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# SWIDLER BERLIN SHEREFF FRIEDMAN, LLP

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October 6, 1999

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#### VIA OVERNIGHT DELIVERY

Ms. Blanca S. Bayo Director, Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0870

Re: Primus Telecommunications, Inc. Florida P.S.C. Tariff No. 1

Dear Ms. Bayo:

Enclosed for filing, on behalf of Primus Telecommunications, Inc. ("Primus"), are an original and two (2) copies of revisions to Primus's Florida P.S.C. Tariff No. 1. These revisions are filed bearing an issue date of October 7, 1999.

On August 24, 1999, this Commission entered a Consummating Order, PSC-99-1639-CO-TI, in Case No. 990260-TI approving the *pro forma* internal reorganization of Primus and TresCom U.S.A., Inc. ("TresCom"). Also, on June 25, 1999, Primus filed an Application to permit the sale and transfer of assets of Telegroup, Inc. ("Telegroup") to Primus. This filing adds the TresCom and Telegroup services and rates to the Primus tariff. The following tariff sheets are included with this transmittal:

Third Revised Sheet No. 2 Original Sheet Nos. 2.1, 3, 26.1, 26.2 and 36 through 77

AFA	Please note that Primus and TresCom have not yet consummated the merger approved in the
APPAugus	t 24, 1999 Order. However, in anticipation of imminent consummation of the transaction,
CAF Primus	s is filing the attached tariff revisions.
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<sup>&</sup>lt;sup>1</sup> Also, Primus filed an Amendment to this Application on July DECUISSAT NUMBER-DATE

Ms. Blanca S. Bayo October 6, 1999 Page 2 of 2

Please date stamp the enclosed extra copy of this filing and return it in the self-addressed, postage prepaid envelope provided. Should you have any questions concerning this filing, please do not hesitate to contact the undersigned.

Respectfully submitted,

Douglas D. Orvis II Heather A. Thomas

Counsel for Primus Telecommunications, Inc.

cc: David Slotkin

Enclosure

## **CHECK SHEET**

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

SHEET	<u>REVISION</u>	SHEET	<b>REVISION</b>
1	First Revised	19	Original
2	Third Revised*	20	Original
2.1	Original*	21	Original
3	First Revised*	22	Original
4	Original	23	Original
5	Original	24	Original
6	Original	25	Original
7	First Revised	26	First Revised
8	Original	26.1	Original*
9	Original	26.2	Original*
10	Original	27	First Revised
11	Original	28	First Revised
12	Original	29	First Revised
13	Original	30	First Revised
14	Original	31	Original
15	Original	32	Original
16	Original	33	Original
17	Original	34	Original
18	Original	35	Original

<sup>\*</sup> New or Revised Sheet

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# **CHECK SHEET**

<u>SHEET</u>	<u>REVISION</u>	SHEET	<u>REVISION</u>
36	Original*	61	Original*
37	Original*	62	Original*
38	Original*	63	Original*
39	Original*	64	Original*
40	Original*	65	Original*
41	Original*	66	Original*
42	Original*	67	Original*
43	Original*	68	Original*
44	Original*	69	Original*
45	Original*	70	Original*
46	Original*	71	Original*
47	Original*	72	Original*
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49	Original*	74	Original*
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51	Original*	76	Original*
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60	Original*		

Issued: October 7, 1999	Effective:

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# **TABLE OF CONTENTS**

Title Sheet
Check Sheet
Table of Contents
Symbols4
Tariff Format
Section 1 - Technical Terms and Abbreviations
Section 2 - Rules and Regulations
Section 3 - Rates
Section 4 - Telegroup Description of Services
Section 5 - Trescom Description of Services
Santian 6 Transport Potes 66

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#### SECTION 3. RATE SCHEDULE

# 3.2 Calculation of Usage Rates (cont'd)

#### 3.2.1 Calculation of Distance

Usage charges are based the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involve, as specified in AT&T Tariff F.C.C. No. 10.

- Step 1- Obtain the "V" and "H" coordinates for the rate center of the originating and the destination points.
- Step 2 Obtain the difference between the "V" coordinates and the difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the square of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 and by ten (10). Round to the next higher whole number if an fraction results from the division.
- Step 6 Obtain square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating rate centers of the cell.

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#### SECTION 3. RATE SCHEDULE

# 3.2 <u>Calculation of Usage Rates</u> (cont'd)

#### 3.2.1 Calculation of Distance

Formula:

$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

#### 3.2.2 Timing of Calls

- 3.2.2.A Timing for all calls begins when the called party answers the call (i.e. when two way communications are established.)

  Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.2.2.B Chargeable time for all calls ends when one of the parties disconnects from the call.
- 3.2.2.C. Minimum call duration for billing purposes is six (6) seconds unless otherwise specified in individual rate and schedules in this tariff.
- 3.2.2.D Calls are measured and billed in six (6) second increments unless otherwise indicated in this tariff. Any partial six (6) second increment is rounded up to a full increment.

#### 3.2.3 Time-Of-Day Rate Periods

None of Primus' offerings are presently time-of-day sensitive.

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The following services apply to services offered under the Telegroup trade name and are available to Primus subscribers who were subscribers of Telegroup, Inc. on the date of July 1, 1999. "Telegroup" means Primus Telecommunications, Inc. d/b/a Telegroup. The terms and conditions contained in this section pertain only to services described in this section.

#### 4.1 Spectra Services

Spectra Services provide outbound and inbound calling originating via switched or dedicated access. Spectra Services are flat rate and postalized, and offer discounted pricing on volume.

- 4.1.1 Spectra Basic a switched outbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00.
- 4.1.2 Spectra Premium a combined switched outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00.
- 4.1.3 Spectra Business a combined switched outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00.
- 4.1.4 Spectra Dedicated a combined dedicated T1 access outbound and inbound calling plan targeting business Customers with an estimated minimum usage of at least \$1,000.00.

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# 4.2 Telegroup Spectra Basic

Spectra Basic is a switched outbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust the pricing level to the proper level after three months of actual usage):

Per Minute Rate:

\$0.1560

Estimated/Actual Usage	Discount	
\$0 - \$500	0%	
\$500 - \$1,000	2.5%	
\$1,000 - \$1,500	5%	
\$1,500 - over	7.5%	

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# 4.3 Telegroup Spectra Premium

Telegroup Spectra Premium is a combined switched outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no minimum monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly low-usage charge of \$5.00. In addition, there is a minimum monthly usage charge of \$5.00 per 800/888 number. Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Per Minute Rate:

\$0.1630

Estimated/Actual Usage	Discount	
\$0 - \$500	0%	
\$500 - \$1,000	2.5%	
\$1,000 - \$1,500	5%	
\$1,500 - over	7.5%	

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# 4.4 Telegroup Spectra Business

Spectra Basic is a combined switched outbound and inbound calling plan targeting business customers with an estimated minimum monthly usage of at least \$100.00. Calls are billed in six (6) second increments following a minimum billing period of six (6) seconds. There are no monthly usage requirements, however, Customers spending less than \$50.00 will be billed a monthly charge of \$5.00. In addition, there is a minimum monthly usage charge of \$5.00 per 800/888 number. Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Per Minute Rate:

Outbound In \$0.1290 \$

Inbound \$0.1340

Estimated/Actual Usage	Discount
\$0 - \$500	0%
\$500 - \$1,000	2.5%
\$1,000 - \$1,500	5%
\$1,500 - over	7.5%

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# 4.5 Telegroup Spectra Dedicated

Spectra Dedicated is a combined dedicated T1 access outbound and inbound calling plan targeting business Customers with an estimated minimum monthly usage of at least \$1,000.00. Calls are billed in six (6) second increments following a minimum billing period of eighteen (18) seconds. Discounted pricing is available to Customers based on estimated usage as follows (the Company reserves the right to adjust pricing to the proper level after three months of actual usage):

Per Minute Rate: Outbound Inbound \$0.1140 \$0.1150

Estimated/Actual Usage	Discount
\$0 - \$1,500	0%
\$1,500 - \$2,500	2.5%
\$2,500 - \$5,000	5%
\$5,000 - over	7.5%

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# 4.6 Telegroup Pre-Paid Calling Card

Telegroup's Pre-Paid Card (Debit Card) allows customers to pay a fixed dollar amount in advance for long distance calling. Customers must dial an access code from a touch tone phone to use the service. Card accounts are decremented for each minute of use; fractional call minutes are rounded up to the nearest full minute. As calls are placed, charges for the call are deducted on a real-time basis until the full amount of the card is exhausted. Customers will be notified im advance of the exhaustion of the card. An expiration date, if applicable, is printed on the card. Calls are limited to direct dial calls. Air to ground services, as well as calls to 500, 700 or 900 numbers are blocked.

The Telegroup Pre-Paid Calling Card is available for use twenty-four hours a day, seven days a week. Long Distance taxes are included in the purchase price of the card.

A Pre-Paid Calling Card account is established upon receipt of payment by the Company. the Company reserves the right to determine acceptable types of payment.

Twelve months after activation of the Pre-Paid Calling Card account, the available usage balance will be reduced to zero.

Three Card types are available: Standard, Sponsor and Collectible. Standard cards are sold to customers for normal use of the service. Sponsor cards are typically given away for promotional purposes, and are renewable at the rates stated herein. Collectible cards are special edition cards sold to individuals who value the card format or picture, as well as the use of telecommunications services.

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# 4.6 Telegroup Pre-Paid Calling Card (cont'd)

# 4.6.1 Standard Cards

Card Denominations	Rate Per Minute
10,001+	\$0.18
5,001-10,000	\$0.20
2,001-5,000	\$0.24
1,001-2,000	\$0.28
501-1,000	\$0.32
101-500	\$0.36
0-100	\$0.40

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4.6 Telegroup Pre-Paid Calling Card (cont'd)

#### 4.6..2 Sponsor Cards

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the sponsor upon joint agreement between the Company and the sponsor. The sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

Card Denominations	Rate Per Minute
\$1, \$2, \$3, \$4, \$5	\$0.40

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# 4.6 Telegroup Pre-Paid Calling Card (cont'd)

# 4.6.3 Collector Program

The Company will provide Debit Card Service where the card itself has a value (for example, the picture or logo of a licensed property on the face of the card or because of the materials used in the manufacture of the card) that is distinct from the value of the telecommunications service. The value of the telecommunications service will be indicated visibly on the card prior to purchase. The usage charges will be depleted in accordance with the rates listed below. The retail price will include both the telecommunications value and the card value.

Card Denominations	Rate Per Minute
All	\$0.50

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SECTION 4. TELEGROUP DESCRIPTION OF SERVICES (Cont	SECTION 4	. TELEGROUP	DESCRIPTION	ON OF SE	ERVICES	(Cont'c	I)
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# 4.7 Directory Assistance

A Directory Assistance charge applies per call to all intrastate calls made to directory assistance from points within the State of Florida.

Per call to directory assistance: \$0.70

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Sections 5 and 6 apply to services formerly offered by TresCom U.S.A., Inc. trade name and are available to Primus subscribers who were subscribers of TresCom U.S.A., Inc. on the date of October 1, 1999. The following services and rates are provided by Primus. The terms and conditions contained in this section pertain only to services described in this section. The following services and rates are provided by Primus Telecommunications, Inc.

# 5.1 Service Offerings

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#### 5.1.1. SUPERIOR SERVICE

SUPERIOR SERVICE customers are entitled to six second billing increments and world wide coverage. Two, Three and four digit accounting codes are available. Superior Service offers multiple locations, under a single account fee. Call detail and summary are available. Superior Service customers pay a per minute charge. Superior Service customers are not required to have special lines, are not required to pay an installation or start up fee, and are not interrupted during a service changeover.

#### 5.1.2. SUPER SAVER SERVICE

SUPER SAVER SERVICE customers are entitled to six second billing increments as well as world wide coverage. Two, three and four digit accounting codes are offered. Multiple locations under one account fee, call detail and summary are also offered. With Super Saver Service, a monthly maintenance fee is required, but there are no special line requirements, no installation or start up fee, and no interruption of service during change over.

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# 5.1 <u>Service Offerings</u> (cont'd)

#### 5.1.3. TOTAL WATS

TOTAL WATS is an Intrastate service using standard switched access. Service is available only to locations which are served by equal access end offices, seven days per week, twenty-four hours per day. No monthly recurring charge applies. Service is billed in six (6) second increments after an initial 30 second period. Per call charges are rounded up to the nearest whole cent. TOTAL WATS is available to business customers with monthly Interlata long distance billing of \$1,000 or over.

#### 5.1.4 BUSINESS WATS I

BUSINESS WATS I is an Intrastate switched access service designed for business customers served by equal access end offices. Service is available seven days per week, twenty-four hours per day. No monthly recurring charge applies. Service is billed in six (6) second increments after an initial 30 second period. Per call charges are rounded up to the nearest whole cent. BUSINESS WATS I is available to business customers with monthly Interlata long distance charges over \$500.

#### 5.1.5 BUSINESS WATS II

BUSINESS WATS II is an intrastate service offered on a switched access basis to locations served by equal access end offices. Service is available seven days per week, twenty-four hours per day. No monthly recurring charge applies. Service is billed in six (6) second increments after an initial period of thirty (30) seconds. Per call charges are rounded up to the nearest whole cent. Service is available to business subscribers with monthly Interlata long distance charges of \$0 to \$500.

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# 5.1 <u>Service Offerings</u> (cont'd)

#### 5.1.6 TERAWATS I

TERAWATS I is a switched service designed for business and residential use. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds. This service is targeted at those customers with \$50.00 or less billing per month. Calls originate from Customer-provided standard business or residential switched access lines.

#### 5.1.7 TERAWATS II

TERAWATS II is a switched service designed for business and residential use. Calls are billed in six (6) second increments. The minimum call duration for billing purposes is thirty (30) seconds. This service is targeted at those customers with more than \$50.00 in billing per month. Calls originate from Customer-provided standard business or residential switched access lines.

#### 5.1.8 TERAFON SERVICE

TeraFon is a fully-integrated business service designed to meet the communication needs of businesses with outbound and/or inbound service requirements. TeraFon provides both switched and dedicated access capabilities. All services, switched and dedicated, inbound and outbound, are billed in six (6) second increments with a six (6) second minimum billing period.

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# 5.1 <u>Service Offerings</u> (cont'd)

#### 5.1.8 TERAFON SERVICE (Cont'd)

TeraFon encompasses several pricing options with varying Minimum Monthly Revenue Commitments (MMRC) that reflect common spending patterns of the business customer. International, interstate, intrastate and calling card calls contribute to the calculation of gross monthly usage associated with the corresponding MMRC. Directory assistance and operator service charges do not apply to the calculation of gross monthly usage.

The MMRC is applied to a single access type (switched or dedicated). The MMRC may be applicable to a single service type (outbound, inbound or travel) or to a combination of the three service types (outbound, inbound and travel). An account with inbound, outbound and travel service, utilizing the same access type, will only have one MMRC.

Each TeraFon account will benefit from a 90-day ramp-up period in which to accrue sufficient usage to meet the corresponding MMRCs. Once the ramp-up period has expired, customers billing less than the product MMRC will automatically be assessed a fee equivalent to the difference between actual gross usage and the pre-determined MMRC amount.

Several TeraFon service options contain term plan agreements. Customers terminating service prior to the expiration date of their term plan agreement will be assessed the MMRC for the months remaining in the term plan agreement. The termination liability will be billed in one lump sum and payment is required within thirty (30) days of cancellation.

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# 5.1 <u>Service Offerings</u> (cont'd)

## 5.1.8 TERAFON SERVICE (Cont'd)

#### TeraFon Basic Switched Service

TeraFon Basic Service affords both outbound capabilities over switched access lines. Inbound calling capabilities terminate to customer-provided business switched access lines.

#### TeraFon 250 Switched Service

This service is available to customers willing to commit to an MMRC of \$250 per month and a twelve (12) month term plan. TeraFon 250 service affords both outbound and inbound calling capabilities over switched facilities. Inbound calls terminate over customer-provided business switched access lines.

#### TeraFon 1000 Switched Service

This service is available to customers willing to commit to an MMRC of \$1000 per month and a twelve (12) month term plan. TeraFon 1000 service affords both outbound and inbound calling capabilities. TeraFon 1000 offers both inbound and outbound calling capabilities over switched access facilities. TeraFon 1000 inbound calls terminate to a customer-provided business switched access line.

#### TeraFon Dedicated Service

TeraFon Dedicated Service affords both outbound and inbound calling capabilities over customer-provided dedicated access lines.

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# 5.1 <u>Service Offerings</u> (Cont.)

#### 5.1.9 TERAFON BASIC SERVICE FOR HOME

TeraFon Basic Service for Home is a direct dial service available to residential customers. All calls originate over switched access line. Calls are billed in one (1) minute increments with an initial call duration for billing purposes of one (1) minute.

#### 5.1.10 TERAFON LONG DISTANCE PREPAID CALLING CARD SERVICE - I

TeraFon Long Distance PrePaid Calling Card Service is available to residential and business Customer for placing calls while away from home or office. Calls are originated by dialing the 800 access number printed on the card, followed by a personal identification number and destination number. Debit card accounts maintain a balance which is depleted on a real-time basis as calls are placed.

Customers are notified of their remaining account balance at the beginning of each call. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one (1) minute increments. The minimum call duration for billing purposes is one (1) minute. TeraFon Long Distance PrePaid Calling Card is available 24 hours a day, seven days per week. The number of available cards is subject to technical limitations. Cards will be offered to customers on a first come, first served basis.

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# 5.1 Service Offerings (Cont.)

#### 5.1.10 TERAFON LONG DISTANCE PREPAID CALLING CARD SERVICE - I

Each time the card is used, the end user will hear a message describing the number of minutes remaining. At sixty (60) seconds prior to the final balance running out, the user will hear a warning announcement. With thirty (30) seconds remaining, a reminder tone will be sound and the call will be disconnected automatically with zero (0) seconds remaining.

The following call types cannot be completed utilizing the TeraFon Prepaid calling card: 500, 700, 800, and 900 numbers, calls requiring the quotation of time and charges, and air to ground and high seas service

All calls must be charged against a TresCom Debit Card that has sufficient available balance. Payment for the TresCom Debit Card and any Available Usage in a Customer's Debit Account is non-refundable. TresCom shall not be liable or responsible for theft, loss or unauthorized use of the TeraFon Prepaid Calling Card.

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5.1 <u>Service Offerings</u> (Cont'd)

# 5.1.11 TERAFON LONG DISTANCE PREPAID CALLING CARD - SPONSOR PROGRAM

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members or patrons. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users for promotional purposes. At the option of the sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

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#### 5.1 <u>Service Offerings</u> (Cont.)

#### 5.1.12 TERAFON Travel Card

TERAFON Travel Card is available to residential and business Subscribers to the TERAFON Services for placing calls while away from home or office. Calls are originated by dialing a 1-800 access number, followed by a personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds

#### 5.1.13 TERANET PLUS

TERANET PLUS Service is an intrastate add-on to interstate service which allows customers the flexibility of meeting monthly minimum usage commitments through any combination of switched or dedicated inbound or outbound T1 services. Customers are charged either their total intrastate, interstate and international usage for the billing period or the Minimum Usage Charge, whichever is greater. Customer terminating service prior to the expiration of their service term will be assessed the Minimum Usage Charge on all months remaining in the service term. The minimum service term is twenty-four (24) months, with a renewal date sixty (60) days prior to the anniversary date of service initiation.

All services, switched and dedicated, inbound and outbound, are billed in six (6) second increments with a thirty (30) second minimum billing period.

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# 5.1 <u>Service Offerings</u> (Cont.)

#### 5.1.14 TeraFon II Service

TeraFon II service is a flat service that offers the Customer outbound, inbound and calling card options with this offering. Customers may register for this service in either the Month to Month option or by signing a Term Commitment Plan for a minimum of twelve (12) months. Service is provided via switched or dedicated access service lines. This service requires a minimum monthly commitment of \$100 applicable 90 days after receiving this service. Calls are billed in six (6) second increments after an initial period, for billing purposes of six (6) seconds. Some recurring and nonrecurring charges may apply depending on the options ordered by the Customer.

#### 5.1.15 TERAFON Travel Card

TERAFON Travel Card is available to residential and business Subscribers to the TERAFON Services for placing calls while away from home or office. Calls are originated by dialing a 1-800 access number, followed by a personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in one minute and additional minute increments.

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# 5.1 <u>Service Offerings</u> (Cont.)

#### 5.1.16 TERANET PLUS

TERANET PLUS Service is an intrastate add-on to interstate service which allows customers the flexibility of meeting monthly minimum usage commitments through any combination of switched or dedicated inbound or outbound T1 services. Customers are charged either their total intrastate, interstate and international usage for the billing period or the Minimum Usage Charge, whichever is greater. Customer terminating service prior to the expiration of their service term will be assessed the Minimum Usage Charge on all months remaining in the service term. The minimum service term is twenty-four (24) months, with a renewal date sixty (60) days prior to the anniversary date of service initiation.

All services, switched and dedicated, inbound and outbound, are billed in six (6) second increments with a thirty (30) second minimum billing period.

#### 5.1.17 TERAFON II SERVICE

TeraFon II service is a flat service that offers the Customer outbound, inbound and calling card options with this offering. Customers may register for this service in either the Month to Month option or by signing a Term Commitment Plan for a minimum of twelve (12) months. Service is provided via switched or dedicated access service lines. This service requires a minimum monthly commitment of \$100 applicable 90 days after receiving this service. Calls are billed in six (6) second increments after an initial period, for billing purposes of six (6) seconds. Some recurring and nonrecurring charges may apply depending on the options ordered by the Customer.

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#### 5.1 Service Offerings (Cont.)

#### 5.1.18 Special Residential Service

Special Residential Service is a combined outbound, toll free inbound and travel card service offered by TresCom through a registered sales agent. Customers for this service must be presubscribed to the TresCom network. Customers are given the choice of subscribing to either Option #1 or #2 to match their individual calling patterns. Per minute charges as well as monthly and per call service chages apply to this service. Calls are billed in six (6) seconds increments after an initial period, for billing purposes, of thirty (30) seconds.

#### (A) Option #1

#### **(1) Outbound Service Rates**

Peak Off-Peak Monthly Recurring Fee	\$0.2490 \$0.1090 \$3.00
<b>Inbound Service Rates</b>	

#### **(2)**

Peak	\$0.2490
Off-Peak	\$0.1090
Monthly Recurring Fee	\$3.00

#### **Travel Card Service (3)**

Per Minute Rate	\$0.2500
Per Call Surcharge	\$0.0000

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# 5.1 Service Offerings (Cont.)

5.1.18 Special Residential Service, (cont'd.)

#### (B) Option #2

## (1) Outbound Service Rates

Peak	\$0.1390
Off-Peak	\$0.1390
Monthly Recurring Fee	\$3.00

# (2) Inbound Service Rates

Peak	\$0.1390
Off-Peak	\$0.1390
Monthly Recurring Fee	\$3.00

#### (3) Travel Card Service

Per Minute Rate	\$0.2500
Per Call Surcharge	\$0.0000

#### (C) Time of Day Rate Periods

Peak 7:00 AM to, but not including, 6:00 PM Monday

through Friday.

Off - Peak 6:00 PM to, but not including, 7:00 AM Monday

through Friday and 6:00 PM Friday to, but no

including, 7:00 AM Monday.

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# 5.2 Operator Services

Operator services may be provided on calls requiring special billing arrangements or other operator call completion assistance. Three classes of operator service calls are offered:

1) Customer Dialed Calling/Credit Card calls, 2) Operator Station, and 3) Person to Person. Usage charges apply to all operator service calls. Additionally, appropriate service charges are billed on a per call basis. The greater applicable one of the following charges applies to each operator service call:

- 5.2.1 Customer Dialed Calling/Credit Card Charge This charge applies in addition to the normal long distance usage charges for calls placed utilizing an authorized credit card or telephone calling card. The Customer must dial all of the digits required to route and bill the call where the capability exists for the Customer to do so. Where touch tone calling is not available or where the equipment will not accept commercial credit card digits, this charge will apply to calls billed to an authorized credit card or telephone calling card with operator assistance to input the card digits, except for calls placed on a Person to Person basis.
- 5.2.2 Operator Station Charge This charge applies to calls placed with operator assistance where automated calling is available, to all collect calls, and to third party billed calls.
- 5.2.3 Person to Person This charge applies to calls placed to a particular party at the destination number. Charges do not apply unless the specified party or an acceptable substitute is available. Calls may be billed to a third number, credit/calling card, or the called party.

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5.3 Operator Dialed Surcharge - A surcharge applies to Operator Station and Personto-Person rated calls when the customer has the capability of dialing all the digits necessary to complete a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station. The surcharge does not apply to: 1) calls where a Customer cannot otherwise dial the call due to defective equipment or trouble on The Company's network; 2) Calls in which a Company operator places a calls for a calling party who is identified as being handicapped and unable to dial the call because of his/her handicap; and 3) calling card calls.

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#### Application of Service Charges and Surcharges 5.4

TYPE OF CALL	OPERATOR SERVICE CHARGED	OPERATOR DIALED SURCHARGED
Dial Station (customer dialed 1+)	No	No
Customer Dialed Calling Card Station (O+)	Yes	No
Operator Station (customer dialed O+) collect, billed to third number	Yes	No
Operator Station (operator dialed O-) collect, billed to third number, sent paid	Yes	Yes
Operator Station (operator dialed O-) billed to a calling card	Yes	No
Person to Person (customer dialed O+) collect, billed to third number, calling card, sent paid	Yes	No
Person to Person (operator dialed O-) collect, billed to third number, sent paid	Yes	Yes
Person to Person (operator dialed O-) billed to a calling card	Yes	No
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#### SECTION 6. - TRESCOM RATES

## 6.1 Rates for Superior Service

6.1.1 Cost Per Minute \* (\$)

<u>Day</u> <u>Evening</u> <u>Night/Weekend</u>
.200 .165 .150

# 6.1.2 Other Charges

In addition to per minute charges, a monthly maintenance fee of \$5.00 applies to all customers. This fee is waived for the first two months of service. No installation or start up fee applies.

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<sup>\*</sup> Billing is in six second increments.

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# SECTION 6. TRESCOM RATES (Cont'd)

## 6.2 Rates for Super Saver Service

6.2.1. Cost Per Minute \* (\$)

USAGE (Per Billing Period)

<u>Day</u>	<b>Evening</b>	Night/Weekend
.185	.158	.150

<sup>\*</sup> Billing is in six second increments.

# 6.2.2. Volume Discounts for Super Saver Service

The following discounts apply to DAY usage volumes only.

\$ 0 499.99	0%
\$ 500 1999.99	5%
\$ 2000+	0% 5% 8%

#### 6.2.3. Other Charges

In addition to per minute charges, a monthly maintenance fee of \$15.00 applies to all customers. This maintenance fee is waived for the first two months of service. No installation or start up fees apply.

Discount

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SECTION 6.	TRESCOM	RATES	(Cont'd)
SECTION O.	TRESCUM	KAIES	(Com u)

# 6.3 Rates for TOTAL WATS

6.3.1 Cost Per Minute (\$)

<u>Day</u> <u>Evening</u> <u>Night</u> 0.158 0.120 0.120

6.3.2 Other Charges

Not applicable

# 6.4 Rates for BUSINESS WATS I

6.4.1 Cost Per Minute (\$)

 Day
 Evening
 Night

 0.169
 0.157
 0.150

6.4.2 Other Charges

Not applicable

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## 6.5 Rates for BUSINESS WATS II

6.5.1 Cost Per Minute (\$)

<u>Day</u> <u>Evening</u> <u>Night</u> 0.179 0.157 0.150

6.5.2 Other Charges

Not applicable

6.6 Rates for TERAWATS I

DayEvening/Night/WeekendInitial 30 Sec..2000.2000Additional 6 Sec..2000.2000

## 6.7 Rates for TERAWATS II

	<u>Day</u>	Evening/Night/Weekend		
Initial 30 Sec.	.219	.219		
Additional 6 Sec.	.219	.219		

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### 6.8 Rates for TERAFON SERVICE

## 6.8.1 TeraFon Basic Service

	Per Minute Rate
Switched Outbound Service	\$0.1500
Switched Inbound Service	\$0.1700

## 6.8.2 TeraFon 250 Switched Service

	Per Minute Rate
250 Switched Outbound Service	\$0.1450
250 Switched Inbound Service	\$0.1500

### 6.8.3 TeraFon 1000 Switched Service

	Per Minute Rate
1000 Switched Outbound Service	\$0.1350
1000 Switched Inbound Service	\$0.1450

#### 6.8.4 TeraFon Dedicated Service

	Per Minute Rate
Dedicated Outbound Service	\$0.0950
Dedicated Inbound Service	\$0.1000

### 6.9 TERAFON BASIC SERVICE FOR HOME

All calls are billed in one (1) minute initial and additional increments.

Peak Off-Peak Per Minute Rate \$0.16 \$0.13

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#### 6.10 TeraFon PrePaid Card Service

Per Minute Rate:

\$0.40

#### 6.11 Rates for TERAFON Travel Card

	Per Minute Rate		Per Call Surcharge	
	Each			
	Initial	Add'l.	Presubscribed	Casual Calling
	<u>Period</u>	<u>Period</u>	<u>Customer</u>	Customer
Business Travel Card	\$0.1175	\$0.0235	None	\$0.25
Residential Travel Card	\$0.1750	\$0.0350	\$0.25	\$0.50

#### 6.12 TERANET PLUS

#### 6.12.1 Dedicated 800 Service

All times of day

.1080

### 6.12.2 Switched 800 Service

Monthly Minimum	\$5,000	\$2,000	\$750
All times of day	.1850	.1790	.1690
Charge per 800 number	\$20.00	\$15.00	\$15.00

#### 6.12.3 Dedicated Outbound Service

\$3,500 monthly minimum

All Times of Day

.1080

#### 6.12.4 Switched Outbound Service

Monthly Minimum	\$750	\$2,000	\$5,000
Per Minute Usage	.1450	.1380	.1325
Charge per line	\$20.00	\$15.00	\$15.00

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### 6.13 Rates for TERAFON Travel Card

	Per Minute Rate	Per Call Surcharge	
		Presubscribed	Casual Calling
		<u>Customer</u>	<u>Customer</u>
Business Travel Card	\$.235	None	.25
Residential Travel Card	.350	.25	.50

## 6.14 TERANET PLUS

6.14.1 Dedicated 800 Service

All times of day

.1080

6.14.2 Switched 800 Service

Monthly Minimum	\$5,000	\$2,000	\$750
All times of day	.1850	.1790	.1690
Charge per 800 number	\$20.00	\$15.00	\$15.00

#### 6.14.3 Dedicated Outbound Service

\$3,500 monthly minimum

.1080

All Times of Day

6.14.4 Switched Outbound Service

Monthly Minimum	\$750	\$2,000	\$5,000
Per Minute Usage	.1450	.1380	.1325
Charge per line	\$20.00	\$15.00	\$15.00

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### 6.15 Rates for TERAFON Travel Card

Day/Evening/Night/Weekend ADD'L MIN. 1ST MIN. .2200 .6000

All Mileage Bands

**TERANET PLUS** 6.16

6.16.1 Dedicated 800 Service

All times of day

.1080

6.16.2 Switched 800 Service

Monthly Minimum	\$5,000	\$2,000	\$750
All times of day	.1850	.1790	.1690
Charge per 800 number	\$20.00	\$15.00	\$15.00

#### 6.16.3 Dedicated Outbound Service

\$3,500 monthly minimum

All Times of Day

.1080

#### 6.16.4 Switched Outbound Service

Monthly Minimum	\$750	\$2,000	\$5,000
Per Minute Usage	.1450	.1380	.1325
Charge per line	\$20.00	\$15.00	\$15.00

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### 6.17 TeraFon II

### 6.17.1 Outbound Service

0.17.1	(A)	Per Minute Rates	Month Term To Month Plan	Commitment
	(A)	Switched	\$0.1250	\$0.1200
			•	\$0.0900
		Dedicated	\$0.0950	\$0.0900
6.17.2	Inbou	nd Toll Free Service		
			Month Term	
			To	Commitment
	<b>(A)</b>	Per Minute Rates	Month Plan	
		Switched	\$0.1250	\$0.1200
		Dedicated	\$0.0950	\$0.0900
	<b>(B)</b>	Monthly Recurring Charge		\$10.00
	(C)	Directory Listing		
		Monthly Recurring		\$15.00
		One Time NonRecurring		\$20.00
	<b>(D)</b>	Expedite Order Charge		\$50.00

### 6.17.3 Dedicated Service

(A)	Insta	llation Charges	
	(1)	T-1	\$350.00
	(2)	Dedicated Lines	
		First Line	\$150.00
		Each Additional Line	\$ 50.00
	(3)	Expedite Order	\$100.00

# 6.17.4 Directory Assistance Charge

\$ 0.75

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### 6.17 TeraFon II (Cont'd)

#### 6.17.5 Florida Business Plan

Florida Business Plan is a switched access only business product that allows for both outbound and inbound usage at the rate provided below. Calls will be billed in six (6) second increments, after an initial period, for billing purposes, of six (6) seconds.

## (A) Per Minute Rates:

Month To Month Plan	\$0.1020
One Year Term Plan	\$0.1000
Two Year Term Plan	\$0.0950

### **(B)** Other related charges:

Toll Free Monthly Recurring Charge	\$10.00
(per toll free number)	

## Directory Assistance Listing (per toll free number)

Monthly Recurring Charge	\$15.00
One Time Non Recurring Charge	\$20.00
Expedited Order	\$50.00

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### 6.17 TeraFon II (Cont'd)

#### 6.17.5 Florida Business Plan

Florida Business Plan is a switched access only business product that allows for both outbound and inbound usage at the rate provided below. Calls will be billed in six (6) second increments, after an initial period, for billing purposes, of six (6) seconds.

#### (A) Per Minute Rates:

Month To Month Plan	\$0.1050
One Year Term Plan	\$0.1000
Two Year Term Plan	\$0.0950

## (B) Other related charges:

Toll Free Monthly Recurring Charge	\$10.00
(per toll free number)	

Directory Assistance Listing (per toll free number)

Monthly Recurring Charge	\$15.00
One Time Non Recurring Charge	\$20.00
Expedited Order	\$50.00

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## 6.18 Rates for Operator Services

## 6.18.1 Usage Charges

## Customer Dialed Credit/Calling Card Call

	DA	·Υ	EVEN	ING	NIGHT/W	EEKEND
	1st	Add'l	1st	Add'l	1st	Add'l
MILEAGE	Minute	Minute	Minute	Minute	Minute	Minute
0 - 10	\$.1800	.1800	.1300	.1300	.1100	.1100
11-22	.2000	.2000	.1500	.1500	.1200	.1200
23-55	.2300	.2300	.1700	.1700	.1300	.1300
56-124	.2500	.2500	.1700	.1700	.1400	.1400
125-292	.2600	.2600	.1800	.1800	.1400	.1400
293-430	.2600	.2600	.1900	.1900	.1500	.1500
431-624	.2600	.2600	.1900	.1900	.1500	.1500

## **Operator Station**

	DA	·Υ	EVEN	IING	NIGHT/W	EEKEND
	1st	Add'l	1st	Add'l	1st	Add'l
MILEAGE	Minute	Minute	Minute	Minute	Minute	Minute
0 - 10	\$.1800	.1800	.1300	.1300	.1100	.1100
11-22	.2000	.2000	.1500	.1500	.1200	.1200
23-55	.2300	.2300	.1700	.1700	.1300	.1300
56-124	.2500	.2500	.1700	.1700	.1400	.1400
125-292	.2600	.2600	.1800	.1800	.1400	.1400
293-430	.2600	.2600	.1900	.1900	.1500	.1500
431-624	.2600	.2600	.1900	.1900	.1500	.1500

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# 6.18 Rates for Operator Services (Cont'd)

## 6.18.1 Usage Charges (cont'd)

## Customer Dialed Credit/Calling Card Call

	DA	ΑY	EVEN	ING	NIGHT/W	EEKEND
	1st	Add'l	1st	Add'l	1st	Add'l
MILEAGE	Minute	Minute	Minute	<u>Minute</u>	Minute	<u>Minute</u>
0 - 10	\$.1900	.0900	.1425	.0675	.0950	.0450
11-22	.2600	.1600	.1950	.1200	.1350	.0800
23-55	.2700	.2180	.1954	.1635	.1550	.1140
56-124	.2700	.2200	.2025	.1650	.1585	.1185
125-292	.2700	.2275	.2025	.1695	.1625	.1235
293-430	.2700	.2300	.2025	.1720	.1625	.1235
431-624	.2700	.2350	.2025	.1760	.1660	.1285

## **Operator Station**

	DA	Υ	EVEN	ING	NIGHT/W	EEKEND
	1st	Add'l	1st	Add'l	1st	Add'l
MILEAGE_	Minute	Minute	Minute	<u>Minute</u>	Minute	Minute
0-10	\$.1900	.0900	.1425	.0675	.0950	.0450
11-22	.2600	.1600	.1950	.1200	.1350	.0800
23.55	.2700	.2180	.1954	.1635	.1550	.1140
56-124	.2700	.2200	.2025	.1650	.1585	.1185
125-292	.2700	.2275	.2025	.1695	.1610	.1235
293-430	.2700	.2300	.2025	.1720	.1625	.1235
431-624	.2700	.2350	.2025	.1760	.1660	.1285

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\$0.75

\$0.55

## SECTION 6. TRESCOM RATES (Cont'd)

## 6.18 Rates for Operator Services, (Cont'd.)

## 6.18.1 Usage Charges, (cont'd.)

Person to Person						
	DA	Y	EVEN	ING	NIGHT/W	EEKEND
	1st	Add'l	1st	Add'l	1st	Add'l
MILEAGE	Minute	Minute	Minute	Minute	Minute	Minute
0 - 10	\$.1800	.1800	.1300	.1300	.1100	.1100
11-22	.2000	.2000	.1500	.1500	.1200	.1200
23-55	.2300	.2300	.1700	.1700	.1300	.1300
56-124	.2500	.2500	.1700	.1700	.1400	.1400
125-292	.2600	.2600	.1800	.1800	.1400	.1400
293-430	.2600	.2600	.1900	.1900	.1500	.1500
431-624	.2600	.2600	.1900	.1900	.1500	.1500
6.18.2 Operator Service Charges Per Call						Call
	Cus	stomer Dialed	Calling/Credit	Card	\$0.	80
	Ope	erator Station	_		1.0	00
	Per	son to Person			2.5	50
	6.18.3 Oth	ner Charges				

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Operator Dialed Surcharge

Directory Assistance

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- 6.19 Exemptions and Special Rates
  - 6.19.1 Discounts for Hearing Impaired Customers A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll calls placed between TDDs. The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and the night/weekend rate during the evening rate period. Discounts do not apply to surcharges or per call add on charges for operator service when the call is placed by a method that would normally incur the surcharge.
  - 6.19.2 Florida Relay Service Discount For intrastate toll calls received from the Florida Relay Service, TresCom U.S.A. shall discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.
  - **6.19.3 Operator Assistance for Handicapped Persons** Operator station surcharge will be waived for operator assistance provided to a caller who identified him or herself as being handicapped and unable to dial the call because of a handicap.
  - **6.19.4 Directory Assistance for Handicapped Persons** There is no charge for Directory Assistance for calls from handicapped persons. Such persons must contact The Company for credit on their directory assistance calls.

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- 6.19 Exemptions and Special Rates (Cont'd)
- 6.19.5 Emergency Call Exemptions The following calls are exempted from all charges: emergency calls to recognizable authorized civil agencies including police, fire, ambulance, bomb squad and poison control. TresCom U.S.A., Inc. will only handle these calls if the caller dials all of the digits to route and bill the call. Credit will be given for any billed charges pursuant to this notification by the billed Customer within thirty (30) days of billing.

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