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 GOVERNMENTAL RELATIONS
 PMB 243
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May 18, 2000

Ms. Mary Anne Helton, Esquire
 Public Service Commission
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

BY HAND DELIVERY

Re: Docket Number 980643-EI – In re: Proposed amendments to Rules 25-6.135, F.A.C., Annual Reports; 25-6.1351, F.A.C., Cost Allocation and Affiliate Transactions; and 25-6.0436, F.A.C., Depreciation
 Order Number: PSC-00-0832-NOR-EI Issued: April 27, 2000

Dear Ms. Helton:

On behalf of R.A.C.C.A., Inc., I respectfully request a hearing to consider matters relating to affiliate transactions by utility companies. Specifically, it is our belief that utility companies are not properly segregating nonregulated affiliate transactions which result in "cross-subsidization" or inappropriate use of ratepayer monies in the pursuit of nonregulated activities intended to capture or ensure market share.

We believe the current rules of the Public Service Commission should be more stringent and more specific. We are concerned that ratepayer funds are being used to convince the very same ratepayers to enter into nonregulated contracts that will tie these customers to particular utility companies in the event of utility deregulation. To the extent that this may not have already taken place, we believe utility companies have invested regulated funds in preparing to engage in this activity. We are also concerned that ratepayer funds are being used to engage in commercial activities that are not regulated by the Public Service Commission.

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We do not believe that Florida law or administrative rule allow for use of ratepayer or regulated funds to increase nonregulated market share, especially with products or services intended to tie utility customers to specific utility companies.

I would appreciate your favorable consideration in this matter. It is my understanding that there is a public hearing already scheduled on this to be held June 22, 2000 at 9:30 a.m. at the Public Service Commission, Betty Easley Conference Center, Room 148, 4075 Esplanade Way, Tallahassee, Florida. If this information is not correct, please let me know what is the correct information in this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Anna Cam Fentriss". The signature is fluid and cursive, with the first name "Anna" and last name "Fentriss" clearly legible.

Anna Cam Fentriss

cc: Keane Bismarck, Executive Director, R.A.C.C.A., Inc.