



September 21, 2000

Ms. Blanca Bayó
Director
Division of Records and Reporting
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Ms. Blanca Bayó:

Per the letter from and phone conversations with Paula J. Isler, I am submitting the proposed settlement offer of \$100.00 for the Docket Number of 001255-TI, which is dated 08/29/2000.

I am enclosing a copy of the Case Assignment and Scheduling Record, Paula J. Isler's letter, a completed 1999 Interexchange Company Regulatory Assessment Fee Return, and Voiceware Systems' check #23879. Check #23879 is for the total amount due for 1999 including P&I (\$66.50) and the P&I for 1997 (\$3.00).

I have taken all necessary steps to prevent future late payments including setting up alarms in both of my contact managers. There will be no further late filing of this fee.

If you have any questions, I can be reached at (561) 803-5411-voice, and (561) 478-5374-fax, and by Internet e-mail at david@voiceware.net.

Sincerely,

AND
CAE
CIV
COM
CTR
ECR
LEG
OPC
PAI
RGO
SEC
SER
OTH

David R. Marotta

David R. Marotta
Office Manager

Voiceware Systems, Inc.
1800 Old Okeechobee Road, Second Floor
West Palm Beach, Florida 33409 USA
Phone: +1.561.478.5373 Fax: +1.561.478.5374 www.voiceware.net

STATE OF FLORIDA



PUBLIC SERVICE COMMISSION

2540 Shumard Oak Boulevard
CAPITAL CIRCLE OFFICE CENTER
TALLAHASSEE, FLORIDA 32399-0850

FACSIMILE TRANSMITTAL COVER SHEET

DATE: September 20, 2000 TIME SUBMITTED: _____:_____.m.

TO: David Marotta TITLE: _____

OFFICE/BUSINESS: _____

TELEPHONE NO: (561)803-5411 FAX NO: (561)478-5374

FROM: Mary Ann Kelley

OFFICE/DIVISION: Administration

TELEPHONE NO: (850) 413-6267 FAX NO: (850) 413-6268

COMMENTS: Once again...1997 Penalty Due \$2.50 Penalty Due & \$.50 Interest Due

1999 RAF return needs to be filed. Please include 25% of fees for penalty
and 8% of fees for interest (if postmarked by 9/30).

Make checks payable to Fla Public Service Commission. One check for both years
is fine. Just write "1997 \$3.00 P & I" on the check.

NUMBER OF PAGES, INCLUDING THIS COVER SHEET: 4

STATE OF FLORIDA

Commissioners:
J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF COMPETITIVE SERVICES
WALTER D'HAESELEER
DIRECTOR
(850) 413-6600

Public Service Commission

September 20, 2000

Mr. David Marotta
Voiceware Systems Corporation
1800 Old Okeechobee Road, Suite 200
West Palm Beach, FL 33409

Re: Docket No. 001255-TI

Dear Mr. Marotta:

This is a follow up to our telephone conversation concerning the above docket. The regulatory assessment fee (RAF) is due each year by January 30 for the previous year, unless the 30th falls on a weekend, then the due date is the next working day. For example, the 1999 fee was due January 31, 2000.

Commission records show that as of this date, the 1999 RAF has not been paid. The 1999 RAF return is attached. Please complete and return it along with your check for the past due amount in full. The RAF is .0015% of your total Florida gross revenues, or \$50.00, whichever is greater. However, if you owe only the minimum amount, the 1999 total is \$66.50 (\$50.00 fee, \$12.50 penalty, and \$4.00 interest). Our records also show that you have a small penalty and interest balance in the amount of \$3.00 from prior years that needs to be paid. A breakdown is attached.

Since the Commissioners have not yet voted on this docket, you have three options.

- (1) Cancel the certificate voluntarily - Pay all past due charges in full, pay the current year's RAF or provide a date certain that it will be paid (such as 30 days from the date of the Commission Order cancelling your certificate), and write a letter requesting cancellation. A copy of our rule is attached.
- (2) Do nothing - In this case, your certificate will be cancelled on the Commission's own motion. All outstanding RAFs, including penalty and interest charges, will be turned over to the Comptroller's Office for collection.

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PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Mr. David Marotta
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- (3) Propose a settlement - There is normally a \$500 fine imposed for this rule violation. You need to write the Commission a settlement letter that must include the following:
- Docket number;
 - A check for the past due amount in full;
 - A statement that it has taken steps to prevent future late payments of the regulatory assessment fees; and
 - Make a specific monetary settlement.

Any settlement offer should be addressed to Ms. Blanca Bayó, Director, Division of Records and Reporting, Florida Public Service Commission, 2540 Shumard Oak Blvd., Tallahassee, FL 32399-0850. The proposed settlement amount should not be paid at this time, instead only the past due regulatory assessment fee, plus penalty and interest charges should be paid. The settlement amount, if approved by the Commission, must be paid within 10 business days after the Commission Order is issued.

Please let me know what your decision is by October 5, 2000. If you have any questions, just let me know. I can be reached at (850) 413-6502-voice, (850) 413-6503-fax, and by internet e-mail at pisler@psc.state.fl.us.

Sincerely,



Paula J. Isler, Research Assistant
Bureau of Service Quality & Compliance

Enclosures

cc: Docket No. 001255-TI
Division of Legal Services (Van Leuven)

Commissioners:

J. TERRY DEASON, CHAIRMAN
E. LEON JACOBS, JR.
LILA A. JABER
BRAULIO L. BAEZ



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

Dear Party to Proceeding:

Enclosed is a copy of the current case assignment and scheduling record (CASR) for this docket. You can also obtain docket information, including time schedules, by accessing the PSC Home Page on the Internet, at <http://www.floridapsc.com>.

The dates in this CASR should provide you with an opportunity to anticipate completion stages of work in the docket. Please keep in mind, however, that the listed dates are intended primarily for use by Commission staff and can change at any time. For firm dates of hearings, meetings, and other procedural matters in the docket, you should always refer to the Commission's orders and notices.

Sincerely,

Blanca S. Bayó

BSB:kf

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 001255-TI Date Docketed: 08/29/2000 Title: Cancellation by Florida Public Service Commission of Interexchange Telecommunications Certificate No. 4720 issued to Voiceware Systems Corporation for violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: ADM AFA APP CAF (CMP) CMU EAG ECR GCL LEG PAI RAR RGO SER WAW
 ("(") indicates OPR) X _____ X _____ X _____

Section 2 - OPR Completes and returns to RAR in 10 workdays.

Time Schedule

Program/Module B1(k)

Staff Assignments

OPR Staff	P Isler
Staff Counsel	T VanLeuven
OCRs ()	
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WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

0

1. Staff Recommendation
2. Agenda
3. PAA Order - PSC Certificate Cancellation
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Due Dates

		Previous	Current
1.	NONE		11/20/2000
2.	NONE		12/05/2000
3.	NONE		12/26/2000
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 09/08/2000

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	DS	JC	JB	BZ	XX		
X							

- Prehearing Officer

Commissioners					ADM
DS	JC	JB	BZ	XX	
					X

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____

Date: 09/08/2000