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WIGGINS & VILLACORTA, P.A.

ATTORNEYS AT LAW

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2145 DELTA BOULEVARD, SUITE 200 TALLAHASSEE, FLORIDA 32303 TELEPHONE (850) 385-6007 FACSIMILE (850) 385-6008 INTERNET: wiggvill@nettally.com

September 28, 1999

Mr. Walter D'Haeseleer **Director of Communications** Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0870

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CMU

Re: **KTNT** 990000-PU

Dear Walter:

As you may recall, in Order No. PSC-98-1272-FOF-TI (Docket No. 970109-TI) the Commission granted to KTNT Communications, Inc. d/b/a It Doesn't Matter and I Don't Care Certificate No. 4870. At the agenda conference when the Commission voted to grant the certificate, I committed on behalf of the Company to keep the Commission informed of KTNT's intrastate experience. I anticipate providing quarterly reports for the first year of operation. For a number of reasons KTNT has been delayed in launching its Florida operations, but anticipates providing service by years end. The purpose of this letter is to provide our first report.

Enclosed for your records and information is correspondence between KTNT and BellSouth confirming the operating procedures BellSouth will use in handling "zerominus" default traffic. As you will see, KTNT will only operate under the name, "It Doesn't Matter." When a customer is asked by the BellSouth operator which long distance company he or she would like to handle the call and responds, "it doesn't matter," the operator will confirm that this is the company he or she prefers. If the customer is uncertain, the operator will read in correct sequence the list of OTS names. which sequence is changed monthly. BellSouth's constructive response to KTNT will ensure informed customer choice and thus promote competitive telecommunications in the public interest.

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Enclosure

Patrick Knight Wiggins

-Sincerely,

KTNT is pleased to be entering the Florida market and looks forward to becoming a valued competitor. If you have any questions, please do not hesitate to call.

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FROM :

PATRICK K. WIGGINS

THIS TELECOPY CONSISTS OF ____ PAGE(S) INCLUDING THIS COVER PAGE.

PLEASE DELIVER AS SOON AS POSSIBLE. IF YOU HAVE ANY QUESTIONS,

PLEASE CALL (850) 385-6007.

@ BELLSOUTH

RellSouth Interconnection Services 95.321-1711 can thori all North 19th Strain damminant Astronom 35202

August 24, 1999

Dennis Dees KTNT Communications, Inc. Suite 312 3419 Westminster Avenue Dallas, Texas 75205

Dear Mr. Dees:

I wanted to take this opportunity to acknowledgement the receipt of your August 19, 1999 letter regarding your future OTS trunk activation in the state of Florida. I have been in contact with management of our BellSouth Operator Services Group, who have assured me that your company name, "It Doesn't Matter", will be accommodated with the "spirit" of your request. Also, an internal understanding has been formally established to identify the correct operating procedures for call handling, and I have been assured that your company name will be treated with fair and equal parity similar to all current providers. When we ask a customer which long distance company he or she would like to handle the call and they reply, it doesn't matter, we will ask if that is the actual company they would like. If the customer appears uncertain, we will simply begin reading the list of OTS carrier names including, It Doesn't Matter, in correct order. (Company names are rotated monthly). I have been assured we will avoid making any comments, either positive or negative about any OTS carrier we handle.

I trust this satisfies your request, but if you have any questions, please don't hesitate to contact me at your convenience on 205-321-7704

Sincerely,

Gary H. Smart

Regional Account Manager

BellSouth Telecommunications, Inc.