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October 18, 1999

VIA HAND DELIVERY

Blanca S. Bayo, Director
Division of Records and Reporting
Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida 32399-0870

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Re: Docket Number 990463-TX

Dear Ms. Bayo:

Enclosed for filing and distribution are the original and 15 copies of Bluestar's revised tariff page 18 for filing.

Please acknowledge receipt of the above on the extra copy of each and return the stamped copies to me in the envelope provided. Thank you for your assistance.

Yours truly,



Vicki Gordon Kaufman

VGK/wjk

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5. SPECIAL SERVICE ARRANGEMENTS

5.1 Individual Case Basis Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide special request from a customer or prospective customer to develop a competitive bid for a service not generally available under this tariff. The Company's rates will be offered to the customer in writing and on a non-discriminatory basis. All such rates will be submitted to the Regulatory Authority for approval.

5.2 911 Emergency Services

The Company shall make access to 911 emergency services available to each of its basic telecommunications service customers at a level at least equivalent to the service provided by the incumbent local exchange company. Further, service shall be maintained for the duration of any temporary disconnection for non-payment of a residential subscriber's local service.

5.3 Telephone Communications Relay Service

For calls received from the relay service, the Company will when billing relay calls discount relay service calls by fifty (50%) percent off of the otherwise applicable rate of a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted sixty (60%) percent off the otherwise applicable rate for a voice a non-relay call.

Issued: _____

Effective: _____

BlueStar Networks, Inc.
Richard L. Burtner, Chief Financial Officer
L & C Tower
401 Church Street, 24th Floor
Nashville, TN 37219