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August 23, 2001

Director
Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oaks Boulevard
Tallahassee, FL 32399-0850

Dear Director,

We are writing in response to a legal notice dated August 13, 2001 pursuant to Section 367.071, Florida Statutes. This is an application for transfer of majority organizational control of Utilities, Inc. to Nuon Acquisition Sub, Inc. While there is no explanation why Utilities, Inc. wishes to transfer its organizational control to Nuon Acquisition Sub, Inc. it is of concern to us and we object to the approval of this change. It was only a year ago Utilities, Inc. obtained control of our water service from Bartelt Enterprises.

We are property owners in Pasco County located at 1440 Reggie Dr., Holiday, FL. We purchased our property and mobile home so that we could spend the winters in Florida and as we age we plan to dispose of our home in Michigan and make Florida our permanent residence.

This application appears to be leading into the same fiasco as the phone companies. We use to have a simply operated phone system with the phone company providing local telephone service, the telephone itself, in state and out state long distance service, prompt information service, and prompt repair service. Since the break up of these local phone companies it has been nothing but inconvenience for the customer. You may not have personally had to deal with this because you have employees handling this for you but as individual home owners and people that handle their own affairs it has become nothing but a problem.

Why did Utilities, Inc. of Florida obtain our water service if their intention was to transfer the majority of the organizational control? This is a major decision on their part and not something that just came up. It had to be in the planning at that time and yet nothing was made mention of it at the time. One year ago we wondered what will this do to our service and rate. Even though we were advised our rates would not change for one year we all sat by to see what would happen when the shoe dropped. Well here it is and we are being led blindly into another unknown situation with a public utility.

We request that you deny this application. We feel customers should be better informed as to who this Nuon Acquisition Sub, Inc. is and what this means to us as customers. What changes can they make that will affect the cost of our water supply? We are not abusers of the precious water supply


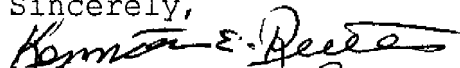
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in Florida. We follow water preservation methods. For the eight months we are not in Florida we still pay the \$8.88 water fee even though we shut our water off by our meter and do not use the water at all.

Thank you for listening to us please give our concerns some real thought.

Sincerely,



Kenneth E. Ruiter

Dorothy J. Ruiter

cc: Martin S. Friedman, Esquire, Rose, Sundstrom & Bentley, LLP