

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 020344-SU Date Docketed: 04/18/2002 Title: Application for rate increase in Monroe County by Key Haven Utility Corporation.
 Company: Key Haven Utility Corporation

Official Filing Date: _____
 Last Day to Suspend: _____ Expiration: _____

Referred to: _____
 ("(") indicates OPR) AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
X _____ _____ _____ X _____ X _____ _____

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program/Module A1(a)

**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

<u>Staff Assignments</u>	
<u>OPR Staff</u>	_____

<u>Staff Counsel</u>	_____
<u>OCRs (AUS)</u>	_____
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	<u>Due Dates</u>	
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Recommended assignments for hearing and/or deciding this case:
 Full Commission _____ Commission Panel _____
 Hearing Examiner _____ Staff _____
 Date filed with CCA: _____
 Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	PL	BD	

DOCUMENT NO.
14106-03

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
 Date: ___ / ___ / ___

Case Scheduling/Rescheduling Advice

Last Revised 10/16/2002 at 09:40

Page 1 of 1

Printed on 11/05/2002 at 14:51

To:

<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Executive Director/EXA	<input checked="" type="checkbox"/> Economic Regulation Director
<input type="checkbox"/> Commissioner Baez	<input checked="" type="checkbox"/> General Counsel Director	<input type="checkbox"/> External Affairs Director
<input checked="" type="checkbox"/> Commissioner Palecki	<input checked="" type="checkbox"/> Auditing & Safety Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Bradley	<input checked="" type="checkbox"/> Comm. Clerk & ADM Services	<input checked="" type="checkbox"/> Staff Contact - Trish Merchant
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/>

From: Office of Chairman Lila Jaber

Docket Number: 020344-SU

Docket Title: Application for rate increase in Monroe County by Key Haven Utility Corporation.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference		06/23/2003	Tallahassee, Room 152	9:30 AM - 12:00 PM
Service Hearing		07/08/2003	Key West	10:00 AM - 12:00 PM
Hearing		07/08/2003	Key West	12:00 PM - 5:00 PM
Service Hearing		07/08/2003	Key West	6:00 PM - 8:00 PM
Hearing		07/09/2003	Key West	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Current Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	PL	BD		
		X		X	X		

Prehearing Officer

Commissioners					
JB	DS	BZ	PL	BD	ADM

Commissioners					
JB	DS	BZ	PL	BD	ADM
				X	

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

Case Scheduling/Rescheduling Advice

Last Revised 01/30/2003 at 15:54

Page 1 of 1

Printed on 02/11/2003 at 14:29

To:

<input checked="" type="checkbox"/> Commissioner Deason <input type="checkbox"/> Commissioner Baez <input checked="" type="checkbox"/> Commissioner Bradley <input checked="" type="checkbox"/> Commissioner Davidson <input checked="" type="checkbox"/> Executive Director <input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Deputy Executive Director/EXA <input checked="" type="checkbox"/> General Counsel Director <input checked="" type="checkbox"/> Auditing & Safety Director <input checked="" type="checkbox"/> Comm. Clerk & ADM Services <input type="checkbox"/> Competitive Markets/Enforcement <input checked="" type="checkbox"/> Consumer Affairs Director	<input checked="" type="checkbox"/> Economic Regulation Director <input type="checkbox"/> External Affairs Director <input checked="" type="checkbox"/> Court Reporter <input checked="" type="checkbox"/> Staff Contact - Trish Merchant <input type="checkbox"/>
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From: Office of Chairman Lila Jaber

Docket Number: 020344-SU

Docket Title: Application for rate increase in Monroe County by Key Haven Utility Corporation.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	06/23/2003	06/18/2003	Tallahassee, Room 152	9:30 AM - 11:00 AM

2. Hearing/Prehearing Assignment Information

Former Assignments

Current Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	BD	DV		

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
			X		X	X	

Prehearing Officer

Commissioners					
JB	DS	BZ	BD	DV	ADM

Commissioners					
JB	DS	BZ	BD	DV	ADM
			X		

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks: Hearing - July 8-9, 2003.

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 020344-SU Date Docketed: 04/18/2002 Title: Application for rate increase in Monroe County by Key Haven Utility Corporation.
 Company: Key Haven Utility Corporation

Official Filing Date: 09/26/2002
 Last Day to Suspend: 11/25/2002 5 MoExpiration: 02/26/2003

Referred to: AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
 ("(") indicates OPR) X X X

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

Program/Module A1(a)

Staff Assignments

OPR Staff T Merchant, C Boutwell,
S Rieger, M Willis

Staff Counsel R Jaeger

OCRs (AUS) D Vandiver, K Welch

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**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770
 Current CASR revision level**

5

	Due Dates	
	Previous	Current
1. Testimony & Exhibits - Company	NONE	04/28/2003
2. FAW Notice of Prehearing Filed	NONE	05/20/2003
3. Testimony & Exhibits - Intervenors/OPC	NONE	05/28/2003
4. Notice of Prehearing	NONE	06/02/2003
5. Testimony & Exhibits - Staff	NONE	06/04/2003
6. Prehearing Statements	NONE	06/06/2003
7. FAW Notice of Hearing Filed	NONE	06/10/2003
8. Pre-prehearing	NONE	06/12/2003
9. Testimony & Exhibits - Rebuttal	NONE	06/16/2003
10. Notice of Hearing	NONE	06/17/2003
11. Prehearing	NONE	06/18/2003
12. Prehearing Order	NONE	06/25/2003
13. Hearing (7/8 & 9/03)	NONE	07/08/2003
14. Transcripts Due	NONE	07/23/2003
15. Briefs Due	NONE	08/06/2003
16. Staff Recommendation	NONE	10/09/2003
17. Agenda	NONE	10/21/2003
18. Final Order - Close if No Appeal	NONE	11/10/2003
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel X
 Hearing Examiner Staff

Date filed with CCA: 04/09/2003

Initials: OPR _____
 Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

OSRA

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
		X		X	X		

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: *[Signature]*
 Date: 04/09/2003

Case Scheduling/Rescheduling Advice

Last Revised 04/16/2003 at 14:09

Page 1 of 1

Printed on 04/25/2003 at 10:07

To:

<input checked="" type="checkbox"/> Commissioner Deason	<input checked="" type="checkbox"/> Deputy Executive Director/EXA	<input checked="" type="checkbox"/> Economic Regulation Director
<input type="checkbox"/> Commissioner Baez	<input checked="" type="checkbox"/> General Counsel Director	<input type="checkbox"/> External Affairs Director
<input checked="" type="checkbox"/> Commissioner Bradley	<input checked="" type="checkbox"/> Auditing & Safety Director	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Davidson	<input checked="" type="checkbox"/> Comm. Clerk & ADM Services	<input checked="" type="checkbox"/> Staff Contact - Trish Merchant
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Consumer Affairs Director	<input type="checkbox"/>

From: Office of Chairman Lila Jaber

Docket Number: 020344-SU

Docket Title: Application for rate increase in Monroe County by Key Haven Utility Corporation.

1. Schedule Information

Event	Former Date	New Date	Location	Time
Prehearing Conference	06/18/2003	Cancelled	Tallahassee, Room 152	9:30 AM - 11:00 AM
Service Hearing	07/08/2003	Cancelled	Key West	10:00 AM - 12:00 PM
Hearing	07/08/2003	Cancelled	Key West	12:00 PM - 5:00 PM
Service Hearing	07/08/2003	Cancelled	Key West	6:00 PM - 8:00 PM
Hearing	07/09/2003	Cancelled	Key West	10:00 AM - 5:00 PM

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	BD	DV		

Current Assignments

Commissioners						Hearing Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
		X		X	X		

Prehearing Officer

Commissioners						
JB	DS	BZ	BD	DV	ADM	

Commissioners						
JB	DS	BZ	BD	DV	ADM	
			X			

Reason for Revision: A. New Assignment 1. Unavailability 2. Good Cause 3. Recused 4. Disqualified 5. See Remarks

Remarks:

PAA Withdrawn.

Case Assignment and Scheduling Record

Section 1 - Bureau of Records and Hearing Services Completes

Docket No. 020344-SU Date Docketed: 04/18/2002 Title: Application for rate increase in Monroe County by Key Haven Utility Corporation.
 Company: Key Haven Utility Corporation

Official Filing Date: 09/26/2002
 Last Day to Suspend: 11/25/2002 5 MoExpiration: 02/26/2003

Referred to: AUS CAF CCA CMP (ECR) EXT GCL MMS PIF
 ("()" indicates OPR) X X X

Section 2 - OPR Completes and returns to CCA in 10 workdays. Time Schedule

<u>Program/Module</u> A1(a)	
	<u>Staff Assignments</u>
<u>OPR Staff</u>	T Merchant, C Boutwell, S Rieger, M Willis
<u>Staff Counsel</u>	R Jaeger
<u>OCRs (AUS)</u>	D Vandiver, K Welch
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**WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT.
 IT IS TENTATIVE AND SUBJECT TO REVISION.
 FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770**
 Current CASR revision level

6

	Due Dates	
	Previous	Current
1. Staff Recommendation	10/09/2003	04/24/2003
2. Agenda	10/21/2003	05/06/2003
3. Final Order	11/10/2003	05/26/2003
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Recommended assignments for hearing and/or deciding this case:
 Full Commission Commission Panel X
 Hearing Examiner Staff
 Date filed with CCA: 04/23/2003
 Initials: OPR
 Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg. Exam.	Staff
ALL	JB	DS	BZ	BD	DV		
		X		X	X		

- Prehearing Officer

Commissioners					ADM
JB	DS	BZ	BD	DV	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman; the identical panel decides the case.
 Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: *[Signature]*
 Date: 04/23/2003

[Handwritten mark]

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

April 19, 2002

Martin S. Friedman, Esquire
Rose, Sundstrom & Bentley, LLP
2548 Blairstone Pines Drive
Tallahassee, Florida 32301

Docket No. 020344-SU

Dear Mr. Friedman:

This will acknowledge receipt of an application for rate increase in Monroe County by Key Haven Utility Corporation, which was filed in this office on April 18, 2002, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Division of the Commission Clerk and Administrative Services
Florida Public Service Commission

CCA Official Filing:

11/26/02*****4:53 PM*****Kay Flynn*****1

020344-5U

Kay Flynn

From: Denise Karnes
Sent: Tuesday, November 26, 2002 4:39 PM
To: Alina Dieguez; Beth Salak; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Carol Purvis; Cayce Hinton; Chelsea Garfield; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Gena Harkins; Harold McLean; Hurd Reeves; Ignacio Ortiz; J. Terry Deason; James Ward; Janet Brunson; Janet Harrison; JoAnn Chase; John Grayson; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Kevin Neal; Kimberly Griffin; Lila Jaber; Linda Duggar; Martha Golden; Mary Bane; Mary Macko; Michael A. Palecki; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Roberta Bass; Rudy Bradley; Sharon Allbritton; Susie Folsom; Thelma Crump; Tim Devlin; Veronica Washington; Walter D'Haeseleer
Subject: Application for a Rate Increase In Monroe County by Key Haven Utility Corporation



keyhaven112602.wpd

today, 11/26/02.

The attached bulletin was sent to the Monroe County Commissioners and Legislators



Bulletin

A Publication of PSC Actions Provided to Gov't. Officials November 26, 2002

Application for a Rate Increase in Monroe County by Key Haven Utility Corporation

Docket No. 020344-SU

On August 14, 2002, Key Haven Utility Corporation (Key Haven or utility) filed an application for approval of interim and permanent rate increases with the Florida Public Service Commission (PSC or Commission). Key Haven provides wastewater service to approximately 419 residential customers in Monroe County. Key Haven is located two miles east of the city of Key West off the Overseas Highway (US 1).

The current rate case is being processed under the PSC's "Proposed Agency Action" (PAA) procedure. Under the PAA process, the case will not be set for a formal hearing unless a timely protest to the Commission's proposed agency action is filed.

On November 19, 2002, the PSC voted to suspend the utility's request for a permanent rate increase, but approved an interim rate increase of \$55,347, in order to allow the utility to maintain financial integrity for the period of the investigation of the requested rate increase. The interim rate increase is subject to refund pending the completion of the Commission's investigation.

On Thursday, December 5, 2002, PSC staff will hold a customer meeting for the purpose of providing customers and other interested persons an opportunity to offer comment and ask questions regarding the utility's proposed rate increase and quality of service.

Currently, the utility's flat rate is \$48.07 per month. The interim flat rate will increase to \$59.11 per month. Key Haven has requested consumption-based final rates, and a residential bill for 8,000 gallons would increase from \$48.07 to \$77.68 for wastewater. In accordance with Florida Statutes, the PSC will consider the utility's quality of service and other matters in this case.

PSC staff is scheduled to make a recommendation to the Commission on February 6, 2003, and the Commission vote on this matter is scheduled for February 18, 2003 Agenda Conference.

CUSTOMER MEETING
Thursday, December 5, 2002
6:00 p.m.
Harvey Government Center
Old Truman School
1200 Truman Avenue
Key West, Florida

For legal questions, contact:

Ralph Jaeger
(850) 413-6234

For technical questions, contact:

Clint Boutwell
(850) 413-6948
Trish Merchant
(850) 413-6918

For general information, contact:

Thelma Crump or Kevin Bloom
(850) 413-6482

CONSUMER ASSISTANCE

Application for a Rate Increase in Monroe County by Key Haven Utility Corporation

Docket No. 020344-SU

Any consumer who wishes to comment or provide information may do so at the service hearing scheduled in their local area.

Consumers may write to:

**Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850**

All written correspondence will be placed in the docket file noted above.

Or, consumers may call or fax to the PSC's Division of Consumer Affairs' toll-free numbers:

Phone: 1-800-342-3552

Fax: 1-800-511-0809

Internet E-Mail: *contact@psc.state.fl.us*

See the PSC's World Wide Web Home Page at:

<http://www.floridapsc.com>

CCA Official Filing:

12/2/02*****9:14 AM*****Kay Flynn*****1

020344-SU

Kay Flynn

From: Denise Karnes
Sent: Monday, December 02, 2002 9:13 AM
To: Alina Dieguez; Beth Salak; Bev DeMello; Blanca Bayo; Bob Trapp; Braulio Baez; Carol Purvis; Cayce Hinton; Chelsea Garfield; Chuck Hill; Cindy Miller; Dan Hoppe; Della Fordham; Diane Lee; Dorothy Boone; Gena Harkins; Harold McLean; Hurd Reeves; Ignacio Ortiz; J. Terry Deason; James Ward; Janet Brunson; Janet Harrison; JoAnn Chase; John Grayson; Kathleen Stewart; Katrina Tew; Kay Flynn; Kay Posey; Kevin Bloom; Kevin Neal; Kimberly Griffin; Lila Jaber; Linda Duggar; Martha Golden; Mary Bane; Mary Macko; Michael A. Palecki; Norma Jenkins; Pat Dunbar; Patsy White; Richard Tudor; Roberta Bass; Rudy Bradley; Sharon Allbritton; Susie Folsom; Thelma Crump; Tim Devlin; Veronica Washington; Walter D'Haeseleer
Subject: Public Meeting Scheduled to Discuss Proposed Increase in Wastewater Rates by Key Haven Utility Corporation



keyhavenntc.wpd

morning, 12/02/02.

The attached Public Meeting Notice was sent to the media in Monroe County this



State of Florida

Public Service Commission

PUBLIC MEETING NOTICE

December 2, 2002

Contact: Kevin Bloom or Thelma Crump ♦ 850-413-6482

PUBLIC MEETING SCHEDULED TO DISCUSS PROPOSED INCREASE IN WASTEWATER RATES BY KEY HAVEN UTILITY CORPORATION

TALLAHASSEE — The staff of the Florida Public Service Commission (PSC) has scheduled a customer meeting to receive comments from customers in response to a proposed permanent increase in wastewater rates by Key Haven Utility Corporation (Key Haven or utility). On Thursday, December 5, 2002, PSC staff will hold the customer meeting for the purpose of providing customers and other interested persons an opportunity to offer comments regarding the quality of service the utility provides, to comment on the proposed rate increase as well as other issues.

Key Haven is a wastewater utility providing service to approximately 419 residential customers in Monroe County.

Based upon Key Haven's requested rates, a residential bill would increase from a flat rate of \$48.07 to \$77.68 per month for 8,000 gallons for wastewater. All customers of Key Haven are invited to attend the meeting which will be held at the following time and location:

**Tuesday, December 5, 2002
6:00 p.m.
Harvey Government Center
Old Truman School
1200 Truman Avenue
Key West, Florida**

PSC staff is scheduled to make a recommendation to the Commission on February 6, 2003, and the Commission vote on this matter is scheduled for February 18, 2003.

###

RTN30 NOITUBIRTSIO
ES P MA 2- WU 50

ORIGINAL

Notice of Interim Rate Increase

Key Haven Utility Corporation
PSC Docket No. 020344-SU

On November 19, 2002, the Florida Public Service Commission approved interim wastewater rates for Key Haven Utility Corporation. The interim rates will be collected subject to refund, pending the Florida Public Service Commission's final decision regarding final rates. If a refund is ordered, it will include interest based upon the Commission determined factors. The Commission is scheduled to take final action on this case at its February 18, 2003, agenda conference.

A listing of the approved interim rates on a monthly basis is set forth below:

Residential and General Service:

	<u>Previously Approved</u>	<u>Currently Approved Interim</u>
All Meter Sizes	\$48.07	\$59.11

Written comments regarding the Utility's service or the requested final rate increases may be sent to the Commission at the following address:

Director, Division of Commission
Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

All comments should refer to Docket No. 020344-SU which is the docket number that has been assigned to this case.

The interim rates will be effective December 10, 2002. The prorated increase for December will be included in your January 2003 bill. If you have any questions, please call the Utility's office at (305) 296-5890. Be sure to have your account number on hand for quick reference.

Key Haven Utility Corporation

Dear Director,

We are against any increases. The rates are too high now. Many folks are only here a few

months out of the year & don't even use the system. This increase is not right.

JIM & SARAH TAYLOR
5 ASTER TERRACE
KEY WEST, FL 33040
(305) 292-3120

Jim Taylor

- AUS _____
- CAF _____
- CMP _____
- COM _____
- CTR _____
- ECR _____
- GCL _____
- OPC _____
- MMS _____
- SEC _____
- OTH _____

ASOKey Haven Utility\Not of Interim Rate Increase

CCA Official Filing:

12/9/02*****10:13 AM*****Matilda Sanders*****1

Matilda Sanders

1720 - Ped

From: Janice Banka
Sent: Monday, December 09, 2002 10:13 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

14

Date and Time: 12/9/02 10:12:00 AM
Docket Number: 020344-SU
Filename / Path: 020344or.rj

Order Suspending Proposed Final Rates and Granting Interim Rates Subject to Refund.

Number of pages in order - 14.

Thanks "J"

attach's online

1/1 + 1 Monroe Clerk

LAW OFFICES

ROSE, SUNDSTROM & BENTLEY, LLP2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301(850) 877-6555
Fax (850) 656-4029
www.rsbatorneys.comCHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
F. MARSHALL DETERDING
DAVID F. CHESTER
MARTIN S. FRIEDMAN, P.A.
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
DAREN L. SHIPPY
WILLIAM E. SUNDSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTONROBERT M. C. ROSE, OF COUNSEL
WAYNE L. SCHIEFELBEIN, OF COUNSEL

CENTRAL FLORIDA OFFICE

600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701
(407) 830-6331
FAX (407) 830-8522

December 12, 2002

REPLY TO ALTAMONTE SPRINGSVIA FACSIMILEMs. Blanca Bayo
Commission Clerk and Administrative Services Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399RECEIVED FPSC
02 DEC 12 PM 12:16
COMMISSION
CLERK

Re: Docket No. 021173-WS; Utilities, Inc.
 Docket No. 0201142-WU; AquaSource/48 Estates
 Docket No. 021067-WS; River Ranch Water Mangement, L.L.C.
 Docket No. 021036-WS; North Sumter Utility Company, L.L.C.
 Docket No. 021023-WS; Philadelphia Suburban/AquaSource
 Docket No. 020990-WS; Highlands Ridge Utilities, L.L.C.
 Docket No. 020909-WS; Little Sumter Utility Company
 Docket No. 020907-WS; Lake Utility Services, Inc.
 Docket No. 020746-WU; Knight Water Utility - *Closed*
 Docket No. 020745-SU; Island Water Utility
 Docket No. 020707-SU; Bonita Springs Utilities; RealNor Hallandale, Inc.
 Docket No. 020695-WS; Lake Groves/Lake Utility Services - *Closed*
 Docket No. 020640-SU; Gistro, Inc.
 Docket No. 020567-WS; Lake Groves Utilities, Inc.
 Docket No. 020553-WS; Burkim Enterprises, Inc. - *Closed*
 Docket No. 020516-WU; Keen Sales, Rentals and Utilities, Inc. - *Closed*
 Docket No. 020484-WS; Labrador Services/Labrador Utilities
 Docket No. 020409-SU; Utilities, Inc. of Sandalhaven
 Docket No. 020408-SU; Alafaya Utilities, Inc.
 Docket No. 020407-WS; Cypress Lakes Utilities, Inc.
 Docket No. 020382-WS; New River Ranch/River Ranch Water Management
 Docket No. 020344-SU; Key Haven Utility Corporation
 Docket No. 020148-WS; Little Sumter Utility Company - *Closed*
 Docket No. 020071-WS; Utilities, Inc. of Florida
 Docket No. 011451-WS; Plantation Bay Utility Company
 Docket No. 011189-WS; Investigation into authorized return on equity - *Closed*
 Docket No. 010396-WS; Burkim Enterprises, inc. - *Closed*
 Docket No. 001660-SU; Highlands Utilities Corporation - *Closed*
 Docket No. 991890-WS; Utilities, Inc. of Florida/Gain on Sale - *Closed*

Done 12/12/02

Ms. Blanca Bayo
December 12, 2002
Page 2

Dear Ms. Bayo:

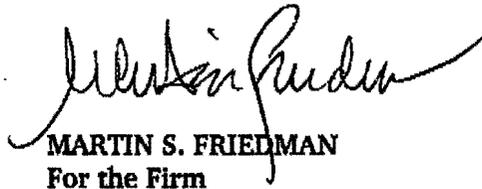
This letter is to advise you that Martin S. Friedman's address will change effective December 12, 2002, to:

Rose, Sundstrom & Bentley, LLP
600 S. North Lake Boulevard, Suite 160
Altamonte Springs, FL 32701

His telephone number (407) 830-6331, facsimile number (407) 830-8522 and e-mail address mfriedman@rsbattorneys.com will remain the same.

Should you have any questions regarding these changes, please do not hesitate to give me a call.

Very truly yours,



MARTIN S. FRIEDMAN
For the Firm

MSF/dmp

cc: Commission Chairman Lila Jaber
Alice Crosby, Esquire
Rosanne Gervasi, Esquire
Jennifer Brubaker, Esquire
Ms. Cheryl Johnson
Ms. Jennifer Iwenjiora
Ms. Kathy Kaproth
Ralph Jaeger, Esquire
Mr. Tim Devlin
Lorena Holly, Esquire
Ms. Patti Daniel
Samantha McRae, Esquire
Mr. Richard Redeman
Ms. Stephanie Clapp
Ms. Pat Brady
Steve Burgess, Esquire
Steve Reilly, Esquire
Stephen M. Presnell, Esquire
Mr. Clint Boutwell

Rose, Sundstrom & Bentley, LLP
600 S. North Lake Blvd., Suite 160, Altamonte Springs, Florida 32701

TOTAL P.03

CCA Official Filing:

12/12/02*****12:14 PM*****Matilda Sanders*****1

Matilda Sanders

From: NET SatisFAXtion [postmaster]
To: Matilda Sanders
Subject: Fax

This is a **FAX** message received by **NET SatisFAXtion**

Received: 12/12/2002 10:07 AM
Total pages: 3
CSID: 407 830 8522
Transfer time: 0:01:04
Transfer rate: 300
Error count: 0
Port used: Rockwell 56000 External M... #9
Status: Success



FAX.TIF

LAW OFFICES

ROSE, SUNDBSTROM & BENTLEY, LLP

2548 BLAIRSTONE PINES DRIVE
TALLAHASSEE, FLORIDA 32301

(850) 877-6555
Fax (850) 656-4029
www.rsbatorneys.com

CHRIS H. BENTLEY, P.A.
ROBERT C. BRANNAN
F. MARSHALL DETERING
DAVID F. CHESTER
MARTIN S. FRIEDMAN, P.A.
JOHN R. JENKINS, P.A.
STEVEN T. MINDLIN, P.A.
DAREN L. SHIPPY
WILLIAM E. SUNDBSTROM, P.A.
DIANE D. TREMOR, P.A.
JOHN L. WHARTON
ROBERT M. C. ROSE, Of Counsel
WAYNE L. SCHIEFELBEIN, Of Counsel

CENTRAL FLORIDA OFFICE
600 S. NORTH LAKE BLVD., SUITE 160
ALTAMONTE SPRINGS, FLORIDA 32701
(407) 830-6331
FAX (407) 830-8522

REPLY TO ALTAMONTE SPRINGS

FACSIMILE COVER SHEET

TO: BLANCA BAYO, COMMISSION CLERK
c/o Florida Public Service Commission

FAX: (850) 413-6727

PHONE: (850) 413-6726

FROM: MARTIN S. FRIEDMAN, ESQUIRE

DATE: December 12, 2002

NO. PAGES: 3

COMMENTS:

Please notify us immediately if not received properly:
(407) 830-6331

The information contained in this transmission is attorney privileged and confidential. It is intended only for the use of the individual or entity named above. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copy of this communication is strictly prohibited. If you have received this communication in error, please notify us immediately by telephone collect and return the original message to us at the above address via the U. S. Postal Service. We will reimburse you for postage. Thank you.

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
MICHAEL A. PALECKI
RUDOLPH "RUDY" BRADLEY



DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

ACKNOWLEDGMENT

DATE: 12/23/02

TO: M. Friedman / ROSE

FROM: M. SANDERS, Division of the Commission Clerk and
Administrative Services

RE: Acknowledgment of Receipt of Confidential Filing

13971-02
This will acknowledge receipt of a CONFIDENTIAL DOCUMENT filed in Docket No.
020344-50 or (if filed in an undocketed matter) concerning _____
Audit 02-249-4-1, and
filed on behalf of KEY HAVEN. The
document will be maintained in locked storage.

Any questions regarding this matter should be directed to Kay Flynn at (850) 413-6770.

PSC/CCA019-C (Rev 01/02)

Application for a Rate Increase in Monroe County by
Key Haven Utility Corporation

DOCKET NO. 020344-SU

12/31/02

Name MARY JANE (JANEY) FRANKLIN
Address 28 BAMBOO TERRACE
KEY HAVEN, FL 33040

If you want to let the Public Service Commission know how you feel about this case, please fill out this comment form and return it by mail. It will be placed in a correspondence file.

CONSUMER COMMENTS

PLEASE DO NOT RAISE OUR SEWER RATES - KEY HAVEN UTILITY CORPORATION - AT ALL. \$48.07 A MONTH, WHICH IS WHAT WE NOW PAY, IS A LOT.

Key West is a tourist economy + is NOT doing very good because of the economy in general + stock market in particular + we still feel the fall-out from 9-11.

Key Haven is a local, family suburb. We do not have a lot of wealthy Yankees who build multi-million \$\$ houses + live in them 2 months a year. We are a working family neighborhood.

In addition to the poor economy, we are suffering from paying GIANT increases in our flood + wind-storm insurance, as well as substantial increases in health, auto + home owners insurance. We don't need a sewer rate increase.

Every time the sewer company can, under that provision of the Fla. Statutes, they increase our rates whether there has been a cost-of-living increase (inflation) or not.

AUS
CAF
CMP
COM
CTR
ECR
GCL
OPC
MMS
SEC
OTH

Please Deny Fold and tape -- see back for address THIS REQUEST FOR A RATE INCREASE + THE INTERIM INCREASE YOU ALREADY GAVE THEM. Mary Jane Franklin



Janey Franklin
 28 Bamboo Ter
 Key West FL 33040-6240
Colonial Williamsburg Foundation



Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
 2540 Shumard Oak Boulevard
 Tallahassee, Florida 32399-0850

32399-0850 01



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Tape

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STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

February 7, 2003

COMMISSION
CLERK

03 FEB -7 AM 10:38

RECEIVED-FPSC

Rose Law Firm
Martin Friedman
600 S. North Lake Blvd., Suite 160
Altamonte Springs, FL 32701

Re: Docket No. 020344-SU -Application for Rate Increase in Monroe County by Key Haven Utility Corporation.

Dear Mr. Friedman:

Enclosed is a copy of the Staff Recommendation filed in this matter on February 6, 2003. The Commission is expected to consider this Recommendation at its February 18, 2003, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph Jaeger".

Ralph Jaeger
Senior Attorney

RRJ/jb
Enclosure

cc: Division of Economic Regulation (Boutwell, Merchant, Rieger)
I:\020344\tr.rj

STATE OF FLORIDA

COMMISSIONERS:
LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

February 7, 2003

Key Haven Utility Corporation
Mr. A. Wayne Lujan
P. O. Box 2067
Key West, FL 33045-2067

Re: Docket No. 020344-SU -Application for Rate Increase in Monroe County by Key Haven Utility Corporation.

Dear Mr. Lujan:

Enclosed is a copy of the Staff Recommendation filed in this matter on February 6, 2003. The Commission is expected to consider this Recommendation at its February 18, 2003, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph R. Jaeger".

Ralph Jaeger
Senior Attorney

RRJ/jb
Enclosure

cc: Division of Economic Regulation (Boutwell, Merchant, Rieger)
I:\020344\tr.rj

CCA Official Filing:

3/11/03*****2:59 PM*****Matilda Sanders*****1

Matilda Sanders

0357-PAA

From: Janice Banka
Sent: Tuesday, March 11, 2003 2:52 PM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

40

Date and Time: 3/11/03 2:50:00 PM
Docket Number: 020344-SU
Filename / Path: 020344or2.rrj

Notice of Proposed Agency Action Order Approving Increased Rates and Service Availability Charges, Requiring Credit To CIAC, and Releasing Escrowed Funds.

attach's online.

Number of pages in order -40.

Please issue this order today if at all possible. It was due yesterday. Thanks so much, "J"

*2 mailed
+ 1 Monroe Clrk.*

Hong Wang

From: Hong Wang
Sent: Wednesday, April 02, 2003 2:28 PM
To: Ralph Jaeger
Subject: RE: Docket 020344

Done. Thanks.

-----Original Message-----

From: Ralph Jaeger
Sent: Wednesday, April 02, 2003 2:27 PM
To: Hong Wang
Subject: RE: Docket 020344

as an objector, they should be given party status.

-----Original Message-----

From: Hong Wang
Sent: Wednesday, April 02, 2003 2:13 PM
To: Ralph Jaeger
Subject: Docket 020344

Ralph, OPC filed a petition on proposed agency action and objection to proposed agency action in this docket (Document 03052-03). I have added them in CMS as an "interested person." Would you please let me know whether and when I should change them to "party" status?

Thanks!

M E M O R A N D U M

April 8, 2003

RECEIVED-FPSC
03 APR - 8 AM 10:44
COMMISSION
CLERK

TO: DIVISION OF THE COMMISSION CLERK AND ADMINISTRATIVE SERVICES

FROM: OFFICE OF THE GENERAL COUNSEL (JAEGER)

RE: DOCKET NO. 020344-SU - APPLICATION FOR RATE INCREASE IN MONROE COUNTY BY KEY HAVEN UTILITY CORPORATION.

Attached is an ORDER ESTABLISHING PROCEDURE to be issued in the above-referenced docket. (Number of pages in order -10)

DATE ORDER SENT ELECTRONICALLY TO CCA 4-8-03.

RRJ/jb
I:020344oep.rrj

CCA Official Filing

4/8/03*****9:39 AM*****Ruth Nettles*****1

Ruth Nettles

PSC-03-0474-PCO-5U

From: Janice Banka
Sent: Tuesday, April 08, 2003 9:40 AM
To: Hong Wang; Kay Flynn; Kimberley Pena; LaSandra Givens; Marguerite Lockard; Matilda Sanders; Ruth McGill; Ruth Nettles
Subject: Order to be issued today.

10 pgs

SU

Docket No. 020344-GU
File Name: 020344oep.rrj
Hand Delivered; Signed by a Commissioner
Number of pages in order - 10.

ORDER ESTABLISHING PROCEDURE.

Thanks "J"

1/2

STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

April 24, 2003

RECEIVED-FPSC
03 APR 24 PM 3:44
COMMISSION
CLERK

Mr. Roger Braun
15 Key Haven Terrace
Key West, FL 33045

Re: Docket No. 020344-SU -Application for Rate Increase in Monroe County by Key Haven Utility Corporation.

Dear Mr. Braun:

Enclosed is a copy of the Staff Recommendation filed in this matter on April 24, 2003. The Commission is expected to consider this Recommendation at its May 6, 2003, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph Jaeger".

Ralph Jaeger
Senior Attorney

RRJ/jb
Enclosure

cc: Division of Economic Regulation (Boutwell, Merchant, Rieger)

E:\020344\tr.rj

STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

April 24, 2003

Rose Law Firm
Martin Friedman
600 S. North Lake Blvd., Suite 160
Altamonte Springs, FL 32701

Re: Docket No. 020344-SU -Application for Rate Increase in Monroe County by Key Haven Utility Corporation.

Dear Mr. Friedman:

Enclosed is a copy of the Staff Recommendation filed in this matter on April 24, 2003. The Commission is expected to consider this Recommendation at its May 6, 2003, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

A handwritten signature in cursive script that reads "Ralph Jaeger".

Ralph Jaeger
Senior Attorney

RRJ/jb
Enclosure

cc: Division of Economic Regulation (Boutwell, Merchant, Rieger)
I:\020344\tr.rjj

STATE OF FLORIDA

COMMISSIONERS:

LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

April 24, 2003

Key Haven Utility Corporation
Mr. A. Wayne Lujan
P. O. Box 2067
Key West, FL 33045-2067

Re: Docket No. 020344-SU -Application for Rate Increase in Monroe County by Key Haven Utility Corporation.

Dear Mr. Lujan:

Enclosed is a copy of the Staff Recommendation filed in this matter on April 24, 2003. The Commission is expected to consider this Recommendation at its May 6, 2003, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

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Sincerely,

A handwritten signature in cursive script that reads "Ralph Jaeger".

Ralph Jaeger
Senior Attorney

RRJ/jb
Enclosure

cc: Division of Economic Regulation (Boutwell, Merchant, Rieger)
I:\020344ltr.rrj

STATE OF FLORIDA

COMMISSIONERS :

LILA A. JABER, CHAIRMAN
J. TERRY DEASON
BRAULIO L. BAEZ
RUDOLPH "RUDY" BRADLEY
CHARLES M. DAVIDSON



OFFICE OF THE GENERAL COUNSEL
HAROLD A. MCLEAN
GENERAL COUNSEL
(850) 413-6199

Public Service Commission

April 24, 2003

Stephen C. Burgess
Office of the General Counsel
c/o The Florida Legislature
111 W. Madison Street, Room 812
Tallahassee, FL 32399-1400

Re: Docket No. 020344-SU -Application for Rate Increase in Monroe County by Key Haven Utility Corporation.

Dear Mr. Burgess:

Enclosed is a copy of the Staff Recommendation filed in this matter on April 24, 2003. The Commission is expected to consider this Recommendation at its May 6, 2003, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6234.

Sincerely,

A handwritten signature in cursive script that reads "Ralph Jaeger".

Ralph Jaeger
Senior Attorney

RRJ/jb
Enclosure

cc: Division of Economic Regulation (Boutwell, Merchant, Rieger)
I:\020344\tr.rj

CCA Official Filing:

5/22/03***9:42 AM*****Matilda Sanders*****1**

Matilda Sanders

0621 - FOF

From: Janice Banka
Sent: Thursday, May 22, 2003 9:26 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

4

Date and Time: 5/22/03 9:26:00 AM
Docket Number: 020344-SU
Filename / Path: 020344or3.rvj

Order Finalizing Proposed Agency Action Order, Canceling Escrow Account, and Closing Docket.

Number of pages in order - 4.

Thanks "J"

1/2 + 1 Monroe Clk

Matilda Sanders

0136-CFD

From: Janice Banka
Sent: Tuesday, February 10, 2004 9:03 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

4

Date and Time: 2/10/2004 9:02:00 AM
Docket Number: 020344-SU
Filename / Path: 020344or.mah
Order Type: Signed / Hand Deliver

Order Granting Confidential Treatment to Document No. 13971-02[x-ref dn 13464-02].

Number of pages in order - 4.

This order is in Word Perfect.

Thanks "J"

RECEIVED-FPSC
04 FEB 10 AM 10:40
COMMISSION
CLERK

1/2