

**REQUEST TO ESTABLISH DOCKET**

(Please Type)

Date: 9/21/2005

Docket No.: 050627-TV

1. Division Name/Staff Name: Division Of Competitive Markets & Enforcement/Isler

2. OPR: Division Of Competitive Markets & Enforcement

3. OCR: Office Of The General Counsel

4. Suggested Docket Title: Compliance investigation of CLEC Certificate No. 8281 issued to Metro Teleconnect Companies, Inc. for apparent violation of Rule 25-4.0161, F.A.C., Regulatory Assessment Fees; Telecommunications Companies.

5. Suggested Docket Mailing List (attach separate sheet if necessary)

- A. Provide NAMES OR ACRONYMS ONLY if a regulated company.
- B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)

1. Parties and their representatives (if any):


2. Interested persons and their representatives (if any):


6. Check one:

- Documentation is attached.
- Documentation will be provided with recommendation.

DOCUMENT NUMBER - DATE

08938 SEP 21 08

09/20/2005

**FLORIDA PUBLIC SERVICE COMMISSION  
COMPLAINTS QUERY REPORT**



Division	Customer Name	Case No.	Utility	Code	Date Rec'd	Type	On Time
<b>RCA</b>							
	ANDREW MASSEY	553348T	METRO TELECONNECT COMPANIES, INC.	TX706	08/27/2003	TS-13	T
Date Closed:	09/12/2003	Assigned Analyst:	PAMELA BARNES	Closed Analyst:	PAMELA BARNES		
Service/Billing:	S	Savings:	113.98	How Received:	PHONE	Preliminary Type:	SLAMMING
County:	Santa Rosa	Customer Phone:	(850)-983-7712	Sent To Company:	Y	Apparent Rule Violation:	Y PSA:
	RENEE LEHMBECK	560062T	METRO TELECONNECT COMPANIES, INC.	TX706	09/30/2003	GI-30	T
Date Closed:	10/08/2003	Assigned Analyst:	LOYDA LOPEZ	Closed Analyst:	LOYDA LOPEZ		
Service/Billing:	S	Savings:	0.00	How Received:	PHONE	Preliminary Type:	QUALITY OF SERVICE
County:	Duval	Customer Phone:	(904)-620-8823	Sent To Company:	Y	Apparent Rule Violation:	N PSA:
	KENNETH VANALLMAN	568457T	METRO TELECONNECT COMPANIES, INC.	TX706	11/13/2003	TB-49	L
Date Closed:	12/30/2003	Assigned Analyst:	KAULLIS MARSHALL	Closed Analyst:	KAULLIS MARSHALL		
Service/Billing:	B	Savings:	15.00	How Received:	PHONE	Preliminary Type:	IMPROPER BILLS
County:	Osceola	Customer Phone:	(407)-498-0122	Sent To Company:	Y	Apparent Rule Violation:	Y PSA:
	CAROL BOLLINGER	574863T	METRO TELECONNECT COMPANIES, INC.	TX706	12/22/2003	GI-30	T
Date Closed:	12/23/2003	Assigned Analyst:	JOY ANDERSON	Closed Analyst:	JOY ANDERSON		
Service/Billing:	B	Savings:	0.00	How Received:	PHONE	Preliminary Type:	IMPROPER BILLS
County:	Washington	Customer Phone:	(850)-535-1389	Sent To Company:	Y	Apparent Rule Violation:	N PSA:
	BERTHA PANZARELLA	575428T	METRO TELECONNECT COMPANIES, INC.	TX706	12/24/2003	GI-11	L
Date Closed:	01/29/2004	Assigned Analyst:	LOYDA LOPEZ	Closed Analyst:	LOYDA LOPEZ		
Service/Billing:	S	Savings:	0.00	How Received:	PHONE	Preliminary Type:	REPAIR
County:	Saint Lucie	Customer Phone:	(772)-343-7773	Sent To Company:	Y	Apparent Rule Violation:	N PSA:

Division	Customer Name	Case No.	Utility	Code	Date Rec'd	Type	On Time
	RENEE LEHMBECK	575763T	METRO TELECONNECT COMPANIES, INC.	TX706	12/29/2003	GI-30	T
Date Closed:	02/04/2004	Assigned Analyst:	MICHELLE	Closed Analyst:	MICHELLE		
Service/Billing:	S	Savings:	0.00	How Received:	PHONE	Preliminary Type:	QUALITY OF SERVICE
County:	Duval	Customer Phone:	(904)-620-8823	Sent To Company:	Y	Apparent Rule Violation:	N
						PSA:	
	DONNA MCCARTHY	581332T	METRO TELECONNECT COMPANIES, INC.	TX706	01/30/2004	GI-30	T
Date Closed:	02/17/2004	Assigned Analyst:	PAMELA BARNES	Closed Analyst:	PAMELA BARNES		
Service/Billing:	S	Savings:	0.00	How Received:	PHONE	Preliminary Type:	QUALITY OF SERVICE
County:	Bay	Customer Phone:	(850)-522-6504	Sent To Company:	Y	Apparent Rule Violation:	N
						PSA:	
	PAULINE LEWIS	582520T	METRO TELECONNECT COMPANIES, INC.	TX706	02/06/2004	GI-08	T
Date Closed:	04/07/2004	Assigned Analyst:	JOY ANDERSON	Closed Analyst:	JOY ANDERSON		
Service/Billing:	B	Savings:	0.00	How Received:	PHONE	Preliminary Type:	IMPROPER BILLS
County:	Escambia	Customer Phone:	(850)-439-2183	Sent To Company:	Y	Apparent Rule Violation:	N
						PSA:	
	DEBORAH DIXON	582630T	METRO TELECONNECT COMPANIES, INC.	TX706	02/06/2004	TS-51	T
Date Closed:	05/06/2004	Assigned Analyst:	LOYDA LOPEZ	Closed Analyst:	LOYDA LOPEZ		
Service/Billing:	S	Savings:	0.00	How Received:	E-FORM	Preliminary Type:	SLAMMING
County:	Alachua	Customer Phone:	(352)-264-1442	Sent To Company:	Y	Apparent Rule Violation:	Y
						PSA:	
	JAMES FISHER	593873T	METRO TELECONNECT COMPANIES, INC.	TX706	04/19/2004	TS-49	L
Date Closed:	07/26/2004	Assigned Analyst:	LOYDA LOPEZ	Closed Analyst:	LOYDA LOPEZ		
Service/Billing:	S	Savings:	0.00	How Received:	PHONE	Preliminary Type:	SLAMMING
County:	Escambia	Customer Phone:	(850)-478-1233	Sent To Company:	Y	Apparent Rule Violation:	Y
						PSA:	
	MAGIC HANDS CLEANING	653549T	METRO TELECONNECT COMPANIES, INC.	TX706	05/24/2005		
Date Closed:	/ /	Assigned Analyst:	KAULLIS MARSHALL	Closed Analyst:			
Service/Billing:	S	Savings:	0.00	How Received:	PHONE	Preliminary Type:	QUALITY OF SERVICE
County:	Okaloosa	Customer Phone:	(850)-314-0134	Sent To Company:	Y	Apparent Rule Violation:	N
						PSA:	

Division	Customer Name	Case No.	Utility	Code	Date Rec'd	Type	On Time
RCA				RCA			
	Total Cases: 11					Total Savings: 128.98	
	Total Cases: 11					Total Savings: 128.98	

COMMISSIONERS:  
BRAULIO L. BAEZ, CHAIRMAN  
J. TERRY DEASON  
RUDOLPH "RUDY" BRADLEY  
LISA POLAK EDGAR

STATE OF FLORIDA



DIVISION OF COMPETITIVE MARKETS &  
ENFORCEMENT  
BETH W. SALAK  
DIRECTOR  
(850) 413-6600

## Public Service Commission

July 29, 2005

Mr. Chad Hazem, President  
Metro Teleconnect Companies, Inc. (TX706)  
2150 Herr Street  
Harrisburg, PA 17103-1625

Dear Mr. Hazem:

The Regulatory Assessment Fee (RAF) is due by January 30<sup>th</sup> of each year for the preceding calendar year. For certificate holders, the RAF is owed even if a telecommunications company may not have started operations or had any revenues. Since payment has not been made, statutory penalty and interest charges are now applicable. If payment for the 2004 RAF is postmarked by August 19, 2005, the penalty is 25% and the interest is 7% of the amount owed. The interest continues to accrue until the RAF is paid.

Our records show that the 2004 RAF return notice was mailed on December 10, 2004, and a delinquent notice was mailed on February 18, 2005. As of this date, our records do not show receipt of the RAF return or payment. A copy of the 2004 RAF return form is enclosed. If full payment, including penalty and interest charges, along with the RAF return form, are not received by August 19, 2005, a docket may be established. Your company may be fined or the certificate cancelled if you do not respond. Please note that once a docket has been established, **just paying the delinquent RAF amount will not prevent the company's certificate from being cancelled.**

If you wish to cancel your certificate voluntarily and leave in good standing with the Commission, your company should write a letter requesting cancellation, pay the past due amount in full, complete the 2004 RAF return form, either pay the 2005 RAF or provide a date certain it will be paid, and comply with the requirements of Rule 25-24.820, Florida Administrative Code, copy enclosed. Any unpaid RAFs, including penalty and interest charges, are turned over to collections. **Our records show you also have a small past due balance of \$8.22 from a prior year.** When returning payment and a copy of the completed 2004 Regulatory Assessment Fee return form, please use the enclosed blue envelope, which will insure prompt processing.

If you have any questions, please contact me at (850) 413-6502, by fax at (850) 413-6503, by e-mail at [pisler@psc.state.fl.us](mailto:pisler@psc.state.fl.us), or by writing to me at the address below.

Sincerely,

A handwritten signature in cursive script that reads "Paula J. Isler".

Paula J. Isler  
Bureau of Service Quality

Enclosures

# Competitive Local Exchange Company Regulatory Assessment Fee Return

STATUS:

- Actual Return  
 Estimated Return  
 Amended Return

PERIOD COVERED:  
01/01/2004 TO 12/31/2004

Florida Public Service Commission

(See Filing Instructions on Back of Form)

TX706-04-0-R  
 Metro Teleconnect Companies, Inc.  
 2150 Herr Street  
 Harrisburg, PA 17103-1625  
 (ISLER)

FOR PSC USE ONLY

Check# \_\_\_\_\_  
 \$ \_\_\_\_\_ 06-03-001  
 \_\_\_\_\_ 003001  
 \$ \_\_\_\_\_ P  
 \_\_\_\_\_ 06-03-001  
 \_\_\_\_\_ 004011  
 \$ \_\_\_\_\_ I  
 Postmark Date \_\_\_\_\_  
 Initials of Preparer \_\_\_\_\_

Please Complete Below If Official Mailing Address Has Changed

\_\_\_\_\_  
 (Name of Company) (Address) (City/State) (Zip)

LINE NO.	ACCOUNT CLASSIFICATION	FLORIDA	
		GROSS OPERATING REVENUE	INTRASTATE REVENUE
1.	Basic Local Services	\$ _____	\$ _____
2.	Long Distance Services (IntraLATA only)**	_____	_____
3.	Access Services	_____	_____
4.	Private Line Services	_____	_____
5.	Leased Facilities & Circuits Services	_____	_____
6.	Miscellaneous Services	_____	_____
7.	TOTAL REVENUES		\$ _____
8.	LESS: Amounts Paid to Other Telecommunications Companies* (see "2. Fees" on back)		_____
9.	Net Intrastate Operating Revenue for Regulatory Assessment Fee Calculation (Line 7 less Line 8)		_____
10.	Regulatory Assessment Fee Due (Multiply Line 9 by 0.0015)		_____
11.	Penalty for Late Payment (see "3. Failure to File by Due Date" on back)		_____
12.	Interest for Late Payment (see "3. Failure to File by Due Date" on back)		_____
13.	TOTAL AMOUNT DUE		\$ _____

\* These amounts must be intrastate only and must be verifiable.  
 \*\* Other long distance revenue must be listed on the Interexchange Regulatory Assessment Fee Return.

**AS PROVIDED IN SECTION 364.336, FLORIDA STATUTES, THE MINIMUM ANNUAL FEE IS \$50**

CURRENT COMPANY STATUS

- Facilities-Based Provider  
 Reseller  
 Other: \_\_\_\_\_

BILLING INFORMATION

Complete below if billing agent if other than yourself.

\_\_\_\_\_ ( ) \_\_\_\_\_  
 (Name) (Address: City/State/Zip) (Telephone)

COMPANY INFORMATION

Do you lease telecommunications' facilities?  YES  NO  
 If YES, who do you lease these facilities from? Name: \_\_\_\_\_  
 Address: \_\_\_\_\_

I, the undersigned owner/officer of the above-named company, have read the foregoing and declare that to the best of my knowledge and belief the above information is a true and correct statement. I am aware that pursuant to Section 837.06, Florida Statutes, whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his/her duty shall be guilty of a misdemeanor of the second degree.

\_\_\_\_\_ (Signature of Company Official) \_\_\_\_\_ (Title) \_\_\_\_\_ (Date)  
 \_\_\_\_\_ (Preparer of Form - Please Print Name) Telephone Number ( ) Fax Number ( )  
 F.E.I. No. \_\_\_\_\_

COMPANY IDENTIFICATION

Printed on 07/22/2005 at 15:07:57 by PJI

Complete Name: Metro Teleconnect Companies, Inc.

Mailing Name: Metro Teleconnect Companies, Inc.

Company Code: TX706 FEID Number: 25-1756682

RAF ACCOUNT FOR THE PERIOD 01/01/2003 THROUGH 12/31/2003

Reg. Date: 03/21/2003 Inactive Date:  
 Service: CLX - Competitive Local Exchange  
 Received: Actual RAF Form  
 Status: Pending  
 Amended: No Extension: No  
 Frozen: No Comments: No  
 Payment Count: 1 Payment Made to Date  
 Operating Rev: \$91,385.70 Interstate Rev: \$0.00  
 RAF Rate: 0.0015 Net RAF Due: \$137.08

Assessment	Due	Paid	Owe
RAF	\$137.08	\$137.08	\$0.00
Penalty	\$34.27	\$32.90	\$1.37
Interest	\$6.85	\$0.00	\$6.85
Extension Fee	\$0.00	\$0.00	\$0.00
Total	\$178.20	\$169.98	\$8.22

Last modification was made on Wednesday, June 9, 2004 at 8:12 AM by David Brown

METRO TELECONNECT COMPANIES, INC. (TX706)  
 Industry: Telecommunications, Service provided: CLX  
 Company type: Alternative Local Exchange Companies  
 Regulation date: 03/21/2003, Inactive date:  
 Certificate number: 8281, County:  
 Company liaison: Chad Hazem, President  
 Mailing address: Location address:  
 2150 Herr Street \* CT Corporation System  
 Harrisburg, PA 17103-1625 Plantation, FL 33324-4413  
 E-mail address: chazam@metrotelco.com  
 Web site: http://www.metrotelco.com  
 Phone number: (717) 564-0603  
 Fax number: (717) 564-9429  
 Period covered: 01/01/2003 through 12/31/2003 RAF rate: 0.0015  
 Operating rev: \$91,385.70 Gross intrastate rev: \$0.00  
 Documents: Actual RAF form received on 06/02/2004  
 Delinquent letter mailed on 02/19/2004  
 RAF form mailed on 12/03/2003

Postmarked	Trans Date	Date Posted-By	Dep #	Check #	Check Amount
06/02/2004	06/08/2004	06/09/2004-DBR	JL471	89921	\$169.00
	RAF paid		JL471		\$137.08
	Penalty paid		JL471		\$32.90

**25-24.820 Revocation of a Certificate.**

(1) The Commission may on its own motion, after notice and opportunity for hearing, revoke a company's certificate for any of the following reasons:

- (a) Violation of a term or condition under which the authority was originally granted;
- (b) Violation of Commission rule or order;
- (c) Violation of Florida Statute; or
- (d) Violation of a price list standard.

(2) If a certificated company desires to cancel its certificate, it shall request cancellation from the Commission in writing and shall provide the following with its request. Cancellation of a certificate shall be ordered subject to the holder providing the required information.

- (a) A statement of intent and date certain to pay regulatory assessment fee.
- (b) A statement of why the certificate is proposed to be cancelled.
- (c) A statement as to how customer deposits and final bills will be handled.
- (d) Proof of individual customer notice regarding discontinuance of service.

**Specific Authority: 350.127(2), F.S.**

**Law Implemented: 364.335, 364.345, F.S.**

**History: New 12/26/95.**

COMPANY IDENTIFICATION

Printed on 07/22/2005 at 15:08:02 by PJI

Complete Name: Metro Teleconnect Companies, Inc.

Mailing Name: Metro Teleconnect Companies, Inc.

Company Code: TX706 FEID Number: 25-1756682

RAF ACCOUNT FOR THE PERIOD 01/01/2004 THROUGH 12/31/2004

Reg. Date: 03/21/2003 Inactive Date:  
 Service: CLX - Competitive Local Exchange  
 Received: No RAF Form  
 Status: Pending  
 Amended: No Extension: No  
 Frozen: No Comments: No  
 Payment Count: 0 Payments Made to Date  
 Operating Rev: \$0.00 Interstate Rev: \$0.00  
 RAF Rate: Net RAF Due: \$0.00

Assessment	Due	Paid	Owe
RAF	\$0.00	\$0.00	\$0.00
Penalty	\$0.00	\$0.00	\$0.00
Interest	\$0.00	\$0.00	\$0.00
Extension Fee	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00

Last modification was made on Friday, May 28, 2004 at 10:04 AM by Valorie Moore

METRO TELECONNECT COMPANIES, INC. (TX706)  
 Industry: Telecommunications, Service provided: CLX  
 Company type: Alternative Local Exchange Companies  
 Regulation date: 03/21/2003, Inactive date:  
 Certificate number: 8281, County:  
 Company liaison: Chad Hazem, President  
 Mailing address: Location address:  
 2150 Herr Street % CT Corporation System  
 Harrisburg, PA 17103-1625 1200 South Pine Island Road  
 E-mail address: chazam@metrotelco.com Plantation, FL 33324-4413  
 Web site: http://www.metrotelco.com  
 Phone number: (717) 564-0603  
 Fax number: (717) 564-9429  
 Period covered: 01/01/2004 through 12/31/2004 RAF rate:  
 Operating rev: \$0.00 Gross intrastate rev: \$0.00  
 Documents: Delinquent letter mailed on 02/16/2005  
 RAF form mailed on 12/01/2004  
 RAF form faxed on 05/28/2004  
 Remarks: Sent to James at (717) 564-9429

MCD Company Information for TX706

1st + Prev.

Printed on 07/14/2005 at 11:42:39 by PJI

Company Code: TX706  
Complete Name: Metro Teleconnect Companies, Inc.  
Mailing Name: Metro Teleconnect Companies, Inc.  
Certificate No(s): 8281  
Status: Active  
Regulation Date: 03/21/2003  
Bankruptcy: No  
Company Liaison #1: Chad Hazem  
Title: President  
Mailing Address: 2150 Herr Street

Physical Location: Harrisburg, PA 17103-1625  
% CT Corporation System  
1200 South Pine Island Road  
Plantation, FL 33324-4413

Phone: (717) 564-0603  
Fax: (717) 564-9429

Related Dockets:

- 021195-TX Application for certificate to provide alternative local exchange telecommunications service by Metro Teleconnect Companies, Inc.
- 030384-TP Request for approval of adoption, with modifications, of existing interconnection, unbundling, resale, and collocation agreement between BellSouth Telecommunications, Inc. and CAT Communications International, Inc., by Metro Teleconnect Companies, Inc.
- 030650-TP Request for approval of amendment to interconnection, unbundling, resale, and collocation agreement between BellSouth Telecommunications, Inc. and Metro Teleconnect Companies, Inc.
- 030698-TP Request for approval of interconnection, unbundling, resale, and collocation agreement between Sprint-Florida, Incorporated and Metro Teleconnect Companies, Inc.
- 030807-TP Petition for approval of interconnection, resale, unbundling, and collocation agreement between Metro Teleconnect Companies, Inc. and Verizon Florida Inc.
- 040145-TP Notice of adoption, with modifications, of existing interconnection, unbundling, resale, and collocation agreement between BellSouth Telecommunications, Inc. and CAT Communications International, Inc., by Metro Teleconnect Companies, Inc.
- 040272-TP Request for approval of Amendment No. One to interconnection, unbundling, resale, and collocation agreement between Sprint-Florida, Incorporated and Metro Teleconnect Companies, Inc.
- 040562-TP Request for approval of amendment to interconnection, unbundling, resale, and collocation agreement between BellSouth Telecommunications, Inc. and Metro Teleconnect Companies, Inc.
- 040874-TP Request for approval of amendment to interconnection, unbundling, resale, and collocation agreement between BellSouth Telecommunications, Inc. and Metro Teleconnect Companies, Inc.
- 041380-TP Request for approval of amendment to interconnection, unbundling, resale, and collocation agreement between BellSouth

## **MCD Company Information for TX706**

**Printed on 07/14/2005 at 11:42:39 by PJI**

Telecommunications, Inc. and Metro Teleconnect Companies, Inc.