FLORIDA PUBLIC SERVICE COMMISSION

VOTE SHEET

September 11, 2007

Docket No. 070560-TI – Compliance investigation of Virtual Reach Corporation for apparent violation of Rules 25-470, F.A.C., Registration Required, and 25-22.032(6)(b), F.A.C., Customer Complaints.

Issue 1: Should the Commission impose a penalty of \$10,000 per violation, for a total of \$40,000, on Virtual Reach Corporation for four apparent violations of Rule 25-22.032(6)(b), Customer Complaints, Florida Administrative Code, to be paid to the Florida Public Service Commission within fourteen calendar days after the issuance of the Consummating Order?

<u>Recommendation</u>: Yes. The Commission should impose a total penalty of \$40,000 on the company for apparent violation of Rule 25-22.032(6)(b), Florida Administrative Code.

APPROVED

Issue 2: Should the Commission impose a penalty in the amount of \$25,000 upon Virtual Reach Corporation for its apparent violation of Rule 25-24.470, Florida Administrative Code, Registration Required, to be paid to the Florida Public Service Commission within fourteen calendar days after the issuance of the Consummating Order?

Recommendation: Yes. The Commission should impose a penalty in the amount of \$25,000 upon Virtual Reach Corporation for its apparent violation of Rule 25-24.470, Florida Administrative Code, Registration Required, to be paid to the Florida Public Service Commission within fourteen calendar days after the issuance of the Consummating Order.

APPROVED

DISSENTING

COMMISSIONERS ASSIGNED: All Commissioners

COMMISSIONERS' SIGNATURES

MAJORITY norminia lrina **REMARKS/DISSENTING COMMENTS:**

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

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(Continued from previous page)

Issue 3: Should this docket be closed?

Recommendation: The Order issued from this recommendation will become final and effective upon issuance of a Consummating Order, unless a person whose substantial interests are affected by the Commission's decision files a protest that identifies with specificity the issues in dispute, in the form provided by Rule 28-106.201, Florida Administrative Code, within 21 days of the issuance of the Proposed Agency Action Order. As provided by Section 120.80(13) (b), Florida Statutes, any issues not in dispute should be deemed stipulated. If Virtual Reach fails to timely file a protest and request a Section 120.57, Florida Statutes, hearing, the facts should be deemed admitted, the right to a hearing waived, and the penalties should be deemed assessed. If payment of the penalties is not received within fourteen (14) calendar days after the issuance of the Consummating Order, the penalties should be referred to the Department of Financial Services for collection and the company should be required to immediately cease and desist providing intrastate interexchange telecommunications services in Florida. This docket should be closed administratively upon receipt of the company's current contact information, tariff, customer complaint responses, and payment of the penalties, or upon the referral of the penalties to the Department of Financial Services.

APPROVED