

VOTE SHEET

JUNE 25, 2001

RE: DOCKET NO. 010190-TI - Initiation of show cause proceedings against Network Plus, Inc. d/b/a Hale and Father, Inc. for apparent violation of Rule 25-22.032(5)(a), F.A.C., Customer Complaints.

DOCKET NO. 010191-TX - Initiation of show cause proceedings against Network Plus, Inc. d/b/a Hale and Father, Inc. for apparent violation of Rule 25-22.032(5)(a), F.A.C., Customer Complaints.

ISSUE 1: Should the Commission accept the settlement offer proposed by Network Plus, Inc. d/b/a Hale and Father, Inc. (Hale and Father) to resolve the show cause proceedings for its apparent violation of Rule 25-22.032(5)(a), Florida Administrative Code, Customer Complaints?

RECOMMENDATION: Yes. Staff recommends that the Commission accept Hale and Father's settlement proposal of a \$7,500 voluntary contribution and assurance that the company will implement measures to ensure future compliance. The voluntary contribution should be received by the Commission within ten business days of the issuance date of an Order approving the settlement offer and should include the docket numbers and company name. The Commission should forward the contribution to the Office of the Comptroller for deposit in the State of Florida General Revenue Fund. If the company fails to pay in accordance with the terms of the Commission Order, Certificates Nos. 2994 and 5711 should be canceled administratively.

APPROVED

COMMISSIONERS ASSIGNED: Full Commission

COMMISSIONERS' SIGNATURESMAJORITYDISSENTING

Stephen A. Palash
[Signature]
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REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

07876 JUN 26 2001

VOTF SHEET

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ISSUE 2: Should these dockets be closed?

RECOMMENDATION: No. If the Commission approves staff's recommendation on Issue 1, these dockets should remain open pending remittance of the \$7,500 voluntary contribution. Upon staff's verification of receipt of the voluntary contribution, or failure to pay the contribution and subsequent cancellation of Certificates Nos. 2994 and 5711, these dockets should be administratively closed.

APPROVED