Case Assignment and Scheduling Record	
Section 1 - Division of Records and Repor , (RAR) Completes	
Docket No. 010345-TP Date Docketed: 03/21/2001 Title: Petition by AT&T Communications of the Southern States, Inc. Company: AT&T Communications of the Southern States, Inc. d BellSouth Telecommunications, Inc. MediaOne Florida Telecommunications, Inc. d/b/a AT TCG South Florida	
Official Filing Date: Expiration:	
Referred to: ADM AFA APP CAF CMP) CMU EAG ECR GCL LEG PAI RAR RGO SER WAW ("()" indicates OPR)	
Section 2 - OPR Completes and returns to RAR in 10 workdays. Time Schedule	
Program/Module A19 WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. Staff Assignments IT IS TENTATIVE AND SUBJECT TO REVISION. (850) 413-6770 OPR Staff OPR Staff 0 Previous Cur	
Staff Counsel 1. 2. OCRs () 4.	
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Recommended assignments for hearing and/or deciding this case: 31.	
Hearing Examiner Staff 35. 36.	
Date filed with RAR: 37. Initials: OPR Staff Counsel 40.	

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

	Comm	Hrg. Exam.	Staff				
ALL	JC	DS	JB	ΒZ	PL	LAdm.	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner. a Hearing Examiner or a Staff Member is signed the full Commission decides the case.

- Prehearing Officer

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Official Filing Last Day to Sus	Date: pend: Expirat	tion:	
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Program/Module	A19 <u>Staff Assignments</u> <u>K Logue</u>	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMEN IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-677 Current CASR revision level	
<u>Staff Counsel</u> <u>OCRs</u> ()	J Fudge. B Keating	2. Revised CASR Due 3 4 5 6	NONE 04/09/2001 NONE 04/16/2001
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Recommended ass and/or deciding	ignments for hearing this case:	30. 31. 32.	
Full Commissi Hearing Exami	on <u>X</u> Commission Panel ner Staff	33. 34. 35. 26	
Date filed with	RAR: 03/27/2001	36. 37. 38.	
Initials: OPR Staf	f Counsel	$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	
Section 3 - Cha	irman Completes		

- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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<u>Staff Counsel</u> <u>OCRs</u> ()	J Fudge, B Keating	2. Agenda 3. Standard Orde 4. Close Docket 5. 6. 7. 8.	or Revise CASR		NONE NONE NONE NONE	05/17/2001 05/29/2001 06/18/2001 07/18/2001
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Section 3 - Cha	<u>irman Completes</u>					

- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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- Prehearing Officer

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Date:	<u>04/</u> 2	17/20	01						

Case Scheduling/Rescheduling Advice

Last Revised 06/18/2001 at 12:49

Printed on 06/19/2001 at 16:04

Page 1 of 1

To: Commissioner Deason Deputy Executive Director/Tech Safety & Electric Reliability Director Commissioner Jaber Appeals Director **Records & Reporting Director Commissioner Baez** Legal Director PAI Director **Commissioner Palecki Economic Regulation Director Regulatory Oversight Director** X Competitive Services Director **Executive Director** Court Reporter Public Information Officer X Consumer Affairs Director Staff Contact - Kim Logue

From: Office of Chairman E. Leon Jacobs

Docket Number: 010345-TP

Docket Title: Petition by AT&T Communications of the Southern States, Inc., TCG South Florida, and MediaOne Florida Telecommunications, Inc. for structural separation of BellSouth Telecommunications, Inc. into two distinct wholesale and retail corporate subsidiaries.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Commissioner Workshop		07/30/2001	Tallahassee, Room 148	9:30 AM - 5:00 PM
Commissioner Workshop		07/31/2001	Tallahassee, Room 148	9:30 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

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<u>Hearing</u> Officers	11 1			Hearing Exam.	Staff			Cor	nmi	ssior	ners		Hearing Exam.	Staff			
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<u>Prehearing</u> <u>Officer</u>	Commissioners								Cor	nmi	ssior	ners					
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Remarks:

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BellS Media	<u>D345-TP</u> Date Docketed: <u>03</u> Communications of the Southern S South Telecommunications, Inc. One Florida Telecommunications, South Florida	BellSouth Telecommunications Inc into t	erida eparation of wo distinct
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Referred to: ("()" indicates	OPR)	IFA APP CAF (CMP) CMU EAG ECR GCL LEG PAI RAR RGO	SER WAW
Section 2 - OPR	Completes and returns to RAR in	10 workdays. <u>Time Schedule</u>	
Program/Module	A19 <u>Staff Assignments</u>	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Current CASR revision level	
OPR Staff	K Logue, B Salak		Previous Current
		2. <u>Close Docket or Revise CASR</u> 3. 4. 5.	NONE 07/30/2001 NONE 08/31/2001
Staff Counsel	J Fudge, B Keating	7.	
<u>OCRs</u> (PAI)	N Bethea. A Collins, S Ollila. R VonFossen. C Williams. Y Yu	9. 10. 11. 12. 13.	
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Recommended ass and/or deciding	ignments for hearing this case:	30. 31. 32.	
Full Commissi Hearing Exami	on <u>X</u> Commission Panel ner Staff	33. 34. 35.	
	RAR: 06/22/2001	36	
Initials: OPR Staf	f Counsel	38. 39. 40.	
Section 3 - Cha	irman Completes		

- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

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Case Scheduling/Rescheduling Advice

Last Revised 07/18/2001 at 11:42

Printed on 08/06/2001 at 17:08

Page 1 of 1

To: Commissioner Deason X X Deputy Executive Director/Tech X Safety & Electric Reliability Director Commissioner Jaber **Appeals** Director Records & Reporting Director **Commissioner Baez** X Legal Director PAI Director Commissioner Palecki Economic Regulation Director **Regulatory Oversight Director** x **Executive Director** Competitive Services Director Court Reporter Public Information Officer X Consumer Affairs Director X Staff Contact - Kim Logue

From: Office of Chairman E. Leon Jacobs

Docket Number: 010345-TP

Docket Title: Petition by AT&T Communications of the Southern States, Inc., TCG South Florida, and MediaOne Florida Telecommunications, Inc. for structural separation of BellSouth Telecommunications, Inc. into two distinct wholesale and retail corporate subsidiaries.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Commissioner Workshop		07/30/2001	Tallahassee, Room 148	9:00 AM - 5:00 PM
Commissioner Workshop		07/30/2001	Tallahassee, Room 148	9:00 AM - 5:00 PM
Commissioner Workshop		07/31/2001	Tallahassee, Room 148	8:30 AM - 5:00 PM
Commissioner Workshop		07/31/2001	Tallahassee, Room 148	8:30 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

_	Former Assignments				-			Cu	rren	t As	sign	ments		-		
<u>Hearing</u> Officers				Hearing Exam.	Staff	Staff		Commissioners				Hearing Exam.	Staff			
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<u>Prehearing</u> Officer	Cor	nmiss	sione	S					Coi	nmis	ssior	ners				
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Case Scheduling/Rescheduling Advice

Last Revised 07/26/2001 at 15:31

Printed on 08/06/2001 at 17:08

Page 1 of 1

Deputy Executive Director/Tech To: Commissioner Deason X **Commissioner Jaber** Appeals Director Commissioner Baez X Legal Director Commissioner Palecki **Economic Regulation Director** x Competitive Services Director **Executive Director** Public Information Officer X **Consumer Affairs Director**

Safety & Electric Reliability Director Records & Reporting Director PAI Director

Regulatory Oversight Director

X Court Reporter

X Staff Contact - Kim Logue

From: Office of Chairman E. Leon Jacobs

Docket Number: 010345-TP

Docket Title: Petition by AT&T Communications of the Southern States, Inc., TCG South Florida, and MediaOne Florida Telecommunications, Inc. for structural separation of BellSouth Telecommunications, Inc. into two distinct wholesale and retail corporate subsidiaries.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Commissioner Workshop		07/30/2001	Tallahassee, Room 148	9:00 AM - 5:00 PM
Commissioner Workshop		07/31/2001	Tallahassee, Room 148	8:30 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information



	~	Case Assignment and Scheduling Record	
Section 1 - Bur	eau of Records and Hearing vi	ces Completes	
BellS Media	<u>345-TP</u> Date Docketed: <u>03/</u> Communications of the Southern S outh Telecommunications, Inc. One Florida Telecommunications, outh Florida	itates, Inc. d BellSouth Telecommunications, Inc. for structural sep	la aration of distinct
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<u>Program/Module</u> <u>OPR_Staff</u>	<u>Staff Assignments</u> <u>K Logue, B Salak</u>	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT. IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Current CASR revision level 2	<u>Due Dates</u> Previous Current
		2. Agenda	NONE 09/20/2001 SAME 10/02/2001 NONE 10/22/2001 SAME 01/31/2002
Staff Counsel	J Fudge, B Keating	7.	
<u>OCRs</u> (PAI) ()	N Bethea, A Collins. S Ollila. R VonFossen. C Williams. Y Yu	9. 10. 11. 12. 13. 14.	
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Recommended ass and/or deciding	ignments for hearing this case:	31	
Full Commissi Hearing Exami	on <u>X</u> Commission Panel ner Staff	34	
Date filed with	CCA: 08/28/2001	37.	
	f Counsel	30 39 40	
Section 3 - Cha	irman Completes		

- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

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* COMPLETED EVENTS

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<u>OPR Staff</u>	K Logue, B Salak	3	Previous Current
		2. Standard Order 3. Close Docket or Revise CASR 4.	10/02/2001 10/16/2001 10/22/2001 11/05/2001 NONE 01/31/2002
<u>Staff Counsel</u>	J Fudge	5. 6.	
<u>OCRs</u> (PAI)	N Bethea, A Collins, S Ollila, R VonFossen, C Williams, Y Yu	7. 8. 9. 10. 11. 12. 13. 14. 15.	
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Date filed with	CCA: 09/20/2001	36. 37.	
Initials: OPR Staf	f Counsel	38. 39. 40.	
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- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

- Prehearing Officer

* COMPLETED EVENTS

Case Assignment and Scheduling Record								
Section 1 - Bur	reau of Records and Hearing St	ces Completes						
Docket No. 010345-TP Date Docketed: 03/21/2001 Title: Petition by AT&T Communications of the Southern States, Company: AT&T Communications of the Southern States, Inc. d BellSouth Telecommunications, Inc. MediaOne Florida Telecommunications, Inc. d/b/a AT TCG South Florida								
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	Recommended assignments for hearing and/or deciding this case: 30.							
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- Hearing Officer(s)

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Program/Module	A19:B11	WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.	
OPR Staff	<u>Staff Assignments</u> S Simmons, K Bloom, C Hinton,	IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Current CASR revision level	<u>Due Dates</u>
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		3. Standard Order 4. Close Docket or Revise CASR	01/10/2002 01/24/2002 01/22/2002 02/05/2002 02/11/2002 02/25/2002 02/28/2002 03/15/2002
Staff Counsel	J Fudge		
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Hearing Exami	ner Staff	35	
Date filed with	CCA: 01/10/2002	37	
Initials: OPR Staf	f Counsel	38. 39. 40.	
Section 3 - Cha	lirman Completes		

- Hearing Officer(s)

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Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case. Where one Commissioner. a Hearing Examiner or a Staff Member is assigned the full Commission decides the case. - Prehearing Officer

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* COMPLETED EVENTS

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February 26, 2001

The Honorable W.J. (Billy) Tauzin U.S. House of Representatives 2183 Rayburn House Office Building Washington, D.C. 20515

Dear Mr. Chairman:

Five years ago, Congress passed the Telecommunications Act of 1996, an Act designed "to promote competition and reduce regulation in order to secure lower prices and higher quality services for American telecommunications consumers and encourage the rapid deployment of new telecommunications technologies." While there has been a great deal of debate about specific aspects of the Act's implementation, the goals of competition and deregulation have -- until recently -- never been seriously questioned.

In recent weeks, however, some telecommunications companies have advanced ideas that call into question the Act's central premises and challenge its most basic goals. Specifically, the idea of requiring "structural separation" of local telephone companies into separate wholesale and retail companies has been advanced recently by AT&T Chairman & CEO Michael Armstrong as well as by others.

As analysts who have spent much time studying telecommunications policy issues, each of us has written and commented upon various aspects of the Telecommunications Act, and there are important disagreements among us on many specific issues. This said, however, we agree strongly and unanimously that the wholesale/retail break-up proposal would constitute a setback to the clear vision of the Telecommunications Act of 1996 to achieve competition in all telecommunications markets, including the local service marketplace.

Since 1996, competition in local telephone markets has increased significantly. Indeed, the FCC has concluded that competition has developed sufficiently in four states to allow entry by the former Bell Operating Companies in those states into the longdistance marketplace. The market for services to businesses is competitive in most if not all metropolitan areas. The FCC bases its current strategic plan on the conclusion that "vigorous competition" will exist in telecommunications markets within five years.

Implementation of the Act has not been without problems, and the difficulties now being experienced by certain Competitive Local Exchange Carriers (CLECs) are an unfortunate example. But the fact that some firms are performing poorly in the marketplace -- despite numerous regulatory advantages -- is hardly cause for returning to the failed model of regulated monopoly.



Make no mistake, the "structural separation" proposals now being floated are, virtually by definition, proposals to concede that the local loop indefinitely will remain a monopoly. Indeed, they are premised specifically on the idea that the local loop is an "essential facility" that cannot be duplicated and therefore must be made available to all at a government-regulated price. To accomplish this, the break-up proposals would turn the local infrastructure over to a so-called "loopco," which, as a practical matter, would remain a regulated monopoly.

Mandatory wholesale/resale separation clearly is inconsistent with the vision of the Telecommunications Act. The Act envisioned that, after a transitional period and with non-structural "equal access" regulatory safeguards in place, facilities-based competition would develop in the local services marketplace, making traditional public utility-type regulation unnecessary. By contrast, the break-up proposal assumes that the services of the "wholesale" entity will continue to be subject to rate regulation and nondiscrimination obligations for the indefinite future. The "wholesale-only" company would have little or no incentive to make the investments in local infrastructure that are necessary to maintain this country's leadership in the Information Age, including the large investments necessary to provide innovative broadband services. Similarly, competitive carriers would have little incentive to invest in their own facilities as long as they are assured of "open access" to incumbents' facilities at below-market rates.

Reasonable people can disagree over specific elements of the Telecommunications Act, and certainly there are grounds for criticizing the way the Act has been implemented by the FCC. But there is no basis whatsoever for rejecting the Act's most fundamental premises or turning away from its central vision. Rather than taking a step that assumes re-monopolization of the telecommunications marketplace, we need to build on the progress that has already been made and stay the course of deregulation and competition Congress set just five years ago.

Thank you for your consideration of these comments.

Randolph J. May () Senior Fellow & Director of Communications Policy Studies The Progress & Freedom Foundation

James Gattuso Vice President for Policy and Management Competitive Enterprise Institute

Respectfully,

Adam D. Thierer Director of Telecommunications Studies The Cato Institute

President The Commonwealth Foundation

(KAF) Je Ellig

Senior Research Fellow Mercatus Center at George Mason University

(LAF)

Kent Lassman Director of Technology and Communications Policy CSE Foundation

heron (KAF) David J. Theroux

President The Independent Institute

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*Affiliations are for identification purposes only

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cc: The Honorable John McCain The Honorable John D. Dingell The Honorable Ernest F. Hollings

Local Cop: NASDAQ Roose Al Gore's Internet socialism is choking the technology sector

BY JEFFREY A EISENACH

he tech sector's problems lie largely inside the Beltway, but neither the Bush tax cut nor more rate cuts by the Fed will by themselves revive the NASDAQ. When Nortel and Lucent cancel orders, Cisco trims revenue projections, and the optical and semi-conductor components makers slow down their lines, they are not reacting primarily to the dot.com crash—since most of the departed never generated much network traffic anyway—nor to the general slowdown in the economy.

Far more critical is the government-induced failure of the telecom networks to supply the most critical missing link to the broadband future: the local loop, the "last mile" of connection between hugely capacious optical networks promising a terabyte transformation of the world economy, and the pathetic trickle of bits that can actually reach most American desktops, at home or office. Not until the last mile can deliver on the promises of no-delay data downloads, video on demand, and teleconferencing as cheap as 10-10-221 will the Net fulfill its promise.

Adequately upgrading the local loop, even with high-speed copper DSL lines or broadband-capable coax cable rather than optical fiber, will under any circumstances take years and require investments measured in hundreds of billions, in 2 process governed by the physical realities of trenches, truck rolls, and central offices of brick and mortar. It's going to take longer and cost more because the Clinton Administration, the guys who were supposed to get the Net, arranged matters so the cable and local phone companies best positioned to do the job can't make money at it. No DSL or Internet cable yet? That's why.

The Telecommunications Act of 1996, passed just as the Web was becoming a reality, was intended to create the same sort of competition for local telephony as in long distance. Under the act, the local phone companies, essentially the Baby Bells, but known by the impossible acronym ILECs (for incumbent local exchange carriers), were required to lease their facilities to competitors at FCC-determined prices. Set the prices low enough, went the theory, and lots of upstarts would get into the telephone business as resellers, jumpstarting a competitive industry by giving new entrants a fair chance against the "entrenched monopolists," This also meant, of course, that you could become a phone company without making much in the way of useful additions to the local infrastructure.

Nevertheless, the Clinton Federal Communications Commission, under Gore friend Reed Hundt and his successor Bill Kennard, plunged ahead. With some cooperation from state regulators, they set the prices at which new entrants (known as "Competitive Local Exchange Carriers," CLECs, or just "The Good Guys") could lease acilities from the incumbent ILECs at levels significantly below actual costs. Then they created other advantages for the new entrants, including an arbitrage scheme known as reciprocal compensation that allowed the newcomer CLECs to reap billions in payments from the incumbent phone companies and imposed new costs on the incumbents, requiring them, for example, to segregate broadband services like DSL into separate subsidiaries. Cable companies were also subjected to regulation, described euphemistically as "open access" requirements.

Not surprisingly, CLECs proliferated. Financed by regulatory largesse and many of the same venture capitalists who funded the Internet retailers, the CLEC newcomers joined the likes of DrKoop.com as datlings of the 5000 NASDAQ. Telecommunications equipment makers contributed easy financing. Show up at Cisco or Lucent and you'd be provided with a line of credit good for millions of dollars in new switches and other equipment. Experience in the telecommunications business? Strictly optional.

Last summer reality began to set in. Investors, spooked by the collapse of the dot.coms, began asking the CLECs some tough questions about business models and prospects of profitability, just as the courts, responding to ILEC lawsuits, were telling the FCC to reconsider key elements of its CLECfriendly policies.

It was a one-two punch the CLECs could ill afford. On the business end, the messy physicality of the business—construction costs, permit delays and balky new technologies—proved more than most of them could handle. Only a few—most notably Allegiance, NextLink (now XO) and MacLeod had robust plans and the ability to execute them, usually including real infrastructure improvements and important alliances.

As break-even dates receded and regulatory advantages eroded, investors began jumping ship. Between September 1, 2000, and the end of the year, the market valuation of publicly traded CLECs fell by nearly \$100 billion, a 75 percent drop. Access to new capital dried up, and companies like ICG (November) and Northpoint (January) declared bankruptcy. Most of The Clinton Administration, the guys who were supposed to get the Net, made it impossible for the phone companies to bring it on home.

the rest are on life support, laying off workers, canceling expansion plans and conserving cash in hopes of a brighter tomorrow. But as Alex Mandl, CEO of Teligent, said last month, "Those that cannot get more financing will fall away," and for now the money window is closed.

Along with the CLECs collapsed the Clinton Administration's strategy for deploying local broadband, depressing both the neat-term order sheets and the midterm prospects of the rest of the information technology sector. In February the members of TechNet, the Silicon Valley lobbying group that includes companies like Cisco, Hewlett-Packard, Intel, Microsoft, and Sun Microsystems, met to decide on priorities for the year. For the first time ever the staff proposed adding local broadband deployment as an issue, albeit on the "second-tier." The board overruled them, making it a top priority.

In the political battle looming in the wake of the Clinton policy collapse, the ILECs, most of the cable companies, and some of the stronger, facilities-based CLECs all favor loosening regulations that limit their ability to profit from new facilities. That would make it harder for the weaker CLECs to compete. But it would also restore the incentives for everyone to invest.

On the other side are the weaker CLECs who want even cheaper access to the ILECs lines, and the long distance companies, led by AT&T, who favor just about anything that hurts the ILECs, their sworn Baby Bell enemies. They propose to declare the last mile once and for all a natural monopoly, seize the local infrastructure from the Baby Bells, and place it in the hands of a board of "stakeholders" charged with running the whole thing in "the public interest."

Laid out in a February speech by AT&T CEO Michael Armstrong, this blueprint for local loop socialism— Armstrong calls it "structural separation"—appears to have originated in the office of Vice President Al Gore back in 1997. It derived from a similar plan for "Independent System Operators" (ISOs) to manage the electric transmission grid. The Clinton White House thought the ISO idea was great, and California had already adopted it. (California's ISO was soon helping to bring on the energy crisis and bankrupting utilities.)

Calling the telecom version a "LoopCo," Gore's team started promot-.ng the idea in the Fall of 1997. In March 1998, LoopCo surfaced in public in an FCC filing by Level 3, a company with especially close ties to Gore's staff. Referring specifically to the California ISO, it proposed separating the local loop from the rest of the phone company, to be managed by a LoopCo whose board would have a "minimum number of outside public directors." Since then, the idea has spread to the states, and a version is actually close to being adopted in Pennsylvania. If AT&T has its way, other states will soon follow.

For AT&T and the failing CLECs, LoopCos would be a dream come true. Not needing to invest in new facilities to reach local customers, they could lease access from the LoopCo's at prices likely to be far below replacement costs. And their enemies the ILECs would be—well, dismembered.

Of course, the Telecommunications Act's vision of a competitive market for local telecom services would be dismembered as well. With LoopCos leasing out facilities at below-cost prices, no one would have an incentive to invest in the new facilities, broadband or otherwise, that define meaningful competition. That would include the cable companies and wireless and satellite companies. Left to their own devices they would presently render the notion of natural monopoly absurd by providing multiple broadband alternatives in the same neighborhood.

One thing is certain: Putting LoopCos in charge of the broadband won't rejuvenate the economy or revise the NASDAQ. To do that, we should try an idea seldom seen in telecom recently: the profit motive.

This blueprint for local loop socialism seems to have originated within Al Gore's office in 1997.

The Washington Times

SUNDAY, FEBRUARY 4, 2001 *

JEFFREY EISENACH

The Bush administration deserves great credit for quickly recognizing and reacting to the nascent economic downturn. Its commitments to reducing taxes and restoring balance to our energy policies are commendable and correct.

With the appointment of Michael Powell to chair the Federal Communications Commission, it now appears the administration is prepared to take on another cause of the current economic problems: Overregulation of the information technology sector.

The problems in the IT sector are the direct result of a failed attempt by the FCC to manufacture competition in the market for local telephone service. By forcing incumbent providers to lease out their facilities below actual costs, the FCC hoped to "jump start" competition by a new generation of telephone resellers — known as "competitive local exchange carriers" or CLECs.

These new companies would lease telephone lines from the incumbents (ILECs) and resell them to customers. Someday, the commission hoped, they would also invest in new facilities.

To achieve this goal, the commission put in place one of the most arcane and complex regulatory schemes ever devised. This approach significantly reduced the incentives of both incumbents and entrants to invest in new facilities.

As Justice Stephen Breyer said in a key 1999 Supreme Court decision, such rules "may diminish the original owner's incentive to keep up or to improve the property by depriving the owner of the fruits of valuecreating investment, research, or labor... Nor can one guarantee that firms will undertake the investment necessary to produce complex technological innovations, knowing that any competitive advantage deriving from those innovations will be dissipated by the sharing requirement."

In short, why would anyone build new facilities when you can lease existing facilities for less? To make matters worse, the commission has now allowed this complex regime to spill over into the market for broad band. Thus, rules originally intended to inject competition into the traditionally monopolized market for plain old telephone service have ended up being imposed on the new, inherently competitive market for data — i.e., on the Internet.

To compound the problem still further, the FCC dragged its feet in reforming the antiquated system of cross subsidies and price controls commonly known as "universal service" rules. As a result, phone companies are still required to service residential customers at rates far below costs. In New Jersey, for example, the incumbent phone company is required to sell residential telephone service for \$8.25 per month. Not surprisingly, new entrants have shown little interest in competing for such customers.

At the end of the day, the FCC's effort to create a competitive telecom sector yielded only the illusion of competition. Indeed, the collapse of the CLECs is at the very core of the Nasdaq meltdown that began in August. Investors, smarting from the collapse of the "dot.com" stocks this spring, started taking a hard look at the CLEC sector this summer $-\tau$ and they did not like what they saw.

Few of any of these companies were making money, and virtually all had business plans that depended on the regulatory largess of the FCC. Like the dot.coms, they had made promises about growth and profitability they simply could not At the end of the day, the FCC's effort to create a competitive telecom sector yielded only the illusion of competition.

Rescue opportunity at the FCC

keep. High-flyers like Covad, Northpoint, RCN, Teligent and Winstar saw.their market valuations virtually disappear in a matter of a few weeks. Unable to compete in the residential market, even big companies like AT&T and MCI had to scale back their promises — and their plans for building out competitive networks.

By December 2000, the rout was complete. The CEO of one major CLEC was quoted as predicting that "out of the 45 or so publicly traded CLECs...half of them probably won't be here next year."

Last week, Northpoint declared bankruptcy, becoming the first major casualty of a policy that was doomed from the beginning. The collapse of the CLECs has already had broad consequences for the IT sector. At companies like Cisco, Lucent, Nortel and Motorola, the collapse of the CLECs showed up first in the form of late payments and ultimately bad debt. Reduced sales projections and predictions of lower profits — and even losses were close behind.

But this is only the beginning. Thanks to convergence, what happens in telecom directly affects the entire computer and Internet sector of the economy. The next generation of Internet content and applications depends on ubiquitous, affordable broadband services. And the next generation of personal computer and software sales depends on the next generation of applications. No broadband means no applications, and that means no need for new computers, new chips and new software.

The new chairman of the FCC, Michael Powell, understands all this quite well. He was among the first to see, and to warn of, the CLEC's tendency to rely too heavily on regulatory largess, and even told a CLEC convention in 1998 that, "Relying too heavily on current regulatory distortions can provide short-term benefits, but it also perpetuates

these and other distortions that will not necessarily benefit you over time." Mr. Powell's words were not heeded then, either by the CLECs or by the commission. Now, as in so many areas, it falls to the new administration to clean up the mess its predecessors left behind. At the FCC, President Bush has the right man for the job.

Jeffrey A.Eisenach is president of the Progress & Freedom Foundation and an author of "The Digital Economy Fact Book." The views expressed here are his own.



Points of View

Animal Advice

The new FCC chair is correctly telling the communications industry that success requires cows and capitalism. By Randolph J. May

The new chairman of the Federal Communications Commission, Michael Powell, has good advice to the industry he helps to regulate. In a speech in 1999, he proclaimed that "a fundamental premise of competition and markets is that the general rule is that you are supposed to 'Get your own cow.' " The advice is not only sage, but is biblical, based as it is on the Tenth Commandment's injunction against coveting thy neighbor's ox.

Fourth Branch

As I mentioned in my last column, Powell also warned in a recent speech that the agency's "bureaucratic process is too slow to respond to the challenges of Internet time." His two statements are not unrelated. In Internet time it's been eons since the passage of the Telecommunications Act of 1996, signed into law five years ago last month. With a new chairman at the helm of the agency responsible for the act's implementation, the agency needs to reorient its policies in a way that will encourage new market entrants to get their own cows. Let me explain.

The 1996 legislation was spurred by the increase in competition that had been taking root for a decade or so in various telecommunications markets and by the budding convergence of the markets themselves. This new competition and convergence were attributable to many factors, but especially to rapid technological advancements, the positive effects of the 1984 break-up of the old Bell system, and some key pre-1996 FCC decisions that wisely had begun to relax regulatory requirements on new entrants and incumbents alike.

So in 1996, Congress faced an environment radically different than the monopoly environment that prevailed when the original Communications Act of 1934 was passed. Congress's vision for the new statute was made clear in the very first paragraph of the Conference Committee report accompanying the statute. The report declared that the act was intended "to provide a pro-competitive, deregulatory national policy framework."

Amid the celebratory hoopla surrounding passage of the statute, there was much anticipation that the old regulatory paradigm—one in which the FCC closely controlled entry and service provider rates—was dead. Indeed, some observers were fond of saying that the old model was as "as dead as Elvis."

HARD TO KILL

Well, not quite. Like Elvis, the old public utility regulatory paradigm has proved rather hard to bury. And because the old model has resisted burial, the full promise of the 1996 act has yet to be



realized. Although there have been gains, progress in one of the most important markets has been disappointing.

One of the primary goals of the 1996 Act was to bring competition to the local telephone marketplace. As of the end of last year, about 7 percent of the local lines nationwide were served by the new competitive local exchange carriers (which I'll call the "new carriers," for short). While this is evidence of progress, Congress must have hoped that there would be more competition in the local marketplace five years after the act's passage.

What went wrong is subject to much debate. In my opinion, both Congress and the FCC share the blame. First, the statutory provisions relating to local telephone competition are sufficiently ambiguous that the FCC's attempts to implement them have led to protracted litigation that continues to this day. The continuing uncertainty regarding the rules of the road for local competition has been a disincentive for investment in new facilities by local service participants, both new carriers and incumbent local exchange carriers ("incumbent carriers," for short) alike.

Second, left with so much discretion to fill in the blanks, the FCC has exhibited an irrational exuberance for retaining excessive regulatory control over the process of transitioning to a competitive environment. This penchant for holding tight the regulatory reins was evident in the commission's August 1996 order establishing regulations to implement the act's local competition provisions. While Congress envisioned that the new carriers would build out their own network infrastructures, it also provided a means to give the new carriers a jumpstart by requiring the incumbents to unbundle and lease piece parts of their networks to the new carriers. But the statute mandates such unbundling only if access to network elements is "necessary" and the failure to provide access would "impair" the ability of the new carriers to provide service.

The agency's local competition rules implementing the statute finally were reviewed by the Supreme Court in AT&T v. Iowa Utilities Board in January 1999. Even given the statute's ambiguity, and the normal deference afforded an agency's construction of ambiguous statutory provisions, the Court invalidat-ed the network unbundling rules. It determined that the commission had interpreted the "necessary and impair" statutory standard so loosely that, in effect, the new carriers had available "blanket access" to the incumbent carriers' networks. Therefore, it remanded so the agency could adopt some meaningful limitation on the unbundling obligation in light of the "necessary and impair" prerequisite, one that takes into account the availability to new carriers of facilities outside the incumbent carriers' networks.

Justice Breyer in a separate opinion emphasized the ultimate harm to competition caused by the FCC's tilt toward excessive unbundling. He wrote:

Increased sharing by itself does not automatically mean increased competition. It is in the unshared, not the shared, portions of the enterprise that meaningful competition would likely emerge. Rules that force firms to share every resource or element of a business would create not competition, but pervasive regulation, for the regulators, not the marketplace, would set the relevant terms.

WRESTLING WITH REGULATIONS

So here we are in early 2001, and the commission is still wrestling with the unbundling rules in its remand proceeding. Under the new chairman's leadership, the commission should seize the opportunity presented by the remand to articulate an interpretation of the "necessary and impair" standard that is much less titled toward unrestricted access by the new carriers to the incumbent carriers' networks.

The commission is scheduled shortly to reconsider the unbundling requirement for one of the network piece parts, local switching equipment. Significantly, a few of the more far-sighted new carriers who have begun to invest in their own facilities have joined with some of the incumbent carriers to urge that, in light of the ability of the new carriers to self-provision switches, the FCC should relax the incumbents obligation to make available switches. The commission often has paid lip

The commission often has paid lip service in recent years to the view that new entrants need to own their own facilities if they are to have an incentive to offer innovative technologies and services, particularly new high-speed broadband services, and if competition is to be sustainable. But in formulating its local competition policies, the agency's policies thus far have not matched its rhetoric.

But maybe this will now change, especially with the emergence of some future-oriented new carriers willing to support moving away from regulations that mandate unrestricted access to all incumbent carriers' facilities. In speaking to one of the new carriers' trade associations in December 1998, then-commissioner Powell said, "There is no upside, in the long run, being dependent on your primary competitor for your key assets. or in relying on the Government to protect or subsidize your service." It was in this vein that Powell urged the new carriers to get their own cows.

It's time for the agency to embrace Justice Breyer's insight that meaningful competition is likely to emerge in the unshared, not the shared, portions of the enterprise. We almost certainly would be further down the road to a competitive local marketplace if Congress had given the commission more specific deregulatory direction in 1996. Nevertheless, the FCC now has the opportunity to employ the same discretion that it so far has employed to over-regulate the transition to local competition to give the marketplace some real breathing room.

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Justice Antonin Scalia's recent criticism of two cases from the 1920s raises questions regarding the legacy of precedent. Page 58 Abandoning the SAT in college admissions is just a backdoor route to affirmative action. Page 59 A chalkboard in Charlottesville would stand as a monument to our heritage of free speech. Page 60

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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In the Matter of

Inquiry Concerning High-Speed Access to the Internet Over Cable and Other Facilities GN Docket No. 00-185

COMMENTS OF THE PROGRESS & FREEDOM FOUNDATION

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TABLE OF CONTENTS

2

SUI	MMARY ii	Í
I.	INTRODUCTION 1	
II.	BACKGROUND	2
III.	DISCUSSION	5
A	. "Containment Policy" Is Working To Spur Broadband Growth	5
B	8. The Commission Should Continue To Rely On The Marketplace, Rather Than Regulation, To Meet Consumer Needs	8
C	C. The Commission Should Rely On Section 706 To Refrain From Regulating Competitive Broadband Services	2
IV.	CONCLUSION 1	6

i

SUMMARY

While the Telecommunications Act of 1996 is plagued with a considerable number of ambiguities, two things are pretty clear. First, Congress wanted to "preserve the vibrant and competitive free market that presently exists for the Internet and other interactive computer services, unfettered by Federal or State regulation." And it directed the Commission to "encourage the deployment on a reasonable and timely basis of advanced telecommunications capability to all Americans." As explained in these comments, the "advanced telecommunications capability" which the Congress had in mind encompasses the broadband Internet services at issue in this proceeding.

Not long after passage of the 1996 Act, The Progress & Freedom Foundation ("PFF") authors argued that, at a minimum, the Commission should pursue a "containment policy" designed to prevent traditional telephone-style regulation applicable to narrowband services from spilling over into the emerging broadband world. They explained that failure to adopt such a containment policy would retard innovation and investment in broadband services.

Thus far, the Commission wisely has refrained from imposing mandatory "open access" obligations on cable operators' cable modem Internet service, and it should continue to do so. The Commission's own reports show that competition among various types of broadband providers—terrestrial wireline, cable, satellite, and wireless—is developing and is expected to continue to develop. Consumer demand for broadband services, including cable modem service and DSL, is also growing rapidly. In other words, the Commission's "hands off" policy towards the broadband Internet services provided via the cable modem platform is working and should not be changed.

In light of the competitive environment for broadband services that exists today, the Commission should rely on the marketplace, rather than the imposition of costly, unwieldy, and difficult-to-implement regulatory solutions, to meet consumers' needs for access to services they want. In our view, the Commission has the authority under Section 706 to forbear from regulating competitive broadband services, regardless of their purported classification under the traditional "stovepipe" service distinctions that no longer make sense in the converging world of broadband telemedia and the Internet. As one of the papers in the OPP Working Paper series put it: "The communications and communications services made possible by the Internet are fundamentally unlike those provided in the past over the technologically separate public switched telephone network, data networks, broadcast networks, and cable television systems in that a single medium is capable of delivering nearly any type of communications service on an integrated basis."

Having in mind the expressed congressional intent to the effect that "the Internet should remain unfettered by Federal or State regulation," the agency should determine that Internet services delivered via cable modem and other broadband technologies are advanced telecommunications capabilities within the meaning of Section 706, and that it has authority to forbear from regulating these services. If the Commission determines it lacks such authority, it should promptly seek it from Congress.

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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In the Matter of

Inquiry Concerning High-Speed Access to the Internet Over Cable and Other Facilities GN Docket No. 00-185

COMMENTS OF THE PROGRESS & FREEDOM FOUNDATION

I. INTRODUCTION

The Progress & Freedom Foundation ("PFF" or "Foundation"), a private, non-

profit, non-partisan research institution established in 1993 to study the digital revolution

and its implications for public policy, hereby submits these comments in response to the

Notice of Inquiry in this proceeding.¹

PFF's research and analysis have focused and continue to focus heavily on issues related to the deployment of broadband digital communications and the consumer benefits which will flow from widespread broadband deployment and the resulting emergence of a digital economy.²

¹ Inquiry Concerning High-Speed Access to the Internet Over Cable and Other Facilities, FCC 00-355, GN Docket No. 00-185, September 28, 2000.

² See, for example, Comments of The Progress & Freedom Foundation, CC Docket 98-146, September 14, 1998; Comments of The Progress and Freedom Foundation, CC Docket No. 98-184, February 15, 2000; see also Jeffrey A. Eisenach, Testimony Before the Subcommittee on Communications, Committee on Commerce, Science, and Transportation, United States Senate, (April 22, 1998); Randolph J. May, "Putting Consumers First: Turning the Corner on Long-Distance Competition," *Progress on Point 7.1*, (February

A pertinent example of the Foundation's recent work is the publication of the second edition of *The Digital Economy Fact Book*,³ released in August 2000. Like the ground-breaking first edition, this new book contains a wealth of information concerning the growth of the telecommunications and information technology sector, including, especially the Internet and computer sectors. In essence, the book presents—in text as well as graphically—a range of information that confirms the continuing rapid growth of the Internet, including the fact that there are now over 100 million U.S. households online.⁴ It also confirms the extent to which the digital economy is now a crucial component of the nation's overall economic health.

In our view, this inquiry offers the Commission another opportunity to reaffirm that it does not intend, and is not required, to regulate Internet access under traditional telephone-type public utility regimes. For the Commission to do otherwise would be to put in jeopardy the continued growth of the digital economy chronicled by PFF and many others.

II. BACKGROUND

In the fashion of inquiries, or "NOIs", which by definition do not propose binding rules in accordance with Administrative Procedure Act requirements,⁵ the Commission asks literally hundreds of discrete questions in the NOI. Using the popular terminology, of course, the fundamental question raised by this inquiry is whether or not the

^{2000);} Randolph J. May, "On Unlevel Playing fields: The FCC's Broadband Schizophrenia," *Progress on Point 6.11* (December 1999); Jeffrey A. Eisenach, "Into the Fray: The Computer Industry Flexes Its Muscle on Bandwidth," *Progress on Point 5.9* (December 1998); and, Donald W. McClellan, Jr., "A Containment Policy for Protecting the Internet from Regulation: The Bandwidth Imperative," *Progress on Point 4.5* (August 1997).

³ See Jeffrey A. Eisenach, Thomas M. Lenard, and Stephen McGonegal, *The Digital Economy Fact Book, Second Edition* (Washington, DC: The Progress & Freedom Foundation, 2000).

⁴ Id. at 9.

⁵ 5 U.S.C. § 553.

Commission, by regulatory fiat, should impose some form of mandatory "open access"⁶ regime on cable modem service.

Putting aside loaded labels, most fundamentally what the Commission seeks to determine, as it asserts at the outset, is "what regulatory treatment, if any, should be accorded to cable modem service and the cable modem platform used in providing this service."⁷ It further asserts at the outset that it seeks "to create a legal and policy framework for cable modem service and the cable modem platform that will foster competitive development of new technologies and services by all entities, including cable operators and Internet service providers (ISPs) alike."⁸ Finally, the Commission invites comment on the competitiveness of the market for broadband communications in light of "the full range of high-speed services, including providers that use cable, wireline, wireless, satellite, broadcast, and unlicensed spectrum technologies."⁹

The Commission observes correctly that, thus far and despite pleas to the contrary, it has taken a "hands-off" policy with respect to Internet services provided by cable operators. According to the Commission, this refusal so far to adopt a mandatory "open access" regime "has been premised, in part, on the belief that 'multiple methods of increasing bandwidth are or soon will be made available to a broad range of customers."¹⁰ While it eschewed the need to impose a regulatory regime on cable modem service when it issued its *First 706 Report* in January 1999, the Commission said

⁶ Those opposed to adoption of a regulatory regime requiring some form of mandatory access prefer "forced access" to "open access."

⁷ Inquiry Concerning High-Speed Access to the Internet Over Cable and Other Facities, GN Docket No. 00-185, FCC 00-355, released September 28, 2000, at para. 1 (sometimes hereinafter "NOI" or "the Inquiry").

⁸ NOI, at para. 2.

⁹ NOI, at para. 3.

then it would continue to monitor the broadband deployment situation to determine if any future action were needed.

The Commission acknowledges, of course, that the inquiry takes place against the backdrop of the Ninth Circuit's decision in AT&T v. *City of Portland*.¹¹ There, the court ruled that Portland could not require a cable operator to give unaffiliated Internet service providers (ISPs) unrestricted access to its cable system. In doing so, however, it seemed to hold that, to the extent a cable operator's affiliated ISP provides subscribers with Internet transmission over the cable system, it is providing a "telecommunications service" under the Communications Act.¹² In doing so, the court purported to distinguish between this transmission element of the ISP's service and what it referred to as the more "conventional" ISP activities which the FCC historically had characterized as "information services."¹³

The Ninth Circuit did point out that "the FCC has broad authority to forbear from enforcing the telecommunications provisions if it determines that such action is unnecessary to prevent discrimination and to protect consumers, and is consistent with the public interest."¹⁴ So, among the hundreds of other questions it poses, the Commission asks whether it should exercise its forbearance authority if it agrees with the

¹⁰ NOI, at para. 4, quoting from, Inquiry Concerning the Deployment of Advanced Telecommunications Capability to all Americans in a Reasonable and Timely Fashion, CC Docket No. 98-146, 14 FCC Rcd 2398, 2448 (1999) ("First 706 Report").

¹¹ AT&T v. City of Portland, 216 F. 3d 871 (9th Cir. 2000).

¹² 216 F. 3d at 878.

¹³ Id.

^{14 216} F. 3d at 879.

Ninth Circuit that some part of a cable operator's Internet access service is appropriately classified as "telecommunications."¹⁵

III. DISCUSSION

A. "Containment Policy" Is Working To Spur Broadband Growth

In the Telecommunications Act of 1996, Congress declared that it is the policy of the United States "to preserve the vibrant and competitive free market that presently exists for the Internet and other interactive computer services, unfettered by Federal or State regulation."¹⁶ And in Section 706 of the 1996 Act, Congress mandated that the Commission "shall encourage the deployment on a reasonable and timely basis of advanced telecommunications capability to all Americans..."¹⁷ To comply with this requirement, the Commission is authorized to utilize, among other methods, "regulatory forbearance…or other regulating methods that remove barriers to infrastructure investment."¹⁸

To have the best opportunity of realizing the congressional objective of maintaining an Internet free from regulation while, at the same time, creating an environment that fosters widespread broadband deployment, PFF authors have long advocated what has been referred to as a "containment policy." In a paper published in

¹⁵ See, e.g., NOI, at para. 53. The Commission points to judicial decisions which reach conclusions contrary to the Ninth Circuit's concerning the classification of Internet service under the communications Act provisions. See cases cited in para. 13.

¹⁶ 47 U.S.C. § 230 (b)(2).

¹⁷ 47 U.S.C. § 157nt (a). The term "advanced telecommunications capability" is defined in Section 706 to mean "without regard to any transmission media or technology, as high-speed, switched, broadband telecommunications capability that enables users to originate and receive high-quality voice, data, graphics, and video telecommunications using any technology." 47 U.S.C. § 157nt (c).

August 1997 entitled "A Containment Policy for Protecting the Internet from Regulation: The Bandwidth Imperative," PFF Senior Fellow Donald W. McClellan, Jr. stated: "Policymakers are faced with a choice. Should the Internet be regulated like the telephone business, or should the market be allowed to function, as has been the case with computers?"¹⁹ His answer was clear: While it might be necessary on a transitional basis to continue to regulate markets in which competition previously had been excluded (such as the local telephone market), "regulation should not be allowed to spill over onto the Internet and technologies needed to provide broader bandwidth access to the Internet, where it could retard innovation, investment and progress,"20

Similarly, in PFF's September 14, 1998 comments in the Commission's initial Section 706 advanced services proceeding, the authors also called for adoption of a "containment model." The comments urged that "the threat of regulatory spillover from the traditional telecommunications world into the digital broadband world represents a clear and present danger to investment in and deployment of digital broadband services."²¹ Recognizing the need for some continuing transitional regulation of narrowband services, the comments urged that digital broadband services be "left wholly unregulated."22 The comments argued that the broadband marketplace likely would develop on a competitive basis if the Commission continued to guard against adopting a regulatory regime that has the effect of raising entry barriers for some broadband providers.23

¹⁹ Donald W. McClellan, Jr., Esq., "A Containment Policy for Protecting the Internet from Regulation: The Bandwidth Imperative," Progress on Point 4.5, p. 1 (August 1997). ²⁰ Id.

²¹ Comments of The Progress & Freedom Foundation, CC Docket No. 98-146, p. 1, September 14, 1998.

²² Id., at 2.

²³ Id., at 3.

Consistent with PFF's analysis, and relying in part on PFF's comments, the Commission in its First 706 Report, released in February 1999, determined that increasing investment in facilities and services, the existence of a large number of new providers (using diverse technologies), and burgeoning demand, including from residential consumers, augured well for the competitiveness of the broadband marketplace.²⁴ The report contained extensive data in support of its conclusion that "as the demand for broadband capability increases, methods for delivering the digital information at high speeds to consumers are emerging in virtually all segments of the communications industry-wireline telephone, land-based ("terrestrial") and satellite wireless, and cable, to name a few."²⁵

The Commission has now issued a Second 706 Report²⁶, and this report confirms that the broadband marketplace is continuing to develop on a competitive basis. In the present NOI, the Commission sums up the key findings in the Second 706 Report as follows:

[I]n our recent Second 706 Report, we found significant growth in advanced services provided to residential and small business customers by LECs between 1998 and 1999. In recent years, industry investment in infrastructure to support high-speed services has increased dramatically, driven in part by the rapidly rising demand for such services. Service providers are deploying a variety of networks that rely on different network architectures and transmission paths, including copper wire, cable, terrestrial wireless radio spectrum, satellite radio spectrum, or a combination of these and other media, to provide high-speed services. In the coming years, analysts predict rapid growth in subscribership of high-speed services provided using each of these technologies.²⁷

²⁴ See generally Inquiry Concerning the Deployment of Advanced Telecommunications Services to All Americans, 14 FCC Rcd 2398 (1999).

²⁵ 14 FCC Rcd at 2401.

²⁶ Inquiry Concerning the Deployment of Advanced Telecommunications Capability to All Americans in a Reasonable and Timely Fashion, Second Report, CC Docket No. 98-146, released August 21, 2000 ("Second 706 Report"). ²⁷ NOI, at paras. 6 and 7.

Further confirmation that the marketplace for high-speed Internet access (including the residential and small business segment) is growing rapidly is found in the information released by the Commission on October 31, 2000.²⁸ Using data submitted as of June 30, 2000, the Commission reported that "high-speed lines connecting homes and small businesses to the Internet increased by 57% during the first half of 2000, to a total of 4.3 million lines (or wireless channels) in service from 2.8 million at the end of 1999."

While all modes of high-speed transmission showed significant growth for the first six months of this year, DSL was the leader. The number of DSL lines in service increased by 157% to almost 1 million lines, compared to about 370,000 lines at the end of 1999. The number of high-speed cable lines in service grew from 1.4 to 2.2 million lines, an increase of 59%. Even high-speed services delivered by other technologies, such as fixed wireless or satellite, increased by 18%.²⁹

B. The Commission Should Continue To Rely On The Marketplace, Rather Than Regulation, To Meet Consumer Needs

It is difficult to argue that broadband services are not rapidly being made available to broad segments of our population. In other words, the Commission's prediction in the *First 706 Report* that "multiple methods of increasing bandwidth are or soon will be made available to a broad range of customers" has thus far been proven correct.³⁰

²⁸ News Release, "Federal Communications Commission Releases Data On High-Speed Services for Internet Access," October 31, 2000.

²⁹ The figures are all contained in "High-Speed Services for Internet Access: Subscribership as of June 30, 2000," released October 2000, attached to News Release, "Federal Communications Commission Releases Data On High-Speed Services for Internet Access," October 31, 2000.

³⁰ See "Technological and Regulatory Factors Affecting Consumer Choice of Internet Providers, GAO-01-93, p. 6, October 2000 (hereinafter "GAO Report"), where the General Accounting Office stated: "The adoption of these high-speed transport technologies by Internet users has grown rapidly over the past few

In light of the marketplace evidence, as a matter of sound policy, there is no need for the Commission to intervene to impose mandatory "open access" requirements. The costs of doing so now almost certainly would outweigh the benefits. The benefits are said to be preventing independent ISPs from being "shut out" of the marketplace or discriminated against by a cable operator that would favor its affiliated ISP. If the market is developing so that there are available or soon to be available multiple broadband pathways to subscribers—as the Commission has found to be the case—then the marketplace will ensure the degree of openness which maximizes consumer needs.

In a competitive marketplace, the providers themselves, whether cable operators, telephone companies, or whatever, will have a strong interest in meeting the demand for the services desired by their subscribers. Indeed, there are strong indications that the marketplace is working to produce arrangements that are mutually beneficial to the cable operators and ISPs.³¹

As Chairman Kennard previously has stated in the context of discussing the cable access issue: "[W]e should resist the urge to regulate because I think it is likely the market will sort this out... there are market incentives that will drive openness in the

years, as evidenced by our finding (based on our survey) that, as of May 2000, 12 percent of Internet users had a broadband connection."

³¹ See the developments concerning negotiations described in the NOI at para. 37 and associated notes. More recently, it appears that Comcast, the nation's third largest cable operator, and Juno, a leading ISP, have reached a mutually satisfactory arrangement under which Juno will receive cable modem access. See "Comcast, Juno Make Deal to Sell Net Access," Washington Post, November 29, 2000, p. E4. Within the past two weeks, Time Warner apparently has reached a voluntary access agreement with EarthLink, the second largest ISP. See "Time Warner Reaches Out To EarthLink," The Wall Street Journal, p. A3, November 21, 2000. See also "AOL Seeks Cable Pact With MSN," Washington Post, p. E1, November 18, 2000. This article also speculates concerning possibly imminent agreements between AOL/Time Warner and Juno.

broadband world."³² If consumers want a choice of ISPs from their cable operator, presumably the operators will respond in the marketplace to the consumers' desires.

On the other hand, the costs incurred by imposition of a mandatory open access regime would be substantial. They would be the familiar costs associated with traditional "telephone-style" regulation that prompted PFF to call for a "containment policy" back in 1997. In general, this public utility model, with its key components of regulated rates and non-discrimination obligations, has the effect of retarding investment by both the regulated entity and its putative competitors and, by virtue of the transactional costs imposed, raising the ultimate price charged to the consumer.

The Commission has recognized, of course, that competition is most effective when there are multiple competing infrastructures, not when it is based on mandated resale. Indeed, it recently reaffirmed that: "[I]t is only through owning and operating their own facilities that competitors have control over the competitive and operational characteristics of their service, and have the incentive to invest and innovate in new technologies that will distinguish their services from those of the incumbent."³³ So putting aside for the moment the technical and operational difficulties associated with devising a "reasonable" regime for sharing a limited amount of bandwidth, it is clear that

 ³² "Consumer Choice through Competition," Remarks by William E. Kennard, Chairman, FCC, at the National Association of Telecommunications Officers and Advisors 19th Annual Conference, Atlanta, GA, September 17, 1999, at 6.
 ³³ See Implementation of the Telecommunications Act of 1996, Third Report and Order and Further Notice

³³ See Implementation of the Telecommunications Act of 1996, Third Report and Order and Further Notice of Proposed Rulemaking, CC Docket No. 96-98, FCC 99-238, released November 5, 1999, at para. 219. And the Commission stated recently that, "in the long term, the most substantial benefits to consumers will be achieved through facilities-based competition, because only facilities-based competitors can break down the incumbent LECs' bottleneck control over local networks and provide services without having to rely on their rivals for critical components of their offerings." Promotion of Competitive Networks in Local Telecommunications Markets, Notice of Proposed Rulemaking and Notice of Inquiry in WT Docket No. 99-217 and Third Further Notice of Proposed Rulemaking in CC Docket No. 96-98, FCC 99-141, released July 7, 1999, at para. 4.

a mandatory sharing regime is likely to retard the very investment upon which the continuing development of competing infrastructures depend.

Justice Breyer's concurring opinion in AT&T v. Iowa Utilities Board, 119 S. Ct. 721, 753-754 (1999), provides useful instruction regarding the costs imposed by mandated unbundling obligations which are excessive. After explaining that the costs of excessive unbundling will discourage the facilities-based operator from undertaking the investment necessary produce technological innovation, he summed up: "A totally unbundled world...is a world in which competitors would have little, if anything, to compete about." Id., at 754. While there are different degrees of mandated sharing, of course, it must be acknowledged that an "open access" regime is, in effect, nothing more than a mandatory sharing regime. The entity subject to the government-mandated sharing obligation at government-mandated rates, terms, and conditions has less incentive to invest in more bandwidth-creating facilities. And the intended beneficiaries of such mandates have less incentive to invest, either by themselves or as partners, in new facilities.

Apart from the negative impacts of mandatory "open access" regime described above, as a practical matter, such a regime imposes very substantial transactional costs as the regulator attempts to determine the "right" rates, terms, and conditions under which access will be mandated. Last year, in explaining why the FCC thus far had refused to requite cable operators to provide unaffiliated ISPs with nondiscriminatory access to their systems, Chairman Kennard explained the nature of these costs about as well as anyone could:

It is easy to say that government should write a regulation, to say that as a broad statement of principle that a cable operator shall not discriminate against

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unaffiliated Internet service providers on the cable platform. It is quite another to write that rule, to make it real and then to enforce it. You have to define what discrimination means. You have to define the terms and conditions of access. You have issues of pricing that inevitably get drawn into these issues of nondiscrimination. You have to coalesce around a pricing model that makes sense so you can ensure nondiscrimination. And then once you write all these rules you have to have a means to enforce them in a meaningful way.³⁴

For emphasis, he went on to add, "I have been there on the telephone side," and it would be wrong to "just pick up this whole morass of [telephone] regulation and dump it wholesale on the cable pipe."³⁵

As Chairman Kennard's remarks suggest, the Commission should have no illusions about its ability to impose a "simple" open access requirement. Such a process, involving the determination of the rates, terms, and conditions under which bandwidth would be made available, would be lengthy, complex and subject to interminable litigation. First, rules would have to be developed for cost allocation methodologies, for technical and operational feasibility standards, and for determining "unreasonable" discrimination. Then, of course, having developed "generic" rules, the regulations would have to be applied to the inevitable stream of disputes sure to attend their actual implementation. It would be a morass indeed.³⁶

C. The Commission Should Rely On Section 706 To Refrain From Regulating Competitive Broadband Services

The Commission's discussion in Section III.A of the NOI inquiring about the legal framework that should apply to the "cable modem platform" indicates the difficulty

³⁴ "Consumer Choice Through Competition," Remarks by William E. Kennard, Chairman, FCC, at the National Association of Telecommunications Officers and Advisors, 19th Annual Conference, Atlanta, GA, September 17, 1999, at 5. ³⁵ Id.

of applying definitions originally devised in the pre-1996 Act world to the post-1996 Act world of converging telemedia. Simply put, the definitions of "cable service," "information service," and "telecommunications," all of which remain essentially unchanged from their pre-1996 Act origins,³⁷ perhaps were serviceable enough when we could more easily place "cable television," "telephone," and "data" services into different boxes.

But now, in a world of convergence of the broadband telemedia, the pre-1996 definitional constructs are no longer serviceable. As Barbara Esbin put it in her study, *Internet Over Cable: Defining the Future in Terms of the Past*, "[t]he communications and communications services made possible by the Internet are fundamentally unlike those provided in the past over the technologically separate public switched telephone network, data networks, broadcast networks, and cable television systems in that a single medium is capable of delivering nearly any type of communications service on an integrated basis."³⁸

The traditional "smokestack" definitions may be fodder for lawyers and judges compare the conflicting conclusions of the Ninth Circuit in the *Portland* case, the Eastern District of Virginia in the *County of Henrico* case, and the Eleventh Circuit in the *Gulf Power* case.³⁹ And, they may be fodder as well for metaphysicists with time on their

³⁶ It is not an overstatement to suggest that when the Commission engages—or even contemplates engaging—in this type of regulatory overkill that such conduct at least contributes to uncertainty in the financial markets currently plaguing the high-tech sector.

³⁷ These familiar definitions are all set out in the NOI at paras. 17-23 and will not be repeated here. ³⁸ OPP Working Paper Series, No. 30, p. 112, August 1998.

³⁹ Compare AT&T Corp. v. City of Portland, 216 F. 3d 871, 877 (9th Cir. 2000)(holding that cable modem serive comprises both a telecommunications and information service) with Gulf Power Co. v. FCC, 208 F. 3d 1263, 1275-78 (11th Cir. 2000) (holding that Internet service is neither a cable service nor a telecommunications service) and Media One Group, Inc. v. County of Henrico, 97 F. Supp. 2d 712, 714 (E.D. Va. 2000), appeal pending, 4th Cir. No. 00-1680 (cable modem service is a cable service).

hands to try to sort out "information" riding on top of "telecommunications" delivered by a "cable service."

But it is not necessary that these definitional constructs be employed to prevent the implementation of sound policy for the competitive broadband world that the Commission envisions. There is another and better way, and it is for the Commission to employ the authority it was given by Section 706 to encourage the deployment of "advanced telecommunications capability."⁴⁰ According to the Commission, advanced telecommunications capability is "high-speed, switched, broadband telecommunications capability that enables users to originate and receive high-quality voice, data, graphics and video telecommunications using any technology" which offers 200 kbps of bandwidth to and from a subscriber.⁴¹

The high-speed service provided over a cable modem platform—with its integrated elements of data, graphics, voice, and video—should be considered an "advanced telecommunications capability" within the meaning of Section 706 of the Act. Indeed, the Commission notes in the NOI that in its *Second 706 Report* it considered the deployment of cable modem services as an indicator of broadband deployment.⁴² Because the Section 706 reports are directed by Congress for the purpose of determining whether the Commission is meeting its responsibilities to encourage the widespread deployment of advanced broadband services, the Commission's inclusion of data for cable modem services in those reports is a strong indication the agency believes such services fit within the Section 706 definition.

⁴⁰ Section 706, 47 U.S.C. 157nt (c) (1), provides that advanced telecommunications capability "is defined, without regard to any transmission media or technology, as high-speed, switched, broadband telecommunications capability that enables users to originate and receive high-quality voice, data, graphics, and video telecommunications using any technology."

The Commission thus far has chosen to read Section 706 principally as a hortatory provision. Thus, it previously has held that Section 706 does not constitute an independent grant of forbearance authority or of authority to use other regulatory methods.⁴³ That Section 706 is not purely hortatory is demonstrated by the usually overlooked mandatory injunction in Section 706 (b) that, were the Commission to find that "advanced telecommunications capability" is not being deployed in a timely fashion, "it shall take immediate action to accelerate the deployment of such capability by removing barriers to infrastructure investment and promoting competition in the telecommunications market."⁴⁴

We urge the Commission to reexamine its heretofore constrained position concerning its Section 706 authority in light of what now should be a better understanding concerning how a unified [de]regulatory regime for comparable broadband services is consistent with congressional intent as expressed in Section 706.⁴⁵ Having in mind the congressional intent articulated in Section 230 to the effect that the Internet should remain "unfettered by Federal or State regulation,"⁴⁶ the agency should hold that Internet services delivered via cable modem are advanced telecommunications capabilities within the meaning of Section 706 and exercise its authority to forbear from regulating these services.

⁴¹ Second 706 Report at paras.10-11.

⁴² Second 706 Report at para. 29.

⁴³ Section 706 Report, at paras. 69-78.

^{44 47} U.S.C. § 157nt (b).

⁴⁵ The Commission has latitude to change a previously announced position, of course, if it does so on a reasoned basis. See,e.g., Chevron USA Inc. v. Natural Resources Defense Council, 467 U.S. 837 (1984). In any event, the Commission's holding is merely *dicta* concerning whether Section 706 constitutes an independent grant of forbearance authority because the issue before the Commission was whether Section 706 forbearance authority may override the Section 10(d) proviso that Section 10 forbearance is inapplicable to the Sections 251 (c) and 271 requirements. With regard to forbearance for a cable operator's cable modem service, those requirements for incumbent local exchange carriers and incumbent telephone companies would appear to be inapplicable.
The broadband Internet services of today, whether delivered over cable systems or competing infrastructures, no longer respect the traditional "smokestack" boundaries or traditional regulatory models. If the Commission determines upon reexamination that it lacks the authority to develop sound deregulatory policy in this area, it should seek such authority promptly from Congress.

IV. CONCLUSION

For the foregoing reasons, the Commission should act in a manner consistent with the views stated herein.

Respectfully submitted,

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⁴⁶ 47 U.S.C. §230 (b)(2).

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REGULATORY OVERKILL: PENNSYLVANIA'S PROPOSAL TO BREAKUP BELL ATLANTIC

by

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EXECUTIVE SUMMARY

In the context of what began as a voluntary "global" settlement negotiation to resolve a number of outstanding independent telecommunications regulatory proceedings, the Pennsylvania Public Utility Commission ordered that Bell Atlantic-Pennsylvania establish separate corporate entities for its "wholesale" and "retail" local exchange operations. Apart from the chilling effects on future settlement negotiations which may result from the process used by the commission in this instance, the decision to require a breakup of Bell Atlantic's wholesale and retail operations is unsound as a matter of policy and should be reversed.

In order to facilitate the transition to a competitive telecommunications environment, particularly one in which broadband services become widely available, regulators should impose on the incumbent telephone companies only the least costly regulatory requirements consistent with pro-competitive objectives. And, as importantly, regulators must not impose regulatory obligations on the incumbents which, in effect, remove the incentives for competitors to build-out their own facilities.

For true competition will not develop, or be sustained, if competitors can obtain every network component they wish at regulatory-controlled prices, even when such

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components in no way remain "essential facilities." In other words, the incumbent should not be required to make available to competitors inputs at regulatory-controlled prices unless the competitors have no feasible alternatives because such inputs are natural monopolies. As Justice Stephen Breyer said in his concurrence in the AT&Tv. *Iowa Utilities Board* case, "[a] totally unbundled world…is a world in which competitors would not have anything left to compete about."

Specifically, the commission's requirement for a wholesale/retail breakup is unwise for the following reasons:

- At this time in the transition to a competitive environment, the costs of the imposition of a novel form of structural separation far outweigh the benefits. In the Competitive Safequards proceeding in 1996, the Pennsylvania commission found, after weighing the costs and benefits, that non-structural safeguards were sufficient to protect competitors from access discrimination and cross-subsidization concerns. It determined then that if it ordered structural separation, Bell Atlantic unnecessarily "would have been deprived of the economies of scale and scope that commonly characterize a unified telecommunications enterprise." With the further safeguards which are now in place as a result of the passage of the Telecommunications Act of 1996 and the Perinsylvania commission's own actions, there is even less justification today than there may have been three and a half years ago to impose more costly structural safeguards. While we have not attempted independently to verify Bell Atlantic's claim that it will incur expenditures in the range of \$1 billion to implement the PUC's breakup order, there is no doubt that the costs indeed would be very substantial.
- The unique form of separation imposed by the Pennsylvania commission necessarily is based on the backwards-looking assumption that the incumbent's local exchange network will remain a monopoly and, therefore, will need to be subject to traditional regulatory oversight for the indefinite future. Hence, the commission says that "[w]hen true competition develops, BA-PA's retail operations will no longer require a heightened degree of oversight." In other words, the PUC envisions competition developing and regulatory controls being reduced only at the retail level. This is contrary to the goal of the 1996 Telecommunications Act that facilities-based competition develop for local services. (Somewhat curiously, at the same time that the commission contemplates continued regulatory oversight of Bell's wholesale operations into the indefinite future, it says it anticipates that the local exchange will be irreversibly open to competition within approximately one year.)

- The wholesale/retail structural split is broader than the separate subsidiary requirement contained in the 1996 Telecommunications Act and that apparently authorized by the Pennsylvania code. The 1996 Act requires structural separation, subject to sunset requirements, for some of the Bell Companies' non-local exchange "competitive" services, such as information services and long distance. It specifically contemplates that the incumbents will continue to offer wholesale and retail local exchange services through the same entity. And the Pennsylvania statute specifies that the PUC may only authorize structural separation for services it designates as "competitive." In this case, the commission has done no such thing.
- Bell Atlantic's competitors, such as MCI, Sprint (perhaps to be one MCI/ Sprint) and AT&T/TCI have very strong positions in the long distance market and have entered the local marketplace with substantial resources. At the time Bell Atlantic-PA is allowed to enter the long distance market, it will have no market share. It is unfair – and ultimately harmful to consumers – for regulators to impose the substantial extra costs and inefficiencies on the incumbent alone if less costly regulatory alternatives will protect competition. Regulators have an obligation not to increase the incumbent's costs unnecessarily.
- Asymmetrical regulation such as that proposed by the Pennsylvania commission particularly will discourage the large investment by the incumbent telephone companies necessary for the transition from a narrowband infrastructure to one supporting a wide array of high-speed integrated voice, data, and video digital services.

There are other aspects of the commission's order that might be questioned as well, such as whether a new "tax" needs to be imposed on carriers (which they are ordered **not** to recover from their customers) to establish a new Consumer Education Fund. The fund will expend money educating consumers "about their new choices" in the local exchange marketplace so they will not be confused by "a very dynamic environment."

Whatever else one may think of the wisdom of this type of new program supported by a new mandatory tax on carriers, the fact that the commission believes it necessary belies the notion that the local exchange marketplace is not likely to become competitive in the near-term. In and of itself, the Commission's recognition that we are all faced with a dynamic new local telecommunications environment should cause it to reconsider the imposition of a novel form of structural separation which assumes just the opposite. .

TABLE OF CONTENTS

	1
	5
A "VOLUNTARY" SETTLEMENT PROCEEDING GONE AWRY	6
IN TODAY'S TRANSITION TO A COMPETITIVE ENVIRONMENT, THE COSTS OF IMPOSING A NOVEL FORM OF STRUCTURAL SEPARATION OUTWEIGH THE BENEFITS	8
A "WHOLESALE/RETAIL" STRUCTURAL SEPARATION IS INHERENTLY UNSOUND AND BROADER THAN THAT REQUIRED BY THE 1996 TELECOMMUNICATIONS ACT1	2
STRUCTURAL SEPARATION REQUIREMENTS THAT TREAT INCUMBENTS UNEQUALLY VIS-À-VIS THEIR COMPETITORS WILL IMPAIR COMPETITION	3
ASYMETRICAL REGULATION PARTICULARLY WILL DISCOURAGE DEPLOYMENT OF BROADBAND FACILITIES1	4
DEPLOYMENT OF ADVANCED TELECOMMUNICATIONS SERVICES SUCH AS XDSL REQUIRES SIGNIFICANT INVESTMENT	7
SEPARATION OF WHOLESALE/RETAIL OPERATIONS WILL ONLY SERVE TO DECREASE INVESTMENTS IN BROADBAND INFRASTRUCTURES	:1
CONCLUSION2	2

INTRODUCTION

The promise of unfettered competition and meaningful deregulation, so widely and loudly heralded when President Clinton signed the Telecommunications Act of 1996,¹ has turned into what some have called a "regulatory Vietnam," a quagmire in which every step towards deregulation is matched by a step backwards. Many of the Federal Communications Commission's recent actions illustrate this phenomenon of imposing more detailed and cumbersome regulatory requirements on the incumbent local telephone companies ("ILECs"), including on their provision of new broadband services. This is so even at the same time the Commission acknowledges the opportunity costs imposed by unnecessary regulation with regard to the ILECs' competitors.

For example, FCC Chairman Kennard recently spoke eloquently about the costs of regulation in explaining why the Commission has refused to require cable television operators to provide unaffiliated ISPs such as AOL nondiscriminatory access to their cable modem service:

It is easy to say that government should write a regulation, to say that as a broad statement of principle that a cable operator shall not discriminate against unaffiliated Internet service providers on the cable platform. It is quite another to write that rule, to make it real and then to enforce it. You have to define what discrimination means. You have to define the terms and conditions of access. You have issues of pricing that inevitably get drawn into these issues of nondiscrimination. You have to coalesce around a pricing model that makes sense so you can ensure nondiscrimination. And then once you write all these rules you have to have a means to enforce them in an meaningful way."²

Chairman Kennard continued, knowingly, "I have been there on the telephone side," and it would be wrong to "just pick up this whole morass of [telephone] regulation and dump it wholesale on the cable pipe.³

At the same time the Commission is refusing -- correctly -- to regulate the cable industry's modem service, it issues ever more intricate orders setting forth ever more detailed requirements that the ILECs must follow in unbundling and sharing their networks.⁴ The latest requirement mandates that the ILECs share the bandwidth

3 Id.

¹ Telecommunications Act of 1996, Pub. L. No. 104-104.

² "Consumer Choice Through Competition," Remarks by William E. Kennard, Chairman, FCC, at the National Association of Telecommunications Officers and Advisors, 19th Annual Conference, Atlanta, GA, September 17, 1999, at 5.

⁴ For the most recent action in the *Local Competition* proceeding concerning the unbundling of the ILECs' local networks, see the Third Report and Order and Fourth Notice of Proposed Rulemaking, Implementation of the Local

capacity in their local loops.⁵ Not only is the Commission imposing myriad unbundling, interconnection, and resale requirements, but it also exercises close regulatory oversight with regard to the pricing of the services that it requires to be made available to competitors pursuant to these access mandates.

Unfortunately, some states are taking actions that are more unsound than those of the FCC in regulating the ILECs. A recent order of the Pennsylvania Public Utility Commission ("the PUC" or "Commission") falls into this category.⁶ If it is not modified, it will have the effect of inhibiting the further development of local and long distance competition in Pennsylvania and stifling the incentives to invest that are necessary to the build-out of competing modern telecommunications infrastructures, particularly the upgrade of infrastructures supporting the transition to widespread delivery of broadband services.⁷ And, if not modified, the Pennsylvania action also may establish a precedent which, however unsound, other regulators may be tempted to follow.

A. A "VOLUNTARY" SETTLEMENT PROCEEDING GONE AWRY

In the context of a so-called voluntary "global settlement" proceeding initiated in an effort to resolve a number of outstanding telecommunications regulatory proceedings, the Pennsylvania PUC proposed in a September 30, 1999 order that Bell Atlantic-Pennsylvania, Inc. be broken up into two separate companies for purposes of offering local exchange services. One entity would offer only "wholesale" services and the separate corporate entity would offer only "retail" services.⁸ This proposal by the Pennsylvania commission is noteworthy because it appears to assume – wrongly – that the incumbent telephone company's local exchange network infrastructure will not become subject to effective competition and, therefore, for the foreseeable future, that the incumbent's local exchange facilities must be subject to continued heavy regulatory oversight.

If the Pennsylvania commission's views concerning structural separation along "wholesale/retail" lines were to gain sway with other state regulators, or with the FCC,

Competition Provisions of the Telecommunications Act of 1996, CC Docket No. 96-98, FCC 99-238, released November 5, 1999.

⁵ Deployment of Wireline Services Offering Advanced Telecommunications Capability, CC Docket No. 98-147, FCC 99-355, released December 9, 1999.

⁶Joint Petition of Nextlink Pennsylvania, et al., Opinion and Order, Docket Nos. P-0091648 and P-00991649, September 30, 1999 (hereinafter "September 30 Order").

⁷ For a discussion of the need for a "containment policy" in which, at a minimum, broadband services are left unregulated even while narrowband services continue to be subject to traditional regulation, see Comments of the Progress and Freedom Foundation, Inquiry concerning the Deployment of Advanced Telecommunications Capability, CC Docket No. 98-146, filed with the FCC on Sepatember 14, 1998; also see Donald w. McClellan, "A Containment Policy for Protecting the Internet from Regulation: The Bandwidth Imperative," Progress on Point, August 1, 1997.
⁸ September 30 Order, at 215-235.

consumers of telecommunications services throughout the nation would be harmed. The incumbent local carriers' incentives to invest in network modernization efforts would be reduced and the continued development of sustainable local and long distance competition would be undermined. Additionally, reduced incentives for network upgrades will limit the ability of the incumbent telephone companies to participate in the broadband revolution and will deprive consumers the benefits of having of competitive providers of broadband services, such as high speed data and digital video.

At the same time that it ordered this unique form of structural separation,⁹ the Pennsylvania PUC required BA to reduce its intrastate access charges, reduce the rates for interconnection and unbundled network element services, enhance collocation opportunities for new entrants, extend the rate caps for certain of its own local exchange services beyond the previously-agreed upon expiration date, and embark on other new programs. For example, the commission required BA to fund, along with other carriers, a Consumer Education Fund to engage in efforts to educate consumers "about their new choices" in the local exchange marketplace so that they will not be confused by "a very dynamic environment."¹⁰

There are several aspects of the PUC's September 30 decision that might be questioned in and of themselves, such as whether the required reductions in the prices for UNEs are cost-justified or whether the new interconnection and unbundling requirements are reasonable or whether the new Consumer Education Fund represents sound policy. (It is worthwhile observing at this point that the impetus behind the establishment of the new fund is a recognition that consumers will be confronted with new choices in the local marketplace. It is questionable whether another new "tax" needs to be extracted from the telephone companies to fund various select individuals and groups to "educate" consumers about their new telecommunications alternatives. The competitors will have every incentive to perform this function. In any event, the acknowledgment that consumers will face new choices in a dynamic marketplace undermines the fundamental premise of the structural separation requirement—that the local exchange is likely to remain a natural monopoly.)

Any "settlement" process involves some "give and take." Certainly there are benefits from a public policy viewpoint in reaching a fair and comprehensive settlement of the outstanding issues before a regulatory body because such a settlement allows the contending parties to know with a greater degree of certainty what the shape of the regulatory landscape will be. Thus, it is to be expected that individual pieces of the total package, standing alone, might not be the preferred outcome from a public policy perspective.

⁹ Apparently, no other state commission has ordered an involuntary breakup on this wholesale/retail basis, although the Massachusetts commission is presently considering this option.

¹⁰ September 30 Order, at 186.

In this instance, however, the Pennsylvania PUC's decision to require separate corporate entities for the carrier's "wholesale" and "retail" local exchange operations is sufficiently problematic that it is worthy of highlighting on its own merits. Because the structural separation requirement mandated by the PUC is the feature of the Commission's decision that, on a forward-looking basis, is most out of step with the realities of today's telecommunications environment, this paper will focus principally on that requirement.11

B. IN TODAY'S TRANSITION TO A COMPETITIVE ENVIRONMENT, THE COSTS OF IMPOSING A NOVEL FORM OF STRUCTURAL SEPARATION OUTWEIGH THE BENEFITS

The fundamental purpose of both structural and non-structural safeguards in the context of regulation of incumbent local exchange carriers is to prevent the ILECs from using their present dominant market position to favor their own unregulated affiliates over their competitors and to prevent them from cross-subsidizing more competitive services with revenues from less competitive services. But the transactional costs imposed by structural separation are even greater than those imposed by non-structural safeguards, which, of course, are substantial in any event.¹² In an increasingly competitive environment, any increase in the costs imposed by unnecessary regulation unfairly benefits the competitors, not competition.

As Alfred Kahn, one of the country's foremost experts on regulatory economics, puts it:

The reasons businesses conduct a number of operations under the umbrella of a single financially affiliated entity, rather than through market transactions, is, in a fundamental sense, the belief that subjection of these several operations to unitary managerial control permits the achievement of savings of transaction costs, as well as avoiding the uncertainties of trying to achieve the requisite purchase and coordination by purchases

¹¹ Apart from the merits of the PUC's decision, the way in which the settlement process was handled may have a chilling effect on the prospects for settlement negotiations in the future. In this instance, it appears that parties were invited to engage in voluntary settlement negotiations in an attempt to resolve on a global basis specifically-identified outstanding proceedings. The issue of the breakup of Bell Atantic along wholesale/retail lines was not specifically at issue in any of the underlying proceedings. By imposing such a drastic remedy in the context of what began as voluntary settlement negotiations, the commission makes it less likely that parties will be willing in good faith to enter into such voluntary negotiations in the future.

¹² Bell Atlantic claims that its preliminary estimates show that it will incur expenditures in the range of \$1 billion to complete the tasks necessary to comply with the PUC's structural separation requirement. See Affidavit of Daniel J. Whelan, President and CEO of Bell Atlantic of Pennsylvania, Inc., p 4,, attached to Bell Atlantic's Application for Extraordinary Relief, filed in the Supreme Court of Pennsylvania, October 21, 1999. While the authors of this report have not attempted to verify the accuracy of that claim, it is clear that the costs imposed on Bell Atlantic will be substantial.

and sales in the market. In these circumstances, the very notion of requiring a firm to share those economies 'equally' with outsiders contradicts the very notion of a firm.13

Prior to the implementation of policies at the federal and state level designed to foster competition in the local exchange marketplace – and the emergence of actual competition as a result of these policies – the imposition of some form of structural separation may have made more sense.¹⁴ Even though structural separation imposes substantially greater costs on the incumbent than reliance on non-structural safeguards in terms of the required duplication of facilities, personnel, and systems,¹⁵ if the prospects for the development of competition in the heretofore non-competitive market are sufficiently bleak because it is thought to be a natural monopoly, it is easier perhaps to justify such greater costs under some type of cost/benefit analysis.

The Pennsylvania PUC itself previously has recognized that structural separation imposes greater costs than nonstructural safeguards. In 1996, when the emergence of local competition was in a much earlier stage of development than today, the commission refused to impose a separate subsidiary requirement with regard to Bell of Pennsylvania's offering of competitive services.¹⁶ In the *Competitive Safeguards* proceeding, the commission found, after weighing the costs and benefits, that non-structural safeguards were sufficient to protect competitors from access discrimination and cross-subsidization concerns. It pointed out that if it ordered structural separation, Bell unnecessarily "would have been deprived of the economies of scale and scope that commonly characterize a unified telecommunications enterprise."¹⁷ The competitive separate subsidiary "would have had to absorb the full range of joint and common costs that otherwise share within the boundaries of the unified service operation, with a direct and consequent effect on the prices of the associated competitive services."¹⁸

¹³ Alfred E. Kahn, Letting go: Deregulating the Process of Deregulation, MSU Public Utilities Papers (1998), p. 45. See also Ronald Coase, "The Nature of the Firm," *Economica*, Vol. 4 (1937), pp. 386-405.

¹⁴ In the early days of the development of competition in the telecommunications marketplace, the FCC imposed a separate subsidiary requirement on the provision of competitive services by AT&T, and post-divestiture, on the Bell Companies. Amendment of Section 64.702 of the Commission's rules and Regulations (Computer II), 77 F.C.C. 2d 384 (1980), recon., 84 F.C.C. 2d 50 (1981), further recon., 88 F.C.C. 2d 512 (1981), aff'd sub nom. Computer and communications Industry Ass'n v. FCC, 693 F. 2d 198 (D.C. Cir. 1982).

¹⁵ For an extended discussion of the costs and efficiency losses attributable to structural separation, see the FCC's discussion in its Third Computer Inquiry. Amendment od section 64.702 of the Comimission's Rules and Regulations (Computer III), 104 F.C.C. 2d 958 (1986), at paras. 46-99. In that order, the Commission decided to eliminate the structural separation requirement on AT&T and the BOCs that it had imposed in Computer II because "the record strongly supports a finding that the ineffiencies and other costs to the public associated with structural separation significantly outweigh the corresponding benefits." Id., at para. 46.

¹⁶ Investigation to Establish Standards and Safeguards for Competitive Services, with Particular Emphasis in the Areas of Cost Allocations, Cost Studies, Unbundling, and Imputation; and to Consider Generic Issues for Future Rulemaking, Opinion and Order, docket No. M- 00940587, released July 18, 1996 (hereinafter "*Competitive Safeguards*").

¹⁷ Id., at 186.

¹⁸ ld.

Now, however, over three and one half years later, the PUC proposes to require the incumbent telephone company to initiate a process to place its "wholesale" and "retail" operations into separate corporate entities. This proposal is unsound and backwards-looking because it assumes that there will not be competing alternatives to the ILECs' basic network infrastructure and that, therefore, regulators will continue to regulate the "wholesale" infrastructure indefinitely. Hence, the Pennsylvania commission says that "[w]hen true competition develops, BA-PA's *retail* operations will no longer require a heightened degree of oversight."¹⁹ In other words, the PUC envisions competition developing – and regulatory controls ultimately being reduced – only at the retail level and only for the retail entity.

But policy frameworks are now in place at the federal level, as a result of the passage of the Telecommunications Act of 1996, and at the state level, as a result of the various state commissions' decisions, that are fostering competition in the local exchange marketplace. The interconnection, unbundling, and resale requirements applicable to the ILECs – in other words, the imposing array of non-structural safeguards guaranteeing that ILEC competitors will have cost-based access to the ILEC's own network infrastructure and will not be disfavored vis-à-vis the incumbent's own service offerings²⁰ – ensure that the local exchange marketplace is in the process of being opened to competition. (This assumes that these requirements are not carried so far that they remove all incentives for the ILECs' competitors to build-out their own facilities infrastructure.)

In fact, in New York, Pennsylvania's neighbor, the Public Service Commission already has determined that the local exchange marketplace is open to competition.²¹ There are differences in each state, of course, but it is unlikely that the conditions in New York and Pennsylvania are so different that the Pennsylvania commission would assume that local competition on a facilities basis will never develop. Indeed, Bell Atlantic apparently has made at least some progress in Pennsylvania because the PUC says that it anticipates that BA can obtain "Section 271 approval" from the FCC to offer interLATA services within approximately one year.²² As the PUC acknowledges, in order to recommend such approval to the FCC, the Department of Justice must

¹⁹ September 30 Order, at 231. (Emphasis supplied.)

²⁰ As pointed out earlier, if these non-structural safeguards are carried too far, their costs may exceed their benefits as well. For an instructive commentary on the costs of imposing excessive unbundling obligations, see Justice Breyer's concurring opinion in AT&T V. Iowa Utilities Board, 119 S. Ct. 721, 753-754 (1999). After explaining that the costs of excessive unbundling will discourage the incumbent from undertaking the investment necessary produce technological innovation, he summed up: "A totally unbundled world – a world in which competitors share share every part of an incumbent's existing system, including, say, billing, advertising, sales staff, and work force (and in which regulators set all unbundling charges) – is a world in which competitors would have little, if anything, to compete about." Id., at 754.

²¹ Application of New York Telephone Company (d/b/a Bell Atlantic-New York) for Authorization to Provide In-Region, InterLATA Services in New York, CC Docket No. 99-225,October 19, 1999.

²² September 30 Order, at 226.

conclude that the local market is "irreversibly open to competition" and the FCC must find that BA has satisfied the TA's "14-point competitive checklist."23

The PUC also states that it does not anticipate it can complete a follow-on proceeding necessary to develop a structural separation plan before the FCC is ready to grant Bell Atlantic's request for Section 271 approval.²⁴ Thus, the PUC proposes to implement a novel form of structural separation at the very time that the pro-competitive measures required by the 1996 Act and by the PUC itself will have succeeded in "irreversibly" opening the local exchange to competition.²⁵

In fact, the PUC may be unduly optimistic that it can complete the structural separation implementation proceeding within a one-year time frame. The proceeding commences with the requirement that Bell file a plan "of sufficient detail to identify *each component or element* of retail service needed to be structurally separate and to allow a *current and verifiable cost analysis* of *each component or element*, and to provide the Commission with such cost analysis."²⁶ In other words, the proceeding will not only involve disputes among the interested parties concerning the delineation of the individual "components" or "elements" of services to be placed in the separate entities, but it almost certainly will turn into a full-blown rate proceeding regarding these components and elements, with contending cost-of-service witnesses.²⁷

Whatever the merits a structural separation approach may have had in the past, it is counter-productive at this time for regulators to impose such a remedy, especially in the form of a wholesale/retail split that assumes that the local exchange will remain noncompetitive. Compliance with the non-structural safeguards and the more limited form of separate subsidiary requirements of the 1996 Act will accomplish the Commission's pro-competitive objectives.

²³ Even a casual perusal of the merger application filed recently by MCI and Sprint makes clear that these parties now believe that local competition is near. They say: "With the advent of facilities-based competition for the provision of local telephone service, the separation of the provision of local and long distance services mandated by the Bell System divestiture will be erased. Competitors will be able to choose from a competitive array of local telecommunication products from a variety of suppliers, including and end-to-end voice and data service." Application of Sprint Corporation and MCI Worldcom, Inc. for Consent to Transfer Control, November 17, 1999, at 9. 24 Id.

²⁵ If Bell Atlantic does not, in fact, meet the competitive checklist requirements, then the PUC would not recommend, nor would the FCC approve, a request by Bell Atlantic pusuant to Section 271, 47 U.S.C. §271, to obtain long distance authority.

²⁶ September 30 order, at 234. (Emphasis supplied.) The Commission also refers to the need to conduct "operations studies" as part of the implementation proceeding. Id., at 233.

²⁷ The Commission's earlier Competitive Safeguards proceeding is instructive with regard to the likely length of such a proceeding. Even though structural separation was not ordered in that proceeding, so that the Commission did not have to deal with the separation implementation issues it is now proposing to decide, the proceeding still took two years to complete. See Competitive Safeguards, at 2-11, for a description of the history of the proceeding.

C. A "WHOLESALE/RETAIL" STRUCTURAL SEPARATION IS INHERENTLY UNSOUND AND BROADER THAN THAT REQUIRED BY THE 1996 TELECOMMUNICATIONS ACT

It is true that the 1996 Telecommunications Act requires separate subsidiaries – subject to varying sunset requirements²⁸ – for some of the BOC's **non-local exchange** "competitive" services, such as information services and long-distance. But the Telecommunications Act does not require a structural separation of the incumbents' local exchange facilities on a "wholesale" and "retail" basis. Indeed, it contemplates exactly the opposite: that the incumbent will continue to offer wholesale and retail services through the same entity. Thus, Section 251(c)(4) provides that ILECs have a duty "to offer at wholesale rates any telecommunications carriers."²⁹

While the Pennsylvania statute authorizes the PUC to order structural separation, it specifies that it may do so only for "competitive" services."³⁰ This demarcation between competitive and non-competitive services in the Telecommunications Act and the Pennsylvania statute – dependent on an identification of specific services as "competitive" – is a more limited and workable form of structural separation than a regime that attempts to implement separation of all "wholesale" and "retail" local exchange operations.

Most fundamentally, apart from the practical difficulties associated with implementation of a wholesale/retail dichotomy,³¹ this type of novel structural separation is unsound policy. It is based on the assumption that the incumbents' local network infrastructure will remain a "bottleneck" facility for the indefinite future, subject to traditional regulatory controls, including rate regulation. As discussed above, this premise is incorrect, except to the extent it becomes a self-fulfilling prophecy by virtue of imposition of ill-conceived regulatory schemes.

By signaling that traditional rate regulation and other close regulatory oversight of the incumbents' basic local exchange network infrastructure will remain in place indefinitely, regulators will reduce the incentives of the incumbents to upgrade their own facilities in the hope of gaining a competitive edge. And they simultaneously will reduce

^{28 47} U.S.C. §272 (f).

^{29 47} U.S.C §251(c)(4). (Emphasis supplied).

^{30 66} Pa. C. S. \$ 3005(h).

³¹ A separation based on "wholesale" versus "retail," as a practical matter, seems to place control over the characterization of the services in the hands of the customer based on the customer's self-identification as either a "carrier" or "end user." Of course, major telecommunications "end users" such as large corporations often resell services, thereby putting themselves in the same position as "carriers," whether or not they are officially denominated as such. Therefore, this type of dichotomy, subject to regulatory gamesmanship by customers who may also be competitors even though not classified as "carriers," is not as workable as a regime in which the legislator or regulator designates certain specific services as "competitive."

the incentives of competitors to build out their own infrastructures. The action of the Pennsylvania commission will "in a very real sense discourage competition itself, in the name of encouraging it: if competitors can obtain from incumbents, at regulatory-prescribed prices, not just facilities and services that are naturally monopolistic but any and all others – present and future – that could feasibly be supplied independently, the incentive of incumbents to innovate and of competitors to provide their own will be attenuated."³²

Moreover, there are some local exchange services that the Commission would require incumbents to "wholesale" to their CLEC competitors that already are or will become competitive (for example, interoffice trunks and switching facilities) more quickly than others (for example, local loops). But, conceptually, the "wholesale/retail" split doesn't distinguish among specific elements of local exchange services based upon the degree of competitiveness of the service, or even the near-term likelihood of a change in the competitive status. That's almost certainly why the 1996 Telecommunications Act assumes that BOCs will continue to offer "wholesale" and "retail" services through the same corporate entity,33 and why the Pennsylvania statute grants the PUC the authority only to require that services it designates as competitive be provided through a separate subsidiary. In contrast, the approach taken by the PUC essentially assumes, on a static basis, that any element or component of local service which a competitor wishes to acquire from Bell must remain subject to indefinite regulation.

D. STRUCTURAL SEPARATION REQUIREMENTS THAT TREAT INCUMBENTS UNEQUALLY VIS-À-VIS THEIR COMPETITORS WILL IMPAIR COMPETITION

Under the Pennsylvania commission's proposal, Bell Atlantic alone would be required to incur the extra costs and inefficiencies imposed by structural separation. This is so even though companies like MCI and Sprint (perhaps to be MCI/Sprint) and AT&T/TCI have very strong positions in the long distance market and have already entered the local exchange marketplace with substantial resources. Recall that at the time when the separation of BA's operations is to be implemented – no earlier than a year from now – these major Bell Atlantic competitors and others (for example SBC) presumably will be able to compete in the local exchange marketplace because the PUC predicts that the local market will be irreversibly opened to competition.

But also note that at that time BA will have no presence in the long distance marketplace because it will just be at the starting gate. Of course, if Bell of

³² Alfred Kahn, supra note 11, at 48. 33 47 U.S.C. §251(c)(4).

Pennsylvania has not opened up its local exchange in accordance with the 1996 Act's requirements and the Pennsylvania commission's requirements, then presumably the PUC would not recommend, and the FCC would not grant, Bell's Section 271 application, and we are not here suggesting otherwise.

At a time when all service providers acknowledge that consumers are looking for one-stop shopping to satisfy their various communications needs and providers are rushing to respond by offering a cost-efficient bundled package of services,³⁴ it is inappropriate to require that the incumbent alone be handicapped by requiring it to offer its services through separate corporate entities. And it is inappropriate to impose the substantial extra costs and inefficiencies of structural separation in terms of duplication of facilities, personnel, and systems on the incumbent alone if less costly alternatives will protect competition.

The solution, of course, is not to impose structural separation – or even nonstructural safeguards – on the ILECs' major competitors for the sake of achieving regulatory symmetry. The appropriate course is for regulators to choose the least-costly regulatory alternative for the ILECs that will accomplish the pro-competitive objectives.

E. ASYMETRICAL REGULATION PARTICULARLY WILL DISCOURAGE DEPLOYMENT OF BROADBAND FACILITIES

When the Pennsylvania legislature enacted new Chapter 30 of the Public Utility Code in 1993, a principal purpose was to provide a regulatory regime that would encourage the accelerated deployment of broadband facilities which will enable transmission of high-speed, high-capacity services encompassing data, voice, graphics, and video communications.³⁵ The Telecommunications Act of 1996 had the same goal, of course.³⁶

³⁴ For example, in recent testimony before the Senate Judiciary Committee in support of MCI's proposed merger with Sprint, Sprint Chairman and CEO William T. Esrey stated that the merger better positions the companies "to compete in the bundled services marketplace." *TR Daily*, November 4, 1999. The merger application itself states that "[t]he familiar categories of local and long distance services are fading, as carriers offer local and long distance packages (soon to be joined by the BOCs) to meet customer demand, as long distance costs and prices continue to fall, and as wireless telephony growth explodes." Application of Sprint Corporation and MCI Worldcom, Inc. for Consent to Transfer Control, November 17, 1999, at 2. And AT&T just announced on December 1 that it plans to use Bell Atlantic's platform of unbundled network elements to expand its rollout of local exchange services throughout New York. It is offering a "Local One Rate New York" plan which bundles local and long distance service. TR Daily, December 1, 1999.

³⁵ 66 Pa. C.S. §§ 3001-3009. The statute defines "broadband" as a "communication channel using any technology and having bandwidth equal to or greater than 1.544 megabits per second." 66 Pa. C.S. §3002.

³⁶ See Section 706(a)(1) of the Telecommunications Act of 1996, codified at 47 U.S.C 157 nt, which provides that the FCC and each state commission shall encourage the deployment of "advanced ,telecommunications capability" to all Americans. Section 706 (c) (1) defines advanced telecommunications services, without regard to the transmission media or technology, as "high-speed, switched, broadband telecommunications capability that enables users to

Proposals such as the Pennsylvania commission's, apart from all of the reasons discussed above, are especially unsound with regard to the inhibiting effects they are likely to have on the deployment of ILEC broadband services.³⁷ Competitive safeguards which treat incumbents so differentially vis-à-vis their competitors will discourage ILECs from investing in the facilities necessary to lead to widespread deployment of broadband services envisioned by the 1996 Act and the Pennsylvania legislature. An examination of such disparate treatment in the context of the competition between cable operators and incumbent telephone companies to offer broadband services, including Internet access services over their own infrastructures, illustrates this point. It should be noted, however, despite the focus here on the cable/ILEC rivalry, that the competition to deliver broadband services extends to several other delivery modes.³⁸

Cable operators' entry into the broadband telecommunications field is due in no small part to the regulatory flexibility they are afforded under Title VI of the federal Communications Act in sharp contrast to the complex and somewhat uncertain situation faced by the incumbent telephone companies under Title II. Proposals to divide the incumbent into structurally separate wholesale and retail companies as a means to ensure fair access to the narrowband twisted wire pair infrastructure only will serve to ensure that incentives for broadband infrastructures operated by telephone companies are severely reduced. Consumers will be forced to wait until cable companies provide Internet access and other new services without the benefits of competition from the incumbent telephone company.

Deployment of broadband infrastructure by telephone companies, particularly in the form of Digital Subscriber Line (DSL) technologies, requires significant investments. Although the present discussion revolves around Asymmetric Digital Subscriber Line operating at data rates in the 128 kb/s to 1.5 Mb/s range, other technologies including High Speed Digital Subscriber Line, Rate Adaptive Digital Subscriber Line and Very High Speed Digital Subscriber Line (HDSL, RADSL and VDSL respectively) are commercially available. These technologies, generically referred to as xDSL, will allow subscribers to receive a multitude of new Internet based high bandwidth services over

originate and receive high-quality voice, data, graphics, and video telecommunications using any technology." 47 U.S.C. 157 nt.

³⁷ See also Comments of the Progress and Freedom Foundation, Inquiry Concerning the Deployment of Advanced Telecommunications Capability, FCC Docket No. 98-146, filed with the FCC on September 14, 1998, for a full discussion concerning how, at a minimum, broadband services should be protected from regulation.

³⁸ There are other broadband services that already do compete, or are capable fairly soon of competing, with cable modems and DSL services. The FCC recently stated that: "Actual or potential providers of broadband services may include: LECs (incumbent and competitive, both resale and facilities-based, regardless of the technology used), cable television companies, utilities, MMDS/MDS/wireless cable' carriers, mobile wireless carriers (both terrestrial and satellite-based), fixed wireless providers, and others." Local Competition Broadband Reporting, Notice of Proposed Rulemaking, CC Docket No. 99-301, released October 22, 1999, at para. 32. Indeed, the FCC recently reaffirmed that , in light of the deployment of cable modems and other broadband technologies, "the incumbent LEC does not retain a monopoly position in the advanced services market." Local Competition Provisions of the

twisted wire pairs; but only if incumbent carriers have the incentives to upgrade their networks and deploy such equipment.

The existing twisted wire pair infrastructure was built to provide analog voice and limited circuit switched data services, with the majority of subscribers being served directly from the telephone company central office. In fact, the FCC estimates that over two-thirds of local loops employ copper wire pairs from the central office to the customer.³⁹ Given that average loop lengths in the US exceed 7,000 ft, with well over 20% of the loops being longer than 10,000 ft and over 50% being longer than 5,000 ft, delivery of high speed data and other broadband services to the majority of Americans requires extensive conditioning of the existing twisted wire pair plant at best, but is more likely to require a massive build-out of fiber optic facilities.⁴⁰

Deployment of xDSL services, even at relatively low data rates, requires additional equipment and build-out of the plant with fiber optics and new terminals to reduce the distance between the transmitting equipment and the residence or small business. Because of the heavy additional costs imposed by structural separation and continued regulation of the rates and other terms and conditions of the wholesale services, the wholesale company's incentives to upgrade the network and evolve the narrowband infrastructure into a broadband infrastructure are significantly lessened. Timely deployment of broadband services requires that the investment community remain convinced that investments in infrastructure can be recovered through the exponentially growing revenues from new Internet-related services.

AT&T's acquisition of TCI and the subsequent investments in infrastructure to provide high-speed Internet access and telephone services indicates that competition in broadband telecommunications is beginning to occur. The promise of competition is arising most strongly from cable operators entering the broadband field by providing high-speed data services over cable networks. These services, provided on a bundled basis which include cable modems and Internet access through an affiliated Internet Service Provider (ISP), are an attractive source of revenue for cable operators, and a welcome source of high-speed Internet access to consumers.

To some extent competition is beginning to occur on the telephone side of the fence as entrants gain access to twisted wire pairs to provide data services to businesses and residences. However, the existing twisted wire pair infrastructure is in no way adequate to carry broadband services at high penetration rates, and it will

Telecommunications Act of 1996, Third Report and Order and Fourth Further Notice of Proposed Rulemaking, CC Docket No. 96-98, released November 5, 1999, at para. 308.

³⁹ Fiber Deployment Update, End of Year 1998, Jonathan M. Kraushaar, Common Carrier Bureau, Federal Communications Commision (http://www.fcc.gov/ccb/stats).

⁴⁰ S. Ahmed et al., "Digital Subscriber Line (HDSL and ADSL) Capacity of the Outside Loop Plant," *IEEE Journal on Selected Areas in Communications*, vol. 11, no. 9, pp. 1540-1549 (December 1995).

The vision of a competitive environment for telecommunications services – one in which competition occurs in the areas of traditional telephone services, Internet access, and video services – will only be realized if there are alternate infrastructures capable of carrying the full range of broadband services. Cable operators, able to provide broadband services without price regulation, unbundling, interconnection, or customer premises equipment concerns, are upgrading their networks. In contrast, incumbent telephone companies, subject to the complex and ever-changing Title II unbundling, interconnection, and resale requirements, have much less incentive to upgrade networks in order to enter into new businesses for which the prospects are uncertain. Proposals such as those of the Pennsylvania commission's, which impose costs even greater than those which already are imposed by the existing safeguards regime, have even more deleterious effects.

1. Deployment of advanced telecommunications services such as xDSL requires significant investment

There are two requirements for deploying advanced data and video services over twisted wire pairs: i} additional equipment needs to be deployed to support the new services, because the existing Public Switched Telecommunications Network (PSTN) infrastructure was not designed to support multi-megabit Internet access or video services; and ii} loop lengths need to be reduced to achieve multi-megabit transmission rates over twisted wire pairs.

The telephone industry in general and manufacturers of modems in particular have made tremendous progress in developing devices and systems which can achieve high data transmission rates over twisted wire pairs. The technological progress in this field appears somewhat akin to "Moore's Law," which correctly predicted the evolution in the density of semiconductor devices as doubling approximately every 2 years. Modem technology appears to have made similar progress, with the data rates supported over twisted wire pairs doubling every 1.9 years.⁴¹ Nevertheless, increases in the bandwidth supplied to residential customers and small businesses are not being obtained merely by advances in signal processing algorithms and integrated circuit design. They are being achieved due to the build-out of the plant, typically by the laying of fiber optic cables and deployment of data service terminals in the serving area between the central office and the residence.

⁴¹ C. Eldering, J. Eisenach, L. Sylla, " Is There a Moore's Law for Bandwidth," *IEEE Communications Magazine*, pp. 117 – 121 (October 1999).

The relatively low data rates supported by today's DSL – frequently limited to ISDN type rates for long loops – pales in comparison to the 25-50 Mb/s which can be supported using presently available VDSL technology on loops not exceeding 3,000 ft. Given that twisted wire pair has a limited – and very length dependent – data-carrying capacity, reducing the distance between the central office and the subscriber is critical in enabling the plant for broadband services.

Figure 1 illustrates how ADSL can be deployed from the telephone central office. Additional equipment, in the form of a Digital Subscriber Line Access Multiplexer (DSLAM) with appropriate ADSL modems, is required to modulate the data signal onto the twisted wire pairs. A diplexer is also required to combine the voice signal with the data signal. A POTs separation filter is used at the subscriber side to separate the voice signal from the data signal.

Providing data services over twisted wire pairs clearly requires additional equipment beyond what is in place today for narrowband services. More importantly, the number of subscribers that can be served by ADSL equipment directly from the central office is limited due to the loop length. Additionally, loops which do not exceed the maximum length for DSL service may have bridged taps or other impediments to digital data services. Achieving high penetration rates and providing data at above 1.5 Mb/s can only be accomplished by upgrading the telephone infrastructure and reducing the mean distance between the modems and the residence.





Figure 2 illustrates the deployment of DSL services from a location remote from the central office. In this example, voice services are provided from a remote terminal, which places the POTs cards closer to the subscribers, eliminating the need for large bundles of twisted wire pairs from the central office. This architecture, entitled Digital Loop Carrier (DLC), has been in place for narrowband services for many years, and in many scenarios is a cost-effective solution for providing voice services. Nevertheless, today's DLC equipment does not support high-speed data services, and as illustrated in Figure 2, additional equipment including a remote DSLAM with ADSL modems needs to be deployed. At the central office, packet multiplexing equipment is required, and fiber must be utilized to interconnect the data multiplexer with the remote DSLAM. Clearly, the infrastructure in place for narrowband services, even when equipment is remotely located from the central office, does not support advanced data services without additional investment.

In addition to the fact that the amount of fiber used in the local loop is small, as evidenced by the fact that the vast majority of subscribers are served directly from the central office, fiber is only utilized in situations when the loop length is so long that it is a burden for traditional telecommunications services. As a result, local loop deployments of fiber reduce excessive loop lengths, but do not necessarily provide the basis for DSL services. In the case of Bell Atlantic, data from the FCC on Fiber to the Pedestal deployments⁴² indicates that the average loop length (fiber and copper) where fiber is deployed in Bell Atlantic territory is over 15,000 ft. As one would expect, Bell Atlantic deploys fiber not to reduce the average copper loop length to be able to support advanced DSL services, but rather because it is cost-effective for narrowband services. The fiber technology used may support a range of analog voice services, but there is no guarantee that any types of DSL services can be supported based on the existing equipment, or that the loop lengths have been reduced to the extent that multi-megabit per second data rates can be supported.



Figure 2. Deployment of ADSL from a remote terminal/DSLAM.

Figure 3 illustrates the deployment of an integrated Next Generation Digital Loop Carrier (NGDLC) narrowband/broadband infrastructure, based on combining packetbased Internet and video services with narrowband services. In this architecture,

⁴² Fiber Deployment Update, End of Year 1998, Jonathan M. Kraushaar, Common Carrier Bureau, Federal Communications Commision (http://www.fcc.gov/ccb/stats).

services are combined at the central office at a Broadband Digital Terminal (BDT) and transmitted over a fiber optic cable to a Universal Service Access Multiplexer (USAM) which is located within 3,000 ft. of the residence or business. Such equipment is commercially available, but the decision to deploy an advanced infrastructure is wholly dependent on the ability to recover the investment by providing new services. It is important to note that on the cable side, integrated architectures form the basis for new services, and cable operators are actively upgrading the HFC network to support both data and telephony services in addition to video.

Previous cost studies have demonstrated that all architectures: Fiber-to-the-Curb, Hybrid Fiber Coax, and Digital Loop Carrier, require significant investments to achieve high data rates at high penetrations.⁴³ As an example, simple twisted wire pair loops have first installed costs on the order of \$600 per subscriber, while Digital Loop Carrier and Fiber-to-the-Curb infrastructures can cost several hundred dollars more. The decision to deploy advanced infrastructure clearly depends on the business case that can be written for the use of the infrastructure.

In addition, the HFC networks owned by cable operators can be upgraded incrementally, while investments in switched infrastructures are more lumpy in nature. Cable operators, while unable to escape the fact that high bandwidth services at high penetration rates will require extensive infrastructure build-out, can enter the broadband telecommunications market gradually and relatively unhindered by regulation, choosing to serve the areas most likely to provide solid revenue streams. Telephone companies, faced with the decision to invest in fiber build-outs for future services, logically cannot choose to move forward on broadband services when regulation prohibits recovery of the investment on new services. Excessive regulation – such as the mandating of structural separation for infrastructure which will be required to increase the data-carrying capability of the network.

⁴³ N. Omoigui, M. Sirbu, C. Eldering, and N. Himayat, "Comparing Integrated Broadband Architectures from an Economic and Public Policy Perspective," in *The Internet and Telecommunications Policy Research*, G.W. Brock and G.L. Rosston, eds. (Lawrence Erlbaum Associates, Mahwah, NJ, 1996)





2. Separation of wholesale/retail operations will only serve to decrease investments in broadband infrastructures

Plans to create wholesale/retail operations for telephone infrastructure and retail services likely will have a chilling effect on the deployment of infrastructure for broadband services. Given the migration which will occur from narrowband circuit switched services to broadband services in the coming years, a phenomena already clearly taking place in today's transitional marketplace,44 steps which create barriers to the deployment of infrastructure will only serve to decrease competition in telecommunications in the future and will prevent consumers from receiving new services at competitive prices.

In Pennsylvania, as elsewhere, delivery of xDSL services will require substantial investment on the part of Bell Atlantic. In order to compete in the video arena, very large investments would be required to reduce the loop lengths to under 3,000 feet, a length which would provide consumers with a source of switched digital services at video carrying rates. In an appropriately deregulated environment, Bell would make investment decisions based on the ability to provide new services free from unbundling requirements and pricing controls.

⁴⁴ See Deployment of Wireline Services Offering Advanced Telecommunications Capability, CC Docket No. 98-147, FCC-147, released December 9, 1999, at para. 8, where C states: "In the near future, xDSL-based technology and pocket-switched networker may account for a large portion of the telecommunications facility."

The Commission takes a different view of the investment decision, stating:

In contrast, BA-PA indicated that its DSL service offering is limited to customers served by relatively short loops that require no conditioning. This testimony indicates that BA-PA has no intention of serving a significant portion of the Pennsylvania market – the portion that is not presently served by an "ideal" loop, including loops over 12,000 feet. We cannot permit BA-PA to deny these customers the substantial benefits of DSL from CLECs simply because BA-PA has made the strategic decision to ignore this substantial market segment.45

The Commission fails to recognize that this "strategic decision" is related to Bell's ability (or not) to recover its investment in the tremendous infrastructure build-out required to support services like ADSL. If there is insufficient incentive for the incumbent to roll out services like ADSL to a majority of customers, the situation for services like VDSL will be substantially worse.

The PUC's structural separation proposal will only achieve further erosion of Bell's incentives to deploy broadband-ready platforms. It indicates that not only do state regulators intend to continue regulating the narrowband infrastructure, but also that they intend to micromanage the transition to a broadband environment, determining specifically what upgrades are appropriate and when. Given the view widely that has been accepted in recent years that regulation should be reduced commensurate with the introduction of competition, certainly this would be a backwards step.

F. CONCLUSION

The Pennsylvania PUC proposal to require Bell Atlantic to establish separate corporate entities for its "wholesale" and "retail" local exchange operations is ill-conceived, even if well-intentioned. A decision to impose any new form of structural separation at this late date is questionable from a cost/benefit perspective. Before concrete steps were taken by federal and state policymakers to foster the development of a competitive local services environment, the costs imposed by structural separation may have weighed in the balance differently. But in an increasingly competitive local services environment, the Pennsylvania commission's approach requiring the incumbent to incur the substantial extra costs associated with structural separation over and above the costs which would be imposed by nonstructural separation is harmful to consumers and, ultimately, to competition.

⁴⁵ Opinion and Order of the Pennsylvania Public Utility Commission on Dockets P-00991648 and P-00991649, August 26, 1999, p.112.

Most importantly of all, the Pennsylvania approach is unsound because it assumes, incorrectly, that competition in the local exchange is unlikely to develop in the foreseeable future. In fact, the Pennsylvania approach may become self-fulfilling because it will diminish the incentives for competitors, whether they be cable operators, CLECs, wireless operators, satellite services providers or others, to not build-out competing local network exchange infrastructures. By subjecting the incumbent telephone company's local infrastructure to traditional regulatory controls for the indefinite future, the transition to a world of competing broadband facilities-based infrastructures will be slowed. This was not the vision of Congress in 1996 when it enacted the Telecommunications Act and it should not be the vision of Pennsylvania as we enter the next millennium.

Publications on Related Topics

PROGRESS ON POINT SERIES

George A. Keyworth II and Jeffrey A. Eisenach, "The FCC and the Telecommunications Act of 1996: Putting Competition on Hold?" Progress on Point 2.1, October 1996.

Donald W. McClellan, Jr., Esq., "The FCC's \$13 Billion Tax Hike," Progress on Point 4.1, June 1997.

Jeffrey A. Eisenach, "Time to Walk the Walk on Telecom Policy," Progress on Point 4.3, July 1997.

Randolph J. May, "Is There Light at the End of the Regulatory Tunnel? Not In Pennsylvania," Progress on Point 6.8, November 1999.

FUTURE INSIGHT SERIES

George A. Keyworth II, "Telecommunications: More Computing Than Communications," Future Insight 2.1, February 1995.

MONOGRAPHS, STUDIES, BOOKS, ETC.

George A. Keyworth II, Jeffrey A. Eisenach, Thomas M. Lenard, David E. Colton, The Telecom Revolution: An American Opportunity (Washington, DC: The Progress & Freedom Foundation, May 1995).

George A. Keyworth II, Ph.D., Testimony before the Subcommittee on Telecommunications, Trade and Consumer Protection of the Committee on Commerce, U.S. House of Representatives, 105th Congress, on H.R. 695, the Security and Freedom through Encryption (SAFE) Act, September 1997.

Jeffrey A. Eisenach, Ph.D., Testimony on Section 706 of the Telecommunications Act of 1996 and related bandwidth issues, before the Subcommittee on Communications of the Committee on Commerce, Science, and Transportation, United States Senate, 105th Congress, April 22, 1998.

Jeffrey A. Eisenach and Charles A. Eldering, Comments to the Federal Communications Commission concerning deployment of advanced telecommunications capability, September 14, 1998.

Jeffrey A. Eisenach, Comments to the Federal Communications Commission concerning the Bell Atlantic/GTE merger, similar mergers, and bandwidth growth, December 23, 1998.

Jeffrey A. Eisenach and Thomas M. Lenard, editors, Competition, Innovation and the Microsoft Monopoly: Antitrust in the Digital Marketplace (Washington, DC: Kluwer Academic Publishers and The Progress & Freedom Foundation, February 1999).

Erran Carmel, Jeffrey A. Eisenach, Thomas M. Lenard, The Digital Economy Fact Book, First Edition (Washington, DC: The Progress & Freedom Foundation, 1999).

A private, non-profit, non-partisan idea center established in 1993, The Progress & Freedom Foundation studies the impact of the digital revolution and its implications for public policy. It brings together a diverse group of thinkers and policy experts and shares their work with the American people through seminars, conferences, publications and electronic media of all forms. Supported by tax deductible donations from corporations, foundations and individuals, PFF does not engage in lobbying activities or take positions on legislation.

The Progress & Freedom Foundation # 1301 K St., NW # Suite 550 East # Washington DC 20005 voice: 202/289-8928 # fax: 202/289-6079 # email: mail@pff.org # internet: www.pff.org

STATE OF FLORIDA

Commissioners: E. LEON JACOBS, JR., CHAIRMAN J. TERRY DEASON LILA A. JABER BRAULIO L. BAEZ MICHAEL A. PALECKI



Division of Records & Reporting Blanca S. Bayó Director (850) 413-6770

Public Service Commission

March 22, 2001

Marsha Rule, Senior Attorney AT&T 101 North Monroe Street, Suite 700 Tallahassee, Florida 32301

Re: Docket No. 010345-TP

Dear Ms. Rule:

This will acknowledge receipt of a petition by AT&T Communications of the Southern States, Inc., TCG South Florida, and MediaOne Florida Telecommunications, Inc. for structural separation of BellSouth Telecommunications, Inc. into two district wholesale and retail corporate subsidiaries, which was filed in this office on March 21, 2001 and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of Records and Reporting Florida Public Service Commission

Internet E-mail: contact@psc.state.fl.us



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RECURLS AND REPORTING

March 23, 2001

Ms. Blanca Bayo, Director Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Flkorida 32399-0850

Re: Docket No. 010345-TP--Petition by AT&T Communications of the Southern States, Inc., TCG South Florida, and MediaOne Florida Telecommunications, Inc. for structural separation of BellSouth Telecommunications, Inc. into two distinct wholesale and retail corporate subsidiaries.

Dear Ms. Bayo:

Maxcess, Inc. would like to be listed as an interested party to the above-referenced docket. Our address is 315 South Calhoun Street, Suite 314, Tallahassee, Florida 32301, attention Doris M. Franklin, Regulatory Manager.

Thank you for your assistance in this matter.

Sincerely,

ain m. Franklin

Doris M. Franklin Regulatory Manager

Aore 3/26/01

850-681-9676

T-334 P.01/01 F-174

Florida Cable Telecommunications Association

Steve Wilkerson, President

VIA FACSIMILE

March 26, 2001

Ms. Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

RE: FPSC Docket No. 010345

Dear Ms. Bayo:

I am writing to request that the Florida Cable Telecommunications Association, Inc. ("FCTA") be placed on the mailing list of persons interested in monitoring the above-referenced docket. Please send all mailings to the following:

Michael A. Gross Vice President, Regulatory Affairs & Regulatory Counsel Florida Cable Telecommunications Association, Inc. 246 E. 6th Avenue, Suite 100 Tallahassee, FL 32303 850/681-1990 Tel. 850/681-9676 Fax E-Mail Address: mgross@fcta.com.

Thank you for your assistance in this matter. Please contact me with any questions.

Sincerely,

Michael A. Gross Vice President, Regulatory Affairs & Regulatory Counsel

MAG:mj Jone 7/26/01

246 East 6th Avenue • Tallahassee, Florida 32303 • (850) 681-1990 • FAX (850) 681-9676 • www.fcta.com



April 10, 2001

The Honorable E. Leon Jacobs, Jr. Chairman Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Chairman Jacobs:

A little over two years ago, it came to my attention that the state of Pennsylvania was considering taking an action I believe would represent a dramatic setback for the pro-competition, deregulatory approach to telecommunications markets supported by the research we have done here at The Progress & Freedom Foundation.

Known as "structural separation," the idea would essentially consign the "last mile" of the telecommunications infrastructure to permanent monopoly status. Our research, some of which is attached, shows that under structural separation, investment and innovation would be reduced, new entry would be deterred, and the prospects for a truly competitive telecommunications market would be irretrievably harmed.

While the Pennsylvania PUC recently rejected structural separation on a unanimous 5-0 vote, we are aware that some telecommunications companies are lobbying policymakers in other states to consider this approach. And, we continue to believe that it would be detrimental to consumers and to the future of competition in the telecommunications marketplace.

In this context, we wanted to provide you with the enclosed package of information on structural separation and related issues. Additional research is available on our Web site, at <u>www.pff.org</u>. If you have any questions, I hope you will feel free to call Francis Rose, PFF's Director of Communications, at 202/289-8928.

Sincerely,

ffrey A. Eisenach esident

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APR 1 7 2001

FLORIDA PUBLIC SERVICE COMMISSION Chairman Jacobs

1301 K STREET, NW
SUITE 550 EAST
WASHINGTON, D.C. 20005
PHONE: 202-289-8928
FACSIMILE: 202-289-6079
E-MAIL: mail@pff.org
INTERNET: http://www.pff.org

Enclosures

RAR Official Filing: 4/10/01****** 12:32 PM*******Linda Williams********1

Linda Williams		0926-PC0	PECE
From: Sent: To: Cc:	Dorothy Menasco Tuesday, April 10, 2001 12:25 PM RAR - Orders-Notices Della Fordham; June Ariola; Janet Ha	ہے arrison	RIO PH I
Sensitivity:	Private		SC SC

The following orders authorizing qualified representative status have been transferred to GCOrders for issuance. They've both been signed by Commissioners, so the original will be in your possession by 2 p.m.

Docket No. 000121-TP File name: 000121c.alc Atty: (Tim Vaccaro)/Alice Crosby

Set N.

Docket No. 010345-TP File name: 010345a.alc Atty: Jason Fudge/Alice Crosby

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April 10, 2001

APR 17 2001

Florida Public Service Comm Commissioner Palecki

The Honorable Michael A. Pałecki Commissioner Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850

Dear Commissioner Palecki:

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Sincerely. Ettrev A. Eisenach resident

Enclosures

1301 K STREET, NW ■ SUITE 550 EAST ■ WASHINGTON, D.C. 20005 ■ PHONE: 202-289-8928 FACSIMILE: 202-289-6079 ■ E-MAIL: mail@pff.org ■ INTERNET: http://www.pff.org February 26, 2001

The Honorable W.J. (Billy) Tauzin U.S. House of Representatives 2183 Rayburn House Office Building Washington, D.C. 20515

Dear Mr. Chairman:

Five years ago, Congress passed the Telecommunications Act of 1996, an Act designed "to promote competition and reduce regulation in order to secure lower prices and higher quality services for American telecommunications consumers and encourage the rapid deployment of new telecommunications technologies." While there has been a great deal of debate about specific aspects of the Act's implementation, the goals of competition and deregulation have -- until recently -- never been seriously questioned.

In recent weeks, however, some telecommunications companies have advanced ideas that call into question the Act's central premises and challenge its most basic goals. Specifically, the idea of requiring "structural separation" of local telephone companies into separate wholesale and retail companies has been advanced recently by AT&T Chairman & CEO Michael Armstrong as well as by others.

As analysts who have spent much time studying telecommunications policy issues, each of us has written and commented upon various aspects of the Telecommunications Act, and there are important disagreements among us on many specific issues. This said, however, we agree strongly and unanimously that the wholesale/retail break-up proposal would constitute a setback to the clear vision of the Telecommunications Act of 1996 to achieve competition in all telecommunications markets, including the local service marketplace.

Since 1996, competition in local telephone markets has increased significantly. Indeed, the FCC has concluded that competition has developed sufficiently in four states to allow entry by the former Bell Operating Companies in those states into the longdistance marketplace. The market for services to businesses is competitive in most if not all metropolitan areas. The FCC bases its current strategic plan on the conclusion that "vigorous competition" will exist in telecommunications markets within five years.

Implementation of the Act has not been without problems, and the difficulties now being experienced by certain Competitive Local Exchange Carriers (CLECs) are an unfortunate example. But the fact that some firms are performing poorly in the marketplace -- despite numerous regulatory advantages -- is hardly cause for returning to the failed model of regulated monopoly. Make no mistake, the "structural separation" proposals now being floated are, virtually by definition, proposals to concede that the local loop indefinitely will remain a monopoly. Indeed, they are premised specifically on the idea that the local loop is an "essential facility" that cannot be duplicated and therefore must be made available to all at a government-regulated price. To accomplish this, the break-up proposals would turn the local infrastructure over to a so-called "loopco," which, as a practical matter, would remain a regulated monopoly.

Mandatory wholesale/resale separation clearly is inconsistent with the vision of the Telecommunications Act. The Act envisioned that, after a transitional period and with non-structural "equal access" regulatory safeguards in place, facilities-based competition would develop in the local services marketplace, making traditional public utility-type regulation unnecessary. By contrast, the break-up proposal assumes that the services of the "wholesale" entity will continue to be subject to rate regulation and nondiscrimination obligations for the indefinite future. The "wholesale-only" company would have little or no incentive to make the investments in local infrastructure that are necessary to maintain this country's leadership in the Information Age, including the large investments necessary to provide innovative broadband services. Similarly, competitive carriers would have little incentive to invest in their own facilities as long as they are assured of "open access" to incumbents' facilities at below-market rates.

Reasonable people can disagree over specific elements of the Telecommunications Act, and certainly there are grounds for criticizing the way the Act has been implemented by the FCC. But there is no basis whatsoever for rejecting the Act's most fundamental premises or turning away from its central vision. Rather than taking a step that assumes re-monopolization of the telecommunications marketplace, we need to build on the progress that has already been made and stay the course of deregulation and competition Congress set just five years ago.

Thank you for your consideration of these comments.

Respectfully,

Randolph J. May () Senior Fellow & Director of Communications Policy Studies The Progress & Freedom Foundation

(RAF)

James Gattuso Vice President for Policy and Management Competitive Enterprise Institute

Director of Telecommunications Studies

IPNER (KAF)

President The Commonwealth Foundation

Adam D. Thierer

The Cato Institute

(KAF) Jerry Ellig

Senior Research Fellow Mercatus Center at George Mason University

(LAF)

Kent Lassman Director of Technology and Communications Policy CSE Foundation

× (KAF) David J. Theroux

President The Independent Institute

*Affiliations are for identification purposes only

cc: The Honorable John McCain The Honorable John D. Dingell The Honorable Ernest F. Hollings

Local Toop: NASDAQ Toose Al Gore's Internet socialism is choking the technology sector

BY JEFFREY A. EISENACH

he tech sector's problems lie largely inside the Beltway, but neither the Bush tax cut nor more rate cuts by the Fed will by themselves revive the NASDAQ. When Nortel and Lucent cancel orders, Cisco trims revenue projections, and the optical and semi-conductor components makers slow down their lines, they are not reacting primarily to the dot.com crash—since most of the departed never generated much network traffic anyway—nor to the general slowdown in the economy.

Far more critical is the government-induced failure of the telecom networks to supply the most critical missing link to the broadband future: the local loop, the "last mile" of connection between hugely capacious optical networks promising a terabyte transformation of the world economy, and the pathetic trickle of bits that can actually reach most American desktops, at home or office. Not until the last mile can deliver on the promises of no-delay data downloads, video on demand, and teleconferencing as cheap as 10-10-221 will the Net fulfill its promise.

Adequately upgrading the local loop, even with high-speed copper DSL lines or broadband-capable coax cable rather than optical fiber, will under any circumstances take years and require investments measured in hundreds of billions, in a process governed by the physical realities of trenches, truck rolls, and central offices of brick and mortar. It's going to take longer and cost more because the Clinton Administration, the guys who were supposed to get the Net, arranged matters so the cable and local phone companies best positioned to do the job can't make money at it. No DSL or Internet cable yet? That's why.

The Telecommunications Act of 1996, passed just as the Web was becoming a reality, was intended to create the same sort of competition for local telephony as in long distance. Under the act, the local phone companies, essentially the Baby Bells, but known by the impossible acronym ILECs (for incumbent local exchange carriers), were required to lease their facilities to competitors at FCC-determined prices. Sct the prices low enough, went the theory, and lots of upstarts would get into the telephone business as resellers, jumpstarting a competitive industry by giving new entrants a fair chance against the "entrenched monopolists." This also meant, of course, that you could become a phone company without making much in the way of useful additions to the local infrastructure.

Nevertheless, the Clinton Federal Communications Commission, under Gore friend Reed Hundt and his successor Bill Kennard, plunged ahead. With some cooperation from state regulators, they set the prices at which new entrants (known as "Competitive Local Exchange Carriers," CLECs, or just "The Good Guys") could lease acilities from the incumbent ILECs at levels significantly below actual costs. Then they created other advantages for the new entrants, including an arbitrage scheme known as reciprocal compensation that allowed the newcomer CLECs to reap billions in payments from the incumbent phone companies and imposed new costs on the incumbents, requiring them, for example, to segregate broadband services like DSL into separate subsidiaries. Cable companies were also subjected to regulation, described euphemistically as "open access" requirements.

Not surprisingly, CLECs proliferated. Financed by regulatory largesse and many of the same venture capitalists who funded the Internet retailers, the CLEC newcomers joined the likes of DrKoop.com as darlings of the 5000 NASDAQ. Telecommunications equipment makers contributed easy financing. Show up at Cisco or Lucent and you'd be provided with a line of credit good for millions of dollars in new switches and other equipment. Experience in the telecommunications business? Strictly optional.

Last summer reality began to set in. Investors, spooked by the collapse of the dot.coms, began asking the CLECs some tough questions about business models and prospects of profitability, just as the courts, responding to ILEC lawsuits, were telling the FCC to reconsider key elements of its CLECfriendly policies.

It was a one-two punch the CLECs could ill afford. On the business end, the messy physicality of the business---construction costs, permit delays and balky new technologies---proved more than most of them could handle. Only a few----most notably Allegiance, NextLink (now XO) and MacLeod---had robust plans and the ability to execute them, usually including real infrastructure improvements and important alliances.

As break-even dates receded and regulatory advantages croded, investors began jumping ship. Between September 1, 2000, and the end of the year, the market valuation of publicly traded CLECs fell by nearly \$100 billion, a 75 percent drop. Access to new capital dried up, and companies like ICG (November) and Northpoint (January) declared bankruptcy. Most of The Clinton Administration, the guys who were supposed to get the Net, made it impossible for the phone companies to bring it on home.

the rest are on life support, laying off workers, canceling expansion plans and conserving cash in hopes of a brighter tomorrow. But as Alex Mandl, CEO of Teligent, said last month, "Those that cannot get more financing will fall away," and for now the money window is closed.

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Along with the CLECs collapsed the Clinton Administration's strategy for deploying local broadband, depressing both the neat-term order sheets and the midterm prospects of the rest of the information technology sector. In February the members of TechNet, the Silicon Valley lobbying group that includes companies like Cisco, Hewlett-Packard, Intel, Microsoft, and Sun Microsystems, met to decide on priorities for the year. For the first time ever the staff proposed adding local broadband deployment as an issue, albeit on the "second-tier." The board overruled them, making it a top priority.

In the political battle looming in the wake of the Clinton policy collapse, the ILECs, most of the cable companies, and some of the stronger, facilities-based CLECs all favor loosening regulations that limit their ability to profit from new facilities. That would make it harder for the weaker CLECs to compete. But it would also restore the incentives for everyone to invest.

On the other side are the weaker CLECs who want even cheaper access to the ILECs lines, and the long distance companies, led by AT&T, who favor just about anything that hurts the ILECs, their sworn Baby Bell enemies. They propose to declare the last mile once and for all a natural monopoly, seize the local infrastructure from the Baby Bells, and place it in the hands of a board of "stakeholders" charged with running the whole thing in "the public interest."

Laid out in a February speech by AT&T CEO Michael Armstrong, this blueprint for local loop socialism— Armstrong calls it "structural separation"—appears to have originated in the office of Vice President Al Gore back in 1997. It derived from a similar plan for "Independent System Operators" (ISOs) to manage the electric transmission grid. The Clinton White House thought the ISO idea was great, and California had already adopted it. (California's ISO was soon helping to bring on the energy crisis and bankrupting utilities.)

Calling the telecom version a "LoopCo," Gore's team started promot-.ng the idea in the Fall of 1997. In March 1998, LoopCo surfaced in public in an FCC filing by Level 3, a company with especially close ties to Gore's staff. Referring specifically to the California ISO, it proposed separating the local loop from the rest of the phone company, to be managed by a LoopCo whose board would have a "minimum number of outside public directors." Since then, the idea has spread to the states, and a version is actually close to being adopted in Pennsylvania. If AT&T has its way, other states will soon follow.

For AT&T and the failing CLECs, LoopCos would be a dream come true. Not needing to invest in new facilities to reach local customers, they could lease access from the LoopCo's at prices likely to be far below replacement costs. And their enemies the ILECs would be—well, dismembered.

Of course, the Telecommunications Act's vision of a competitive market for local telecom services would be dismembered as well. With LoopCos leasing out facilities at below-cost prices, no one would have an incentive to invest in the new facilities, broadband or otherwise, that define meaningful competition. That would include the cable companies and wireless and satellite companies." Left to their own devices they would presently render the notion of natural monopoly absurd by providing multiple broadband alternatives in the same neighborhood.

One thing is certain: Putting LoopCos in charge of the broadband won't rejuvenate the economy or revise the NASDAQ. To do that, we should try an idea seldom seen in telecom recently: the profit motive.

This blueprint for local loop socialism seems to have originated within Al Gore's office in 1997.

The Washington Times

SUNDAY, FEBRUARY 4, 2001 *

JEFFREY EISENACH

he Bush administration deserves great credit for quickly recognizing and reacting to the nascent economic downturn. Its commitments to reducing taxes and restoring balance to our energy policies are commendable and correct.

With the appointment of Michael Powell to chair the Federal Communications Commission, it now appears the administration is prepared to take on another cause of the current economic problems: Over-regulation of the information technology sector.

The problems in the IT sector are the direct result of a failed attempt by the FCC to manufacture competition in the market for local telephone service. By forcing incumbent providers to lease out their facilities below actual costs, the FCC hoped to "jump start" competition by a new generation of telephone resellers — known as "competitive local exchange carriers" or CLECs.

These new companies would lease telephone lines from the incumbents (ILECs) and resell them to customers. Someday, the commission hoped, they would also invest in new facilities.

To achieve this goal, the commission put in place one of the most arcane and complex regulatory schemes ever devised. This approach significantly reduced the incentives of both incumbents and entrants to invest in new facilities.

As Justice Stephen Brever said in a key 1999 Supreme Court decision, such rules "may diminish the original owner's incentive to keep up or to improve the property by depriving the owner of the fruits of valuecreating investment, research, or labor....Nor can one guarantee that firms will undertake the investment necessary to produce complex technological innovations, knowing that any competitive advantage deriving from those innovations will be dissipated by the sharing requirement.

In short, why would anyone build new facilities when you can lease existing facilities for less? To make matters worse, the commission has now allowed this complex regime to spill over into the market for broad band. Thus, rules originally intended to inject competition into the traditionally monopolized market for plain old telephone service have ended up being imposed on the new, inherently competitive market for

data — i.e., on the Internet. To compound the problem still further, the FCC dragged its feet in reforming the antiquated system of cross subsidies and price controls commonly known as "universal service" rules. As a result, phone companies are still required to service residential customers at rates far below costs. In New Jersey, for example, the incumbent phone company is required to sell residential telephone service for \$8.25 per month. Not surprisingly, new entrants have shown little interest in competing for such customers.

At the end of the day, the FCC's effort to create a competitive tele-com sector yielded only the illusion of competition. Indeed, the collapse of the CLECs is at the very core of the Nasdaq meltdown that began in August. Investors, smarting from the collapse of the "dot.com" stocks this spring, started taking a hard look at the CLEC sector this sum-mer -, and they did not like what they saw.

Few of any of these companies were making money, and virtually all had business plans that depended on the regulatory largess of the FCC. Like the dot.coms, they had made promises about growth and profitability they simply could not

At the end of the day, the FCC's effort to create a competitive telecom sector yielded only the illusion of competition.

Rescue opportunity at the FCC

keep. High-flyers like Covad, North-point, RCN, Teligent and Winstar saw their market valuations virtuweeks. Unable to compete in the residential market, even big companies like AT&T and MCI had to scale back their promises — and their plans for building out competitive networks.

By December 2000, the rout was complete. The CEO of one major CLEC was quoted as predicting that "out of the 45 or so publicly traded CLECs . . . half of them probably won't be here next year.'

Last week, Northpoint declared bankruptcy, becoming the first major casualty of a policy that was doomed from the beginning. The

collapse of the CLECs has already had broad consequences for the IT sector. At companies like Cisco. Lucent, Nortel and Motorola, the collapse of the CLECs showed up first in the form of late payments and ultimately bad debt. Reduced sales projections and predictions of lower profits - and even losses were close behind.

But this is only the beginning. Thanks to convergence, what hap-pens in telecom directly affects the entire computer and Internet sector of the economy. The next generation of Internet content and applications depends on ubiquitous, affordable broadband services. And the next generation of personal computer and software sales depends on the next generation of applications. No broadband means no applications, and that means no need for new computers, new chips and new software

The new chairman of the FCC. Michael Powell, understands all this quite well. He was among the first to see, and to warn of, the CLEC's tendency to rely too heavily on regulatory largess, and even told a CLEC convention in 1998 that, "Relying too heavily on current regulatory distortions can provide short-term benefits, but it also perpetuates these and other dis-

tortions that will not necessarily benefit you over time." Mr. Powell's words were not heeded then, either by the CLECs or by the commission. Now, as in so many areas, it falls to the new administration to clean up the mess its predecessors left behind. At the FCC, President Bush has the right man for the iob.

Jeffrey A.Eisenach is president of the Progress & Freedom Foundation and an author of "The Digital Economy Fact Book." The views expressed here are his own


Points of

Animal Advice

The new FCC chair is correctly telling the communications industry that success requires cows and capitalism. By Randolph J. May

The new chairman of the Federal Communications Commission, Michael Powell, has good advice to the industry he helps to regulate. In a speech in 1999, he proclaimed that "a fundamental premise of competition and markets is that the general rule is that you are supposed to 'Get your own cow.' " The advice is not only sage, but is biblical, based as it is on the Tenth Commandment's injunction against coveting thy neighbor's ox.

Fourth Branch

As I mentioned in my iast column, Powell also warned in a recent speech that the agency's "bureaucratic process is too slow to respond to the challenges of Internet time." His two statements are not unrelated. In Internet time it's been eons since the passage of the Telecommunications Act of 1996, signed into law five years ago last month. With a new chairman at the helm of the agency responsible for the act's implementation, the agency needs to reorient its policies in a way that will encourage new market entrants to get their own cows. Let me explain.

The 1996 legislation was spurred by the increase in competition that had been taking root for a decade or so in various telecommunications markets and by the budding convergence of the markets themselves. This new competition and convergence were attributable to many factors, but especially to rapid technological advancements, the positive effects of the 1984 break-up of the old Bell system, and some key pre-1996 FCC decisions that wisely had begun to relax regulatory requirements on new entrants and incumbents alike.

So in 1996, Congress faced an environment radically different than the monopoly environment that prevailed when the original Communications Act of 1934 was passed. Congress's vision for the new statute was made clear in the very first paragraph of the Conference Committee report accompanying the statute. The report declared that the act was intended "to provide a pro-competitive, deregulatory national policy framework."

Amid the celebratory hoopla surrounding passage of the statute, there was much anticipation that the old regulatory paradigm—one in which the FCC closely controlled entry and service provider rates—was dead. Indeed, some observers were fond of saying that the old model was as "as dead as Elvis."

HARD TO KILL

Well, not quite. Like Elvis, the old public utility regulatory paradigm has proved rather hard to bury. And because the old model has resisted burial, the full promise of the 1996 act has yet to be



realized. Although there have been gains, progress in one of the most important markets has been disappointing.

markets has been disappointing. One of the primary goals of the 1996 Act was to bring competition to the local telephone marketplace. As of the end of last year, about 7 percent of the local lines nationwide were served by the new competitive local exchange carriers (which I'll call the "new carriers." for short). While this is evidence of progress, Congress must have hoped that there would be more competition in the local marketplace five years after the act's passage.

What went wrong is subject to much debate. In my opinion, both Congress and the FCC share the blame. First, the statutory provisions relating to local telephone competition are sufficiently ambiguous that the FCC's attempts to implement them have led to protracted litigation that continues to this day. The continuing uncertainty regarding the rules of the road for local competition has been a disincentive for investment in new facilities by local service participants, both new carriers and incumbent local exchange carriers ("incumbent carriers," for short) alike.

Second, left with so much discretion to fill in the blanks, the FCC has exhibited an irrational exuberance for retaining excessive regulatory control over the process of transitioning to a competitive environment. This penchant for holding tight the regulatory reins was evident in the commission's August 1996 order establishing regulations to implement the act's local competition provisions. While Congress envisioned that the new carriers would build out their own network infrastructures, it also provided a means to give the new carriers a jumpstart by requiring the incumbents to unbundle and lease piece parts of their networks to the new carriers. But the statute mandates such unbundling only if access to network elements is "necessary" and the failure to provide access would "impair" the ability of the new carriers to provide service.

The agency's local competition rules implementing the statute finally were reviewed by the Supreme Court in AT&T v. Iowa Utilities Board in January 1999. Even given the statute's ambiguity, and the normal deference afforded an agency's construction of ambiguous statutory provisions, the Court invalidated the network unbundling rules. It deter-mined that the commission had interpreted the "necessary and impair" statutory standard so loosely that, in effect, the new carriers had available "blanket access" to the incumbent carriers' networks. Therefore, it remanded so the agency could adopt some meaningful limitation on the unbundling obligation in light of the "necessary and impair" prerequisite, one that takes into account the availability to new carriers of facilities outside the incumbent carriers' networks.

Justice Breyer in a separate opinion emphasized the ultimate harm to competition caused by the FCC's tilt toward excessive unbundling. He wrote:

Increased sharing by itself does not automatically mean increased competition. It is in the unshared, not the shared, portions of the enterprise that meaningful competition would likely emerge. Rules that force firms to share every resource or element of a business would create not competition, but pervasive regulation, for the regulators, not the marketplace, would set the relevant terms.

WRESTLING WITH REGULATIONS

So here we are in early 2001, and the commission is still wrestling with the unbundling rules in its remand proceeding. Under the new chairman's leadership, the commission should seize the opportunity presented by the remand to articulate an interpretation of the "necessary and impair" standard that is much less titled toward unrestricted access by the new carriers to the incumbent carriers' networks.

The commission is scheduled shortly to reconsider the unbundling requirement for one of the network piece parts, local switching equipment. Significantly, a few of the more far-sighted new carriers who have begun to invest in their own facilities have joined with some of the incumbent carriers to urge that, in light of the ability of the new carriers to self-provision switches, the FCC should relax the incumbents' obligation to make available switches.

The commission often has paid lip service in recent years to the view that new entrants need to own their own facilities if they are to have an incentive to offer innovative technologies and services, particularly new high-speed broadband services, and if competition is to be sustainable. But in formulating its local comtainable. But in formulating its local competition policies, the agency's policies thus far have not matched its rhetoric.

But maybe this will now change, especially with the emergence of some future-oriented new carriers willing to support moving away from regulations that mandate unrestricted access to all incumbent carriers' facilities. In speaking to one of the new carriers' trade associations in December 1998, then-commissioner Powell said, "There is no upside, in the long run, being dependent on your primary competitor for your key assets, or in relying on the Government to protect or subsidize your service." It was in this vein that Powell urged the new carriers to get their own cows.

It's time for the agency to embrace Justice Breyer's insight that meaningful competition is likely to emerge in the unshared, not the shared, portions of the enterprise. We almost certainly would be further down the road to a competitive local marketplace if Congress had given the commission more specific deregulatory direction in 1996. Nevertheless, the FCC now has the opportunity to employ the same discretion that it so far has employed to over-regulate the transition to local competition to give the marketplace some real breathing room.

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■ Justice Antonin Scalia's recent criticism of two cases from the 1920s raises questions regarding the legacy of precedent. Page 58 ■ Abandoning the SAT in college admissions is just a backdoor route to affirmative action. Page 59 ■ A chalkboard in Charlottesville would stand as a monument to our heritage of free speech. Page 60

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

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In the Matter of

Inquiry Concerning High-Speed Access to the Internet Over Cable and Other Facilities GN Docket No. 00-185

COMMENTS OF THE PROGRESS & FREEDOM FOUNDATION

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TABLE OF CONTENTS

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SUM	IMARY ii
I.]	INTRODUCTION
II.]	BACKGROUND2
III.	DISCUSSION
А.	"Containment Policy" Is Working To Spur Broadband Growth5
B.	The Commission Should Continue To Rely On The Marketplace, Rather Than Regulation, To Meet Consumer Needs
C.	The Commission Should Rely On Section 706 To Refrain From Regulating Competitive Broadband Services12
IV.	CONCLUSION 16

SUMMARY

While the Telecommunications Act of 1996 is plagued with a considerable number of ambiguities, two things are pretty clear. First, Congress wanted to "preserve the vibrant and competitive free market that presently exists for the Internet and other interactive computer services, unfettered by Federal or State regulation." And it directed the Commission to "encourage the deployment on a reasonable and timely basis of advanced telecommunications capability to all Americans." As explained in these comments, the "advanced telecommunications capability" which the Congress had in mind encompasses the broadband Internet services at issue in this proceeding.

Not long after passage of the 1996 Act, The Progress & Freedom Foundation ("PFF") authors argued that, at a minimum, the Commission should pursue a "containment policy" designed to prevent traditional telephone-style regulation applicable to narrowband services from spilling over into the emerging broadband world. They explained that failure to adopt such a containment policy would retard innovation and investment in broadband services.

Thus far, the Commission wisely has refrained from imposing mandatory "open access" obligations on cable operators' cable modem Internet service, and it should continue to do so. The Commission's own reports show that competition among various types of broadband providers—terrestrial wireline, cable, satellite, and wireless—is developing and is expected to continue to develop. Consumer demand for broadband services, including cable modem service and DSL, is also growing rapidly. In other words, the Commission's "hands off" policy towards the broadband Internet services provided via the cable modem platform is working and should not be changed.

In light of the competitive environment for broadband services that exists today, the Commission should rely on the marketplace, rather than the imposition of costly, unwieldy, and difficult-to-implement regulatory solutions, to meet consumers' needs for access to services they want. In our view, the Commission has the authority under Section 706 to forbear from regulating competitive broadband services, regardless of their purported classification under the traditional "stovepipe" service distinctions that no longer make sense in the converging world of broadband telemedia and the Internet. As one of the papers in the OPP Working Paper series put it: "The communications and communications services made possible by the Internet are fundamentally unlike those provided in the past over the technologically separate public switched telephone network, data networks, broadcast networks, and cable television systems in that a single medium is capable of delivering nearly any type of communications service on an integrated basis."

Having in mind the expressed congressional intent to the effect that "the Internet should remain unfettered by Federal or State regulation," the agency should determine that Internet services delivered via cable modem and other broadband technologies are advanced telecommunications capabilities within the meaning of Section 706, and that it has authority to forbear from regulating these services. If the Commission determines it lacks such authority, it should promptly seek it from Congress.

Before the FEDERAL COMMUNICATIONS COMMISSION Washington, D.C. 20554

In the Matter of)
Inquiry Concerning High-Speed Access to the Internet Over Cable and Other Facilities))

GN Docket No. 00-185

COMMENTS OF THE PROGRESS & FREEDOM FOUNDATION

I. INTRODUCTION

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The Progress & Freedom Foundation ("PFF" or "Foundation"), a private, nonprofit, non-partisan research institution established in 1993 to study the digital revolution and its implications for public policy, hereby submits these comments in response to the Notice of Inquiry in this proceeding.¹

PFF's research and analysis have focused and continue to focus heavily on issues related to the deployment of broadband digital communications and the consumer benefits which will flow from widespread broadband deployment and the resulting emergence of a digital economy.²

¹ Inquiry Concerning High-Speed Access to the Internet Over Cable and Other Facilities, FCC 00-355, GN Docket No. 00-185, September 28, 2000.

² See, for example, Comments of The Progress & Freedom Foundation, CC Docket 98-146, September 14, 1998; Comments of The Progress and Freedom Foundation, CC Docket No. 98-184, February 15, 2000; see also Jeffrey A. Eisenach, Testimony Before the Subcommittee on Communications, Committee on Commerce, Science, and Transportation, United States Senate, (April 22, 1998); Randolph J. May, "Putting Consumers First: Turning the Corner on Long-Distance Competition," *Progress on Point 7.1*, (February

A pertinent example of the Foundation's recent work is the publication of the second edition of *The Digital Economy Fact Book*,³ released in August 2000. Like the ground-breaking first edition, this new book contains a wealth of information concerning the growth of the telecommunications and information technology sector, including, especially the Internet and computer sectors. In essence, the book presents—in text as well as graphically—a range of information that confirms the continuing rapid growth of the Internet, including the fact that there are now over 100 million U.S. households online.⁴ It also confirms the extent to which the digital economy is now a crucial component of the nation's overall economic health.

In our view, this inquiry offers the Commission another opportunity to reaffirm that it does not intend, and is not required, to regulate Internet access under traditional telephone-type public utility regimes. For the Commission to do otherwise would be to put in jeopardy the continued growth of the digital economy chronicled by PFF and many others.

II. BACKGROUND

In the fashion of inquiries, or "NOIs", which by definition do not propose binding rules in accordance with Administrative Procedure Act requirements,⁵ the Commission asks literally hundreds of discrete questions in the NOI. Using the popular terminology, of course, the fundamental question raised by this inquiry is whether or not the

^{2000);} Randolph J. May, "On Unlevel Playing fields: The FCC's Broadband Schizophrenia," *Progress on Point 6.11* (December 1999); Jeffrey A. Eisenach, "Into the Fray: The Computer Industry Flexes Its Muscle on Bandwidth," *Progress on Point 5.9* (December 1998); and, Donald W. McClellan, Jr., "A Containment Policy for Protecting the Internet from Regulation: The Bandwidth Imperative," *Progress on Point 4.5* (August 1997).

³ See Jeffrey A. Eisenach, Thomas M. Lenard, and Stephen McGonegal, *The Digital Economy Fact Book, Second Edition* (Washington, DC: The Progress & Freedom Foundation, 2000).

⁴ Id. at 9.

⁵ 5 U.S.C. § 553.

Commission, by regulatory fiat, should impose some form of mandatory "open access"⁶ regime on cable modem service.

Putting aside loaded labels, most fundamentally what the Commission seeks to determine, as it asserts at the outset, is "what regulatory treatment, if any, should be accorded to cable modem service and the cable modem platform used in providing this service."⁷ It further asserts at the outset that it seeks "to create a legal and policy framework for cable modem service and the cable modem platform that will foster competitive development of new technologies and services by all entities, including cable operators and Internet service providers (ISPs) alike."⁸ Finally, the Commission invites comment on the competitiveness of the market for broadband communications in light of "the full range of high-speed services, including providers that use cable, wireline, wireless, satellite, broadcast, and unlicensed spectrum technologies."⁹

The Commission observes correctly that, thus far and despite pleas to the contrary, it has taken a "hands-off" policy with respect to Internet services provided by cable operators. According to the Commission, this refusal so far to adopt a mandatory "open access" regime "has been premised, in part, on the belief that 'multiple methods of increasing bandwidth are or soon will be made available to a broad range of customers."¹⁰ While it eschewed the need to impose a regulatory regime on cable modem service when it issued its *First 706 Report* in January 1999, the Commission said

⁶ Those opposed to adoption of a regulatory regime requiring some form of mandatory access prefer "forced access" to "open access."

⁷ Inquiry Concerning High-Speed Access to the Internet Over Cable and Other Facities, GN Docket No. 00-185, FCC 00-355, released September 28, 2000, at para. 1 (sometimes hereinafter "NOI" or "the Inquiry").

⁸ NOI, at para. 2.

⁹ NOI, at para. 3.

then it would continue to monitor the broadband deployment situation to determine if any future action were needed.

The Commission acknowledges, of course, that the inquiry takes place against the backdrop of the Ninth Circuit's decision in AT&T v. *City of Portland*.¹¹ There, the court ruled that Portland could not require a cable operator to give unaffiliated Internet service providers (ISPs) unrestricted access to its cable system. In doing so, however, it seemed to hold that, to the extent a cable operator's affiliated ISP provides subscribers with Internet transmission over the cable system, it is providing a "telecommunications service" under the Communications Act.¹² In doing so, the court purported to distinguish between this transmission element of the ISP's service and what it referred to as the more "conventional" ISP activities which the FCC historically had characterized as "information services."¹³

The Ninth Circuit did point out that "the FCC has broad authority to forbear from enforcing the telecommunications provisions if it determines that such action is unnecessary to prevent discrimination and to protect consumers, and is consistent with the public interest."¹⁴ So, among the hundreds of other questions it poses, the Commission asks whether it should exercise its forbearance authority if it agrees with the

¹⁰ NOI, at para. 4, quoting from, Inquiry Concerning the Deployment of Advanced Telecommunications Capability to all Americans in a Reasonable and Timely Fashion, CC Docket No. 98-146, 14 FCC Rcd 2398, 2448 (1999) ("First 706 Report").

¹¹ AT&T v. City of Portland, 216 F. 3d 871 (9th Cir. 2000).

¹² 216 F. 3d at 878.

¹³ Id.

^{14 216} F. 3d at 879.

Ninth Circuit that some part of a cable operator's Internet access service is appropriately classified as "telecommunications."¹⁵

III. DISCUSSION

A. "Containment Policy" Is Working To Spur Broadband Growth

In the Telecommunications Act of 1996, Congress declared that it is the policy of the United States "to preserve the vibrant and competitive free market that presently exists for the Internet and other interactive computer services, unfettered by Federal or State regulation."¹⁶ And in Section 706 of the 1996 Act, Congress mandated that the Commission "shall encourage the deployment on a reasonable and timely basis of advanced telecommunications capability to all Americans..."¹⁷ To comply with this requirement, the Commission is authorized to utilize, among other methods, "regulatory forbearance...or other regulating methods that remove barriers to infrastructure investment."¹⁸

To have the best opportunity of realizing the congressional objective of maintaining an Internet free from regulation while, at the same time, creating an environment that fosters widespread broadband deployment, PFF authors have long advocated what has been referred to as a "containment policy." In a paper published in

¹⁵ See, e.g., NOI, at para. 53. The Commission points to judicial decisions which reach conclusions contrary to the Ninth Circuit's concerning the classification of Internet service under the communications Act provisions. See cases cited in para. 13.

¹⁶ 47 U.S.C. § 230 (b)(2).

¹⁷ 47 U.S.C. § 157nt (a). The term "advanced telecommunications capability" is defined in Section 706 to mean "without regard to any transmission media or technology, as high-speed, switched, broadband telecommunications capability that enables users to originate and receive high-quality voice, data, graphics, and video telecommunications using any technology." 47 U.S.C. § 157nt (c). ¹⁸ 47 U.S.C. § 157nt (a).

August 1997 entitled "A Containment Policy for Protecting the Internet from Regulation: The Bandwidth Imperative," PFF Senior Fellow Donald W. McClellan, Jr. stated: "Policymakers are faced with a choice. Should the Internet be regulated like the telephone business, or should the market be allowed to function, as has been the case with computers?"¹⁹ His answer was clear: While it might be necessary on a transitional basis to continue to regulate markets in which competition previously had been excluded (such as the local telephone market), "regulation should not be allowed to spill over onto the Internet and technologies needed to provide broader bandwidth access to the Internet, where it could retard innovation, investment and progress."²⁰

Similarly, in PFF's September 14, 1998 comments in the Commission's initial Section 706 advanced services proceeding, the authors also called for adoption of a "containment model." The comments urged that "the threat of regulatory spillover from the traditional telecommunications world into the digital broadband world represents a clear and present danger to investment in and deployment of digital broadband services."²¹ Recognizing the need for some continuing transitional regulation of narrowband services, the comments urged that digital broadband services be "left wholly unregulated."²² The comments argued that the broadband marketplace likely would develop on a competitive basis if the Commission continued to guard against adopting a regulatory regime that has the effect of raising entry barriers for some broadband providers.²³

 ¹⁹ Donald W. McClellan, Jr., Esq., "A Containment Policy for Protecting the Internet from Regulation: The Bandwidth Imperative," *Progress on Point* 4.5, p. 1 (August 1997).
 ²⁰ Id.

 ²¹ Comments of The Progress & Freedom Foundation, CC Docket No. 98-146, p. 1, September 14, 1998.
 ²² Id., at 2.

²³ Id., at 3.

Consistent with PFF's analysis, and relying in part on PFF's comments, the Commission in its *First 706 Report*, released in February 1999, determined that increasing investment in facilities and services, the existence of a large number of new providers (using diverse technologies), and burgeoning demand, including from residential consumers, augured well for the competitiveness of the broadband marketplace.²⁴ The report contained extensive data in support of its conclusion that "as the demand for broadband capability increases, methods for delivering the digital information at high speeds to consumers are emerging in virtually all segments of the communications industry—wireline telephone, land-based ("terrestrial") and satellite wireless, and cable, to name a few."²⁵

The Commission has now issued a Second 706 Report²⁶, and this report confirms that the broadband marketplace is continuing to develop on a competitive basis. In the present NOI, the Commission sums up the key findings in the Second 706 Report as follows:

[I]n our recent Second 706 Report, we found significant growth in advanced services provided to residential and small business customers by LECs between 1998 and 1999. In recent years, industry investment in infrastructure to support high-speed services has increased dramatically, driven in part by the rapidly rising demand for such services. Service providers are deploying a variety of networks that rely on different network architectures and transmission paths, including copper wire, cable, terrestrial wireless radio spectrum, satellite radio spectrum, or a combination of these and other media, to provide high-speed services. In the coming years, analysts predict rapid growth in subscribership of high-speed services provided using each of these technologies.²⁷

²⁴ See generally inquiry Concerning the Deployment of Advanced Telecommunications Services to All Americans, 14 FCC Rcd 2398 (1999).

²⁵ 14 FCC Rcd at 2401.

²⁶ Inquiry Concerning the Deployment of Advanced Telecommunications Capability to All Americans in a Reasonable and Timely Fashion, Second Report, CC Docket No. 98-146, released August 21, 2000 ("Second 706 Report").

²⁷ NOI, at paras. 6 and 7.

Further confirmation that the marketplace for high-speed Internet access (including the residential and small business segment) is growing rapidly is found in the information released by the Commission on October 31, 2000.²⁸ Using data submitted as of June 30, 2000, the Commission reported that "high-speed lines connecting homes and small businesses to the Internet increased by 57% during the first half of 2000, to a total of 4.3 million lines (or wireless channels) in service from 2.8 million at the end of 1999."

While all modes of high-speed transmission showed significant growth for the first six months of this year, DSL was the leader. The number of DSL lines in service increased by 157% to almost 1 million lines, compared to about 370,000 lines at the end of 1999. The number of high-speed cable lines in service grew from 1.4 to 2.2 million lines, an increase of 59%. Even high-speed services delivered by other technologies, such as fixed wireless or satellite, increased by 18%.²⁹

B. The Commission Should Continue To Rely On The Marketplace, Rather Than Regulation, To Meet Consumer Needs

It is difficult to argue that broadband services are not rapidly being made available to broad segments of our population. In other words, the Commission's prediction in the *First 706 Report* that "multiple methods of increasing bandwidth are or soon will be made available to a broad range of customers" has thus far been proven correct.³⁰

²⁸ News Release, "Federal Communications Commission Releases Data On High-Speed Services for Internet Access," October 31, 2000.

²⁹ The figures are all contained in "High-Speed Services for Internet Access: Subscribership as of June 30, 2000," released October 2000, attached to News Release, "Federal Communications Commission Releases Data On High-Speed Services for Internet Access," October 31, 2000.

³⁰ See "Technological and Regulatory Factors Affecting Consumer Choice of Internet Providers, GAO-01-93, p. 6, October 2000 (hereinafter "GAO Report"), where the General Accounting Office stated: "The adoption of these high-speed transport technologies by Internet users has grown rapidly over the past few

In light of the marketplace evidence, as a matter of sound policy, there is no need for the Commission to intervene to impose mandatory "open access" requirements. The costs of doing so now almost certainly would outweigh the benefits. The benefits are said to be preventing independent ISPs from being "shut out" of the marketplace or discriminated against by a cable operator that would favor its affiliated ISP. If the market is developing so that there are available or soon to be available multiple broadband pathways to subscribers—as the Commission has found to be the case—then the marketplace will ensure the degree of openness which maximizes consumer needs.

In a competitive marketplace, the providers themselves, whether cable operators, telephone companies, or whatever, will have a strong interest in meeting the demand for the services desired by their subscribers. Indeed, there are strong indications that the marketplace is working to produce arrangements that are mutually beneficial to the cable operators and ISPs. ³¹

As Chairman Kennard previously has stated in the context of discussing the cable access issue: "[W]e should resist the urge to regulate because I think it is likely the market will sort this out... there are market incentives that will drive openness in the

years, as evidenced by our finding (based on our survey) that, as of May 2000, 12 percent of Internet users had a broadband connection."

³¹ See the developments concerning negotiations described in the NOI at para. 37 and associated notes. More recently, it appears that Comcast, the nation's third largest cable operator, and Juno, a leading ISP, have reached a mutually satisfactory arrangement under which Juno will receive cable modem access. See "Comcast, Juno Make Deal to Sell Net Access," Washington Post, November 29, 2000, p. E4. Within the past two weeks, Time Warner apparently has reached a voluntary access agreement with EarthLink, the second largest ISP. See "Time Warner Reaches Out To EarthLink," The Wall Street Journal, p. A3, November 21, 2000. See also "AOL Seeks Cable Pact With MSN," Washington Post, p. E1, November 18, 2000. This article also speculates concerning possibly imminent agreements between AOL/Time Warner and Juno.

broadband world."³² If consumers want a choice of ISPs from their cable operator, presumably the operators will respond in the marketplace to the consumers' desires.

On the other hand, the costs incurred by imposition of a mandatory open access regime would be substantial. They would be the familiar costs associated with traditional "telephone-style" regulation that prompted PFF to call for a "containment policy" back in 1997. In general, this public utility model, with its key components of regulated rates and non-discrimination obligations, has the effect of retarding investment by both the regulated entity and its putative competitors and, by virtue of the transactional costs imposed, raising the ultimate price charged to the consumer.

The Commission has recognized, of course, that competition is most effective when there are multiple competing infrastructures, not when it is based on mandated resale. Indeed, it recently reaffirmed that: "[I]t is only through owning and operating their own facilities that competitors have control over the competitive and operational characteristics of their service, and have the incentive to invest and innovate in new technologies that will distinguish their services from those of the incumbent."³³ So putting aside for the moment the technical and operational difficulties associated with devising a "reasonable" regime for sharing a limited amount of bandwidth, it is clear that

 ³² "Consumer Choice through Competition," Remarks by William E. Kennard, Chairman, FCC, at the National Association of Telecommunications Officers and Advisors 19th Annual Conference, Atlanta, GA, September 17, 1999, at 6.
 ³³ See Implementation of the Telecommunications Act of 1996, Third Report and Order and Further Notice

³³ See Implementation of the Telecommunications Act of 1996, Third Report and Order and Further Notice of Proposed Rulemaking, CC Docket No. 96-98, FCC 99-238, released November 5, 1999, at para. 219. And the Commission stated recently that, "in the long term, the most substantial benefits to consumers will be achieved through facilities-based competition, because only facilities-based competitors can break down the incumbent LECs' bottleneck control over local networks and provide services without having to rely on their rivals for critical components of their offerings." Promotion of Competitive Networks in Local Telecommunications Markets, Notice of Proposed Rulemaking and Notice of Inquiry in WT Docket No. 99-217 and Third Further Notice of Proposed Rulemaking in CC Docket No. 96-98, FCC 99-141, released July 7, 1999, at para. 4.

a mandatory sharing regime is likely to retard the very investment upon which the continuing development of competing infrastructures depend.

Justice Breyer's concurring opinion in AT&T v. Iowa Utilities Board, 119 S. Ct. 721, 753-754 (1999), provides useful instruction regarding the costs imposed by mandated unbundling obligations which are excessive. After explaining that the costs of excessive unbundling will discourage the facilities-based operator from undertaking the investment necessary produce technological innovation, he summed up: "A totally unbundled world...is a world in which competitors would have little, if anything, to compete about." Id., at 754. While there are different degrees of mandated sharing, of course, it must be acknowledged that an "open access" regime is, in effect, nothing more than a mandatory sharing regime. The entity subject to the government-mandated sharing obligation at government-mandated rates, terms, and conditions has less incentive to invest in more bandwidth-creating facilities. And the intended beneficiaries of such mandates have less incentive to invest, either by themselves or as partners, in new facilities.

Apart from the negative impacts of mandatory "open access" regime described above, as a practical matter, such a regime imposes very substantial transactional costs as the regulator attempts to determine the "right" rates, terms, and conditions under which access will be mandated. Last year, in explaining why the FCC thus far had refused to requite cable operators to provide unaffiliated ISPs with nondiscriminatory access to their systems, Chairman Kennard explained the nature of these costs about as well as anyone could:

It is easy to say that government should write a regulation, to say that as a broad statement of principle that a cable operator shall not discriminate against

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unaffiliated Internet service providers on the cable platform. It is quite another to write that rule, to make it real and then to enforce it. You have to define what discrimination means. You have to define the terms and conditions of access. You have issues of pricing that inevitably get drawn into these issues of nondiscrimination. You have to coalesce around a pricing model that makes sense so you can ensure nondiscrimination. And then once you write all these rules you have to have a means to enforce them in a meaningful way.³⁴

For emphasis, he went on to add, "I have been there on the telephone side," and it would be wrong to "just pick up this whole morass of [telephone] regulation and dump it wholesale on the cable pipe."³⁵

As Chairman Kennard's remarks suggest, the Commission should have no illusions about its ability to impose a "simple" open access requirement. Such a process, involving the determination of the rates, terms, and conditions under which bandwidth would be made available, would be lengthy, complex and subject to interminable litigation. First, rules would have to be developed for cost allocation methodologies, for technical and operational feasibility standards, and for determining "unreasonable" discrimination. Then, of course, having developed "generic" rules, the regulations would have to be applied to the inevitable stream of disputes sure to attend their actual implementation. It would be a morass indeed. ³⁶

C. The Commission Should Rely On Section 706 To Refrain From Regulating Competitive Broadband Services

The Commission's discussion in Section III.A of the NOI inquiring about the legal framework that should apply to the "cable modem platform" indicates the difficulty

³⁴ "Consumer Choice Through Competition," Remarks by William E. Kennard, Chairman, FCC, at the National Association of Telecommunications Officers and Advisors, 19th Annual Conference, Atlanta, GA, September 17, 1999, at 5.

³⁵ Id.

of applying definitions originally devised in the pre-1996 Act world to an post-1996 Act world of converging telemedia. Simply put, the definitions of "cable service," "information service," and "telecommunications," all of which remain essentially unchanged from their pre-1996 Act origins,³⁷ perhaps were serviceable enough when we could more easily place "cable television," "telephone," and "data" services into different boxes.

But now, in a world of convergence of the broadband telemedia, the pre-1996 definitional constructs are no longer serviceable. As Barbara Esbin put it in her study, *Internet Over Cable: Defining the Future in Terms of the Past*, "[t]he communications and communications services made possible by the Internet are fundamentally unlike those provided in the past over the technologically separate public switched telephone network, data networks, broadcast networks, and cable television systems in that a single medium is capable of delivering nearly any type of communications service on an integrated basis."³⁸

The traditional "smokestack" definitions may be fodder for lawyers and judges compare the conflicting conclusions of the Ninth Circuit in the *Portland* case, the Eastern District of Virginia in the *County of Henrico* case, and the Eleventh Circuit in the *Gulf Power* case.³⁹ And, they may be fodder as well for metaphysicists with time on their

³⁶ It is not an overstatement to suggest that when the Commission engages—or even contemplates engaging—in this type of regulatory overkill that such conduct at least contributes to uncertainty in the financial markets currently plaguing the high-tech sector.

 ³⁷ These familiar definitions are all set out in the NOI at paras. 17-23 and will not be repeated here.
 ³⁸ OPP Working Paper Series, No. 30, p. 112, August 1998.

³⁹ Compare AT&T Corp. v. City of Portland, 216 F. 3d 871, 877 (9th Cir. 2000)(holding that cable modem serive comprises both a telecommunications and information service) with Gulf Power Co. v. FCC, 208 F. 3d 1263, 1275-78 (11th Cir. 2000) (holding that Internet service is neither a cable service nor a telecommunications service) and Media One Group, Inc. v. County of Henrico, 97 F. Supp. 2d 712, 714 (E.D. Va. 2000), appeal pending, 4th Cir. No. 00-1680 (cable modem service is a cable service).

hands to try to sort out "information" riding on top of "telecommunications" delivered by a "cable service."

But it is not necessary that these definitional constructs be employed to prevent the implementation of sound policy for the competitive broadband world that the Commission envisions. There is another and better way, and it is for the Commission to employ the authority it was given by Section 706 to encourage the deployment of "advanced telecommunications capability."⁴⁰ According to the Commission, advanced telecommunications capability is "high-speed, switched, broadband telecommunications capability that enables users to originate and receive high-quality voice, data, graphics and video telecommunications using any technology" which offers 200 kbps of bandwidth to and from a subscriber.⁴¹

The high-speed service provided over a cable modem platform—with its integrated elements of data, graphics, voice, and video—should be considered an "advanced telecommunications capability" within the meaning of Section 706 of the Act. Indeed, the Commission notes in the NOI that in its *Second 706 Report* it considered the deployment of cable modem services as an indicator of broadband deployment.⁴² Because the Section 706 reports are directed by Congress for the purpose of determining whether the Commission is meeting its responsibilities to encourage the widespread deployment of advanced broadband services, the Commission's inclusion of data for cable modem services in those reports is a strong indication the agency believes such services fit within the Section 706 definition.

⁴⁰ Section 706, 47 U.S.C. 157nt (c) (1), provides that advanced telecommunications capability "is defined, without regard to any transmission media or technology, as high-speed, switched, broadband telecommunications capability that enables users to originate and receive high-quality voice, data, graphics, and video telecommunications using any technology."

The Commission thus far has chosen to read Section 706 principally as a hortatory provision. Thus, it previously has held that Section 706 does not constitute an independent grant of forbearance authority or of authority to use other regulatory methods.⁴³ That Section 706 is not purely hortatory is demonstrated by the usually overlooked mandatory injunction in Section 706 (b) that, were the Commission to find that "advanced telecommunications capability" is not being deployed in a timely fashion, "it shall take immediate action to accelerate the deployment of such capability by removing barriers to infrastructure investment and promoting competition in the telecommunications market."⁴⁴

We urge the Commission to reexamine its heretofore constrained position concerning its Section 706 authority in light of what now should be a better understanding concerning how a unified [de]regulatory regime for comparable broadband services is consistent with congressional intent as expressed in Section 706.⁴⁵ Having in mind the congressional intent articulated in Section 230 to the effect that the Internet should remain "unfettered by Federal or State regulation,"⁴⁶ the agency should hold that Internet services delivered via cable modem are advanced telecommunications capabilities within the meaning of Section 706 and exercise its authority to forbear from regulating these services.

⁴¹ Second 706 Report at paras.10-11.

⁴² Second 706 Report at para. 29.

⁴³ Section 706 Report, at paras. 69-78.

^{44 47} U.S.C. § 157nt (b).

⁴⁵ The Commission has latitude to change a previously announced position, of course, if it does so on a reasoned basis. See, e.g., Chevron USA Inc. v. Natural Resources Defense Council, 467 U.S. 837 (1984). In any event, the Commission's holding is merely *dicta* concerning whether Section 706 constitutes an independent grant of forbearance authority because the issue before the Commission was whether Section 706 forbearance authority may override the Section 10(d) proviso that Section 10 forbearance is inapplicable to the Sections 251 (c) and 271 requirements. With regard to forbearance for a cable operator's cable modem service, those requirements for incumbent local exchange carriers and incumbent telephone companies would appear to be inapplicable.

The broadband Internet services of today, whether delivered over cable systems or competing infrastructures, no longer respect the traditional "smokestack" boundaries or traditional regulatory models. If the Commission determines upon reexamination that it lacks the authority to develop sound deregulatory policy in this area, it should seek such authority promptly from Congress.

IV. **CONCLUSION**

For the foregoing reasons, the Commission should act in a manner consistent with the views stated herein.

Respectfully submitted,

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⁴⁶ 47 U.S.C. §230 (b)(2).



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REGULATORY OVERKILL: PENNSYLVANIA'S PROPOSAL TO BREAKUP BELL ATLANTIC

by

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EXECUTIVE SUMMARY

In the context of what began as a voluntary "global" settlement negotiation to resolve a number of outstanding independent telecommunications regulatory proceedings, the Pennsylvania Public Utility Commission ordered that Bell Atlantic-Pennsylvania establish separate corporate entities for its "wholesale" and "retail" local exchange operations. Apart from the chilling effects on future settlement negotiations which may result from the process used by the commission in this instance, the decision to require a breakup of Bell Atlantic's wholesale and retail operations is unsound as a matter of policy and should be reversed.

In order to facilitate the transition to a competitive telecommunications environment, particularly one in which broadband services become widely available, regulators should impose on the incumbent telephone companies only the least costly regulatory requirements consistent with pro-competitive objectives. And, as importantly, regulators must not impose regulatory obligations on the incumbents which, in effect, remove the incentives for competitors to build-out their own facilities.

For true competition will not develop, or be sustained, if competitors can obtain every network component they wish at regulatory-controlled prices, even when such

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components in no way remain "essential facilities." In other words, the incumbent should not be required to make available to competitors inputs at regulatory-controlled prices unless the competitors have no feasible alternatives because such inputs are natural monopolies. As Justice Stephen Breyer said in his concurrence in the *AT&T v. Iowa Utilities Board* case, "[a] totally unbundled world…is a world in which competitors would not have anything left to compete about."

Specifically, the commission's requirement for a wholesale/retail breakup is unwise for the following reasons:

- At this time in the transition to a competitive environment, the costs of the imposition of a novel form of structural separation far outweigh the benefits. In the Competitive Safeguards proceeding in 1996, the Pennsylvania commission found, after weighing the costs and benefits, that non-structural safeguards were sufficient to protect competitors from access discrimination and cross-subsidization concerns. It determined then that if it ordered structural separation, Bell Atlantic unnecessarily "would have been deprived of the economies of scale and scope that commonly characterize a unified telecommunications enterprise." With the further safeguards which are now in place as a result of the passage of the Telecommunications Act of 1996 and the Perinsylvania commission's own actions, there is even less justification today than there may have been three and a half years ago to impose more costly structural safeguards. While we have not attempted independently to verify Bell Atlantic's claim that it will incur expenditures in the range of \$1 billion to implement the PUC's breakup order, there is no doubt that the costs indeed would be very substantial.
- The unique form of separation imposed by the Pennsylvania commission necessarily is based on the backwards-looking assumption that the incumbent's local exchange network will remain a monopoly and, therefore, will need to be subject to traditional regulatory oversight for the indefinite future. Hence, the commission says that "[w]hen true competition develops, BA-PA's retail operations will no longer require a heightened degree of oversight." In other words, the PUC envisions competition developing and regulatory controls being reduced only at the retail level. This is contrary to the goal of the 1996 Telecommunications Act that facilities-based competition develop for local services. (Somewhat curiously, at the same time that the commission contemplates continued regulatory oversight of Bell's wholesale operations into the indefinite future, it says it anticipates that the local exchange will be irreversibly open to competition within approximately one year.)

- The wholesale/retail structural split is broader than the separate subsidiary requirement contained in the 1996 Telecommunications Act and that apparently authorized by the Pennsylvania code. The 1996 Act requires structural separation, subject to sunset requirements, for some of the Bell Companies' non-local exchange "competitive" services, such as information services and long distance. It specifically contemplates that the incumbents will continue to offer wholesale and retail local exchange services through the same entity. And the Pennsylvania statute specifies that the PUC may only authorize structural separation for services it designates as "competitive." In this case, the commission has done no such thing.
- Bell Atlantic's competitors, such as MCI, Sprint (perhaps to be one MCI/ Sprint) and AT&T/TCI have very strong positions in the long distance market and have entered the local marketplace with substantial resources. At the time Bell Atlantic-PA is allowed to enter the long distance market, it will have no market share. It is unfair – and ultimately harmful to consumers – for regulators to impose the substantial extra costs and inefficiencies on the incumbent alone if less costly regulatory alternatives will protect competition. Regulators have an obligation not to increase the incumbent's costs unnecessarily.
- Asymmetrical regulation such as that proposed by the Pennsylvania commission particularly will discourage the large investment by the incumbent telephone companies necessary for the transition from a narrowband infrastructure to one supporting a wide array of high-speed integrated voice, data, and video digital services.

There are other aspects of the commission's order that might be questioned as well, such as whether a new "tax" needs to be imposed on carriers (which they are ordered **not** to recover from their customers) to establish a new Consumer Education Fund. The fund will expend money educating consumers "about their new choices" in the local exchange marketplace so they will not be confused by "a very dynamic environment."

Whatever else one may think of the wisdom of this type of new program supported by a new mandatory tax on carriers, the fact that the commission believes it necessary belies the notion that the local exchange marketplace is not likely to become competitive in the near-term. In and of itself, the Commission's recognition that we are all faced with a dynamic new local telecommunications environment should cause it to reconsider the imposition of a novel form of structural separation which assumes just the opposite.

TABLE OF CONTENTS

EXECUTIVE SUMMARY1
INTRODUCTION
A "VOLUNTARY" SETTLEMENT PROCEEDING GONE AWRY
IN TODAY'S TRANSITION TO A COMPETITIVE ENVIRONMENT, THE COSTS OF IMPOSING A NOVEL FORM OF STRUCTURAL SEPARATION OUTWEIGH THE BENEFITS
A "WHOLESALE/RETAIL" STRUCTURAL SEPARATION IS INHERENTLY UNSOUND AND BROADER THAN THAT REQUIRED BY THE 1996 TELECOMMUNICATIONS ACT12
STRUCTURAL SEPARATION REQUIREMENTS THAT TREAT INCUMBENTS UNEQUALLY VIS-À-VIS THEIR COMPETITORS WILL IMPAIR COMPETITION13
ASYMETRICAL REGULATION PARTICULARLY WILL DISCOURAGE DEPLOYMENT OF BROADBAND FACILITIES14
DEPLOYMENT OF ADVANCED TELECOMMUNICATIONS SERVICES SUCH AS XDSL REQUIRES SIGNIFICANT INVESTMENT
SEPARATION OF WHOLESALE/RETAIL OPERATIONS WILL ONLY SERVE TO DECREASE INVESTMENTS IN BROADBAND INFRASTRUCTURES
CONCLUSION22

INTRODUCTION

The promise of unfettered competition and meaningful deregulation, so widely and loudly heralded when President Clinton signed the Telecommunications Act of 1996,1 has turned into what some have called a "regulatory Vietnam," a quagmire in which every step towards deregulation is matched by a step backwards. Many of the Federal Communications Commission's recent actions illustrate this phenomenon of imposing more detailed and cumbersome regulatory requirements on the incumbent local telephone companies ("ILECs"), including on their provision of new broadband services. This is so even at the same time the Commission acknowledges the opportunity costs imposed by unnecessary regulation with regard to the ILECs' competitors.

For example, FCC Chairman Kennard recently spoke eloquently about the costs of regulation in explaining why the Commission has refused to require cable television operators to provide unaffiliated ISPs such as AOL nondiscriminatory access to their cable modern service:

It is easy to say that government should write a regulation, to say that as a broad statement of principle that a cable operator shall not discriminate against unaffiliated Internet service providers on the cable platform. It is quite another to write that rule, to make it real and then to enforce it. You have to define what discrimination means. You have to define the terms and conditions of access. You have issues of pricing that inevitably get drawn into these issues of nondiscrimination. You have to coalesce around a pricing model that makes sense so you can ensure nondiscrimination. And then once you write all these rules you have to have a means to enforce them in an meaningful way."²

Chairman Kennard continued, knowingly, "I have been there on the telephone side," and it would be wrong to "just pick up this whole morass of [telephone] regulation and dump it wholesale on the cable pipe.³

At the same time the Commission is refusing – correctly – to regulate the cable industry's modem service, it issues ever more intricate orders setting forth ever more detailed requirements that the ILECs must follow in unbundling and sharing their networks.⁴ The latest requirement mandates that the ILECs share the bandwidth

3 Id.

¹ Telecommunications Act of 1996, Pub. L. No. 104-104.

² "Consumer Choice Through Competition," Remarks by William E. Kennard, Chairman, FCC, at the National Association of Telecommunications Officers and Advisors, 19th Annual Conference, Atlanta, GA, September 17, 1999, at 5.

⁴ For the most recent action in the *Local Competition* proceeding concerning the unbundling of the ILECs' local networks, see the Third Report and Order and Fourth Notice of Proposed Rulemaking, Implementation of the Local

capacity in their local loops.⁵ Not only is the Commission imposing myriad unbundling, interconnection, and resale requirements, but it also exercises close regulatory oversight with regard to the pricing of the services that it requires to be made available to competitors pursuant to these access mandates.

Unfortunately, some states are taking actions that are more unsound than those of the FCC in regulating the ILECs. A recent order of the Pennsylvania Public Utility Commission ("the PUC" or "Commission") falls into this category.⁶ If it is not modified, it will have the effect of inhibiting the further development of local and long distance competition in Pennsylvania and stifling the incentives to invest that are necessary to the build-out of competing modern telecommunications infrastructures, particularly the upgrade of infrastructures supporting the transition to widespread delivery of broadband services.⁷ And, if not modified, the Pennsylvania action also may establish a precedent which, however unsound, other regulators may be tempted to follow.

A. A "VOLUNTARY" SETTLEMENT PROCEEDING GONE AWRY

In the context of a so-called voluntary "global settlement" proceeding initiated in an effort to resolve a number of outstanding telecommunications regulatory proceedings, the Pennsylvania PUC proposed in a September 30, 1999 order that Bell Atlantic-Pennsylvania, Inc. be broken up into two separate companies for purposes of offering local exchange services. One entity would offer only "wholesale" services and the separate corporate entity would offer only "retail" services.⁸ This proposal by the Pennsylvania commission is noteworthy because it appears to assume – wrongly – that the incumbent telephone company's local exchange network infrastructure will not become subject to effective competition and, therefore, for the foreseeable future, that the incumbent's local exchange facilities must be subject to continued heavy regulatory oversight.

If the Pennsylvania commission's views concerning structural separation along "wholesale/retail" lines were to gain sway with other state regulators, or with the FCC,

Competition Provisions of the Telecommunications Act of 1996, CC Docket No. 96-98, FCC 99-238, released November 5, 1999.

⁵ Deployment of Wireline Services Offering Advanced Telecommunications Capability, CC Docket No. 98-147, FCC 99-355, released December 9, 1999.

⁶Joint Petition of Nextlink Pennsylvania, et al., Opinion and Order, Docket Nos. P-0091648 and P-00991649, September 30, 1999 (hereinafter "September 30 Order").

⁷ For a discussion of the need for a "containment policy" in which, at a minimum, broadband services are left unregulated even while narrowband services continue to be subject to traditional regulation, see Comments of the Progress and Freedom Foundation, Inquiry concerning the Deployment of Advanced Telecommunications Capability, CC Docket No. 98-146, filed with the FCC on Sepatember 14, 1998; also see Donald w. McClellan, "A Containment Policy for Protecting the Internet from Regulation: The Bandwidth Imperative," Progress on Point, August 1, 1997.
⁸ September 30 Order, at 215-235.

consumers of telecommunications services throughout the nation would be harmed. The incumbent local carriers' incentives to invest in network modernization efforts would be reduced and the continued development of sustainable local and long distance competition would be undermined. Additionally, reduced incentives for network upgrades will limit the ability of the incumbent telephone companies to participate in the broadband revolution and will deprive consumers the benefits of having of competitive providers of broadband services, such as high speed data and digital video.

At the same time that it ordered this unique form of structural separation,⁹ the Pennsylvania PUC required BA to reduce its intrastate access charges, reduce the rates for interconnection and unbundled network element services, enhance collocation opportunities for new entrants, extend the rate caps for certain of its own local exchange services beyond the previously-agreed upon expiration date, and embark on other new programs. For example, the commission required BA to fund, along with other carriers, a Consumer Education Fund to engage in efforts to educate consumers "about their new choices" in the local exchange marketplace so that they will not be confused by "a very dynamic environment."¹⁰

There are several aspects of the PUC's September 30 decision that might be questioned in and of themselves, such as whether the required reductions in the prices for UNEs are cost-justified or whether the new interconnection and unbundling requirements are reasonable or whether the new Consumer Education Fund represents sound policy. (It is worthwhile observing at this point that the impetus behind the establishment of the new fund is a recognition that consumers will be confronted with new choices in the local marketplace. It is questionable whether another new "tax" needs to be extracted from the telephone companies to fund various select individuals and groups to "educate" consumers about their new telecommunications alternatives. The competitors will have every incentive to perform this function. In any event, the acknowledgment that consumers will face new choices in a dynamic marketplace undermines the fundamental premise of the structural separation requirement—that the local exchange is likely to remain a natural monopoly.)

Any "settlement" process involves some "give and take." Certainly there are benefits from a public policy viewpoint in reaching a fair and comprehensive settlement of the outstanding issues before a regulatory body because such a settlement allows the contending parties to know with a greater degree of certainty what the shape of the regulatory landscape will be. Thus, it is to be expected that individual pieces of the total package, standing alone, might not be the preferred outcome from a public policy perspective.

⁹ Apparently, no other state commission has ordered an involuntary breakup on this wholesale/retail basis, although the Massachusetts commission is presently considering this option.

¹⁰ September 30 Order, at 186.

In this instance, however, the Pennsylvania PUC's decision to require separate corporate entities for the carrier's "wholesale" and "retail" local exchange operations is sufficiently problematic that it is worthy of highlighting on its own merits. Because the structural separation requirement mandated by the PUC is the feature of the Commission's decision that, on a forward-looking basis, is most out of step with the realities of today's telecommunications environment, this paper will focus principally on that requirement.11

B. IN TODAY'S TRANSITION TO A COMPETITIVE ENVIRONMENT, THE COSTS OF IMPOSING A NOVEL FORM OF STRUCTURAL SEPARATION OUTWEIGH THE BENEFITS

The fundamental purpose of both structural and non-structural safeguards in the context of regulation of incumbent local exchange carriers is to prevent the ILECs from using their present dominant market position to favor their own unregulated affiliates over their competitors and to prevent them from cross-subsidizing more competitive services with revenues from less competitive services. But the transactional costs imposed by structural separation are even greater than those imposed by non-structural safeguards, which, of course, are substantial in any event.¹² In an increasingly competitive environment, any increase in the costs imposed by unnecessary regulation unfairly benefits the competitors, not competition.

As Alfred Kahn, one of the country's foremost experts on regulatory economics, puts it:

The reasons businesses conduct a number of operations under the umbrella of a single financially affiliated entity, rather than through market transactions, is, in a fundamental sense, the belief that subjection of these several operations to unitary managerial control permits the achievement of savings of transaction costs, as well as avoiding the uncertainties of trying to achieve the requisite purchase and coordination by purchases

¹¹ Apart from the merits of the PUC's decision, the way in which the settlement process was handled may have a chilling effect on the prospects for settlement negotiations in the future. In this instance, it appears that parties were invited to engage in voluntary settlement negotiations in an attempt to resolve on a global basis specifically-identified outstanding proceedings. The issue of the breakup of Bell Atantic along wholesale/retail lines was not specifically at issue in any of the underlying proceedings. By imposing such a drastic remedy in the context of what began as voluntary settlement negotiations, the commission makes it less likely that parties will be willing in good faith to enter into such voluntary negotiations in the future.

¹² Bell Atlantic claims that its preliminary estimates show that it will incur expenditures in the range of \$1 billion to complete the tasks necessary to comply with the PUC's structural separation requirement. See Affidavit of Daniel J. Whelan, President and CEO of Bell Atlantic of Pennsylvania, Inc., p 4,, attached to Bell Atlantic's Application for Extraordinary Relief, filed in the Supreme Court of Pennsylvania, October 21, 1999. While the authors of this report have not attempted to verify the accuracy of that claim, it is clear that the costs imposed on Bell Atlantic will be substantial.

and sales in the market. In these circumstances, the very notion of requiring a firm to share those economies 'equally' with outsiders contradicts the very notion of a firm.¹³

Prior to the implementation of policies at the federal and state level designed to foster competition in the local exchange marketplace – and the emergence of actual competition as a result of these policies – the imposition of some form of structural separation may have made more sense.¹⁴ Even though structural separation imposes substantially greater costs on the incumbent than reliance on non-structural safeguards in terms of the required duplication of facilities, personnel, and systems,¹⁵ if the prospects for the development of competition in the heretofore non-competitive market are sufficiently bleak because it is thought to be a natural monopoly, it is easier perhaps to justify such greater costs under some type of cost/benefit analysis.

The Pennsylvania PUC itself previously has recognized that structural separation imposes greater costs than nonstructural safeguards. In 1996, when the emergence of local competition was in a much earlier stage of development than today, the commission refused to impose a separate subsidiary requirement with regard to Bell of Pennsylvania's offering of competitive services.¹⁶ In the *Competitive Safeguards* proceeding, the commission found, after weighing the costs and benefits, that non-structural safeguards were sufficient to protect competitors from access discrimination and cross-subsidization concerns. It pointed out that if it ordered structural separation, Bell unnecessarily "would have been deprived of the economies of scale and scope that commonly characterize a unified telecommunications enterprise."¹⁷ The competitive separate subsidiary "would have had to absorb the full range of joint and common costs that otherwise share within the boundaries of the unified service operation, with a direct and consequent effect on the prices of the associated competitive services."¹⁸

17 ld., at 186.

¹³ Alfred E. Kahn, Letting go: Deregulating the Process of Deregulation, MSU Public Utilities Papers (1998), p. 45. See also Ronald Coase, "The Nature of the Firm," Economica, Vol. 4 (1937), pp. 386–405.

¹⁴ In the early days of the development of competition in the telecommunications marketplace, the FCC imposed a separate subsidiary requirement on the provision of competitve services by AT&T, and post-divestiture, on the Bell Companies. Amendment of Section 64.702 of the Commission's rules and Regulations (Computer II), 77 F.C.C. 2d 384 (1980), recon., 84 F.C.C. 2d 50 (1981), further recon., 88 F.C.C. 2d 512 (1981), aff'd sub nom. Computer and communications Industry Ass'n v. FCC, 693 F. 2d 198 (D.C. Cir. 1982).

¹⁵ For an extended discussion of the costs and efficiency losses attributable to structural separation, see the FCC's discussion in its Third Computer Inquiry. Amendment od section 64.702 of the Comimission's Rules and Regulations (Computer III), 104 F.C.C. 2d 958 (1986), at paras. 46-99. In that order, the Commission decided to eliminate the structural separation requirement on AT&T and the BOCs that it had imposed in Computer II because "the record strongly supports a finding that the ineffiencies and other costs to the public associated with structural separation significantly outweigh the corresponding benefits." Id., at para. 46.

¹⁶ Investigation to Establish Standards and Safeguards for Competitive Services, with Particular Emphasis in the Areas of Cost Allocations, Cost Studies, Unbundling, and Imputation; and to Consider Generic Issues for Future Rulemaking, Opinion and Order, docket No. M- 00940587, released July 18, 1996 (hereinafter "*Competitive Safeguards*").

¹⁸ Id.

Now, however, over three and one half years later, the PUC proposes to require the incumbent telephone company to initiate a process to place its "wholesale" and "retail" operations into separate corporate entities. This proposal is unsound and backwards-looking because it assumes that there will not be competing alternatives to the ILECs' basic network infrastructure and that, therefore, regulators will continue to regulate the "wholesale" infrastructure indefinitely. Hence, the Pennsylvania commission says that "[w]hen true competition develops, BA-PA's *retail* operations will no longer require a heightened degree of oversight."¹⁹ In other words, the PUC envisions competition developing – and regulatory controls ultimately being reduced – only at the retail level and only for the retail entity.

But policy frameworks are now in place at the federal level, as a result of the passage of the Telecommunications Act of 1996, and at the state level, as a result of the various state commissions' decisions, that are fostering competition in the local exchange marketplace. The interconnection, unbundling, and resale requirements applicable to the ILECs – in other words, the imposing array of non-structural safeguards guaranteeing that ILEC competitors will have cost-based access to the ILEC's own network infrastructure and will not be disfavored vis-à-vis the incumbent's own service offerings²⁰ – ensure that the local exchange marketplace is in the process of being opened to competition. (This assumes that these requirements are not carried so far that they remove all incentives for the ILECs' competitors to build-out their own facilities infrastructure.)

In fact, in New York, Pennsylvania's neighbor, the Public Service Commission already has determined that the local exchange marketplace is open to competition.²¹ There are differences in each state, of course, but it is unlikely that the conditions in New York and Pennsylvania are so different that the Pennsylvania commission would assume that local competition on a facilities basis will never develop. Indeed, Bell Atlantic apparently has made at least some progress in Pennsylvania because the PUC says that it anticipates that BA can obtain "Section 271 approval" from the FCC to offer interLATA services within approximately one year.²² As the PUC acknowledges, in order to recommend such approval to the FCC, the Department of Justice must

¹⁹ September 30 Order, at 231. (Emphasis supplied.)

²⁰ As pointed out earlier, if these non-structural safeguards are carried too far, their costs may exceed their benefits as well. For an instructive commentary on the costs of imposing excessive unbundling obligations, see Justice Breyer's concurring opinion in AT&T V. Iowa Utilities Board, 119 S. Ct. 721, 753-754 (1999). After explaining that the costs of excessive unbundling will discourage the incumbent from undertaking the investment necessary produce technological innovation, he summed up: "A totally unbundled world – a world in which competitors share share every part of an incumbent's existing system, including, say, billing, advertising, sales staff, and work force (and in which regulators set all unbundling charges) – is a world in which competitors would have little, if anything, to compete about." Id., at 754.

²¹ Application of New York Telephone Company (d/b/a Bell Atlantic-New York) for Authorization to Provide In-Region, InterLATA Services in New York, CC Docket No. 99-225,October 19, 1999.

²² September 30 Order, at 226.

conclude that the local market is "irreversibly open to competition" and the FCC must find that BA has satisfied the TA's "14-point competitive checklist."²³

The PUC also states that it does not anticipate it can complete a follow-on proceeding necessary to develop a structural separation plan before the FCC is ready to grant Bell Atlantic's request for Section 271 approval.²⁴ Thus, the PUC proposes to implement a novel form of structural separation at the very time that the pro-competitive measures required by the 1996 Act and by the PUC itself will have succeeded in "irreversibly" opening the local exchange to competition.²⁵

In fact, the PUC may be unduly optimistic that it can complete the structural separation implementation proceeding within a one-year time frame. The proceeding commences with the requirement that Bell file a plan "of sufficient detail to identify *each component or element* of retail service needed to be structurally separate and to allow a *current and verifiable cost analysis* of *each component or element*, and to provide the Commission with such cost analysis."²⁶ In other words, the proceeding will not only involve disputes among the interested parties concerning the delineation of the individual "components" or "elements" of services to be placed in the separate entities, but it almost certainly will turn into a full-blown rate proceeding regarding these components and elements, with contending cost-of-service witnesses.²⁷

Whatever the merits a structural separation approach may have had in the past, it is counter-productive at this time for regulators to impose such a remedy, especially in the form of a wholesale/retail split that assumes that the local exchange will remain non-competitive. Compliance with the non-structural safeguards and the more limited form of separate subsidiary requirements of the 1996 Act will accomplish the Commission's pro-competitive objectives.

²³ Even a casual perusal of the merger application filed recently by MCI and Sprint makes clear that these parties now believe that local competition is near. They say: "With the advent of facilities-based competition for the provision of local telephone service, the separation of the provision of local and long distance services mandated by the Bell System divestiture will be erased. Competitors will be able to choose from a competitive array of local telecommunication products from a variety of suppliers, including and end-to-end voice and data service." Application of Sprint Corporation and MCI Worldcom, Inc. for Consent to Transfer Control, November 17, 1999, at 9. 24 Id.

²⁵ If Bell Atlantic does not, in fact, meet the competitive checklist requirements, then the PUC would not recommend, nor would the FCC approve, a request by Bell Atlantic pusuant to Section 271, 47 U.S.C. §271, to obtain long distance authority.

²⁶ September 30 order, at 234. (Emphasis supplied.) The Commission also refers to the need to conduct "operations studies" as part of the implementation proceeding. Id., at 233.

²⁷ The Commission's earlier Competitive Safeguards proceeding is instructive with regard to the likely length of such a proceeding. Even though structural separation was not ordered in that proceeding, so that the Commission did not have to deal with the separation implementation issues it is now proposing to decide, the proceeding still took two years to complete. See *Competitive Safeguards*, at 2-11, for a description of the history of the proceeding.

C. A "WHOLESALE/RETAIL" STRUCTURAL SEPARATION IS INHERENTLY UNSOUND AND BROADER THAN THAT REQUIRED BY THE 1996 TELECOMMUNICATIONS ACT

It is true that the 1996 Telecommunications Act requires separate subsidiaries – subject to varying sunset requirements²⁸ – for some of the BOC's **non-local exchange** "competitive" services, such as information services and long-distance. But the Telecommunications Act does not require a structural separation of the incumbents' local exchange facilities on a "wholesale" and "retail" basis. Indeed, it contemplates exactly the opposite: that the incumbent will continue to offer wholesale and retail services through the same entity. Thus, Section 251(c)(4) provides that ILECs have a duty "to offer at wholesale rates any telecommunications service that the **carrier** provides at **retail** to subscribers who are not telecommunications carriers."²⁹

While the Pennsylvania statute authorizes the PUC to order structural separation, it specifies that it may do so only for "competitive" services."³⁰ This demarcation between competitive and non-competitive services in the Telecommunications Act and the Pennsylvania statute – dependent on an identification of specific services as "competitive" – is a more limited and workable form of structural separation than a regime that attempts to implement separation of all "wholesale" and "retail" local exchange operations.

Most fundamentally, apart from the practical difficulties associated with implementation of a wholesale/retail dichotomy,³¹ this type of novel structural separation is unsound policy. It is based on the assumption that the incumbents' local network infrastructure will remain a "bottleneck" facility for the indefinite future, subject to traditional regulatory controls, including rate regulation. As discussed above, this premise is incorrect, except to the extent it becomes a self-fulfilling prophecy by virtue of imposition of ill-conceived regulatory schemes.

By signaling that traditional rate regulation and other close regulatory oversight of the incumbents' basic local exchange network infrastructure will remain in place indefinitely, regulators will reduce the incentives of the incumbents to upgrade their own facilities in the hope of gaining a competitive edge. And they simultaneously will reduce

^{28 47} U.S.C. §272 (f).

^{29 47} U.S.C §251(c)(4). (Emphasis supplied).

^{30 66} Pa. C. S. \$ 3005(h).

³¹ A separation based on "wholesale" versus "retail," as a practical matter, seems to place control over the characterization of the services in the hands of the customer based on the customer's self-identification as either a "carrier" or "end user." Of course, major telecommunications "end users" such as large corporations often resell services, thereby putting themselves in the same position as "carriers," whether or not they are officially denominated as such. Therefore, this type of dichotomy, subject to regulatory gamesmanship by customers who may also be competitors even though not classified as "carriers," is not as workable as a regime in which the legislator or regulator designates certain specific services as "competitive."

the incentives of competitors to build out their own infrastructures. The action of the Pennsylvania commission will "in a very real sense discourage competition itself, in the name of encouraging it: if competitors can obtain from incumbents, at regulatory-prescribed prices, not just facilities and services that are naturally monopolistic but any and all others – present and future – that could feasibly be supplied independently, the incentive of incumbents to innovate and of competitors to provide their own will be attenuated."32

Moreover, there are some local exchange services that the Commission would require incumbents to "wholesale" to their CLEC competitors that already are or will become competitive (for example, interoffice trunks and switching facilities) more quickly than others (for example, local loops). But, conceptually, the "wholesale/retail" split doesn't distinguish among specific elements of local exchange services based upon the degree of competitiveness of the service, or even the near-term likelihood of a change in the competitive status. That's almost certainly why the 1996 Telecommunications Act assumes that BOCs will continue to offer "wholesale" and "retail" services through the same corporate entity,33 and why the Pennsylvania statute grants the PUC the authority only to require that services it designates as competitive be provided through a separate subsidiary. In contrast, the approach taken by the PUC essentially assumes, on a static basis, that any element or component of local service which a competitor wishes to acquire from Bell must remain subject to indefinite regulation.

D. STRUCTURAL SEPARATION REQUIREMENTS THAT TREAT INCUMBENTS UNEQUALLY VIS-À-VIS THEIR COMPETITORS WILL IMPAIR COMPETITION

Under the Pennsylvania commission's proposal, Bell Atlantic alone would be required to incur the extra costs and inefficiencies imposed by structural separation. This is so even though companies like MCI and Sprint (perhaps to be MCI/Sprint) and AT&T/TCI have very strong positions in the long distance market and have already entered the local exchange marketplace with substantial resources. Recall that at the time when the separation of BA's operations is to be implemented – no earlier than a year from now – these major Bell Atlantic competitors and others (for example SBC) presumably will be able to compete in the local exchange marketplace because the PUC predicts that the local market will be irreversibly opened to competition.

But also note that at that time BA will have no presence in the long distance marketplace because it will just be at the starting gate. Of course, if Bell of

³² Alfred Kahn, supra note 11, at 48.

^{33 47} U.S.C. §251(c)(4).

Pennsylvania has not opened up its local exchange in accordance with the 1996 Act's requirements and the Pennsylvania commission's requirements, then presumably the PUC would not recommend, and the FCC would not grant, Bell's Section 271 application, and we are not here suggesting otherwise.

At a time when all service providers acknowledge that consumers are looking for one-stop shopping to satisfy their various communications needs and providers are rushing to respond by offering a cost-efficient bundled package of services,³⁴ it is inappropriate to require that the incumbent alone be handicapped by requiring it to offer its services through separate corporate entities. And it is inappropriate to impose the substantial extra costs and inefficiencies of structural separation in terms of duplication of facilities, personnel, and systems on the incumbent alone if less costly alternatives will protect competition.

The solution, of course, is not to impose structural separation – or even nonstructural safeguards – on the ILECs' major competitors for the sake of achieving regulatory symmetry. The appropriate course is for regulators to choose the least-costly regulatory alternative for the ILECs that will accomplish the pro-competitive objectives.

E. ASYMETRICAL REGULATION PARTICULARLY WILL DISCOURAGE DEPLOYMENT OF BROADBAND FACILITIES

When the Pennsylvania legislature enacted new Chapter 30 of the Public Utility Code in 1993, a principal purpose was to provide a regulatory regime that would encourage the accelerated deployment of broadband facilities which will enable transmission of high-speed, high-capacity services encompassing data, voice, graphics, and video communications.³⁵ The Telecommunications Act of 1996 had the same goal, of course.³⁶

³⁴ For example, in recent testimony before the Senate Judiciary Committee in support of MCI's proposed merger with Sprint, Sprint Chairman and CEO William T. Esrey stated that the merger better positions the companies "to compete in the bundled services marketplace." *TR Daily*, November 4, 1999. The merger application itself states that "[t]he familiar categories of local and long distance services are fading, as carriers offer local and long distance packages (soon to be joined by the BOCs) to meet customer demand, as long distance costs and prices continue to fall, and as wireless telephony growth explodes." Application of Sprint Corporation and MCI Worldcom, Inc. for Consent to Transfer Control, November 17, 1999, at 2. And AT&T just announced on December 1 that it plans to use Bell Atlantic's platform of unbundled network elements to expand its rollout of local exchange services throughout New York. It is offering a "Local One Rate New York" plan which bundles local and long distance service. TR Daily, December 1, 1999.

^{35 66} Pa. C.S. §§ 3001-3009. The statute defines "broadband" as a "communication channel using any technology and having bandwidth equal to or greater than 1.544 megabits per second." 66 Pa. C.S. §3002.

³⁶ See Section 706(a)(1) of the Telecommunications Act of 1996, codified at 47 U.S.C 157 nt, which provides that the FCC and each state commission shall encourage the deployment of "advanced ,telecommunications capability" to all Americans. Section 706 (c) (1) defines advanced telecommunications services, without regard to the transmission media or technology, as "high-speed, switched, broadband telecommunications capability that enables users to

Proposals such as the Pennsylvania commission's, apart from all of the reasons discussed above, are especially unsound with regard to the inhibiting effects they are likely to have on the deployment of ILEC broadband services.³⁷ Competitive safeguards which treat incumbents so differentially vis-à-vis their competitors will discourage ILECs from investing in the facilities necessary to lead to widespread deployment of broadband services envisioned by the 1996 Act and the Pennsylvania legislature. An examination of such disparate treatment in the context of the competition between cable operators and incumbent telephone companies to offer broadband services, including Internet access services over their own infrastructures, illustrates this point. It should be noted, however, despite the focus here on the cable/ILEC rivalry, that the competition to deliver broadband services extends to several other delivery modes.³⁸

Cable operators' entry into the broadband telecommunications field is due in no small part to the regulatory flexibility they are afforded under Title VI of the federal Communications Act in sharp contrast to the complex and somewhat uncertain situation faced by the incumbent telephone companies under Title II. Proposals to divide the incumbent into structurally separate wholesale and retail companies as a means to ensure fair access to the narrowband twisted wire pair infrastructure only will serve to ensure that incentives for broadband infrastructures operated by telephone companies are severely reduced. Consumers will be forced to wait until cable companies provide Internet access and other new services without the benefits of competition from the incumbent telephone company.

Deployment of broadband infrastructure by telephone companies, particularly in the form of Digital Subscriber Line (DSL) technologies, requires significant investments. Although the present discussion revolves around Asymmetric Digital Subscriber Line operating at data rates in the 128 kb/s to 1.5 Mb/s range, other technologies including High Speed Digital Subscriber Line, Rate Adaptive Digital Subscriber Line and Very High Speed Digital Subscriber Line (HDSL, RADSL and VDSL respectively) are commercially available. These technologies, generically referred to as xDSL, will allow subscribers to receive a multitude of new Internet based high bandwidth services over

originate and receive high-quality voice, data, graphics, and video telecommunications using any technology." 47 U.S.C. 157 nt.

³⁷ See also Comments of the Progress and Freedom Foundation, Inquiry Concerning the Deployment of Advanced Telecommunications Capability, FCC Docket No. 98-146, filed with the FCC on September 14, 1998, for a full discussion concerning how, at a minimum, broadband services should be protected from regulation.

³⁸ There are other broadband services that already do compete, or are capable fairly soon of competing, with cable modems and DSL services. The FCC recently stated that: "Actual or potential providers of broadband services may include: LECs (incumbent and competitive, both resale and facilities-based, regardless of the technology used), cable television companies, utilities, MMDS/MDS/ wireless cable' carriers, mobile wireless carriers (both terrestrial and satellite-based), fixed wireless providers, and others." Local Competition Broadband Reporting, Notice of Proposed Rulemaking, CC Docket No. 99-301, released October 22, 1999, at para. 32. Indeed, the FCC recently reaffirmed that , in light of the deployment of cable modems and other broadband technologies, "the incumbent LEC does not retain a monopoly position in the advanced services market." Local Competition Provisions of the

twisted wire pairs; but only if incumbent carriers have the incentives to upgrade their networks and deploy such equipment.

The existing twisted wire pair infrastructure was built to provide analog voice and limited circuit switched data services, with the majority of subscribers being served directly from the telephone company central office. In fact, the FCC estimates that over two-thirds of local loops employ copper wire pairs from the central office to the customer.³⁹ Given that average loop lengths in the US exceed 7,000 ft, with well over 20% of the loops being longer than 10,000 ft and over 50% being longer than 5,000 ft, delivery of high speed data and other broadband services to the majority of Americans requires extensive conditioning of the existing twisted wire pair plant at best, but is more likely to require a massive build-out of fiber optic facilities.⁴⁰

Deployment of xDSL services, even at relatively low data rates, requires additional equipment and build-out of the plant with fiber optics and new terminals to reduce the distance between the transmitting equipment and the residence or small business. Because of the heavy additional costs imposed by structural separation and continued regulation of the rates and other terms and conditions of the wholesale services, the wholesale company's incentives to upgrade the network and evolve the narrowband infrastructure into a broadband infrastructure are significantly lessened. Timely deployment of broadband services requires that the investment community remain convinced that investments in infrastructure can be recovered through the exponentially growing revenues from new Internet-related services.

AT&T's acquisition of TCI and the subsequent investments in infrastructure to provide high-speed Internet access and telephone services indicates that competition in broadband telecommunications is beginning to occur. The promise of competition is arising most strongly from cable operators entering the broadband field by providing high-speed data services over cable networks. These services, provided on a bundled basis which include cable modems and Internet access through an affiliated Internet Service Provider (ISP), are an attractive source of revenue for cable operators, and a welcome source of high-speed Internet access to consumers.

To some extent competition is beginning to occur on the telephone side of the fence as entrants gain access to twisted wire pairs to provide data services to businesses and residences. However, the existing twisted wire pair infrastructure is in no way adequate to carry broadband services at high penetration rates, and it will

Telecommunications Act of 1996, Third Report and Order and Fourth Further Notice of Proposed Rulemaking, CC Docket No. 96-98, released November 5, 1999, at para. 308.

³⁹ Fiber Deployment Update, End of Year 1998, Jonathan M. Kraushaar, Common Carrier Bureau, Federal Communications Commision (http://www.fcc.gov/ccb/stats).

⁴⁰ S. Ahmed et al., "Digital Subscriber Line (HDSL and ADSL) Capacity of the Outside Loop Plant," *IEEE Journal on Selected Areas in Communications*, vol. 11, no. 9, pp. 1540-1549 (December 1995).
certainly not allow telephone companies to compete with cable operators in the provisioning of video services.

The vision of a competitive environment for telecommunications services – one in which competition occurs in the areas of traditional telephone services, Internet access, and video services – will only be realized if there are alternate infrastructures capable of carrying the full range of broadband services. Cable operators, able to provide broadband services without price regulation, unbundling, interconnection, or customer premises equipment concerns, are upgrading their networks. In contrast, incumbent telephone companies, subject to the complex and ever-changing Title II unbundling, interconnection, and resale requirements, have much less incentive to upgrade networks in order to enter into new businesses for which the prospects are uncertain. Proposals such as those of the Pennsylvania commission's, which impose costs even greater than those which already are imposed by the existing safeguards regime, have even more deleterious effects.

1. Deployment of advanced telecommunications services such as xDSL requires significant investment

There are two requirements for deploying advanced data and video services over twisted wire pairs: i} additional equipment needs to be deployed to support the new services, because the existing Public Switched Telecommunications Network (PSTN) infrastructure was not designed to support multi-megabit Internet access or video services; and ii} loop lengths need to be reduced to achieve multi-megabit transmission rates over twisted wire pairs.

The telephone industry in general and manufacturers of modems in particular have made tremendous progress in developing devices and systems which can achieve high data transmission rates over twisted wire pairs. The technological progress in this field appears somewhat akin to "Moore's Law," which correctly predicted the evolution in the density of semiconductor devices as doubling approximately every 2 years. Modem technology appears to have made similar progress, with the data rates supported over twisted wire pairs doubling every 1.9 years.⁴¹ Nevertheless, increases in the bandwidth supplied to residential customers and small businesses are not being obtained merely by advances in signal processing algorithms and integrated circuit design. They are being achieved due to the build-out of the plant, typically by the laying of fiber optic cables and deployment of data service terminals in the serving area between the central office and the residence.

⁴¹ C. Eldering, J. Eisenach, L. Sylla, " Is There a Moore's Law for Bandwidth," *IEEE Communications Magazine*, pp. 117 – 121 (October 1999).

The relatively low data rates supported by today's DSL – frequently limited to ISDN type rates for long loops – pales in comparison to the 25-50 Mb/s which can be supported using presently available VDSL technology on loops not exceeding 3,000 ft. Given that twisted wire pair has a limited – and very length dependent – data-carrying capacity, reducing the distance between the central office and the subscriber is critical in enabling the plant for broadband services.

Figure 1 illustrates how ADSL can be deployed from the telephone central office. Additional equipment, in the form of a Digital Subscriber Line Access Multiplexer (DSLAM) with appropriate ADSL modems, is required to modulate the data signal onto the twisted wire pairs. A diplexer is also required to combine the voice signal with the data signal. A POTs separation filter is used at the subscriber side to separate the voice signal from the data signal.

Providing data services over twisted wire pairs clearly requires additional equipment beyond what is in place today for narrowband services. More importantly, the number of subscribers that can be served by ADSL equipment directly from the central office is limited due to the loop length. Additionally, loops which do not exceed the maximum length for DSL service may have bridged taps or other impediments to digital data services. Achieving high penetration rates and providing data at above 1.5 Mb/s can only be accomplished by upgrading the telephone infrastructure and reducing the mean distance between the modems and the residence.



Figure 1. Deployment of ADSL from the central office

Figure 2 illustrates the deployment of DSL services from a location remote from the central office. In this example, voice services are provided from a remote terminal, which places the POTs cards closer to the subscribers, eliminating the need for large bundles of twisted wire pairs from the central office. This architecture, entitled Digital Loop Carrier (DLC), has been in place for narrowband services for many years, and in many scenarios is a cost-effective solution for providing voice services. Nevertheless, today's DLC equipment does not support high-speed data services, and as illustrated in Figure 2, additional equipment including a remote DSLAM with ADSL modems needs to be deployed. At the central office, packet multiplexing equipment is required, and fiber must be utilized to interconnect the data multiplexer with the remote DSLAM. Clearly, the infrastructure in place for narrowband services, even when equipment is remotely located from the central office, does not support advanced data services without additional investment.

In addition to the fact that the amount of fiber used in the local loop is small, as evidenced by the fact that the vast majority of subscribers are served directly from the central office, fiber is only utilized in situations when the loop length is so long that it is a burden for traditional telecommunications services. As a result, local loop deployments of fiber reduce excessive loop lengths, but do not necessarily provide the basis for DSL services. In the case of Bell Atlantic, data from the FCC on Fiber to the Pedestal deployments⁴² indicates that the average loop length (fiber and copper) where fiber is deployed in Bell Atlantic territory is over 15,000 ft. As one would expect, Bell Atlantic deploys fiber not to reduce the average copper loop length to be able to support advanced DSL services, but rather because it is cost-effective for narrowband services. The fiber technology used may support a range of analog voice services, but there is no guarantee that any types of DSL services can be supported based on the existing equipment, or that the loop lengths have been reduced to the extent that multi-megabit per second data rates can be supported.



Figure 2. Deployment of ADSL from a remote terminal/DSLAM.

Figure 3 illustrates the deployment of an integrated Next Generation Digital Loop Carrier (NGDLC) narrowband/broadband infrastructure, based on combining packetbased Internet and video services with narrowband services. In this architecture,

⁴² Fiber Deployment Update, End of Year 1998, Jonathan M. Kraushaar, Common Carrier Bureau, Federal Communications Commision (http://www.fcc.gov/ccb/stats).

services are combined at the central office at a Broadband Digital Terminal (BDT) and transmitted over a fiber optic cable to a Universal Service Access Multiplexer (USAM) which is located within 3,000 ft. of the residence or business. Such equipment is commercially available, but the decision to deploy an advanced infrastructure is wholly dependent on the ability to recover the investment by providing new services. It is important to note that on the cable side, integrated architectures form the basis for new services, and cable operators are actively upgrading the HFC network to support both data and telephony services in addition to video.

Previous cost studies have demonstrated that all architectures: Fiber-to-the-Curb, Hybrid Fiber Coax, and Digital Loop Carrier, require significant investments to achieve high data rates at high penetrations.⁴³ As an example, simple twisted wire pair loops have first installed costs on the order of \$600 per subscriber, while Digital Loop Carrier and Fiber-to-the-Curb infrastructures can cost several hundred dollars more. The decision to deploy advanced infrastructure clearly depends on the business case that can be written for the use of the infrastructure.

In addition, the HFC networks owned by cable operators can be upgraded incrementally, while investments in switched infrastructures are more lumpy in nature. Cable operators, while unable to escape the fact that high bandwidth services at high penetration rates will require extensive infrastructure build-out, can enter the broadband telecommunications market gradually and relatively unhindered by regulation, choosing to serve the areas most likely to provide solid revenue streams. Telephone companies, faced with the decision to invest in fiber build-outs for future services, logically cannot choose to move forward on broadband services when regulation prohibits recovery of the investment on new services. Excessive regulation – such as the mandating of structural separation for infrastructure which will be required to increase the data-carrying capability of the network.

⁴³ N. Omoigui, M. Sirbu, C. Eldering, and N. Himayat, "Comparing Integrated Broadband Architectures from an Economic and Public Policy Perspective," in *The Internet and Telecommunications Policy Research*, G.W. Brock and G.L. Rosston, eds. (Lawrence Erlbaum Associates, Mahwah, NJ, 1996)



Figure 3. Deployment of an integrated voice/video/data platform.

2. Separation of wholesale/retail operations will only serve to decrease investments in broadband infrastructures

Plans to create wholesale/retail operations for telephone infrastructure and retail services likely will have a chilling effect on the deployment of infrastructure for broadband services. Given the migration which will occur from narrowband circuit switched services to broadband services in the coming years, a phenomena already clearly taking place in today's transitional marketplace,44 steps which create barriers to the deployment of infrastructure will only serve to decrease competition in telecommunications in the future and will prevent consumers from receiving new services at competitive prices.

In Pennsylvania, as elsewhere, delivery of xDSL services will require substantial investment on the part of Bell Atlantic. In order to compete in the video arena, very large investments would be required to reduce the loop lengths to under 3,000 feet, a length which would provide consumers with a source of switched digital services at video carrying rates. In an appropriately deregulated environment, Bell would make investment decisions based on the ability to provide new services free from unbundling requirements and pricing controls.

⁴⁴ See Deployment of Wireline Services Offering Advanced Telecommunications Capability, CC Docket No. 98-147, FCC-147, released December 9, 1999, at para. 8, where C states: "In the near future, xDSL-based technology and pocket-switched networker may account for a large portion of the telecommunications facility."

The Commission takes a different view of the investment decision, stating:

In contrast, BA-PA indicated that its DSL service offering is limited to customers served by relatively short loops that require no conditioning. This testimony indicates that BA-PA has no intention of serving a significant portion of the Pennsylvania market – the portion that is not presently served by an "ideal" loop, including loops over 12,000 feet. We cannot permit BA-PA to deny these customers the substantial benefits of DSL from CLECs simply because BA-PA has made the strategic decision to ignore this substantial market segment.⁴⁵

The Commission fails to recognize that this "strategic decision" is related to Bell's ability (or not) to recover its investment in the tremendous infrastructure build-out required to support services like ADSL. If there is insufficient incentive for the incumbent to roll out services like ADSL to a majority of customers, the situation for services like VDSL will be substantially worse.

The PUC's structural separation proposal will only achieve further erosion of Bell's incentives to deploy broadband-ready platforms. It indicates that not only do state regulators intend to continue regulating the narrowband infrastructure, but also that they intend to micromanage the transition to a broadband environment, determining specifically what upgrades are appropriate and when. Given the view widely that has been accepted in recent years that regulation should be reduced commensurate with the introduction of competition, certainly this would be a backwards step.

F. CONCLUSION

The Pennsylvania PUC proposal to require Bell Atlantic to establish separate corporate entities for its "wholesale" and "retail" local exchange operations is ill-conceived, even if well-intentioned. A decision to impose any new form of structural separation at this late date is questionable from a cost/benefit perspective. Before concrete steps were taken by federal and state policymakers to foster the development of a competitive local services environment, the costs imposed by structural separation may have weighed in the balance differently. But in an increasingly competitive local services environment, the Pennsylvania commission's approach requiring the incumbent to incur the substantial extra costs associated with structural separation over and above the costs which would be imposed by nonstructural separation is harmful to consumers and, ultimately, to competition.

⁴⁵ Opinion and Order of the Pennsylvania Public Utility Commission on Dockets P-00991648 and P-00991649, August 26, 1999, p.112.

Most importantly of all, the Pennsylvania approach is unsound because it assumes, incorrectly, that competition in the local exchange is unlikely to develop in the foreseeable future. In fact, the Pennsylvania approach may become self-fulfilling because it will diminish the incentives for competitors, whether they be cable operators, CLECs, wireless operators, satellite services providers or others, to not build-out competing local network exchange infrastructures. By subjecting the incumbent telephone company's local infrastructure to traditional regulatory controls for the indefinite future, the transition to a world of competing broadband facilities-based infrastructures will be slowed. This was not the vision of Congress in 1996 when it enacted the Telecommunications Act and it should not be the vision of Pennsylvania as we enter the next millennium.

Publications on Related Topics

PROGRESS ON POINT SERIES

George A. Keyworth II and Jeffrey A. Eisenach, "The FCC and the Telecommunications Act of 1996: Putting Competition on Hold?" Progress on Point 2.1, October 1996.

Donald W. McClellan, Jr., Esq., "The FCC's \$13 Billion Tax Hike," Progress on Point 4.1, June 1997.

Jeffrey A. Eisenach, "Time to Walk the Walk on Telecom Policy," Progress on Point 4.3, July 1997.

Randolph J. May, "Is There Light at the End of the Regulatory Tunnel? Not In Pennsylvania," Progress on Point 6.8, November 1999.

FUTURE INSIGHT SERIES

George A. Keyworth II, "Telecommunications: More Computing Than Communications," Future Insight 2.1, February 1995.

MONOGRAPHS, STUDIES, BOOKS, ETC.

George A. Keyworth II, Jeffrey A. Eisenach, Thomas M. Lenard, David E. Colton, The Telecom Revolution: An American Opportunity (Washington, DC: The Progress & Freedom Foundation, May 1995).

George A. Keyworth II, Ph.D., Testimony before the Subcommittee on Telecommunications, Trade and Consumer Protection of the Committee on Commerce, U.S. House of Representatives, 105th Congress, on H.R. 695, the Security and Freedom through Encryption (SAFE) Act, September 1997.

Jeffrey A. Eisenach, Ph.D., Testimony on Section 706 of the Telecommunications Act of 1996 and related bandwidth issues, before the Subcommittee on Communications of the Committee on Commerce, Science, and Transportation, United States Senate, 105th Congress, April 22, 1998.

Jeffrey A. Eisenach and Charles A. Eldering, Comments to the Federal Communications Commission concerning deployment of advanced telecommunications capability, September 14, 1998.

Jeffrey A. Eisenach, Comments to the Federal Communications Commission concerning the Bell Atlantic/GTE merger, similar mergers, and bandwidth growth, December 23, 1998.

Jeffrey A. Eisenach and Thomas M. Lenard, editors, Competition, Innovation and the Microsoft Monopoly: Antitrust in the Digital Marketplace (Washington, DC: Kluwer Academic Publishers and The Progress & Freedom Foundation, February 1999).

Erran Carmel, Jeffrey A. Eisenach, Thomas M. Lenard, The Digital Economy Fact Book, First Edition (Washington, DC: The Progress & Freedom Foundation, 1999).

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April 24, 2001

----VIA FACSIMILE-----

Blanca S. Bayó, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

Re: Docket No. 010345-TP

Docket No. 010364-TI

Dear Ms. Bayó:

The Florida Public Telecommunications Association, Inc. requests that it be included on the mailing list as an interested entity in each of the above-referenced dockets. Please address all correspondence as follows:

> Angela B. Green, General Counsel Florida Public Telecommunications Association, Inc. 125 South Gadsden Street, Suite 200 Tallahassee, Florida 32301

Thank you for your assistance with this matter.

Angella B. Green General Counsol

OptionSmallinging, due

State of Florida



Capital Circle Office Center 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 (850) 413-6040 Fax: (850) 413-6395

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Public Service Commission

MEMORANDUM

April 25, 2001

TO: BLANCA BAYO, DIRECTOR OF RECORDS AND REPORTING

FROM: KAY POSEY, COMMISSIONER PALECKI'S OFFICE

RE: INTERCEPTED COMMUNICATION FROM INTERESTED PARTY RECEIVED IN DOCKET NO.010345-TP

This office has received the following correspondence. The correspondence has not been viewed or considered in any way by Commissioner Palecki. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as CEO 91-31-July 19, 1991), the following letter does not constitute an <u>ex parte</u> communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an <u>ex parte</u> communication, it does not require dissemination to parties pursuant to the provisions of section 350.042, Florida Statutes. However, in such cases Commissioner Palecki has requested that a copy of the correspondence and this memo be, as a matter of routine, placed in the correspondence side of the file in this docket.

Attachment

Michael A. Palecki

Commissioner

RAR Official Filing:

5/1/01*********11:07 AM*********Matilda Sanders**************

Matilda Sanders

PCO 1047

From: Sent: To: Cc: Subject: Lysa White Tuesday, May 01, 2001 11:07 AM RAR - Orders-Notices Della Fordham Orders in DN 010345-TI

3

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5/1/01*********11:07 AM*********Matilda Sanders*********1

Matilda Sanders

PCO 1646

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From: Sent: To: Cc: Subject:

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RECUEDS AND REPORTING

April 25, 2001

Ms. Blanca Bayó, Director Division of Records & Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399-0850 by U.S. Mail

Re: Docket No. 010345-TP -- Petition by AT&T Communications of the Southern States, Inc., TCG South Florida, and MediaOne Florida Telecommunications, Inc. for structural separation of BellSouth Telecommunications, Inc. into two distinct wholesale and retail corporate subsidiaries.

Dear Ms. Bayó,

Enclosed is a diskette containing a Microsoft Word for Windows 2000 file of Florida Digital Network, Inc.'s Petition to Intervene as referenced in my letter of April 18, 2001. I apologize that the diskette was inadvertently omitted from the envelope sent to the Commission with the April 18 filing.

If you have any questions regarding the Petition, please call me at 407-835-0460.

Sincerely,

All Matthew Feil

Florida Digital Network General Counsel

"Herri SZ 6 177 1- 周知10

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Matilda Sanders

PCD - 1045

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Matilda Sanders

PC0 1048

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Matilda Sanders

1049

From: Sent: To: Cc: Subject: Lysa White Tuesday, May 01, 2001 11:07 AM RAR - Orders-Notices Della Fordham Orders in DN 010345-TI

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RAR Official Filing:

Matilda Sanders

PCO 1206

From: Sent: To: Cc: Subject: Andrea Cowart Wednesday, May 30, 2001 1:24 PM RAR - Orders-Notices Della Fordham Orders

Press

3

The following orders have been copied to GCORDERS and are ready to be issued.

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010289 - 010289co.kmp

010284 - 010284co.kmp

001436 - 001436or.wdk

010364 - 010364co.jkf

010345 - 010345-o.jkf

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PCO 1224

3

From: Sent: To: Cc: Subject: Andrea Cowart Thursday, May 31, 2001 1:15 PM RAR - Orders-Notices Della Fordham; Janet Harrison Orders

The following orders have been moved to GCORDERS and are ready to be issued.

010345 - 010345iv.jkf TP

010266 - 010266or.frb

010203 - 010203c.kmp

58

RUTLEDGE, ECENIA, PURNELL & HOFFMAN

PROFESSIONAL ASSOCIATION ATTORNEYS AND COUNSELORS AT LAW

STEPHEN A. ECENIA JOHN R. ELLIS KENNETH A. HOFFMAN THOMAS W. KONRAD MICHAEL G. MAIDA MARTIN P. MCDONNELL

POST OFFICE BOX 551, 32302-0551 215 SOUTH MONROE STREET, SUITE 420 TALLAHASSEE, FLORIDA 32301-1841

> TELEPHONE (850) 681-6788 TELECOPIER (850) 681-6515

> > June 4, 2001

J. STEPHEN MENTON R. DAVID PRESCOTT HAROLD F. X. PURNELL GARY R. RUTLEDGE

GOVERNMENTAL CONSULTANTS MARGARET A. MENDUNI M LANE STEPHENS



Ms. Blanca Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, Florida 32399-0850

> Re: Docket No. 010345-TP - Petition by AT&T Communications of The Southern States, Inc., TCG South Florida, and Mediaone Florida Telecommunications, Inc. for Structural Separation of BellSouth Telecommunications, Inc. into Two Distinct Wholesale and Retail Corporate Subsidiaries

Dear Ms. Bayo:

We represent US LEC of Florida, Inc. ("US LEC"). Please place US LEC on the notice and monitoring list for the above-referenced docket and provide copies of all notices, CASRs, orders, staff recommendations, pleadings and other documents filed, served or issued in the abovereferenced docket to the following:

Kenneth A. Hoffman, Esq. Rutledge, Ecenia, Purnell & Hoffman, P.A. P. O. Box 551 Tallahassee, FL 32302-0551 (850) 681-6788 (telephone) (850) 681-6515 (fax) Mr. Jeremiah T. Needham Regulatory Manager US LEC Corporation Morrocroft III 6801 Morrison Boulevard Charlotte, NC 28211 (704) 319-1944 (telephone) (704) 602-1944 (fax)

01 HVX 38 14 80

Jone 6/05/01

Thank you for your assistance in this matter.

Sincerely,

Kenneth A. Hoffman

KAH/rl cc: Mr. Jeremiah T. Needham All Parties of Record RUTLEDGE, ECENIA, PURNELL & HOFFMAN

PROFESSIONAL ASSOCIATION ATTORNEYS AND COUNSELORS AT LAW

STEPHEN A. ECENIA JOHN R. ELLIS KENNETH A. HOFFMAN THOMAS W. KONRAD MICHAEL G. MAIDA MARTIN P. McDONNELL

POST OFFICE BOX 551, 32302-0551 215 SOUTH MONROE STREET, SUITE 420 TALLAHASSEE, FLORIDA 32301-1841

> TELEPHONE (850) 681-6788 TELECOPIER (850) 681-6515

> > June 4, 2001

J. STEPHEN MENTON R. DAVID PRESCOTT HAROLD F. X. PURNELL GARY R. RUTLEDGE

GOVERNMENTAL CONSULTANTS MARGARET A. MENDUNI M LANE STEPHENS

8- NUI

Ms. Blanca Bayo, Director Division of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, Florida 32399-0850

> Re: Docket No. 010345-TP - Petition by AT&T Communications of The Southern States, Inc., TCG South Florida, and Mediaone Florida Telecommunications, Inc. for Structural Separation of BellSouth Telecommunications, Inc. into Two Distinct Wholesale and Retail Corporate Subsidiaries

Dear Ms. Bayo:

We represent US LEC of Florida, Inc. ("US LEC"). Please place US LEC on the notice and monitoring list for the above-referenced docket and provide copies of all notices, CASRs, orders, staff recommendations, pleadings and other documents filed, served or issued in the abovereferenced docket to the following:

Kenneth A. Hoffman, Esq. Rutledge, Ecenia, Purnell & Hoffman, P.A. P. O. Box 551 Tallahassee, FL 32302-0551 (850) 681-6788 (telephone) (850) 681-6515 (fax) Mr. Jeremiah T. Needham Regulatory Manager US LEC Corporation Morrocroft III 6801 Morrison Boulevard Charlotte, NC 28211 (704) 319-1944 (telephone) (704) 602-1944 (fax)

one 6/08/01

RUTLEDGE, ECENIA, PURNE & HOFFMAN

Thank you for your assistance in this matter.

Sincerely,

Kenneth A. Hoffman

KAH/rl cc: Mr. Jeremiah T. Needham All Parties of Record

¥-2, ^3,

.

RAR Official Filing:

Matilda Sanders

From: Sent: To: Cc: Subject:

Andrea Cowart Tuesday, June 19, 2001 3:29 PM RAR - Orders-Notices Della Fordham **Orders & Notice**

3 page

The following have been copied to GCORDERS and are ready to be issued.

001797 - 1797con1.frb **

cc9/ 010508 - 010508vo.jae

010345 - 010345no.jkf @@

010345 - 010345fa.jkf ##

** This order has been signed by a Comm., and will be hand-delivered to you.

@@ This is a Notice of Commission Workshop

This is a FAW Notice

727 9m NOW (T)

Michelle A. Robinson Assistant Vice President-Regulatory Affairs RECEIVED-FPSC

01 JUN 26 PM 4: 55





FLTC0616 201 North Franklin Street (33602) Post Office Box 110 Tampa, Florida 33601-0110

Phone 813 483-2526 Fax 813 223-4888 michelle.robinson@verizon.com

June 26, 2001

Ms. Blanca Bayo Director of Records and Reporting Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Dear Ms. Bayo:

Re: Docket No. 010345-TP Petition by AT&T Communications of the Southern States, Inc., TCG South Florida, and MediaOne Florida Telecommunications, Inc. for structural separation of BellSouth Telecommunications, Inc. into two distinct wholesale and retail corporate subsidiaries

This letter is to inform you that Verizon is an interested party in the above-referenced docket.

Sincerely,

Michelle a. Robinsonform

Michelle A. Robinson

MR/dm

Done 6/27/01

RECEIVED FILED

RAR Official Filing:

Matilda Sanders

PCO 1377

From:Lysa White3Sent:Thursday, June 28, 2001 8:59 AM3To:RAR - Orders-Notices; Della Fordham; Pat DunbarSubject:Order / Notice Submitted

Date and Time: Docket Number: Filename / Path: 6/28/01 8:58:00 AM 010345-tp i:\010345ogi.jkf

Order has been efiled.

16t





Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

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		C	3	_ O
DATE:	July 2, 2001		با دی	
TO:	Blanca Bayo, Director, Division of Records and Reporting	ERK	AH	Ð
FROM:	Melinda Butler, Assistant to Chairman Jacobs Mrd	HOI.	0 11	بوسومي بر الم
RE:	Intercepted Communications From an Interested Person Received in		**	Š
	Docket No. 010345-TP)		9	

This office has received the attached letter and packet of information from Jeffrey A. Eisenach, President, The Progress Freedom Foundation. The letter and packet have not been viewed or considered in any way by Chairman Jacobs. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), the communication is not <u>ex parte</u> by virtue of the fact that it was not shown to the Chairman. Given that it is not <u>ex parte</u> communication, dissemination to parties is not required pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Chairman Jacobs has requested that a copy of the communication and this memo, as a matter of routine, be placed in the correspondence side of the file in the docket. In addition, in this instance, I have advised staff to call Mr. Eisenach and explain our process so that if there is a more appropriate way to get the information before the Commission, the he would be free to pursue that option.



Filings@psc.state.fl.us

From:	Filings@psc.state.fl.us
Sent:	Monday, July 02, 2001 1:56 PM
То:	'Nadeau, Joanne
Subject:	Docket Number 010345-TP (re-sent to include docket number)

This will confirm receipt of

Pleading entitled BellSouth's Opposition to Motion to Clarify and Amend AT&T's Petition for Structural Separation

Your filing was received July 2, 2001.

It has been stamped with identifying Document No. 08124-01.

Division of the Commission Clerk and Administrative Services Florida Public Service Commission

Hong Wang

To:Matilda SandersSubject:RE: 010345

Yes, this is fine. ----Original Message----From: Matilda Sanders Sent: Monday, July 02, 2001 11:46 AM To: Hong Wang Subject: RE: 010345

Will this email be ok to make this change?

----Original Message----From: Beth Keating Sent: Monday, July 02, 2001 11:25 AM To: Matilda Sanders; Linda Williams Cc: Kim Logue; Jason Fudge Subject: 010345

Hi. Could we please list the following organization as an interested person in this docket? Thanks.

and the second second

Progress and Freedom Foundation Attention: Randall May rmay@pff.org 1301 K Street, NW Suite 550 East Washington, D. D. 20005

Qone 7/02/01

1



RECEIVED FLORIDA PUBLIC SERVICE COMMISSION

01 JUL 17 AN 9:26 MAIL ROOM

July 13, 2001

Records and Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32399

Attn: Kay Flynn

Dear Ms. Flynn:

The American ISP Association would like to become an interested party in Docket 010345. Please consider this letter a statement of our interest and allow us to join the other parties on the record.

Sincerely,

milon

Sue Ashdown Executive Director

Tel: 888-968-3402

OI JUL IT AN 9:53

Done 7117/01

"Interestal person" pe Jacon Fudge



 TAMPA OFFICE:

 400 NORTH TAMPA STREET, SUITE 2450

 TAMPA, FLORIDA 33602

 P. O. BOX 3350 TAMPA, FL 33601-3350

 (813) 224-0866

 (813) 221-1854 FAX

PLEASE REPLY TO:

TALLAHASSEE

TALLAHASSEE OFFICE: 117 SOUTH GADSDEN TALLAHASSEE, FLORIDA 32301 (850) 222-2525 (850) 222-566 FAX

RECEIVED FPSC

JUL 18 PH 3:

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· · · >,

July 18, 2001

VIA HAND DELIVERY

Blanca S. Bayo, Director Division of Records and Reporting Betty Easley Conference Center 4075 Esplanade Way Tallahassee, Florida 32399-0870

Re: Docket No.: 010345-TP

Dear Ms. Bayo:

Please place ACCESS Integrated Networks, Inc. on the list of interested parties to receive notices and information about this docket.

Thank you for your assistance.

Sincerely,

Joseph mc/ J/othlin /mg

Joseph A. McGlothlin

JAM/mls cc: Kim Logue (via facsimile)

> RECEIVED & FILED RLM FPSC-BUREAU OF RECORDS

MCWHIRTER, REEVES, MCGLOTHLIN, DAVIDSON, DECKER, KAUFMAN, ARNOLD & STEEN, P.A.

CCA Official Filing:

Matilda Sanders

1496 - PCe

From:Lysa WhiteSent:Wednesday, July 18, 2001 11:13 AMTo:CCA - Orders / NoticesSubject:Order / Notice SubmittedDate and Time:7/18/01 11:13:00 AMDocket Number:010345Filename / Path:i:\010345ogi2.jkf

The signature line has been fixed and the order recopied to GCOrders.

16 f



BellSouth Telecommunications, Inc. Regulatory Relations 150 South Monroe Street Suite 400 Tallahassee, FL 32301

Nancy H. Sims Director

850 222 1201 Fax 850 222 8640

nancy.sims@bellsouth.com

Ms. Noreen Davis 2540 Shumard Oak Blvd. Tallahassee, Florida 32399-0850

960786, 98 1834, 990455, 990457, 990456, 000028,000475,000436 000649,000690,000731,000733, 000761,000828,00/097 te of Service 001305,001797,00/810 Subject: Party of Record/Certificate of Service

Dear Ms. Davis,

Dear Ms. Davis, 0/0307, 0/0098, 0/0302, 0/0302, 0/0309, 0/03000, 0/0300, 0/0300, 0/0300, 0/0300, 0/0300, 0/0300, 0/0300, 0/00 010565,0107 your division. With the changes in personnel handling legal document filings and notices for the Florida Public Service Commission, and with the numerous locations of BellSouth, there is sometimes confusion as 0107820108 to which BellSouth address should be used when serving documents or sending notices. BellSouth's local Tallahassee office is the "official service" location for docketed and undocketed matters. This address is:

> Nancy B. White, Esquire BellSouth Telecommunications, Inc. c/o Ms. Nancy H. Sims 150 So. Monroe Street Suite 400 Tallahassee, Florida 32301-1556

010983,0107 010973,0109 010962

The attorney name may be different depending upon the case involved, but the Tallahassee address should always be used. If this address is not used, then it is difficult to determine the proper response timeframe.

I would appreciate your help in providing this information to your staff as we have recently had filings and notices sent directly to Miami and to Atlanta. If you have any questions, please let me know.

Thank you.

v H. Sims

Copy to: Nancy White Blanca Bayo Walter D'Haeseleer

CCA Official Filing: 7/25/01****** 8:58 AM*******Linda Williams************1

Linda Williams

To:

1540-PCU 3780

Lysa White From: Tuesday, July 24, 2001 5:06 PM Sent: CCA - Orders / Notices; Della Fordham Order / Notice Submitted Subject: 7/24/01 5:05:00 PM Date and Time: **Docket Number:** 010345-TP i:\010345ogi3.jkf Filename / Path:

The Order Granting Intervention has been efiled.

Order Type:

CCA Official Filing: 7/31/01********1:43 PM*********Matilda Sanders**********

Matilda Sanders	1589-PCO	or Ju
From: Sent: To: Subject:	Lysa White Tuesday, July 31, 2001 1:39 PM CCA - Orders / Notices; Della Fordham Order / Notice Submitted	IVED-FPS 31 PH 2: OMMISSION
Date and Time: Docket Number: Filename / Path:	7/31/01 1:37:00 PM 010345-TP i:\010345a.alc	12

The above Order Authorizing Qualified Representative Status has been efiled. since the order was signed by a commissioner, a hard copy will be furnished to you.

Signed / Hand Deliver



CCA Official Filing: 8/7/01****** 12:14 PM******Linda Williams********1

Linda Williams

From: Sent: To: Subject:

Date and Time: Docket Number: Filename / Path: Order Type: Lysa White Tuesday, August 07, 2001 11:55 AM CCA - Orders / Notices Order / Notice Submitted

8/7/01 11:54:00 AM 010345-TP AT&T i:\010345oga.jkf Signed / Hand Deliver

The above Order Granting Motion to Clarify and Amend has been efiled. Since it was signed by a Commissioner, a hard copy will follow.

1615-PCO

4

18/2

AUG

1

PM 2:

0



Public Service Commission

State of Florida

-M-E-M-O-R-A-N-D-U-M-

DATE: August 14, 2001
TO: Blanca Bayó, Director, Commission Clerk and Administrative Services
FROM: Jane Faurot, Chief, Office of Hearing Reporter Services
RE: DOCKET NO. 010345-TP, WORKSHOP HELD 7-30 AND 31-01

RE: PETITION BY AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC. TCG SOUTH FLORIDA AND MEDIAONE FLORIDA TELECOMMUNICATIONS, INC. FOR STRUCTURAL SEPARATION OF BELLSOUTH TELECOMMUNICATIONS, INC. INTO TWO DISTINCT WHOLESALE AND RETAIL CORPORATE SUBSIDIARIES.

DOCUMENT NO. VOLUME 1, 09840, 8-13-01; VOLUME 2, 09841, 8-13-01; VOLUME 3, 09842, 8-13-01; VOLUME 4, 09843, 8-13-01

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, CMP

Acknowledged BY:

JF/pc

PSC/RAR 28 (Rev1/00)

CCA Official Filing: 9/18/01*******9:42 AM********Matilda Sanders********1

1867-FOF

Matilda Sanders

From: Sent:	Dorothy Menasco Tuesday, September 18, 2001 9:20 AM
To:	CCA - Orders / Notices; Della Fordham; Pat Dunbar
Subject:	Order / Notice Submitted

Date and Time: Order Type: 9/18/01 9:05:00 AM Signed / Hand Deliver

Order Authorizing Qualified Representative Status Docket No. 010345-TP 010345b.alc 2 pages Jason Fudge/Alice Crosby

Order Authorizing Qualified Representative Status Docket No. 010988-TL 010988b.alc 2 pages Richard Bellack/Alice Crosby

OI SEP 18 AM 10: 58 COMMISSIO

17

State of Florida



Public Service Commission

-M-E-M-O-R-A-N-D-U-M-

		and the second s	**	·····
	Docket No. 010345-TP	0	<u> </u>	
RE:	Intercepted Communications From an Interested Person Received in	ERK	2	8
FROM:	Melinda Butler, Assistant to Chairman Jacobs M		22	EIV
TO:	Blanca Bayo, Director, Division of Records and Reporting	00	001	D D
DATE:	October 19, 2001		2	D

This office has received the attached letter from Danny Johnson, Business Manager, International Brotherhood of Electrical Workers. The letter has not been viewed or considered in any way by Chairman Jacobs. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as COE 91-33-JULY 19, 1991), the letter does not constitute <u>ex parte</u> communication by virtue of the fact that it was not shown to the Chairman. Given that it is not <u>ex parte</u> communication, dissemination to parties is not required pursuant to the provisions of Section 350.042, Florida Statutes. However, in such cases Chairman Jacobs has requested that a copy of the letter and this memo, as a matter of routine, be placed in the correspondence side of the file in the docket.



INTERNATIONAL BROTHERHOOD of ELECTRICAL WORKERS

LOCAL UNION 824 AFL-CIO

October 12, 2001

IBEW

Chairman E. Jacobs, Jr. Florida Public Service Commission 2540, Shumard Oak Boulevard Tallahassee, Fl. 32399

Dear Chairman Jacobs,

I am the Business Manager for IBEW Local 824 and represent 5840 members all of whom are Verizon employees in Florida.

I am appalled that the Florida Public Service Commission would consider AT&T's selfserving proposal to split BellSouth's wholesale and retail operations in Florida into two separate companies. This is a radical and ill-conceived idea that has been rejected by every Commission and Legislature that has seriously considered it. For example, Pennsylvania, Illinois, Maryland and the FCC have reviewed AT&T's idea to split up local phone companies, recognized it as a hyper-regulatory solution looking for a problem and have rejected it-so should you.

Structural separation in any form represents a direct threat to good union jobs. I am particularly concerned about my membership should AT&T's ridiculous proposal find success in Florida and bleed onto Verizon. I'm sure you recall that when AT&T was split up in 1984, thousands of jobs were lost and union members with years of seniority were laid-off or forced to accept lower paying jobs. Likewise, if you permit AT&T to split BellSouth thereby paving a path for the same to happen to Verizon Florida, collective bargaining agreements will be broken. Surely BellSouth employees and definitely IBEW Local 824 employees, in Florida will face severe job disruption, mass movement and loss of work. You must not allow this awful history to be repeated here in Florida, even in the name of competition.



OCT 1 7 2001

FLORIDA PUBLIC SERVICE COMMISSION Chairman Jacobs

Danny Johnson, Business Manager • 6603 E. Chelsea Street • Tampa, Florida 33610 • Phone (813) 626-5136 • 1-800-233-IBEW



Splitting BellSouth or any other telecommunications company in Florida will practically guarantee the inefficient provision of telephone service. Certainly forcing the break-up of a regional company in Florida will result in lost efficiencies. Such inefficiency does not lend itself to true and meaningful competition that is designed to deliver consumer benefits in the form of lower prices. In fact, consumers will have to fund the implementation and maintenance of a separated BellSouth, and potentially a separated Verizon. This is a double hit for IBEW members-higher telephone prices on top of job losses and disruption. Beside, the FCC's most recent report on competition suggests that Florida ranks well above the national average when it comes to the number competitive local exchange carriers per zip code.

As I mentioned above, AT&T's structural separation has been rejected by Pennsylvania, Illinois, Maryland and the FCC. Further against the action, among them The Progress & Freedom Foundation, Cato Institute, Alliance for Public Technology, the U.S. Hispanic Chamber of Commerce, and the United Seniors Health Council.

Any structural separation plan is unconscionable and unnecessary, and must be stopped. IBEW Local 824 is adamantly opposed to the structural separation of any telecommunications company in Florida, and will fight to ensure that all jobs are protected, particularly now when our state is facing significant private sector lay-offs and an economic slow down. IBEW Local 824 requests that you reject any form of structural separation on its face as poor public policy that is bad for everyone.

Sincerely,

,#

Dompfol

Danny L. Johnson Business Manager IBEW Local 824

cc: The Honorable Governor Jeb Bush
 Commissioner Braulio L. Baez
 Commissioner J. Terry Deason
 Commissioner Lila A. Jaber
 Commissioner Michael A. Palecki
 CLC President Floyd Suggs
 John Ferrell, President Verizon Florida Customer Operations
 John Blanchard, President Verizon Southeast Region Regulatory

1.30



Hublic Service Commission -M-E-M-O-R-A-N-D-U-M-

- >

DATE: October 23, 2001

- **TO:** Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services
- **FROM:** Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services
- **RE:** DOCKET NO. 010345-TP, ITEM 4 OF THE 10-16-01 AGENDA CONFERENCE.
- RE: PETITION BY AT&T COMMUNICATIONS OF THE SOUTHERN STATES, INC., TCG SOUTH FLORIDA AND MEDIAONE FLORIDA TELECOMMUNICATIONS, INC. FOR STRUCTURAL SEPARATION OF BELLSOUTH TELECOMMUNICATIONS, INC. INTO TWO DISTINCT WHOLESALE AND RETAIL CORPORATE SUBSIDIARIES.

DOCUMENT NO. 13384, 10-22-01

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, CMP, ECR

Acknowledged BY:

JF/pc

PSC/RAR 28 (Rev1/00)

Matilda Sanders

2178-FOF

From: Sent: To: Subject:	Lysa White Tuesday, November 06, 2001 8:46 AM CCA - Orders / Notices; LaSandra Givens Order / Notice Submitted	18
Date and Time: Docket Number: Filename / Path:	11/6/01 8:45:00 AM 010345-TP i:\010345or.jkf	

Good morninggggg. The above order has been efiled.





July 17, 2001

Blanca Bayo Records and Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32314

RE: Docket No. 010345-TP

To Whom It May Concern:

Consumers' Voice wishes to be granted status as an "interested person" in the above-referenced docket.

Please return a file-stamped copy of this letter in the enclosed envelope.

Thank you for your prompt attention to this matter.

Sincerely,

VOICE CONSUMER

S. ALT

Robert K. Johnson Executive Director

lone 7-17-01

RECEIVED & FILED RXA



350 Canal Walk, Suite A • Indianapolis, IN 46202 • 888-808-6368 • www.consumersvoice.org

July 17, 2001

Blanca Bayo Records and Reporting Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, FL 32314

RE: Docket No. 010345-TP

To Whom It May Concern:

Consumers' Voice wishes to be granted status as an "interested person" in the above-referenced docket.

Please return a file-stamped copy of this letter in the enclosed envelope.

Thank you for your prompt attention to this matter.

Sincerely,

ØMER VOICE

Robert K. Johnson Executive Director



CCA Official Filing: 2/5/02*******2:14 PM******Kay Flynn********1

010345-TP

Kay Flynn

From:	JoAnn Chase
Sent:	Tuesday, February 05, 2002 2:01 PM
To:	Kay Flynn
Subject:	RE: telephone participation for Item 11

thanks

-----Original Message-----From: Kay Flynn Sent: Tuesday, February 05, 2002 8:35 AM To: JoAnn Chase Subject: FW: telephone participation for Item 11

Joann, here's a copy of my e-mail to staff re our conversation should you need it for recordkeeping purposes!

Kay

----Original Message----From: Kay Flynn Sent: Tuesday, February 05, 2002 8:15 AM To: Michael Staden; Ron Rumsey Cc: Sandy Moses; Rhonda Hicks; Bev DeMello; Blanca Bayo; Sandy Moses; Carol Purvis Subject: telephone participation for Item 11

Joann Chase just called. Nancy White of BellSouth missed her flight and will not be here for agenda. She asked instead if she could participate by phone and the Chairman's office okay'd it. She is interested in Item 11, where parties may participate only at Commissioners' discretion.

Joann has set a time certain of 10 a.m. for Item 11 to be taken up.

Please call Nancy SIMS at 222-1201 to set up telephone participation for Nancy WHITE.

Thanks.

Kay

Matilda Sanders		02-0174-FOF		02	
From: Sent: To: Subject:	Lysa White Friday, February 08, 2002 8:44 AM CCA - Orders / Notices; LaSandra Givens Order / Notice Submitted	2	COMMISS	FEB-8 AM	ECEIVED
Date and Time: Docket Number: Filename / Path: Order Type:	2/8/02 8:42:00 AM 010345-TP i:\010345a.alc Signed / Hand Deliver		NO	10: 44	FPSC

Happy Friday :) The above Order Auth. Qual. Rep Status has been efiled and the hard copy will be delivered to you.

27/4.

LAW OFFICES OF SUZANNE FANNON SUMMERLIN, P.A.

2536 Capital Medical Boulevard Tallahassee, Florida 32309 TELEPHONE (850) 656-2288 TELECOPIER (850) 656-5589

ວັກ

AM 10: 3

February 13, 2002

Ms. Blanca S. Bayo, Director Division of Records and Reporting Florida Public Service Commission 4075 Esplanade Way, Room 110 Tallahassee, Florida 32399-0850 96 0833, 960786 , 98 0/19 RE: Dockets Nos. 960786A-TL, 960786B-TL, 010345-TP, 000121-TP (OSS)

Dear Ms. Bayo:

Please take note for the above-referenced dockets and any other Commission data base in which I appear, that my address has changed, effective February 1, 2002, to:

Suzanne Fannon Summerlin, P.A. 2536 Capital Medical Boulevard Tallahassee, Florida 32309

My phone numbers remain the same. Thank/Jou.

Sincerely,

Suzanne F. Summerlin

SFS/am



CCA Official Filing:

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:

Matilda Sanders

. .

02-0200 - FOF - TP 6

From: Sent: To: Subject: Lysa White Thursday, February 14, 2002 2:32 PM CCA - Orders / Notices; LaSandra Givens Order / Notice Submitted

Date and Time: Docket Number: Filename / Path: 2/14/02 2:31:00 PM 010345-TP i:\010345o3.jkf

The above Order Denying Motion for Reconsideration has been efiled.

2714.