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D058

DATE

JAN 08 1999

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OF COUNSEL
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JOSEPH J BURGE
(1926 - 1982)

*Also admitted in Iowa
**Also admitted in California and North Carolina
***Also admitted in New York, Illinois and Washington, D C

December 31, 1998

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd
Gunter Bldg
Tallahassee FL 32399-0850

990029-TI

Re: U. S. OPERATORS, INC.

Dear Sir:


Enclosed herewith for filing with the Commission, please find an original and 6 copies of the above captioned corporation's APPLICATION FOR AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATION SERVICE WITH OPERATOR SERVICE PROVIDER WITHIN THE STATE OF FLORIDA, along with a check in the amount of \$250.00 to cover filing fees relating to same.

Also enclosed is an exact duplicate of this letter. Please stamp the duplicate received and return same in the self-addressed Federal Express envelope.

Please contact me if you have additional questions or concerns.

Very truly yours,

EARLY, LENNON, PETERS & CROCKER, P.C.


Patrick D. Crocker
PDC/jam
Enclosures

STAMPED RECEIVED
JAN 08 1999

DOCUMENT NUMBER-DATE

00324 JAN-88

PROD. RECORDS REPORTING

FLORIDA PUBLIC SERVICE COMMISSION

IN RE:

U. S. OPERATORS, INC.)
APPLICATION FOR AUTHORITY TO) Case No: _____
PROVIDE INTEREXCHANGE TELE-)
COMMUNICATIONS SERVICE)
WITHIN THE STATE OF FLORIDA)

APPLICATION

1. This is an application for (check one):
 - Original Authority (New company).**
 - Approval of Transfer (To another certified company).**
 - Approval of Assignment of existing certificate (To a non-certificated company).**
 - Approval for transfer of Control (To another certificated company).**

2. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

U. S. OPERATORS, INC.

3. Name under which the applicant will do business (fictions name, etc.):

U. S. OPERATORS, INC.

4. National address (including street name & number, post office box, city, state and zip code).

16620 San Pedro Ste B
San Antonio TX 78232

5. Florida address (including street name & number, post office box, city, state and zip code).

Applicant has no offices in Florida.

DOCUMENT NUMBER-DATE
00324 JAN-88
FFCC-FEEDBACK/REPORTING

6. Structure of organization:

- | | |
|--|---|
| <input type="checkbox"/> Individual | <input checked="" type="checkbox"/> Corporation |
| <input type="checkbox"/> Foreign Corporation | <input type="checkbox"/> Foreign Partnership |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited Partnership |
| <input type="checkbox"/> Other, _____ | |

7. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners. Provide proof of compliance with the foreign partnership statute (Chapter 620.169 FS), if applicable.

- (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.

NOT APPLICABLE.

- (b) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

NOT APPLICABLE.

- (c) Indicate if any of the officers, directors, or any of the ten largest stock holders have previously been:

- (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

NOT APPLICABLE.

- (2) officer, director, partner or stockholder in any other Florida certificated telephone. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

NOT APPLICABLE.

8. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Applicant shall provide proof upon approval of application.

Corporate charter number: **Not available.**

- (b) Name and address of the company's Florida registered agent.

**Edwin F. Blanton
825 Thomasville Rd
Tallahassee FL 32303**

- (c) Indicate if any of the officers, directors, or any of the officers, directors, or any of the ten largest stockholders have previously been:

- (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings. If so, please explain.

NOT APPLICABLE.

- (2) officer, director, partner or stockholder in any other Florida certificated telephone carrier. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

NOT APPLICABLE.

9. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

- (a) The application:

**Patrick D. Crocker, Attorney
EARLY, LENNON, PETERS & CROCKER, P.C.
900 Comerica Bldg
Kalamazoo MI 49007-4752
(616) 381-8844**

- (b) Official Point of Contact for the ongoing operations of the company:

**Ralph W. Loveless, President
U. S. OPERATORS, INC.
16620 San Pedro Ste B
San Antonio TX 78232
(210) 402-5301**

- (c) Tariff:

**Patrick D. Crocker, Attorney
EARLY, LENNON, PETERS & CROCKER, P.C.
900 Comerica Bldg
Kalamazoo MI 49007-4752
(616) 381-8844**

- (d) Complaints/Inquiries from customers:

**Ralph W. Loveless, President
U. S. OPERATORS, INC.
16620 San Pedro Ste B
San Antonio TX 78232
(210) 402-5301**

10. List the states in which the applicant:

- (a) Has operated as an interexchange carrier.

NOT APPLICABLE.

- (b) Has applications pending to be certificated as an interexchange carrier.

Applicant is in process of applying for authority throught the United States.

- (c) Is certificated to operate as an interexchange carrier.

In New Jersey and Texas.

- (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved.

Applicant has never been denied authority to operate as an interexchange carrier.

- (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved.

Applicant has never had regulatory penalties imposed for violations of any telecommunications statutes.

- (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

Applicant has never been involved in civil court proceedings with an interexchange carrier, local exchange company, or other telecommunications entity regulations under the Communications Act of 1934.

11. The applicant will provide the following interexchange carrier services (Check all that apply):

MTS with distance sensitive per minutes rates

- Method of access is FGA
 Method of access is FGB
 Method of access is FGD
 Method of access is 800

MTS with route specific rates per minute

- Method of access is FGA
 Method of access if FGB
 Method of access is FGD
 Method of access is 800

MTS with statewide flat rates per minute (i.e. not distance sensitive)

- Method of access is FGA
 Method of access if FGB
 Method of access is FGD
 Method of access is 800

MTS for pay telephone service providers

- Block-of-time calling plan (Reach out Florida, Ring America, etc.)
 800 Service (Toll free)

- WATS type service (Bulk or volume discount)
- Method of access is via dedicated facilities
- Method of access is via switched facilities

- Private Line services (Channel Services)
(For ex. 1.544 mbs., DS-3, etc.)

- Travel Service
- Method of access is 950
- Method of access is 800

- 900 service

Operator Services

- Available to pre-subscribed customers

- Available to non pre-subscribed customers (for example to patrons of hotels, students in Universities, patients in hospitals)

- Available to inmates

Services included are:

- Station assistance

- Person to Person assistance

- Directory Assistance

- Operator verify and interrupt

- Conference Calling

- Other

12. What does the end user dial for each of the interexchange carrier services that were checked in services included (above).

Applicant's PIC number is 10-10-333.

13. What services will the applicant offer to other certificated telephone companies:

Applicant will not offer services to other certificated telephone companies.

- Facilities. Operators.
 Billing and Collection. Sales.
 Maintenance.
 Other: _____

14. Will your marketing program:

- Pay commissions?**
 Offer sales franchises?
 Offer multi-level sales incentives?
 Offer other sales incentives?

15. Explain any of the offers checked above (To whom, what amount, type of franchise, etc.).

Applicant shall pay commissions to its customers/subscribers.

16. Who will receive the bills for your services (Check all that apply)?

- Residential customers. **Business customers.**
 PATS providers. PATS station end-users.
 Hotels & motels. **Hotel & motel guests.**
 Universities. University dormitory residents.
 Other: (specify) _____.

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide the name and phone number) and how is this information provided?

Applicant's name will appear on its bill for services.

(b) Name and address of the firm who will bill for your service.

**ZPDI
9311 San Pedro
San Antonio, Texas 78216**

18. Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).

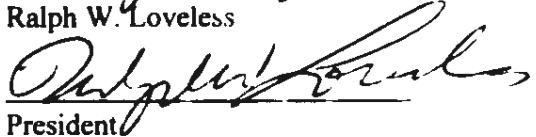
Applicant's proposed Tariff is attached hereto as Exhibit "A".

****APPLICANT ACKNOWLEDGEMENT STATEMENT****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of one and one-half percent of all intra and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intra and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **LEC BYPASS RESTRICTIONS:** I acknowledge the Commission's policy that interexchange carriers shall not construct facilities to bypass the LECs without first demonstrating to the Commission that the LEC cannot offer the needed facilities at a competitive price and in a timely manner.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange telephone service.
6. **ACCURACY OF APPLICATION:** By my signature below, I attest to the accuracy of the information contained in this application and associated attachments.



Ralph W. Loveless



President

12/4/98
Date

ATTACHMENTS:

EXHIBIT A

TITLE SHEET**FLORIDA PUBLIC SERVICE COMMISSION**

This tariff contains the description, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by U. S. OPERATORS, INC., with principal offices at **16620 San Pedro Ste B, San Antonio TX 78232**. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued:

Effective:

By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

CHECK SHEET

The sheets listed below, which are inclusive in this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	REVISION	SHEET	REVISION
1	Original	20	Original
2	Original	21	Original
3	Original	22	Original
4	Original	23	Original
5	Original	24	Original
6	Original	25	Original
7	Original	26	Original
8	Original	27	Original
9	Original	28	Original
10	Original	29	Original
11	Original	30	Original
12	Original	31	Original
13	Original	32	Original
14	Original	33	Original
15	Original	34	Original
16	Original	35	Original
17	Original	36	Original
18	Original	37	Original
19	Original	38	Original

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Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

TABLE OF CONTENTS

Title Sheet 1

Check Sheet 2

Table of Contents 3

Symbols 4

Tariff Format 5

Section 1 - Technical Terms and Abbreviations 6

Section 2 - Rules and Regulations 9

Section 4 - Rates and Charges 18

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16620 San Pedro Ste B
San Antonio TX 78232

SYMBOLS

The following are the only symbols used for the purpose indicated below:

- D - Delete or Discontinue
- I - Change Resulting in An Increase to A Customer's Bill
- M - Moved from Another Tariff Location
- N - New
- R - Change Resulting In A Reduction to A Customer's Bill
- T - Change in Text or Regulation But No Change in Rate or Charge

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By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

TARIFF FORMAT

- A. **Sheet Numbering** - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the FPSC. For example, the 4th revision Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc., the FPSC follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are 6 levels of paragraph coding. Each level of coding is subservient to its next higher level:
- B.
 - B.1.
 - B.1.a.
 - B.1.a.(i).
 - B.1.a.(i).1.
 - B.1.a.(i).1.(1).
- D. **Check Sheets** - When a tariff filing is made with the FPSC, an updated sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc., remains the same, just revised levels on some pages). The traffic user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the FPSC.

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Ralph W. Loveless, President
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San Antonio TX 78232

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's network switching center.

Account Code - A two to four (2 to 4) digit code entered by the caller to associate the telephone call with a particular department, project, cost center or client

Application for Service - A standard order form which includes all pertinent billing, technical and other descriptive information which will enable Carrier to provide the specified communication service.

Authorization Code - A numerical code, one digit or more, of which are assigned to a customer to enable Carrier to identify use of service on the customer's account and to bill the customer accordingly. Multiple authorization codes may be assigned to a customer to identify individual users or groups of users. All authorization codes shall be the property solely of the Carrier, and a customer shall have no property or other right or interest in the use of any particular authorization code.

Bandwidth - The total frequency, in Hertz, allocated for a channel. The term "Hertz" is a unit of frequency equal to one cycle per second.

Billing Cycle - Unless otherwise specified for a particular rate plan, a monthly period used as the basis for recurring charges.

Business Customer - A customer who subscribes to Carrier's services in the name of a business, trade, or professional, or whose usage is associated with non-personal activities.

Carrier's Point of Presence - Location of the servicing central office associated with the local dial access number used by customers to access the Carrier's terminal.

Carrier's Terminal - The Carrier's switching equipment.

Common Carrier - A governmental regulated company responsible for providing telecommunications services in a given territory that allow users, at a cost, access to communications.

Company, Carrier, or The Company - U. S. Operators, Inc., unless otherwise clearly indicated from the content.

Issued:

Effective:

By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (continued)

Customer or Subscriber - The person, firm, corporation, or other entity which utilizes services provided by the Carrier. A customer is responsible for the payment of charges and for compliance with all terms of Carrier's tariff.

Commission - The term "Commission" refers to the Florida Public Service Commission (FPSC), unless specifically stated otherwise.

Dialed Access - An arrangement whereby a dialed access customer uses the public switched network facilities of a local exchange telephone company to access the terminal of the Carrier or a Common Carrier which the Carrier acquires service.

End Users - The term "End User" denotes an individual who places and/or accepts calls placed over the Carrier's services. The "End User" may or may not be directly responsible for billing of calls, depending upon the payment method selected by the "End User".

Interruption - The word "interruption" shall mean the inability to complete calls due to equipment malfunctions or human errors. "Interruption" does not include, and no allowance shall be given for, service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall "interruption" include the failure of any service or facilities provided by a common carrier or other entity other than the Carrier. Nor shall the interruption allowance apply where service is interrupted by negligence or willful act of the customer, or where the Carrier, pursuant to the terms of this tariff, terminates service because of non-payment of bills or deposits due to the Carrier, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this tariff or by applicable law.

Local Call - Any call which, if placed by a customer over the facilities of a local exchange telephone company, would not be rated as a toll call.

NNX Codes - Network Numbering Exchange (NNX) indicates the closest Central Office to the users premise (first three numbers of the phone number, ie., 407-~~222~~-1234). The current general configuration for exchange codes within each Area Code.

Rate Center - A specified geographical location within an exchange area from which mileage measurements are determined for the application of rates between exchange areas.

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By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (continued)

Subscriber - Any individual, partnership, association, joint stock company, trust, corporation, governmental agency, or other entity who subscribes to the services offered in this tariff. Hotels/Motels, Hospitals, Universities and pay telephone owners examples of Carrier subscribers. For the purpose of this tariff, the term "Subscriber" is not to be confused with the term "End User", as defined herein.

Toll Call - Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company.

Underlying Carriers - Interconnection with facilities or services of other carriers.

United States - The United States mainland, ie; the District of Columbia and the 48 contiguous states.

Issued:

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By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 2 - RULES AND REGULATIONS**2.1 Undertaking of the Company**

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

The selling of IXC telecommunication service to uncertificated IXC resellers is prohibited.

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.

2.2.2 The Company's reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this tariff.

Issued:

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By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 2 - RULES AND REGULATIONS (continued)**2.2 Limitations** (continued)

- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier for the Florida Public Service Commission.

2.3 Liabilities of the Company

- 2.3.1 The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course of furnishing service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

Issued:

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By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 2 - RULES AND REGULATIONS (continued)**2.4 Interruption of Service**

- 2.4.1 Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.
- 2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

$$\text{Credit} = A/B \times C$$

"A" - outage time in hours

"B" - total days in month

"C" - total monthly charge for affected facility

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By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 2 - RULES AND REGULATIONS (continued)**2.5 Disconnection of Service by Carrier**

The Company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such services.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The Company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in Rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.

Issued:

Effective:

By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 2 - RULES AND REGULATIONS (continued)**2.6 Deposits**

The Company does not require a deposit from the customer.

2.7 Advance Payments

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 Billing of Call

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

Issued:

Effective:

By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 3 - DESCRIPTION OF SERVICE**3.1 Timing of Calls****3.1.1 When Billing Charges Begin and End For Phone Calls**

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e. when 2 way communication, often referred to as "conversation time" is possible). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 Billing Increments

The minimum call duration for billing purposes is 1 minute for a connected call and calls beyond 1 minute are billed in 1 minute increments.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

Issued:

Effective:

By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 3 - DESCRIPTION OF SERVICE (continued)**3.2 Calculation of Distance**

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

The square
root of:

$$\frac{(V_1 - V_2) + (H_1 + H_2)}{10}$$

3.3 Minimum Call Completion Rate

A customer can expect a call completion rate [EXPRESSED AS A PERCENTAGE] (number of calls completed / number of call attempted) of not less than 90% during peak use periods for all FG D services ("1+" dialing).

Issued:

Effective:

By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 3 - DESCRIPTION OF SERVICE (continued)**3.4 Service Offerings****3.4.1 Operator Services**

The Company's operator services are provided to residential and business customers who "presubscribe" to this service for intrastate calling. Operator services include the completion of collect, station-to-station, person-to-person, third party billing and credit card calls with the assistance of a Carrier operator. Each completed operator assisted call consists of two charge elements (except as otherwise indicated herein): (i) a fixed operator charge, which will be dependent on the type of billing selected (e.g., calling card, collect or other) and/or the completion restriction selected (e.g., station-to-station or person-to-person); and (ii) a measured usage charge dependent upon the duration, distance and/or time of day of the call.

3.4.1.A Operator Dialed Surcharge

This surcharge applies to Operator Station and Person-to-Person rated calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to:

- 1) Calls where a customer cannot otherwise dial the call due to defective equipment or trouble on the U. S. Operators, Inc. network; and
- 2) Calls in which a Company operator places a call for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap.

The Operator Dialed Surcharge applies in addition to any other applicable operator charges.

Issued:**Effective:****By:**

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 4 - RATES

4.1 InterLATA -Customer & Operator Dialed Calling Card Station - Billed to CIID/891 Card, LEC Card, or Credit Card

<u>Mileage</u>	<u>Day/Eve/Night Initial Minute</u>	<u>Day/Eve/Night Add'l Minute</u>
1-10	\$ 0.2500	\$ 0.2500
11-22	0.2500	0.2500
23-55	0.2500	0.2500
56-124	0.2500	0.2500
125-292	0.2500	0.2500
293-430	0.2500	0.2500
431-9999	0.2500	0.2500

4.2 InterLATA - Operator Station - Billed to Third Party, Collect, and Sent Paid Non-Coin Person-to-Person - Billed to CIID/891, other than CIID/891 or Non-Sent Paid Real Time Rated - Billed to CIID/891 Card or other than CIID/891 Card

<u>Mileage</u>	<u>Day/Eve/Night Initial Minute</u>	<u>Day/Eve/Night Add'l Minute</u>
1-10	\$ 0.2600	\$ 0.2600
11-22	0.2600	0.2600
23-55	0.2600	0.2600
56-124	0.2600	0.2600
125-292	0.2600	0.2600
293-430	0.2600	0.2600
431-9999	0.2600	0.2600

Issued:

Effective:

By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

SECTION 4 - RATES (continued)

4.3 InterLATA - Operator Station/Person-to-Person Sent Paid Coin (3 minute increments)

<u>Mileage</u>	<u>Day/Eve/Night Initial Minute</u>	<u>Day/Eve/Night Add'l Minute</u>
1-10	\$ 0.7500	\$ 0.7500
11-22	0.7500	0.7500
23-55	0.7500	0.7500
56-124	0.7500	0.7500
125-292	0.7500	0.7500
293-430	0.7500	0.7500
431-9999	0.7500	0.7500

4.4 InterLATA Operator Service Charge

	CIID/891	LEC	Credit
Customer Dialed/Automated	\$ 0.95	\$ 1.25	\$ 1.50
Customer Dialed & Operator Assisted	2.45	3.95	3.95
Customer Dialed - Operator Must Assist	0.95	1.25	1.50
Operator Dialed Calling Card Station	2.45	3.95	3.95
Operator Station - (& real time)		<u>Automated</u>	<u>Operator assisted</u>
Collect	\$ 2.45	\$ 3.95	\$ 3.95
Billed to a Third Party	2.45	3.95	3.95
Sent Paid - Non Coin	2.45	3.95	3.95
Sent Paid Coin	1.95	1.95	1.95
Person-to-Person - (includes real time rated)			6.50
Public Payphone Surcharge	\$ 0.30		

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Effective:

By:

Ralph W. Loveless, President
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San Antonio TX 78232

SECTION 4 - RATES (continued)

- 4.5 IntraLATA - Customer & Operator Dialed Calling Card Station - Billed to CIID/891 Card, LEC Card, or Credit Card

<u>Mileage</u>	<u>Day/Eve/Night Initial Minute</u>	<u>Day/Eve/Night Add'l Minute</u>
1-10	\$ 0.2400	\$ 0.2400
11-22	0.2400	0.2400
23-55	0.2400	0.2400
56-124	0.2400	0.2400
125-292	0.2400	0.2400
293-430	0.2400	0.2400
431-9999	0.2400	0.2400

- 4.6 IntraLATA - Operator Station - Billed to Third Party, Collect, and Sent Paid Non-Coin Person-to-Person - Billed to CIID/891, other than CIID/891 or Non-Sent Paid Real Time Rated - Billed to CIID/891 Card or other than CIID/891 Card

<u>Mileage</u>	<u>Day/Eve/Night Initial Minute</u>	<u>Day/Eve/Night Add'l Minute</u>
1-10	\$ 0.2500	\$ 0.2500
11-22	0.2500	0.2500
23-55	0.2500	0.2500
56-124	0.2500	0.2500
125-292	0.2500	0.2500
293-430	0.2500	0.2500
431-9999	0.2500	0.2500

 Issued:

Effective:

By:

 Ralph W. Loveless, President
 16620 San Pedro Ste B
 San Antonio TX 78232

4.7 IntraLATA - Operator Station/Person-to-Person Sent Paid Coin (3 minute increments)

<u>Mileage</u>	<u>Day/Eve/Night Initial Minute</u>	<u>Day/Eve/Night Add'l Minute</u>
1-10	\$ 0.7500	\$ 0.7500
11-22	0.7500	0.7500
23-55	0.7500	0.7500
56-124	0.7500	0.7500
125-292	0.7500	0.7500
293-430	0.7500	0.7500
431-9999	0.7500	0.7500

4.8 IntraLATA Operator Service Charges

	CIID/891	LEC	Credit
Customer Dialed/Automated	\$ 0.95	\$ 1.25	\$ 1.25
Customer Dialed & Operator Assisted	1.25	1.25	1.25
Customer Dialed - Operator Must Assist	0.95	1.25	1.25
Operator Dialed Calling Card Station	1.25	1.25	1.25
Operator Station - (& real time)		<u>Automated</u>	<u>Operator assisted</u>
Collect	\$ 1.25	\$ 1.85	
Billed to a Third Party	1.25	1.85	
Sent Paid - Non Coin	1.25	1.85	
Sent Paid Coin	1.25	1.25	
Person-to-Person - (includes real time rated)		3.75	
Public Payphone Surcharge	\$ 0.30		

Issued:

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Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

4.9 Determining Applicable Rate in Effect

For the initial minute, the rate applicable at the start of chargeable time at the calling station applies. For additional minutes, the rate applicable is that rate which is in effect at the calling station when the additional minute(s) begin. That is, if chargeable time begins during the Day Period, the Day Rate applies to the initial minute and to any additional minutes that the call continues during the rate period. If the call continues into a different rate period, the appropriate rates from that period apply to any additional minutes occurring in that rate period. If an additional minute is split between two rate periods, the rate period applicable at the start of the minute applies to the entire minute.

4.10 Payment of Calls**4.10.1 Late Payment Charges**

Interest charges of 1.5% per month will be assessed on all unpaid balances more than thirty days old.

4.10.2 Return Check Charges

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds if the face value does not exceed \$50.00, \$30.00 if the face value does not exceed \$300.00, \$40.00 if the face value exceeds \$300.00 or 5% of the value of the check, whichever is greater.

4.11 Restoration of Service

A reconnection fee of \$25.00 per occurrence is charged when service is re-established for customers who had been disconnected for non-payment.

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San Antonio TX 78232

SECTION 4 - RATES (continued)**4.12 Special Promotions**

The Company will, from time to time, offer special promotions to its customers waiving certain charges. These promotions will be approved by the FPSC with specific starting and ending dates.

4.13 Special Rates For The Handicapped**4.13.1 Directory Assistance**

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

4.13.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.13.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

Issued:

Effective:

By:

Ralph W. Loveless, President
16620 San Pedro Ste B
San Antonio TX 78232

EARLY, LENNON, PETERS & CROCKER, P.C.

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DATE

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(1928 - 1982)

*Also admitted in Iowa.
**Also admitted in California and North Carolina.
***Also admitted in N. York, Illinois and Washington, D.C.

December 31, 1998

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd
Gunter Bldg
Tallahassee FL 32399-0850

990029-TI

Re: U. S. OPERATORS, INC.

Dear Sir:

Enclosed herewith for filing with the Commission, please find an original and 6 copies of the above captioned corporation's APPLICATION FOR AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATION SERVICE WITH OPERATOR SERVICE PROVIDER WITHIN THE STATE OF FLORIDA, along with a check in the amount of \$250.00 to cover filing fees relating to same.

Also enclosed is an exact duplicate of this letter. Please stamp the duplicate received and return same in the self-addressed Federal Express envelope.

Please contact me if you have additional questions or concerns.

Very truly yours,

1146

U.S. OPERATORS, INC.
40 NE. LOOP 410, STE. 842 PH. 210-388-0080
SAN ANTONIO, TX 78216

DATE 12/4/98 37-65/11B

Florida Public Service Comm. \$ 250.00
PAY TO THE ORDER OF
Two Hundred Fifty & 00/100 DOLLARS

Norwood Bank Trust, N.A.
P.O. Box 6029
San Antonio, Texas 78206-0029

DOCUMENT NUMBER-DATE

FOR Filing Fee for Tariff 00324 JAN-89

Robert J. Jones