

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

January 19, 2000

Mr. Paul E. Day
Brendenwood Water System
Post Office Box 350294
Grand Island, Florida 32735-0294

RE: Docket No. 991290-WU - Application for staff-assisted rate case in Lake County by Brendenwood Water System

Dear Mr. Day:

This will confirm that Commission staff will hold a customer meeting at 6:00 p.m. on Wednesday, February 23, 2000. The location of the meeting will be at the following location:

City of Eustis Recreation Complex
Garden Room
2214 East Bates Avenue
Eustis, Florida

We ask that, if at all possible, you or another knowledgeable representative of the utility attend the meeting in order to answer customer questions.

The original customer meeting notice is enclosed. Please note that the date has been left blank so that you can fill in the date that the notice is sent to the customers. The customers must have at least fourteen days' notice of the meeting, calculated from the day that they receive the notice. Please furnish me with a copy of the notice, as reproduced at the time it is distributed to your customers, together with a cover letter indicating the exact date(s) on which the notice was mailed or otherwise delivered to the customers.

Two copies of the staff report dated January 12, 2000 are enclosed. Please ensure that a copy of the complete Application for Staff Assistance and the reports are available for review by all interested persons at the utility's office, at 13600 Berkshire Court, Grand Island, Florida, during its regular hours (9:00 a.m. to 4:00 p.m.).

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- MAS _____
- OPC _____
- RRR _____
- SEC _____
- VAW _____
- OTH _____

DOCUMENT NO.
00807-00
4-19-00

Mr. Paul E. Day
Page 2
January 19, 2000

If you have any questions, please do not hesitate to call me at (850) 413-6199.

Sincerely,



Jason K. Fudge
Staff Attorney

JKF/lw

Enclosure

cc: Division of Records and Reporting
Division of Consumer Affairs (Demello, Raspberry, Cunningham)
Division of Water and Wastewater (Golden, Dewberry, C.Williams, Rendell, Rieger,
Willis)
Hearing Reporter (Joy Kelly)
Office of Public Counsel

i:\sarcltr.jkf

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

NOTICE OF CUSTOMER MEETING(S)

TO THE CUSTOMERS OF

BRENDENWOOD WATER SYSTEMS

AND

ALL OTHER INTERESTED PERSONS

RE: DOCKET NO. 991290-WU

APPLICATION FOR STAFF-ASSISTED RATE CASE
IN LAKE COUNTY BY BRENDENWOOD WATER SYSTEMS

DATED: _____

NOTICE is hereby given that the staff of the Florida Public Service Commission will conduct a customer meeting to discuss the application of Brendenwood Water System (Brendenwood or utility) for a staff-assisted rate case in Lake County. The meeting will be held at the following time and place:

6:00 p.m., Wednesday, February 23, 2000
City of Eustis Recreation Complex
Garden Room
2214 East Bates Avenue
Eustis, Florida

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. The meeting will begin as scheduled and will continue until all of the customers have been heard.

The Public Service Commission Staff is also attempting to meet with representatives of customer groups and homeowners associations on February 23, 2000 from 2:00 p.m. - 4:00 p.m. at the City of Eustis Recreation Complex, Garden Room. If you are a representative of a customer group or homeowners association and you have not been contacted by the Public Service Commission staff, and wish to meet with staff, please contact Paulette Dewberry of the Public Service Commission Staff at (850) 413-6962 prior to February 21, 2000.

All persons who wish to participate in individual meetings are

NOTICE OF CUSTOMER MEETING
DOCKET NO. 991290-WU
PAGE 2

urged to make an appointment, since the individual meeting session may be canceled if no appointments are made.

Any person requiring some accommodation at the customer meeting(s) because of a physical impairment should call the Division of Records and Reporting at (850) 413-6770 at least 48 hours prior to the meeting(s). Any person who is hearing or speech impaired should contact the Florida Public Service Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD).

PURPOSE

The purpose of the meeting(s) is to give customers and other interested persons an opportunity to offer comments to the Public Service Commission staff regarding the quality of service the utility provides, the proposed rate increase, and to ask questions and comment on Staff's preliminary rates included in this notice as well as other issues. Staff members will summarize Brendenwood Water System's proposed filing, the preliminary work accomplished, and answer questions to the extent possible. A representative from the utility has also been invited to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. The Public Service Commission staff will have sign-up sheets, and customers will be called to speak in the order that they sign-up. Public Service Commission staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to staff may do so at the meetings, orally or in writing. Written comments may also be sent to the Commission at the address given at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Public Service Commission's toll-free facsimile line at 1-800-511-0809.

BACKGROUND

Brendenwood Water System is a Class C utility located in Lake County. It provides service to 54 residential customers and one general service customer. The utility's adjusted test year revenue is \$24,259, and adjusted operating expenses are \$28,654, which results in an operating loss of \$4,395.

The test period for setting rates is the twelve month period ended June 30, 1999.

CURRENT AND PRELIMINARY RATES AND CHARGES

Staff has compiled the following rates and charges for the purpose of discussion at the customer meeting. These rates are preliminary and subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commissioners. The utility's current and staff's preliminary rates and charges are as follows:

MONTHLY WATER RATES
RESIDENTIAL

Base Facility Charge

Meter Size

5/8" x 3/4"

1"

Existing Rates

\$ 6.89

6.89

Gallonage Charge

Per 1,000 gallons

\$ 1.36

Base Facility Charge

Meter Size

5/8" x 3/4"

3/4"

1"

1"

1 1/2"

2"

3"

4"

6"

Staff's
Preliminary Rates

\$ 10.91

16.36

10.91*

27.27

54.53

87.25

174.51

272.67

545.34

Gallonage Charge

Per 1,000 gallons

0 - 10,000 gallons

over 10,000 gallons

\$ 1.50

3.00

*This rate should be charged to existing residential customers having a 1" meter until the 1" meter is replaced, then the appropriate rate should be charged based on meter size.

GENERAL SERVICE

<u>Base Facility Charge</u>	<u>Existing Rates</u>	<u>Staff's Preliminary Rates</u>
<u>Meter Size</u>		
5/8" x 3/4"	\$6.89	\$ 10.91
3/4"	N/A	16.36
1"	N/A	27.27
1 1/2"	N/A	54.53
2"	N/A	87.25
3"	N/A	174.51
4"	N/A	272.67
6"	N/A	545.34
 <u>Gallonage Charge</u>		
Per 1,000 gallons	\$1.36	\$ 1.68

MISCELLANEOUS SERVICE CHARGES

Currently, the utility's tariff has no provision for miscellaneous service charges. Staff's preliminary charges, below, are designed to more accurately defray the costs associated with each service.

	<u>Staff's Preliminary</u>
Initial Connection	\$ 15.00
Normal Reconnection	\$ 15.00
Violation Reconnection	\$ 15.00
Premises Visit (in lieu of disconnection)	\$ 10.00

Currently, the utility's tariff has no provision for customer deposits. Staff's recommended deposits are as follows:

Water
Residential and General Service

<u>Meter Size</u>	<u>Staff's Recommended</u>
5/8" x 3/4"	\$52.00
All over 5/8" x 3/4"	(2 x average bill)

SERVICE AVAILABILITY CHARGES

The utility's tariff does not contain service availability

NOTICE OF CUSTOMER MEETING
DOCKET NO. 991290-WU
PAGE 5

charges. The service area is built-out and there are no plans for plant expansion. Therefore, staff will not recommend a service availability fee.

STAFF REPORTS AND UTILITY APPLICATION

The results of staff's preliminary investigation are contained in a staff report dated January 12, 2000. Copies of the report may be examined by interested members of the public from 9:00 a.m. through 4:00 p.m. at the following location:

The Utility's Office
13600 Berkshire Court
Grand Island, Florida
(352) 357-9466

Office Hours:
9:00 a.m. - 4:00 p.m.
Monday - Friday

PROCEDURES AFTER CUSTOMER MEETINGS

After the meetings, Public Service Commission staff will prepare a recommendation which is tentatively scheduled to be submitted to the Public Service Commission on March 23, 2000. The Public Service Commission will then vote on staff's recommendation at its April 4, 2000 agenda conference. The Commission will thereafter issue a proposed agency action order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date the PAA order is issued to protest the Commission's proposed agency action order. Five to ten customers or persons who attend the meeting and who wish to receive a copy of the recommendation and the order should so indicate at the meeting. Those individuals are expected to distribute the information in the recommendation and the order to other customers. Anyone who is unable to attend and who wishes to obtain a copy of the recommendation or the order may do so by writing to the Commission at the address at the end of this notice.

HOW TO CONTACT THE COMMISSION

Written comments regarding the utility and the proposed rates, and requests to be placed on the mailing list for this case, may be directed to this address:

Director, Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

NOTICE OF CUSTOMER MEETING
DOCKET NO. 991290-WU
PAGE 6

All correspondence should refer to "Docket No. 991290-WU, Brendenwood Water System."

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Consumer Affairs at the following toll-free number: 1-800-342-3552.

This notice was prepared by Commission staff for distribution by the utility to its customers.