

# ORIGINAL County of Volusia

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May 25, 2001

**VIA FEDERAL EXPRESS**

Mrs. Blanca S. Bayo  
Director, Division of Records and Reporting  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

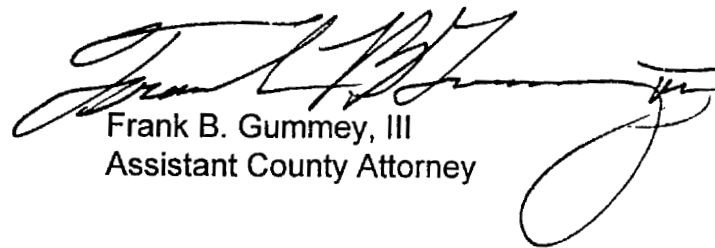
**Re: Docket No.: 010743-TL**

Dear Mrs. Bayo:

Enclosed please find an original and 15 copies of the Direct Testimony of Ann McFall, County of Volusia.

Copies of these documents have been served to the parties shown on the attached Certificate of Service.

Very truly yours,

  
Frank B. Gummey, III  
Assistant County Attorney

FBG:ag  
Enclosure (as stated above)

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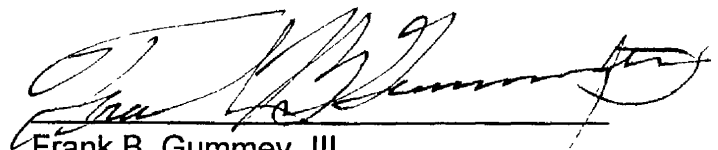
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FDSC-COMMISSION CLERK

ORIGINAL

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a copy of the foregoing has been furnished by U.S. Mail this 4th day of October to: Alarm Association of Florida, Inc., Bob Neely, 1802 North University Drive, #329, Plantation, FL 33322-4115; BellSouth Telecommunications, Inc., James Meza III/Nancy B. White, 150 West Flagler Street, Suite 1910, Miami, FL 33130; City of Deltona Fritz Behring, City Manager, P. O. Box 5550, Deltona, FL 32728-5550; Florida Cable Telecommunications Assoc. Inc., Michael A. Gross, 246 E. 6th Ave., Suite 100, Tallahassee, FL 32303; Florida Public Telecommunications Assoc., Angela Green, General Counsel, 2292 Wednesday Street, Tallahassee, FL 32308-4334; Fowler, Barice Law Firm Carole J. Barice/James A. Fowler, 8 W. Central Blvd., Orlando, FL 32801; Jonathan W. Kyleskwy, III, P. O. Box 7836, Ft. Lauderdale, FL 33329; Katz, Kutter Law Firm, Patrick Wiggins/Natalie Futch, 12th Floor, Tallahassee, FL 32301; Messer Law Firm, Floyd R. Self, Esq., P. O. Box 1876, Tallahassee, FL 32302-1876; Morrison & Foerster Law Firm, Kimberly D. Wheeler, 2000 Pennsylvania Ave., NW, Washington, DC 20006-1888; NeuStar, Inc., Thomas C. Foley, 820 Riverbend Blvd., Longwood, FL 32779; Pennington Law Firm, Peter Dunbar/Karen Camechis, P. O. Box 10095, Tallahassee, FL 32301; Sprint-Florida Incorporated, Mr. F.B. Poag, (MC FLTLHO0107), Tallahassee, FL 32316-2214; Time Warner Telecom of Florida, L.P., Ms. Carolyn Marek, c/o Time Warner Telecom, Franklin, TN 37069-4002; VCOG, Marry Curran, 1190 Pelican Bay Drive, Daytona Beach, FL 32119-1381; and Verizon Wireless, Anne Hoskins, 180 Washington Valley Road, Bedminster, NJ 07921.

  
Frank B. Gummey, III  
Assistant County Attorney

DOCUMENT NUMBER-DATE

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ORIGINAL

County of Volusia  
City of Deltona  
Docket No. 010743-TL  
October 2, 2001

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

DIRECT TESTIMONY

OF

ANN MCFALL, COUNTY OF VOLUSIA

**Q. State your name.**

A. Ann McFall.

**Q. State your position.**

A. I am in my third consecutive term as the elected district member of the County Council, the governing body of the County of Volusia. I represent the entire area in the County where the telephone customers are assigned to the 407 area code. I am Vice Chair of the County Council. I previously served two four year terms as the elected school board member for the district which includes all the 407 area code customers. I also served on the Deltona Municipal Service District Advisory Board prior to the City of Deltona's incorporation.

**Q. Describe the area presently served by the 407 area code.**

A. It lies in the southwest corner of Volusia County and is commonly called the Osteen area. In fact, about one half the customers are in a section of the City of Deltona and the other one half in the unincorporated areas of Enterprise, Stone Island and Osteen.

**Q. What is the position of the County of Volusia on assignment of an area code to Volusia County telephone customers?**

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1 A. The County government, as well as virtually every other governmental, commercial  
2 and civic organization taking a position, have strongly supported unifying the County  
3 into one area code. The Public Service Commission's action in the assignment of  
4 386 to the previous 904 area of the County was a major step toward realization of  
5 that goal. The desire of the majority of 407 customers responding to the PSC survey  
6 to keep existing telephone numbers was respected by the PSC and the County.  
7 However, this docket provides for a new area code to be overlayed on 407 and would  
8 result in the County having 3 area codes. This result would be a step backward from  
9 the previous positive action of the PSC and is opposed by the County.

10

11 **Q. Are there 407 customers who wish to switch to 386?**

12 A. Yes. A majority of customers wished to keep their present phone number, because  
13 an area code switch would require completely new phone numbers because of  
14 duplicate NXX's. A number of customers are willing to get new telephone numbers  
15 in order to switch to the 386 area code. Customers such as the four public schools,  
16 which have dozens of lines but had only four votes in the PSC survey, have a present  
17 desire to switch because the vast majority of people who call the schools have 386  
18 phone numbers. A change of telephone number would not affect any customer's  
19 scope of calling.

20

21 **Q. How can the goal of unifying Volusia County be best achieved?**

22 A. By assigning the 386 area code to new lines in the Osteen area. This action would  
23 not only move toward the unified area code goal, but would also prevent the  
24 proliferation to 3 area codes by assignment of the new overlay area code. Second,  
25 existing customers who wish to switch to 386 should be permitted to do so.

1   **Q.       What benefits do you see accruing from unification?**

2   A.       There presently is considerable confusion among residents as to the location of  
3           customers with 407 area codes. Assigning the 386 area code as the overlay in  
4           Volusia County would facilitate reducing the confusion.

5

6   **Q.       Does this conclude your direct testimony?**

7   A.       Yes.