

**Northeast Florida Telephone Company, Inc.**  
00 SEP -7 AM 8:22

A Company of NEFCOM, Inc.

MAIL ROOM

September 6, 2000

Blanca S. Bayó, Director  
Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

RE: Docket No. 000570-TL, Order No. PSC-00-1156-PAA-TL  
Investigation of 1998 and January 1 through February 8, 1999 Earnings of  
Northeast Florida Telephone Company, Inc.

Dear Ms. Bayó:


Pursuant to the PAA Order issued in the above referenced Docket, Northeast Florida Telephone Company, Inc. ("Northeast") submits the attached Final Refund Report. The refund was made pursuant to Rule 25-4.114, Florida Administrative Code, to customers of record as of July 20, 2000.

The refunded amount appeared as credits on the August 2000 customer bills and was calculated based on access lines, pro rata according to rate levels. The total amount Northeast was required to refund was \$272,649. However, due to a slight error in calculating the refund, the Final Refund Report will show that Northeast actually refunded 273,064.56. There are no unrefunded amounts.

Please do not hesitate to call me at (904) 259-0639 should you have any questions or need additional documentation.

APP  
CAF  
CMP  
COM  
CTR  
ECR  
LEG  
OPC  
PAI  
RGO  
SEC  
SER  
OTH

Sincerely,



Deborah Nobles  
Vice President of Regulatory Affairs

Attachment

**Your Quality Service Communications Provider For over 40 Years**

DOCUMENT NUMBER - DATE  
**11080 SEP-78**  
FPSC-RECORDS/REPORTING

Northeast Florida Telephone Company, Inc.  
Final Refund Report  
PAA Order No. PSC-00-1156-PAA-TI  
Docket No. 000570-TL  
Issued June 23, 2000

<u>Business Lines</u>	<u>Description of Line</u>	<u>Refund Per Line</u>	<u>Line Count As Of 7/20/00</u>	<u>Total Refund Per Type of Access Line</u>
B1	BUS-Access Line/1 PTY Dial	\$ 55.78	25	\$ 1,394.50
B6	BUS-Access Line/1 PTY Tone	\$ 59.44	1074	\$ 63,838.56
BG	BUS-Access Line/Key Dial	\$ 55.78	2	\$ 111.56
BH	BUS-Access Line/Key Tone	\$ 59.44	79	\$ 4,695.76
BJ	BUS-Access Line/Rotary Key Dial	\$ 84.04	2	\$ 168.08
BK	BUS-Access Line/Rotary Key Tone	\$ 87.70	287	\$ 25,169.90
UD	ADS-Network Access Register Per BCH	\$ 48.72	210	\$ 10,231.20
CENNARS	BUS-Centrex-Network Access Register-NARS	\$ 48.72	22	\$ 1,071.84
BC	BUS-Access Customer Owned Paystation	\$ 59.44	119	\$ 7,073.36
BE	BUS-Access DID Trunk	\$ 59.44	3	\$ 178.32
BO	BUS-Access PBX Trunk Dial	\$ 84.04	1	\$ 84.04
BP	BUS-Access PBX Trunk Tone	\$ 87.70	36	\$ 3,157.20
IFRTRUNKS	BUS-Auxiliary Line-Inward Only	\$ 59.44	4	\$ 237.76
			1864	\$ 117,412.08
<u>Residential Lines</u>				
R1	RES-Access Line/1Pty Dial	\$ 19.49	180	\$ 3,508.20
R6	RES-Access Line/1 Pty Tone	\$ 21.92	6937	\$ 152,059.04
R7	RES-TDA Access Line/1 Pty Dial	\$ 9.74	2	\$ 19.48
R8	RES-TDA Access Line/1Pty Tone	\$ 10.96	6	\$ 65.76
			7125	\$ 155,652.48
 Total refund applied to 8/1/00 customer bills			8989	\$ 273,064.56
 Total Refund Ordered by FPSC				\$ 272,649.00
 Amount over refunded to customers				\$ 415.56