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DIVISION OF ECONOMIC REGULATION  
(850) 413-6900

Public Service Commission

May 20, 2003

James H. Bates  
Service Management Systems, Inc.  
235 Hammock Shore Drive  
Melbourne Beach, FL 32951

**Re: Docket No. 021228-WS, Staff Assisted Rate Case for Service Managemnt Systems, Inc., in Brevard County**

Dear Mr. Bates:

Two copies of the staff report dated April 28, 2003 are enclosed. Please ensure that a copy of the completed Application for Staff Assistance and the staff report are available for review, pursuant to Rule 25-22.0407 (9)(b), F.A.C., by all interested persons at the following location:

Service Management Systems, Inc.  
235 Hammock Shore Drive  
Melbourne Beach, FL 32951

If you have any questions regarding this matter, please contact Mr. Ryan Fitch at (850) 413-6928 or Mr. Tony Sargent at (850) 413-6968.

Sincerely,

Troy Rendell  
Public Utilities

AUS \_\_\_\_\_  
CAF \_\_\_\_\_  
CMP \_\_\_\_\_  
COM \_\_\_\_\_ Enclosures  
CTR \_\_\_\_\_  
ECR \_\_\_\_\_ TR/rf  
GCL \_\_\_\_\_  
OPC \_\_\_\_\_  
MMS \_\_\_\_\_  
SEC \_\_\_\_\_  
OTH \_\_\_\_\_

cc: Division of Economic Regulation (Willis,, Sargent, Fitch, Jaeger)  
Division of Commission Clerk and Administrative Services (021228-WS)  
Mr. F. Marshall Deterding

DOCUMENT NUMBER - DATE  
04559 MAY 21 8  
FPSC-COMMISSION CLERK