

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 991660-WS Date Docketed: 11/01/1999 Title: Petition by United Water Florida Inc. for emergency temporary variance from Rule 25-30.030(4)(c).
 Company: United Water Florida Inc.

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: _____
 ("()") indicates OPR

ADM AFA APP CAF CMU EAG GCL LEG RAR PAI (WAW)
 _____ _____ _____ _____ _____ _____ _____ X _____ _____ X

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module B7(b)

Staff Assignments

OPR Staff _____

Staff Counsel _____

OCRs () _____

() _____

() _____

() _____

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

0

	<u>Due Dates</u>	
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Recommended assignments for hearing and/or deciding this case:

Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: _____

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JN	JC	

DOCUMENT NO.

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____ 116944-00
 Date: / /

Case Assignment and Scheduling Record

Section 1 - Division of Records and Reporting (RAR) Completes

Docket No. 991660-WS Date Docketed: 11/01/1999 Title: Application of United Water Florida Inc., holder of Certificates Nos. 236-W and 179-S in Duval, Nassau, and St. Johns Counties, for transfer of majority organizational control of corporate grandparent, United Water Resources, Inc., to Lyonnaise American Holding, Inc.
 Company: United Water Florida Inc.

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: _____ ADM _____ AFA _____ APP _____ CAF _____ CMU _____ EAG _____ GCL _____ LEG X RAR _____ PAI _____ (WAW) _____
 ("()") indicates OPR

Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule

Program/Module B7(b)

Staff Assignments

OPR Staff S Clapp, R Redemann

Staff Counsel T VanLeuven

OCRs () _____

() _____

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WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level

0

	<u>Due Dates</u>	
	Previous	Current
1. Deficiency Notification to Applicant	NONE	12/17/1999
2. Consummating Order	NONE	01/03/2000
3. Deficiencies Corrected	NONE	01/14/2000
4. Staff Recommendation	NONE	02/03/2000
5. Agenda - Regular	NONE	02/15/2000
6. Standard Order	NONE	03/06/2000
7. Close Docket or Revise CASR	NONE	03/31/2000
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Recommended assignments for hearing and/or deciding this case:

Full Commission X Commission Panel _____
 Hearing Examiner _____ Staff _____

Date filed with RAR: 12/15/1999

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	GR	DS	CL	JN	JC		
X							

- Prehearing Officer

Commissioners					ADM
GR	DS	CL	JN	JC	
					X

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: 12/15/1999

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
JULIA L. JOHNSON
E. LEON JACOBS, JR.



DIVISION OF RECORDS & REPORTING
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770

Public Service Commission

November 2, 1999

Mallory Gayle Holm, Attorney
LeBoeuf, Lamb, Greene & MacRae L.L.P.
50 North Laura Street, Suite 2800
Jacksonville, Florida 32202-3650

Re: Docket No. 991660-WS

Dear Ms. Holm:

This will acknowledge receipt of a petition by United Water Florida Inc. for emergency temporary variance from Rule 25-30.030(4)(c), which was filed in this office on November 1, 1999 and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6078 or FAX (850) 413-6079.

Division of Records and Reporting
Florida Public Service Commission

DOCUMENT NO.

16944-00



United Water Florida
1400 Millcoe Road
PO Box 8004
Jacksonville, FL 32239-8004
telephone 904 721 4600
facsimile 904 721 4680

991660

December 8, 1999

Subject: **NOTICE OF APPLICATION FOR A TRANSFER OF MAJORITY
ORGANIZATIONAL CONTROL PURSUANT TO CHAPTER 367.071(1)
FLORIDA STATUTES**

Dear Customer:

On August 20, 1999, an Agreement was signed by our grandparent corporation, United Water Resources, Inc., under which Lyonnaise American Holding, inc., a Delaware corporation, will acquire the remaining shares of United Water Resources, Inc. that it does not own. Lyonnaise American Holding, Inc. currently holds 30% of United Water Resource Inc.'s common and 96% of its preference shares, and has held a substantial indirect interest in United Water Florida since 1982. Lyonnaise American Holding, Inc. is wholly-owned by the French firm of Suez Lyonnaise des Eaux, one of the largest water/wastewater utilities in the world. United Water Florida, Inc. will continue its operation under its current name, and there will be no direct impact on the rates, service, operations or management of United Water Florida as a result of this transaction. However, it will enhance the resources available to United Water Florida, Inc. to meet the ever growing water and wastewater needs of Florida, especially in the areas of research and development. This transaction is, of course, subject to stockholder and regulatory approvals.

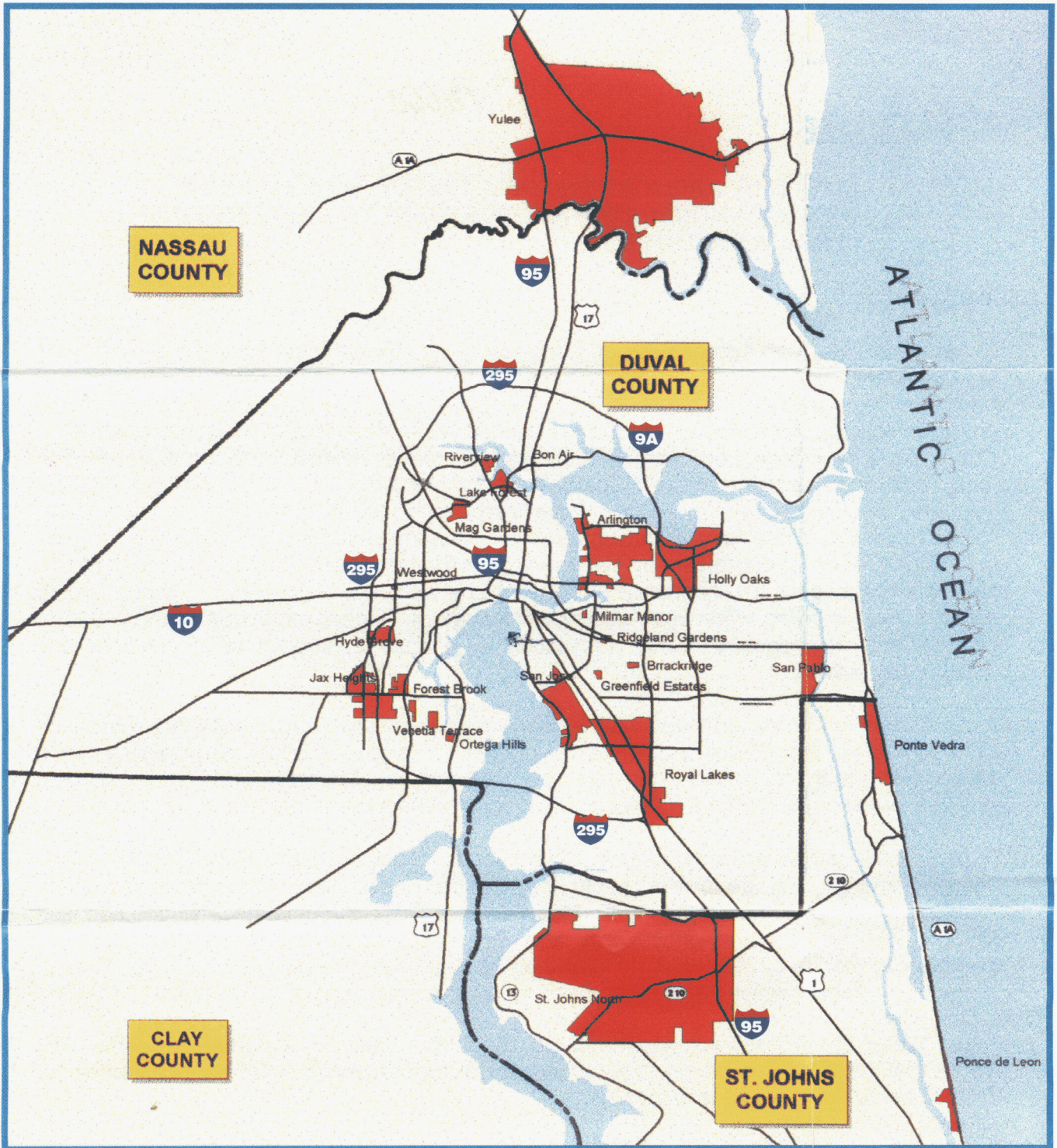
United Water Florida, Inc. provides water and/or wastewater services to over 54,700 customers in Duval, Nassau and St. Johns Counties. A map of our territory is on the reverse side of this Notice. For a more detailed territory description by Section, Township and Range, or if you have any questions about this transaction, you may contact me at the address listed above.

As part of the review process, United Water Florida, Inc.'s application for approval of the proposed merger will be presented to the Florida Public Service Commission. The Commission's rules provide that any objections to the application must be in writing and filed with the Director, Division of Records and Reporting, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0870, no later than 30 days after the last date that this notice is mailed or published, whichever is later.

United Water appreciates the opportunity to serve your water or wastewater needs. We believe that the proposed merger of our grandparent corporation will significantly enhance our ability to serve you and this community.

Sincerely,


United Water Florida, Inc.



United Water Florida Service Areas

M E M O R A N D U M

December 22, 1999

RECEIVED-FPSC

00 JAN -3 PM 2:22

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (VAN LEUVEN)

RE: DOCKET NO. 991660-WS - PETITION BY UNITED WATER FLORIDA,
INC. FOR EMERGENCY TEMPORARY VARIANCE FROM RULE 25-
30.030(4)(C), F.A.C.

RSV

00-0007-C0

Attached is a CONSUMMATING ORDER, to be issued in the above-referenced docket.

(Number of pages in order - 2)

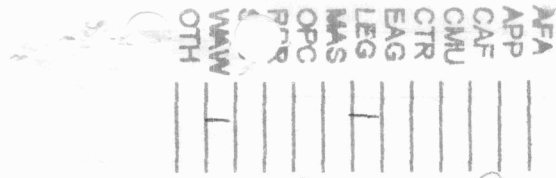
DTV/lw

Attachment

cc: Division of Water and Wastewater (Clapp, Redemann)

I:991660CO.DTV

2f
1m



JAN 5 - 2000

ORIGINAL

FLORIDA PUBLIC SERVICE COMMISSION 991660-WS

Subject: REF LETTER DEC-899 FROM UNITED WATER

CONCERNED:

REF THE ABOVE MENTIONED LETTER, WE HOPE THIS ISN'T ANOTHER GIMMICK TO GO BEFORE YOUR COMMISSION, ASKING FOR ANOTHER RATE INCREASE. THESE PEOPLE HAVE A "SLY" WAY OF GETTING TO COMMISSION AND SOME HOW GETTING ALL THEY WANT AND ASK FOR. BEFORE MOVING FROM PONTEVEDRA BEACH TO JACKSONVILLE I THOUGHT ONCE AND FOR SURE I WAS THRU WITH UNITED WATER - NOT SO.

THESE PEOPLE HAVE DONE NOTHING I CAN SEE TO IMPROVE MY WATER SYSTEM, EXCEPT GIVE US A HIGHER RATE. THE COMMISSION HAS BEEN "HOOD WINKED".

LOVE TO SEE JEA TAKE OVER BUT THATS NOT POSSIBLE, BECAUSE TO MANY PEOPLE & COMPANIES WOULD HAVE TO BE PAID OFF -

TO OBJECT WOULD BE WORTH LESS, ALL WE CAN ASK IS THAT SOME ONE IN TALLAHASSEE LOOK OUT FOR THE ONE PAYING THE BILL.

GIVE US A BREAK - GET HARD NOSED AND MAKE SURE ALL AVENUES ARE COVERED AND PROTECTED BEFORE COMMENTING, ON PROPOSAL.

DON'T GIVE THE STORE AWAY AS YOU HAVE DONE IN PAST

John Peterson

SORRY - HAND WRITTEN - BECAUSE WE DON'T HAVE COMPUTER OR TYPE WRITER

00 0000 - 1 01 8 58

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

RECEIVED-FPSC
00 JAN 27 PM 3:27
RECORDS AND REPORTING

Public Service Commission

January 27, 2000

Mr. John Paterson
5338 Fort Caroline Road
Jacksonville, Florida 32277

Re: Docket No. 991660-WS - Application of United Water Florida Inc., holder of Certificates Nos. 236-W and 179-S in Duval, Nassau, and St. Johns Counties, for transfer of majority organizational control of corporate grandparent, United Water Resources, Inc., to Lyonnaise American Holding, Inc.

Dear Mr. Paterson:

I am writing in response to your letter concerning United Water Florida Inc.'s (United Water) water rates and its application for transfer of majority organizational control. Should the Florida Public Service Commission (FPSC) grant this transfer it will not result in a rate change. The transfer will not increase or decrease your water rates because Rule 25-9.044(1), Florida Administrative Code, requires the new owner of a utility to adopt and use the rates, classifications and regulations of the former company unless authorized to change by the Commission. Therefore, since United Water has not requested to change its rates and charges, the rates and charges will remain the same until authorized for change by the Commission in a subsequent proceeding.

If United Water should file a request for a rate increase in the future, you will be able to participate at that time. I have enclosed two brochures for you to read concerning rates. The first brochure titled If You Have A Problem With Utility Service or Rates addresses the proper procedures for filing high bill complaints. The second brochure titled Your Water and Wastewater Service is more general in nature, but it does discuss billing practices and rate structure. Hopefully, you will find the enclosed literature helpful. However, should you have any questions concerning the transfer, please contact me at (850) 413-6185.

Sincerely,

D. Tyler Van Leuven
Staff Attorney

DTV/dr

cc: Division of Water and Wastewater (Williams, Messer, Clapp, Redemann)
Division of Records and Reporting
Daniel D. Richardson, Esquire

1A991660EM.DTV

MEMORANDUM RECEIVED-FPSC

March 1, 2000

00 MAR -6 PM 1:31

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (VAN LEUVEN) *DL* *RS*

RE: DOCKET NO. 991660-WS - APPLICATION OF UNITED WATER
FLORIDA INC., HOLDER OF CERTIFICATES NOS. 236-W AND 179-S
IN DUVAL, NASSAU, AND ST. JOHNS COUNTIES, FOR TRANSFER OF
MAJORITY ORGANIZATIONAL CONTROL OF CORPORATE GRANDPARENT,
UNITED WATER RESOURCES, INC., TO LYONNAISE AMERICAN
HOLDING, INC.

0475-FOF

Attached is an ORDER GRANTING TRANSFER OF MAJORITY ORGANIZATIONAL CONTROL AND CLOSING THE DOCKET, to be issued in the above-referenced docket.

(Number of pages in order - 8)

DTV/lw

Attachment

cc: Division of Water and Wastewater (Clapp, Redemann)

I:991660OR.DTV

attach online

*boxed
marked - 2/10*

ORIGINAL

Edna Miller
9250 Arbolita Way
Jacksonville, FL 32256

991660-W15

RECEIVED-FPSC

50 DEC 15 PM 4:06

RECORDS AND REPORTING

Director
9250 Arbolita Way
Jacksonville, FL 32256
Dir. of Records & Reporting

In answer to your letter:
as an elderly lady living on
a Lake watered property alone,
I feel as my neighbors, that
we are forced to pay an
unfair amount for water
use. It is much more
than I have ever had to pay
in other locations. States with
a family garden, more property
and fruit trees. City Service
is much less expensive.
Hopefully, new Co. ownership
will improve this. Sincerely yours,
E. Miller

ALF0007464

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United Water



----- BILLING SUMMARY -----

REGISTER ANY QUESTIONS OR COMPLAINTS ABOUT THIS BILL PRIOR TO THE DUE DATE TO:

UNITED WATER FLORIDA
1400 MILLCOE RD
PO BOX 8004
JACKSONVILLE, FL 32239-8004
PHONE: 904-725-2865

PRIOR BILL AMOUNT \$25.45
PAYMENTS THRU 10/07/99 \$25.45 CR
BALANCE FORWARD \$0.00

CURRENT BILL CHARGES:

SEWER BASE FACILITY \$12.14
SEWER CONSUMPTION \$6.80
WATER BASE FACILITY \$7.56
WATER CONSUMPTION \$2.90
DUVAL PUBLIC SVC TAX \$1.05
TOTAL CURRENT CHARGES \$30.45
TOTAL AMOUNT DUE \$30.45
PAST DUE ON 11/05/99

MAIL ROOM
 99 DEC 15 AM 8 34
 SERVICE DIVISION
 RECEIVED

METER READINGS

10/13/99 0012
09/16/99 0010

CONSUMPTION

2 -MG

BILL DOES NOT INCLUDE PAYMENTS MADE ON OR AFTER STATEMENT DATE. PAST DUE DATE APPLIES TO CURRENT CHARGES ONLY. FORWARD BALANCES HAVE A PREVIOUS DUE DATE AND MAY RESULT IN SERVICE DISRUPTION. YOU CAN READ YOUR OWN METER DIAL TO SEE HOW MUCH YOU'RE USING. 1 CCF=748 GALLONS. 1 MGAL=1,000 GALLONS. CALL OUR OFFICE FOR A FREE WATER CONSERVATION KIT & TIPS ON HOW TO CONSERVE. PLEASE INCLUDE YOUR ACCOUNT NUMBER ON ANY CORRESPONDENCE AND ALLOW 5 WORKING DAYS FOR PAYMENT PROCESSING. THANK YOU ALL CORRESPONDENCE EXCEPT PAYMENTS SHOULD BE MAILED TO OUR LOCAL ADDRESS: PO BOX 8004, JACKSONVILLE, FL 32239-8004 QUESTIONS? COMMENTS? SUGGESTIONS? PLEASE CALL OUR CUSTOMER SERVICE DEPARTMENT AT 904-725-2865, 8:00-4:30PM, MONDAY THROUGH FRIDAY. THIS NUMBER MAY ALSO BE USED FOR AFTER-HOURS EMERGENCIES.

OUR OFFICE IS LOCATED AT 1400 MILLCOE RD, JUST EAST OF THE INTERSECTION OF MONUMENT RD AND SR9A, ABOUT 2 MILES NORTHEAST OF THE REGENCY SQUARE MALL. A DROP BOX IS AVAILABLE FOR AFTER-HOURS PAYMENTS

Conserving water use is well known, comments hasn't helped either.

BILL DATE	Service address	Account number	Amount due
10/15/99	9250 ARBOLITA WAY	5216533	\$30.45



----- BILLING SUMMARY -----

REGISTER ANY QUESTIONS OR COMPLAINTS ABOUT THIS BILL PRIOR TO THE DUE DATE TO:

PRIOR BILL AMOUNT \$30.45
 PAYMENTS THRU 11/10/99 \$30.45CR
 BALANCE FORWARD \$0.00

CURRENT BILL CHARGES:

SEWER BASE FACILITY \$12.14
 SEWER CONSUMPTION \$3.40
 WATER BASE FACILITY \$7.56
 WATER CONSUMPTION \$1.45
 DUVAL PUBLIC SVC TAX \$0.90

UNITED WATER FLORIDA
 1400 MILLCOE RD
 PO BOX 8004
 JACKSONVILLE, FL 32239-8004
 PHONE: 904-725-2865

TOTAL CURRENT CHARGES \$25.45
 TOTAL AMOUNT DUE \$25.45

PAST DUE ON 12/09/99

METER READINGS

11/12/99 0013
 10/13/99 0012

CONSUMPTION 1 -MG

BILL DOES NOT INCLUDE PAYMENTS MADE ON OR AFTER STATEMENT DATE. PAST DUE DATE APPLIES TO CURRENT CHARGES ONLY. FORWARD BALANCES HAVE A PREVIOUS DUE DATE AND MAY RESULT IN SERVICE DISRUPTION. YOU CAN READ YOUR OWN METER DIAL TO SEE HOW MUCH YOU'RE USING. 1 CCF=748 GALLONS. 1 MGAL=1,000 GALLONS. CALL OUR OFFICE FOR A FREE WATER CONSERVATION KIT & TIPS ON HOW TO CONSERVE. PLEASE INCLUDE YOUR ACCOUNT NUMBER ON ANY CORRESPONDENCE AND ALLOW 5 WORKING DAYS FOR PAYMENT PROCESSING. THANK YOU. ALL CORRESPONDENCE EXCEPT PAYMENTS SHOULD BE MAILED TO OUR LOCAL ADDRESS: PO BOX 8004, JACKSONVILLE, FL 32239-8004 QUESTIONS? COMMENTS? SUGGESTIONS? PLEASE CALL OUR CUSTOMER SERVICE DEPARTMENT AT 904-725-2865, 8:30-4:30PM, MONDAY THROUGH FRIDAY. THIS NUMBER MAY ALSO BE USED FOR AFTER-HOURS EMERGENCIES.

OUR OFFICE ADDRESS IS 1400 MILLCOE RD, JUST EAST OF THE INTERSECTION OF MONUMENT RD AND SR 9A, ABOUT 1.5 MILES NORTHEAST OF THE REGENCY SQUARE MALL. A DROP BOX IS AVAILABLE FOR AFTER-HOURS PAYMENTS.

BILL DATE	Service address	Account number	Amount due
11/18/99	9250 ARBOLITA WAY	5216533	\$25.45

M E M O R A N D U M

RECEIVED-PPSC

December 8, 1999

99 DEC -8 PM 3:51

RECORDS AND
REPORTING

TO: DIVISION OF RECORDS AND REPORTING

FROM: DIVISION OF LEGAL SERVICES (VAN LEUVEN) *WJ*

RE: DOCKET NO. 991660-~~50~~^{WS} - PETITION BY UNITED WATER FLORIDA
INC. FOR EMERGENCY TEMPORARY VARIANCE FROM RULE 25-
30.030(4)(C), F.A.C.

2422-PAA

Attached is an ORDER GRANTING UNITED WATER'S PETITION FOR AN EMERGENCY TEMPORARY VARIANCE FROM RULE 25-30.030(4)(C), FLORIDA ADMINISTRATIVE CODE, to be issued in the above-referenced docket.

(Number of pages in order - 8)

DTV/dr

Attachment

cc: Division of Water and Wastewater (Clapp, Redemann)

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*docket suffix
.header
~~docket~~
order title*

pg 1

211

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

ORIGINAL
RECEIVED-FPSC
99 DEC 15 PM 4:32
RECORDS AND REPORTING

Public Service Commission

December 14, 1999

Ms. Harriet Moore
2951 Searchwood Drive
Jacksonville, Florida 32277

Re: Docket No. 991660-WS - Application of United Water Florida Inc., holder of Certificates Nos. 236-W and 179-S in Duval, Nassau, and St. Johns Counties, for transfer of majority organizational control of corporate grandparent, United Water Resources, Inc., to Lyonnaise American Holding, Inc.

Dear Ms. Moore:

I am writing in response to your letter objecting to United Water Florida Inc.'s (United Water) application for transfer of majority organizational control if the transfer will increase rates. Rule 25-9.044(1), Florida Administrative Code, requires the new owner of a utility to adopt and use the rates, classifications and regulations of the former company unless authorized to change by the Commission. United Water has not requested to change its rates and charges. Therefore, the rates and charges will continue to remain the same until authorized by the Commission in a subsequent proceeding. Furthermore, since you indicate that if this transfer does not raise the rates, you do not object, your letter will not be treated as an objection to the transfer application.

If United Water should file for a rate increase in the future, you will be able to participate at that time. I would like to assure you that you do have the ability to impact decisions affecting your rates. In addition, the Commissioners are very concerned about the affects their decisions have upon individual customers.

Should you like to request a hearing on the matter of the transfer application, please respond by January 3, 2000, in accordance with the notice you received. Additionally, if you have any questions about your rights or the transfer, please contact me at (850) 413-6185.

- AFA _____
- APP _____
- CAF _____
- CMU _____
- CTR _____
- EAG _____
- LEG _____
- MAS _____
- OPC _____
- RRR _____
- SEC _____
- WAW _____
- OTH _____

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

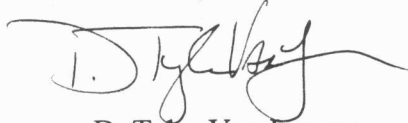
An Affirmative Action/Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Ms. Harriet Moore
Page 2
December 14, 1999

Sincerely,

A handwritten signature in black ink, appearing to read "D. Tyler Van Leuven". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

D. Tyler Van Leuven
Staff Attorney

DTV/dr

cc: Division of Water and Wastewater (Williams, Messer, Clapp, Redemann)
Division of Records and Reporting
Daniel D. Richardson, Esquire

I:\991660LT.DTV

STATE OF FLORIDA

Commissioners:
JOE GARCIA, CHAIRMAN
J. TERRY DEASON
SUSAN F. CLARK
E. LEON JACOBS, JR.



DIVISION OF LEGAL SERVICES
NOREEN S. DAVIS
DIRECTOR
(850) 413-6199

Public Service Commission

December 21, 1999

RECEIVED-FPSC
99 DEC 22 AM 11:05
RECORDS AND REPORTING

Ms. Edna K. Miller
9250 Arbolita Way
Jacksonville, Florida 32256

Re: Docket No. 991660-WS - Application of United Water Florida Inc., holder of Certificates Nos. 236-W and 179-S in Duval, Nassau, and St. Johns Counties, for transfer of majority organizational control of corporate grandparent, United Water Resources, Inc., to Lyonnaise American Holding, Inc.

Dear Ms. Miller:

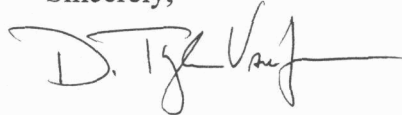
I am writing in response to your letter concerning United Water Florida Inc.'s (United Water) water rates and its application for transfer of majority organizational control. Should the Florida Public Service Commission (FPSC) grant this transfer it will not result in a rate change. The transfer will not increase or decrease your water rates because Rule 25-9.044(1), Florida Administrative Code, requires the new owner of a utility to adopt and use the rates, classifications and regulations of the former company unless authorized to change by the Commission. Therefore, since United Water has not requested to change its rates and charges, the rates and charges will remain the same until authorized for change by the Commission in a subsequent proceeding.

If United Water should file a request for a rate increase in the future, you will be able to participate at that time. I have enclosed two brochures for you to read concerning rates. The first brochure titled If You Have A Problem With Utility Service or Rates addresses the proper procedures for filing high bill complaints. The second brochure titled Your Water and Wastewater Service is more general in nature, but it does discuss billing practices and rate structure. Hopefully,

Ms. Edna K. Miller
Page 2
December 21, 1999

you will find the enclosed literature helpful. However, should you have any questions concerning the transfer, please contact me at (850) 413-6185.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Tyler Van Leuven". The signature is fluid and cursive, with a long horizontal line extending to the right.

D. Tyler Van Leuven
Staff Attorney

DTV/dr

cc: Division of Water and Wastewater (Williams, Messer, Clapp, Redemann)
Division of Records and Reporting
Daniel D. Richardson, Esquire

I:\991660EM.DTV