

STATISTICS OF FLORIDA TELECOMMUNICATIONS COMPANIES 1999

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State of Florida



STATISTICS OF FLORIDA TELECOMMUNICATIONS COMPANIES

Prepared by

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This report is based upon statistical data received from sources both inside and outside the Florida Public Service Commission. The report concentrates on data from calendar year 1999, although some tables include data from previous years to illustrate changes over time. The majority of the information presented is specific to Florida although nationwide data was used in several tables when state specific data was not available. Other tables include nationwide data for comparative purposes or to illustrate trends.

We are appreciative of the assistance we received from those who provided information. Sources used to compile the data for each table are acknowledged within the report. Please direct any questions regarding this report or suggestions for the next annual publication to the Division of Competitive Services (850) 413-6600.

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TABLE OF CONTENTS

Table		Page
GENERAL INFORMATION		
1-A	Industry Growth - Number of Certificated Companies 1989-1999 (ILEC, ALEC, IXC, PATS)	1
1-B	Industry Growth - Number of Certificated Companies 1989-1999 (AAV, STS)	2
1-C	Industry Growth - Total Number of Certificated Companies 1989-1999	3
2-A	Total ILEC Access Lines in Service, December 31, 1999	4
2-B	Total ILEC Access Lines in Service, December 31, 1995-1999	5
2-C	Percentage of Total ILEC Access Lines, December 31, 1999	6
2-D	Florida ILEC Access Line Growth 1994-1999	7
3	Florida Pay Telephone Access Line Growth 1989-1999	8
TELEPHONE SUBSCRIBERSHIP		
4-A	Florida Households with Telephone Service by Income 1989-1999	9
4-B	Percentage of Florida Households with Telephone Service by Income 1989-1999	10
4-C	Telephone Penetration by Race and Income Level, United States, 1999	11
4-D	Percentage of Households with Telephone Service, Florida/U.S., 1984-1999.	12
4-E	Comparison of Penetration Rates, States with and without Lifeline Programs, March 1984 and 1998 . .	13
5-A	Lifeline Subscribership in Florida, 1994-1999	14
5-B	Lifeline Payments to Florida by Study Area, 1994-1998	15
5-C	Link-Up Participation in Florida, 1989-1999	16
5-D	Link-Up Payments to Florida by Study Area, 1989-1999	17
REVENUES AND MARKET SHARE		
6-A	Intrastate Operating Revenues - Incumbent Local Exchange Companies, December 31, 1999	18
6-B	Gross Operating Revenues - Incumbent Local Exchange Companies	20
7-A	Top Ten Ranking of ILECS by Revenues Reported, 1999	22
7-B	Top Ten Ranking of ALECS by Revenues Reported, 1999	23
7-C	Top Ten Ranking of IXCS by Revenues Reported, 1999	24
7-D	Top Ten Ranking of PATS by Revenues Reported, 1999	25

TABLE OF CONTENTS *(continued)*

Table	Page
7-E Top Ten Ranking of AAVS by Revenues Reported, 1999	26
7-F Top Ten Ranking of STS by Revenues Reported, 1999	27
8-A Total Intrastate Operating Revenues Reported, Certificated Companies, 1995-1999	28
8-B Percentage of Total Intrastate Operating Revenues by Industry, as of December 31, 1999	29
8-C Total Intrastate Operating Revenues Reported by Industry (IXC, ILEC, ALEC, AAV, PATS, STS)	30
9-A Long Distance Market Share, Residential Access Lines - 1998, Florida/US	32
9-B Long Distance Market Share, Residential Direct Dial Toll Minutes - 1998, Florida/US	33
9-C Long Distance Market Share, Residential Toll Revenue - 1998, Florida/US	34

INTERCONNECTION AND RATES

10 Interconnection Agreements and Requests for Arbitration, 1996 - 1999	35
11-A Switched Access Charges, Intrastate vs. Interstate Rate Comparison	36
11-B Switched Access Charges, Interstate Common Transport Rates	37
11-C Switched Access Charges, Intrastate Common Transport Rates	38
11-D MTS Rates for IXCS: Intrastate (InterLATA) Daytime Rates and 5 Minute Calls	39
11-E Interstate Access Charges Billable to End Users	40
11-F MTS Rates for LECS: IntraLATA Daytime Rate Tables, As of January 14, 2000	41
11-G MTS Rates for LECS: IntraLATA 5 Minute Daytime Calls, As of January 14, 2000	42

INTERCONNECTION AND RATES *(continued)*

Table	Page
12 1999 Statewide Average Rates for Tax Purposes	43
13 Monthly Recurring Charges for Basic Local Telecommunications Service (ALECs)	48
14 Local Competition Measures, FCC Survey Results for Florida	49

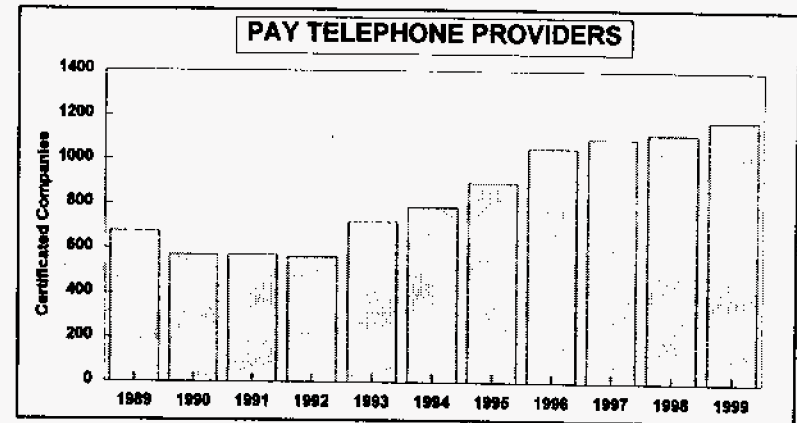
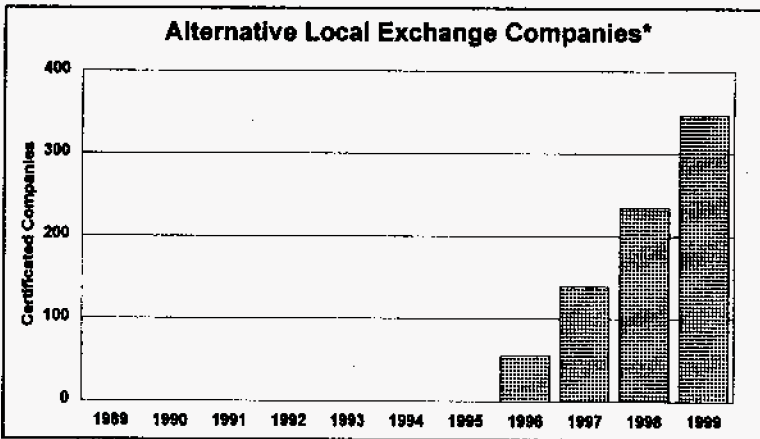
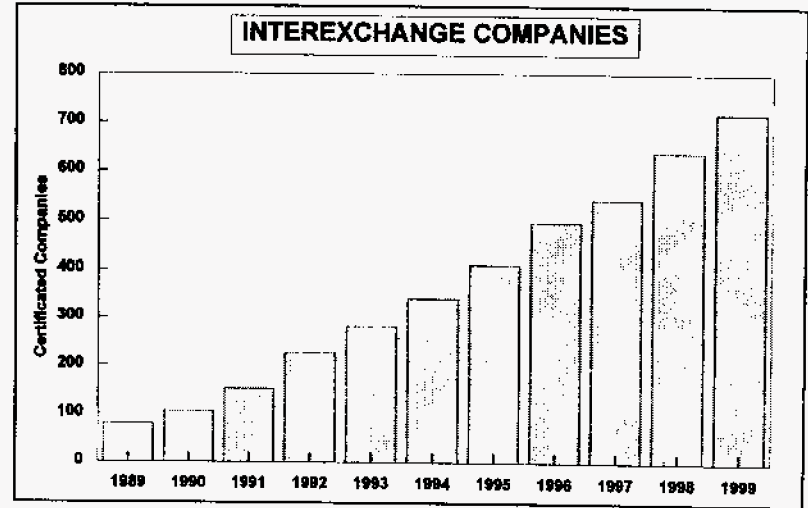
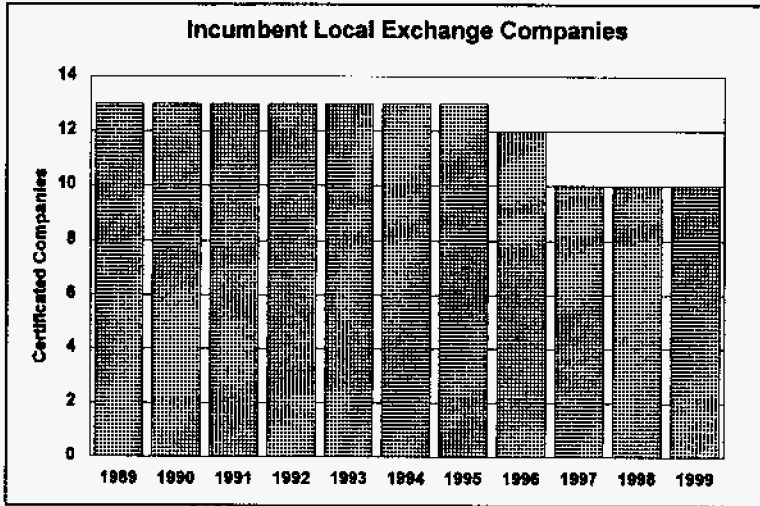
GLOSSARY

Glossary	51
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LIST OF ABBREVIATIONS

AAV	- Alternative Access Vendor
ALEC	- Alternative Local Exchange Company
ALLTEL	- ALLTEL Florida, Inc.
BELLSOUTH	- BellSouth Telecommunications, Inc.
FPSC	- Florida Public Service Commission
FRONTIER	- Frontier Communications of the South, Inc.
GTCOM	- GTC, Inc. d/b/a GT Com
GTEFL	- GTE Florida Incorporated
ILEC	- Incumbent Local Exchange Company
ITS	- Indiantown Telephone System, Inc.
IXC	- Interexchange Company
NORTHEAST	- Northeast Florida Telephone Company
PATS	- Pay Telephone Service
TDS	- TDS Telecom (Quincy Telephone Company d/b/a)
SPRINT	- Sprint - Florida, Incorporated
STS	- Shared Tenant Service
VISTA	- Vista-United Telecommunications

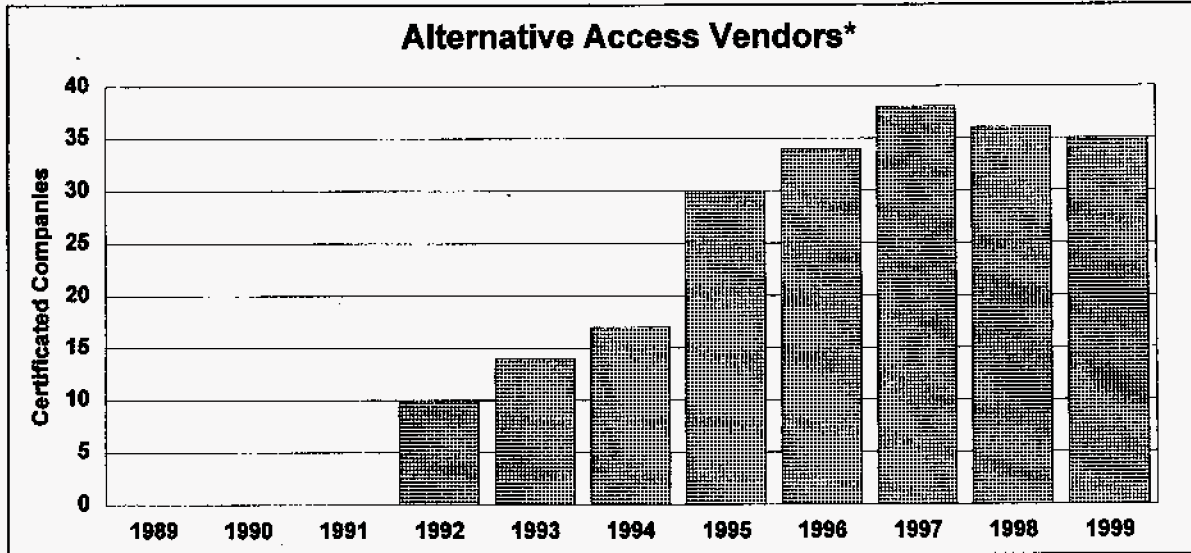
**Table 1-A
Industry Growth
Certificated Companies 1989-1999**



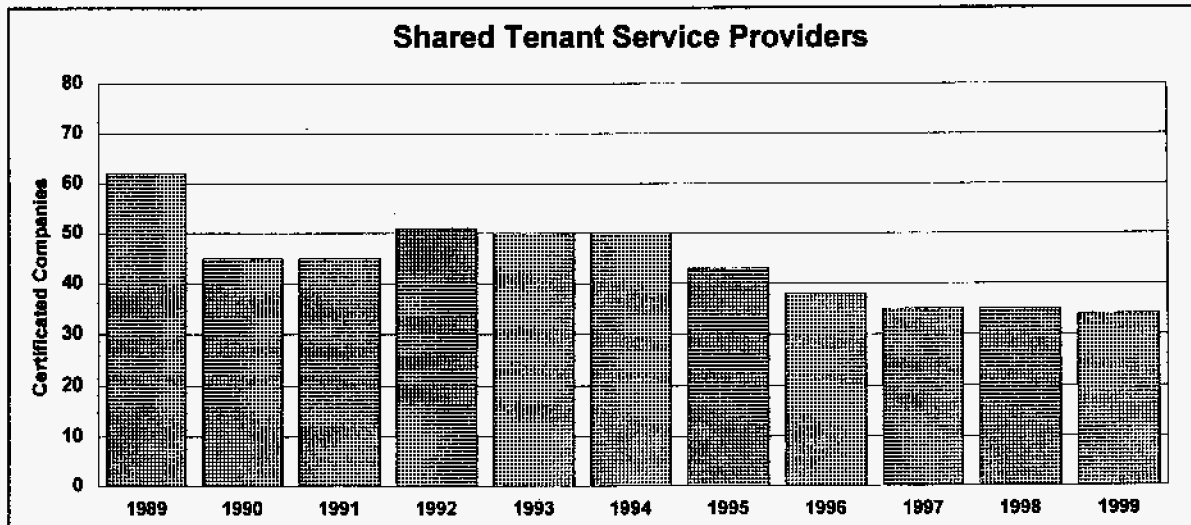
*ALEC certificates were not available prior to 1996

Source: FPSC Master Commission Directory and Division of Communications

**Table 1-B
Industry Growth
Number of Certificated Companies, 1989-1999**

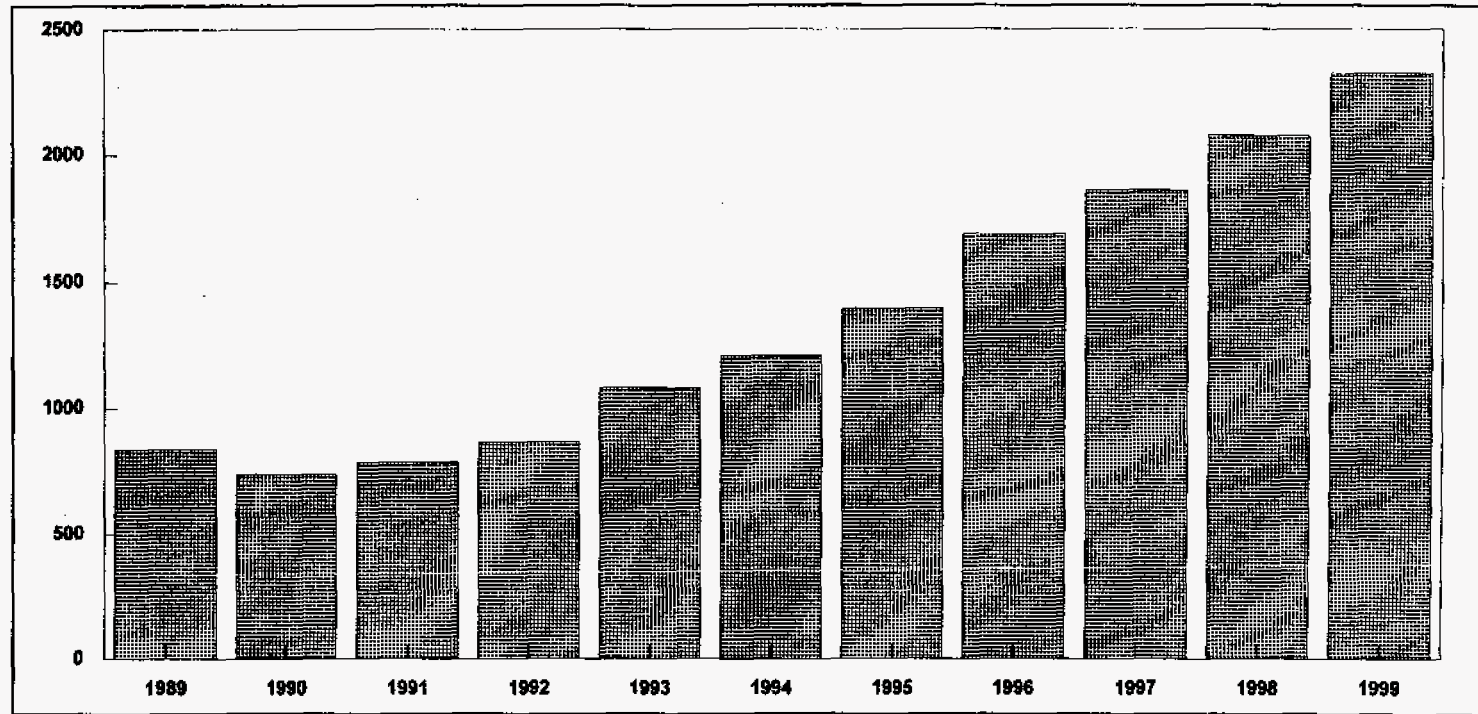


*AAV Certificates were not available prior to 1992



Source: FPSC Master Commission Directory and Division of Communications

**Table 1-C
Industry Growth
Number of Certificated Companies, 1989-1999**



	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999
ILEC	13	13	13	13	13	13	13	12	10	10	10
ALEC*	0	0	0	0	0	0	0	55	139	235	347
IXS	81	106	153	227	283	341	411	497	543	640	720
STS	62	45	45	51	50	50	43	38	35	35	34
PATS	680	572	572	563	721	787	896	1052	1096	1119	1178
AAV**	0	0	0	10	14	17	30	34	38	36	35
TOTAL	836	736	783	864	1081	1208	1393	1688	1861	2075	2324

*ALEC Certificates were not available prior to 1996.

**AAV Certificates were not available prior to 1992.

Source: FPSC Master Commission Directory and Division of Communications

TABLE 2-A
Total ILEC Access Lines in Service
December 31, 1999

Company	Business Access Lines												Total
	Residential Access Lines	% Of Total	% Of				Interchange Access Lines	% Of Total	LEC Payphones	% Of Total	CPE Coin Access Lines	% Of Total	
			B-1	Total	PBX/Key	Total							
ALLTEL	69,338	77.4	16,615	18.6	457	0.5	2,173	2.4	334	0.4	629	0.7	89,546
BELLSOUTH	4,626,344	69.8	1,738,020	26.2	181,457	2.7	15,235	0.2	0	0.0	71,352	1.1	6,632,408
FRONTIER	4,102	90.4	408	9.0	3	0.1	0	0.0	14	0.3	10	0.2	4,537
GTCOM*	36,433	74.3	9,310	19.0	2,728	5.6	0	0.0	178	0.4	371	0.8	49,020
GTEFL	1,681,938	68.8	709,718	29.0	29,728	1.2	1,081	0.0	11,250	0.5	10,941	0.4	2,444,656
ITS	2,621	70.7	980	26.5	39	1.1	0	0.0	34	0.9	31	0.8	3,705
NORTHEAST	7,211	77.7	1,875	20.2	81	0.9	0	0.0	0	0.0	113	1.2	9,280
SPRINT-FLORIDA*	1,501,290	69.4	565,285	26.1	80,477	3.7	400	0.0	1,805	0.1	14,687	0.7	2,163,944
TDS (QUINCY)	10,132	74.4	3,267	24.0	71	0.5	0	0.0	0	0.0	153	1.1	13,623
VISTA	2,678	14.3	8,525	45.6	3,358	18.0	2,552	13.6	1	0.0	1,592	8.5	18,706
TOTAL	7,942,087	69	3,054,003	27	298,399	3	21,441	0	13,616	0	99,879	1	11,429,425

*Prior to 1998, GTCOM totals were reported separately under Gulf, St. Joseph and Florida Telephone Companies.

**Prior to 1997, Sprint-Florida totals were reported separately under United Telephone and Sprint-Centel Telephone Companies.

Source: Schedules 8 of 4th quarter 1999 Periodic Reports to the Division of Communications

TABLE 2-B
Total ILEC Access Lines in Service
December 31, 1995 - 1999

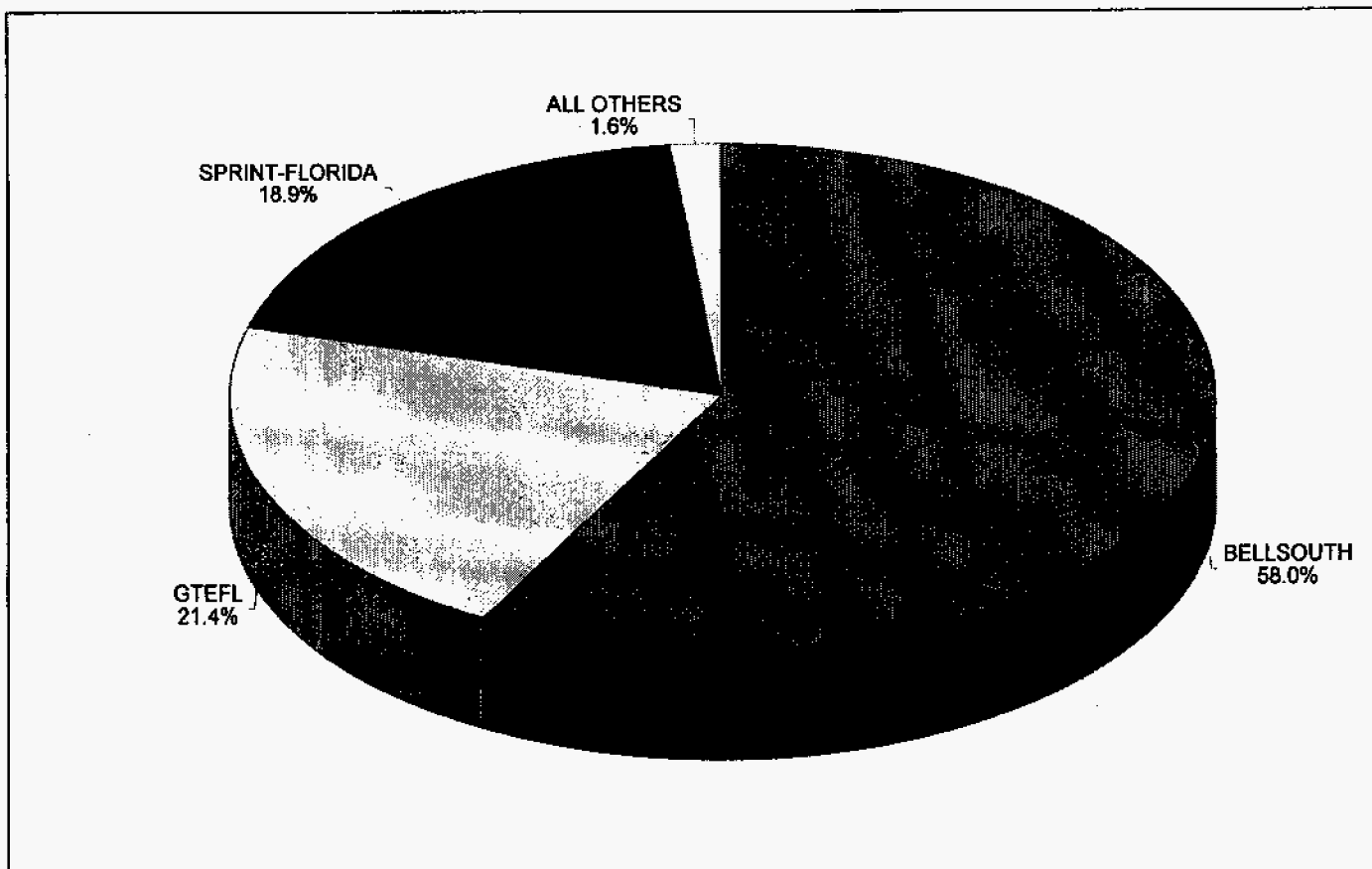
Company	Percentage		Percentage		Percentage		Percentage		
	1995	Change (1995-1996)	1996	Change (1996-1997)	1997	Change (1997-1998)	1998	Change (1998-1999)	
ALLTEL	70,434	6.1	74,970	7	80,198	6.1	85,084	5.2	89,546
BELLSOUTH	5,598,778	5.4	5,900,112	5.7	6,293,115	3.3	6,498,108	2.1	6,632,408
FRONTIER	3,765	4.4	3,932	5.3	4,142	3	4,266	6.4	4,537
GTCOM*	37,752	7.9	40,734	6.7	43,441	6.8	46,416	5.6	49,020
GTEFL	2,019,143	5.3	2,126,555	6.7	2,268,200	4.5	2,370,162	3.1	2,444,656
ITS	3,171	4.8	3,325	2.9	3,421	3.4	3,537	4.7	3,705
NORTHEAST	7,156	2.8	7,359	9	8,022	7.1	8,592	8.0	9,280
SPRINT-FLORIDA*	1,711,409	5.9	1,812,645	6.6	1,931,421	6.1	2,048,360	5.6	2,163,944
TDS (QUINCY)	12,102	5.4	12,756	0.3	12,800	4.2	13,334	2.2	13,623
VISTA	11,846	20.9	14,324	10.6	15,849	11.8	17,713	5.6	18,706
TOTAL	9,475,556	5.5	9,996,712	6.1	10,606,609	4.6	11,095,572	4.9	11,429,425

*Prior to 1998, GTCOM totals were reported separately under Gulf, St. Joseph and Florida Telephone Companies.

**Prior to 1997, Sprint-Florida totals were reported separately under United Telephone and Sprint-Centel Telephone Companies.

Source: Schedules 8 of 4th quarter 1999 Periodic Reports to the Division of Communications

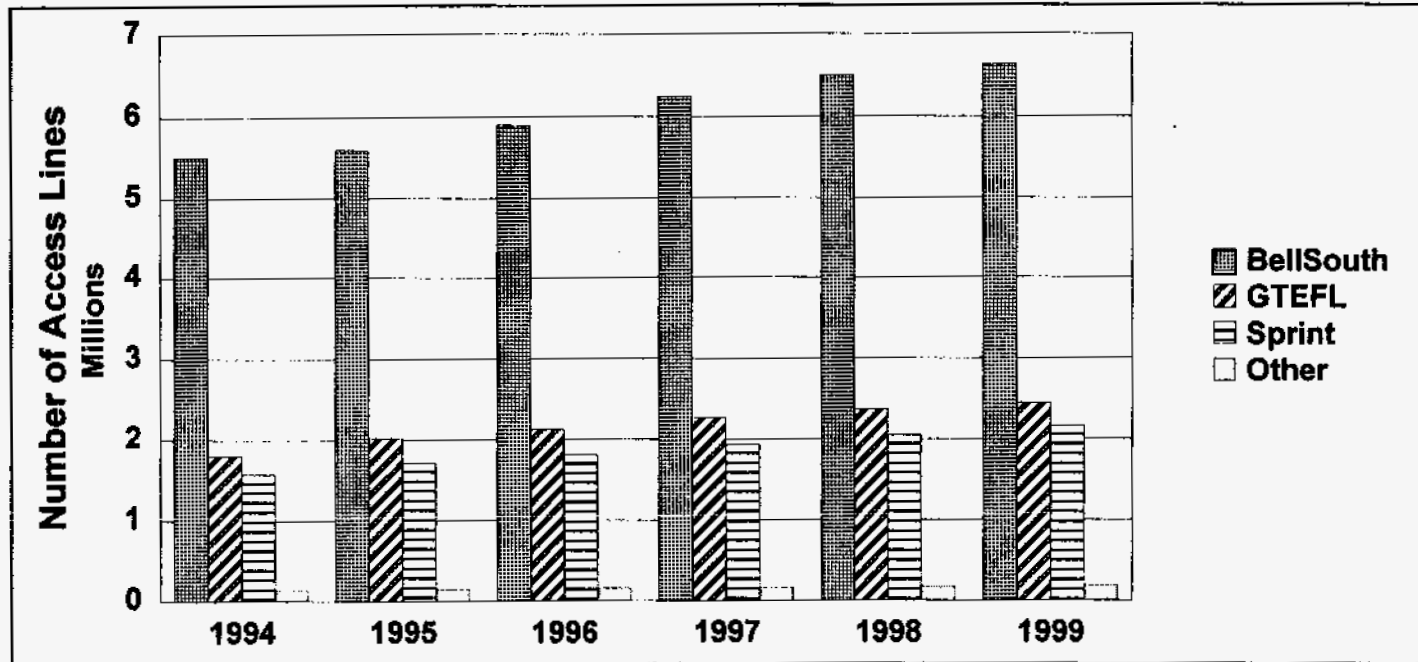
TABLE 2-C
Percentage of Total ILEC Access Lines
December 31, 1999



	BELLSOUTH	GTEFL	SPRINT-FLORIDA	ALL OTHERS	TOTAL
Access Lines	6,632,408	2,444,656	2,163,944	188,417	11,429,425
% of Total	58.03%	21.39%	18.93%	1.65%	100.00%

Source: Schedules 8 of 4th quarter 1999 Periodic Reports to the Division of Communications

**TABLE 2-D
ILEC Access Line Growth
1994-1999**

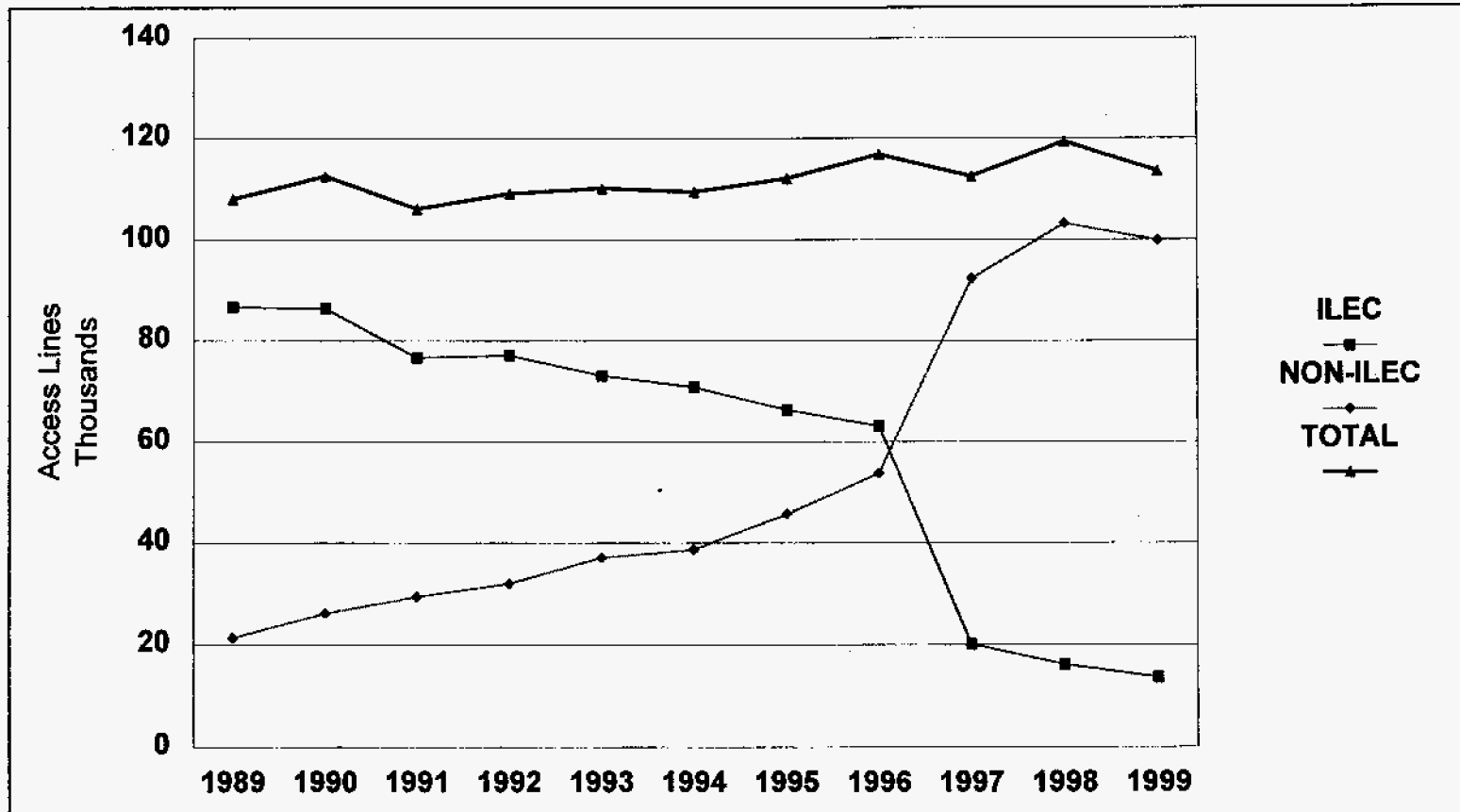


	1994	1995	1996	1997	1998	1999
BELLSOUTH	5,509,275	5,598,778	5,900,112	6,239,115	6,498,108	6,632,408
GTEFL	1,799,694	2,019,143	2,126,555	2,268,200	2,370,162	2,444,656
SPRINT	1,571,647	1,711,406	1,812,645	1,931,421	2,048,360	2,163,944
ALL OTHER	134,872	146,226	162,580	167,873	178,942	188,417
TOTAL	9,015,488	9,475,556	9,996,712	10,606,609	11,095,572	11,429,425

*Prior to 1997, Sprint-Florida, Inc. totals were reported separately under United Telephone and Sprint-Centel Telephone Companies.

Source: 1994-1995 Annual Reports and Schedule 8 of 4th quarter 1999 Periodic Reports to the Division of Communications.

TABLE 3
Pay Telephone Access Line Growth
Florida 1989-1999

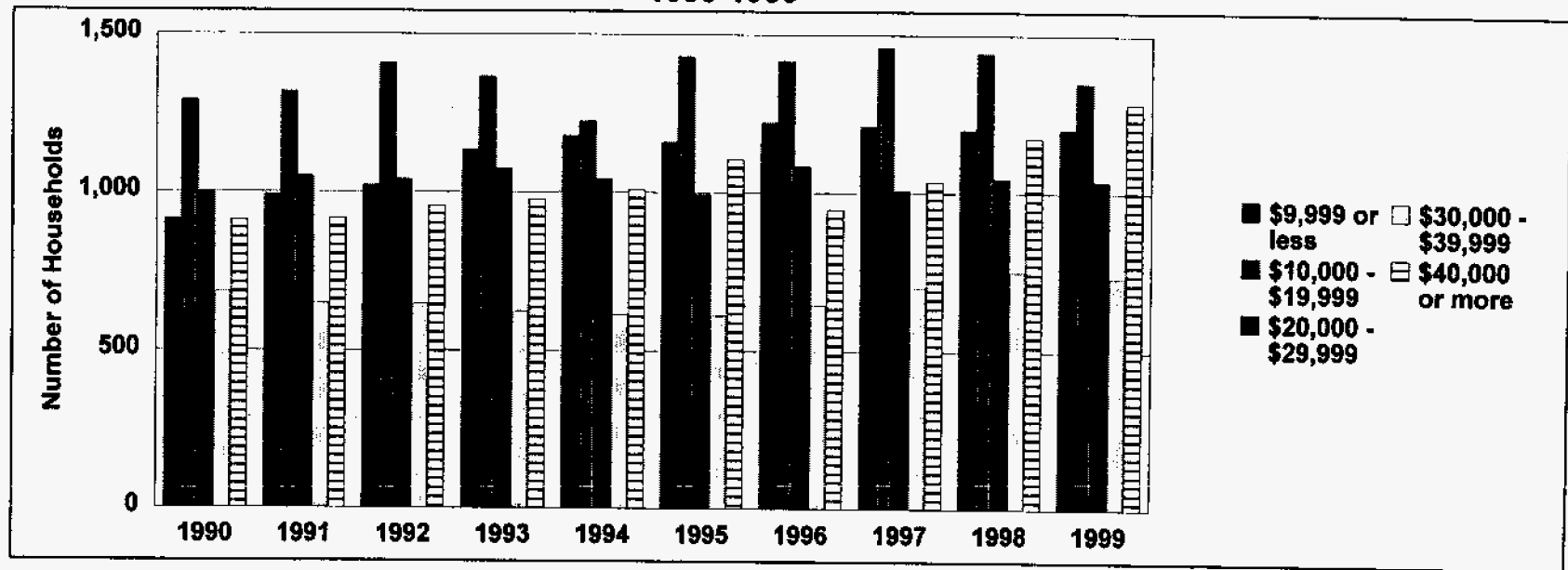


	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999
ILEC	86,635	86,365	76,668	77,095	73,041	70,731	66,348	63,088	20,109	16,142	13,616
NON-ILEC	21,343	26,147	29,377	31,970	37,061	38,624	45,703	53,758	92,341	103,163	99,879
TOTAL	107,978	112,512	106,045	109,065	110,102	109,355	112,051	116,846	112,450	119,305	113,495

Special Note: The corresponding increase/decrease in non-ILEC and ILEC pay telephone access lines growth in 1995-1998 is due to the federal deregulation of LEC pay telephones. Many LECs responded by creating separate subsidiary non-ILEC companies to handle their payphone operations.

Source: Schedules 8 of 4th quarter 1999 Periodic Reports to the Division of Communications

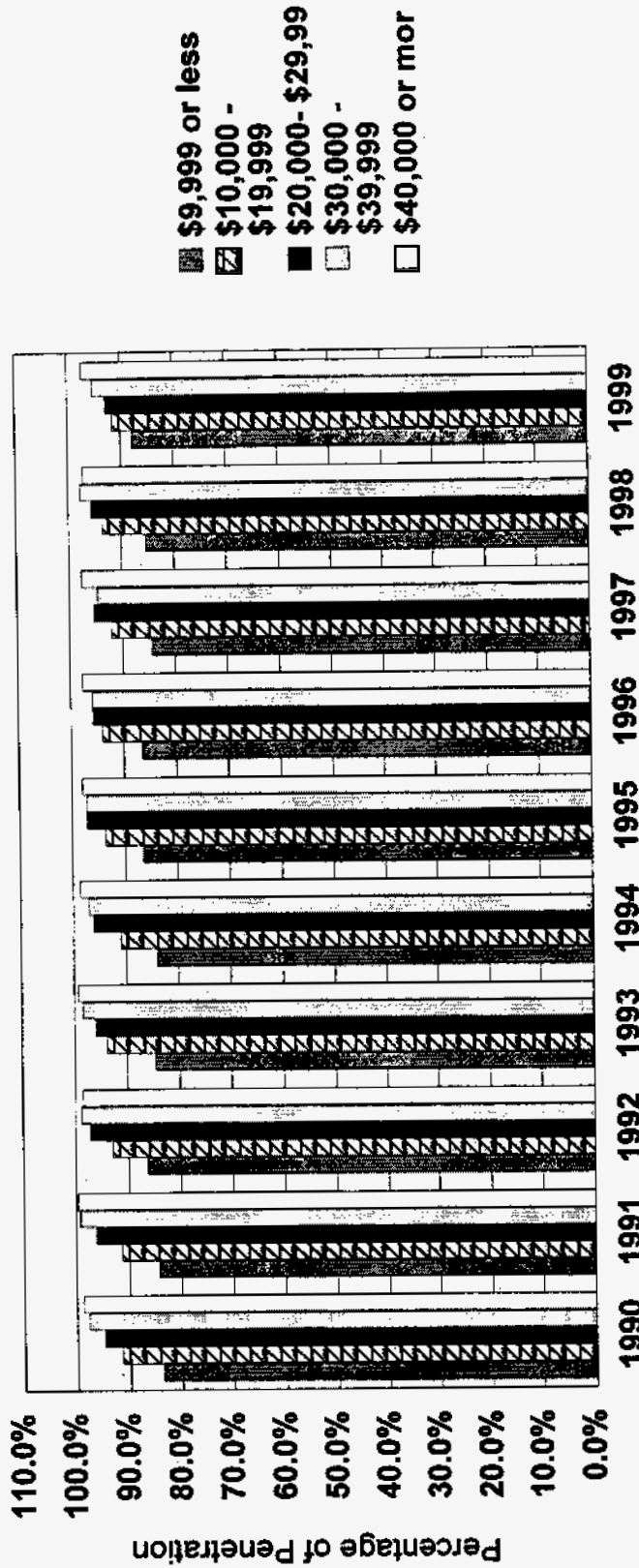
TABLE 4-A
Florida Households with Telephone Service
By Income Level
1990-1999



Total Household Income	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999
\$9,999 or less	912,633	991,724	1,020,618	1,134,155	1,180,128	1,159,815	1,223,776	1,211,785	1,201,099	1,200,955
\$10,000 - \$19,999	1,290,913	1,317,763	1,409,408	1,368,058	1,226,222	1,432,446	1,417,997	1,462,236	1,443,578	1,349,338
\$20,000 - \$29,999	998,341	1,050,261	1,039,876	1,076,134	1,043,295	993,915	1,083,451	1,008,272	1,044,913	1,038,428
\$30,000 - \$39,999	683,602	646,707	646,706	622,544	613,512	610,066	645,399	702,348	752,297	735,011
\$40,000 or more	911,193	915,910	956,466	977,938	1,007,695	1,105,465	947,293	1,034,941	1,174,655	1,285,486
All Households	4,796,681	4,922,364	5,073,074	5,178,826	5,070,853	5,301,707	5,317,916	5,419,582	5,616,541	5,609,219

Source: "Telephone Penetration by Income by State," Federal Communications Commission, Released March 2000

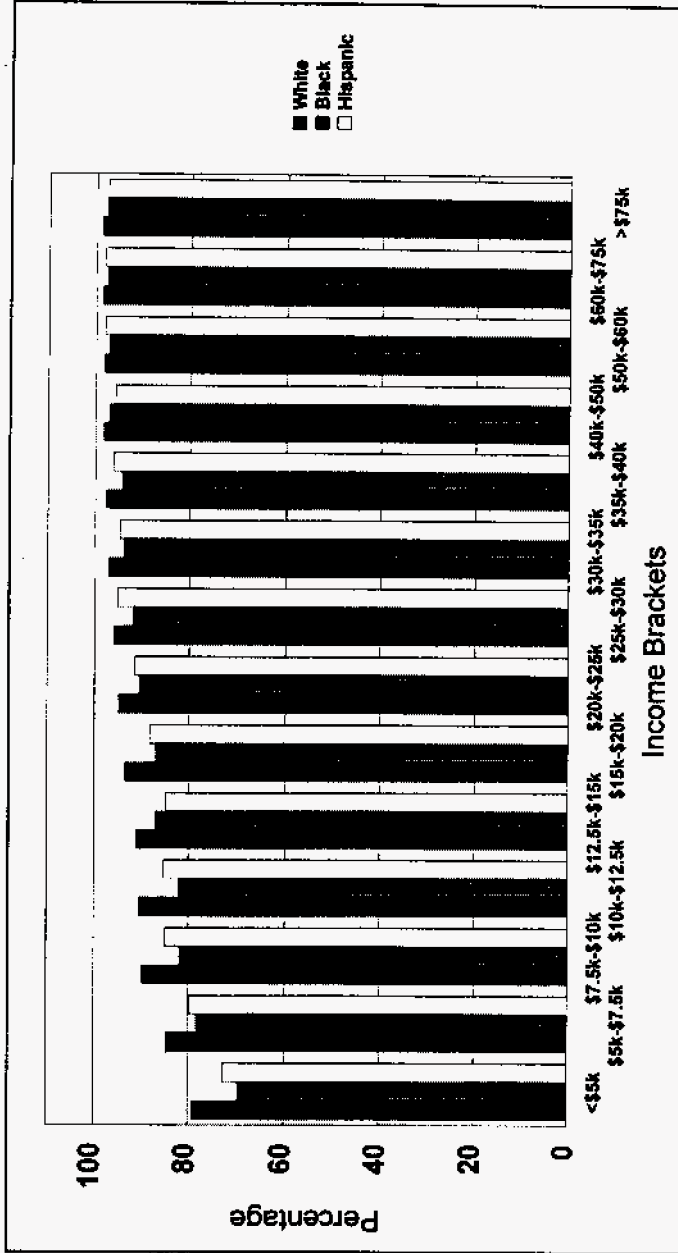
TABLE 4-B
Percentage of Florida Households with Telephone Service
By Household Income Bracket
1990-1999



Total Household Income	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999
\$9,999 or less	83.6%	84.2%	86.4%	84.7%	84.2%	86.7%	86.6%	84.4%	85.4%	87.8%
\$10,000 - \$19,999	91.4%	91.4%	93.0%	93.8%	91.1%	93.7%	94.0%	92.0%	93.6%	91.5%
\$20,000 - \$29,999	94.8%	96.2%	97.2%	95.9%	96.1%	97.2%	95.8%	95.4%	95.6%	92.8%
\$30,000 - \$39,999	97.7%	99.3%	98.9%	98.4%	97.1%	97.2%	95.9%	94.7%	97.8%	95.2%
\$40,000 or more	98.8%	99.7%	98.5%	99.3%	98.7%	98.0%	97.8%	97.7%	97.3%	97.3%
All Households	92.6%	93.2%	94.1%	93.5%	92.4%	93.9%	93.4%	92.1%	93.3%	92.6%

Source: "Telephone Penetration by Income by State," Federal Communications Commission, Released March 2000

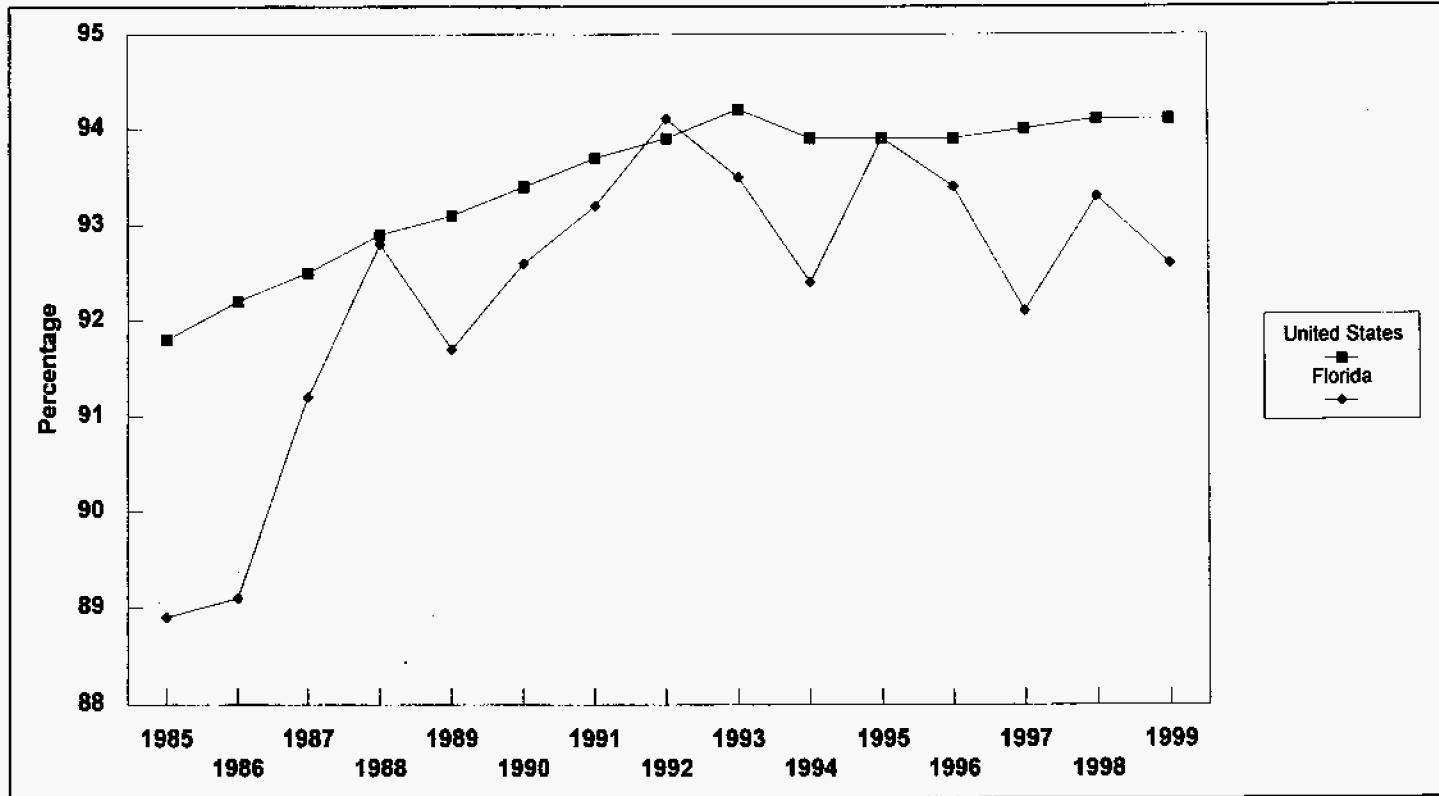
TABLE 4-C
Telephone Penetration by Race and Income Level
United States - 1999



United States - 1999		RACE		
	TOTAL	WHITE	BLACK	HISPANIC
1999 ANNUAL				
TOTAL INC	94.17	95.17	87.73	89.87
UNDER \$5	76.00	79.03	69.53	72.77
\$5,000 - \$7	82.87	84.60	78.33	79.80
\$7,500 - \$9	88.27	89.90	81.80	84.97
\$10,000 - \$	88.87	90.43	82.10	85.20
\$12,500 - \$	90.30	91.00	87.10	84.80
\$15,000 - \$	92.47	93.53	86.97	88.30
\$20,000 - \$	94.10	94.80	90.47	91.53
\$25,000 - \$	95.30	95.87	91.83	95.17
\$30,000 - \$	96.73	97.17	93.87	94.73
\$35,000 - \$	97.30	97.77	94.30	96.13
\$40,000 - \$	98.20	98.33	97.23	95.83
\$50,000 - \$	98.20	98.30	97.20	98.07
\$60,000 - \$	98.57	98.60	97.57	98.23
\$75,000 +	98.80	98.87	97.80	97.70

Source: Telephone Subscribership In The United States. Federal Communications Commission, Table 4. Released January 2000. Data through November 1999.

TABLE 4-D
Percentage of Households with Telephone Service
Florida / United States
March 1985 - March 1999



	1985	1986	1987	1988	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999
United States	91.8	92.2	92.5	92.9	93.1	93.4	93.7	93.9	94.2	93.9	93.9	93.9	94	94.1	94.1
Florida	88.9	89.1	91.2	92.8	91.7	92.6	93.2	94.1	93.5	92.4	93.9	93.4	92.1	93.3	92.6

Source: "Telephone Penetration by Income by State," Table 17.1 and 17.2, Federal Communications Commission, Released March 2000

TABLE 4-E
Comparison of Penetration Rates
States With and Without Lifeline Programs
March 1984 and March 1998

	All Households			Households with Incomes under \$10,000*		
	March 1984	March 1998	Change	March 1984	March 1998	Change
Florida	89.9%	93.3%	3.4% **	80.2%	85.4%	5.1%
Total Participating States	91.5%	94.1%	2.6% **	79.3%	85.6%	6.3% **
Total Nonparticipating State	93.3%	94.3%	0.9%	83.6%	86.1%	2.5%
Total United States	91.8%	94.1%	2.3% **	80.1%	85.7%	5.6% **

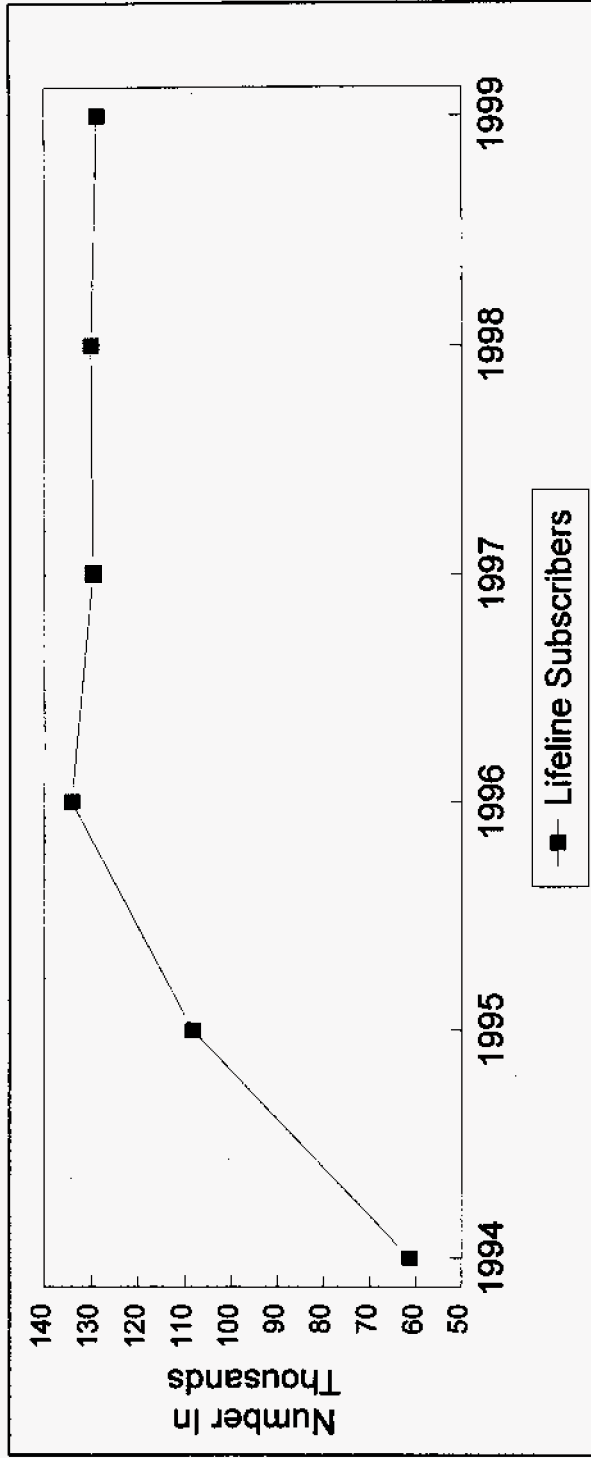
* Income expressed in March 1984 dollars.

**Change is statistically significant at the 95% confidence level.

Changes may not appear to be the same as calculated differences due to rounding.

Source: "Telephone Penetration by Income by State," Federal Communications Commission, Released March 2000

TABLE 5-A
Lifeline Subscribers in Florida
1994-1999



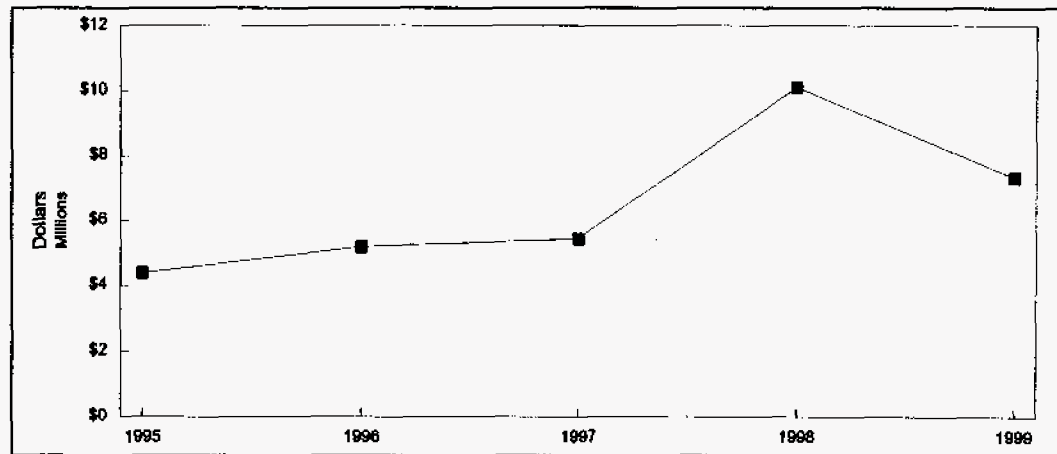
	1994	1995	1996	1997	1998	1999
Customers	61,442	108,431	134,258	129,723	130,139	128,824

Source: "Telephone Penetration by Income by State," Federal Communications Commission, Released March 2000

**Table 5-B
Lifeline Annual Payments to Florida by Study Area
1995-1999**

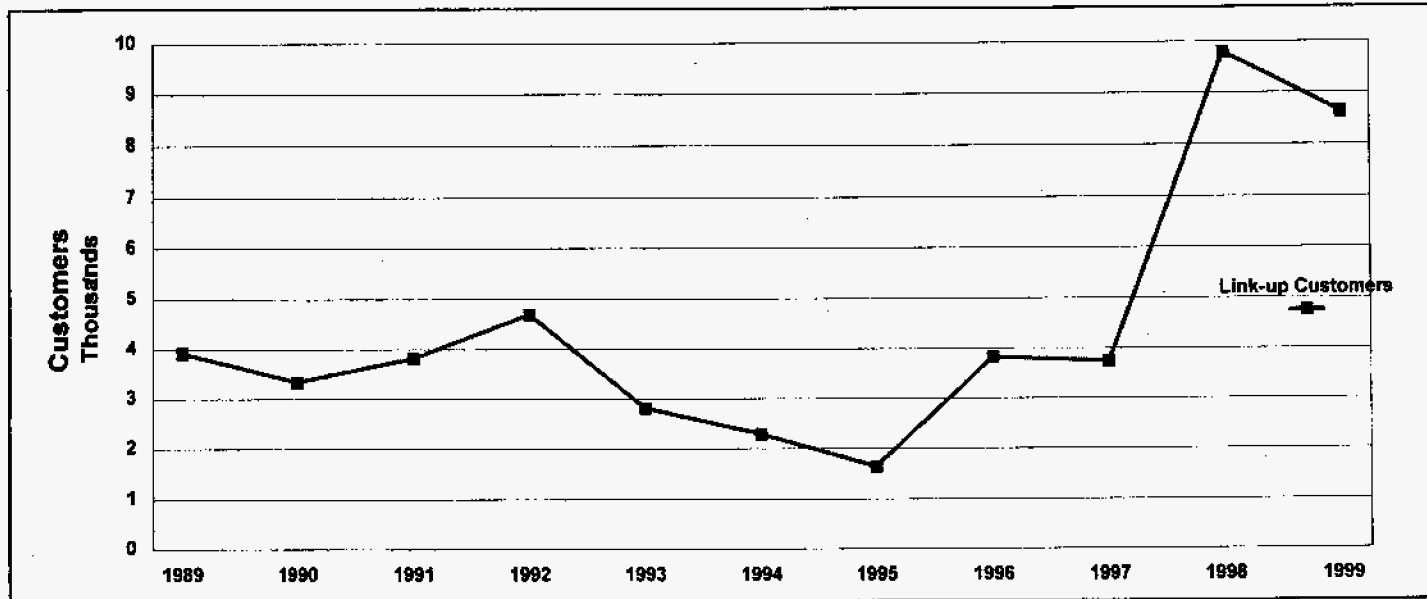
Study Area	1995	1996	1997	1998	1999
GTEFL	\$65,551	\$383,481	\$503,556	\$1,205,917	\$1,083,276
ITS	\$0	\$161	\$197	\$125	N/A
TDS	\$0	\$328	\$313	\$1,785	\$3,811
SPRINT/CENDEL	\$426	\$42,335	\$36,690	\$12,663	N/A
SPRINT/UNITED	\$3,846	\$95,937	\$116,729	\$342,664	\$280,042
BELLSOUTH	\$4,326,314	\$4,668,971	\$4,790,883	\$8,509,166	\$5,889,914
FRONTIER	\$0	\$0	\$0	\$2,149	\$2,290
GTC, INC. (Study area 210291)	\$0	\$0	\$0	\$903	\$1,333
GTC, INC. (Study area 210329)	\$0	\$0	\$0	\$10,100	\$18,346
GTC, INC. (Study area 210339)	\$0	\$0	\$0	\$15,010	\$21,773
NORTHEAST	\$0	\$0	\$0	\$5,048	\$8,707
ALLTEL	\$0	\$0	\$0	\$10,024	\$32,596
TOTAL	\$4,396,137	\$5,191,213	\$5,448,368	\$10,115,554	\$7,342,088

Lifeline Payments to Florida



Source: FCC website, Monitoring Report, CC Docket No. 98-202, December 1999, data consists of Lifeline, TLS & PICC charge. The 1999 data are through August 1999.

**Table 5-C
Link-Up Participation in Florida
1989-1999**

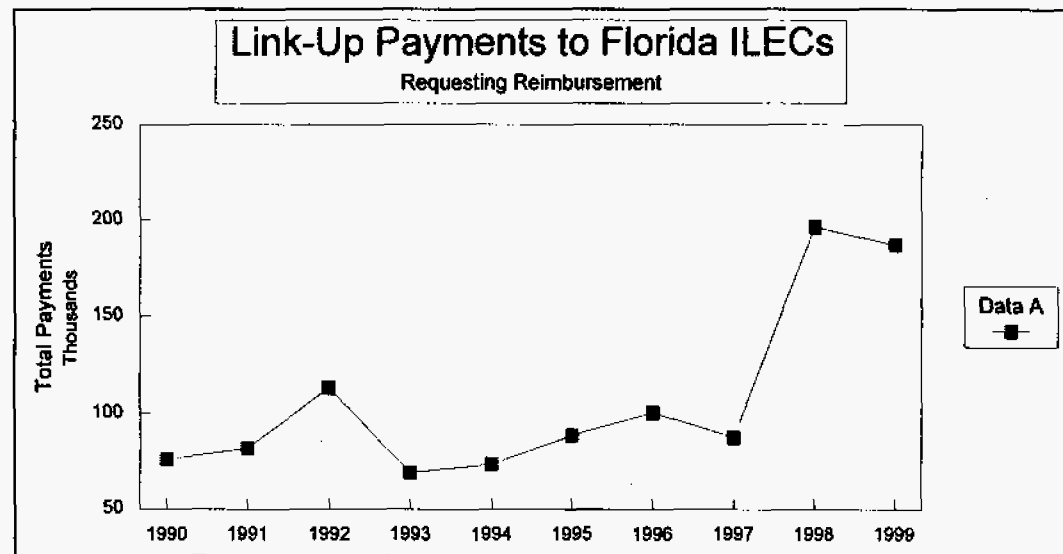


	1989	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999
Customers	3,924	3,342	3,824	4,690	2,811	2,290	1,639	3,831	3,744	9,799	8,627

Source: Data Requests Responses from ILECs to CMU 9/98 and 2/99, an *Telephone Penetration by Income by State, Table 8.3*
Federal Communications Commission, Released March 2000

Table 5-D
Link-Up Assistance
Annual Payments to Florida by Study Area
1990-1999

Study Area	1990	1991	1992	1993	1994	1995	1996	1997	1998	1999
Frontier	\$0	\$56	\$24	\$0	\$0	\$4	\$0	\$0	\$0	\$0
GTE Florida Inc.	\$36,973	\$43,382	\$85,866	\$45,057	\$58,373	\$77,045	\$88,595	\$69,700	\$60,406	\$69,142
GTC dba GTCO	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$5,640	\$5,407
Indiantown Syste	\$42	\$0	\$2	\$0	\$0	\$0	\$0	\$71	\$0	\$145
Northeast	\$0	\$0	\$0	\$0	\$0	\$70	\$325	\$538	\$726	\$2,094
Alltel	\$1,097	\$1,176	\$1,675	\$963	\$1,136	\$160	\$180	\$0	\$3,914	\$7,332
Quincy Tel Co.	\$0	\$0	\$96	\$187	\$384	\$336	\$544	\$16	\$464	\$272
GTC, Inc.	\$0	\$345	\$0	\$1,515	\$1,440	\$0	\$0	\$0	\$2,859	N/A
Sprint-FI, Inc.	\$1,826	\$1,162	\$375	\$1,356	\$904	\$2,167	\$1,580	\$965	\$156	\$5,387
UTC of Florida	\$8,549	\$11,131	\$10,659	\$12,724	\$6,423	\$6,785	\$7,885	\$13,353	\$17,554	N/A
Bellsouth	\$27,755	\$24,972	\$14,706	\$7,494	\$5,084	\$2,140	\$1,166	\$3,110	\$104,731	\$97,254
Total	\$76,242	\$82,224	\$113,403	\$69,296	\$73,744	\$88,707	\$100,275	\$87,753	\$196,450	\$187,033



Source: Telephone Penetration by Income by State, Table 8.3,
 Federal Communications Commission, Released March 2000.

TABLE 6-A
Intrastate Operating Revenues
Incumbent Local Exchanges Companies
December 31, 1999

	ALLTEL	BELLSOUTH	FRONTIER	GTCOM	GTEFL	ITS
Basic Area	\$13,222,992	\$1,414,972,083	\$622,725	\$2,985,078	\$533,329,567	\$571,713
Extended Area	\$1,960,514	\$86,605,939	\$0	\$0	(\$63,913)	\$0
Cellular Mobile	\$0	\$0	\$0	\$0	\$0	\$0
Public	\$5,748	\$0	(\$6)	\$13,808	\$0	\$11,006
Other Local (1)	\$5,177,851	\$866,614,402	\$196,715	\$836,873	\$211,194,771	\$225,140
Other Mobile	\$0	\$38,799	\$0	\$246,034	(\$1,162,927)	\$0
Total Local	\$20,367,105	\$2,368,231,223	\$819,434	\$4,081,792	\$743,297,498	\$807,859
End User	\$0	\$0	\$0	\$0	\$0	\$0
Switched Access	\$0	\$0	\$0	\$0	\$0	\$0
Special Access	\$0	\$0	\$0	\$0	\$0	\$0
State Access	\$10,920,362	\$245,204,910	\$152,287	(\$3,078,621)	\$181,701,473	\$585,813
Total Network Access	\$10,920,362	\$245,204,910	\$152,287	(\$3,078,621)	\$181,701,473	\$585,813
Message Toll	\$2,164,631	\$40,844,590	\$127,911	\$1,195,341	\$17,591,568	\$459,746
Outward and Inward	\$20,908	\$10,009,401	\$0	\$0	\$488,124	\$572
Private Toll	\$887,767	\$64,978,498	\$9,912	\$0	\$10,034,090	\$274
Other Toll	\$0	\$4,534,735	\$0	(\$425,473)	\$790,336	\$3,902
Total Long Distance	\$3,073,306	\$120,367,224	\$137,823	\$769,868	\$28,904,118	\$464,494
Directory	\$1,832,577	\$571,667,780	\$22,929	\$515,336	\$204,773,926	\$84,715
Rent	\$50,066	\$34,069,091	\$6,607	\$116,330	\$5,132,565	\$15,825
Other Miscellaneous (2)	\$679,715	\$103,343,580	\$21,977	\$87,892	\$22,615,046	\$42,113
Total Miscellaneous	\$2,562,358	\$709,080,451	\$51,513	\$719,558	\$232,521,537	\$142,653
Total Gross Intrastate Revenues (3)	\$36,923,131	\$3,442,883,808	\$1,161,057	\$2,492,597	\$1,186,424,626	\$2,000,819

(1) Includes local private line, customer premises, other local exchange revenue and settlements.

(2) Includes special billing, customer and plant operations, other incidental revenue and settlements, collectible revenue and imputed assessments on consolidated directory operations.

(3) Total gross operating derived from intrastate business. (Totals may vary due to rounding.)

Source: 1999 Regulatory Assessment Fee Return

TABLE 6-A
Intrastate Operating Revenues
Incumbent Local Exchanges Companies
December 31, 1999

	ALLTEL	BELLSOUTH	FRONTIER	GTCOM	GTEFL	ITS
Basic Area	\$13,222,992	\$1,414,972,083	\$622,725	\$2,985,078	\$533,329,567	\$571,713
Extended Area	\$1,960,514	\$86,605,939	\$0	\$0	(\$63,913)	\$0
Cellular Mobile	\$0	\$0	\$0	\$0	\$0	\$0
Public	\$5,748	\$0	(\$6)	\$13,808	\$0	\$11,006
Other Local (1)	\$5,177,851	\$866,614,402	\$196,715	\$836,873	\$211,194,771	\$225,140
Other Mobile	\$0	\$38,799	\$0	\$246,034	(\$1,162,927)	\$0
Total Local	\$20,367,105	\$2,368,231,223	\$819,434	\$4,081,792	\$743,297,498	\$807,859
End User	\$0	\$0	\$0	\$0	\$0	\$0
Switched Access	\$0	\$0	\$0	\$0	\$0	\$0
Special Access	\$0	\$0	\$0	\$0	\$0	\$0
State Access	\$10,920,362	\$245,204,910	\$152,287	(\$3,078,621)	\$181,701,473	\$585,813
Total Network Access	\$10,920,362	\$245,204,910	\$152,287	(\$3,078,621)	\$181,701,473	\$585,813
Message Toll	\$2,164,631	\$40,844,590	\$127,911	\$1,195,341	\$17,591,568	\$459,746
Outward and Inward	\$20,908	\$10,009,401	\$0	\$0	\$488,124	\$572
Private Toll	\$887,767	\$64,978,498	\$9,912	\$0	\$10,034,090	\$274
Other Toll	\$0	\$4,534,735	\$0	(\$425,473)	\$790,336	\$3,902
Total Long Distance	\$3,073,306	\$120,367,224	\$137,823	\$769,868	\$28,904,118	\$464,494
Directory	\$1,832,577	\$571,667,780	\$22,929	\$515,336	\$204,773,926	\$84,715
Rent	\$50,066	\$34,069,091	\$6,607	\$116,330	\$5,132,565	\$15,825
Other Miscellaneous (2)	\$679,715	\$103,343,580	\$21,977	\$87,892	\$22,615,046	\$42,113
Total Miscellaneous	\$2,562,358	\$709,080,451	\$51,513	\$719,558	\$232,521,537	\$142,653
Total Gross Intrastate Revenues (3)	\$36,923,131	\$3,442,883,808	\$1,161,057	\$2,492,597	\$1,186,424,626	\$2,000,819

(1) Includes local private line, customer premises, other local exchange revenue and settlements.

(2) Includes special billing, customer and plant operations, other incidental revenue and settlements, collectible revenue and imputed assessments on consolidated directory operations.

(3) Total gross operating derived from intrastate business. (Totals may vary due to rounding.)

Source: 1999 Regulatory Assessment Fee Return

TABLE 6-A (continued)
Intrastate Operating Revenues
Incumbent Local Exchanges Companies
December 31, 1999

	NORTHEAST	TDS	SPRINT-FLORIDA	VISTA	TOTAL
Basic Area	\$1,523,021	\$2,779,552	\$349,919,593	\$5,068,529	\$2,324,994,853
Extended Area	\$1,248,980	\$0	\$961,719	\$0	\$90,713,239
Cellular Mobile	\$0	\$0	\$0	\$0	\$0
Public	\$0	\$641	\$9,456	\$762,851	\$803,504
Other Local (1)	\$447,910	\$1,568,605	\$245,007,304	\$2,416,619	\$1,333,686,189
Other Mobile	\$0	\$0	\$2,955	\$0	(\$875,139)
Total Local	\$3,219,911	\$4,348,798	\$595,901,027	\$8,247,999	\$3,749,322,647
End User	\$0	\$0	\$0	\$0	\$0
Switched Access	\$0	\$0	\$0	\$0	\$0
Special Access	\$0	\$0	\$0	\$0	\$0
State Access	\$654,630	\$987,880	\$192,923,572	\$3,745,320	\$633,797,627
Total Network Access	\$654,630	\$987,880	\$192,923,572	\$3,745,320	\$633,797,627
Message Toll	\$422,233	\$0	\$20,870,549	\$401,669	\$84,078,238
Outward and Inward	\$107	\$0	\$349,321	\$0	\$10,868,433
Private Toll	\$104,322	\$0	\$1,718,238	\$0	\$77,733,100
Other Toll	\$1,227	\$568,094	\$8,412,955	\$427,538	\$14,313,315
Total Long Distance	\$527,889	\$568,094	\$31,351,063	\$829,207	\$186,993,086
Directory	\$252,983	\$242,269	\$18,649,547	\$754,236	\$798,796,298
Rent	\$4,590	\$29,754	\$6,476,032	\$281,519	\$46,182,379
Other Miscellaneous (2)	\$98,814	\$351,180	\$36,990,339	\$444,988	\$164,675,643
Total Miscellaneous	\$356,387	\$623,203	\$62,115,917	\$1,480,743	\$1,009,654,320
Total Gross Intrastate Revenues (3)	\$4,758,817	\$6,527,975	\$882,291,580	\$14,303,269	\$5,579,767,679

(1) Includes local private line, customer premises, other local exchange revenue and settlements.

(2) Includes special billing, customer and plant operations, other incidental revenue and settlements, collectible revenue and imputed assessments on consolidated directory operations.

(3) Total gross operating derived from intrastate business. (Totals may vary due to rounding.)

Source: 1999 Regulatory Assessment Fee Return

TABLE 6-B
Gross Operating Revenue
Incumbent Local Exchange Companies
December 31, 1999

	ALLTEL	BELLSOUTH	FRONTIER	GTCOM	GTEFL	ITS
Basic Area	\$13,222,992	\$1,414,972,083	\$622,725	\$3,249,605	\$533,329,567	\$571,713
Extended Area	\$1,960,514	\$86,605,939	\$0	\$0	(\$63,913)	\$0
Cellular Mobile	\$0	\$0	\$0	\$0	\$0	\$0
Public	\$5,748	\$0	(\$6)	\$13,974	\$0	\$11,006
Other Local (1)	\$5,177,851	\$866,643,718	\$342,205	\$858,250	\$211,194,771	\$225,140
Other Mobile	\$0	\$38,799	\$0	\$246,034	(\$1,162,927)	\$0
Total Local	\$20,367,105	\$2,368,260,539	\$964,924	\$4,367,863	\$743,297,498	\$807,859
End User	\$3,851,409	\$435,648,182	\$167,557	\$1,090,549	\$140,655,997	\$172,741
Switched Access	\$9,491,598	\$391,113,730	\$580,089	\$5,016,403	\$0	\$1,898,051
Special Access	\$834,027	\$216,510,980	\$33,133	\$0	\$0	\$98,263
State Access	\$10,920,362	\$245,204,910	\$152,287	\$3,078,621	\$454,560,378	\$585,813
Total Network Access	\$25,097,396	\$1,288,477,802	\$933,066	\$9,185,573	\$595,216,375	\$2,754,868
Message Toll	\$2,164,631	\$40,869,899	\$127,911	\$1,269,147	\$17,619,989	\$459,746
Outward and inward	\$20,908	\$10,207,653	\$0	\$0	\$487,035	\$572
Private Toll	\$887,767	\$65,394,772	\$9,912	\$0	\$10,034,090	\$2,074
Other Toll	\$0	\$4,534,718	\$0	\$305,670	\$789,295	\$3,902
Total Long Distance	\$3,073,306	\$121,007,041	\$137,823	\$1,574,817	\$28,930,409	\$466,294
Directory	\$1,832,577	\$571,667,780	\$22,929	\$203,011	\$199,996,176	\$84,715
Rent	\$50,066	\$34,069,091	\$6,607	\$116,330	\$6,773,386	\$15,825
Other Miscellaneous (2)	\$1,255,677	\$103,343,580	\$70,251	\$293,105	\$45,094,033	\$101,573
Total Miscellaneous	\$3,138,320	\$709,080,451	\$99,787	\$612,446	\$251,863,595	\$202,113
Total Gross Intrastate Revenues (3)	\$51,676,127	\$4,486,825,833	\$2,135,600	\$15,740,700	\$1,619,307,877	\$4,231,134

(1) Includes local private line, customer premises, other local exchange revenue and settlements.

(2) Includes special billing, customer and plant operations, other incidental revenue and settlements, collectible revenue and imputed assessments on consolidated directory operations.

(3) Total gross operating derived from intrastate business. (Totals may vary due to rounding.)

Source: 1999 Regulatory Assessment Fee Return

TABLE 6-B (Continued)
Gross Operating Revenue
Incumbent Local Exchange Companies
December 31, 1999

	NORTHEAST	TDS	SPRINT-FLORIDA	VISTA	TOTAL
Basic Area	\$1,523,021	\$2,779,552	\$349,919,593	\$5,068,529	\$359,290,695
Extended Area	\$1,248,980	\$0	\$961,719	\$0	\$1,968,179,384
Cellular Mobile	\$0	\$0	\$0	\$0	\$88,502,540
Public	\$0	\$641	\$9,456	\$932,505	\$942,602
Other Local (1)	\$447,910	\$1,568,605	\$245,007,304	\$2,416,619	\$249,471,160
Other Mobile	\$0	\$0	\$2,955	\$0	\$1,084,444,890
Total Local	\$3,219,911	\$4,348,798	\$595,901,027	\$8,417,653	\$3,750,831,272
End User	\$398,996	\$626,072	\$127,305,974	\$1,097,293	\$3,267,494,124
Switched Access	\$2,088,820	\$2,110,992	\$161,125,210	\$7,796,523	\$754,707,980
Special Access	\$73,316	\$324,038	\$48,429,527	\$1,594,621	\$458,521,373
State Access	\$654,630	\$987,880	\$192,923,572	\$3,745,320	\$415,787,805
Total Network Access	\$3,215,762	\$4,048,982	\$529,784,284	\$14,233,757	\$4,896,511,282
Message Toll	\$422,233	\$0	\$21,013,365	\$401,669	\$1,943,502,347
Outward and Inward	\$107	\$0	\$346,801	\$0	\$62,858,231
Private Toll	\$104,322	\$0	\$1,711,031	\$0	\$12,531,521
Other Toll	\$1,227	\$568,094	\$8,412,780	\$427,538	\$85,738,254
Total Long Distance	\$527,889	\$568,094	\$31,483,978	\$829,207	\$2,104,630,352
Directory	\$252,983	\$242,269	\$18,649,547	\$754,236	\$175,088,724
Rent	\$4,590	\$29,754	\$11,349,568	\$281,519	\$785,472,619
Other Miscellaneous (2)	\$110,065	\$351,180	\$49,704,990	\$444,988	\$91,642,529
Total Miscellaneous	\$367,638	\$623,203	\$79,704,105	\$1,480,743	\$1,052,203,872
Total Gross Intrastate Revenues (3)	\$7,331,200	\$9,589,077	\$1,236,873,394	\$24,961,360	\$11,804,176,778

(1) Includes local private line, customer premises, other local exchange revenue and settlements.

(2) Includes special billing, customer and plant operations, other incidental revenue and settlements, collectible revenue and imputed assessments on consolidated directory operations.

(3) Total gross operating derived from intrastate business. (Totals may vary due to rounding.)

Source: 1999 Regulatory Assessment Fee Return

TABLE 7-A
Top Ten Ranking of ILECs by Revenues Reported
1999 Revenues

RANK	INCUMBENT LOCAL EXCHANGE COMPANIES	INTRASTATE REVENUES REPORTED	% OF TOTAL INCUMBENT LOCAL EXCHANGE REVENUES
1	BellSouth Telecommunications, Inc.	\$3,442,883,808	61.70%
2	GTE, Florida Incorporated	\$1,186,424,626	21.26%
3	Sprint-Florida Incorporated	\$882,291,580	15.81%
4	ALLTEL Florida, Inc.	\$36,923,131	0.66%
5	Vista-United Telecommunications	\$14,303,269	0.26%
6	TDS Telecom	\$6,527,975	0.12%
7	Northeast Florida Telephone Company, Inc.	\$4,758,817	0.09%
8	GTCOM	\$2,492,597	0.04%
9	Indiantown Telephone System, Inc.	\$2,000,819	0.04%
10	Frontier Communications of the South, Inc.	\$1,161,057	0.02%
	TOTAL FOR ALL ILECS	\$5,579,767,679	100.00%

Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999.
(as of 4/13/00)

TABLE 7-B
Top Ten Ranking of ALECs by Revenue Reported
1999 Total Revenues

RANK	ALTERNATIVE LOCAL EXCHANGE COMPANIES	INTRASTATE REVENUES REPORTED	% OF TOTAL ALTERNATIVE LOCAL EXCHANGE REVENUES
1	Intermedia Communications, Inc.	\$49,868,213	26.7%
2	GTE Communications Corporation	\$29,040,430	15.5%
3	TCG South Florida	\$27,215,931	14.6%
4	MCImetro Access Transmission Services LLC	\$22,137,981	11.8%
5	The Other Phone Company	\$12,270,595	6.6%
6	Sprint Communications Company Limited Partnership	\$9,087,015	4.9%
7	ACSI Local Switched Services, Inc.	\$4,624,222	2.5%
8	MCI WorldCom Communications, Inc.	\$3,995,380	2.1%
9	Time Warner Telecom of Florida, L.P.	\$3,814,804	2.0%
10	Adelphia Business Solutions of Florida, L.P.	\$3,558,218	1.9%
	TOTAL FOR TOP 10 ALECS	\$165,612,789	88.6%
	TOTAL FOR ALL OTHER ALECS	\$21,291,068	11.4%
	TOTAL FOR ALL ALECS	\$186,903,857	100.0%

Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999.
(as of 4/13/00)

Table 7-C
Top Ten Ranking of IXCs by Revenue Reported
1999 Revenues

RANK	INTEREXCHANGE CARRIER	INTRASTATE REVENUES REPORTED	% OF TOTAL INTERCHANGE REVENUES
1	MCI WorldCom Network Services, Inc.	\$351,673,924	29.5%
2	At&T Communications of the Southern States	\$336,367,954	28.2%
3	Sprint Communications Company	\$113,094,752	9.5%
4	MCI WorldCom Communications, Inc.	\$112,503,606	9.4%
5	WorldCom Network Services, Inc.	\$77,587,182	6.5%
6	Excel Telecommunications, Inc.	\$29,643,156	2.5%
7	GTE Communications Corporation	\$25,809,902	2.2%
8	Cable & Wireless USA, Inc.	\$25,232,720	2.1%
9	Intermedia Communications, Inc.	\$21,143,622	1.8%
10	LCI International Telecom Corp.	\$16,096,793	1.4%
	TOTAL FOR TOP 10 IXCS REPORTING	\$1,109,153,610	93.1%
	TOTAL FOR ALL OTHER IXCS REPORTING	\$82,484,954	6.9%
	TOTAL FOR ALL IXCS	\$1,191,638,565	100.0%

Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999.
(as of 4/13/00)

TABLE 7-D
Top Ten Ranking of PATs by Revenue Reported
1999 Revenues

RANK	PAY TELEPHONE SERVICE PROVIDER	INTRASTATE REVENUES REPORTED	% OF TOTAL PAY TELEPHONE REVENUES
1	BellSouth Public Communications, Inc.	\$64,842,485	54.7%
2	GTE Florida Incorporated	\$14,572,833	12.3%
3	Sprint Payphone Service, Inc.	\$7,495,957	6.3%
4	Sprint Communications Company Limited Partnership	\$6,225,621	5.2%
5	Global Tel*Link Corporation	\$4,659,112	3.9%
6	ETS Payphones of Florida, Inc.	\$3,512,159	3.0%
7	Peoples Telephone Company	\$3,025,490	2.6%
8	PhoneTel Technologies, Inc.	\$2,277,084	1.9%
9	Telaleasing Enterprises, Inc.	\$2,102,477	1.8%
10	Goran Dragoslavic	\$1,935,920	1.6%
	TOTAL FOR TOP 10 PATS REPORTING	\$110,649,137	93.3%
	TOTAL FOR ALL OTHER PATS REPORTING	\$7,980,498	6.7%
	TOTAL FOR ALL PATS	\$118,629,636	100.0%

Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999.
(as of 4/13/00)

TABLE 7-E
Top Ten Ranking of AAVs by Revenue Reported
1999 Revenues

RANK	ALTERNATIVE ACCESS VENDORS	INTRASTATE REVENUES REPORTED	% OF TOTAL ACCESS VENDORS REVENUES
1	Progress Telecommunications Corporation	\$14,125,165	80.2%
2	Gainesville Regional Utilities	\$2,398,086	13.6%
3	KMC Telecom Inc.	\$1,095,502	6.2%
	TOTAL FOR TOP 10 AAVS REPORTING	\$17,618,753	100.0%
	TOTAL FOR ALL OTHER AAVS REPORTING	\$0	0.0%
	TOTAL FOR ALL AAVS	\$17,618,753	100.0%

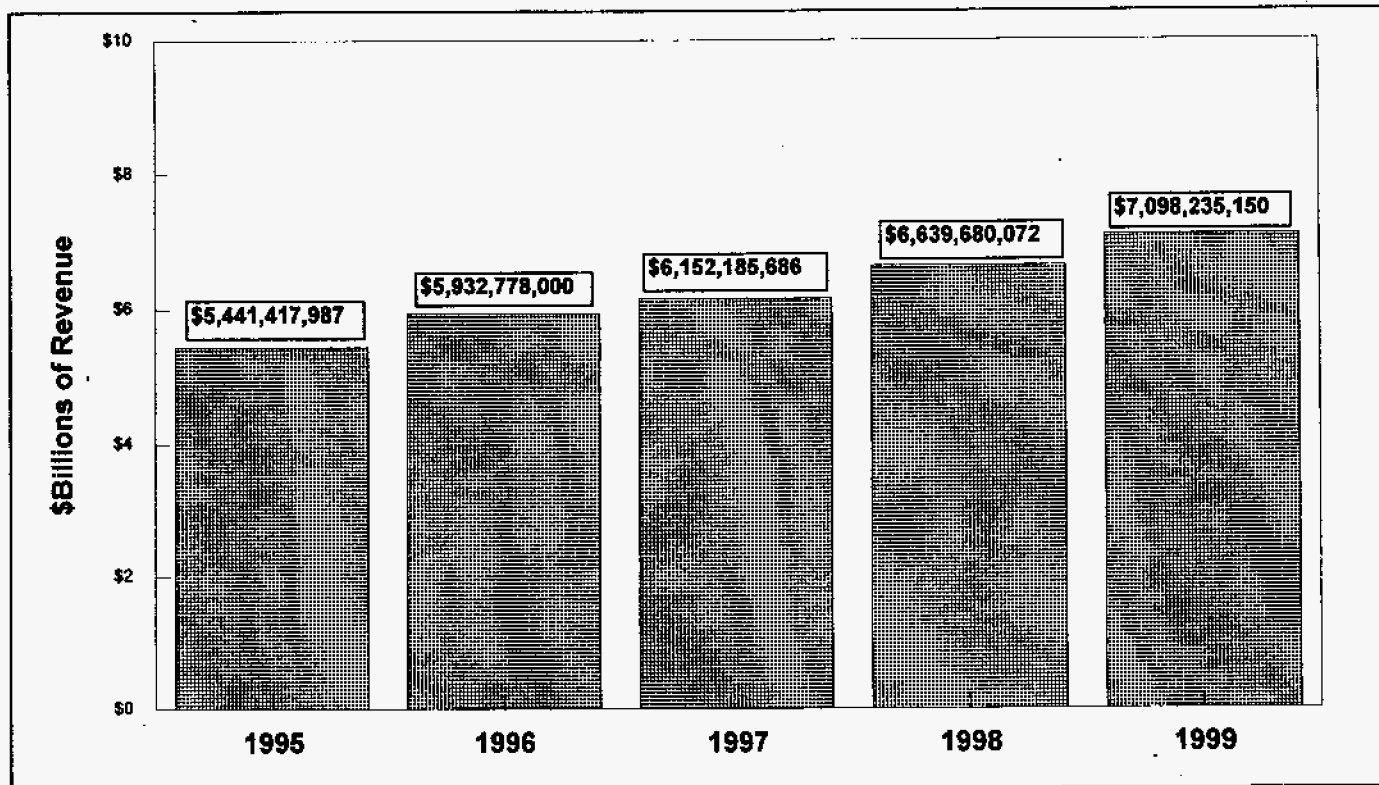
Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999.
(as of 4/13/00)

TABLE 7-F
Top Ten Ranking of STSs by Revenue Reported
1999 Revenues

RANK	SHARED TENANT SERVICE PROVIDERS	INTRASTATE REVENUES REPORTED	% OF TOTAL SHARED TENANT REVENUES
1	WorldCom Technologies, Inc.	\$1,707,427	42.7%
2	Access Network Services, Inc.	\$1,130,608	28.3%
3	Bayfront Heal System, Inc.	\$215,478	5.4%
4	Byron Financial & Management Corp.	\$128,656	3.2%
5	Time Warner Connect	\$102,714	2.6%
6	Suite Partners, Inc.	\$101,982	2.6%
7	J.F.G. Associates, Inc.	\$92,510	2.3%
8	TVMAX Telecommunications, Inc.	\$80,754	2.0%
9	Sarasota Memorial Hospital	\$63,090	1.6%
10	Gaedeke Holdings Ltd.	\$46,729	1.2%
	TOTAL FOR TOP 10 STS COMPANIES	\$3,669,949	91.8%
	TOTAL FOR ALL OTHER STS COMPANIES	\$328,974	8.2%
	TOTAL FOR ALL STS COMPANIES	\$3,998,922	100.0%

Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999.
(as of 4/13/00)

TABLE 8-A
Total Intrastate Operating Revenues Reported
Certified Telecommunications Companies
1995-1999

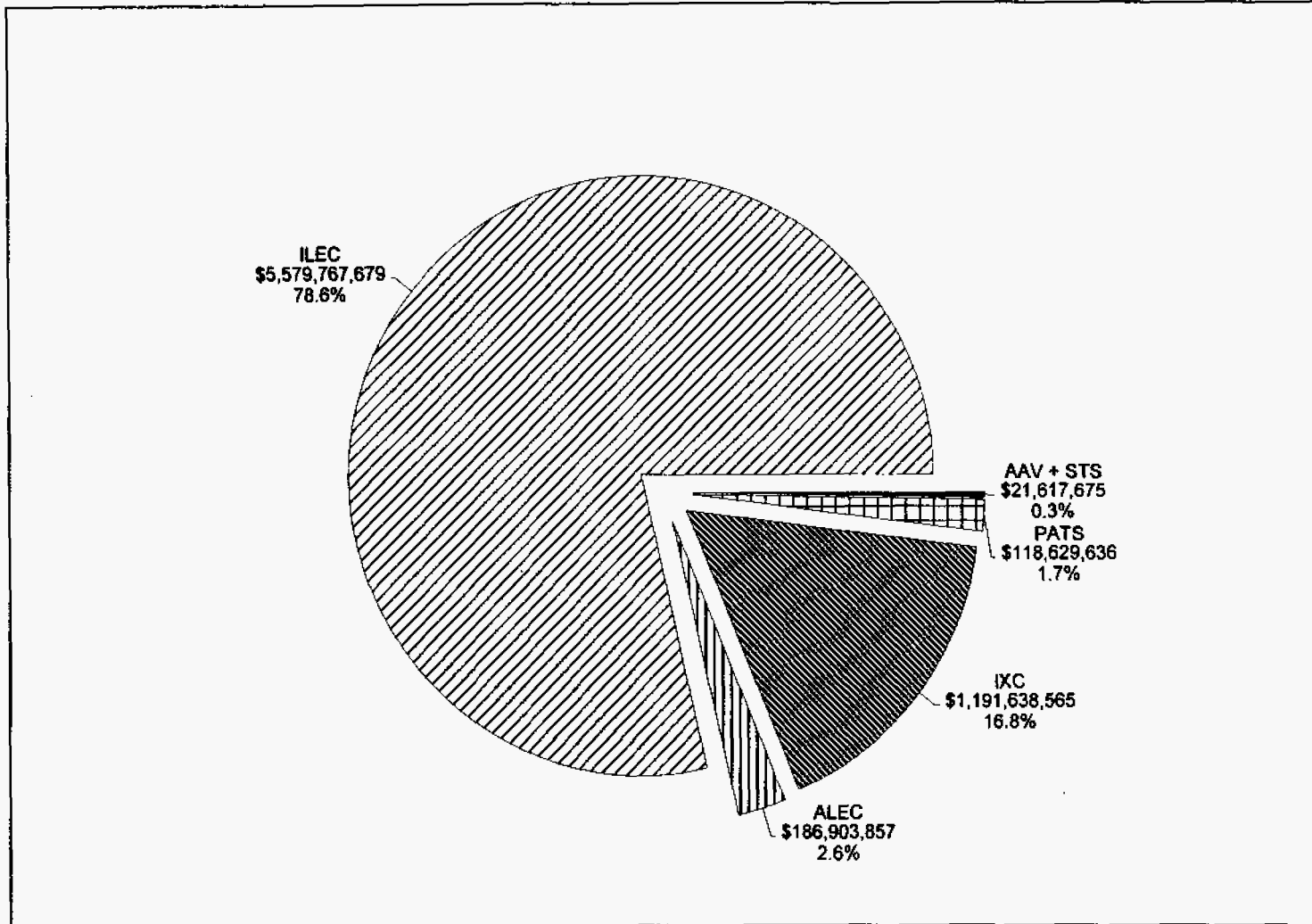


	1995	1996	1997	1998	1999
ILEC	\$4,658,216,000	\$4,924,144,667	\$4,956,907,146	\$5,126,839,481	\$5,579,767,679
ALEC	\$0	\$13,656,000	\$19,262,462	\$41,008,734	\$186,903,857
IXC	\$592,950,000	\$904,442,667	\$1,044,798,527	\$1,305,796,474	\$1,191,638,565
PATS	\$83,142,000	\$79,221,333	\$86,297,755	\$118,273,127	\$118,629,636
AAV*	\$103,389,987	\$7,886,000	\$42,323,214	\$46,585,480	\$17,618,753
STS	\$3,720,000	\$3,447,333	\$2,596,582	\$1,176,776	\$3,998,922
Total	\$5,441,417,987	\$5,932,778,000	\$6,152,185,686	\$6,639,680,072	\$7,098,557,411

*MCI reported \$96,704,965 total revenues under its AAV certificate in 1995.

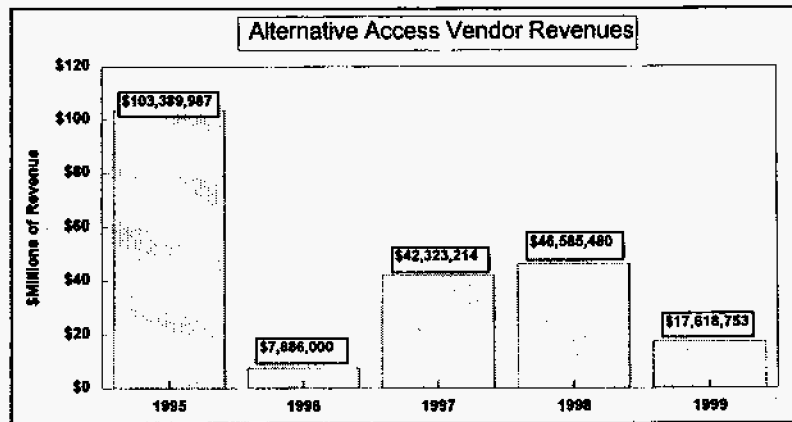
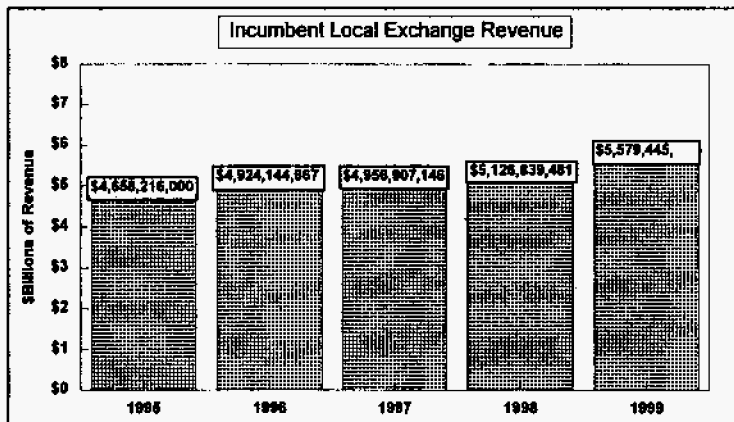
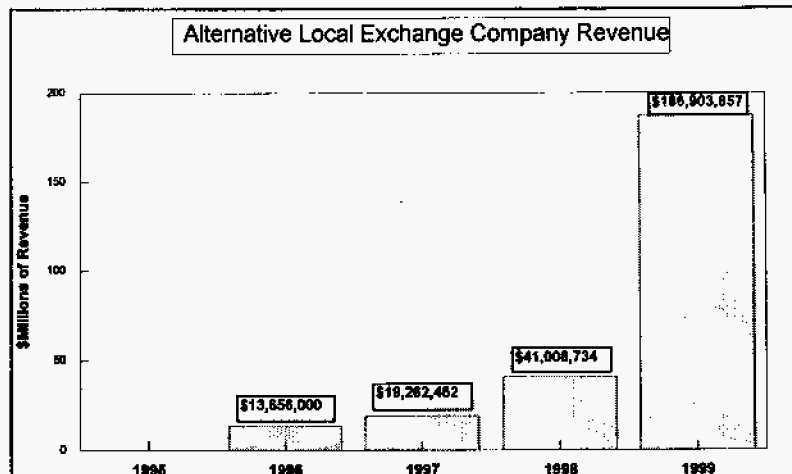
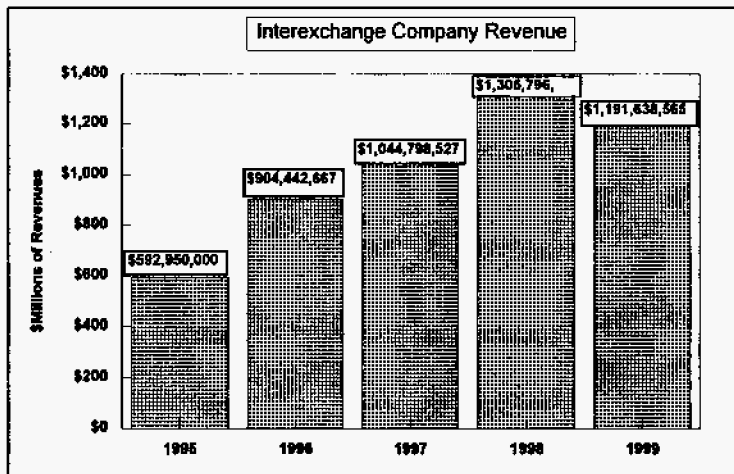
Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999 (as of 4/13/00).

TABLE 8-B
Percentage of Total Intrastate Operating Revenues by Industry
As of December 31, 1999



Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999 (as of 4/13/00).

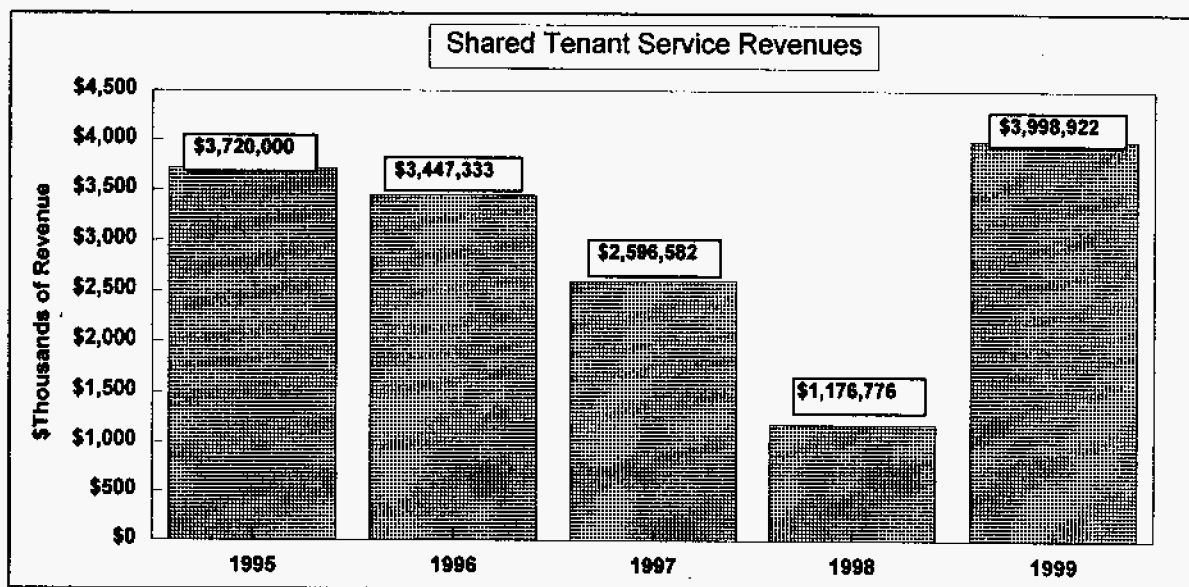
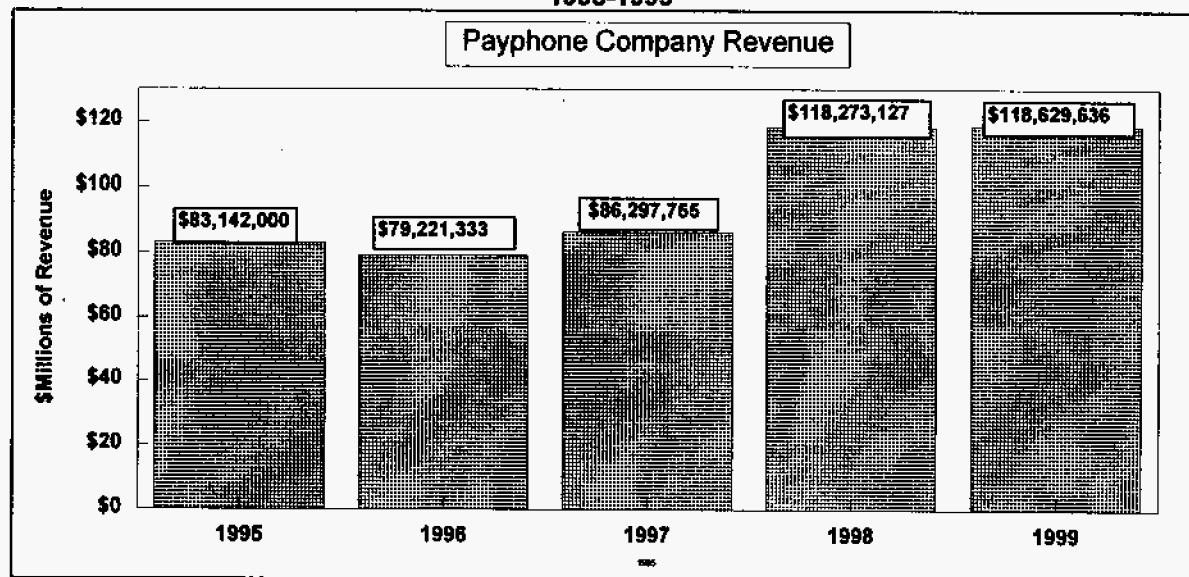
Table 8-C
Total Intrastate Operating Revenues by Industry
1995-1999



Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999 (as of 4/13/00).

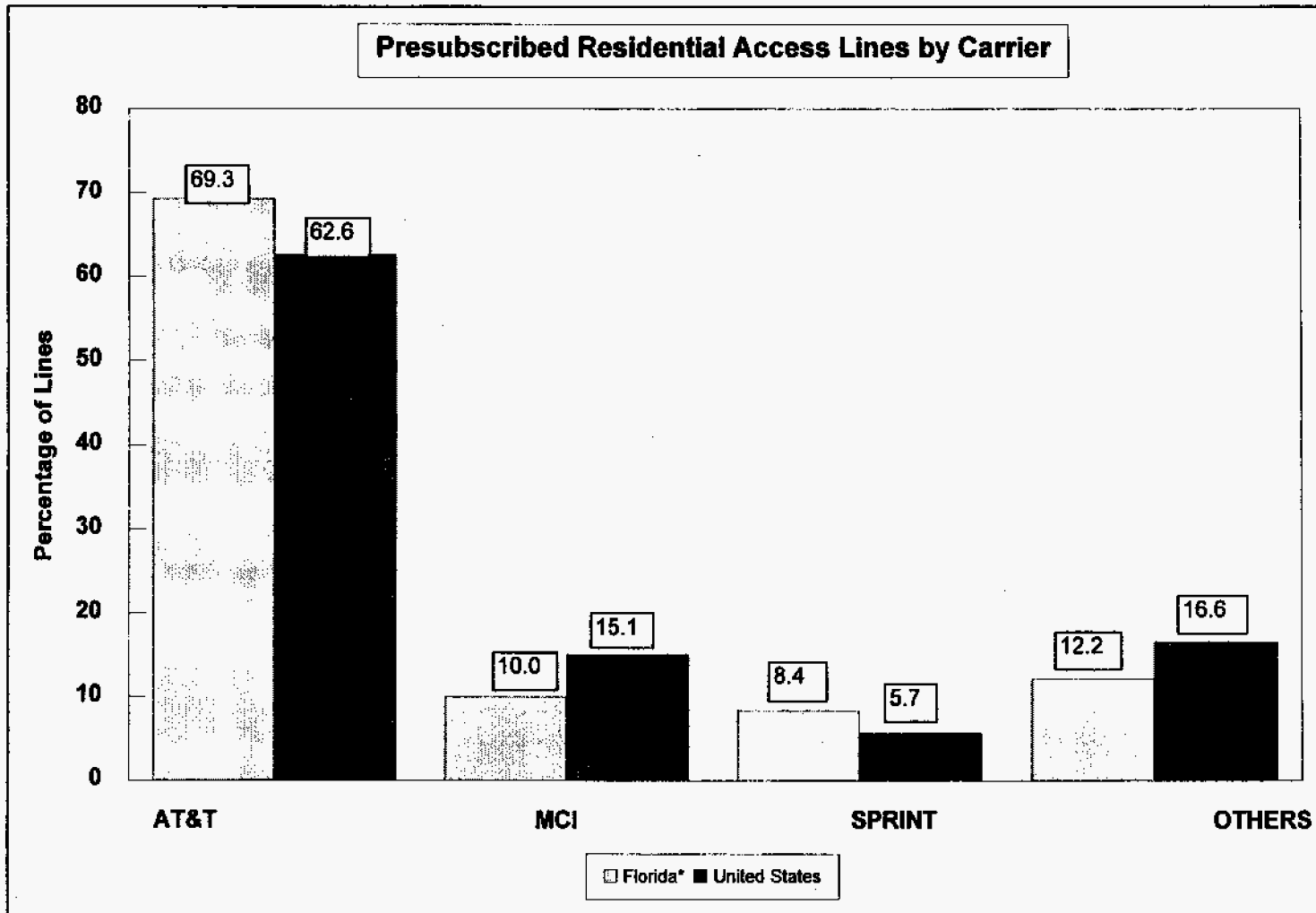
*MCI reported \$96,704,955 total revenues under its AAV certificate in 1995.

Table 8-C (Continued)
Total Intrastate Operating Revenues by Industry
1995-1999



Source: Division of Administration, Regulatory Assessment Fee Filings for period from January 1, 1999 - December 31, 1999.
 (as of 4/13/00)

TABLE 9-A
Long Distance Market Share
Presubscribed Residential Access Lines - 1998
Florida / United States

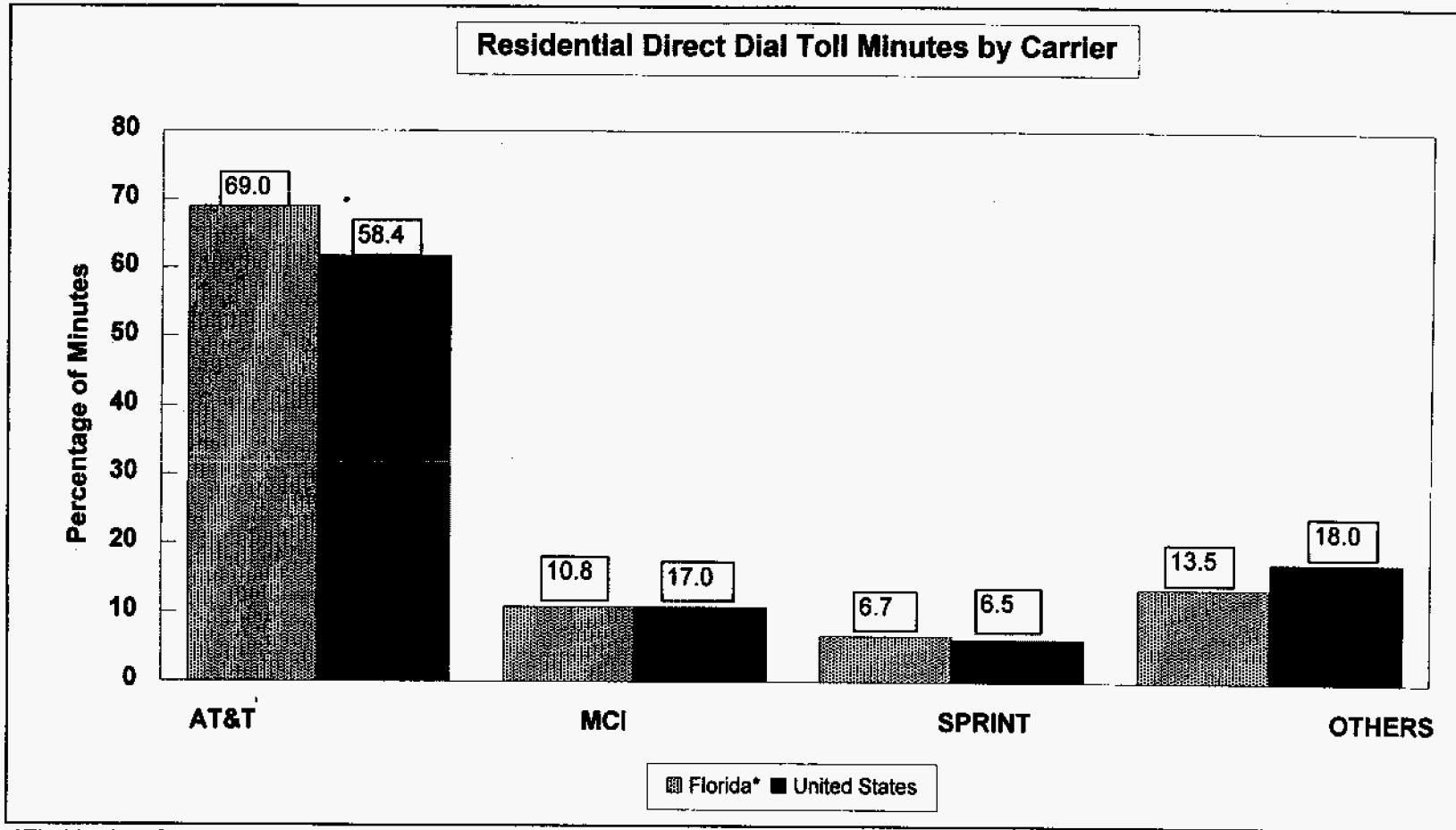


*Florida data for 1997.

Source: Table 11.5 - "Trends in Telephone Service," Federal Communications Commission, published March, 2000

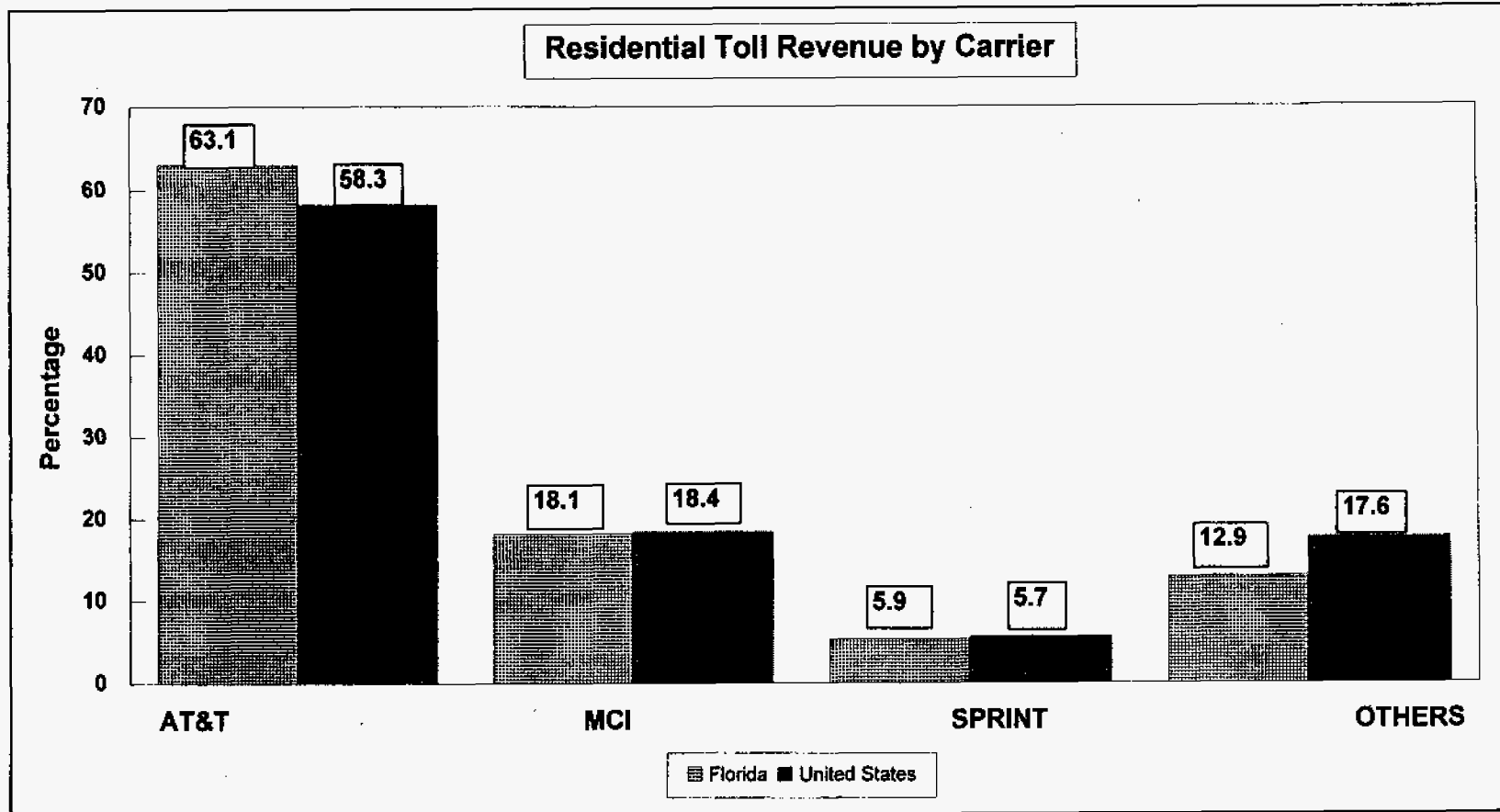
U.S. data: Table 4.1 - "Long Distance Market Shares", Fourth Quarter 1998, by James Zolnierrek, Katie Rangos, and James Eisner, Industry Analysis Division, Common Carrier Bureau, Federal Communications Commission, published March, 1999,

TABLE 9-B
Long Distance Market Share
Residential Direct Dial Toll Minutes - 1998
Florida / United States



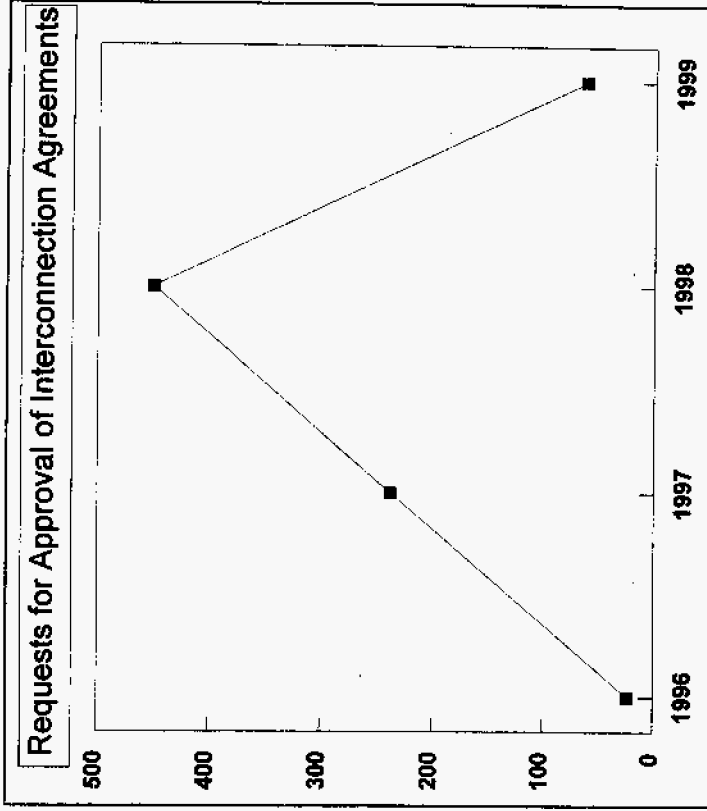
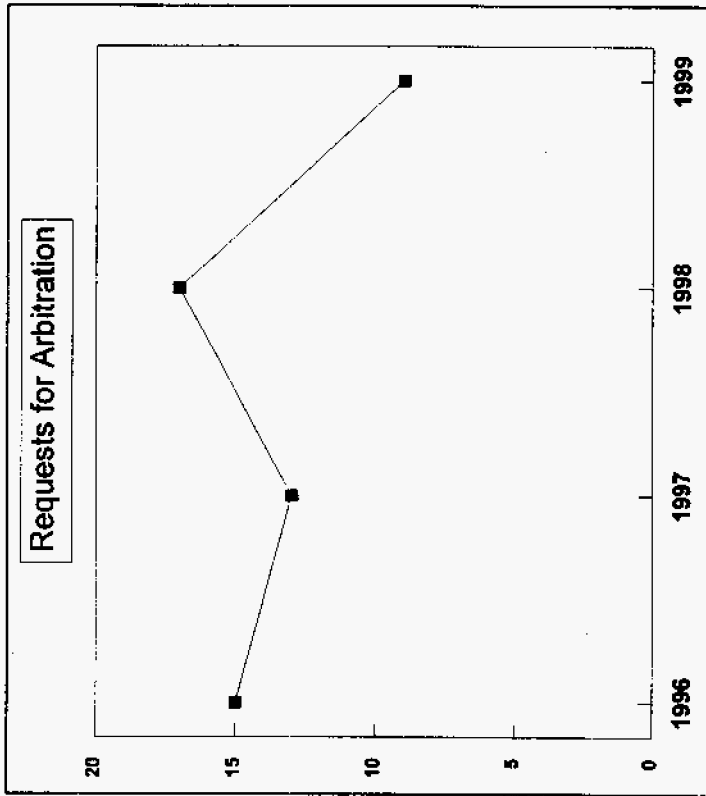
Source: Table 11.6 - "Trends in Telephone Service," Federal Communications Commission, published March, 2000
 U.S. data: Table 4.1 - "Long Distance Market Shares", Fourth Quarter 1998, by James Zolnierrek, Katie Rangos, and James Eisner, Industry Analysis Division, Common Carrier Bureau, Federal Communications Commission, published March, 1999,

TABLE 9-C
Long Distance Market Share
Residential Toll Revenue - 1998
Florida / United States



Source: Table 11.6 - "Trends in Telephone Service," Federal Communications Commission, published March, 2000
 U.S. data: Table 4.1 - "Long Distance Market Shares", Fourth Quarter 1998, by James Zolnierok, Katie Rangos, and James Eisner, Industry Analysis Division, Common Carrier Bureau, Federal Communications Commission, published March, 1999,

Table 10
Interconnection Agreements and Requests for Arbitration
Docketed January 1, 1996 - December 31, 1999



Docketed Requests*	1996	1997	1998	1999
Arbitration	15	13	17	8
Agreements	23	238	449	63

*Docketed requests include cases which may not have resulted in an approved agreement, may have been withdrawn, or may currently be in litigation. 1999 data do not include requests for amendment of existing interconnection agreements.

Source: FPSC Case Management System

TABLE 11-A
Switched Access Charges
Intrastate vs. Interstate Rate Comparison*
January 1, 2000

Company	Current Intrastate Rate	Current Interstate Rate
ALLTEL Florida, Inc.	\$0.1132	\$0.0462
BellSouth Telecommunications, Inc.	\$0.0485	\$0.0230
Frontier Communications of the South, Inc.	\$0.1040	\$0.0636
GTCOM (Florida)	\$0.1522	\$0.0542
GTCOM (Gulf)	\$0.1214	\$0.0542
GTCOM (St. Joseph)	\$0.1306	\$0.0542
GTE Florida Incorporated	\$0.0982	\$0.0306
Indiantown Telephone System, Inc.	\$0.1128	\$0.0649
Northeast Florida Telephone Company, Inc.	\$0.1126	\$0.0659
Sprint-Florida, Incorporated	\$0.1027	\$0.0346
TDS Telecom (Quincy)	\$0.1303	\$0.0573
Vista-United Telecommunications	\$0.1426	\$0.0368

* Assumes common transport. Rates shown are those actually billed and, thus, for interstate rates, exclude long term supp

* Assumes common transport. Rates shown are those actually billed and, thus, for interstate rates, exclude long term supp

Source: Florida Access and Toll Report Memorandum, February 15, 2000, FPSC

TABLE 11-B
Switched Access Charges*
Interstate Common Transport Rates: Per Minute (MOU) Equivalents
January 1, 2000

	Local Channel/Entrance Facility**		Switched Common Transport (SCT)***		
	DS1: Per System (monthly)	Estimated MOU Equivalent	Facility (MOU/ AIRLINE MILE)	Termination (MOU /termination)	SCT - Interoffice Channel
ALLTEL	143.11	0.0012232	0.0001120	0.0003960	0.0015160
BELLSOUTH	156	0.0004876	0.0002270	0.0000300	0.0023000
FRONTIER	259	0.0011991	0.0000400	0.0047645	0.0051645
GTCOM	138.9	0.0006431	0.0001170	0.0016860	0.0028560
GTEFL	250	0.0011574	0.0000775	0.0002093	0.0009843
ITS	N/A	N/A	0.0001890	0.0009330	0.0028230
NORTHEAST	N/A	N/A	0.0001890	0.0009330	0.0028230
SPRINT-FLORIDA	225	0.0010417	0.0001620	0.0007820	0.0024020
TDS	176.82	0.0008186	0.0001890	0.0009330	0.0028230
VISTA-UNITED	159.13	0.0007367	0.0000210	0.0007140	0.0009240

*Rates shown for Entrance Facilities and Switched Common Transport are for zone 2 and first system, if applicable.

**DS1 Local Channel = (DS1 monthly charge for the first system)/(24 voice grade equivalents * 9,000 MOU).

All use 9,000 MOU except for ALLTEL (4,875 MOU), and BellSouth (7,290 MOU)

***SCT Interoffice Channel = [SCT Termination + (10 miles * SCT Facility)]

Source: Florida Access and Toll Report Memorandum, February 15, 2000, FPSC

TABLE 11-C
Switched Access Charges*
Intrastate Common Transport Rates: Per Minute (MOU) Equivalents
January 1, 2000

	Local Channel/Entrance Facility**		Switched Common Transport (SCT)***		
	DS1: Per System (monthly)	Estimated MOU Equivalent	Facility (MOU/airline mile)	Termination (MOU/termination)	SCT - Interoffice Channel
ALLTEL	133.81	0.0011437	0.00004	0.00036	0.00076
BELLSOUTH	133.81	0.0004183	0.00004	0.00036	0.00076
FRONTIER	133.81	0.0006195	0.00004	0.00036	0.00076
GTCOM (Floral)	133.81	0.0006195	0.00004	0.00036	0.00076
GTCOM (Perry)	133.81	0.0006195	0.00004	0.00036	0.00076
GTCOM (St. Joseph)	133.81	0.0006195	0.00004	0.00036	0.00076
GTEFL	300.00	0.0013889	0.0000141	0.0001344	0.0002754
ITS	N/A	N/A	0.00004	0.00036	0.00076
NORTHEAST	N/A	N/A	0.00004	0.00036	0.00076
SPRINT-FLORIDA	210.00	0.0009722	0.00004	0.0002	0.0006
TDS	133.81	0.0006195	0.00004	0.00036	0.00076
VISTA	133.81	0.0006195	0.00004	0.00036	0.00076

*Rates shown for Entrance Facilities and Switched Common Transport are for zone 2 and first system, if applicable.

**DS1 Local Channel = (DS1 monthly charge for the first system)/(24 voice grade equivalents * 9,000 MOU).

All use 9,000 MOU except ALLTEL (4,875 MOU) and BellSouth (7,290 MOU).

***SCT Interoffice Channel = [SCT Termination + (10 miles * SCT Facility)]

Source: Florida Access and Toll Report Memorandum, February 15, 2000, FPSC

Table 11-D
MTS Rates for IXCs: Intrastate (interLATA)*
Daytime Rates and 5 Minute Calls

AT&T(10/1/98)			
Mileage	First Minute	Additional Minute	5 Minute Call
0-10	\$0.22	\$0.22	\$1.10
11-22	\$0.22	\$0.22	\$1.10
23-55	\$0.22	\$0.22	\$1.10
56-124	\$0.22	\$0.22	\$1.10
125-292	\$0.22	\$0.22	\$1.10
293-430	\$0.22	\$0.22	\$1.10
431-624	\$0.22	\$0.22	\$1.10

MCI WorldCom(9/28/99)			
Mileage	First Minute	Additional Minute	5 Minute Call
0-10	\$0.25	\$0.25	\$1.25
11-22	\$0.25	\$0.25	\$1.25
23-55	\$0.25	\$0.25	\$1.25
56-124	\$0.25	\$0.25	\$1.25
125-292	\$0.25	\$0.25	\$1.25
293-430	\$0.25	\$0.25	\$1.25
431-624	\$0.25	\$0.25	\$1.25

SPRINT(1/29/99)			
Mileage	First Minute	Additional Minute	5 Minute Call
0-10	\$0.19	\$0.19	\$0.95
11-22	\$0.19	\$0.19	\$0.95
23-55	\$0.20	\$0.20	\$1.00
56-124	\$0.21	\$0.21	\$1.05
125-292	\$0.22	\$0.22	\$1.10
293-430	\$0.23	\$0.23	\$1.15
431-624	\$0.24	\$0.24	\$1.20

* Using basic rate schedules, residence only (where applicable), excluding special plans or discounts. Dates shown are tariff effective dates.
 Source: Florida Access and Toll Report Memorandum, February 15, 2000, FPSC

**Table 11-E
Interstate Access Charges Billable to End Users**

	BELLSOUTH			GTEFL			SPRINT-FLORIDA		
	01/01/1998	01/01/1999	01/01/00	01/01/1998	01/01/1999	01/01/00	01/01/1998	01/01/1999	01/01/00
SLC* Residential:									
Primary line	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50
Non-primary line	\$5.00	\$6.07	\$6.07	\$5.00	\$6.07	\$6.07	\$5.00	\$6.07	\$6.07
SLC* Business:									
Single line	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50	\$3.50
Multiline	\$8.17	\$8.25	\$7.85	\$9.00	\$9.16	\$8.98	\$8.07	\$7.50	\$7.27
PICC**									
Residential; & Business Single line	\$0.53	\$0.53	\$1.04	\$0.53	\$0.53	\$1.04	\$0.53	\$0.53	\$1.04
Residential non-primary line	\$1.50	\$1.50	\$2.53	\$1.50	\$1.50	\$2.53	\$1.50	\$1.50	\$2.53
Business multiline	\$2.75	\$2.75	\$4.31	\$2.75	\$2.75	\$4.31	\$2.75	\$2.75	\$4.31

*Subscriber Line Charge (SLC) is billed by LECs to end users.

**Presubscribed Interexchange Carrier Charge (PICC) is billed by LECs to IXCs; IXCs may choose to pass this charge directly to end users.

Source: Florida Access and Toll Report Memorandum, February 15, 2000; FPSC

Table 11-F
MTS Rates for LECs: IntraLATA Daytime Rate Tables*
As of January 14, 2000

ALLTEL		
Mileage	First Minute	Additional Minute
0-10	\$0.15	\$0.08
11-22	\$0.18	\$0.12
23-55	\$0.19	\$0.19
56-124	\$0.20	\$0.20
125-292	N/A	N/A

BELLSOUTH	
First 30 Seconds	Additional 6 seconds
\$0.11	\$0.02
\$0.11	\$0.02
\$0.11	\$0.02
\$0.11	\$0.02
\$0.11	\$0.02

GTCOM (Florida)	
First Minute	Additional Minute
\$0.15	\$0.08
\$0.18	\$0.14
\$0.25	\$0.24
\$0.25	\$0.24
\$0.25	\$0.24

TDS (Quincy)	
First Minute	Additional Minute
\$0.15	\$0.14
\$0.15	\$0.14
\$0.23	\$0.22
\$0.23	\$0.22
\$0.23	\$0.22

GTCOM (Perry)		
Mileage	First Minute	Additional Minute
0-10	\$0.15	\$0.08
11-22	\$0.18	\$0.12
23-55	\$0.21	\$0.18
56-124	\$0.21	\$0.18
125-292	\$0.21	\$0.18

GTCOM (Port St. Joe)/Frontier	
First Minute	Additional Minute
N/A	N/A
\$0.18	\$0.14
\$0.25	\$0.24
\$0.25	\$0.24
\$0.25	\$0.24

GTEFL	
First Minute	Additional Minute
\$0.19	\$0.19
\$0.19	\$0.19
\$0.19	\$0.19
\$0.19	\$0.19
N/A	N/A

VISTA-UNITED	
First Minute	Additional Minute
N/A	N/A
0.25	\$0.16
0.25	\$0.24
0.25	\$0.24
N/A	N/A

ITS		
Mileage	First Minute	Additional Minute
0-10	N/A	N/A
11-22	\$0.18	\$0.12
23-55	\$0.19	\$0.19
56-124	\$0.20	\$0.20
125-292	\$0.20	\$0.20

NORTHEAST	
First 30 Seconds	Additional 6 seconds
N/A	N/A
0.18	\$0.12
0.24	\$0.21
0.24	\$0.21
N/A	N/A

SPRINT-FLORIDA	
First Minute	Additional Minute
0.18	\$0.18
0.18	\$0.18
0.25	\$0.25
0.25	\$0.25
\$0.25	\$0.25

* Using basic rate schedules, residence only (where applicable), excluding any special plans or discounts

Source: Florida Access and Toll Report Memorandum, February 15, 2000, FPSC

TDS (Quincy)		
Mileage	First Minute	Additional Minute
0-10	\$0.15	\$0.14
11-22	\$0.15	\$0.14
23-55	\$0.23	\$0.22
56-124	\$0.23	\$0.22
125-292	\$0.23	\$0.22

VISTA-UNITED	
First Minute	Additional Minute
N/A	N/A
0.25	\$0.16
0.25	\$0.24
0.25	\$0.24
N/A	N/A

* Using basic rate schedules, residence only (where applicable), excluding any special plans or discounts

Source: Florida Access and Toll Report Memorandum, February 15, 2000, FPSC

**Table 11-G
MTS Rates for LECs: IntraLATA 5 Minute Daytime Calls*
As of January 14, 2000**

Company	Mileage Bands				
	0-10	11-22	23-55	56-124	125-292
ALLTEL	\$0.47	\$0.66	\$0.95	\$1.00	N/A
BELLSOUTH	\$1.05	\$1.05	\$1.05	\$1.05	\$1.05
GTCOM(Floralta)	\$0.47	\$0.74	\$1.21	\$1.21	\$1.21
GTCOM(Perry)	\$0.47	\$0.66	\$0.93	\$0.93	\$0.93
GTCOM(Port St. Joe)/Frontier	N/A	\$0.74	\$1.21	\$1.21	\$1.20
GTEFL	\$0.95	\$0.95	\$0.95	\$0.95	N/A
ITS (Indiantown)	N/A	\$0.66	\$0.95	\$1.00	\$1.00
NORTHEAST	N/A	\$0.66	\$1.08	\$1.08	N/A
SPRINT-FLORIDA	\$0.90	\$0.90	\$1.25	\$1.25	\$1.25
TDS (Quincy)	\$0.71	\$0.71	\$1.11	\$1.11	\$1.11
VISTA-UNITED	N/A	\$0.89	\$1.21	\$1.21	N/A

*Using basic rates schedules, residence only (where applicable), excluding any special plans or discounts.

Source: Florida Access and Toll Report Memorandum, February 15, 2000, FPSC

TABLE 12
1999 Statewide Average Rates for Tax Purposes

GENERIC NAME OF SERVICE	STATEWIDE AVERAGE RATE		
<u>RESIDENTIAL EXCHANGE SERVICES</u>			
1 Party - Residence	1998	1999	CHANGE
	\$10.16	\$10.16	\$0.00
Rotary Line - Residence	\$15.03	N/A	N/A
Message (Access Lines Only) - Residence	\$6.51	N/A	N/A
Remote Call Forwarding (Flat Rate) - Residence	\$14.15	\$14.17	\$0.02
PBX - Residence	\$18.21	N/A	N/A
Local Usage Detail, per Call Listed - Residence	\$0.01	N/A	N/A
Foreign Exchange/Local Channel - Residence	\$21.10	\$21.85	\$0.75
<u>BUSINESS EXCHANGE SERVICES</u>			
	1998	1999	CHANGE
1 Party - Business	\$26.55	\$26.52	(\$0.03)
Rotary Line - Business	\$36.81	\$36.23	(\$0.58)
Message (Access Lines Only) - Business	\$19.70	N/A	N/A
Direct Inward Dialed Trunk	\$24.28	\$24.85	\$0.57
Remote Call Forwarding (Flat Rate) - Business	\$13.96	\$14.09	\$0.13
PBX Flat Rate - Business	\$46.69	\$46.66	(\$0.03)
PBX Message Rate - Business	\$23.68	N/A	N/A
STS Trunk (Flat Rate) - Business	\$31.51	\$31.44	(\$0.07)
Local Usage Detail, per Call Listed - Business	\$0.01	N/A	N/A
Foreign Exchange/Local Channel - Business	\$21.08	\$21.85	\$0.77
Centrex Network Access Registers (NARs)	\$18.93	\$18.94	\$0.01
Centrex Station Lines	\$5.51	\$5.52	\$0.01

N/A = Category Not Available this year.

**TABLE 12 (continued)
1999 Statewide Average Rates for Tax Purposes**

GENERIC NAME OF SERVICE	STATEWIDE AVERAGE RATE		
<u>CENTRAL OFFICE FEATURES</u>	<u>1998</u>	<u>1999</u>	<u>CHANGE</u>
Call Forwarding - Residence	\$2.77	\$2.77	\$0.00
Call Forwarding - Business	\$3.83	\$3.83	\$0.00
Call Forwarding Don't Answer - Residence	\$1.00	\$1.00	\$0.00
Call Forwarding Don't Answer - Business	\$2.70	\$2.69	(\$0.01)
Call Forwarding Busy - Residence	\$1.00	N/A	N/A
Call Forwarding Busy - Business	\$2.14	N/A	N/A
Call Forwarding Customer Busy - Residence	\$2.61	N/A	N/A
Call Forwarding Customer Busy - Business	\$5.21	N/A	N/A
Speed Calling (8 codes) - Residence	\$2.10	\$2.10	\$0.00
Speed Calling (8 codes) - Business	\$2.59	\$2.59	\$0.00
Three Way Calling - Residence	\$3.36	\$3.35	(\$0.01)
Three Way Calling - Business	\$3.66	\$3.66	\$0.00
Call Tracing - Residence	\$3.92	\$3.92	\$0.00
Call Tracing - Business	\$4.13	\$4.13	\$0.00
Caller ID - Residence	\$6.60	\$6.80	\$0.20
Caller ID - Business	\$8.82	\$8.50	(\$0.32)
Caller ID w/ name - Residence	\$6.50	\$6.58	\$0.08
Caller ID w/ name - Business	\$7.86	\$8.84	\$0.98
Hot Line - Residence	\$0.53	N/A	N/A
Hot Line - Business	\$0.97	N/A	N/A
Repeat Dialing - Residence	\$4.02	\$4.01	(\$0.01)
Repeat Dialing - Business	\$4.64	\$4.63	(\$0.01)
Call Return - Residence	\$4.20	\$4.20	\$0.00
Call Return - Business	\$4.82	\$4.82	\$0.00
Call Waiting (w/o Cancel Call Waiting) - Residence	\$3.97	\$3.98	\$0.01
Call Waiting (w/o Cancel Call Waiting) - Business	\$4.52	\$4.51	(\$0.01)

N/A = Category Not Available this year.

TABLE 12 (continued)
1999 Statewide Average Rates for Tax Purposes

GENERIC NAME OF SERVICE	STATEWIDE AVERAGE RATE		
<u>CENTRAL OFFICE FEATURES</u>	<u>1998</u>	<u>1999</u>	<u>CHANGE</u>
Enhanced Call Waiting (Call Waiting w/ Cancel Call Waiting)- Residence	\$4.17	\$4.18	\$0.01
Enhanced Call Waiting (Call Waiting w/ Cancel Call Waiting)- Business	\$5.18	\$5.18	\$0.00
Selective Call Rejection - Residence	\$3.59	\$3.58	(\$0.01)
Selective Call Rejection - Business	\$4.21	\$4.20	(\$0.01)
Selective Call Ringing - Residence	\$3.59	N/A	N/A
Selective Call Ringing - Business	\$4.08	N/A	N/A
Voice Dialing - Residence	\$5.55	N/A	N/A
Voice Dialing - Business	\$6.06	N/A	N/A
Touch Tone - Residence	\$0.18	N/A	N/A
Touch Tone - Business	\$0.18	N/A	N/A
<u>CENTRAL OFFICE PACKAGES</u>	<u>1998</u>	<u>1999</u>	<u>CHANGE</u>
Enhanced Call Waiting, 3-Way Calling, and Call Forward- Residence	\$7.62	N/A	N/A
Enhanced Call Waiting, 3-Way Calling, and Call Forward- Business	\$9.56	N/A	N/A
Enhanced Call Waiting, 3-Way Calling, and Call Return- Residence	\$8.87	N/A	N/A
Enhanced Call Waiting, 3-Way Calling, and Call Return- Business	\$11.25	N/A	N/A
Enhanced Call Waiting, 3-Way Calling, Return Call, Repeat Dialing, and Call Forward - Residence	\$11.98	N/A	N/A
Enhanced Call Waiting, 3-Way Calling, Return Call, Repeat Dialing, and Call Forward - Business	\$14.60	N/A	N/A
Enhanced Call Waiting, 3-Way Calling, Return Call, Repeat Dialing, Call Forward, Selective Call Rejection, and Caller ID w/ name - Residence	\$18.51	N/A	N/A
Enhanced Call Waiting, 3-Way Calling, Return Call, Repeat Dialing, Call Forward, Selective Call Rejection, and Caller ID w/ name - Business	\$21.27	N/A	N/A
Enhanced Call Waiting, Return Call, and Caller ID w/ name- Residence	\$12.12	N/A	N/A
Enhanced Call Waiting, Return Call, and Caller ID w/ name- Business	\$15.30	N/A	N/A

N/A = Category Not Available this year.

**TABLE 12 (continued)
1999 Statewide Average Rates for Tax Purposes**

GENERIC NAME OF SERVICE	STATEWIDE AVERAGE RATE		
<u>CENTRAL OFFICE FEATURE PACKAGES (continued)</u>	<u>1998</u>	<u>1999</u>	<u>CHANGE</u>
Call Waiting, Call Forwarding, and Speed Calling (8 code)- Residence	\$4.25	N/A	N/A
<u>SCREENING AND BLOCKING SERVICES</u>	<u>1998</u>	<u>1999</u>	<u>CHANGE</u>
Operator Screening - Residence	\$3.99	\$3.98	(\$0.01)
Operator Screening - Business	\$3.45	\$3.46	\$0.01
Operator Screening - Residence - PBX	\$4.00	N/A	N/A
Operator Screening - Business - PBX	\$4.00	N/A	N/A
Billed Number Screening - Residence	\$1.36	N/A	N/A
Billed Number Screening - Business	\$1.36	N/A	N/A
Custom Code Restriction - Residence(for restricted codes: 411, 1+, 0+, 0- & 1DDD)	\$2.50	\$2.50	\$0.00
Custom Code Restriction - Business (for restricted codes: 411, 1+, 0+, 0- & 1DDD)	\$3.75	\$3.58	(\$0.17)
<u>DIRECTORY ASSISTANCE SERVICES</u>	<u>1998</u>	<u>1999</u>	<u>CHANGE</u>
Directory Assistance - Residence	\$0.32	\$0.32	\$0.00
Directory Assistance - Business	\$0.32	\$0.32	\$0.00
Directory Assistance, Home NPA - Residence	\$0.32	N/A	N/A
Directory Assistance, Home NPA - Business	\$0.32	N/A	N/A
Directory Assistance (List Service - Each Area Code)- Residence	\$9.95	N/A	N/A
Directory Assistance (List Service - Each Area Code)- Business	\$9.95	N/A	N/A
Directory Assistance w/ Call Completion	\$0.38	N/A	N/A
<u>DIRECTORY LISTING SERVICES</u>	<u>1998</u>	<u>1999</u>	<u>CHANGE</u>
Non Published Number - Residence	\$1.90	\$1.90	\$0.00

N/A = Category Not Available this year.

**TABLE 12 (continued)
1999 Statewide Average Rates for Tax Purposes**

GENERIC NAME OF SERVICE	STATEWIDE AVERAGE RATE		
<u>DIRECTORY LISTING SERVICES (continued)</u>	<u>1998</u>	<u>1999</u>	<u>CHANGE</u>
Non Published Number - Business	\$1.90	\$1.90	\$0.00
Non Listed Number - Residence	\$1.14	\$1.09	(\$0.05)
Non Listed Number - Business	\$0.90	\$0.84	(\$0.06)
Additional Listing - Residence	\$1.15	\$1.20	\$0.05
Additional Listing - Business	\$1.21	\$1.26	\$0.05
Additional Listing (800 Services) - Business	\$1.21	\$1.26	\$0.05
Primary Service Order Charge - Residence	\$31.70	\$31.65	(\$0.05)
Primary Service Order Charge - Business	\$45.28	\$45.19	(\$0.09)
Secondary Service Order Charge - Residence	\$10.21	\$10.21	\$0.00
<u>SERVICE CONNECTION CHARGES</u>	<u>1998</u>	<u>1999</u>	<u>CHANGE</u>
Secondary Service Order Charge - Business	\$17.24	\$17.24	\$0.00
Central Office Charge - Residence	\$32.13	\$32.15	\$0.02
Central Office Charge - Business	\$34.36	\$34.41	\$0.05
Premises Visit Charge - Residence	\$24.10	\$23.95	(\$0.15)
Premises Visit Charge - Business	\$24.94	\$24.79	(\$0.15)
Trouble Location - Residence	\$42.22	\$41.73	(\$0.49)
Trouble Location (Simple) - Business	\$42.22	\$41.73	(\$0.49)
Trouble Location (Complex) - Business	\$47.82	\$47.81	(\$0.01)

Source: Order PSC-99-2455-PAA-TP

TABLE 13
Monthly Recurring Charges
For Basic Local Telecommunications Service
from Tariffs/Price Lists of Top 20 in Revenues
Alternative Local Exchange Companies

COMPANY NAME	Monthly Recurring Charges		SERVICE AREA
	RESIDENTIAL	BUSINESS	
Intermedia Communications, Inc.	\$6.57-\$9.59	\$17.82-\$26.19	Statewide
GTE Communications Corporation	\$20.00	\$27.45-\$29.90	GTE, Sprint, Bellsouth territories
TCG South Florida	N/A	\$29.00	N/A
MCImetro Access Transmission Services LLC	\$18.81-\$27.64	\$24.03-\$29.90	Miami, Orlando, Winter Park, Tampa, Boca Raton
The Other Phone Company, Inc. d/b/a Access One	\$6.93-\$10.12	\$18.81-\$27.64	Statewide
Sprint Communications Company LP	N/A	\$26-\$28	Bellsouth, GTE territories
ASCI Local Switched Services d/b/a e.spire Comm	N/A	N/A	N/A
MCI WorldCom Communications, Inc.	N/A	\$27.65-\$28.41	Miami, Tampa
Time Warner Telecom of Florida, L.P. *	N/A	\$24.03-\$28.35	Orlando, Tampa LATAs
Adelphia Business Solutions of Florida, LLC	N/A	\$23.28	Jacksonville, Ft. Lauderdale, Tampa
IDS Long Distance, Inc.	\$6.47-\$9.51	\$15.20-\$25.75	Daytona Beach, Ft. Lauderdale, Ft. Myers, Miami, Naples, Tampa, West Palm Beach
Metropolitan Fiber Systems of Florida, Inc.	N/A	N/A	N/A
International Design Group, Inc. d/b/a USA Telecom	\$69.95	N/A	N/A
KMC Telecom II, Inc.	\$19.58-\$26.91	\$15.58-\$36.00	Sarasota, Tallahassee, Pensacola, Daytona Beach, Ft. Myers
Network Telephone Corporation	\$6.94-\$10.12	\$18.88-\$26.70	Bellsouth, Sprint territories
Global Crossing Telemanagement, Inc.	N/A	\$31.25-\$40.00	Statewide
BellSouth Telecommunications, Inc.	\$10.45	\$24.00	BellSouth service area
Onyx Distributing Company, Inc. d/b/a Florida	N/A	\$25.00	Orlando
TeleConex, Inc. d/b/a TeleConex	\$39.95	\$55.00	N/A
ICG Telecom Group, Inc.	N/A	N/A	N/A

N/A = Not Available

* Alternative Access Vendors granted ALEC authority

Source: Tariffs/Price Lists in effect as of December 31, 1999 (Division of Communications)

TABLE 14
Local Competition Measures - FCC Survey Results for Florida
As of June 30, 1999

Lines Provided to CLECs for Resale
Voice Grade Service Over Voice Grade Facilities

	BELLSOUTH	GTEFL	SPRINT	TOTAL
Total Switched Lines	6,487,000	2,297,000	2,032,000	10,816,000
Resold Lines	112,000	32,000	19,000	163,000
Percent Resold	1.7%	1.4%	9.0%	1.5%

CLEC Customers Served by Resold ILEC Switched Lines
Voice Grade Service Over Voice Grade Facilities

	BELLSOUTH	GTEFL	SPRINT	TOTAL
Residential Customers	40,000	19,000	8,000	67,000
Other Customers	72,000	14,000	11,000	97,000
Total	112,000	32,000	19,000	164,000

Lines Provided by large ILECS to CLECs as UNE Loops
Voice Grade Service Over Voice Grade Facilities

	BELLSOUTH	GTEFL	SPRINT	TOTAL
Total Switched Lines	6,487,000	2,297,000	2,032,000	10,816,000
UNE Loops	4,000	0	0	4,000
Percent UNE	0.06%	0.00%	0.00%	0.04%

Percentage of ILEC Lines Served by Switching Centers Where
New Entrants Have Collocation Arrangements
Residential Lines and Other Lines

	BELLSOUTH	GTEFL	SPRINT
Residential Lines	34.7%	14.5%	21.2%
Other Lines	50.8%	38.8%	47.2%

*Percentages for companies is a weight average based on total lines served.

Source: FCC: Local Competition: August 1999, Section III.

TABLE 14 (continued)
Local Competition Measures - FCC Survey Results for Florida
As of June 30, 1999

Number of CLECS holding Numbering Codes
 Florida/Nationwide
 1994 through Third Quarter 1998

	1995				1996				1997				1998				1999	
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2
Florida	0	0	0	0	4	7	9	8	10	11	13	16	18	21	25	26	27	30
Nationwide*	10	10	12	13	15	20	27	31	41	53	72	90	95	112	141	150	153	158

*Unduplicated.

Specific questions were refined between the two surveys, and reported data may not be strictly comparable between surveys in part for this reason.

Source: "Local Competition", Federal Communications Commission, Industry Analysis Division, report released December 1998

GLOSSARY

Access Charge: A charge made by a local exchange carrier for use of its local exchange facilities for a purpose such as the origination or termination of traffic that is carried to or from a distant exchange by an interexchange carrier.

Access Line: The circuit or channel between the demarcation point at the customer's premises and the serving end or class 5 central office.

Alternative Access Vendor (AAV): A provider, other than a local exchange telecommunications company, of Alternative Access Vendor Service.

Alternative Access Vendor Service: The provision of local private line service between an entity and its own facilities or the facilities of an affiliated or unaffiliated entity at another location or the provision of special access service between an end-user and an interexchange company.

Alternative Local Exchange Company: Any company certificated by the Commission to provide local exchange telecommunications services in Florida on or after July 1, 1995.

Area Code: A three-digit code used to identify the geographic location of a telephone number.

Basic Local Telecommunications Service: Voice-grade, flat-rate residential and flat-rate single-line business local exchange services which provide dial tone, local usage necessary to place unlimited calls within a local exchange area, dual tone multi-frequency dialing, and access to the following: emergency services such as "911," all locally available interexchange companies, directory assistance, operator services, relay services, and an alphabetical directory listing. For a local exchange telecommunications company, such term shall include any extended area service routes, and extended calling service in existence or ordered by the commission on or before July 1, 1995.

Business Service: The business service classification and rates apply when telephone service is primarily or substantially of a business, professional, institutional, or otherwise occupational nature or where the listing required indicates business use.

Central Office: A location where there is an assembly of equipment that establishes the connections between subscriber access lines, trunks, switched access circuits, private line facilities, and special access facilities with the rest of the telephone network.

Central Office Switch: An assembly of equipment for establishing connections from lines to lines, lines to trunks, trunks to lines, and trunks to trunks. (Excludes operator service centers.)

GLOSSARY (continued)

Certificate: A Certificate of Public Convenience and Necessity must be obtained from the Florida Public Service Commission prior to construction, operation, or control of telecommunications facilities for the purpose of providing telecommunications services to the public in Florida.

Class of Service: A description of main station service furnished a subscriber in terms of grade of line, type of rate, and location of use. (See *Residential Service* and *Business Service*.)

Company: (Also *Telecommunications Company*) Interchangeable terms that mean any person, firm, partnership, or corporation engaged in the business of furnishing communications service to the public under the jurisdiction of the Florida Public Service Commission.

Commission: Florida Public Service Commission

Customer: See *Subscriber*.

Exchange: The entire telephone plant and facilities used in providing telephone service to subscribers located in an exchange area. An exchange may include more than one central office unit.

Exchange (Service) Area: The territory, including the base rate suburban and rural areas served by an exchange, within which local telephone service is furnished at the exchange rates applicable within that area.

Facility Based Carrier: Company owns and operates or plans to own and operate telecommunications switches and transmission facilities in Florida.

Fiber Optic Cable: Thin filaments of glass or other transparent material enclosed in a protective sheath through which a light beam may be transmitted.

Incumbent Local Exchange Company: A local exchange company certificated by the Florida Public Service Commission prior to July 1, 1995.

Individual Line Service: A classification of exchange service which provides that only one main station shall be served by the circuit connecting such station with the central office equipment.

GLOSSARY (continued)

Interexchange Access Lines: Those dedicated exchange lines which connect local exchange company customers to interexchange carriers over the local telephone company switched network. These include WATS, 800 service, feature group A, and toll terminal access lines.

Interexchange Company: Any telecommunications company, as defined in Section 364.02(12), Florida Statutes, which provides telecommunications service between local calling areas as those areas are described in the approved tariffs of individual local exchange companies.

Interstate Toll Message: Those toll messages that do not originate and terminate within the same state.

Intrabuilding Network Cable: Cables located on the carrier's side of the demarcation point or standard network interface inside subscribers' buildings or between buildings on one customer's same premises.

Intrastate Toll Message: Those toll messages that originate and terminate within the same state.

Local Access and Transport Area (LATA): A geographical area, which is loosely based on standard metropolitan statistical areas, within which a local exchange company may transport telecommunications signals.

Local Calling Area: (Also *Local Service Area*.) The area within which telephone service is furnished subscribers under a specific schedule of exchange rates and without toll charges. A local service area may include one or more exchange areas or portions of exchange areas.

Local Exchange Company: Any company certificated by the commission to provide local exchange telecommunications service in Florida on or before June 30, 1995.

Local Service Area: See *Local Calling Area*.

Main Station: The principal telephone associated with each service to which a telephone number is assigned and which is connected to the central office equipment by an individual or party line circuit or channel.

Message: A completed telephone call.

Multi-Location Discount Aggregator: Company contracts with unaffiliated entities to obtain bulk/volume discounts under multi-location discount plans from underlying carriers and offers the resold service by enrolling unaffiliated customers.

GLOSSARY (continued)

Non-basic service: Any telecommunications service provided by a local exchange telecommunicaitons company other than a basic local telecommunications service, a local interconnection arrangement described in Section 364.16, F.S. or a network access service described in Section 264.163, FS.

Operator Service Provider: company provides or plans to provide alternative operator services for IXCs; or toll operator services to call aggregator locations; or clearinghouse services to bill such calls.

Pay Telephone Provider: Any telecommunications company which provides pay telephone service as defined in Section 364.3375(4), Florida Statutes.

Prepaid Debit Card Provider: Any person or entity that purchases 800 access from an underlying carrier or unaffiliated entity for use with prepaid debit card service and/or encodes the cards with personal identification numbers.

Reseller: company has or plans to have one or more switches but primarily leases the transmission facilities of other carriers and bills its own customer base for services used.

Residential Service: The residential service classification and rates apply when telephone service is of a domestic nature and not used substantially for occupational purposes.

Shared Tenant Service (STS): The provision of service which duplicates or competes with local service provided by an existing local exchange telecommunications company and is furnished through a common switching or billing arrangement to tenants by an entity other than an existing local exchange telecommunications company.

Statewide Average Rates: an aggregate representation of the average tariffed rates of Florida incumbent local exchange companies for approximately 100 services published annually for tax purposes by the Florida Public Service Commission in accordance with Sections 166.231(10) and 203.01(9), F.S.

Subscriber: (Also *Customer*.) Interchangeable terms that mean any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency supplied with communications service by a telephone company.

Switchless Rebiller: Company has no switch or transmission facilities but may have a billing computer. Company aggregates traffic to obtain bulk discounts from underlying carrier and rebills end users at a rate above its discount but generally below the rate end users would pay for unaggregated traffic.

Source: Chapter 25-4, Telephone Companies. F.A.C., FORM PSC/CMU 31 (11/95), Order No. PSC-97-0015-FOF-TP, and the Federal Communications Commission definitions for Statistical Schedules.