

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

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**DATE:** February 21, 2000  
**TO:** All Interested Persons *DWC*  
**FROM:** Diana Caldwell, Senior Attorney, Division of Legal Services  
**RE:** Docket No. 990994-TP - - PROPOSED AMENDMENTS TO RULES 25-4.003, F.A.C., DEFINITIONS; 25-4.110, F.A.C., CUSTOMER BILLING FOR LOCAL EXCHANGE TELECOMMUNICATION COMPANIES; 25-4.113, F.A.C., REFUSAL OR DISCONTINUANCE OF SERVICE BY COMPANY; 25-4.490, F.A.C., CUSTOMER RELATIONS; RULES INCORPORATED; AND 25-24.845, F.A.C., CUSTOMER RELATIONS; RULES INCORPORATED.

**VIA FACSIMILE**

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There is a conference call scheduled in this docket as follows:

**2:00 p.m., Wednesday, February 23, 2000.**

Please dial **(850) 414-1711** or **Suncom (850) 994-1711** promptly at 2:00 p.m. to participate in this conference call.

The purpose of this conference call is to review the draft proposed amendments to the Commission's billing rules. Participation is not mandatory; however, all interested persons are encouraged to join this call.

If you have any questions or would like a copy of the revised draft of the proposed amendments to the rules, please contact me at (850) 413-6175.

DWC

cc: Division of Communications (Simmons, Moses, Kennedy)  
Division of Accounting and Finance (Causseaux, Hewitt, Wright, Romig)  
Division of Consumer Affairs (Durbin)

DOCUMENT NUMBER-DATE

**02401 FEB 22 8**

FPSC-RECORDS/REPORTING