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EMBARQ™

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Voice | Data | Internet | Wireless | Entertainment

February 20, 2007

Ms. Blanca S. Bayo, Director
Division of the Commission
Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0870

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Re: Docket No. 060767-TP; Embarq Florida, Inc.'s Direct Testimonys

Dear Ms. Bayo:

Enclosed for filing on behalf of Embarq Florida, Inc. are the original and fifteen (15) copies of the following listed below:

1. Direct Testimony of Edward B. Fox;
2. Direct Testimony of James M. Maples w/ exhibits; and
3. Direct Testimony of Edward "Ted" C. Hart.

Copies are being served on the parties in this docket pursuant to the attached certificate of service.

If you have any questions regarding this electronic filing, please do not hesitate to call me at 850/599-1560.

Sincerely,

Susan S. Masterton
Susan S. Masterton

Enclosure

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ORIGINAL NUMBER-DATE

01668 FEB 20 07

FPSC-COMMISSION CLERK

**CERTIFICATE OF SERVICE
DOCKET NO. 060767-TP**

I HEREBY CERTIFY that a true and correct copy of the foregoing was served by electronic and U.S. mail this 20th day of February, 2007 to the following:

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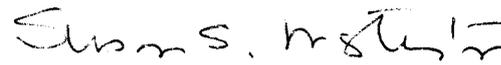
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Susan S. Masterton

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**BEFORE
THE FLORIDA PUBLIC SERVICE COMMISSION**

Petition of MCImetro Access Transmission Services, LLC d/b/a Verizon Access Transmission Services for arbitration of disputes arising from negotiation of interconnection agreement with Embarq Florida, Inc.	Docket No. 060767-TP
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DIRECT TESTIMONY OF

EDWARD B. FOX

ON BEHALF OF

EMBARQ FLORIDA, INC.

February 20, 2007

DOCUMENT NUMBER-DATE

01668 FEB 20 07

FPSC-COMMISSION CLERK

1 **SECTION I – INTRODUCTION**

2
3 **Q. Please state your name, title, and business address.**

4 **A.** My name is Edward (Ed) Fox. I am employed as Regulatory Manager for Embarq
5 Management Company, which provides management services to Embarq Florida, Inc.
6 (“Embarq”). My business address is 5454 W. 110th Street, Overland Park, KS 66211.
7

8 **Q. Please summarize your education and professional background.**

9 **A.** I received a Masters of Business Administration from Ashland University in 1989 and a
10 Bachelor of Science degree in History from Taylor University. In my current position, I
11 am responsible for developing state and federal regulatory policy and legislative policy
12 for Embarq Corporation for collocation and network interconnection issues. I am
13 responsible for coordinating this policy across the multiple business units of Embarq, i.e.
14 business, consumer, wholesale, and Embarq’s Competitive Local Exchange Carrier
15 (“CLEC”) operations. I have been in this position since January 2001. For the four years
16 prior, I served as the Network Policy Manager for Sprint’s ILEC operations. Between
17 1977 and 1996, I held positions in sales, marketing, competitive analysis, and product
18 management within Sprint’s local telecommunications division.
19

20 **Q. Have you testified before regulatory commissions before?**

21 **A.** Yes. I have testified before the state regulatory commissions in Maryland, Pennsylvania,
22 Massachusetts, Florida, Nevada, and Texas on interconnection issues. I have also
23 participated in mediation sessions before the Pennsylvania Public Utility Commission,

1 North Carolina Public Utilities Commission and the Nevada Public Utilities Commission,
2 and at the United States Court of Appeals for the Ninth Circuit involving interconnection
3 matters. I have filed written testimony in Missouri, and the District of Columbia.
4

5 **Q. What is the purpose of your testimony?**

6 A. The purpose of my testimony is to support Embarq's position on Issues 1, 4 and 5. Issue
7 1 (Interconnection Agreement Section 55.4) deals with the jurisdiction and intercarrier
8 compensation for vNXX traffic. Issue 4 (Interconnection Agreement Section 61.2.4)
9 deals with establishing an appropriate consequence for Verizon Access when it does not
10 comply with its agreement to establish a direct connection with Embarq's network after a
11 certain volume of indirect traffic has been exchanged. Issue 5 deals with the
12 compensation rate for transit traffic.
13

14 **SECTION II – UNRESOLVED ISSUE DISCUSSION**
15

16 **Q. Please describe Issue 1.**

17 A. Issue 1 addresses how the parties will compensate each other for exchanging vNXX
18 traffic. Verizon Access deems this traffic subject to Section 251(b)(5) of the Act and
19 seeks to charge Embarq reciprocal compensation for any vNXX traffic it terminates when
20 it has established a point of interconnection ("POI") within Embarq's tandem serving
21 area. To the extent it has not established a physical presence (POI) within Embarq's
22 tandem serving area, Verizon Access proposes bill and keep ("B&K") as an acceptable
23 form of intercarrier compensation. Embarq, on the other hand, disagrees and argues that

1 any traffic subject to reciprocal compensation, that is 251(b)(5) traffic, must physically
2 originate and physically terminate with the same ILEC mandatory local calling area.
3 Intercarrier compensation obligations should *not* be determined based on the NPA/NXXs
4 of the calling and called parties. Rather, reciprocal compensation should be based on the
5 physical location of the calling and called parties (physical end-points). Therefore, any
6 traffic, including vNXX traffic, that physically originates and terminates outside of
7 Embarq's mandatory local calling area is interexchange traffic that is subject to access
8 charges.

9
10 **Q. Please describe the vNXX concept.**

11 **A.** A vNXX, or virtual number, is "homed" in a central office switch that is outside of the
12 local calling area in which the customer physically resides. In other words, a carrier
13 may provide a vNXX service to allow its customer to obtain a telephone number in a
14 local calling area in which it is not physically located. By assigning a telephone number
15 that is "local", the customer establishes a "virtual" presence in the originating local
16 calling area so that end users in that area may place calls to the vNXX number on a local
17 basis instead of incurring toll charges.

18
19 **Q. Why would a CLEC assign to its customers NXX codes that are "homed" in a
20 central office switch outside of the local calling area in which the customer
21 physically resides?**

22 **A.** One of the primary uses of the vNXX concept arises when CLEC customers are
23 providing access to the internet. Using vNXXs, a CLEC can assign telephone numbers to

1 internet service providers (“ISPs”) so that regardless of the location of the caller (end
2 user), the numbers are perceived and billed as local calls. Many ISPs will not have a
3 physical presence in each ILEC local calling area. Therefore, in an effort to make these
4 actual interexchange calls appear “local” in nature, CLECs utilize these vNXX
5 numbering schemes. By doing so, both the CLEC and its customers benefit. As
6 mentioned above, the CLEC’s customer (typically an ISP) is able to offer all its
7 subscribers a locally rated number without establishing a geographic presence. The
8 CLEC itself benefits in that the traffic, based on the originating and terminating
9 NPA/NXXs, appears to be “local” in nature, causing the originating carrier (in this case
10 Embarq) to incur the cost to transport the traffic to a potentially distant POI outside the
11 local calling area to incur reciprocal compensation costs.

12
13 **Q. Why is Embarq’s position reasonable?**

14 **A.** Simply put, no carrier should be allowed to simply assign a number to a customer
15 physically located outside the local calling area and expect to receive reciprocal
16 compensation. The historic end-to-end analysis confirms that calls traveling to points
17 beyond the local calling area are not local for intercarrier compensation purposes. Calls
18 that originate and terminate within the mandatory local calling area of the ILEC, as set
19 forth in Embarq’s local tariffs, are local calls for purposes of intercarrier compensation.
20 If it were not for this vNXX numbering scheme, the originating end user would incur a
21 toll charge and the originating carrier would collect originating access. To the extent the
22 CLEC wants to provide a vNXX service to its customers, it should not be at the

1 originating ILEC's expense. Embarq's position is that it is owed originating access for
2 vNXX traffic just like any interexchange call.

3
4 **Q. Verizon Access claims its "compromise" position "appropriately balances the**
5 **parties' respective interests" because the CLEC is committed to accepting greater**
6 **responsibility for transporting traffic from the ILEC's originating end office. Is this**
7 **true?**

8 A. No. Under Verizon Access' proposal, Verizon Access receives reciprocal compensation
9 for all vNXX traffic it terminates for a given tandem serving area, when it has a POI at
10 that tandem. For vNXX calls in LATAs where Verizon Access does not have a POI at
11 each tandem serving area, it proposes bill and keep. In both instances, Embarq incurs the
12 cost of switching and transport of each vNXX call to Verizon Access's POI, whether the
13 POI is on Embarq's network or at a distant location. Verizon Access avoids the cost of
14 switching and transport. And by demanding reciprocal compensation for each minute of
15 use, the inequity is exacerbated.

16
17 **Q. How does a CLEC assign a vNXX number to a location outside of the local calling**
18 **area to which it has been assigned?**

19 A. The CLEC can request a block of numbers from the Numbering Plan Administrator and
20 can establish the local calling area for the block. Alternatively, the CLEC can do this by
21 (mis)using the local number portability ("LNP") feature of the ILEC's network by
22 porting the vNXX number to an intraLATA (long distance) location. The LNP database
23 only "edits" ported calls to the LATA level but not between the local calling areas within

1 a LATA. This allows CLECs to present their long distance call to the ILEC network as a
2 ported “local” call within the same LATA, when in fact it is a long distance call.

3
4 **Q. Is porting the number outside of the geographically assigned rate center permitted?**

5 **A:** No. FCC rules restrict a number from being ported outside of its geographically assigned
6 rate center but CLECs know they can violate the rule since the database only edits to the
7 LATA level and not to the actual rate center level. See, 47 CFR §52.26(a). FCC
8 geographic number porting infractions notwithstanding, the ILEC incurs a real network
9 utilization cost when it switches and transports these vNXX calls to long distance
10 locations. If the seven-digit call is routed this way the CLEC is receiving free transport
11 while demanding payment for terminating the call. This attempted cost-shifting is
12 inequitable and Embarq is entitled to intrastate originating access revenue on these inter-
13 exchange calls.

14
15 **Q. Does it matter if these vNXX calls are ISP-bound?**

16 **A.** No. Again, the jurisdictional nature of a call is determined on an end to end basis, not the
17 artificial rating points of a call (to/from numbers). In the case of ISP-bound traffic, this
18 requires that the ISP provider be physically located in the same local calling area as the
19 end user originating the call. Therefore, whether a call is a non-local, vNXX *voice* call or
20 a non-local, vNXX *ISP-bound* call, the physical end points of the call determine the
21 appropriate intercarrier compensation. When a CLEC utilizes a vNXX numbering
22 scheme to provision either voice or ISP-bound traffic, the originating ILEC incurs the
23 same network costs to deliver this non-local interexchange traffic to the CLEC.

1 **Q. Does the Commission have jurisdiction over these non-local ISP-bound calls?**

2 A. Yes. While I'm not a lawyer and understand that the lawyers will provide the legal
3 arguments in their briefs, I have read the Global NAPS decision out of the First Circuit
4 Court of Appeals that recently addressed this issue. *Global NAPS, Inc. v. Verizon New*
5 *England, Inc. et al.*, 444 F.3d 59 (1st Cir. 2006) That decision provides several
6 relevant quotes from the FCC's brief. According to the FCC, its ISP Remand Order does
7 **not** provide a clear answer to the question of whether the ISP Remand order was intended
8 to preempt states from establishing intercarrier compensation for non-local ISP bound
9 vNXX calls. Discussing the FCC's brief, the Court stated:

10
11 in establishing the new compensation scheme for ISP-bound calls, the
12 Commission was considering only calls placed to ISPs located in the same
13 local calling area as the caller.' According to the FCC, '[t]he Commission
14 itself has not addressed application of the *ISP Remand Order* to ISP-
15 bound calls outside a local calling area' or 'decided the implications of
16 using VNXX numbers for intercarrier compensation more generally. (at
17 page 74)

18
19 Given the lack of clarity about whether the ISP Remand Order preempts state regulation
20 of access charges for non-local ISP-bound vNXX calls, the Court found that there was no
21 broad preemption and the Massachusetts Department of Telecommunications and Energy
22 ("DTE") was free to impose access charges for non-local calls to ISPs. Notably, in that
23 case Verizon New England, Inc. supported the DTE's authority to act, arguing that the

1 FCC's ISP Remand Order preempted state commission regulation of only local traffic
2 sent to an ISP and that the FCC did not hold that vNXX traffic is local traffic.

3
4 **Q. Has this Commission previously addressed the issue of compensation for vNXX**
5 **traffic?**

6 A. Yes. In its decision in the Generic Reciprocal Compensation proceeding, the Commission
7 has held that the location of the calling and called parties determines the compensation
8 for non-ISP calls. See, Order No. PSC-02-1248-FOF-TP in Docket No. 000075-TP And,
9 in a subsequent arbitration involving Embarq's predecessor company, Sprint-Florida,
10 Incorporated and FDN Communications, the Commission held that "VNXX traffic
11 should be subject to long distance access charges based upon the end points of the
12 calls..." See, Order No. PSC-06-0027-FOF-TP in Docket No. 041464-TP

13
14 **Q. What is the correct resolution for Issue 1?**

15 A. Embarq should be compensated at originating access for all non-local, vNXX traffic
16 originated by Embarq and terminated to Verizon Access. Embarq believes its contract
17 language should be adopted:

18 55.4 Calls terminated to end users physically located outside the local
19 calling area in which their NPA/NXXs are homed (Virtual NXXs), are not
20 local calls for purposes of intercarrier compensation and access charges
21 shall apply. For Embarq-originated traffic terminated to CLEC's Virtual
22 NXXs, Embarq shall not be obligated to pay reciprocal compensation,
23 including any shared interconnection facility costs, for such traffic.

1 **Q. Please explain Issue 4.**

2 A. Issue 4 relates to the exchange of indirect traffic between Embarq and Verizon Access.
3 Indirect traffic is traffic that is exchanged between Embarq and other parties via another
4 ILEC's tandem. While many ILECs refuse to interconnect on an indirect basis (and have
5 sound legal arguments for doing so), Embarq has established a compromise arrangement
6 to exchange a small amount of traffic indirectly with Verizon Access where Embarq's
7 end office subtends another ILEC's tandem. Once the cumulative traffic volumes
8 between the Embarq end office and Verizon Access reach a DS1 level, Verizon Access
9 has agreed to establish a direct connection with Embarq's end office. See, Section 61.1.5
10 of the agreement. However, where Embarq has contractually agreed to exchange small
11 volumes of indirect traffic with carriers, Embarq is finding that carriers (particularly
12 CLECs who terminate large volumes of ISP-bound traffic) are extremely slow to
13 establish the direct connection with Embarq's network once the volume trigger is met. As
14 a result, Embarq, as the originating carrier, is liable for potential transit charges from the
15 tandem owner. In an effort to provide the appropriate incentive for Verizon Access to
16 establish the direct interconnection in a timely manner, Embarq has proposed the
17 disputed language.

18

19 **Q. Why should Verizon Access compensate Embarq if Verizon Access does not**
20 **implement a direct connection in a timely manner as required by the agreement?**

21 A. When traffic is exchanged on an indirect basis, Embarq is potentially liable for transit
22 charges from the tandem owner. Consequently, Embarq may pay twice for each minute
23 of use it sends to Verizon Access. For qualifying traffic, Embarq will pay reciprocal

1 compensation to Verizon Access, in addition to making payments to the transit provider.
2 Embarq's experience is that carriers need an incentive to establish the direct connection
3 in a timely manner. Requiring Verizon Access to pay the applicable transit charges if it
4 fails to do this is a legitimate financial incentive for Verizon Access to comply with the
5 contract.

6
7 **Q. What objections has Verizon Access raised to Embarq's proposed language?**

8 A. Verizon Access has expressed its concern that 60 days is too short and that establishing
9 the direct connection may take longer than 60 days due to circumstances beyond its
10 control. Embarq believes this is a valid concern and has proposed language that is much
11 more lenient, extending the time to 90 days, stating that Embarq *may* require Verizon
12 Access to pay transit expense, and allowing for circumstances beyond either party's
13 control. The proposed language is:

14 61.2.4. Until indirect traffic exceeds a DS1, each originating
15 Party is responsible for the payment of transit charges
16 assessed on the originating Party by the transiting Party.
17 After Indirect traffic exceeds a DS1, if CLEC has not
18 established direct end office trunking ~~ninety-sixty~~ days after
19 reaching a DS1 level as described in section 61.1.5, **Embarq**
20 **may require** CLEC ~~to-will~~ reimburse Embarq for any transit
21 charges billed by an intermediary carrier for Local Traffic or
22 ISP-bound Traffic originated by Embarq. **If the time to**
23 **establish direct interconnection exceeds 90 days due to the**

1 **fault of Embarq, e.g., lack of facilities, certain equipment**
2 **requirements, problems with an order, etc., the Parties**
3 **will extend the 90-day deadline for an appropriate period**
4 **and Embarq will not require reimbursement for any**
5 **related transit charges during this time.**

6
7 This language ensures that Verizon Access is making a legitimate effort to establish the
8 agreed upon direct connection while allowing for circumstances that neither party could
9 control.

10
11 **Q. How long does it usually take to have direct connections in place when facilities are**
12 **available?**

13 A. Embarq can typically establish a direct connection in two weeks from the time Embarq
14 receives an order from a CLEC. Where facilities do not exist and construction is
15 required, or equipment ordered or extra engineering required, etc., the parties will
16 negotiate a time frame for direct connections. Embarq's revised language allows for
17 these situations. Verizon Access would not incur the transit costs **when delays are not its**
18 **fault.**

19
20 **Q. How should the Commission resolve Issue 4?**

21 A. The Commission should adopt the reasonable alternative language that Embarq has
22 proposed. This will also protect Embarq to the extent any other carriers may adopt this
23 agreement.

24

1 **Q. What is Issue number 5?**

2 **A.** Issue number 5 concerns the compensation that should apply to transit traffic.

3

4 **Q. Please describe the issue in greater detail.**

5 **A.** At issue is the proper rate to be applied for transit traffic. The parties have agreed on the
6 definition of the service and that Embarq will provide the service. The dispute between
7 the parties is the specific rate. Embarq is proposing a commercial, market-based rate of
8 \$.005 per minute of use (“MOU”), but Verizon Access has argued that this rate is too
9 high.

10

11 **Q. Has the FCC established a rate for transit traffic?**

12 **A.** No. In an arbitration proceeding involving Verizon (the ILEC) and WorldCom (the
13 CLEC) in Virginia in which the FCC acted as the arbitrator, it declined to require the
14 ILEC to provide transit service at TELRIC rates. See, Order No. DA 02-1731 in CC
15 Docket No. 00-251. In that order, the FCC declined, “on delegated authority, to
16 determine for the first time that Verizon has a section 251(c)(2) duty to provide transit
17 service at TELRIC rates. Furthermore, any duty Verizon may have under section
18 251(a)(1) of the Act to provide transit service would not require that service to be priced
19 at TELRIC.” The FCC clearly said that they would not require Verizon (the ILEC) to
20 provide transit at TELRIC even if transit were a required 251(a)(1) service. However, the
21 FCC has not ruled that ILECs have a duty to provide the transiting function, and the FCC
22 has not determined that a specific pricing standard should be set for that function. This

1 transit issue is one of the topics that the FCC is addressing in its pending intercarrier
2 compensation docket (CC Docket No. 01-092).

3
4 **Q. Has the Florida Commission ruled in this matter?**

5 A. Yes. In its recent order relating to BellSouth's transit traffic obligations (Order No. PSC-
6 06-0776-FOF-TP in Docket Nos. 050119-TP and 050125-TP) the FPSC determined that
7 transit traffic was not a §251 requirement, stating that

8 We agree that §251 contains no explicit obligation to provide transit
9 service, but as the FCC has stated, the question is whether there is an
10 implied obligation. Indeed, the FCC has acknowledged that this issue
11 needs to be decided and has tied it up in the ICF FNPRM. (ICF FNPRM
12 ¶128) This Commission need only acknowledge in this proceeding that
13 §251(a) requires all telecommunications carriers to interconnect directly or
14 indirectly, and that transit service has been expressly recognized by the
15 FCC as a means to establish indirect interconnection. (ICF FNPRM ¶125).
16 (at page 44)

17
18 **Q. In the BellSouth docket did the Florida Commission establish a rate for transit
19 service?**

20 A. No. The Commission did not mandate a rate and determined that the rate should be
21 negotiated between the parties.

22
23 **Q. Have other Florida carriers agreed to Embarq's commercial rate of \$.005?**

1 **A.** Yes. There is substantial support for \$.005 as a market-based rate. In Florida alone, 15
2 carriers have agreed to this rate. None of these carriers has felt the need to arbitrate or
3 formally dispute this rate. These carriers include AT&T, Budget Phone, Fonix, LecStar,
4 Level 3, SBC Long Distance, TCG, Volo, Brighthouse Networks, City of Gainesville,
5 Comcast, Embarq Communications, Hotwire Communications, Navigator
6 Telecommunications, and Televations.

7

8 **Q.** **Are there other regional carriers with a transit traffic rate of \$.005 or higher?**

9 **A.** Yes. BellSouth has an approved transit traffic rate of \$.006 in its South Carolina tariff.
10 (*General Subscriber Service Tariff*, First Revised page 1 and original Page 2, Sec. A.16.1
11 to A.16.1.3.) This supports Embarq’s claim that its \$.005 transit rate is not an anomaly,
12 but that it is a reasonable commercial, market-based rate. In addition, Neutral Tandem
13 (an independent tandem company whose purpose is to market its services to up-and-
14 coming carriers to reduce their network costs and eliminate the need to rely on the ILEC)
15 has filed tariffs in both Florida and Georgia that contain a transit rate of \$.0046425
16 (assuming ten miles of T1 transport). This is very close to Embarq’s proposed rate of
17 \$.005 and supports Embarq’s position that this rate is not unreasonable, that there are
18 other parties offering this same service at or very near this rate, and that it is, therefore, a
19 commercial, market-based rate.

20

21 **Q.** **Has Verizon Access stated that a market-based transit rate should not apply?**

22 **A.** No. Verizon Access’s position is that Embarq’s transit rate should be “reasonable”.
23 Embarq has demonstrated that the proposed \$.005 market rate is reasonable and fair by

1 showing that numerous Florida carriers have agreed to this rate; by showing that this rate
2 is within the range charged by other regional carriers; by showing that the FCC has not
3 determined that transit is a required service under the federal Telecommunications Act;
4 by showing that the FCC, by not established a pricing model for this service, is allowing
5 parties to negotiate market-based rates for transit service; and by showing that the Florida
6 Commission has determined that the transit rate may be a commercial rate.

7
8 **Q. Does this conclude your testimony?**

9 A. Yes.

10

11

12

13

14

15

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23