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RECORDS AND
REPORTING

April 3, 2000

BY HAND DELIVERY

Ms. Blanca S. Bayó, Director
Division of Records and Reporting
The Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: Docket No. 991460-TP - Investigation and determination of appropriate method of refund for overcharges by MCI WorldCom Network Service, Inc. on dial around calls.

Dear Ms. Bayó,

Enclosed for filing in the above-referenced docket are the original and 15 copies of the Refund Report for April 3, 2000, pursuant to Order No. PSC-99-2359-FOF-TI and Rule 25-4.114(7), Florida Administrative Code.

Please acknowledge receipt of these documents by stamping the extra copy of this letter "filed" and returning the same to me.

Thank you for your assistance in this matter.

Sincerely,

Donna Canzano McNulty
Donna Canzano McNulty

Enclosures

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Donna Canzano McNulty
PPSC-BUREAU OF RECORDS

DOCUMENT NUMBER-DATE

04092 APR-38

FPSC-RECORDS/REPORTING

**REFUND REPORT
MCI WORLDCOM, INC.
DOCKET NO. 991460-TI
FOR APRIL 3, 2000**

1. The amount of money to be refunded and how that amount was calculated.

On March 1, MCI WorldCom reported that the total refund consists of the credit amount of \$7561.54 plus \$510.67 in interest for a total refund of \$8,072.21. At that time, MCI WorldCom included additional call records that were discovered by MCI WorldCom's internal auditing group. Moreover, MCI WorldCom worked with Sprint to recheck its database which resulted in 21 additional call records consisting of \$154.75, plus \$10.14 in interest, for a total refund amount of \$164.89. (See Attachment 1) On March 3, 2000, MCI WorldCom transmitted the additional refunds to Sprint.

2. The amount of money actually refunded.

Of the \$8,072.21 of refunds MCI WorldCom transmitted to Sprint on February 11, 2000, Sprint has confirmed receipt of \$5,478.88 as being posted to customers' accounts. Of the additional \$164.89 from March 3rd, Sprint has confirmed receipt of \$92.89 as being posted to customers' accounts.

3. The amount of any unclaimed refunds.

To date, \$2,593.33 of the February 11th transmission, and \$72.00 of the March 3rd transmission are unclaimed consisting of total unclaimed credits plus interest of \$2,665.33. This amount may change pending completion of additional billing cycles.

4. The status of any unclaimed amounts.

MCI WorldCom will continue to file the refund reports until additional billing cycles have completed. Once MCI WorldCom has the total amount of unclaimed refunds, it will remit any unrefunded monies, including interest due, pursuant to Order No. PSC-99-2359-FOF-TI, issued December 3, 1999 in Docket No. 991460.

ATTACHMENT 1

**ADDITIONAL

DOCKET NO. 991460-TI
MCI WORLDCOM NETWORK SERVICES, INC.
INTEREST CALCULATIONS OF REFUNDS

<u>MONTH</u>	<u>AVERAGE MTHLY INTEREST RATE</u>	<u>MTHLY INTEREST FACTOR</u>	<u>MONTHLY OVERCHARGES</u>	<u>MTHLY OVERCHRG INTEREST</u>	<u>MTHLY OVERCHARGE PRINCIPAL & INTEREST</u>	<u>BAL FORWARD PLUS INTEREST</u>	<u>REFUND BALANCE</u>	<u>MTHLY REFUND</u>
SEP98	5.37%	0.45%	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
OCT98	5.16%	0.43%	\$19.38	\$0.08	\$19.46	\$0.00	\$19.46	
NOV98	5.30%	0.44%	\$0.00	\$0.00	\$0.00	\$19.55	\$19.55	
DEC98	5.20%	0.43%	\$126.21	\$0.54	\$126.75	\$19.63	\$146.38	
JAN99	4.86%	0.40%	\$0.00	\$0.00	\$0.00	\$146.97	\$146.97	
FEB99	4.83%	0.40%	\$0.00	\$0.00	\$0.00	\$147.56	\$147.56	
MAR99	4.87%	0.41%	\$0.00	\$0.00	\$0.00	\$148.17	\$148.17	
APR99	4.84%	0.40%	\$9.16	\$0.04	\$9.20	\$148.76	\$157.96	
MAY99	4.83%	0.40%		\$0.00	\$0.00	\$158.59	\$158.59	
JUN99	4.95%	0.41%		\$0.00	\$0.00	\$159.24	\$159.24	
JUL99	5.08%	0.42%		\$0.00	\$0.00	\$159.91	\$159.91	
AUG99	5.21%	0.43%		\$0.00	\$0.00	\$160.60	\$160.60	
SEP99	5.31%	0.44%		\$0.00	\$0.00	\$161.31	\$161.31	
OCT99	5.31%	0.44%		\$0.00	\$0.00	\$162.02	\$162.02	
NOV99	5.31%	0.44%		\$0.00	\$0.00	\$162.73	\$162.73	
DEC99	5.31%	0.44%		\$0.00	\$0.00	\$163.45	\$163.45	
JAN00	5.31%	0.44%		\$0.00	\$0.00	\$164.17	\$164.17	
FEB00	5.31%	0.44%		\$0.00	\$0.00	\$164.89	\$164.89	\$164.89
MAR00	5.31%	0.44%		\$0.00	\$0.00	\$0.00	\$0.00	
	TOTAL	OVERCHARGES	\$154.75			TOTAL	INTEREST	\$10.14
						TOTAL	OVERCHARGE	\$154.75
							TOTAL REFUND	\$164.89