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May 26, 2000

Ms. Blanca S. Bayo, Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Dear Ms. Bayo:

Subject: Contract Service Arrangements (CSAs)

As required in Docket No. 840228-TL, Order Nos. 13830 dated November 5, 1984 and 15317 dated October 31, 1985, enclosed is a copy of GTE Florida's CSA activity for the first quarter, 2000.

Should you require additional information, please contact Linda Rossy at (813) 483-2525.

Sincerely,

Beverly Y. Menard

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GTE FLORIDA INCORPORATED

Contract Service Arrangements Activity Report for First Quarter, 2000

Quarter	CSAs Requested	CSAs Quoted	CSAs Canceled Prior to Customer Quote	CSAs Accepted	CSAs Rejected	CSAs Pending (includes CSAs pending from previous quarters)
1Q, 2000	86	5	3	7	0	97

Quarter	CSA		TARIFF		DIFFERENCE	
	Nonrecurring	Monthly	Nonrecurring	Monthly	Nonrecurring	Monthly
1Q, 2000		\$42,478.25		\$47,683.73		\$5,205.48

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902157

2. **Location:** Tampa, FL

3. **Description of Contract Service Arrangement:**

Contract service arrangement is for 15 lines of analog CentraNet service.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$231.75	36 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$337.08

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$105.33

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902164

2. **Location:** Clearwater, FL

3. **Description of Contract Service Arrangement:**

CSA pricing is for ISDN-PRI including flat rate ECS.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$14,008.00	36 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$16,298.50

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$2,290.50

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902199

2. **Location:** Sarasota, FL

3. **Description of Contract Service Arrangement:**

CSA pricing is for ISDN-PRI with flat rate ECS calling.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$3,296.00	36 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$4,145.50

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$849.50

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902218

2. **Location:** Tarpon Springs, FL

3. **Description of Contract Service Arrangement:**

CSA pricing for ISDN-PRI with flat rate ECS calling.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$1,648.00	36 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$2,087.50

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$439.50

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902234

2. **Location:** Largo, FL

3. **Description of Contract Service Arrangement:**

CSA pricing is to allow the customer to combine various service locations to take advantage of the 501-750 tariffed rates.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$16.50 per line	36 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$16.50 per line

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	Zero

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL9902252

2. **Location:** Tampa, FL

3. **Description of Contract Service Arrangement:**

CSA pricing is ISDN-PRI with flat rate ECS calling.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$1,648.00	36 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$2,087.50

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$439.50

GTE FLORIDA INCORPORATED
CONTRACT SERVICE ARRANGEMENT

1. **Customer Case Number:** FL0002302

2. **Location:** Tampa, FL

3. **Description of Contract Service Arrangement:**

CSA pricing is for analog CentraNet service for 8 years. The tariff comparison is based on the 7-year contract rate since GTE does not have a 96-month term tariffed.

4. **Contract Service Arrangement Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>	<u>Contract Period</u>
	\$21,630.00	96 months

5. **Comparable Tariff Rates and Charges:**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$22,711.15

6. **Difference (5-4):**

<u>Nonrecurring</u>	<u>Monthly</u>
	\$1,081.15