



August 11, 2000

DEPOSIT

DATE

Florida Public Service Commission
Division of Records and Reporting
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850

D 3 5 1

AUG 22 2000

Re: Application to provide telecommunications services

001193-TJ

To Whom It May Concern:

Enclosed please find an original and six (6) copies of the application of Norbel Telecom, Inc. to provide telecommunications services in the State of Florida. Also enclosed is the filing fee of \$250.00

Please date-stamp a copy of this letter and return it to my business address. If you have any questions regarding this application please contact me at (972) 416-4739. Thank you for your attention to this matter.

Respectfully submitted,

Patricia S. Ball

Patricia S. Ball
Consultant

RECEIVED
FLORIDA PUBLIC
SERVICE COMMISSION
00 AUG 21 AM
MAIL ROOM

NORBEL TELECOM, INC.
1202 E. ARAPAHO RD. STE. 120
RICHARDSON, TX 75081-2400

1091

37-65/1119

DATE 8-4-00

PAY TO THE ORDER OF Florida PUC

\$ 250.00

TWO HUNDRED FIFTY & 00/100

DOLLARS

WELLS FARGO BANK
1750 E. BELTLINE RD.
RICHARDSON, TX 75081

[Signature]

FOR

001091

ORIGINAL

**** FLORIDA PUBLIC SERVICE COMMISSION ****

DIVISION OF COMMUNICATIONS
BUREAU OF SERVICE EVALUATION

APPLICATION FORM
for
AUTHORITY TO PROVIDE INTEREXCHANGE TELECOMMUNICATIONS
SERVICE WITHIN THE STATE OF FLORIDA

Instructions

- A. This form is used for an original application for a certificate and for approval of sale, assignment or transfer of an existing certificate. In case of a sale, assignment or transfer, the information provided shall be for the purchaser, assignee or transferee (See Appendix A).
- B. Respond to each item requested in the application and appendices. If an item is not applicable, please explain why.
- C. Use a separate sheet for each answer which will not fit the allotted space.
- D. If you have questions about completing the form, contact:

Florida Public Service Commission
Division of Communications
Bureau of Service Evaluation
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6600

- E. Once completed, submit the original and six (6) copies of this form along with a non-refundable application fee of \$250.00 to:

Florida Public Service Commission
Division of Administration
2540 Shumard Oak Blvd.
Gunter Building
Tallahassee, Florida 32399-0850
(904) 413-6251

FORM PSC/CMU 31 (11/95)

Required by Commission Rule Nos. 25-24.471, 25-24.473 & 25-24.480(2).

DOCUMENT NUMBER-DATE

10241 AUG 21 8

FPSC-RECORDS/REPORTING

1. **Select what type of business your company will be conducting (check all that apply):**

- Facilities based carrier** - company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.
- Operator Service Provider** - company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.
- Reseller** - company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers. Bills its own customer base for services used.
- Switchless rebiller** - company has no switch or transmission facilities but may have a billing computer. Aggregates traffic to obtain bulk discounts from underlying carrier. Rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.
- Multi-Location Discount Aggregator** - company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from certain underlying carriers. Then offers the resold service by enrolling unaffiliated customers.
- Prepaid Debit Card Provider** - any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

2. This is an application for (check one):

- Original Authority (New Company).
- Approval of Transfer (To another certificated company).
- Approval of Assignment of existing certificate (To a noncertificated company).
- Approval for transfer of control (To another certificated company).

3. Name of corporation, partnership, cooperative, joint venture or sole proprietorship:

Norbel Telecom, Inc.

4. Name under which the applicant will do business (fictitious name, etc.):

Norbel Telecom, Inc.

5. National address (including street name & number, post office box, city, state and zip code).

1205 Executive Drive East, Richardson, Texas 75081

6. Florida address (including street name & number, post office box, city, state and zip code):

None.

7. Structure of organization:

- | | |
|--|---|
| <input type="checkbox"/> Individual | <input checked="" type="checkbox"/> Corporation |
| <input type="checkbox"/> Foreign Corporation | <input type="checkbox"/> Foreign Partnership |
| <input type="checkbox"/> General Partnership | <input type="checkbox"/> Limited Partnership |
| <input type="checkbox"/> Other, _____ | |

8. If applicant is an individual or partnership, please give name, title and address of sole proprietor or partners.

- (a) Provide proof of compliance with the foreign limited partnership statute (Chapter 620.169 FS), if applicable.
- (b) Indicate if the individual or any of the partners have previously been:

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

- (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.
- (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

9. If incorporated, please give:

- (a) Proof from the Florida Secretary of State that the applicant has authority to operate in Florida.

Corporate charter number: F00000004265

- (b) Name and address of the company's Florida registered agent.

CT Corporation System
660 East Jefferson Street
Tallahassee, Florida 32301

- (c) Provide proof of compliance with the fictitious name statute (Chapter 865.09 FS), if applicable.

Fictitious name registration number: (Not Applicable)

- (d) Indicate if any of the officers, directors, or any of the ten largest stockholders have previously been:

- (1) adjudged bankrupt, mentally incompetent, or found guilty of any felony or of any crime, or whether such actions may result from pending proceedings.

- (2) officer, director, partner or stockholder in any other Florida certificated telephone company. If yes, give name of company and relationship. If no longer associated with company, give reason why not.

Not Applicable

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

10. Who will serve as liaison with the Commission in regard to (please give name, title, address and telephone number):

- (a) The application; Patricia Ball, Consultant, 1205 Executive Drive East, Richardson, Texas 75081, (972) 416-4739
- (b) Official Point of Contact for the ongoing operations of the company; Virgilio Yllana, Chief Financial Officer, 1205 Executive Drive East, Richardson, Texas 77081, (972) 437-5626
- (c) Tariff;
Patricia Ball, Consultant, 1205 Executive Drive East
Richardson, Texas 75081, (972) 416-4739
- (d) Complaints/Inquiries from customers;
Virgilio Yllana, Chief Financial Officer, 1205 Executive Drive East
Richardson, Texas 77081, (972) 437-5626

11. List the states in which the applicant:

- (a) Has operated as an interexchange carrier. Texas
- (b) Has applications pending to be certificated as an interexchange carrier.
California, Illinois, Hawaii
- (c) Is certificated to operate as an interexchange carrier. Texas
- (d) Has been denied authority to operate as an interexchange carrier and the circumstances involved. None.
- (e) Has had regulatory penalties imposed for violations of telecommunications statutes and the circumstances involved. None.
- (f) Has been involved in civil court proceedings with an interexchange carrier, local exchange company or other telecommunications entity, and the circumstances involved.

None.

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

12. What services will the applicant offer to other certificated telephone companies:

- | | | | |
|--------------------------|------------------------|--------------------------|-----------|
| <input type="checkbox"/> | Facilities | <input type="checkbox"/> | Operators |
| <input type="checkbox"/> | Billing and Collection | <input type="checkbox"/> | Sales |
| <input type="checkbox"/> | Maintenance. | | |
| <input type="checkbox"/> | Other: _____ | | |

None of the above.

13. Do you have a marketing program?

Not at this time.

14. Will your marketing program:

- Pay commission?
- Offer sales franchises?
- Offer multi-level sales incentives?
- Offer other sales incentives?

NONE ARE APPLICABLE

15. Explain any of the offers checked in question 14 (To whom, what amount, type of franchise, etc.).

None of the above are applicable.

16. Who will receive the bills for service (Check all that apply)?

- | | | | |
|--------------------------|------------------------|-------------------------------------|----------------------------|
| <input type="checkbox"/> | Residential customers. | <input type="checkbox"/> | Business customers. |
| <input type="checkbox"/> | PATS providers. | <input type="checkbox"/> | PATS station end-users. |
| <input type="checkbox"/> | Hotels & motels. | <input type="checkbox"/> | Hotel & motel guests. |
| <input type="checkbox"/> | Universities. | <input type="checkbox"/> | Univ. dormitory residents. |
| <input type="checkbox"/> | Other: (specify) | <input checked="" type="checkbox"/> | None of the above |

17. Please provide the following (if applicable):

- (a) Will the name of your company appear on the bill for your services, and if not who will the billed party contact to ask questions about the bill (provide name and phone number) and how is this information provided?
No. Company plans to sell prepaid calling cards.
- (b) Name and address of the firm who will bill for your service.
Not Applicable.

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

18. Please provide all available documentation demonstrating that the applicant has the following capabilities to provide interexchange telecommunications service in Florida.

A. Financial capability.

Regarding the showing of financial capability, the following applies:

The application should contain the applicant's financial statements for the most recent 3 years, including:

1. the balance sheet
2. income statement
3. statement of retained earnings.

Further, a written explanation, which can include supporting documentation, regarding the following should be provided to show financial capability.

1. Please provide documentation that the applicant has sufficient financial capability to provide the requested service in the geographic area proposed to be served.
2. Please provide documentation that the applicant has sufficient financial capability to maintain the requested service.
3. Please provide documentation that the applicant has sufficient financial capability to meet its lease or ownership obligations.

NOTE: This documentation may include, but is not limited to, financial statements, a projected profit and loss statement, credit references, credit bureau reports, and descriptions of business relationships with financial institutions.

If available, the financial statements should be audited financial statements.

If the applicant does not have audited financial statements, it shall be so stated. The unaudited financial statements should then be signed by the applicant's chief executive officer and chief financial officer. The signatures should affirm that the financial statements are true and correct.

B. Managerial capability

C. Technical capability.

19. **Please submit the proposed tariff under which the company plans to begin operation. Use the format required by Commission Rule 25-24.485 (example enclosed).**

See Attached Tariff.

20. **The applicant will provide the following interexchange carrier services (Check all that apply):**

MTS with distance sensitive per minute rates

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS with route specific rates per minute

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

MTS with statewide flat rates per minute (i.e., not distance sensitive)

Method of access is FGA

Method of access is FGB

Method of access is FGD

Method of access is 800

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

_____ **MTS for pay telephone service providers**

_____ **Block-of-time calling plan (Reach out Florida, Ring America, etc.).**

_____ **800 Service (Toll free)**

_____ **WATS type service (Bulk or volume discount)**

_____ Method of access is via dedicated facilities

_____ Method of access is via switched facilities

_____ **Private Line services (Channel Services)**

(For example 1.544 mbs., DS-3, etc.)

_____ **Travel Service**

_____ Method of access is 950

_____ Method of access if 800

_____ **900 Service**

_____ **Operator Services**

_____ Available to presubscribed customers

_____ Available to non-presubscribed customers (for example to patrons of hotels, students in universities, patients in hospitals)

_____ Available to inmates

Services included are:

_____ Station assistance

_____ Person to Person assistance

_____ Directory assistance

_____ Operator verify and interrupt

_____ Conference Calling

21. **What does the end user dial for each of the interexchange services that were checked in services included (above).**

1 +800 + NXX + XXXX

21. _____ **Other:**

FORM PSC/CMU 31 (11/95)

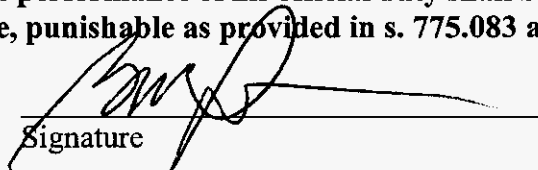
Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

**** APPLICANT ACKNOWLEDGMENT STATEMENT ****

1. **REGULATORY ASSESSMENT FEE:** I understand that all telephone companies must pay a regulatory assessment fee in the amount of .15 of one percent of its gross operating revenue derived from intrastate business. Regardless of the gross operating revenue of a company, a minimum annual assessment fee of \$50.00 is required.
2. **GROSS RECEIPTS TAX:** I understand that all telephone companies must pay a gross receipts tax of two and one-half percent on all intrastate and interstate business.
3. **SALES TAX:** I understand that a seven percent sales tax must be paid on intrastate and interstate revenues.
4. **APPLICATION FEE:** A non-refundable application fee of \$250.00 must be submitted with the application.
5. **RECEIPT AND UNDERSTANDING OF RULES:** I acknowledge receipt and understanding of the Florida Public Service Commission's Rules and Orders relating to my provision of interexchange telephone service in Florida. I also understand that it is my responsibility to comply with all current and future Commission requirements regarding interexchange service.
6. **ACCURACY OF APPLICATION:** By my signature below, I the undersigned owner or officer of the named utility in the application, attest to the accuracy of the information contained in this application and associated attachments. I have read the foregoing and declare that to the best of my knowledge and belief, the information is a true and correct statement.

Further, I am aware that pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.083 and s. 775.083".

UTILITY OFFICIAL:


Signature

8-4-00
Date

Benny Yllana

Chief Executive Officer
Title

(972) 437-5626
Telephone No.

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

**** APPENDIX A ****

CERTIFICATE TRANSFER STATEMENT

I, (TYPE NAME) _____,
(TITLE) _____, of (NAME OF COMPANY)
_____, and current holder of
certificate number _____, have reviewed
this application and join in the petitioner's request for a transfer of the above-mentioned
certificate.

UTILITY OFFICIAL:

Signature

Date

Title

Telephone No.

NOT APPLICABLE TO APPLICANT

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

**** APPENDIX B ****

CUSTOMER DEPOSITS AND ADVANCE PAYMENTS

A statement of how the Commission can be assured of the security of the customer's deposits and advance payments may be responded to in one of the following ways (applicant please check one):

- (X) The applicant will not collect deposits nor will it collect payments for service more than one month in advance.

- () The applicant will file with the Commission and maintain a surety bond in an amount equal to the current balance of deposits and advance payments in excess of one month.
(Bond must accompany application.)

UTILITY OFFICIAL:



Signature

8-4-00
Date

Benny Yllana

Chief Executive Officer
Title

(972) 437-5626
Telephone No.

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

**** APPENDIX C ****

INTRASTATE NETWORK

1. **POP:** Addresses where located, and indicate if owned or leased.

NOT APPLICABLE

- | | |
|----|----|
| 1) | 2) |
| 3) | 4) |

2. **SWITCHES:** Address where located, by type of switch, and indicate if owned or leased.

NOT APPLICABLE

- | | |
|----|----|
| 1) | 2) |
| 3) | 4) |

3. **TRANSMISSION FACILITIES:** Pop-to-Pop facilities by type of facilities (microwave, fiber, copper, satellite, etc.) and indicate if owned or leased.

NOT APPLICABLE

<u>POP-TO-POP</u>	<u>TYPE</u>	<u>OWNERSHIP</u>
-------------------	-------------	------------------

- | | | |
|----|--|--|
| 1) | | |
| 2) | | |

4. **ORIGINATING SERVICE:** Please provide the list of exchanges where you are proposing to provide originating service thirty (30) days after the effective date of the certificate (Appendix D).

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).

5. **TRAFFIC RESTRICTIONS:** Please explain how the applicant will comply with the EAEA requirements contained in Commission Rule 25-24.471 (4) (a) (copy enclosed).

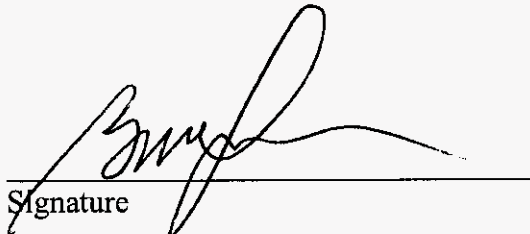
These requirements will not apply to Applicant due to the type of service Applicant plans to offer. Applicant will not process intraEAEA calls.

6. **CURRENT FLORIDA INTRASTATE SERVICES:** Applicant has () or has not (X) previously provided intrastate telecommunications in Florida. If the answer is has, fully describe the following:

- (a) What services have been provided and when did these services begin?
- (b) If the services are not currently offered, when were they discontinued?

NOT APPLICABLE

UTILITY OFFICIAL:


Signature

Benny Yllana

Chief Executive Officer
Title

8-4-00
Date

(972) 437-5626
Telephone No.

FORM PSC/CMU 31 (11/95)

Required by Commission Rules Nos. 25-24.471, 25-24.473, and 25-24.480(2).



DEAN HELLER
Secretary of State

101 North Carson Street, Suite 3
Carson City, Nevada 89701-4786
(775) 684 8708

**Articles of
Incorporation**
(PURSUANT TO NRS 78)

Office Use Only

FILED # C9399-00

APR 05 2000

Important: Read attached instructions before completing form.

IN THE OFFICE OF
Dean Heller
DEAN HELLER SECRETARY OF STATE

1. Name of Corporation:	NORBEL TELECOM, INC.	
2. Resident Agent Name and Street Address: <small>(must be a Nevada address where process may be served)</small>	CORPORATION MAKERS, INC.	
3. Shares: <small>(No. of shares corporation authorized to issue)</small>	Name _____ Street Address <u>1900 Sierra Oaks Lane</u> Las Vegas, NEVADA <u>89134</u> <small>City Zip Code</small>	
4. Governing Board: <small>(Check one)</small>	Number of shares with per value: <u>25,000,000</u> Per value: <u>.001</u> Number of shares without per value: _____ Shall be styled as <u>X</u> Directors or _____ Trustees	
Names, Addresses, Number of Board of Directors/Trustees:	The First Board of Directors/Trustees shall consist of <u>1</u> members whose names and addresses are as follows: <u>Bernadette Moroles</u> Name _____ Name _____ Address <u>1202 E. Arapaho Ste. 120 Richardson, TX 75081</u> Address _____ <small>City, State, Zip City, State, Zip</small>	
5. Purpose: <small>(Optional - See Instructions)</small>	The purpose of this Corporation shall be:	
6. Other Matters: <small>(See Instructions)</small>	Number of additional pages attached: <u>1</u>	
7. Names, Addresses, Signatures of Incorporators: <small>(Signatures must be notarized. Attach additional pages if there are more than 2 incorporators.)</small>	<u>CORPORATION MAKERS, INC.</u> Name _____ Name _____ Address <u>1900 Sierra Oaks Ln. Las Vegas, NV 89134</u> Address _____ <small>City, State, Zip City, State, Zip</small> <i>Sheryl Best</i> _____ Signature _____ Signature _____	
Notary:	This instrument was acknowledged before me on <u>3-22-2000</u> by _____ <u>Sheryl Best</u> Name of person As incorporator of <u>CORPORATION MAKERS, INC.</u> <small>(Name of party on behalf of whom instrument executed)</small> _____ Notary Public Signature <small>(affix notary stamp or seal)</small>	This instrument was acknowledged before me on _____ by _____ _____ Name of person As incorporator of _____ <small>(Name of party on behalf of whom instrument executed)</small> _____ Notary Public Signature <small>(affix notary stamp or seal)</small>
8. Certificate of Acceptance of Appointment of Resident Agent:	I, <u>CORPORATION MAKERS, INC.</u> hereby accept appointment as Resident Agent for the above named corporation. <u>Sheryl Best</u> Signature of Resident Agent Date <u>3-22-2000</u>	

This form must be accompanied by appropriate fees. See attached fee schedule.

Nevada Secretary of State Form CORPART1989.01
Revised on: 02/12/99

**CERTIFICATE TO DO BUSINESS
IN THE STATE OF FLORIDA**



FLORIDA DEPARTMENT OF STATE
Katherine Harris
Secretary of State

July 28, 2000

C T CORPORATION SYSTEM
TALLAHASSEE, FL

Qualification documents for NORBEL TELECOM, INC. were filed on July 28, 2000 and assigned document number F0000004265. Please refer to this number whenever corresponding with this office.

Your corporation is now qualified and authorized to transact business in Florida as of the file date.

The certification you requested is enclosed.

A corporation annual report/uniform business report will be due this office between January 1 and May 1 of the year following the calendar year of the file date. A Federal Employer Identification (FEI) number will be required before this report can be filed. If you do not already have an FEI number, please apply NOW with the Internal Revenue by calling 1-800-829-3676 and requesting form SS-4.

Please be aware if the corporate address changes, it is the responsibility of the corporation to notify this office.

Should you have any questions regarding this matter, please telephone (850) 487-6051, the Foreign Qualification/Tax Lien Section.

Buck Kohr
Corporate Specialist
Division of Corporations

Letter Number: 700A00041267

State of Florida



Department of State

I certify from the records of this office that NORBEL TELECOM, INC., is a corporation organized under the laws of Nevada, authorized to transact business in the State of Florida, qualified on July 28, 2000.

The document number of this corporation is F00000004265.

I further certify that said corporation has paid all fees due this office through December 31, 2000, and its status is active.

I further certify that said corporation has not filed a Certificate of Withdrawal.

Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capitol, this the
Twenty-eighth day of July, 2000



CR2EO22 (1-99)

Katherine Harris

Katherine Harris
Secretary of State

State of Florida



Department of State

I certify the attached is a true and correct copy of the application by NORBEL TELECOM, INC., a Nevada corporation, authorized to transact business within the State of Florida on July 28, 2000 as shown by the records of this office.

The document number of this corporation is F00000004265.

Given under my hand and the
Great Seal of the State of Florida
at Tallahassee, the Capitol, this the
Twenty-eighth day of July, 2000



CR2EO22 (1-99)

Katherine Harris

Katherine Harris
Secretary of State

APPLICATION BY FOREIGN CORPORATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA

00 JUL 28 PM 1:51

IN COMPLIANCE WITH SECTION 607.1503, FLORIDA STATUTES, THE FOLLOWING IS SUBMITTED TO REGISTER A FOREIGN CORPORATION TO TRANSACT BUSINESS IN THE STATE OF FLORIDA.

1. Norbel Telecom, Inc.
(Name of corporation; must include the word "INCORPORATED", "COMPANY", "CORPORATION" or words or abbreviations of like import in language as will clearly indicate that it is a corporation instead of a natural person or partnership if not so contained in the name at present.)

2. Nevada 3. 75-2877649
(State or country under the law of which it is incorporated) (FEI number, if applicable)

4. 4-5-2000 5. Perpetual
(Date of incorporation) (Duration: Year corp. will cease to exist or "perpetual")

6. Summer of 2000
(Date first transacted business in Florida.) (SEE SECTIONS 607.1501, 607.1502 and 817.155, F.S.)

7. 1205 Executive Drive East
Richardson, Texas 75081-2228
(Current mailing address)

8. To provide telecommunications services.
(Purpose(s) of corporation authorized in home state or country to be carried out in state of Florida)

9. Name and street address of Florida registered agent: (P.O. Box or Mail Drop Box **NOT** acceptable)

Name: CT Corporation System

Office Address: 1200 South Pine Island Road

Plantation, Florida, 33324
(Zip code)

10. Registered agent's acceptance:

Having been named as registered agent and to accept service of process for the above stated corporation at the place designated in this application, I hereby accept the appointment as registered agent and agree to act in this capacity. I further agree to comply with the provisions of all statutes relative to the proper and complete performance of my duties, and I am familiar with and accept the obligations of my position as registered agent.

Rand A Shelley
(Registered agent's signature)

**HANDY A. SHELLEY
SPECIAL ASSISTANT SECRETARY**

11. Attached is a certificate of existence duly authenticated, not more than 90 days prior to delivery of this application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the law of which it is incorporated.

12. Names and addresses of officers and/or directors: (Street address ONLY - P.O. Box NOT acceptable)

A. DIRECTORS (Street address only - P.O. Box NOT acceptable)

Chairman: Rolando Gonzales
Address: 1205 Executive Drive East
Richardson, Texas 75081-2228

~~Vice Chairman~~ Director: Benedicto Yllana
Address: 1205 Executive Drive East
Richardson, Texas 75081-2228

Director: Virgilio Yllana
Address: 1205 Executive Drive East
Richardson, Texas 75081-2228

Director: _____
Address: _____

B. OFFICERS (Street address only - P.O. Box NOT acceptable)

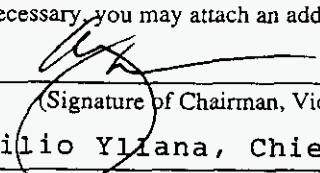
President: Benedicto Yllana
Address: 1205 Executive Drive East
Richardson, Texas 75081-2228

Vice President: Virgilio Yllana - Chief Financial Officer
Address: 1205 Executive Drive East
Richardson, Texas 75081-2228

Secretary: Virgilio Yllana
Address: 1205 Executive Drive East
Richardson, Texas 75081-2228

Treasurer: _____
Address: _____

NOTE: If necessary, you may attach an addendum to the application listing additional officers and/or directors.

13. 
(Signature of Chairman, Vice Chairman, or any officer listed in number 12 of the application)

14. Virgilio Yllana, Chief Financial Officer
(Typed or printed name and capacity of person signing application)

00 JUL 28 PM 1:51

BALANCE SHEET
AS OF AUGUST, 2000

NORBEL TELECOM, INC.
Balance Sheet
July 31, 2000


ASSETS


Current Assets		
Petty Cash	\$	200.00
WF #0529882615		496,425.52
Security Deposit - Office		1,514.00
		<hr/>
Total Current Assets		498,139.52
Property and Equipment		
Computers		17,294.89
Phone Card Equipment		39,887.75
Furniture & Fixture		15,599.04
Office Equipment		2,129.89
Telephone System		432.85
Software		1,537.67
		<hr/>
Total Property and Equipment		76,882.09
Other Assets		
		<hr/>
Total Other Assets		0.00
		<hr/>
Total Assets	\$	<u>575,021.61</u>

LIABILITIES AND CAPITAL

Current Liabilities		
Accrued Payroll #1	\$	16,307.68
Notes Payable - BMY		100,000.00
Notes Payable - WWG		550,000.00
Accrued Interest - BMY		666.67
		<hr/>
Total Current Liabilities		666,974.35
Long-Term Liabilities		
		<hr/>
Total Long-Term Liabilities		0.00
		<hr/>
Total Liabilities		666,974.35
Capital		
Net Income		<91,952.74>
		<hr/>
Total Capital		<91,952.74>
		<hr/>
Total Liabilities & Capital	\$	<u>575,021.61</u>

THIS BALANCE SHEET AND INCOME STATEMENT ARE TRUE AND CORRECT:


BENEDITO M. YLLANA
CEO/PRESIDENT
8/2/00


VIRGILIO M. YLLANA
CFO
8/2/00

Unaudited - For Management Purposes Only

NORBEL TELECOM, INC.
Income Statement
For the Seven Months Ending July 31, 2000

	Current Month		Year to Date	
Revenues				
Total Revenues	0.00	0.00	0.00	0.00
Cost of Sales				
Total Cost of Sales	0.00	0.00	0.00	0.00
Gross Profit	0.00	0.00	0.00	0.00
Expenses				
Advertising & Promotions	\$ 0.00	0.00	\$ 1,117.83	0.00
Interest Expense	4,333.34	0.00	4,333.34	0.00
Lease - Office	1,514.00	0.00	4,542.00	0.00
Insurance - Property	65.50	0.00	453.35	0.00
Training & Seminars	0.00	0.00	390.00	0.00
Contract Labor - VL	2,153.84	0.00	3,984.60	0.00
Contract Labor - PB	2,075.00	0.00	2,075.00	0.00
Salaries & Wages	10,730.76	0.00	22,111.52	0.00
Salary Differential #1	8,153.84	0.00	16,307.68	0.00
Staffnet Services	5,841.05	0.00	5,841.05	0.00
Legal & Accounting	780.00	0.00	2,030.00	0.00
Licenses & Fees	3,207.50	0.00	5,427.50	0.00
Meals & Entertainment	2,362.03	0.00	2,562.03	0.00
Representation Expenses	1,000.00	0.00	2,000.00	0.00
Car Allowances	1,000.00	0.00	2,000.00	0.00
Office Supplies	839.89	0.00	3,351.93	0.00
Outside Services	3,950.20	0.00	4,926.75	0.00
Parking & Tolls	0.00	0.00	51.00	0.00
Postage	0.00	0.00	11.00	0.00
Delivery Service	30.68	0.00	30.68	0.00
Cleaning Services	156.96	0.00	235.44	0.00
Telephone	305.75	0.00	508.75	0.00
Telephone - Wireless	106.59	0.00	106.59	0.00
Internet Service	239.73	0.00	239.73	0.00
Transportation	0.00	0.00	142.40	0.00
Travel & Per Diem	3,630.00	0.00	4,637.56	0.00
Utilities	251.72	0.00	251.72	0.00
Miscellaneous Expenses	0.00	0.00	72.93	0.00
General Office Expenses	730.38	0.00	1,173.58	0.00
Other Expenses - MB	0.00	0.00	1,036.78	0.00
FICA Tax	<705.60>	0.00	0.00	0.00
Medicare Tax	<165.02>	0.00	0.00	0.00
FUTA Tax	<73.20>	0.00	0.00	0.00
SUTA Tax	<1.12>	0.00	0.00	0.00
Total Expenses	52,513.82	0.00	91,952.74	0.00
Net Income	\$ <52,513.82>	0.00	\$ <91,952.74>	0.00

For Management Purposes Only

**MANAGERIAL AND TECHNICAL ABILITY
TO PROVIDE SERVICE**

CORPORATE PROFILE

***Norbel Telecom, Inc. (NTI)** is an actively emerging facility-based telecommunications service provider duly authorized, by virtue of its FCC-214 license, to provide value-added international telecom services to and from the United States to various destinations worldwide, including the Philippines.*

Established in the year 2000 and organized under the laws of the state of Nevada, with its corporate headquarters located in Richardson, Texas, NTI has an initial point of presence and international gateway facility in Los Angeles, California. Future IGF locations are planned in New York to serve as gateway to the Atlantic and for customers from the East Coast. Other gateways are considered in Dallas to take care of the traffic from Mexico and the Central States and a gateway for the Caribbean in Miami, Florida.

Norbel Telecom, Inc. is owned and operated by highly motivated telecom professionals with a combined 80 years of experience in the Global voice and data service business.



NORBEL TELECOM, INC. aims to establish a dominant presence in the global telecom industry by providing outstanding quality, reliable network, responsive and professional customer care.

OUTSTANDING QUALITY - Norbel Telecom Inc.'s products and services mark a distinctive edge in the telecommunications competitive market. Its network infrastructure is assured to exceed U.S. and international industry standards. Its support team consists of highly trained and qualified personnel dedicated to take care of customer needs with constant communication, prompt feedback and immediate action to every problem. NTI ensures outstanding service quality by building customer confidence and satisfaction through its dependable staff, competitive products and reliable network.

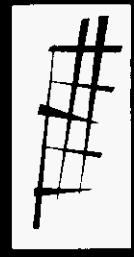
RELIABLE NETWORK - Norbel's advanced intelligent digital international network gives carriers and resellers the edge in the global telecom competitive marketplace. Network infrastructure is a critical telecommunications business asset. Norbel's responsible, highly skilled and experienced teams are here to manage and keep it available for you to perform at its best, all the time.

BEST PROFESSIONAL TEAM - Add people with network expertise and customer service experience, and you get Norbel's pride at your fingertips. A significantly important factor in NTI's success is the people involved. NTI's management and support teams have been fully exposed in various fields, developing the global telecom industry. Throughout their career, they have worked for the telecom industry and have fully prepared themselves for its future challenges.

EXCELLENT CUSTOMER SERVICE - The NTI workforce lives and breathes to satisfy its customers. Building customer confidence, satisfaction and strong relationship through constant network monitoring, on-time provisioning, reliable billing, automated/flexible customer account information access and responsive customer support are the Company's major day-to-day objectives.

LEADERSHIP, STRENGTH and LONGEVITY are Norbel's focus in the next dynamic years of the Telecommunications industry.

"NORBEL TELECOM, INC... performing at its best".



THE MANAGEMENT AND SUPPORT TEAM

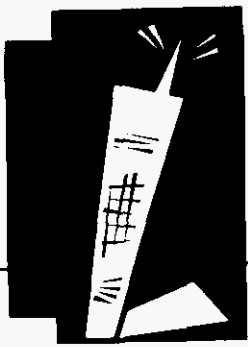
The President/CEO of NTI has over thirty (30) years of management and technical experience in the telecommunications services industry, ten of which were with PLDT, the Philippines' largest telephone company. In the United States, he was a pioneer in US TEL (now Sprint) and an architect of its analog domestic network. His enthusiasm and hard work led him to start five international long distance companies, one of which has been ranked as one of the largest long distance service providers in the country. His leadership, technological knowledge and dynamic vision will bring Norbel Telecom, Inc. to its height, in the global telecommunications field.

The Operations/Network Group offers over 25 years of accomplished experience in long distance networks. Prior to joining NTI, the Vice President for Operations performed a vital role as Officer-In-Charge of an international long distance service carrier in the U.S.. In the Philippines, he pioneered and administered PLDT's non-traditional international business services (VTS / Re-origination / Refile). He further improved and developed all PLDT commercial arrangements with the U.S. regions' telecom correspondent carriers. NTI's Network engineering staff's combined technological skills and sophisticated technological network service provide the Company and its valued customers a strong advantage in the telecom industry – now and in the next years to come.



The Sales/Marketing and Customer Relations Group has 25 years of accomplished sales, business development and customer relations experience in the telecommunications world. Coupled with successful international sales and marketing proficiency to long distance carriers and resellers, NTI benefits from the credentials of its staff with wide range of experience in the regulatory and policy environments. The Customer Relations team complements the sales and marketing group with its keen communications and interpersonal skills, focusing on Customer Care service and various Marketing / Promotions /Advertising activities

NTI's Management Support includes a Chief Financial Officer with vast experience in both domestic and international corporate auditing regulations and procedures, the Corporate Business Manager with over 30 years of corporate administrative management and development, in telecommunications and government agencies.

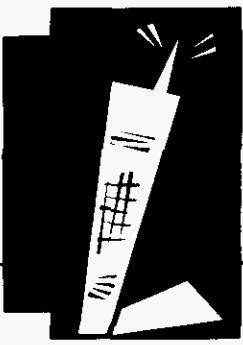


NORBEL
TELECOM INC.

COMPANY OFFICERS AND DIRECTORS

Benedicto M. Yllana, Chief Executive Officer (CEO) and President

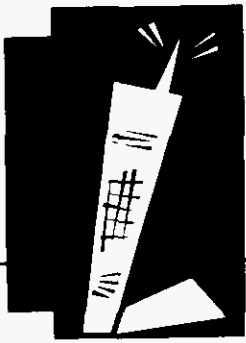
Mr. Benny Yllana has over 30 years of experience in the industry 10 of which were with the largest telecom company in the Philippines, the Philippine Long Distance Telephone Company (PLDT). He was Director of Toll Systems Planning at PLDT and was responsible for the establishment and expansion of PLDT's domestic and international long distance network. After serving in the planning division for 5 years, he was promoted to Assistant Vice President of the Long Lines Division at PLDT responsible for the operation and maintenance of the whole domestic and international long distance network services. In 1980, he moved to the United States and assumed the position of Vice President of Engineering of what is now US Sprint's network, resulting in the merger of the two biggest networks in the U.S. at that time namely, US Telecom, Inc. and GTE Sprint. He worked for Sprint for 5 years overseeing the planning, engineering and implementation of its various tandem switching networks in the U.S.. After leaving US Sprint, he went to another company and headed a group that started up 3 long distance companies and a Research & Development company in Richardson, Texas. Mr. Yllana's experience is not limited to the technical field. He also has wide experience in various fields such as telecom sales, marketing support, finance and regulatory. He has a degree in Electrical Engineering.



NORBEL
TELECOM INC.

Virgilio M. Yllana, Chief Financial Officer (CFO)

Mr. Jing Yllana has a B.S. degree in Accounting. After getting his CPA he worked as an auditor for the top accounting firm in the Philippines responsible for some of the firm's prestigious clients. He later transferred to a national bank as Manager of the Internal Audit department where he rose to the position of Vice President and Head of the Branches Department. In the latter position he was responsible for the development and establishment of the various bank branches. He moved to the U.S. in 1981 and joined the Auditing Division of Republic Bank in Dallas and remained there until 1997. He later joined the incorporating group of WorldTouch Communications as Manager of the Accounting department. In this position he was fully responsible for all the aspects of telecommunications accounting and bookkeeping including the preparation of the financial reports, supervision of accounts receivable, accounts payable and tax preparation. He joined Worldwide Gateway (WWG) as Chief Finance Officer in 1998.



NORBEL
TELECOM INC.

Rolando Gil T. Gonzales, Vice-President - Operations

Mr. Rollie Gonzales has been with the telecom industry for 18 years, most of which were with the Philippine Long Distance Telephone Company (PLDT). He started with PLDT's Quality Control Supervisor, conducting technical inspection for outside and inside plant facilities, ensuring that plant personnel's work is consistent with Company standard. In 1984, he handled the administration of general business and commercial arrangements with telecom carriers in Europe and Africa, as an International Relations Assistant. From 1988 to 1997, he provided Staff/Administrative functions to the Offices of the two (2) First Vice Presidents for International Sector and Long Lines Group. He was then promoted as PLDT's International Service Quality Coordinator. He was instrumental in the success of improving call completion rate performance specifically for USA originated traffic. He was designated as PLDT's representative to the PPM (Pacific Partners Meeting) Quality of Service Committee, which was responsible in setting target performance measures for voice services with all member carriers of the PPM, i.e AT&T, Telstra, KDD, KT, SingTel, Telecom Malaysia, Indosat, TNZ, CAT, CHTI. After a year, he was again promoted as PLDT International Business Team1 Division Head, wherein he pioneered and administered its non-traditional transit services (VTS / Re-origination / Refile). Before leaving for the US, he was reassigned PLDT International Correspondent Relations Division Head to further improve and develop all commercial arrangements with North, Central, South American and Caribbean Telecom Correspondent Carriers, which represented 40% of all PLDT's international inbound traffic. He joined Worldwide Gateway, Inc., at Richardson, Texas as an International Carrier Director and later became the Company's Officer-in-Charge. Mr. Gonzales has a B.S. degree in Electrical Engineering.

PROPOSED INTRASTATE TARIFF

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

TITLE SHEET

FLORIDA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Norbel Telecom, Inc. with principal offices at 1205 Executive Drive East, Richardson, Texas 75081. This tariff applies for services furnished within the state of Florida. This tariff is on file with the Florida Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

CHECK SHEET

Sheets 1 through 15 of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>
1	Original*
2	Original*
3	Original*
4	Original*
5	Original*
6	Original*
7	Original*
8	Original*
9	Original*
10	Original*
11	Original*
12	Original*
13	Original*
14	Original*
15	Original*

* - Indicates Original or Revised Sheet included in the most recent tariff filing.

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

TABLE OF CONTENTS

	Sheet
Title Sheet	1
Check Sheet	2
Table of Contents	3
Explanation of Symbols	4
Tariff Format	5
1. Technical Terms and Abbreviations	6
2. Rules and Regulations	7
3. Description of Services	12
4. Rates	15

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

EXPLANATION OF SYMBOLS

- (D) To signify Discontinued rate, conditions, or regulations
- (I) To signify Increased rate
- (M) To signify that material has been Transferred From another sheet of place in the tariff
- (N) To signify a New rate, regulation, condition or sheet
- (R) To signify a Reduction
- (T) To signify a change in Text for Clarification

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the sheet in effect. Consult the Check Sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).1.
- 2.1.1.A.1.(a).1.(I).
- 2.1.1.A.1.(a).1.(I).(1).

D. Check Sheets - When a tariff is made with the Commission, an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find if a particular sheet is the most current on file with the Commission.

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

1. TECHNICAL TERMS AND ABBREVIATIONS

Billed Party - The party responsible for payment of charges applicable to intrastate calls placed using the Company's services.

Company - Norbel Telecom, Inc.

Commission - The Florida Public Service Commission ("FPSC").

Customer - The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with tariff regulation.

Day - Monday through Friday, 8:00 a.m. to 4:59 p.m.

Equal Access - The ability to choose a long distance company to be the primary carrier for interLATA long distance calls.

Evening - Monday through Friday and Sunday 5:00 p.m. to 10:59 p.m.

Interexchange Carrier (IXC) - A long distance company that carries calls between LATAs or telephone exchanges within LATAs, where permitted.

Holidays - Include New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Local Exchange Carrier (LEC) - A local telephone company, either one of the Bell Operating Companies or one of the independent local telephone companies.

Night/Weekend - Monday through Friday 11:00 p.m. to 7:59 a.m. and all hours Saturday and Sunday except Sunday 5:00 p.m. to 10:59 p.m.

Rate Center - A geographic point from which the vertical and horizontal coordinates are used in calculation of airline mileage for the purposes of rating a call.

Station - Any location from which long distance calls may be placed or received.

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. RULES AND REGULATIONS

2.1 UNDERTAKING OF COMPANY

The Company's services and facilities are furnished for communications originating at specified points within the state of Florida under terms of this tariff.

The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by customer, to allow connection of a customer's locations to the Company's network. The customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless order on a longer term basis, and are available twenty-four hours per day, seven day per week.

2.2 LIMITATIONS

2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.

2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control or when the customer is using service in violation of the law or the provisions of this tariff.

ISSUED:

EFFECTIVE:

**BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626**

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. RULES AND REGULATIONS (Continued)

2.2 LIMITATIONS (Cont.)

- 2.2.3 All facilities provided under this tariff are directly controlled by the Company and the customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Customers reselling or rebilling services must have a Certificate of Public Convenience and Necessity as an interexchange carrier for the Florida Public Service Commission.

2.3 LIABILITIES OF THE COMPANY

- 2.3.1 The Company's liabilities arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the furnishing of service or facilities, and not caused by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults in transmission occur, unless ordered by the Commission.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
- (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. RULES AND REGULATIONS (Continued)

2.4 INTERRUPTION OF SERVICE

2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence or the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the customer's obligation to notify the Company immediately of any service interruption for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, if any, furnished by the customer and connected to the Company's facilities. No refund or credit will be made for the time that the Company stands ready to repair the service and the subscriber does not provide access to the Company for such restoration work.

2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours after the subscriber notifies the Company.

2.4.3 The customer shall be credited for an interruption of more than twenty-four hours as follows:

Credit Formula:

Credit = A/B x C

"A" - outage time in hours

"B" - total hours in month

"C" - total monthly charge for affected facility

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. RULES AND REGULATIONS (Continued)

2.5 DISCONNECTION OF SERVICE B CARRIER

The Company (carrier), upon 5 working days written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for such service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3 A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.
- 2.5.4 The Company has given the customer notice and has allowed a reasonable time to comply with any rule, or remedy, and deficiency as stated in rule 25-4.113, F.A.C., Refusal or Discontinuance of Service by Company.
- 2.5.5 Service may be disconnected without notice for tampering with company equipment for interfering with service to other customers, or for fraud.

ISSUED:

EFFECTIVE:

**BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626**

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

2. RULES AND REGULATIONS (Continued)

2.6 DEPOSITS

The Company does not require a deposit from the customer.

2.7 ADVANCE PAYMENTS

For customers whom the Company feels an advance payment is necessary, the Company reserves the right to collect an amount not to exceed one (1) month's estimated charges as an advance payment for service. This will be applied against the next month's charges and if necessary a new advance payment will be collected for the next month.

2.8 TAXES

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

2.9 BILLING OF CALLS

All charges due by the subscriber are payable at any agency duly authorized to receive such payments. Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate.

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. DESCRIPTION OF SERVICE

3.1 TIMING OF CALLS

3.1.1 When Billing Charges Begin and End For Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e., when 2-way communication, often referred to as "conversation time" is possible.). When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

3.1.2 Billing Increments

The minimum call duration for billing purposes is 1 minute for a connected call and calls beyond 1 minute are billed in 1 minute increments.

3.1.3 Per Call Billing Charges

Billing will be rounded up to the nearest penny for each call.

3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. DESCRIPTION OF SERVICE (Continued)

3.2 CALCULATION OF DISTANCE

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers that are produced by Bell Communications Research in the NPA-NXX V & H Coordinates Tape and Bell's NECA Tariff No. 4.

FORMULA:

The square root of: $\sqrt{\frac{(V1 - V2)^2 + (H1 - H2)^2}{10}}$

3.3 MINIMUM CALL COMPLETION RATE

A customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 90% during peak use periods for all FGD services "1+" dialing.

ISSUED:

EFFECTIVE:

**BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626**

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

3. DESCRIPTION OF SERVICE (Continued)

3.4 SERVICE OFFERINGS

3.4.1 Norbel Telecom Service

Norbel Telecom Inc.'s service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed, dedicated or shared use access lines. Calls are billed in one minute increments. No monthly recurring charges or minimum monthly billing requirements apply.

3.4.2 Norbel Telecom Prepaid Card Service

Norbel Telecom Prepaid Card Service is a prepaid card service offered to residential and business customers who purchase Norbel Telecom prepaid long distance cards. Customers using this service access the service by dialing a 1-800 number followed by an account identification number and the number being called. This service permits customers to make calls at a single per minute rate. Calls are billed in one (1) minute increments after the initial minimum period of one (1) minute. There are no recurring monthly charges. No prepaid card surcharges apply.

ISSUED:

EFFECTIVE:

**BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626**

LONG DISTANCE MESSAGE TELECOMMUNICATIONS SERVICE

4. RATES

4.1 PREPAID CARD RATES

Prepaid Calling Card \$0.1349 per minute

4.2 SPECIAL RATES FOR THE HANDICAPPED

4.2.1 Directory Assistance

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving individuals with disabilities. The Company shall charge the prevailing tariff rates for every call in excess of 50 within a billing cycle.

4.2.2 Hearing and Speech Impaired Persons

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.2.3 Telecommunications Relay Service

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

ISSUED:

EFFECTIVE:

BY: Benny Yllana, Chief Executive Officer
1205 Executive Drive East
Richardson, TX 75081
(972) 437-5626
