service	OC 3 - 5 Year OPP	MPRC			1,000 00	NA	1,000 00

Line	Code	Comp or 'S'	Product Desc	Product Cat	Service Description	Rating Type	Branch Position	Subunit Position	Rate	Applied Cost	Rate
PL	07E		Digital Network Service	NetwLn Service	OE - 1 Circuit Offer 1 Year OPP	NA			700.00	NA	700.00
PL	07E		Digital Network Service	NetwLn Service	OE - 3 - 7 Year OPP	NA			1,500.00	NA	1,500.00
PL	07E		Digital Network Service	NetwLn Service	OC - 3 - 7 Year OPP	NA			1,500.00	NA	1,500.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 3 yr - 1.544 Mbps	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 3 yr - 10 Mbps	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 3 yr - 44.736 Mbps	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 3 yr - 144 Mbps	NA			2,500.00	NA	2,500.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 5 yr - 1.544 Mbps	NA			250.00	NA	250.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 5 yr - 10 Mbps	NA			250.00	NA	250.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 5 yr - 44.736 Mbps	NA			250.00	NA	250.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 5 yr - 144 Mbps	NA			2,750.00	NA	2,750.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 7 yr - 1.544 Mbps	NA			300.00	NA	300.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 7 yr - 10 Mbps	NA			300.00	NA	300.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 7 yr - 44.736 Mbps	NA			300.00	NA	300.00
PL	07E		Digital Network Service	NetwLn Service	Forecast - 7 yr - 144 Mbps	NA			3,500.00	NA	3,500.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation 04-3 - 3 Year OPP	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation 04-3 - 5 Year OPP	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation 04-3 - 7 Year OPP	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation 04-3 - 3 Year OPP	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation 04-3 - 5 Year OPP	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation 04-3 - 7 Year OPP	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation - Bundled Activation - 3 Year	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation - Bundled Activation - 5 Year	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation - Bundled Activation - 7 Year	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation - Value Mng - 3 Years	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation - Value Mng - 5 Years	NA			200.00	NA	200.00
PL	07E		Digital Network Service	NetwLn Service	Service Activation - Value Mng - 7 Years	NA			200.00	NA	200.00
PL	07E		Custom Service	Aligent Telephone Service - International	Aligent Station - Int'l 30 Lines - Per Line	NA			1.00	NA	1.00
PL	07E		Custom Service	Aligent Telephone Service - International	Aligent Station - Int'l 30 Lines - Per Line	NA			1.17	NA	1.17
PL	07E		Custom Service	Aligent Telephone Service - International	Aligent Station - Int'l 60 Lines - Per Line	NA			2.00	NA	2.00
PL	07E		Custom Service	Aligent Telephone Service - International	Aligent Station - Int'l 200 Lines - Per Line	NA			2.00	NA	2.00
PL	07E		Custom Service	Aligent Telephone Service - International	Aligent Station - Int'l 400 Lines - Per Line	NA			1.07	NA	1.07
PL	07E		Custom Service	Aligent Telephone Service - International	Aligent Station - Int'l 600 Lines - Per Line	NA			1.00	NA	1.00
PL	07E		Custom Service	Aligent Telephone Service - Exchange Access	Aligent Station - Int'l 30 Lines - Per Line	NA			4.00	NA	4.00
PL	07E		Custom Service	Aligent Telephone Service - Exchange Access	Aligent Station - Int'l 60 Lines - Per Line	NA			1.11	NA	1.11
PL	07E		Custom Service	Aligent Telephone Service - Exchange Access	Aligent Station - Int'l 120 Lines - Per Line	NA			0.75	NA	0.75
PL	07E		Custom Service	Aligent Telephone Service - Exchange Access	Aligent Station - Int'l 240 Lines - Per Line	NA			0.50	NA	0.50
PL	07E		Custom Service	Aligent Telephone Service - Exchange Access	Aligent Station - Int'l 480 Lines - Per Line	NA			0.42	NA	0.42
PL	07E		Custom Service	Aligent Telephone Service - Exchange Access	Aligent Station - Int'l 960 Lines - Per Line	NA			0.34	NA	0.34
PL	07E		Custom Service	Aligent Telephone Service - Optional Features	Extension Station Lines	NA			0.50	NA	0.50
PL	07E		Custom Service	Aligent Telephone Service - Optional Features	Mobile Connection Chg	NA			1.27	NA	1.27
PL	07E		Custom Service	Aligent Telephone Service - Optional Features	Call Forwarding - Unavail	NA			2.00	NA	2.00
PL	07E		Custom Service	Aligent Telephone Service - Optional Features	Call Waiting - Call Waiting	NA			0.50	NA	0.50
PL	07E		Custom Service	Aligent Telephone Service - Optional Features	Call Hold	NA			0.25	NA	0.25
PL	07E		Custom Service	Aligent Telephone Service - Optional Features	Speed Calling	NA			0.50	NA	0.50
PL	07E		Custom Service	Aligent Telephone Service - Optional Features	Call Fltng	NA			2.00	NA	2.00
PL	07E		Custom Service	Aligent Telephone Service - Optional Features	Station Feature Reassignment Station	NA			7.00	NA	7.00
PL	07E		Comcast/Digital Comcasts	Data Base Changes	Major Software Addition	NA			100.00	NA	100.00
PL	07E		Comcast/Digital Comcasts	Data Base Changes	Routing Software Change	NA			50.00	NA	50.00
PL	07E		Comcast/Digital Comcasts	Data Base Changes	Other Software Change	NA			75.00	NA	75.00
PL	07E		Comcast/Digital Comcasts	Data Base Changes	Major Software Addition	NA			15.00	NA	15.00
PL	07E		Comcast/Digital Comcasts	Antel/Digital Wire Line Center	7-35 Stations - Month - to Month	NA			11.00	NA	11.00
PL	07E		Comcast/Digital Comcasts	Antel/Digital Wire Line Center	30-60 Stations - Month - to Month	NA			11.00	NA	11.00
PL	07E		Comcast/Digital Comcasts	Antel/Digital Wire Line Center	90-120 Stations - 12 - Month Contract	NA			11.00	NA	11.00
PL	07E		Comcast/Digital Comcasts	Antel/Digital Wire Line Center	30-60 Stations - 12 - Month Contract	NA			11.00	NA	11.00
PL	07E		Comcast/Digital Comcasts	Antel/Digital Wire Line Center	51-100 Stations - 12 - Month Contract	NA			11.00	NA	11.00
PL	07E		Comcast/Digital Comcasts	Antel/Digital Wire Line Center	101-200 Stations - 12 - Month Contract	NA			11.00	NA	11.00
PL	07E		Comcast/Digital Comcasts	Antel/Digital Wire Line Center	201-500 Stations - 12 - Month Contract	NA			11.00	NA	11.00

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Prod	Rate	Usage	Unit or Unit	Product Band	Product Cat	Service Description	Billing Type	Rec'd	Thruout	Month	Availed	Month
Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate	Rate
FL	GTE			Comcast/Digital	Comcast	Comcast Management System	NRC	Y	Y	1.00	0.11	0.01
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	100.00	NA	100.00
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	101 - 200 Lines	NA	100.00
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	201 - 500 Lines	NA	150.00
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	501 - 1,000 Lines	NA	200.00
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	1,001 + Lines	NA	300.00
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	1 - 100 Lines	NA	200.00
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	101 - 200 Lines	NA	1,000.00
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	201 - 500 Lines	NA	430.00
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	501 - 1,000 Lines	NA	1,000.00
FL	GTE			Comcast/Digital	Comcast	Comcast Customer Moves and Changes	NRC	Y	Y	1,001 + Lines	NA	200.00
FL	GTE			Comcast/Digital	Comcast	Comcast ACD Feature Package	NRC	Y	Y	ACD Feature Package	NA	0.00
FL	GTE			Comcast/Digital	Comcast	Comcast ACD Feature Package	NRC	Y	Y	Monthly Rate Per ACD Line	NA	3.70
FL	GTE			Comcast/Digital	Comcast	Comcast ACD Feature Package	NRC	Y	Y	Monthly Rate Per Multiple Line	NA	4.70
FL	GTE			Comcast/Digital	Comcast	Advanced Comcast ACD / Mail Features	NRC	Y	Y	Additional Queue Size	NA	25.00
FL	GTE			Comcast/Digital	Comcast	Advanced Comcast ACD / Mail Features	NRC	Y	Y	Additional Queue Size	NA	2.00
FL	GTE			Comcast/Digital	Comcast	Advanced Comcast ACD / Mail Features	NRC	Y	Y	Call Forward Per Day	NA	0.00
FL	GTE			Comcast/Digital	Comcast	Advanced Comcast ACD / Mail Features	NRC	Y	Y	Call Forwarding - Per ACD Group	NA	0.00
FL	GTE			Comcast/Digital	Comcast	Advanced Comcast ACD / Mail Features	NRC	Y	Y	Call Forwarding - Per ACD Line	NA	0.00
FL	GTE			Comcast/Digital	Comcast	Advanced Comcast ACD / Mail Features	NRC	Y	Y	Direct Agent Access Per Agent Number	NA	2.00
FL	GTE			Comcast/Digital	Comcast	Advanced Comcast ACD / Mail Features	NRC	Y	Y	Management Information System Data Link	NA	0.00
FL	GTE			Comcast/Digital	Comcast	Advanced Comcast ACD / Mail Features	NRC	Y	Y	Management Information System Data Link	NA	0.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Service Establishment 1-25 Stations	NA	120.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Service Establishment 26-50 Stations	NA	120.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Service Establishment 51-100 Stations	NA	175.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Service Establishment 101-250 Stations	NA	230.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Service Establishment 251-500 Stations	NA	275.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Service Establishment 501-750 Stations	NA	320.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Service Establishment 751+ Stations	NA	365.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Month - to Month Contract 1-25 Stations	NA	12.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Month - to Month Contract 26-50 Stations	NA	4.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	12 Month Contract - 1-25 Stations	NA	2.04
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	12 Month Contract - 26-50 Stations	NA	3.06
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	12 Month Contract - 51-100 Stations	NA	4.12
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	12 Month Contract - 101-250 Stations	NA	5.18
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	12 Month Contract - 251-500 Stations	NA	6.24
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	12 Month Contract - 501-750 Stations	NA	7.30
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	12 Month Contract - 751+ Stations	NA	8.36
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	24 Month Contract - 1-25 Stations	NA	9.42
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	24 Month Contract - 26-50 Stations	NA	10.48
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	24 Month Contract - 51-100 Stations	NA	11.54
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	24 Month Contract - 101-250 Stations	NA	12.60
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	24 Month Contract - 251-500 Stations	NA	13.66
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	24 Month Contract - 501-750 Stations	NA	14.72
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	24 Month Contract - 751+ Stations	NA	15.78
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Additional or Changes Per Location	NA	17.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Additional Per Change to Dialing Plan Fee 25 Mo	NA	0.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Each Additional Number	NA	0.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Service Establishment 1-25 Stations	NA	170.00
FL	GTE			Comcast/Digital	Comcast	Location Code / Extension Dialing Plan	NRC	Y	Y	Service Establishment 26-50 Stations	NA	172.00

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Prod. Code	Order Code	Product Code	Product Desc	Product Cat	Service Description	Billing Type	Month	Season	Special	Unit Rate	Quantity	Amount	Balance
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	Month to - Month	NMC	Y	Y	Y	\$ 00.00	1	\$ 0.00	\$ 56.57
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	12 Months Contract	NMC	Y	N	Y	\$ 100.00	1	\$ NA	\$ 100.00
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	12 Months Contract	NMC	Y	Y	Y	\$ 00.00	1	\$ 7.82	\$ 52.10
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	24 Months Contract	NMC	Y	N	Y	\$ 00.00	1	\$ NA	\$ 50.00
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	24 Months Contract	NMC	Y	Y	Y	\$ 00.00	1	\$ 7.13	\$ 47.01
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	60 Months Contract	NMC	Y	N	Y	\$ 00.00	1	\$ NA	\$ 30.00
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	60 Months Contract	NMC	Y	Y	Y	\$ 00.00	1	\$ 6.53	\$ 42.00
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	84 Months Contract	NMC	Y	N	Y	\$ 00.00	1	\$ NA	\$ 20.00
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	84 Months Contract	NMC	Y	Y	Y	\$ 00.00	1	\$ 5.87	\$ 20.11
FL	GTE	Control Office Non-Transport Service	Access to Private Facilities	Access to Private Facilities	Additional or Changes of Access Codes	NMC	Y	N	Y	\$ 00.00	1	\$ NA	\$ 00.00
FL	GTE	Control Office Non-Transport Service	Wash. AS - Home Service	Wash. AS - Home Service	Per Employee Telephone Line Equipment	NMC	Y	N	Y	\$ 00.00	1	\$ NA	\$ 00.00
FL	GTE	Control Office Non-Transport Service	Wash. AS - Home Service	Wash. AS - Home Service	Per Employee Telephone Line Equipment	NMC	Y	Y	Y	\$ 00.00	1	\$ 0.66	\$ 0.70
FL	GTE	Manufacturers Service Arrangements	Extension Line Channel	Extension Line Channel	Local Channel - Rate Group 1	NMC	Y	Y	Y	\$ 0.00	1	\$ 1.23	\$ 0.11
FL	GTE	Manufacturers Service Arrangements	Extension Line Channel	Extension Line Channel	Local Channel - Rate Group 2	NMC	Y	Y	Y	\$ 0.00	1	\$ 1.31	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Extension Line Channel	Extension Line Channel	Local Channel - Rate Group 3	NMC	Y	Y	Y	\$ 0.00	1	\$ 1.30	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Extension Line Channel	Extension Line Channel	Local Channel - Rate Group 4	NMC	Y	Y	Y	\$ 0.00	1	\$ 1.40	\$ 0.72
FL	GTE	Manufacturers Service Arrangements	Extension Line Channel	Extension Line Channel	Local Channel - Rate Group 5	NMC	Y	Y	Y	\$ 0.00	1	\$ 1.33	\$ 0.11
FL	GTE	Manufacturers Service Arrangements	Interoffice Channel	Interoffice Channel	Companion Control Office - Minimum	NMC	Y	Y	Y	\$ 4.00	1	\$ 0.55	\$ 0.05
FL	GTE	Manufacturers Service Arrangements	Interoffice Channel	Interoffice Channel	Manufacturers Control Office - Per 60 Min	NMC	Y	Y	Y	\$ 1.00	1	\$ 0.46	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Interoffice Channel	Interoffice Channel	Manufacturers Control Office - Minimum	NMC	Y	Y	Y	\$ NA	1	\$ NA	\$ NA
FL	GTE	Manufacturers Service Arrangements	Interoffice Channel	Interoffice Channel	Per a Year Point Channel Per 60 Min	NMC	Y	Y	Y	\$ 1.00	1	\$ 0.46	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Excludes 95 Changes	Excludes 95 Changes	Copy of 95 Requests - Previous Month	NMC	Y	N	Y	\$ 3.00	1	\$ NA	\$ NA
FL	GTE	Manufacturers Service Arrangements	Excludes 95 Changes	Excludes 95 Changes	Copy of 95 Requests - Previous Month	NMC	Y	N	Y	\$ 4.00	1	\$ NA	\$ NA
FL	GTE	Manufacturers Service Arrangements	Excludes 95 Changes	Excludes 95 Changes	Copy of 95 Requests - 3 Months or Older	NMC	Y	N	Y	\$ 2.00	1	\$ NA	\$ NA
FL	GTE	Manufacturers Service Arrangements	Excludes 95 Changes	Excludes 95 Changes	Copy of 95 Requests - 3 Months or Older	NMC	Y	N	Y	\$ 0.00	1	\$ NA	\$ NA
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Unilateral Forward Calls (20 Min min)	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.00	\$ 0.15
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Monthly Fees - Local Service and Equipment Fee	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.82	\$ 0.15
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Monthly Fees - Other Service and Equip. Request	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.82	\$ 0.15
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Monthly Fees - Long Distance Service Request	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.82	\$ 0.15
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Monthly Fees - 95 Point Usage	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.82	\$ 0.15
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Video Message Serv. - Proportion Charge	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.82	\$ 0.15
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Video Message Serv. - Per Message Charge	NMC	Y	Y	Y	\$ 0.01	1	\$ 0.80	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Video Message Serv. - 20 Min Station or E.A. Cost	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.34	\$ 0.30
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Unilateral Inland Call Answering	NMC	Y	Y	Y	\$ 2,000.00	1	\$ NA	\$ 2,000.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Unilateral Inland Call Answering	NMC	Y	Y	Y	\$ 1,000.00	1	\$ 100.00	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 1-800 Station	NMC	Y	Y	Y	\$ 200.00	1	\$ NA	\$ 200.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 1-800 Station	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.52	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 800-200 Station	NMC	Y	Y	Y	\$ 400.00	1	\$ NA	\$ 400.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 800-200 Station	NMC	Y	Y	Y	\$ 0.00	1	\$ 20.30	\$ 20.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 201-200 (up to 200)	NMC	Y	Y	Y	\$ 0.00	1	\$ NA	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 201-200 Station	NMC	Y	Y	Y	\$ 200.00	1	\$ 20.00	\$ 20.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 201-200 Station	NMC	Y	Y	Y	\$ 0.00	1	\$ 21.00	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 201-200 Station	NMC	Y	Y	Y	\$ 200.00	1	\$ 20.00	\$ 20.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 800+ Station	NMC	Y	Y	Y	\$ 300.00	1	\$ 40.75	\$ 22.75
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 800+ Station	NMC	Y	Y	Y	\$ 1,000.00	1	\$ NA	\$ 1,000.00
FL	GTE	Manufacturers Service Arrangements	Special Billing Service	Special Billing Service	Dist - up Inland Call - 800+ Station	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.20	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Night Answering	Night Answering	Each Year Multiplied to Non-Busy Hour	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.52	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	Five Alarm Console Equipment	Five Alarm Console Equipment	Unit for 1 to 10 Fire Answering Phones	NMC	Y	N	Y	\$ 11.00	1	\$ NA	\$ 11.00
FL	GTE	Manufacturers Service Arrangements	Five Alarm Console Equipment	Five Alarm Console Equipment	Unit for 1 to 10 Fire Answering Phones	NMC	Y	Y	Y	\$ 20.00	1	\$ 0.04	\$ 20.11
FL	GTE	Manufacturers Service Arrangements	Five Alarm Console Equipment	Five Alarm Console Equipment	Unit for 1 to 10 Fire Answering Phones - 5 Years	NMC	Y	N	Y	\$ 70.00	1	\$ NA	\$ 70.00
FL	GTE	Manufacturers Service Arrangements	Five Alarm Console Equipment	Five Alarm Console Equipment	Unit for Each Additional Answering Telephone	NMC	Y	N	Y	\$ 11.00	1	\$ NA	\$ 11.00
FL	GTE	Manufacturers Service Arrangements	Five Alarm Console Equipment	Five Alarm Console Equipment	Unit for Each Additional Answering Telephone	NMC	Y	Y	Y	\$ 00.00	1	\$ NA	\$ 00.00
FL	GTE	Manufacturers Service Arrangements	Five Alarm Console Equipment	Five Alarm Console Equipment	Unit for Each Additional Answering Telephone	NMC	Y	Y	Y	\$ 70.00	1	\$ NA	\$ 70.00
FL	GTE	Manufacturers Service Arrangements	Supplemental Equipment	Supplemental Equipment	Automatic Connection of Five Alarm Item	NMC	Y	N	Y	\$ 27.00	1	\$ NA	\$ 27.00
FL	GTE	Manufacturers Service Arrangements	Five Alarm Console Equipment	Five Alarm Console Equipment	Automatic Connection of Five Alarm Item	NMC	Y	Y	Y	\$ 17.00	1	\$ 7.30	\$ 11.71
FL	GTE	Manufacturers Service Arrangements	Five Alarm Console Equipment	Five Alarm Console Equipment	Automatic Connection of Five Alarm Item - 5 Year	NMC	Y	N	Y	\$ 70.00	1	\$ NA	\$ 70.00
FL	GTE	Manufacturers Service Arrangements	GTE Calling Service	GTE Calling Service	Call Forwarding - Variable - Minimum	NMC	Y	Y	Y	\$ 1.00	1	\$ 0.11	\$ 0.01
FL	GTE	Manufacturers Service Arrangements	GTE Calling Service	GTE Calling Service	Call Forwarding - Variable - Minimum	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.70	\$ 0.21
FL	GTE	Manufacturers Service Arrangements	GTE Calling Service	GTE Calling Service	Call Forwarding - Variable - Current	NMC	Y	Y	Y	\$ 2.00	1	\$ 0.11	\$ 2.11
FL	GTE	Manufacturers Service Arrangements	GTE Calling Service	GTE Calling Service	Call Forwarding - Variable - Minimum	NMC	Y	Y	Y	\$ 2.00	1	\$ 0.70	\$ 1.71
FL	GTE	Manufacturers Service Arrangements	GTE Calling Service	GTE Calling Service	Call Forwarding - Variable - Minimum	NMC	Y	Y	Y	\$ 1.00	1	\$ 0.41	\$ 0.00
FL	GTE	Manufacturers Service Arrangements	GTE Calling Service	GTE Calling Service	Call Forwarding - Variable - Current	NMC	Y	Y	Y	\$ 0.00	1	\$ 0.71	\$ 0.00

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Table with columns: Line No, Product Line, Product Desc, Service Description, Billing Type, Billing Period, Billing Position, Billing Rate, Actual Cost, and Rate. The table contains a detailed list of telephone services and their associated costs.

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Line	Plant	Comp or Ext	Product Desc	Product Det	Service Description	Billing Type	Start Position	Stop Position	Start Rate	Added Cost	Break Rate
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Call Forwarding - Variable - Minimum	AMC	Y	Y	0.00	0.01	0.01
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Call Forwarding - Variable - Current	AMC	Y	Y	3.00	0.02	0.02
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Three-Way Calling - Minimum	AMC	Y	Y	2.00	0.20	0.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Three-Way Calling - Minimum	AMC	Y	Y	7.00	0.10	0.10
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Three-Way Calling - Current	AMC	Y	Y	3.00	0.10	0.10
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Speed Calling (Call) - Minimum	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Speed Calling (Call) - Minimum	AMC	Y	Y	0.00	0.10	0.10
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Speed Calling (Call) - Current	AMC	Y	Y	0.00	0.20	0.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Speed Calling (Call) - Minimum	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Speed Calling (Call) - Minimum	AMC	Y	Y	0.00	1.00	1.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Speed Calling (Call) - Current	AMC	Y	Y	2.00	0.17	0.17
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Minuteman Ring - Minimum	AMC	Y	Y	2.00	0.20	0.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Minuteman Ring - Minimum	AMC	Y	Y	0.00	1.20	1.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Minuteman Ring - Current	AMC	Y	Y	0.00	0.20	0.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Automatic Ring Answer - Minimum	AMC	Y	Y	2.00	0.20	0.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Automatic Ring Answer - Minimum	AMC	Y	Y	7.00	0.10	0.10
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Automatic Ring Answer - Current	AMC	Y	Y	4.00	0.10	0.10
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Automatic Call Return - Minimum	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Automatic Call Return - Minimum	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Automatic Call Return - Current	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Call Stack - Minimum	AMC	Y	Y	2.00	0.20	0.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Call Stack - Minimum	AMC	Y	Y	2.00	0.20	0.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Call Stack - Current	AMC	Y	Y	2.00	0.20	0.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Special Call Assurances - Minimum	AMC	Y	Y	1.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Special Call Assurances - Minimum	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Special Call Assurances - Current	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Special Call Assurances - Minimum	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Special Call Assurances - Minimum	AMC	Y	Y	0.00	1.00	1.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	Special Call Assurances - Current	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	VP Alert - Minimum	AMC	Y	Y	7.00	0.20	0.20
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	VP Alert - Minimum	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Sub-e-PAK	VP Alert - Current	AMC	Y	Y	2.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	List Service	Mail Amp Code	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	List Service	Mail Amp Code	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Out District Service	Portability Change Restricted Line	AMC	Y	Y	25.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Out District Service	Portability Change Restricted Line	AMC	Y	Y	2.00	0.25	0.25
FL	OTE	0	Intelligence Service Arrangements	Out District Service	Portability Change Business Line	AMC	Y	Y	25.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	Out District Service	Portability Change Business Line	AMC	Y	Y	0.00	0.00	0.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 20 DID Numbers - 12 Months	AMC	Y	Y	00.00	12.00	02.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 20 DID Numbers - 24 Months	AMC	Y	Y	00.00	11.20	01.20
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 20 DID Numbers - 36 Months	AMC	Y	Y	00.00	06.60	06.60
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 20 DID Numbers - 12 Months	AMC	Y	Y	00.00	12.20	02.20
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Additional 20 DID - 12 Months	AMC	Y	Y	00.00	11.20	01.20
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Additional 20 DID - 24 Months	AMC	Y	Y	00.00	06.00	06.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Additional 20 DID - 36 Months	AMC	Y	Y	00.00	03.00	03.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 100 DID Numbers - 12 Months	AMC	Y	Y	00.00	04.70	04.70
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 100 DID Numbers - 24 Months	AMC	Y	Y	00.00	12.00	12.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 100 DID Numbers - 36 Months	AMC	Y	Y	00.00	05.00	05.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Second 100 DID Numbers - 12 Months	AMC	Y	Y	00.00	06.20	06.20
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Second 100 DID Numbers - 24 Months	AMC	Y	Y	00.00	04.70	04.70
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Second 100 DID Numbers - 36 Months	AMC	Y	Y	00.00	17.00	17.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 20 DID Numbers - 12 Months	AMC	Y	Y	70.00	0.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 20 DID Numbers - 24 Months	AMC	Y	Y	77.00	0.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 20 DID Numbers - 36 Months	AMC	Y	Y	04.00	0.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Additional 20 DID - 12 Months	AMC	Y	Y	70.00	0.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Additional 20 DID - 24 Months	AMC	Y	Y	77.00	0.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Additional 20 DID - 36 Months	AMC	Y	Y	04.00	0.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 200 and Provide First 20 DID Numbers	AMC	Y	Y	00.00	0.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 200 and Provide First 20 DID Numbers	AMC	Y	Y	00.00	1.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Additional 20 DID Numbers	AMC	Y	Y	20.00	0.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	Each Additional 20 DID Numbers	AMC	Y	Y	100.00	1.00	00.00
FL	OTE	0	Intelligence Service Arrangements	VOI Service	First 100 DID Business Numbers	AMC	Y	Y	00.00	0.00	00.00

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Month	Year	Code	Product Band	Product Set	Service Description	Billing Type	Rate Position	Amount Position	Rated Rate	Assessed Cost	Rated Rate
FL	GTE		Miscellaneous Service Arrangements	010 Service	First 100 DID Station Numbers	SMC	Y	Y	4.00	1.37	32.52
FL	GTE		Miscellaneous Service Arrangements	010 Service	Excess Second 100 DID Numbers	SMC	Y	Y	4.00	NA	4.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	Excess Second 100 DID Numbers	SMC	Y	Y	28.75	06.47	118.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	For the First 25 DID Numbers	SMC	Y	Y	4.00	NA	4.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	For the First 25 DID Numbers	SMC	Y	Y	39.00	10.41	99.17
FL	GTE		Miscellaneous Service Arrangements	010 Service	Each Additional 25 DID Numbers	SMC	Y	Y	38.00	NA	38.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	Each Additional 25 DID Numbers	SMC	Y	Y	69.00	10.41	69.57
FL	GTE		Miscellaneous Service Arrangements	010 Service	Each Addition 100 DID Numbers Over 200	SMC	Y	Y	65.00	NA	65.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	Each Addition 100 DID Numbers Over 201	SMC	Y	Y	44.00	5.34	11.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	DID Reserve Numbers Per Month	SMC	Y	Y	65.00	NA	65.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	DID Reserve Numbers Per Month	SMC	Y	Y	44.00	5.34	11.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	DID Bank of One Number	SMC	Y	Y	38.00	NA	38.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	DID Bank of One Number	SMC	Y	Y	8.00	0.62	0.62
FL	GTE		Miscellaneous Service Arrangements	010 Service	First 10 Numbers in a Group	SMC	Y	Y	200.00	NA	200.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	First 10 Numbers in a Group	SMC	Y	Y	200.00	48.14	48.14
FL	GTE		Miscellaneous Service Arrangements	010 Service	First 10 Numbers in a Group 3 Year Negotiation	SMC	Y	Y	6,000.00	NA	6,000.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	Seventh Year and each Subsequent	SMC	Y	Y	65.00	NA	65.00
FL	GTE		Miscellaneous Service Arrangements	010 Service	Seventh Year and each Subsequent	SMC	Y	Y	35.00	4.02	35.30
FL	GTE		Miscellaneous Service Arrangements	010 Service	Seventh Year and each Subsequent 3 Year For	SMC	Y	Y	350.00	NA	350.00
FL	GTE		Miscellaneous Service Arrangements	Mobile Telephone Service	Per Copy of Monthly Bill	SMC	Y	Y	0.00	NA	0.00
FL	GTE		Miscellaneous Service Arrangements	Switch to rotary Group	Customs Equipment 1 to 10 Lines or Trunk	SMC	Y	Y	12.00	1.00	11.00
FL	GTE		Miscellaneous Service Arrangements	Switch to rotary Group	For each Additional 10 Lines or Trunk Reserved	SMC	Y	Y	0.00	1.29	0.64
FL	GTE		Miscellaneous Service Arrangements	Switch to rotary Group	Charge in Switch to rotary Number Group	SMC	Y	Y	15.00	NA	15.00
FL	GTE		Miscellaneous Service Arrangements	Restricted Bell Post Service	Per Access Line Equipment	SMC	Y	Y	14.00	NA	14.00
FL	GTE		Miscellaneous Service Arrangements	Restricted Bell Post Service	Per Access Line Equipment	SMC	Y	Y	2.00	0.11	2.11
FL	GTE		Miscellaneous Service Arrangements	Remote Call Forwarding	Per Feature Installation, Activation, Local, Additional	SMC	Y	Y	10.00	2.00	12.00
FL	GTE		Miscellaneous Service Arrangements	Remote Call Forwarding	Call Connection Charge	Usage	Y	Y	0.00	0.00	0.00
FL	GTE		Miscellaneous Service Arrangements	Remote Call Forwarding	Minute of Use Rate	Usage	Y	Y	0.00	0.00	0.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 1 Restrictions	SMC	Y	Y	10.00	NA	10.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 1 Restrictions	SMC	Y	Y	2.00	0.11	2.11
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 1 Business	SMC	Y	Y	10.00	NA	10.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 1 Business	SMC	Y	Y	3.75	0.40	3.76
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 1 PBX Trunk	SMC	Y	Y	10.00	NA	10.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 1 PBX Trunk	SMC	Y	Y	0.00	0.72	0.72
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 2 Restrictions Line	SMC	Y	Y	10.00	NA	10.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 2 Restrictions Line	SMC	Y	Y	2.00	0.11	2.11
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 2 Business Line	SMC	Y	Y	10.00	NA	10.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 2 Business Line	SMC	Y	Y	3.75	0.40	3.76
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 2 PBX Trunk	SMC	Y	Y	10.00	NA	10.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 2 PBX Trunk	SMC	Y	Y	0.00	0.73	0.73
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 4 Restrictions Line	SMC	Y	Y	10.00	NA	10.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 4 Restrictions Line	SMC	Y	Y	2.00	0.11	2.11
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 4 Business Lr	SMC	Y	Y	10.00	NA	10.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 4 Business Line	SMC	Y	Y	3.75	0.40	3.76
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 4 PBX Trunk	SMC	Y	Y	10.00	NA	10.00
FL	GTE		Miscellaneous Service Arrangements	Customs Calls Restriction	Option 4 PBX Trunk	SMC	Y	Y	0.00	0.72	0.72
FL	GTE		Miscellaneous Service Arrangements	PrivateLine 016 Service	Initial Establishment of PrivateLine 016	SMC	Y	Y	250.00	NA	250.00
FL	GTE		Miscellaneous Service Arrangements	PrivateLine 016 Service	Any Change to Establishment Call Rate	SMC	Y	Y	100.00	NA	100.00
FL	GTE		Miscellaneous Service Arrangements	PrivateLine 016 Service	PrivateLine 016 Access Lines Cost	SMC	Y	Y	60.00	NA	60.00
FL	GTE		Miscellaneous Service Arrangements	PrivateLine 016 Service	Establishment Call Rate First Month	Usage	Y	Y	0.00	NA	0.00
FL	GTE		Miscellaneous Service Arrangements	PrivateLine 016 Service	Establishment Call Rate Additional Call	Usage	Y	Y	0.36	NA	0.36
FL	GTE		Miscellaneous Service Arrangements	Calling and Collection Service	Calling and Collection \$1.20 - \$2.50 Per Message	Usage	Y	Y	0.00	NA	0.00
FL	GTE		Miscellaneous Service Arrangements	Calling and Collection Service	Calling and Collection \$1.50 - \$2.50 Per Message	Usage	Y	Y	0.00	NA	0.00
FL	GTE		Miscellaneous Service Arrangements	Calling and Collection Service	Calling and Collection \$1.75 Per Message	Usage	Y	Y	0.00	NA	0.00
FL	GTE		Miscellaneous Service Arrangements	Calling and Collection Service	Calling and Collection \$2.00 Per Message	Usage	Y	Y	0.00	NA	0.00
FL	GTE		Miscellaneous Service Arrangements	016 Remotestatement Service	Call Services - 15 Messages per call	Usage	Y	Y	4.00	0.38	1.01
FL	GTE		Miscellaneous Service Arrangements	016 Remotestatement Service	Text Messages - 100 per month	SMC	Y	Y	10.00	1.00	0.70
FL	GTE		Miscellaneous Service Arrangements	016 Remotestatement Service	Text Messages - 100 per month	SMC	Y	Y	10.00	1.00	0.70
FL	GTE		Miscellaneous Service Arrangements	016 Remotestatement Service	Advertising Tag Line Business	SMC	Y	Y	3.00	0.29	1.01
FL	GTE		Miscellaneous Service Arrangements	016 Remotestatement Service	Option - 10 Collect or Third Number Calling	SMC	Y	Y	1.00	0.11	0.61
FL	GTE		Miscellaneous Service Arrangements	016 Remotestatement Service	Option - 10 Third Number Calling	SMC	Y	Y	1.00	0.11	0.61

Order	State	Company	Product Band	Product Set	Service Description	Billing Type	Basic Position	Discount Factor	Retail Rate	Adjusted Cost	Service Rate
FL	QTE		Advanced Services Arrangements	Advert Number Screening	Option C - No Collect Billing	SMC	Y	Y	\$ 1.00	\$ 0.11	\$ 0.07
FL	QTE		Advanced Services Arrangements	Services For E SP's	Call Forwarding, Busy Lite-Fixed Per Line	SMC	Y	Y	\$ 1.20	\$ 0.16	\$ 1.00
FL	QTE		Advanced Services Arrangements	Services For E SP's	Call Forwarding, No Answer-Fixed Per Line	SMC	Y	Y	\$ 1.20	\$ 0.16	\$ 1.00
FL	QTE		Advanced Services Arrangements	Services For E SP's	Call Forwarding, Busy Lite-Answer Fixed	SMC	Y	Y	\$ 1.00	\$ 0.20	\$ 1.00
FL	QTE		Advanced Services Arrangements	Services For E SP's	Message Waiting Information-Profile	SMC	Y	Y	\$ 0.00	\$ 0.07	\$ 0.43
FL	QTE		Advanced Services Arrangements	Services For E SP's	Forwarded Call Information-Profile	SMC	Y	Y	\$ 1.00	\$ 0.15	\$ 0.07
FL	QTE		Advanced Services Arrangements	Services For E SP's	Date Line Termination	SMC	Y	Y	\$ 200.00	\$ 12.00	\$ 217.00
FL	QTE		Advanced Services Arrangements	Services For E SP's	Date Line Termination	SMC	Y	Y	\$ 0.00	\$ NA	\$ 0.00
FL	QTE		Advanced Services Arrangements	Services For E SP's	Churning Per Line or Youth	SMC	Y	Y	\$ 1.00	\$ 0.20	\$ 1.00
FL	QTE		Advanced Services Arrangements	Services For E SP's	Alarm Monitor	SMC	Y	Y	\$ 1.00	\$ 0.20	\$ 1.00
FL	QTE		Advanced Services Arrangements	Services For E SP's	Customer Care/Hotline Ringing	SMC	Y	Y	\$ 0.00	\$ 0.00	\$ 0.43
FL	QTE		Advanced Services Arrangements	Services For E SP's	Message Waiting Information-Profile Ring	SMC	Y	Y	\$ 1.00	\$ 0.13	\$ 0.07
FL	QTE		Advanced Services Arrangements	Services For E SP's	Enhanced Call Transfer	SMC	Y	Y	\$ 10.00	\$ 2.00	\$ 66.32
FL	QTE		Advanced Services Arrangements	Services For E SP's	Enhanced Call Transfer	SMC	Y	Y	\$ 25.00	\$ NA	\$ 25.00
FL	QTE		Advanced Services Arrangements	Services For E SP's	ESP 1 Package Per Line	SMC	Y	Y	\$ 2.00	\$ 0.20	\$ 1.34
FL	QTE		Advanced Services Arrangements	Services For E SP's	ESP 2 Package Per Line	SMC	Y	Y	\$ 2.70	\$ 0.20	\$ 2.50
FL	QTE		Advanced Services Arrangements	Alarm Transfer Service	Alarm Transfer - Business	SMC	Y	Y	\$ 0.00	\$ 1.17	\$ 7.03
FL	QTE		Advanced Services Arrangements	Alarm Transfer Service	Alarm Transfer - Business	SMC	Y	Y	\$ 70.00	\$ NA	\$ 70.00
FL	QTE		Advanced Services Arrangements	Alarm Transfer Service	Alarm Transfer - Residence	SMC	Y	Y	\$ 0.00	\$ 0.20	\$ 1.22
FL	QTE		Advanced Services Arrangements	Alarm Transfer Service	Alarm Transfer - Residence	SMC	Y	Y	\$ 0.00	\$ NA	\$ 0.51
FL	QTE		Advanced Services Arrangements	Alarm Transfer Service	Alarm Transfer - Alarm Line	SMC	Y	Y	\$ 24.00	\$ 4.82	\$ 24.57
FL	QTE		Advanced Services Arrangements	Alarm Transfer Service	Alarm Transfer - Alarm Line	SMC	Y	Y	\$ 0.00	\$ NA	\$ 0.00
FL	QTE		Advanced Services Arrangements	Alarm Transfer Service	Agency Connection Post Account	SMC	Y	Y	\$ 100.00	\$ 13.00	\$ 66.00
FL	QTE		Advanced Services Arrangements	Alarm Transfer Service	Agency Connection Post Account	SMC	Y	Y	\$ 200.00	\$ NA	\$ 200.00
FL	QTE		Advanced Services Arrangements	Personal 999 Service	Personal 999 Service	SMC	Y	Y	\$ 200.00	\$ NA	\$ NA
FL	QTE		Advanced Services Arrangements	Personal 999 Service	Any Change in Enrollment Call Rate	SMC	Y	Y	\$ 0.00	\$ NA	\$ NA
FL	QTE		Advanced Services Arrangements	Personal 999 Service	Personal 999 Access Line	SMC	Y	Y	\$ 0.00	\$ NA	\$ NA
FL	QTE		Advanced Services Arrangements	Personal 999 Service	Transfer Charge Post Month	SMC	Y	Y	\$ 0.00	\$ NA	\$ NA
FL	QTE		Advanced Services Arrangements	Personal 999 Service	Transfer Charge Adjustment 30 Seconds	SMC	Y	Y	\$ 0.00	\$ NA	\$ NA
FL	QTE		Advanced Services Arrangements	Personal 999 Service	Billing and Collection 00.00 - 00.00	Usage	Y	Y	\$ 0.00	\$ NA	\$ NA
FL	QTE		Advanced Services Arrangements	Personal 999 Service	Billing and Collection 00.01 - 00.00	Usage	Y	Y	\$ 0.10	\$ NA	\$ NA
FL	QTE		Advanced Services Arrangements	Personal 999 Service	Billing and Collection 00.01 - 00.00	Usage	Y	Y	\$ 0.20	\$ NA	\$ NA
FL	QTE		Advanced Services Arrangements	Customized Number Service	Business	SMC	Y	Y	\$ 20.00	\$ NA	\$ 20.00
FL	QTE		Advanced Services Arrangements	Customized Number Service	Business	SMC	Y	Y	\$ 2.00	\$ 0.20	\$ 1.34
FL	QTE		Advanced Services Arrangements	Customized Number Service	Business	SMC	Y	Y	\$ 0.00	\$ NA	\$ 0.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - Nonrecording	SMC	Y	Y	\$ 1,200.00	\$ NA	\$ 1,200.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - One Year	SMC	Y	Y	\$ 1,000.00	\$ 120.02	\$ 1,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - Three Year	SMC	Y	Y	\$ 900.00	\$ 127.70	\$ 900.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - Five Year	SMC	Y	Y	\$ 800.00	\$ 129.27	\$ 800.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - Seven Year	SMC	Y	Y	\$ 700.00	\$ 130.00	\$ 700.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - Nonrecording	SMC	Y	Y	\$ 1,200.00	\$ NA	\$ 1,200.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - One Year	SMC	Y	Y	\$ 1,000.00	\$ 125.62	\$ 1,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - Three Year	SMC	Y	Y	\$ 900.00	\$ 127.70	\$ 900.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - Five Year	SMC	Y	Y	\$ 800.00	\$ 129.27	\$ 800.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 1 Repeat - Seven Year	SMC	Y	Y	\$ 700.00	\$ 130.00	\$ 700.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Nonrecording	SMC	Y	Y	\$ 1,200.00	\$ NA	\$ 1,200.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - One Year	SMC	Y	Y	\$ 1,000.00	\$ 125.62	\$ 1,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Three Year	SMC	Y	Y	\$ 900.00	\$ 127.70	\$ 900.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Five Year	SMC	Y	Y	\$ 800.00	\$ 129.27	\$ 800.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Seven Year	SMC	Y	Y	\$ 700.00	\$ 130.00	\$ 700.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Nonrecording	SMC	Y	Y	\$ 1,000.00	\$ NA	\$ 1,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - One Year	SMC	Y	Y	\$ 1,000.00	\$ 125.62	\$ 1,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Three Year	SMC	Y	Y	\$ 900.00	\$ 127.70	\$ 900.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Five Year	SMC	Y	Y	\$ 800.00	\$ 129.27	\$ 800.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Seven Year	SMC	Y	Y	\$ 700.00	\$ 130.00	\$ 700.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Nonrecording	SMC	Y	Y	\$ 2,000.00	\$ NA	\$ 2,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - One Year	SMC	Y	Y	\$ 2,000.00	\$ 200.07	\$ 2,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Three Year	SMC	Y	Y	\$ 1,000.00	\$ 212.12	\$ 1,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Five Year	SMC	Y	Y	\$ 1,000.00	\$ 200.20	\$ 1,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat Only - Seven Year	SMC	Y	Y	\$ 1,000.00	\$ 200.20	\$ 1,000.00
FL	QTE		Advanced Services Arrangements	VideoConnect Service - Broadcast Quality	Type 2 Repeat - Nonrecording	SMC	Y	Y	\$ 0.00	\$ NA	\$ 0.00

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ATTACHMENT A

Order No.	Product Code	Product Name	Product Description	Service Description	Billing Type	Units	Rate	Amount	Balance
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- 8-10 Hours - Evening	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- 8-10 Hours - Night/Weekend	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- 10-1:30 Hours - Day	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- 10-1:30 Hours - Evening	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- 10-1:30 Hours - Night/Weekend	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- 15-1:00 Hours - Day	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- 15-1:00 Hours - Evening	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- 15-1:00 Hours - Night/Weekend	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- Over 90 Hours - Day	Usage	1	7.72	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- Over 90 Hours - Evening	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Monthly Usage Charges	000000 Service- Over 90 Hours - Night/Weekend	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line and Extension Lines	Network Access - Change	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line and Extension Lines	Central Office Work Charge	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line and Extension Lines	New Line Connection Charge	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line and Extension Lines	Provision Mail	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Far - Wide Forwarding Arrangements	Far Arrangement	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Move - Network Access	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Move - Provision Mail	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Changing the 000000 - Network Access	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Changing the 000000 - Central Office	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Changing Billing Method - Network Access	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Changing Billing Method - Central Office	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Changing Billing - Network Access	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Changing Billing - Central Office	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Conversion to a Four-Wire Termination	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Change PC - Intra-LATA Point - Intra Line	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Change PC - Intra-LATA Point - Additional Lb	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Provision Mail - Single Service - Schedule 1	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Provision Mail - Single Service - Schedule 2	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Provision Mail - Single Service - Schedule 3	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Installation Charges	Far - Wide Forwarding Arrangements	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line Extension	First extension Termination - Different Provider	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line Extension	Additional Termination - Same Billing	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line Extension	First extension Termination - Different Billing /	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line Extension	Interchange - First Termination	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line Extension	Interchange - Additional Termination	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line Extension	Interchange - Additional Termination - Office	Usage	1	0.00	0.00	0.00
FL	GTE	Wide Area Telecommunications Service	Access Line Extension	Interchange - Additional Termination - Office	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	Service Extension - Mail Charge	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	STS - Rate Group 1	Usage	1	27.72	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	STS - Rate Group 2	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	STS - Rate Group 3	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	STS - Rate Group 4	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	STS - Rate Group 5	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	Monday - Friday 9:00 a.m. to 5:00 p.m. Per Call	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	Monday - Friday 9:00 a.m. to 5:00 p.m. Per Minute	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	Monday - Friday 9:00 a.m. to 5:00 p.m. Saturday and Sun	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Shared Tenant Services	Monday - Friday 9:00 a.m. to 5:00 p.m. Saturday and Sun	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Direct Inward Calling Service	Extension Term - First Group 20 DID Numbers	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Direct Inward Calling Service	Extension Term - First Group 20 DID Numbers	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Direct Inward Calling Service	Each Additional Group 20 DID Numbers	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Direct Inward Calling Service	Each Additional Group 20 DID Numbers	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Direct Inward Calling Service	DID Trunk Termination Rate	Usage	1	0.00	0.00	0.00
FL	GTE	Interconnection of Local Exchange Services	Direct Inward Calling Service	DID Trunk Termination Rate	Usage	1	0.00	0.00	0.00
FL	GTE	Emergency Reporting Services	Universal Emergency Number 911	Address Telephone Index	Usage	1	2.70	0.00	0.00
FL	GTE	Emergency Reporting Services	Universal Emergency Number 911	Address Telephone Index	Usage	1	0.00	0.00	0.00
FL	GTE	Emergency Reporting Services	Enhanced Universal Emergency Number 911	Automatic Identification - 1000 Mhz System	Usage	1	0.00	0.00	0.00

Line	Item	Description	Quantity	Unit	Amount	Balance	Balance	Balance
1	OTB	Product Line Service						
2	OTB	Product Line Service						
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Order	State	Comp	or W's	Product Band	Product Ser	Service Description	Billing Type	Start Position	Duration Position	Start Rate	Available Cost	Rate
FL	GTE			Obsolete Carrier Service	Contracted Service	Dedicated Digital Termination	NRC	Y	N	00.00	NA	00.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Dedicated Digital Termination - Month to Month	NRC	Y	Y	20.00	1.01	20.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Dedicated Digital Termination - 30 Months	NRC	Y	Y	20.25	1.01	21.42
FL	GTE			Obsolete Carrier Service	Contracted Service	Dedicated Digital Termination - 60 Months	NRC	Y	Y	20.75	1.01	21.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Dedicated Digital Termination - 84 Months	NRC	Y	Y	20.25	1.00	20.57
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Analog	NRC	Y	Y	00.00	7.02	32.10
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Analog - Month to Month	NRC	Y	Y	20.00	4.00	31.11
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Analog - 30 Months	NRC	Y	Y	20.00	4.36	30.46
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Analog - 60 Months	NRC	Y	Y	20.00	4.43	29.57
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Analog - 84 Months	NRC	Y	Y	20.00	4.30	28.70
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Digital	NRC	Y	N	40.00	NA	40.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Digital - Month to Month	NRC	Y	Y	20.00	2.04	17.96
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Digital - 30 Months	NRC	Y	Y	20.25	1.01	17.44
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Digital - 60 Months	NRC	Y	Y	20.75	1.01	17.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Tie Lines - Termination Digital - 84 Months	NRC	Y	Y	20.25	1.00	16.57
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Analog	NRC	Y	N	00.00	NA	00.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Analog - Month to Month	NRC	Y	Y	20.00	4.00	31.11
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Analog - 30 Months	NRC	Y	Y	20.00	4.36	30.46
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Analog - 60 Months	NRC	Y	Y	20.00	4.43	29.57
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Analog - 84 Months	NRC	Y	Y	20.00	4.30	28.70
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Digital	NRC	Y	N	40.00	NA	40.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Digital - Month to Month	NRC	Y	Y	20.00	2.04	17.96
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Digital - 30 Months	NRC	Y	Y	20.25	1.00	17.52
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Digital - 60 Months	NRC	Y	Y	20.75	1.01	17.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign Exchange - Digital - 84 Months	NRC	Y	Y	20.25	1.00	16.57
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Analog	NRC	Y	N	00.00	NA	00.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Analog - Month to Month	NRC	Y	Y	20.00	4.00	31.11
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Analog - 30 Months	NRC	Y	Y	20.00	4.36	30.46
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Analog - 60 Months	NRC	Y	Y	20.00	4.43	29.57
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Analog - 84 Months	NRC	Y	Y	20.00	4.30	28.70
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Digital	NRC	Y	N	40.00	NA	40.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Digital - Month to Month	NRC	Y	Y	20.00	2.04	17.96
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Digital - 30 Months	NRC	Y	Y	20.25	1.01	17.52
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Digital - 60 Months	NRC	Y	Y	20.75	1.01	17.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Foreign CO - Digital - 84 Months	NRC	Y	Y	20.25	1.00	16.57
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Analog	NRC	Y	N	00.00	NA	00.00
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Analog - Month to Month	NRC	Y	Y	20.00	4.00	31.11
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Analog - 30 Months	NRC	Y	Y	20.00	4.36	30.46
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Analog - 60 Months	NRC	Y	Y	20.00	4.43	29.57
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Analog - 84 Months	NRC	Y	Y	20.00	4.30	28.70
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Digital	NRC	Y	N	40.00	NA	40.00
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Digital - Month to Month	NRC	Y	Y	20.00	2.04	17.96
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Digital - 30 Months	NRC	Y	Y	20.25	1.01	17.52
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Digital - 60 Months	NRC	Y	Y	20.75	1.01	17.00
FL	GTE			Obsolete Carrier Service	Contracted Service	CCSA - Digital - 84 Months	NRC	Y	Y	20.25	1.00	16.57
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Analog	NRC	Y	N	00.00	NA	00.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Analog - Month to Month	NRC	Y	Y	20.00	4.00	31.11
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Analog - 30 Months	NRC	Y	Y	20.00	4.36	30.46
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Analog - 60 Months	NRC	Y	Y	20.00	4.43	29.57
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Analog - 84 Months	NRC	Y	Y	20.00	4.30	28.70
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Digital	NRC	Y	N	40.00	NA	40.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Digital - Month to Month	NRC	Y	Y	20.00	2.04	17.96
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Digital - 30 Months	NRC	Y	Y	20.25	1.01	17.52
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Digital - 60 Months	NRC	Y	Y	20.75	1.01	17.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Electronic Termination - Digital - 84 Months	NRC	Y	Y	20.25	1.00	16.57
FL	GTE			Obsolete Carrier Service	Contracted Service	Flat Rate Main Station - Installation	NRC	Y	N	20.00	NA	20.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Flat Rate Main Station - Month to Month	NRC	Y	Y	0.00	0.01	1.01
FL	GTE			Obsolete Carrier Service	Contracted Service	Flat Rate Main Station - 30 Months	NRC	Y	Y	0.25	0.01	1.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Flat Rate Main Station - 60 Months	NRC	Y	Y	0.00	0.00	1.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Flat Rate Main Station - 84 Months	NRC	Y	Y	0.75	0.01	1.00
FL	GTE			Obsolete Carrier Service	Contracted Service	Message Rate Main Station - Installation	NRC	Y	N	20.00	NA	20.00

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PL	STMT	Comp	or	PL	Product Band	Product Set	Service Description	Billing Type	Rate	Start Position	End Position	Start Date	End Date	Amount	Balance	
PL	GTE				Obolento Center Service	Comcast Service	Message Rate Main Station - Month to Month	MSMC	Y	Y				0.00	0.01	1.01
PL	GTE				Obolento Center Service	Comcast Service	Message Rate Main Station - 30 Months	MSMC	Y	Y				0.25	0.03	1.04
PL	GTE				Obolento Center Service	Comcast Service	Message Rate Main Station - 60 Months	MSMC	Y	Y				0.50	0.26	1.27
PL	GTE				Obolento Center Service	Comcast Service	Message Rate Main Station - 84 Months	MSMC	Y	Y				0.75	0.71	1.60
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	1/4 Mile Month to Month, 30.00.04	MSMC	Y	Y				3.00	0.90	3.01
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	1/2 Mile Month to Month, 30.00.04	MSMC	Y	Y				3.00	0.65	4.15
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	3/4 Mile Month to Month, 30.00.04	MSMC	Y	Y				7.00	0.94	6.00
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	1 Mile Month to Month, 30.00.04	MSMC	Y	Y				0.00	1.17	7.83
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	1 1/2 Mile Month to Month, 30.00.04	MSMC	Y	Y				13.00	1.70	11.30
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	2 Miles Month to Month	MSMC	Y	Y				20.00	2.04	17.30
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	2 Miles - 30 Months	MSMC	Y	Y				10.00	2.00	9.00
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	2 Miles - 60 Months	MSMC	Y	Y				10.00	2.30	7.30
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	2 Miles - 84 Months	MSMC	Y	Y				10.00	2.37	6.13
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	2 1/2 Miles - Month to Month	MSMC	Y	Y				20.00	3.30	23.00
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	2 1/2 Miles - 30 Months	MSMC	Y	Y				20.00	3.30	23.00
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	2 1/2 Miles - 60 Months	MSMC	Y	Y				20.00	3.30	23.00
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	2 1/2 Miles - 84 Months	MSMC	Y	Y				20.00	3.30	23.00
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	3 Miles - Month to Month	MSMC	Y	Y				30.00	4.00	31.00
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	3 Miles - 30 Months	MSMC	Y	Y				30.00	4.00	31.00
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	3 Miles - 60 Months	MSMC	Y	Y				30.00	4.00	31.00
PL	GTE				Obolento Center Service	Comcast Wire Center Line Change	3 Miles - 84 Months	MSMC	Y	Y				30.00	4.00	31.00
PL	GTE				Obolento Center Service	Comcast Service	Any Three "W" Features	MSMC	Y	Y				0.00	NA	0.00
PL	GTE				Obolento Center Service	Comcast Service	Any Three "W" Features - 30 Months	MSMC	Y	Y				1.00	0.70	1.00
PL	GTE				Obolento Center Service	Comcast Service	Any Three "W" Features - 60 Months	MSMC	Y	Y				1.00	0.60	1.23
PL	GTE				Obolento Center Service	Comcast Service	Any Three "W" Features - 84 Months	MSMC	Y	Y				1.00	0.10	1.17
PL	GTE				Obolento Center Service	Comcast Service	Any Four "W" Features	MSMC	Y	Y				0.00	NA	0.00
PL	GTE				Obolento Center Service	Comcast Service	Any Four "W" Features - 30 Months	MSMC	Y	Y				1.00	0.30	1.00
PL	GTE				Obolento Center Service	Comcast Service	Any Four "W" Features - 60 Months	MSMC	Y	Y				1.00	0.10	1.23
PL	GTE				Obolento Center Service	Comcast Service	Any Four "W" Features - 84 Months	MSMC	Y	Y				1.00	0.10	1.23
PL	GTE				Obolento Center Service	Comcast Service	Any Five "W" Features	MSMC	Y	Y				1.00	NA	1.00
PL	GTE				Obolento Center Service	Comcast Service	Any Five "W" Features - 30 Months	MSMC	Y	Y				1.00	0.30	1.00
PL	GTE				Obolento Center Service	Comcast Service	Any Five "W" Features - 60 Months	MSMC	Y	Y				1.00	0.30	1.00
PL	GTE				Obolento Center Service	Comcast Service	Any Five "W" Features - 84 Months	MSMC	Y	Y				1.00	0.10	1.00
PL	GTE				Obolento Center Service	Comcast Service	Any Six "W" Features	MSMC	Y	Y				3.00	NA	3.00
PL	GTE				Obolento Center Service	Comcast Service	Any Six "W" Features - 30 Months	MSMC	Y	Y				1.00	0.22	1.01
PL	GTE				Obolento Center Service	Comcast Service	Any Six "W" Features - 60 Months	MSMC	Y	Y				1.00	0.21	1.00
PL	GTE				Obolento Center Service	Comcast Service	Any Six "W" Features - 84 Months	MSMC	Y	Y				1.00	0.20	1.35
PL	GTE				Obolento Center Service	Comcast Service	Any Seven "W" Features	MSMC	Y	Y				0.00	NA	0.00
PL	GTE				Obolento Center Service	Comcast Service	Any Seven "W" Features - 30 Months	MSMC	Y	Y				1.00	0.23	1.00
PL	GTE				Obolento Center Service	Comcast Service	Any Seven "W" Features - 60 Months	MSMC	Y	Y				1.00	0.22	1.01
PL	GTE				Obolento Center Service	Comcast Service	Any Seven "W" Features - 84 Months	MSMC	Y	Y				1.00	0.21	1.30
PL	GTE				Obolento Center Service	Comcast Service	Any Eight "W" Features	MSMC	Y	Y				11.00	NA	11.00
PL	GTE				Obolento Center Service	Comcast Service	Any Eight "W" Features - 30 Months	MSMC	Y	Y				1.00	0.21	1.07
PL	GTE				Obolento Center Service	Comcast Service	Any Eight "W" Features - 60 Months	MSMC	Y	Y				1.00	0.21	1.32
PL	GTE				Obolento Center Service	Comcast Service	Any Eight "W" Features - 84 Months	MSMC	Y	Y				1.00	0.22	1.40
PL	GTE				Obolento Center Service	Comcast Service	Any Nine "W" Features	MSMC	Y	Y				12.00	NA	12.00
PL	GTE				Obolento Center Service	Comcast Service	Any Nine "W" Features - 30 Months	MSMC	Y	Y				1.00	0.24	1.01
PL	GTE				Obolento Center Service	Comcast Service	Any Nine "W" Features - 60 Months	MSMC	Y	Y				1.00	0.11	1.11
PL	GTE				Obolento Center Service	Comcast Service	Any Nine "W" Features - 84 Months	MSMC	Y	Y				1.00	0.25	1.33
PL	GTE				Obolento Center Service	Comcast Service	Any Ten "W" Features	MSMC	Y	Y				14.00	NA	14.00
PL	GTE				Obolento Center Service	Comcast Service	Any Ten "W" Features - 30 Months	MSMC	Y	Y				1.00	0.25	1.03
PL	GTE				Obolento Center Service	Comcast Service	Any Ten "W" Features - 60 Months	MSMC	Y	Y				1.00	0.11	1.11
PL	GTE				Obolento Center Service	Comcast Service	Any Ten "W" Features - 84 Months	MSMC	Y	Y				1.00	0.25	1.33
PL	GTE				Obolento Center Service	Comcast Service	Call Forwarding - Vacation - Per Line	MSMC	Y	Y				1.00	NA	1.00
PL	GTE				Obolento Center Service	Comcast Service	Call Forwarding - Vacation - Month to Month	MSMC	Y	Y				0.20	0.03	0.23
PL	GTE				Obolento Center Service	Comcast Service	Call Forwarding - Vacation - 30 Months	MSMC	Y	Y				0.00	0.70	0.90
PL	GTE				Obolento Center Service	Comcast Service	Call Forwarding - Vacation - 60 Months	MSMC	Y	Y				0.00	0.70	0.65
PL	GTE				Obolento Center Service	Comcast Service	Call Forwarding - Vacation - 84 Months	MSMC	Y	Y				0.00	0.70	0.65
PL	GTE				Obolento Center Service	Comcast Service	Call Forwarding - Busy Line - Per Line	MSMC	Y	Y				1.00	NA	1.00
PL	GTE				Obolento Center Service	Comcast Service	Call Forwarding - Busy Line - Month to Month	MSMC	Y	Y				0.10	0.02	0.12
PL	GTE				Obolento Center Service	Comcast Service	Call Forwarding - Busy Line - 30 Months	MSMC	Y	Y				0.00	0.00	0.10

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Code	State	Change or Title	Product Band	Product List	Service Description	Billing Type	Month Position	Element Position	Rate	Available Unit	Rate
FL	GTE		Optima Center Service	Optional Service Features	Landline Paging Tones - 20 Months	NRFC	Y	Y	12.00	1.00	10.00
FL	GTE		Optima Center Service	Optional Service Features	Landline Paging Tones - 30 Months	NRFC	Y	Y	12.00	1.00	10.00
FL	GTE		Optima Center Service	Optional Service Features	Landline Paging Tones - 60 Months	NRFC	Y	Y	12.00	1.00	10.00
FL	GTE		Optima Center Service	Optional Service Features	Radio Paging Tones - 1 connection	NRFC	Y	N	20.00	1.00	20.00
FL	GTE		Optima Center Service	Optional Service Features	Radio Paging Tones - Month to Month	NRFC	Y	Y	14.00	1.00	12.00
FL	GTE		Optima Center Service	Optional Service Features	Radio Paging Tones - 30 Months	NRFC	Y	Y	13.00	1.00	11.00
FL	GTE		Optima Center Service	Optional Service Features	Radio Paging Tones - 60 Months	NRFC	Y	Y	13.00	1.00	11.00
FL	GTE		Optima Center Service	Optional Service Features	Radio Paging Tones - 94 Months	NRFC	Y	Y	12.00	1.00	10.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Conference - Per System	NRFC	Y	N	30.00	1.00	30.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Conference - Month to Month	NRFC	Y	Y	20.00	1.00	18.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Conference - 30 Months	NRFC	Y	Y	20.00	1.00	18.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Conference - 60 Months	NRFC	Y	Y	21.00	1.00	19.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Conference - 94 Months	NRFC	Y	Y	20.00	1.00	18.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Control Per Customer	NRFC	Y	N	1.00	1.00	1.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Control - Month to Month	NRFC	Y	Y	0.00	0.12	0.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Control - 30 Months	NRFC	Y	Y	0.00	0.12	0.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Control - 60 Months	NRFC	Y	Y	0.00	0.11	0.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Control - 94 Months	NRFC	Y	Y	0.00	0.11	0.00
FL	GTE		Optima Center Service	Optional Service Features	Power Failure Transfer - Per Line	NRFC	Y	N	1.00	1.00	1.00
FL	GTE		Optima Center Service	Optional Service Features	Power Failure Transfer - Month to Month	NRFC	Y	Y	4.00	0.12	3.00
FL	GTE		Optima Center Service	Optional Service Features	Power Failure Transfer - 30 Months	NRFC	Y	Y	4.00	0.12	3.00
FL	GTE		Optima Center Service	Optional Service Features	Power Failure Transfer - 60 Months	NRFC	Y	Y	3.00	0.10	2.00
FL	GTE		Optima Center Service	Optional Service Features	Power Failure Transfer - 94 Months	NRFC	Y	Y	3.00	0.10	2.00
FL	GTE		Optima Center Service	Optional Service Features	Multi-Line Position Hunt - Per Line	NRFC	Y	N	0.00	0.00	0.00
FL	GTE		Optima Center Service	Optional Service Features	Multi-Line Position Hunt - Month to Month	NRFC	Y	Y	0.00	0.00	0.00
FL	GTE		Optima Center Service	Optional Service Features	Multi-Line Position Hunt - 30 Months	NRFC	Y	Y	0.00	0.00	0.00
FL	GTE		Optima Center Service	Optional Service Features	Multi-Line Position Hunt - 60 Months	NRFC	Y	Y	0.00	0.00	0.00
FL	GTE		Optima Center Service	Optional Service Features	Multi-Line Position Hunt - 94 Months	NRFC	Y	Y	0.00	0.00	0.00
FL	GTE		Optima Center Service	Optional Service Features	Call Call Answer - Per Contact	NRFC	Y	N	1.00	1.00	1.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Call Transfer - Per Line	NRFC	Y	N	1.00	1.00	1.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Call Transfer - Month to Month	NRFC	Y	Y	0.00	0.12	0.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Call Transfer - 30 Months	NRFC	Y	Y	0.00	0.12	0.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Call Transfer - 60 Months	NRFC	Y	Y	0.00	0.11	0.00
FL	GTE		Optima Center Service	Optional Service Features	Attendant Call Transfer - 94 Months	NRFC	Y	Y	0.00	0.11	0.00
FL	GTE		Optima Center Service	Optional Service Features	Substation Control - Per Customer	NRFC	Y	N	30.00	1.00	30.00
FL	GTE		Optima Center Service	Optional Service Features	Substation Control - Month to Month	NRFC	Y	Y	12.00	1.00	11.00
FL	GTE		Optima Center Service	Optional Service Features	Substation Control - 30 Months	NRFC	Y	Y	12.00	1.00	11.00
FL	GTE		Optima Center Service	Optional Service Features	Substation Control - 60 Months	NRFC	Y	Y	12.00	1.00	11.00
FL	GTE		Optima Center Service	Optional Service Features	Substation Control - 94 Months	NRFC	Y	Y	12.00	1.00	11.00
FL	GTE		Optima Center Service	Optional Service Features	Multiple United Directory Numbers	NRFC	Y	N	0.00	0.00	0.00
FL	GTE		Optima Center Service	Optional Service Features	Multiple United Directory Numbers - Month to Month	NRFC	Y	Y	1.00	0.25	1.00
FL	GTE		Optima Center Service	Optional Service Features	Multiple United Directory Numbers - 30 Months	NRFC	Y	Y	1.00	0.25	1.00
FL	GTE		Optima Center Service	Optional Service Features	Multiple United Directory Numbers - 60 Months	NRFC	Y	Y	1.00	0.25	1.00
FL	GTE		Optima Center Service	Optional Service Features	Multiple United Directory Numbers - 94 Months	NRFC	Y	Y	1.00	0.25	1.00
FL	GTE		Optima Center Service	Optional Service Features	Night Service Per Customer	NRFC	Y	N	1.00	1.00	1.00
FL	GTE		Optima Center Service	Optional Service Features	Night Service - Month to Month	NRFC	Y	Y	3.00	0.50	3.00
FL	GTE		Optima Center Service	Optional Service Features	Night Service - 30 Months	NRFC	Y	Y	3.00	0.50	3.00
FL	GTE		Optima Center Service	Optional Service Features	Night Service - 60 Months	NRFC	Y	Y	3.00	0.50	3.00
FL	GTE		Optima Center Service	Optional Service Features	Night Service - 94 Months	NRFC	Y	Y	3.00	0.50	3.00
FL	GTE		Optima Center Service	Optional Service Features	Features Make Busy - Per Make Busy Key	NRFC	Y	N	30.00	1.00	30.00
FL	GTE		Optima Center Service	Optional Service Features	Features Make Busy - Month to Month	NRFC	Y	Y	4.00	0.50	4.00
FL	GTE		Optima Center Service	Optional Service Features	Features Make Busy - 30 Months	NRFC	Y	Y	4.00	0.50	4.00
FL	GTE		Optima Center Service	Optional Service Features	Features Make Busy - 60 Months	NRFC	Y	Y	3.75	0.45	3.75
FL	GTE		Optima Center Service	Optional Service Features	Features Make Busy - 94 Months	NRFC	Y	Y	3.00	0.45	3.00
FL	GTE		Optima Center Service	Optional Service Features	Traffic Answer Any Station - Per Customer	NRFC	Y	N	1.00	1.00	1.00
FL	GTE		Optima Center Service	Optional Service Features	Traffic Answer Any Station - Month to Month	NRFC	Y	Y	1.00	0.75	1.00
FL	GTE		Optima Center Service	Optional Service Features	Traffic Answer Any Station - 30 Months	NRFC	Y	Y	1.00	0.75	1.00
FL	GTE		Optima Center Service	Optional Service Features	Traffic Answer Any Station - 60 Months	NRFC	Y	Y	1.00	0.70	1.00
FL	GTE		Optima Center Service	Optional Service Features	Traffic Answer Any Station - 94 Months	NRFC	Y	Y	1.00	0.70	1.00
FL	GTE		Optima Center Service	Optional Service Features	Traffic Group Busy Lamp - Per Year	NRFC	Y	N	10.00	1.00	10.00
FL	GTE		Optima Center Service	Optional Service Features	Traffic Group Busy Lamp - Month to Month	NRFC	Y	Y	4.00	0.60	4.00

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Line	Rate	Comp	or %	Product Desc	Product Cat	Service Description	Billing Type	Units	Discount	Percent	Actual Rate	Amount	Rate
FL	OTE			Optional Service Features	Optional Service Features	PBX Outcalling via FRS - PBX Trunk - Month to Month	MRC	Y	Y		0.00	0.70	1.72
FL	OTE			Optional Service Features	Optional Service Features	PBX Outcalling via FRS - PBX Trunk - 30 Minutes	MRC	Y	Y		0.00	0.70	1.17
FL	OTE			Optional Service Features	Optional Service Features	PBX Outcalling via FRS - PBX Trunk - 60 Minutes	MRC	Y	Y		0.00	0.70	1.00
FL	OTE			Optional Service Features	Optional Service Features	PBX Outcalling via FRS - PBX Trunk - 90 Minutes	MRC	Y	Y		0.00	0.75	1.00
FL	OTE			Optional Service Features	Optional Service Features	3rd Digital Feature	MRC	Y	N		100.00	NA	100.00
FL	OTE			Optional Service Features	Optional Service Features	Changes Per NPA Pattern, NPA MAX List	MRC	Y	N		100.00	NA	100.00
FL	OTE			Optional Service Features	Optional Service Features	Additions or Deletions of a Facility	MRC	Y	N		10.00	NA	10.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Common Equipment - Per System	MRC	Y	N		100.00	NA	100.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Common Equipment - Per Main Station	MRC	Y	N		3.00	NA	3.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Common Equipment - Month to Month	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Common Equipment - 30 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Common Equipment - 60 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Common Equipment - 90 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Additional NPA Pattern	MRC	Y	N		0.00	NA	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Additional NPA MAX Pattern	MRC	Y	N		100.00	NA	100.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Rate of Day - Per System	MRC	Y	N		20.00	NA	20.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Rate of Day - Month to Month	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Rate of Day - 30 Days	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Rate of Day - 60 Days	MRC	Y	Y		7.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Rate of Day - 90 Days	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Customer Control - Per Line	MRC	Y	N		0.00	NA	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Customer Control - Month	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Customer Control - 30	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Customer Control - 60	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Customer Control - 90	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Multiple Pattern - Customer Control - Per Line	MRC	Y	N		0.00	NA	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Separate Route Wording - Month to Month	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Separate Route Wording - 30 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Separate Route Wording - 60 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Separate Route Wording - 90 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Forwarding Charge Month, per Month - Per Line	MRC	Y	Y		7.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Forwarding Charge Month, per Month - Month	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Forwarding Charge Month, per Month - 30 Mo	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Forwarding Charge Month, per Month - 60 Mo	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	AMS - Forwarding Charge Month, per Month - 90 Mo	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	PBX Outcalling via AMS - Per PBX Trunk	MRC	Y	N		0.00	NA	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	PBX Outcalling via AMS - per Trunk - Month to Month	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	PBX Outcalling via AMS - per Trunk - 30 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	PBX Outcalling via AMS - per Trunk - 60 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	PBX Outcalling via AMS - per Trunk - 90 Months	MRC	Y	Y		0.75	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Additions or Deletions, Changes - Per NPA Pattern	MRC	Y	N		0.00	NA	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Additions or Deletions, Changes - Per NPA MAX P	MRC	Y	N		100.00	NA	100.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Additions or Deletions, Changes - BSNP	MRC	Y	N		0.00	NA	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	NOB Changes Per Operation	MRC	Y	N		0.00	NA	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Additions or Deletions, Changes - Control Line - P	MRC	Y	N		10.00	NA	10.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Additions or Deletions, Changes - Facilities to a R	MRC	Y	N		10.00	NA	10.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Facilities to Station - Main Stations or No-Line Y	MRC	Y	Y		1.70	NA	1.70
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Facilities to Station - Main Stations or No-Line Y	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Facilities to Station - Main Stations or No-Line Y	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Facilities to Station - Main Stations or No-Line Y	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Facilities to Station - Main Stations or No-Line Y	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Changes to PRLs - Per Line or Trunk	MRC	Y	N		0.00	NA	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Authorizations Codes - Per NPA codes	MRC	Y	N		0.00	NA	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Authorizations Codes - Common Equipment - Per	MRC	Y	N		7.00	NA	7.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Authorizations Codes - Month to Month	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Authorizations Codes - 30 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Authorizations Codes - 60 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Authorizations Codes - 90 Months	MRC	Y	Y		0.00	0.00	0.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Outgoing Common Equipment	MRC	Y	Y		1.20	NA	1.20
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Outgoing - Charge per Trunk Group	MRC	Y	N		10.00	NA	10.00
FL	OTE			Electronic Tandem Switching Service	Electronic Tandem Switching Service	Outgoing - Charge, per Bell	MRC	Y	N		10.00	NA	10.00

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Page	Line	Comp or W/O	Product Band	Product Set	Service Description	Billing Type	Rate	Success Position	Rate	Adjusted Cost	Rate
V	FL	OTE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Interstate 4-8 Miles 2 4.0 0 and 10 2 0 Mps	MSFC	Y	01	17 00	NA	17 00
V	FL	OTE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Interstate 6-8 Miles 60 0 0 Mps	MSFC	Y	01	30 00	NA	30 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Each Mile 2 4.0 0, and 10 2 0 Mps	Usage	Y	01	1 00	NA	1 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Each Mile 80 0 0 Mps	Usage	Y	01	2 00	NA	2 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Interstate 6-30 Miles 2 4.0 0 and 10 2 0 Mps	MSFC	Y	01	17 00	NA	17 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Interstate 6-30 Miles 60 0 0 Mps	MSFC	Y	01	30 00	NA	30 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Each Mile 2 4.0 0, and 10 2 0 Mps	MSFC	Y	01	1 00	NA	1 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Each Mile 80 0 0 Mps	MSFC	Y	01	2 00	NA	2 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Interstate Over 30 Miles 2 4.0 0 and 10 2 0 Mps	MSFC	Y	01	17 00	NA	17 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Interstate Over 30 Miles 60 0 0 Mps	MSFC	Y	01	30 00	NA	30 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Each Mile 2 4.0 0, and 10 2 0 Mps	Usage	Y	01	1 00	NA	1 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Each Mile 80 0 0 Mps	Usage	Y	01	2 00	NA	2 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Interstate Service 2 4.0 0 and 10 2 0 Mps	MSFC	Y	01	12 00	NA	12 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Interstate Service 60 0 0 Mps	MSFC	Y	01	12 00	NA	12 00
V	FL	GRE	Overstate Interswitch-Interchange Private Line Service	InterExchange Private Line Service	Overstate Central Operating Month	MSFC	Y	01	12 00	NA	12 00

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APPENDIX B
SERVICE ORDERING, PROVISIONING, BILLING AND MAINTENANCE

1. **Service Ordering, Service Provisioning, and Billing Systems Generally.** The following describes generally the operations support systems that GTE will use and the related functions that are available for ordering, provisioning and billing for resold services. Except as specifically provided otherwise in this Agreement, service ordering, provisioning, billing and maintenance shall be governed by the GTE Guide. Before orders can be taken, NETWORK will provide GTE with its Operating Company Number ("OCN") and Company Code ("CC") as follows:
 - (a) NETWORK must provide its OCN (four-digit alpha-numeric assigned by Bellcore or number administrator) on the NETWORK Profile. The GTE Guide provides the necessary information for NETWORK to contact Bellcore to obtain the OCN. There are no optional fields on the Profile.
 - (b) Before the Local Service Request ("LSR") and Directory Service Request ("DSR") order forms can be processed NETWORK must provide the OCN and Customer Carrier Name Abbreviation ("CCNA").

1.1 **Operations Support Systems for Resold Services**

- 1.1.1 NETWORK will also be able to order services for resale, as well as interim number portability, directly from GTE through an electronic interface. To initiate an order for these services, NETWORK will submit a Local Service Request ("LSR") from its data center to GTE's Data Center using an electronic NDM interface. If no NDM interface exists or if NETWORK chooses to establish a separate NDM interface, NETWORK must request an NDM facility. For new entrants that elect not to interface electronically, GTE will accommodate submission of LSR orders by facsimile, E-mail, Internet or a dial NDM arrangement. An LSR is very similar to an ASR, except that it will be used exclusively for line-side interconnection requests. GTE will transfer LSRs to GTE's NOMC centralized service order processing center electronically.
- 1.1.2 Most LSRs will be used either to transfer an existing GTE customer to NETWORK or to request service for a new customer who is not an existing GTE customer. Depending on the situation, different information will be required on the LSR. LSRs for a conversion of a

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GTE local customer to NETWORK must include information relating to all existing, new and disconnected services for that customer, including the customer's name, type of service desired, location of service and features or options the customer desires. NETWORK will be able to obtain this customer information after GTE has received the customer's written consent as specified in Article IV, Section 8. For service to a new customer who is not an existing GTE customer, the LSR must contain the customer's name, service address, service type, services, options, features and Services data. If known, the LSR should include the telephone number and due date/desired due date.

- 1.1.3 While NETWORK would have its own customer information and may have the SAG/GTE products on tape from GTE, NETWORK would not have the due date or new telephone number for new customers since that information is contained in GTE's systems. Therefore, a process is required to provide this information to NETWORK. GTE itself does not have uniform access to this information electronically. Until GTE and NETWORK have agreed and established electronic interfaces, NETWORK agrees that an 800 number is the method that will be used. The 800 telephone number will connect NETWORK directly to GTE's NOMC service representatives. When NETWORK receives a request for basic services from a new local service customer, NETWORK will call GTE's NOMC through the 800 number, and, while the new customer is on hold, GTE will provide the due date for service and the new telephone number for that customer. At the same time, NETWORK will give GTE the new customer's name, service address and type of requested service (i.e., R1, B1). GTE will enter that information into its SORCES or SOLAR service ordering systems to be held in suspense until NETWORK sends the confirming LSR. NETWORK will then return to its customer holding on the line and provide the due date and new telephone number.
- 1.1.4 After concluding the telephone call with the new customer, NETWORK will complete a confirming LSR for the new service and send it electronically to GTE's data center for processing. Upon receipt, GTE will match the LSR with the service order suspended in GTE's system, and if there is a match, GTE will process the LSR. After the LSR is processed, GTE will transmit confirmation electronically to NETWORK through the NDM that the LSR has been processed, providing a record of the telephone number and due date. NETWORK will be required to submit the confirming

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LSR by 12:00 p.m. each day local time, as defined by the location of the service address. If NETWORK fails to submit the LSR in a timely manner, the suspended LSR will be considered in jeopardy, at which time GTE will assign a new due date upon receipt of the delayed LSR for such customer requests and notify NETWORK of the change.

- 1.1.5 Number assignments and due date schedules for services other than single line service and hunt groups up to 12 lines will be assigned within approximately twenty-four (24) hours after GTE's receipt of the LSR using the standard Local Service Confirmation ("LSC") report sent electronically to NETWORK over the NDM, thereby providing a record of the newly established due date. An exception would be a multi-line hunt group for 12 lines or fewer. The other numbers then will be provided through the normal electronic confirmation process.
- 1.1.6 The processing of specifically requested telephone numbers (called "vanity numbers") is as follows. GTE will work with NETWORK on a real time interface to process vanity numbers while NETWORK's customer is still on the line. If a number solution can be established expeditiously, it will be done while the customer is still on the line. If extensive time will be required to find a solution, GTE service representatives will work with NETWORK representatives off line as GTE would for its own customers. For all of this, the basic tariff guidelines for providing telephone numbers will be followed.
- 1.1.7 Once the order for resold service is established, it is moved for provisioning to the next system level. Here, GTE will validate and process the LSR to establish an account for NETWORK and, if GTE continues to provide some residual services to the customer, GTE will maintain a GTE account. In GTE's system, GTE's account is called the Residual Account and NETWORK's account is referred to as the NETWORK Account. If any engineering for the service is necessary, the account would be distributed to the SSCC. Otherwise, it will be distributed for facility assignment.
- 1.1.8 With the account established and any engineering and facility assignment complete, GTE then will transmit electronically a record to GTE's CZT field personnel if physical interconnection or similar activity is required. The CZTs will provision the service and then electronically confirm such provision in the SOLAR/SORCES

system when completed. The accounts then will be transmitted to GTE's Customer Billing Services System ("CBSS"). GTE shall provide to NETWORK a service completion report. Call records for actual service provided to NETWORK's customers on GTE facilities will be transmitted from GTE's switches through some usage rating systems (BIP, UMS), screened and eventually delivered to CBSS for the generation of bills.

- 1.1.9 CBSS is a different system than CABS, and it is the one that GTE will utilize to produce the required bills for resold services and local number portability. CBSS will create a bill to NETWORK for resold services along with a summary bill master. Daily unrated records for intraLATA toll usage and local usage (Incollect usage data will be provided on rated basis) on NETWORK's accounts will be generated and transmitted electronically to NETWORK.
- 1.1.10 On resold accounts, GTE will provide usage in EMR format per existing file exchange schedules. The usage billing will be in agreed upon level of detail for NETWORK to issue a bill to its end users.
- 1.1.11 GTE will provide NETWORK with detailed monthly billing information in a paper format until an agreed upon Electronic Data Interchange 811 electronic bill format is operational.
- 1.1.12 State or sub-state level billing will include up to ten (10) summary bill accounts.
- 1.1.13 GTE accepts NETWORK's control reports and agrees to utilize industry standard return codes for unbillable messages. Transmission will occur via the NDM. Tape data will conform to Attachment "A" of the LRDR. Data will be delivered Monday through Friday except for Holidays as agreed. Data packages will be tracked by invoice sequencing criteria. GTE contacts will be provided for sending/receiving usage files.
- 1.1.14 GTE will retain data backup for 45 Business Days. To the extent this retention is exclusively for NETWORK, NETWORK shall reimburse GTE for all expenses related to this retention.
- 1.1.15 In addition to the LSR delivery process, NETWORK will distribute directory assistance and directory listing information (together sometimes referred to hereafter as "DA/DL information") to GTE

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via the LSR ordering process over the NDM. GTE will provide listings service via its "listing continuity" offering.

- 1.1.16 Charges and credits for PIC changes ordered via an LSR will appear on the resale bill. As NETWORK places a request for a PIC change via LSR, the billing will be made on NETWORK account associated with each individual end user. GTE will process all PIC changes from IXCs that are received for NETWORK end users by rejecting back to the IXC with the NETWORK OCN. Detail is provided so that NETWORK can identify the specific charges for rebilling to its end user.
- 1.1.17 CMDS. The parties will provide for the distribution of intraLATA CMDS incollect messages and/or selected local measured service messages as follows:
 - 1.1.17.1 Messages to be Screened. GTE receives CMDS I transmissions containing intraLATA incollect messages from the state RBOC CMDS host each Business Day. Per NETWORK's request, GTE will screen the incollects by NPA and line number and accumulate the Collect, Third Number Billed and Credit Card (collectively called incollects) messages in a data file. The screening will be for end users who have chosen NETWORK as their local service provider through a Resale or Unbundled Network arrangement. The screened incollect messages and any Local Measured Service (LMS) usage will be accumulated and forwarded to NETWORK. The Parties will mutually agree on the frequency of the data exchange and the method of transmission (i.e., magnetic tape or direct electronic transmission). GTE will forward the screened messages in the industry standard EMR format. GTE intraLATA toll messages that are recorded by GTE and dialed on a one plus or zero plus basis are not part of this section and will not be screened.
 - 1.1.17.2 Compensation. GTE will bill NETWORK monthly for all services related to the screening, accumulating, processing and transmitting of incollect messages and LMS usage, if applicable, at a reasonable and mutually agreeable charge. In addition, any message processing fee associated with NETWORK's incollect messages that are charged to GTE by the CMDS Host will be passed on

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to NETWORK on the monthly statement. All revenue, surcharges, taxes and any other amounts due to the CMDS Host for NETWORK's incollect messages will be billed on the monthly statement. It is NETWORK's responsibility to bill and collect all incollect and LMS amounts due from its end users. The incollect and LMS revenue amounts that are listed on the monthly invoice are payable to GTE in total. The Parties agree that the arrangement for invoicing the incollect and LMS revenue amounts due GTE is not a settlement process with NETWORK.

1.1.17.3 **Administration.** The Parties agree to develop a process whereby NETWORK's end user information is available in a timely manner to allow GTE to build tables to screen the CMDS incollect files and LMS files on behalf of NETWORK.

1.1.18 **Backbilling.** GTE shall bill NETWORK on a timely basis. In no case shall GTE bill NETWORK for previously unbilled charges that are for more than one year prior to the current bill date.

1.2 **Order Processing.**

1.2.1 **Order Expectations.** NETWORK agrees to warrant to GTE that it is a certified provider of telecommunications service. NETWORK will document its Certificate of Operating Authority on the NETWORK Profile and agrees to update this NETWORK Profile as required to reflect its current certification. The Parties agree to exchange and to update end user contact and referral numbers for order inquiry, trouble reporting, billing inquiries, and information required to comply with law enforcement and other security agencies of the government. The Parties also agree to exchange and to update internal order, repair and billing point of contacts. Prior to submitting an order under this Agreement, NETWORK shall obtain such documentation as may be required by state and federal laws and regulations.

1.2.2 GTE shall provide NETWORK with a specified customer contact center for purposes of placing service orders and coordinating the installation of services. These activities shall be accomplished by telephone call or facsimile until electronic interface capability has

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been established. The Parties adopt the OBF LSR and DSR forms for the ordering, confirmation and billing of resale services.

- 1.2.3 GTE will process such service orders during normal operating hours, at a minimum on each Business Day between the hours of 8 a.m. to 8 p.m. Eastern Time and shall implement service orders within the same time intervals used to implement service orders for similar services for its own users.
- 1.2.4 GTE will provide current GTE customer proprietary network information (name, address, telephone number and description of services provided by GTE including PIC and white page directory listing information) as provided in Article V, Section . The return of customer information will be via facsimile or via electronic transmission.

2. **Maintenance Systems.**

2.1 **General Overview**

- 2.1.1 If NETWORK requires maintenance for its local service customers, NETWORK will initiate a request for repair (sometimes referred to as a "trouble report") by calling GTE's Customer Care Repair Center. During this call, GTE service representatives will verify that the end-user is a NETWORK customer and will then obtain the necessary information from NETWORK to process the trouble report. While NETWORK representatives are still on the line, GTE personnel will perform an initial analysis of the problem and remote line testing for resale services. If engineered services are involved, the call will be made to the GTE SSCC for handling. If no engineering is required and the line testing reveals that the trouble can be repaired remotely, GTE personnel will correct the problem and close the trouble report while NETWORK representatives are still on the line. If on-line resolution is not possible, GTE personnel will provide NETWORK representatives a commitment time for repair, and the GTE personnel then will enter the trouble ticket into the GTE service dispatch queue. NETWORK's repair service commitment times will be within the same intervals as GTE provides to its own end users. Maintenance and repair of GTE facilities is the responsibility of GTE and will be performed at no incremental charge to NETWORK. If, as a result of NETWORK-initiated trouble report, trouble is found to be the responsibility of NETWORK (e.g., non-network cause) GTE will charge NETWORK

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for trouble isolation. NETWORK will have the ability to report trouble for its end users to appropriate trouble reporting centers 24 hours a day, 7 days a week. NETWORK will be assigned a customer contact center when initial service agreements are made.

- 2.1.2 Repair calls to the SSCC for engineered services will be processed in essentially the same manner as those by the GTE Customer Care Center. GTE personnel will analyze the problem, provide the NETWORK representative with a commitment time while they are still on the line, and then place the trouble ticket in the dispatch queue.
 - 2.1.3 GTE then will process all NETWORK trouble reports in the dispatch queue along with GTE trouble reports in the order they were filed (first in, first out), with priority given to out-of-service conditions. If, at any time, GTE would determine that a commitment time given to NETWORK becomes in jeopardy, GTE service representatives will contact NETWORK by telephone to advise of the jeopardy condition and provide a new commitment time.
 - 2.1.4 Trouble reports in the dispatch queue will be transmitted electronically to GTE CZT service technicians who will repair the service problems and clear the trouble reports. For cleared NETWORK trouble reports, GTE service technicians will make a telephone call to NETWORK directly to clear the trouble ticket. GTE service technicians will make the confirmation call to the telephone number provided by NETWORK. If NETWORK is unable to process the call or places the GTE technician on hold, the call will be terminated. To avoid disconnect, NETWORK may develop an answering system, such as voice mail, to handle the confirmation calls expeditiously.
 - 2.1.5 GTE will provide electronic interface access to operation support systems functions which provide the capability to initiate, status and close a repair trouble ticket. GTE will not provide to NETWORK real time testing capability on NETWORK end user services. GTE will not provide to NETWORK an interface for network surveillance (performance monitoring).
3. Electronic Interface. The Parties shall work cooperatively in the implementation of electronic gateway access to GTE operational support systems functions in the long-term in accordance with established industry standards.

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- 3.1 **NETWORK shall have immediate access to the following OSS electronic interfaces that will provide functionality to enable NETWORK to service customers in an equal and non-discriminatory manner:**
 - 3.1.1 **Pre-Order functions, e.g., TN Assignment, DD Reservation, Address Validation, Product Availability, that are available on a dial-up or dedicated basis using the Secure Integrated Gateway System (SIGS).**
 - 3.1.2 **Order functions that are available on a dial-up or dedicated basis using CONNECT: Mail file transfer.**
 - 3.1.3 **Initial trouble reports via SIGS.**
 - 3.1.4 **Electronic transfer of the NETWORK bill in electronic data 811 format.**
- 3.2 **NETWORK may migrate to fully interactive system to system interconnectivity. GTE, with input from NETWORK and other carriers, shall provide general interface specifications for electronic access to this functionality. These specifications will be provided to enable NETWORK to design system interface capabilities. Development will be in accordance with applicable national standards committee guidelines. Such interfaces will be available as expeditiously as possible.**
- 3.3 **All costs and expenses for any new or modified electronic interfaces exclusively to meet NETWORK requirements that GTE determines are Currently Available and GTE agrees to develop will be paid by NETWORK.**
- 3.4 **NETWORK shall be responsible for modifying and connecting any of its pre-ordering and ordering systems with GTE provided interfaces as described in this Appendix.**
4. **GTE Initiated Electronic System Redesigns. GTE will not charge NETWORK when GTE initiates its own electronic system redesigns/reconfigurations.**

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**APPENDIX 45A
GTE TERMS**

Pursuant to Article III, Section 45 of this Agreement, the following terms shall be applied in place of the terms in Appendix 45B (AT&T Terms) in the event the terms from the selected arbitrated agreement are deemed to be unlawful, or are stayed or enjoined by a court or commission of competent jurisdiction.

The Resale Terms in Article V will apply.

The Resale Discount in Appendix A will apply.

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**APPENDIX 45B
TERMS ADOPTED FROM THE GTE/AT&T ARBITRATION AGREEMENT
FLORIDA**

PART I LOCAL SERVICES RESALE

24. Telecommunications Services Provided for Resale

Upon request by AT&T in accordance with Attachment 4 and subject to the restrictions contained in Section 25.3 hereunder, GTE shall make available to AT&T at the applicable rate set forth in Attachment 14, any Telecommunications Service that GTE currently offers or may hereafter offer at retail to subscribers that are not telecommunications carriers. Such Telecommunications Services provided by GTE pursuant to this Section are collectively referred to as "Local Services."

25. General Terms and Conditions for Resale

25.1 Ordering

25.1.1 Orders for resale of Local Services will be placed utilizing a standard Local Service Request ("LSR") form. A complete and accurate LSR must be provided by AT&T before a request can be processed; provided, however, that immaterial deviations or omissions in the LSR will not prevent an order from being processed. Each Party shall transfer the customer's service features and functionalities "as is" to the other Party when requested by a customer. For purposes of this Section 25, an "as is transfer" is the transfer of all the telecommunications services and features available for resale that are currently being provided for the specified account without the requirement of a specific enumeration of the services and features on the LSR.

25.1.2 A Letter of Authorization ("LOA") will be required before Local Services will be provided for resale to a subscriber that currently receives local exchange service from GTE or from a local service provider other than AT&T. Such LOA may be a blanket letter of authorization (Blanket LOA) or such other form as agreed upon by AT&T and GTE. When a Blanket LOA has been provided by AT&T, GTE shall not require an additional disconnect order, LOA or other writing from a customer, or another LEC, in order to process an order for Local Service. Each Party will provide the capability for customers to retain their current phone number in the event that they change local service providers to

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the extent technically feasible, allowing them to retain all existing features and functionalities.

25.3 Restrictions on Resale

To the extent consistent with the applicable rules and regulations of the FCC and the Commission, AT&T may resell all GTE Local Services as defined in GTE's tariffs. The following restrictions shall apply to the resale of Local Services, as described in Section 24 of this Agreement by AT&T: (i) AT&T shall not resell residential services to non-residential end users; (ii) AT&T shall not resell Lifeline/Linkup services or any other means-tested service offering, to nonqualifying customers; and (iii) AT&T shall resell grandfathered services only to customers qualified to receive such services from GTE.

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**Attachment 14
Appendix 1 - Local Service Resale**

Beginning with the Effective Date of this Agreement, Resale Services will be priced in accordance with the standards and prices described below.

1. The wholesale rates for Local Service Resale will be calculated based upon the discounts described in Annex 1. Such discounts will be applied against the Retail Rates for each GTE Retail Offering.
- 1.1 "Retail Rates" are the effective rates a GTE retail customer would have paid GTE under the Retail Offering selected by AT&T, taking into consideration all applicable discounts, including, but not limited to, volume, term and time of day.
- 1.2 A "Retail Offering" is an individual contract or retail service rate element, or package of rate elements, which GTE offers to its retail customers, including, but not limited, to Grandfathered Services.
2. Nonrecurring "change" or "record" charges, rather than service establishment charges, shall apply for the conversion of existing Customers of GTE services, received either directly from GTE or through another reseller, to AT&T local service.

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Appendix 1 - Annex 1 - Schedule of Wholesale Discounts

Florida

Basic Local Service (Residence & Business)	13.04%
Line Charge	13.04%
Usage Charge	13.04%
Features	13.04%
Listing Charges	13.04%
Non-recurring Charges	13.04%
Toll Service	13.04%
Operator Services	13.04%
Directory Assistance	13.04%
Business Trunk and Service Arrangements	13.04%
ISDN Services	13.04%
CENTRANET Services	13.04%
Private Line Services	13.04%
Inbound/Outbound Services	13.04%
Promotional Offerings (90 days or more)	13.04%
Promotional Offerings (less than 90 days)	Not subject to wholesale discount
Services for disabled persons (including free directory assistance)	13.04%
In Contact Services	13.04%
Public and Semi-Public Payphone Services	13.04%
Contract Services	13.04%
Grandfathered Services	13.04%
All other retail Telecommunications Services not excluded from resale by order of the Commission	13.04%