STATE OF FLORIDA

DIVISION OF LEGAL SERVICES NOREEN S. DAVIS DIRECTOR (850) 413-6199

Public Service Commission

October 22, 1999

Commissioners: JOE GARCIA, CHAIRMAN

J. TERRY DEASON

JULIA L. JOHNSON

E. LEON JACOBS, JR.

SUSAN F. CLARK

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Mr. Patrick Sheridan 380 SW 135th Terrace Davie, FL 33325

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Re: The application of the electricity deposit to the customer's outstanding balance

Dear Mr. Sheridan:

I have been assigned to review the issues raised in your October 15, 1999 letter to the Director of the Division of Records and Reporting. A copy has been forwarded to Florida Power and Light Company (FPL). We have asked FPL to submit a response within twenty days. After reviewing FPL's response, we will determine the appropriate course of action to address your concerns.

Please send me a copy of any correspondence received from FPL regarding this matter. If you have any questions, please call me at (850) 413-6398.

Sincerely, Collins

Tiffany Collins Attorney

TRC

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DOCUMENT NUMBER-DAT

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October 22, 1999

Debbie Self, Consumer Affairs Manager Florida Power & Light Company P.O. Box 029100 Miami, FL 33102-9100

Re: Florida Power and Light Company's Policy Regarding Application of Customer Deposits to Outstanding Balances

Dear Ms. Self:

On October 21, 1999, the Division of Records and Reporting received a letter from Mr. Patrick Sheridan regarding his electricity deposit. I enclose a copy of Mr. Sheridan's letter and request that you provide the Commission with a response within twenty days. If you have any questions, please call me at (850) 413-6398.

Sincerely,

any Collins

Tiffany Collins Attorney

TRC Enclosure: Mr. Sheridan's letter