

ORIGINAL

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DIVISION OF WATER & WASTEWATER CHARLES H. HILL DIRECTOR (850) 413-6900

Public Service Commission

December 30, 1998

Mr. David B. Erwin 127 Riversink Road Crawfordville, FL 32327

Re: Docket No. 981612-WS proposed tariff sheets by Indiantown Company, Inc. to reflect changes to the existing water and wastewater tariff to participate in a convergent billing system.

Dear Mr. Erwin:

We have received the above referenced tariff filing. However, in order to process your filing, please provide the following information:

- 1. What other service does Indiantown Company, Inc. provide other than water, wastewater, and telephone?
- 2. How many customers will this affect?
- 3. How many of the telephone customers are water and wastewater customers?

ACK AFA	How many customers receive water, wastewater, telephone, and any other services that may be offered by the utility?
APP	Mail an example of the proposed invoice that exemplifies "bills for water service and wastewater service may be itemized convergent billing format."
MU	This should also be reflected on the Third Revised Sheet No. 27.0 for water and Third Revised Sheet No. 23.0 for wastewater and submitted for approval.
LEG6.	What "non-regulated services" is the utility referring to under the "Delinquent Bills" section?
OPC	Explain the following: "the service company will not accept partial payment for any bill rendered unless such partial payment completely covers both water and wastewater service or unless an agreement has been reached with service company to accept such partial payment."
WAS	to accept such partial pays with

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- Provide a detailed explanation as to how the billing process will work. For example:
 Will the "holding company" collect all monies for payment and then
 allocate/distribute to different areas for payment? (garbage, water, wastewater,
 telephone, etc.)
- 9. Will there be any additional cost associated with convergent billing? If so, how will these costs be recovered?

In order to process your filing in the most expedient manner, provide by January 4, 1999. If you need additional information, please call Johnny Butts at (850) 413-6920.

Thank you for your assistance in this matter.

Sincerely,

Troy Rendell

Public Utilities Supervisor

TR:jb

cc: Division of Legal Services (Vaccaro)

Division of Water and Wastewater (Butts)

Division of Records and Reporting (Docket File)