

CHESTER OSHEYACK  
10410 Zackary Circle, Apt. 28  
Riverview, Florida 33569-3994  
(813) 672-3823

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Date: March 7, 2000

To: Director, Division of Records & Reporting (Bayo)

From: Chester Osheyack, Private Citizen

Re: Docket No. 990994-TP Comments on proposed amendments to "sub-section (18) amended by (commissioners) to exclude customer dialed charges from automatic removal from bills."

It would appear that the entire process engaged in by the Commission is based in the principle that a disputed bill should be decided under the constitutional doctrine of "due process". Against all the evidence that led to the Commission's decision to mandate "automatic removal" of other disputed charges, the Commission reverses itself by acting under the presumption that charges related to customer dialed calls are correct and that the same technology which may fail in the case of other billed charges, is infallible when applied to "customer dialed charges". This puts the customer in a position of being punished without realization of cause, and, relieves the billing party and/or the originating party of the need to prove that its bill is correct.

This **action**, overriding staff recommendation is eminently unfair and discriminatory...and should be reconsidered.

- AFA \_\_\_\_\_
- APP \_\_\_\_\_
- CAF \_\_\_\_\_
- CMU \_\_\_\_\_
- CTR \_\_\_\_\_
- EAG \_\_\_\_\_
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Submitted by:

CHESTER OSHEYACK  
Private Citizen

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