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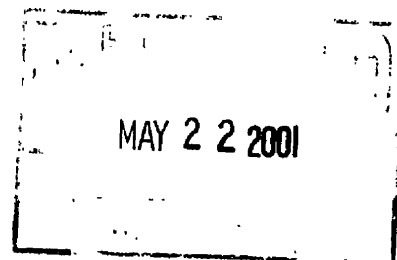
Mpower Communications Corp.
Corporate Headquarters

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May 18, 2001

Bill Talbott
Executive Director
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Florida 32399-0850

D10000-PW



Re:Mpower Service Cancellation

Dear Mr. Talbott:

Mpower Communications Corp. (Mpower) announced today that it is exiting several markets nationwide. Included in the recently canceled markets are the Jacksonville and Orlando markets. Mpower anticipates that it will discontinue all services in these markets on July 1, 2001.

This action does not require any formal action by the Florida Commission. Nevertheless, Mpower is sending this letter to inform the Florida Commission regarding the various actions being taken by Mpower to effectuate its market departure. Additionally, as required by 47 C.F.R. §63.71, Mpower shall serve the Florida Commission, under separate cover, with a copy of the discontinuance application filed with the Federal Communications Commission on May 18, 2001.

Mpower has identified a total of 435 customers in the Jacksonville and Orlando markets. Each of these customers has been notified in writing of Mpower's discontinuance of service. The notice also provides a comprehensive website address with the answers to frequently asked questions, contact information, alternate service providers by market and final service discontinuance dates. Furthermore, the notice provides customers with a toll-free number for the Mpower Customer Service Department in the event that customers have any additional questions.

Mpower trusts that this information will satisfy any Commission concerns regarding the notification of customers. If you have any questions, do not hesitate to contact me. I appreciate your attention to this matter.

Sincerely,

David Woodsmall
Vice President - Legal & Regulatory
716-218-8796

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