

2000 ALEC Data Request
IDS Long Distance, Inc.
1525 Northwest 167th Street, Suite 200
Miami, FL 33169
State Code TX-127

ORIGINAL

unboxed

Florida Statute 364.02(2) defines basic local service as:

"Basic local telecommunications service" means voice-grade, flat-rate residential and flat-rate single line business local exchange services which provide dial tone, local usage necessary to place unlimited calls within a local exchange area, dual tone multi-frequency dialing, and access to the following: emergency services such as "911," all locally available interexchange companies, directory assistance, operator services, relay services, and an alphabetical directory listing. For a local exchange company, such terms shall include any extended area service routes, and extended calling service in existence or ordered by the commission on or before July, 1 1995.

1. a. Are you providing service to service to residential customers in Florida that complies with the above definition of **basic local service**?
Yes.
 - b. To how many residential customers are you providing **basic local service** in Florida?
[REDACTED]
 - c. What are your current rates for providing residential **basic local service**?
Up to 10% off Bell's tariffed rates.
 - d. Are you providing service to business customers in Florida that complies with the above definition of **basic local service**?
Yes
 - e. To how many business customers are you providing **basic local service** in Florida?
[REDACTED]
 - f. What are your current rates for providing business **basic local service** in Florida?
Up to 20% off Bell's tariffed rates.
2. Are you currently providing other forms of local service (business or residential) in Florida that may not meet Florida's statutory definition of **basic local service** ? (Examples could include: multiline business users; services with toll or usage restrictions; mandatory 900 blocking; limited amount of local calling included in the monthly charge; bundled service offerings; etc.)
(If yes, continue with question #2; if no, skip to Question #3) -

- a. Are you currently providing other forms of local service to residential customers in Florida?
Yes.
- b. If the response to a. is affirmative, please describe each of the forms of local service you are providing to residential customers in Florida. (if available, please provide brochures or comparable materials.)
Local Resale.
- c. If the response to a. is affirmative, please indicate your current rates for each of the services indicated in response to b.
Up to 20% off Bell's current tariffed rates.
- d. Are you currently providing other forms of local service to business customers in Florida?
Yes
- e. If the response to d. is affirmative, please describe each of the forms of local service you are providing to business customers in Florida. (if available, please provide brochures or comparable materials.)
Local UNE and facilities based local.

APP
CAF
CMP
COM
CTR
ECR
LEG
OPC
PAI
RGO
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- f. If the response to d. is affirmative, please indicate your current standard rates for each of the services indicated in response to e.
Up to 20% off Bell's current tariffed rates for UNE. Total T product rates for On-Net (see brochures).
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3. Please describe the method(s) you are using to provide telephone services (e.g., resale, interconnection, unbundled network elements, facility-based, etc.).

- a. Please indicate, by exchange, the number of LEC access lines you are reselling to residential customers.

- b. Please indicate, by exchange, the number of LEC access lines you are reselling to business customers.

- c. Please indicate, by exchange, the types of unbundled network elements, if any, you are obtaining from the incumbent LEC.

- d. Please indicate, by exchange, the number of unbundled local loops, if any, you are obtaining from the incumbent LEC.

- e. Please indicate the types of facilities deployed by your company in Florida to provide local telephone services, and indicate where these facilities are deployed.

- f. If known, please indicate the number of access lines, separately for residential and business customers, provisioned solely over company-owned facilities.

- g. Please indicate, by exchange, the number of business access lines you serve that are provided to internet service providers.

- h. Please indicate, by exchange, the number of business access lines you serve that are provided to voicemail service providers.

4. Please indicate the number and location of switches you have located in Florida, if any, used to provide services to customers in Florida

5. For each exchange where you are providing any form of residential local telephone service, please identify by exchange (a list of exchanges is attached), the number of residential access lines served as of June 30, 2000. (See example below)

6. For each exchange where you are providing any form of business local telephone services, please identify by exchange, the number of business access lines served as of June 30, 2000. (See example below)

Examples

Miami Exchange: Residential Access Lines - 154

Business Access Lines - 255

Yulee Exchange: Residential Access Lines - 161

Business Access Lines - 202

7. For billing and accounting purposes, do you differentiate between residential and business customers?

Yes.

a. Are you currently offering any enhanced services? If yes, what are they?
No.

b. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any obstacles or barriers encountered.
Yes. OSS interfaces not being tested, causing massive outages to our customer base as a result of constant OSS problems from upgrades not tested before deployment causing an inability to convert UNE's while we had to win back customers.

d. Have you experienced any difficulties involving any agreements you may have with incumbent LECs? If so, please describe any significant problems encountered.
No.

e. Do you anticipate that your long-term manner of providing service will differ from your current practice? If so, do you expect becoming a full-scale facilities-based provider?
Decision unknown at this time.

f. Have you been assigned your own NXX codes? If yes, how many codes have you been assigned and for each code, as of January 31, 2000, how many numbers have been assigned from the code?
[REDACTED]

8. If you are not currently providing local telephone service in Florida:

a. Please explain why you are not providing local telephone service. For example, have you experienced marketing or billing difficulties? Lack of capital? Customers are not willing to try something new? Lack of expertise in telecommunications? Difficulties dealing with the LEW Insufficient profit margin?
N/A

b. Do you anticipate providing local telephone service at some future date? If yes, please indicate when. (e.g., first quarter 2000)
N/A.

c. Please describe the most important factors that you believe are inhibiting your ability to provide local telephone service, and describe how these factors have adversely affected your entry.
N/A.

d. Are you currently providing any other telecommunications services in Florida (i.e., other than local service)? If yes, please list the services provided.
Yes, Interexchange service.

9. Please list your primary line of business (for example, entertainment cable television, private line, special access service, interexchange service, local service, cellular service, paging service, electric service, municipality, etc.).
CLEC and Interexchange carrier.

10. At any time during the last 12 months have you provided local telephone services in Florida and then withdrawn the service? If yes, please discuss the reasons for this decision.
No.

11. If you or an affiliate provides cable television in Florida, do you offer any package plans combining cable television and local telephone services? If so, please indicate where such packages are being offered.
Not applicable.

12. If you or an affiliate provides long distance telephone service in Florida, do you offer any package plans combining long distance and local telephone services? If so, please describe any such

plans and their terms and conditions. Is subscribing to both IM21 telephone and long distance a condition of providing service?

Yes. See Total T brochure. Yes, for T-1 bundled service.

13. If you or an affiliate's primary business is unrelated to the provision of telecommunications, please indicate the nature of such primary business(es). Examples of such businesses could include, but are not limited to: pawn shops, title loan companies, alternative automobile financing, internet service providers, or check cashing services.

N/A

14. Please describe any actions available to the Florida Public Service Commission which you believe should be taken to foster local exchange competitive market entry.

Certification for any OSS interfaces (electronic) prior to being offered. All upgrades to be tested and certified by an independent third party that it works prior to deployment.

15. Please describe any actions which you may believe should be taken by the Florida legislature that would foster local exchange competitive market entry.

Allow the Florida PSC to impose and reward compensatory damages to CLEC if the ILEC fails to properly test OSS systems for viability prior to release resulting in massive failures to CLEC customers. Such damages should be at market value of the loss incurred by the CLEC as determined by an independent third party comprised of a coalition of big six accounting firms and the top 3 investment banking groups. Also, impose penalties to ILEC for not maintaining published OSS conversion time tables as outlined in their contract and the world wide web.

16. Please provide any additional comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida. In particular, we are seeking comment on obstacles that you believe may be impeding the growth of local competition in the state and any suggestions you may have on how to remove such obstacles.

See the answer to #15.