

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
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E. LEON JACOBS, JR.



CAPITAL CIRCLE OFFICE CENTER
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL 32399-0850

Public Service Commission

AGENDA

FLORIDA PUBLIC SERVICE COMMISSION STAFF WORKSHOP ON

INTERIM PERFORMANCE METRICS

Dockets Nos. 960786-TL and 981834-TP

December 17, 1999

Room 182, Betty Easley Conference Center
4075 Esplanade Way
Tallahassee, Florida

<i>TIME ALLOTTED</i>	<i>SESSION</i>
9:00 a.m. - 9:30 a.m.	Overview
9:30 a.m. - 12:00 p.m.	Discussion of Performance Metrics Changes (Preordering, Ordering, and Provisioning)
12:00 p.m. - 1:00 p.m.	Lunch
1:00 p.m. - 3:00 p.m.	Discussion of Performance Metrics Changes (Maintenance and Repair, Billing, and Others)
3:00 p.m. - 4:00 p.m.	Statistical Methodology discussion
4:00 p.m.	Closing comments

Consistent with Commission policy, this meeting is open to the public.
Parties wishing to participate via teleconference may call (850) 921-2530.

DOCUMENT NUMBER - DATE

15259 DEC 14 99

FPSC-RECORDS/REPORTING

MEMORANDUM

December 14, 1999

RECEIVED-FPSC

99 DEC 14 PM 2:01

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (T. VACCARO) *TV*

RE: DOCKET NO. 960786-TL - CONSIDERATION OF BELLSOUTH TELECOMMUNICATIONS, INC.'S ENTRY INTO INTERLATA SERVICES PURSUANT TO SECTION 271 OF THE FEDERAL TELECOMMUNICATIONS ACT OF 1996.

DOCKET NO. ~~981834-TP~~ - PETITION OF COMPETITIVE CARRIERS FOR COMMISSION ACTION TO SUPPORT LOCAL COMPETITION IN BELLSOUTH TELECOMMUNICATIONS, INC.'S SERVICE TERRITORY.

Attached is an Agenda for Commission Staff Workshop on Interim Performance Metrics in the above-referenced dockets to be **faxed** to all parties.

TV/sa

Attachment

cc: Division of Telecommunications (Simmons, Favors, Audu, Cordiano, Fogleman)
Division of Auditing & Fin. Analysis (Fisher, Harvey, Mailhot, Stallcup, Vinson, Wright)

I:pmagenda.tv

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