

**Telecom Connection, Corp.**

# Memo

**To:** Public Service Commission  
**From:** Julie DeMore, Administrator  
**CC:**  
**Date:** November 22, 1999  
**Re:** Price List

940000-PL

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Please find enclosed the required price list for basic service. If further information is needed please do not hesitate to contact me. (561) 265-1414 Ext:227

Thank you in advance for your attention to this matter.

- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU   1   \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
- LEG \_\_\_\_\_
- MAS \_\_\_\_\_
- OPC \_\_\_\_\_
- PAI \_\_\_\_\_
- SEC   1   \_\_\_\_\_
- WAW \_\_\_\_\_
- OTH \_\_\_\_\_

STATE OF FLORIDA

Commissioners:  
JOE GARCIA, CHAIRMAN  
J. TERRY DEASON  
SUSAN F. CLARK  
JULIA L. JOHNSON  
E. LEON JACOBS, JR.



DIVISION OF  
TELECOMMUNICATIONS  
WALTER D'HAESELEER  
DIRECTOR  
(850) 413-6600

## Public Service Commission

October 5, 1999

Mr. Wayne Searson, Managing Director  
**Telecom Connection Corp.**  
990 South Congress Avenue, Suite 1  
Delray Beach, FL 33445

RE: Price List Authority Number T-99-1123

Dear Mr. Searson:

Since no protest was received by the close of business September 23, 1999, your certificate to operate as an alternative local exchange company became effective September 27, 1999, in Docket Number 990785-TX, Order Numbers PSC-99-1726-PAA-TX and PSC-99-1901-CO-TX.

If you intend to offer basic service per Section 364.337, Florida Statutes, a price list must be submitted to the Commission at least one day prior to offering service.

Please call me at (850) 413-6127, if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Nancy Pruitt".

Nancy Pruitt  
Certification Section

**Telecom Connection, Corp.**

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# **Pricing Plan**

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Alternative Local Exchange Company

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ISSUED: OCTOBER 26, 1999

EFFECTIVE:

*NOVEMBER 27, 1999*

BY:

TELECOM CONNECTION, CORP.  
990 SOUTH CONGRESS AVENUE  
SUITE 1  
DELRAY BEACH FL 33445

Telecom Connection, Corp.

Florida Price List No. 1

Original Sheet 1

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**Florida Telecommunications Price List**

This price list contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for alternative local exchange telecommunications services provided by Telecom Connection, Corp., with principal offices at 990 South Congress Avenue, Suite 1, Delray Beach, FL 33445. This price list applies for services furnished within the state of Florida. This price list is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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ISSUED: OCTOBER 26, 1999

EFFECTIVE:

*November 22, 1999*

BY:

TELECOM CONNECTION, CORP.  
990 SOUTH CONGRESS AVENUE  
SUITE 1  
DELRAY BEACH FL 33445

Telecom Connection, Corp.

Florida Price List No. 1

Original Sheet 2

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CHECK SHEET

The sheets listed below, which are inclusive of this price list, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original price list and are currently in effect as of the date at the bottom of this page.

SHEET	REVISION
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original

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ISSUED: OCTOBER 26, 1999

EFFECTIVE: November 22, 1999

BY:

TELECOM CONNECTION, CORP.  
990 SOUTH CONGRESS AVENUE  
SUITE 1  
DELRAY BEACH FL 33445

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**SYMBOLS SHEET**

The following are the only symbols used for the purposes indicated below:

**D** - Delete or Discontinue

**I** - Change resulting in an Increase to a customer's bill

**M** - Moved from another price list location

**N** - New

**R** - Change resulting in a Reduction to a customer's bill

**T** - Change in Text or regulation but no change in rate or charge

**A.** Check Sheets - When a price list filing is made with the FPSC, an updated check sheet accompanies the price list filing.

**B.** Sheet Numbering and Revision levels - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between existing sheets 14 and 15 would be 14.1 Revision levels also appear in the upper right corner of each page. These levels are used to determine the most current sheet version on file with the FPSC. For example, the 4<sup>th</sup> revised sheet 14 cancels the 3<sup>rd</sup> revised sheet 14.

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**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the customer's location to the Company's network switching center.

**Authorization Code** - A numerical code, one or more of which are available to a customer to enable him/her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

**Company or Carrier** - Telecom Connection, Corp.

**Central Office** - A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.

**Customer** - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

**Exchange** - The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area.

**Intra-LATA Toll Messages** - Those toll messages which originate and terminate within the same LATA.

**Message** - A completed telephone call.

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BY:

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SECTION 2 - RULES AND REGULATIONS

**1. TERM**

This agreement will commence upon installation of service and continue in effect for a period of not less than \_\_\_\_\_ months. In case of early termination of this service, Customer shall pay Telecom Connection an amount of \$\_\_\_\_\_ for each full or partial month remaining in the agreement.

**2. PRICING**

In consideration of the services to be provided hereunder, Customer will pay Company the rates listed in Section 3. Those rates listed under section 3.2 are subject to change at any time pending a 30 day notice to Customer.

**3. PAYMENT TERMS**

All amounts stated on each monthly invoice shall be due and payable upon the timely receipt of such monthly invoice. Customer is responsible for payment of all charges for services furnished to the customer, plus any applicable sales, use, excise and like taxes, which will be separately stated and included on each monthly invoice. Charges for service provided hereunder, that remain unpaid by Customer for a period of thirty (30) days or more after the issuance of invoice, shall be subject to interest thereon from the date of the invoice at the maximum rate allowable by applicable law. In the event that Customer shall in good faith dispute Company's computation of amounts due and owing by Customer to Company hereunder, Customer shall not be relieved of any obligation to pay any undisputed amounts on or before the due dates. Each party shall use its respective best reasonable efforts to resolve any dispute as expeditiously as possible. Except as otherwise herein provided, the provisions of this paragraph shall only apply to those charges for services which are invoiced hereunder. All invoices shall be sent to the address as set forth below:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Phone: \_\_\_\_\_

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BY:

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**4. ASSIGNMENT**

This agreement shall not be assigned by Customer without the written consent of Company, which shall not be unreasonable withheld.

**AGREED TO AND ACCEPTED BY:**

Customer: \_\_\_\_\_

By: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

Telecom Connection, Corp.

By: \_\_\_\_\_

Title: \_\_\_\_\_

Date: \_\_\_\_\_

ISSUED: OCTOBER 26, 1999

EFFECTIVE: NOVEMBER 22, 1999

BY:

TELECOM CONNECTION, CORP.  
990 SOUTH CONGRESS AVENUE  
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DELRAY BEACH FL 33445

SECTION 3 - BASIC SERVICE DESCRIPTION AND RATES**3.1 Service Description - Telecom Connection Shared Services**

Bell Telco basic service offered are the following but not limited to: 911, Directory Assistance, dial tone for Local, Voice Mail and Voice and Data Networks.

**3.2 Rates - Current Pricing**

Customer Connection Charge:	\$56.00
Combination Trunks:	\$51.00 per line
Hunting:	\$ 9.75 per line
DID Trunks w/ Hunting:	\$56.00 per line
DID Trunks w/o Hunting:	\$45.00 per line
Emergency 911 Charge:	\$ .90

**3.3 Hearing and Speech Impaired Customers****3.3.1 Directory Assistance**

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing price list rates for every call in excess of 50 within a billing cycle.

**3.3.2 Telecommunications Relay Service**

For calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice non-relay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice non-relay call.

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**SECTION 4 - MISCELLANEOUS SERVICES****4.1 Directory Assistance**

There is no charge for the first three calls per month to Directory Assistance. The Customer can request a maximum of two numbers per call to Directory Assistance. Call completion service is provided when the Customer requests that the Directory Assistance operator call the Directory Assistance number requested. All completed call will be charged to the Directory Assistance Call Completion charge, in addition to any other appropriate charges. The service charges for each service are noted below:

A.	Directory Assistance	\$0.40
B.	Directory Assistance Call Completion	\$0.40

**4.2 Directory Listings**

One listing, termed the initial listing, is included with each Customer's service. Additional listings are confined to the names of those who are entitled to use the Customer's service. Telephone numbers of non-published service are not listed in the Telephone Company's directories or on directory assistance records. Listing information (name, address and number) on non-published service is not available to the general public, notwithstanding any claim of emergency the calling party may present. Telephone numbers of non-directory listed service are omitted or deleted from the company's alphabetical directory, however, they are carried in the Company's directory assistance and other records and are given to any calling party. The charges listed below are monthly charges and are the same for both Residence or Business Customers.

A.	Non-Published Number, per line	\$ 2.35
B.	Non-Listed Number, per line	1.00
C.	Additional Listing, per listing	1.25

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**SECTION 4 - MISCELLANEOUS SERVICES****4.3 Local Operator Services**

A per-call service charge applies in addition to the per minute usage rates when applicable. The service charge applies in all rate periods and is as follows:

A. Customer Dialed Calling Card	\$0.75
B. Station to Station operator assisted, collect, third party	1.00
C. Person-to-Person operator assisted local call	2.50
D. Operator Busy Verification	0.95
E. Operator Emergency Interruption	0.45
F. Caller I.D.	
G. Call Waiting	

**4.4 Non-Routine Installation and/or Maintenance**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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